

August 7, 2025

**National Stock Exchange of India Limited (Symbol: INDUSINDBK)
BSE Limited (Scrip Code: 532187)
Luxembourg Stock Exchange**

Madam / Dear Sir,

Sub.: Notice of 31st Annual General Meeting and the Integrated Annual Report for FY 2024-25

Ref.: Regulations 30 and 34 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015

This is further to our letter dated July 23, 2025 wherein the Bank had intimated regarding convening of 31st Annual General Meeting ("AGM") of the Bank at 2.00 p.m. on Friday, August 29, 2025 at Hotel Sheraton Grand, Raja Bahadur Mill Road, Pune – 411001.

We enclose herewith the Notice of the 31st AGM and the Integrated Annual Report for FY 2024-25. The same is being sent today i.e. Thursday, August 7, 2025, through electronic mode to those Members whose email addresses are registered with the Bank / Registrar & Share Transfer Agent, 'MUFG Intime India Private Limited' (Formerly 'Link Intime India Private Limited') / Depository Participant(s) as on Friday, July 25, 2025.

The Notice and Integrated Annual Report are also available on the website of the Bank at:

<https://www.indusind.com/in/en/investors/investor-landing.html>

This is for your information and record.

Yours faithfully,

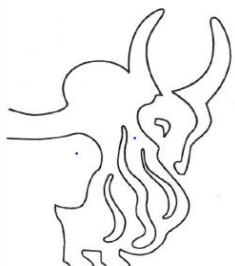
For IndusInd Bank Limited

ANAND
KUMAR DAS

Digitally signed by
ANAND KUMAR DAS
Date: 2025.08.07
22:36:38 +05'30'

**Anand Kumar Das
Company Secretary**

Encl.: As above



Solitaire Corporate Park Office: IndusInd Bank Limited, Building No.7, Ground floor, Solitaire Corporate Park, Andheri –Ghatkopar Link Road, Chakala Andheri (E), Mumbai – 400 093, India, Tel: (022) 66412442

Registered Office: 2401 Gen. Thimmayya Road, Pune 411001, India

Contact us:(020) 2634 3201 | Email us: reachus@indusind.com | **Visit us:**www.indusind.com

CIN: L65191PN1994PLC076333

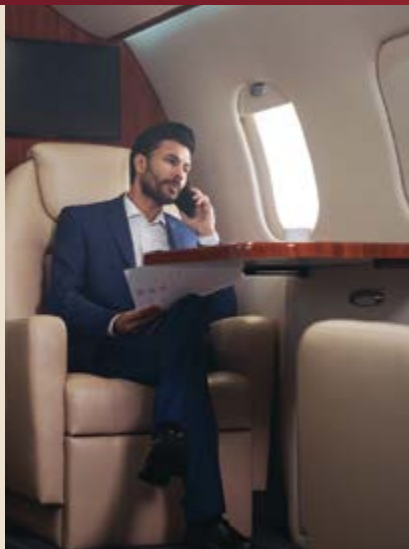
IndusInd Bank



Powering Possibilities.
Shaping Growth.

IndusInd & You.

Integrated Annual Report 2024-25



**Powering
Possibilities.
Shaping
Growth.**



As India advances toward a more inclusive, digital, and sustainable future, IndusInd Bank stands at the forefront of empowering aspirations, enabling progress, and shaping growth across every segment it serves. We are unlocking new possibilities for millions of customers, global corporates, and more, with a strategic focus on expanding access, embracing innovation, and embedding responsibility.

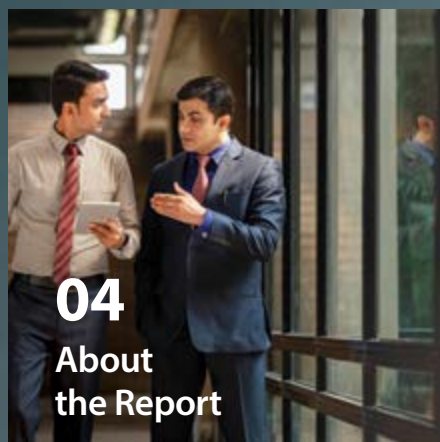
In FY2025, the Bank navigated a challenging environment with a disciplined approach to risk, balance sheet resilience, and operational focus. We focused on strengthening our core by driving deposit mobilization, enhancing the quality of our liability

mix, and reinforcing governance across critical functions. Our digital offerings continued to evolve, with platforms like INDIE extending their reach and deepening functionality. During the year, we also sharpened customer engagement across segments through advanced analytics and integrated delivery channels. This phase was defined by stable performance and timely course corrections, setting a strong foundation for sustainable growth ahead.

In a world defined by change, IndusInd Bank remains anchored in values and powered by vision, committed to shaping the next chapter of growth, with every stakeholder, everywhere.



What's Inside



04

About
the Report

06

Message from
the Chairman

10

Message from the
Committee of
Executives (COE)

14

Governance

18

Key Highlights
FY2025



22

Corporate
Overview

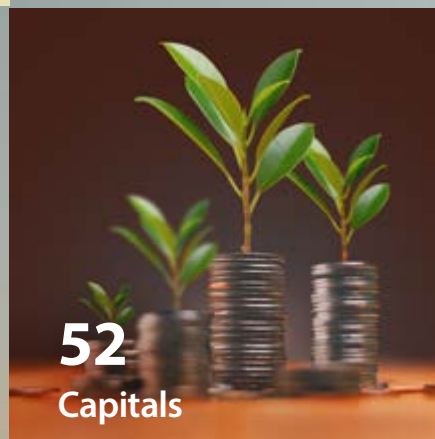
- 24 About IndusInd Bank
- 25 Our Vision & Mission
- 26 Key Strengths



28

Business
Overview

- 30 Our Products and Client Coverage
- 34 Operating Context
- 38 Value Creation Model
- 42 Stakeholder Engagement
- 44 Materiality
- 48 Strategy



52

Capitals

- 54 Financial Capital
- 58 Manufactured Capital
- 62 Intellectual Capital
- 70 Human Capital
- 76 Social and Relationship Capital
- 84 Natural Capital



154
Directors'
Report

257
Financial
Statements

387
Notice of Annual
General Meeting





About the Report

Approach to Reporting

IndusInd Bank is one of India's leading financial institutions, with Environmental, Social, and Governance (ESG) principles embedded across its operations, risk assessment, and reporting practices. The Bank is committed to long-term value creation and has proactively disclosed its sustainability journey since 2011. A key milestone came in 2017 with the release of its first Integrated Report, setting the tone for future disclosures. Since then, the Bank's Integrated Reports have provided a comprehensive view of its strategy, performance, stakeholder relationships, value creation efforts, and ESG approach.

Reporting Frameworks

This report has been created following the <IR> framework prescribed by the International Integrated Reporting Council (IIRC), which has now been merged into the IFRS Foundation. The report also includes disclosures in accordance with the Global Reporting Initiative (GRI) Standards: Core Option, the Task Force on Climate-related Financial Disclosures (TCFD), and the United Nations Sustainable Development Goals (UN SDGs).

Reporting Scope and Boundary

This report provides a comprehensive overview of the Bank's financial and non-financial performance across various business verticals from April 1, 2024 to March 31, 2025.

Board of Directors' Assurance

The Bank's Board of Directors and Senior Management have carefully reviewed this report to ensure its accuracy, completeness, and relevance in accordance with the requirements of the <IR> Framework.

Capitals



Financial



Manufactured



Natural



Intellectual



Human



Social &
Relationship

Stakeholders



Investors



Customers



Employees



Suppliers



Regulators &
Policymakers



Society &
Communities

Precautionary Principle

As a financial establishment, the Bank's ecological influence primarily arises from its operations and loan portfolio. The Bank actively manages and mitigates its inherent carbon footprint while fostering collaborations with clients and suppliers to address their ecological and societal impacts. Additionally, the Bank is dedicated to educating its employees about the significance and implications of ESG factors, further solidifying its commitment to sustainable practices.

Message from the Chairman



Dear Shareholders,

The financial year 2024-25 was a watershed year for the Bank and the steps taken will define the way the Bank will embark on future endeavors. The year witnessed a complex global environment shaped by geopolitical shifts, slowing domestic and banking sector growth followed by an easing monetary policy. For IndusInd Bank, this was also a year of internal reckoning. We faced certain challenges that required swift, transparent and decisive actions by the Board and Management. These events, while unfortunate, have catalyzed a major transformation rooted in ethics, accountability, transparency and long-term sustainability.

The Board and the Management undertook a highly rigorous and comprehensive review over last several months. It has implemented deep structural reforms which will reinforce a culture of integrity and compliance with the highest standards of governance. The Bank is fortunate to have received tremendous support from all the stakeholders and I am thankful to all of you.

In India, latest estimates show that growth over the year slowed down to 6.5% after three consecutive years of strong growth, during which real GDP growth averaged 8.8%. Investment activity moderated vis-à-vis the highs of previous years, as general government capex slowed down due to underutilization of the allocated budget.

Global Economic Horizon

The financial year 2024-25 coincided with elections around the world. Close to half of the world's population went to polls, including in India. As many countries voted out the incumbents, the outcome in India, with the re-election of the NDA government for a third consecutive term, helped underpin economic stability. The most consequential change for the world economy, however, came from the US, with the election of President Trump in November. That followed the announcement of trade restrictive measures with highest proposed tariffs in a century. While some tariffs have been partially rolled back, lingering uncertainty around future trade policies continues to dampen investment sentiment and tighten financial conditions.

Echoing global economic concerns, the IMF has reduced its global growth forecast for 2025 and 2026 by a cumulative 0.3% relative to its earlier estimates. Growth in the US and China,

the world's two largest economies, has been revised down significantly for 2026. Protracted geopolitical and US trade tariff tensions continue to pose a serious risk. These global challenges may have a certain cascading impact on India's growth outlook as well.

Domestic Economic Developments and Outlook

In India, latest estimates show that growth over the year slowed down to 6.5% after three consecutive years of strong growth, during which real GDP growth averaged 8.8%. Investment activity moderated vis-à-vis the highs of previous years, as general government capex slowed down due to underutilization of the allocated budget. Private consumption recovered over the second half. Net external demand contributed positively, helped by buoyant service exports. On the supply side, while the farm sector posted strong growth and services remained resilient, manufacturing sector activity decelerated.



In the banking sector, credit growth saw continuous moderation. Non-food credit growth slowed to 12% as of March 2025, down from 16.3% a year earlier, and further dipped below 10% in Q1 FY2026. Acknowledging growth slowdown and global headwinds, a coordinated fiscal and monetary stimulus was rolled out. The RBI initiated rate cuts, 25 bps each in February and April, followed by 50 bps in June. The rate cuts were also supported by liquidity infusion via CRR cuts and durable instruments totaling ₹8 trillion. A further 100 bps CRR cut is possible for H2 FY2025, aiding transmission and easing market rates in a highly volatile global scenario.

On the fiscal front, the FY2026 Union Budget balanced fiscal discipline with capex push and tax relief, targeting growth across agriculture, MSMEs, investment, and exports. Despite capital outflows, forex reserves rose, further strengthening external balances.

Real GDP growth is expected to be in the range of 6-6.5% over the current fiscal, in line with long-term potential growth rate. India's domestic economic orientation and the ongoing complex trade negotiations with the US and other major economies are expected to help limit the direct impact of higher tariffs on the economy. While this rate is lower than in recent years and falls short of aspirations, it remains broadly in line with past trends and the highest among major economies.

Spillovers from adverse external global shocks may be countered through already announced monetary easing with space for some more along with adequate foreign exchange buffers. Central government's capex focus augurs well for accelerating investment growth. Macro-economic and financial stability will also help to deal with heightened global uncertainty, financial market volatility and rising geopolitical tensions. Despite multiple challenges, India is well positioned to demonstrate robust growth ahead of its global peers.

IndusInd Bank: Deepening Resilience & Reinforcing Sustainability

FY2025 was a year of reckoning and rebuilding for our Bank. The operating environment remained challenging, characterized by slower industry growth and asset quality pressures in unsecured segments. In addition, we were confronted with certain material developments necessitating a fresh look at governance and accounting rigor. These developments, while deeply unfortunate, have catalyzed a transformation rooted in ethics, compliance and long-term sustainability of your Bank.

I sincerely acknowledge that the lapses which occurred are not what one expects from a Bank of our stature. The Board and the Management have undertaken a comprehensive deep dive into all issues brought to our attention and they have been appropriately accounted for in the financial statements for FY2025.

We have acted decisively to pursue higher standards of governance, transparency, and accountability. This governance culture will continue to be reinforced as we move forward. Our balance sheet remains robust, supported by healthy capital adequacy, provision coverage, and liquidity levels. These fundamentals provide a robust foundation for future growth.

Business Performance Highlights

- **Deposits:** Retail deposit share (as per LCR) improved by 100bps y-o-y to 45.1%. NRI deposits grew 28% y-o-y to ₹58,329 crore, and Affluent Banking deposits rose 9% y-o-y to ₹58,320 crore. Overall deposits at ₹4,10,862 grew 7% y-o-y.
- **Advances:** Overall loan growth was at 1% y-o-y, reflecting a calibrated approach. The Bank reduced focus on riskier segments such as unsecured retail loan book de-grew by 10% y-o-y particularly the microfinance/micro lending book was down by 21% y-o-y. Secured retail loans grew 17% y-o-y, and vehicle finance loans grew 8% y-o-y.
- **Asset Quality:** GNPA and NNPA stood at 3.13% and 0.95% respectively. Stress was largely concentrated in microfinance and unsecured retail segments, while other segments remained stable y-o-y.
- **Financials:** The financial year 2024-25 remained profitable even after accounting for the one-offs with a Profit After Tax of ₹2,576 crore. The Bank's balance sheet remains strong, with a Capital Adequacy Ratio of 16.24%, Provision Coverage Ratio of 70%, and healthy liquidity with LCR well above regulatory threshold.

During this time, the Bank continued to enhance its digital capabilities to offer superior customer experience to its clients. The Bank's upgraded mobile banking app INDIE showed strong traction in user growth and adoption. Monthly active users on the app grew 2.6x QoQ. Consequently, across retail business lines of savings, term deposits, payments, mutual funds and unsecured loans, there was strong traction in direct digital business. INDIE app was also recognized at the Finserv 2025 Disruptor Awards with Payment Pioneer award.

At the same time, the Bank's flagship platform for MSMEs – "INDIE for Business" also continued to show strong traction with over 100,000 MSME clients of the Bank already registered on the platform within less than 6 months of launch. We are seeing strong user engagement with tax payments and bill payments from the platform growing strongly QoQ. The platform was also recognised at Finnoviti 2025 in the category of digital platform for business banking.

Digitally acquired assets balance sheet grew 53% y-o-y. Nearly 60% of unsecured loans, 50% of savings accounts and 50% of mutual funds for the Bank are now acquired digitally.

Our Consumer Finance Division continues to be a mainstay of the Bank. The division maintained its market share in most of the vehicle categories. The asset quality performance too was steady y-o-y. The division not only delivers stable growth but also helps the Bank achieve priority sector lending targets. The division is focused on improving its market share in vehicle businesses and also adoption on digital for better turnaround time and customer convenience.

Our Bank's core franchise remains resilient and well-positioned to harness growth opportunities, supported by robust capital, extensive distribution, domain expertise, and a highly committed workforce.

Since the resignation of the previous MD & CEO in April 2025, the RBI approved formation of a Committee of Executives (COE) to oversee operations and administration of the Bank under the guidance of an Oversight Committee (OC) of the Board until the new MD & CEO assumes charge. I had the privilege of chairing the Oversight Committee supported by chairpersons of the Audit Committee, Risk Management Committee and Compensation and Nomination & Remuneration Committees of the Board as members of the OC. I take this opportunity to thank the members of the of the Oversight Committee and the Committee of Executives for their untiring efforts in stabilizing the Bank and dealing with multiple challenges during the turbulent period. The Bank has emerged more resilient and fully prepared for robust and sustainable growth ahead.

The Bank has also delivered on its commitment of expeditiously identifying the MD & CEO with the right competencies and strong values. On behalf of the Board, I congratulate Mr. Rajiv Anand on his appointment as the MD & CEO of the Bank effective August 25, 2025 for a term of three years. The Board looks forward to working closely with Mr. Anand and the management team to deliver robust growth while prioritizing highest standards of governance. Mr. Anand will have the opportunity to begin with a fresh and a clean slate and will be expected to scale this differentiated franchise with a strong ethical foundation. I believe the Bank has immense potential to deliver sustainable and profitable growth for years to come.

The Board and the management are fully committed to ensuring a smooth leadership transition. For the next financial year, the Bank is focused on ramping up retail liabilities, scaling secured retail and MSME assets, being selective in the corporate space, and execute our strategy through driving synergies and a unified 'One Bank' approach. The Bank will continue to pivot its rural distribution towards Bharat Banking, while remaining watchful on microfinance segment. Simultaneously, we are investing in scaling up existing and new initiatives such as home loans, affluent banking, digital 2.0, merchant acquiring, and micro-market driven distribution.

We are also reinforcing the ethos of governance while executing our growth strategy. The Board is working closely with the management to instil a cultural shift—one that prioritizes ethics, transparency, and long-term sustainability in all the actions we undertake.

Building a Responsible and Resilient Future

Your Bank continues to advance its Environmental, Social, and Governance (ESG) impact across its business and operations. The Bank remains committed to integrating sustainability into our business strategy, ensuring that our growth is both responsible and inclusive. We have developed and implemented a robust CSR policy and strategy that aligns with the global Sustainable Development Goals (SDGs) and National Priorities. Our Flagship Holistic Rural Development Program continues to impact communities at the five selected Aspirational districts and elevate the Human Development Index, ensuring economic empowerment and a brighter future for beneficiaries. Our strategic programs, focused on four areas – Sustainable Environment, Livelihoods, Inclusive Sports and Education and Employability are addressing several challenges at the grassroots level, driving purposeful, inclusive, and sustainable change. In FY2025, our CSR interventions have positively impacted the lives of more than 2.4 Mn beneficiaries across the nation.

We have developed and implemented a robust CSR policy and strategy that aligns with the global Sustainable Development Goals (SDGs) and National Priorities.

This year, the Bank has actively pursued opportunities to expand our ESG-linked business across various business units to foster sustainability and social equity. The Bank's sustainable finance portfolio for FY2024, which has been externally assured, represents approximately 47% of the Bank's total advances. This underscores the Bank's strategic focus on sustainability and its role in fostering a more sustainable economy. The Bank has actively pursued collaborations with funds, foundations, and Development Financial Institutions to provide support to entities and projects in sectors such as Healthcare, Agriculture, and Microfinance.

Our dedication to fostering an inclusive environment, rooted in strong core values and a clear sense of purpose, remains unwavering.

IndusInd Bank salutes the courage and dedication of its frontline teams during Operation Sindoor, particularly in border-sensitive regions. Amidst severe disruptions and communication blackouts, our branches ensured uninterrupted banking services - from cash movements to ATM withdrawals – thanks to the seamless coordination between our ground teams and leadership. Their resilience, presence of mind, and sense of duty not only upheld customer trust but also reaffirmed the Bank's unwavering commitment to serving the nation, even in the most testing times.

I conclude by extending my sincere gratitude to all our stakeholders - customers, investors, employees, regulators, media, and partner institutions, for your unwavering support, trust, and belief. A special recognition for the exceptional support extended by the RBI, our esteemed customers, shareholders, my Board colleagues, the Committee of Executives, the management leadership team and our dedicated 44,970 Bank employees during the crisis period. We could not have overcome the recent challenges without their unstinted support.

Your continued confidence has been a source of strength and encouragement through a year marked by introspection and transformation. The Bank remains deeply committed to honouring this trust—not just through words, but through consistent actions that reflect integrity, transparency, and accountability. We are focused on deepening resilience and reinforcing sustainability as we move forward, guided by our values and committed to delivering enduring value to all those who have placed their faith in us.

Thank you and all good wishes.

Sunil Mehta

Chairman

Message from the Committee of Executives (COE)



Mr. Soumitra Sen
Head – Consumer Banking
& Marketing

Mr. Anil M. Rao
Chief Administrative
Officer

Dear Shareholders,

The fiscal year 2024-25 has been a year of reflection, resolve, and renewed purpose for all of us at IndusInd Bank. On behalf of the Committee of Executives (COE), it is our privilege to share with you our collective vision as the Bank turns a new leaf of growth and transformation. With over three decades of institutional legacy and nearly 41 million customers placing their trust in us, IndusInd Bank operates an extensive network of 3,081 branches and banking outlets, along with 3,027 ATMs, proudly serving approximately 162 million households across India and reaching thousands of villages. Today, the Bank stands not only as a systemically important financial institution, but also as a beacon of progress and resilience.

The year gone by offered both, opportunities and challenges in equal measure, but more importantly, it reinforced the solidity of our foundation. Guided by the values of transparency, accountability, and collective leadership, the Bank, under the guidance of the Board has undertaken decisive steps to strengthen our governance architecture, reinvigorate our operational models, and reaffirm our unwavering commitment to our stakeholders. We now look forward towards growth rooted in long-term sustainability, execution shaped by alignment, and a future led by unified vision.

On the macro front, despite the slowdown in growth momentum, India's macroeconomic fundamentals remain strong. The country remains one of the fastest-growing major economies globally, with GDP projected to grow at approximately 6–6.5% in FY2026. Timely liquidity and rate cut measures taken by the RBI on the back of easing inflation augurs well for the revival of growth momentum.

For the banking sector, this environment presents an opportunity to accelerate inclusive credit growth, enhance deposit mobilization, and expand reach. Digital transformation across the financial ecosystem, powered by AI, data science, and open banking frameworks, is reshaping customer experiences and operational efficiency. With a renewed emphasis on regulatory compliance and governance integrity, Indian banks are entering an era defined by growth, purpose, and accountability.

FY2025 was a year of resilience and recalibration for the Bank, shaped by a challenging operating environment. Factors including an industry-wide slowdown, asset quality challenges in unsecured retail, and scrutiny, following a derivative-related disclosure tested the Bank's agility and governance.

Turning the Page: With Renewed Enthusiasm

With a commitment to strengthen its foundation, the Bank is focused on enabling responsible growth across all business verticals. Our strategy centers on leveraging our core strengths, embracing innovation, and setting ambitious yet achievable milestones, all while maintaining a sharp focus on operational excellence and market responsiveness.

This journey is anchored in sound risk management, ensuring that our growth is both sustainable and inclusive. Whether through enhancing customer experience, expanding digital capabilities, or deepening financial inclusion, we are building a resilient and future-ready institution. With the collective support of our stakeholders, we are turning the page with confidence and remain well poised to shape the next chapter of the organization's growth and success.

Delivering with Discipline: Business Performance

FY2025 was a year of resilience and recalibration for the Bank, shaped by a challenging operating environment. Factors including an industry-wide slowdown, asset quality challenges in unsecured retail, and scrutiny, following a derivative-related disclosure tested the Bank's agility and governance.

Amidst this backdrop, the Bank progressed on its strategic agenda with disciplined execution. Deposit retailization continued, with share of granular retail deposits improving by 100 bps during the year. Liquidity buffers were proactively built during the last quarter, with an average LCR of 118% and ₹39,600 crore in excess liquidity, helping navigate volatility. Loan growth was calibrated to manage risk, especially in unsecured segments, while secured retail and vehicle finance maintained steady growth. We let go of some of the corporate loans during later part of the year to



strengthen liquidity. Overall loan growth was modest at 1%, reflecting prudent credit selection. GNPA and NNPA stood at 3.13% and 0.95% respectively. Stress was concentrated in microfinance and unsecured retail segments, while other segments remained largely stable y-o-y.

Governance was a key focus, with internal reviews and expert-led interventions addressing control gaps and ensuring full financial impact recognition in FY2025. The year closed with ₹2,576 crores in profit, a healthy balance sheet, and strong capital and liquidity metrics. FY2025 served as a strategic reset, positioning the Bank to rebuild momentum, deepen stakeholder trust, and deliver sustainable long-term value.

The One IndusInd Philosophy: Many Minds, One Mission

At the heart of our operating model lies a simple but powerful philosophy: 'One IndusInd'. In a world of increasing complexity and fragmentation, our success depends not just on vertical excellence but on cross-functional synergy.

The Committee of Executives, entrusted with overseeing the Bank's operations during this transition, has effectively embodied this approach. Drawing on decades of collective leadership experience, we have worked as one cohesive unit, uniting diverse capabilities across retail, corporate, risk, compliance, operations, technology, HR, and strategy.

This One Bank model enables us to break down silos in decision-making, foster shared ownership and joint accountability, deliver integrated and seamless customer journeys, and accelerate initiatives through stronger alignment and agility.

This model is not just an aspiration, but an operating reality. Whether it is launching a new digital product, remediating risk processes, or designing user-focused strategies, we are moving in sync. As we look to the future, we will continue to embed this philosophy deeper into every layer of the Bank.

At the heart of our operating model lies a simple but powerful philosophy: 'One IndusInd'. In a world of increasing complexity and fragmentation, our success depends not just on vertical excellence but on cross-functional synergy.

Accelerating Innovation: The Digital 2.0 Journey

FY2025 marked another year of meaningful progress on our Digital 2.0 journey, a strategy anchored in transforming the way we acquire, serve, and involve customers across retail and MSME segments.

The Bank's Direct Digital business is scaling efficiently, reflecting strong adoption and streamlined execution. Our flagship mobile banking app, INDIE, saw further traction this year, delivering an upgraded and intuitive experience to customers.

We also stepped up our digital offerings for small businesses and entrepreneurs through INDIE for Business, a purpose-built digital banking app for MSMEs.

At the backend, our proprietary easy credit platform, which powers all retail and MSME exposures up to ₹5 crore, has matured significantly. During FY2025 alone, it processed over 15 million applications, helping us drive scale while ensuring robust risk calibration and turnaround efficiency.

Together, these initiatives demonstrate our broader shift toward a data-driven, digitally enabled operating model, one that is agile, intelligent, and capable of delivering superior customer outcomes in a rapidly evolving financial ecosystem.

People and Governance: Driving Enduring Impact

We have initiated an organization-wide cultural shift with the aim to strengthen our frameworks for internal accountability, compliance vigilance, and organizational alignment, integrating them into the way we work as part of our commitment to ethical operations.

We placed strong emphasis on building a forward-looking workforce. Investments in leadership development, diversity, continuous learning, and employee well-being remained central to our people strategy. These efforts are helping us shape a culture that is inclusive, agile, and anchored in shared mission. To further promote alignment and cohesion, cross-functional collaboration was actively encouraged across business lines, a reflection of our 'One Bank' philosophy in action.

Our renewed customer-first approach was also visible in how we listened, responded, and acted. We simplified account services for senior citizens and retirees under the Indus Care program and stepped up our efforts around fraud awareness and digital safety through campaigns like Jaankaar Bano, Jagruk Raho. These initiatives underscore our belief that trust is built not just through innovation and delivery, but also through protection, empathy, and consistency.

Across all layers of the Bank, we are strengthening the systems and behaviours that reinforce institutional credibility. Our focus remains on building a workplace that not only performs but endures, adapts, and leads with vision.

FY2025 marked another year of meaningful progress on our Digital 2.0 journey, a strategy anchored in transforming the way we acquire, serve, and involve customers across retail and MSME segments.

A key contributor to this momentum has been our Consumer Finance Division (CFD), which continues to drive IndusInd Bank's mission of advancing financial inclusion across India. By enabling individuals and MSMEs across both urban and rural landscapes to access credit seamlessly, CFD empowers communities to build sustainable and resilient livelihoods.

Embedding Responsibility: Sustainability and ESG

Responsibility lies at the heart of our growth agenda. During the year, we advanced our Environmental, Social and Governance (ESG) roadmap, integrating sustainability not as a standalone initiative, but as a strategic priority across businesses.

We broadened our green finance offerings, supporting clients and communities in transitioning to low-carbon operating models. Our sustainable deposit products gained further traction, and we made meaningful progress in weaving ESG into lending frameworks and capital allocation. These priorities are now part of routine portfolio reviews and risk assessments across the Bank.

Our reach into underserved regions remained a strong differentiator. Through our rural banking and microfinance network, we widened financial access, enabled last-mile credit, and intensified our focus on women entrepreneurs and smallholder farmers. As part of our flagship CSR programme, 'Sattvam' and other initiatives, we impacted more than 24.8 lakh lives in FY2025, through focused work in rural development, inclusive education, climate resilience, and community healthcare.

Closing Thoughts

This has been a defining year, one that tested us and trusted us in equal measure. We responded with clarity, unity, and long-term conviction, not just protecting the organization but preparing it for its next phase of impact-led advancement.

We extend our sincere gratitude to all those who stood by us. We thank the Reserve Bank of India and other regulatory bodies for their continued guidance and oversight. We acknowledge our Board of Directors for their stewardship during a critical period. We are deeply grateful to our shareholders for their confidence in our vision. We thank our customers across urban, semi-urban, and rural India for their loyalty, participation, and belief in our ability to deliver meaningful value. We especially recognize the passion, grit, and dedication of every IndusInd employee, whose dedication has been the true engine behind all that we have achieved.

We are committed to scale our operations responsibly, building not just a bigger bank, but a better, stronger, and more future-ready IndusInd Bank one that demonstrates the very best of what a modern financial institution can be.

With gratitude and resolve,

Committee of Executives

IndusInd Bank Limited



Governance

Board of Directors

At IndusInd Bank, our progress is anchored in a leadership that consistently chooses to do what is right. Guided by the collective wisdom of our Board of Directors and Management Team, the Bank moves forward with purpose, integrity, and foresight. Their approach to governance balances long-term sustainability with day-to-day accountability, keeping us transparent, resilient, and aligned with our core values. Backed by a culture of trust and a commitment to enduring innovation, we continue to deliver excellence to our customers while shaping the future of responsible banking.

**Mr. Sunil Mehta**

Chairman

**Mrs. Akila Krishnakumar**

Director

**Mr. Rajiv Agarwal**

Director

**Mrs. Bhavna Doshi**

Director

**Mr. Jayant Deshmukh**

Director

[Ceased to be Director w.e.f. July 23, 2025,
on completion of his tenure]

**Mr. Pradeep Udhas**

Director



Mr. Lingam Venkata Prabhakar

Director



Mr. Rakesh Bhatia

Director



Mr. Sudip Basu

Director



Mr. Sumant Kathpalia

[Ceased to be Managing Director & CEO
w.e.f. April 29, 2025]



Mr. Arun Khurana

[Ceased to be Whole-time Director
(Executive Director) w.e.f. April 28, 2025]

Management Team



Mr. Soumitra Sen

Head – Consumer Banking & Marketing



Mr. Anil M. Rao

Chief Administrative Officer



Mr. Zubin Mody

Chief Human Resources Officer



Mr. Sanjeev Anand

Head – Corporate, Commercial,
Rural & Inclusive Banking



Mr. A. G. Sriram

Head – Consumer Finance



Mr. Vivek Bajpeyi

Chief Risk Officer



Mr. Samir Dewan

Head – Affluent Banking &
International Business



Ms. Charu Sachdeva Mathur

Head – Digital Banking & Strategy
(Existing Business)



Mr. Shiv Bhasin

Chief Transformation Officer



Mr. Anish Behl

Head – Wealth & Para Banking



Mr. Siddharth Banerjee

Head – Investment Banking, Global Markets & Financial Institutions Group



Mr. Jyoti Prasad Ratho

Head - Internal Audit
(Superannuated on July 31, 2025)



Mr. Niraj Shah

Head – Corporate & Institutional Banking, Gems & Jewellery



Mr. Rana Vikram Anand

Head – Customer Management & PAN India Liability Group



Mr. Indrajit Yadav

Head – Investor Relations and Strategy

Key Highlights – FY2025

Performance Highlights (Standalone)

₹4,11,078 cr
Deposits

₹3,45,019 cr
Advances

₹5,54,018 cr
Total Balance Sheet

₹26,716 cr
Revenue

₹2,643 cr
Profit After Tax



Operational Highlights

41 Mn

Customer Base

58:42

Loan Mix (Retail vs. Corporate)

83.93 %

Credit to Deposit Ratio

45 %

Retail LCR Deposits

16.24 %

CRAR

Ratings

Domestic Ratings

CARE A1+

for Certificate of Deposits

CRISIL A1+

for Certificate of Deposit Program
/Short Term FD Programme

CRISIL AA+

for Infrastructure Bonds
Program/Tier 2 Bonds

IND AA+

for Issuer Rating by India
Ratings and Research

IND AA+

for Senior Bonds Program/Tier 2
Bonds by India Ratings and Research

International Rating

Ba1

for Senior Unsecured MTN Program
by Moody's Investors Service



ESG Highlights

ESG Ratings

Crisil ESG 62

(May 2025)

51/100

S&P Global (FY2024)

61/100

(FY2024) NSE Sustainability
Ratings and Analytics

72/100

SES ESG Research



Environment

47%

Sustainable finance portfolio (FY2024)

More water recharged through
CSR interventions than annual
consumption within bank operations



Social

14,347

Employee
volunteering hours

19.62%

Female employees

Great Place to Work-Certified™
for the three consecutive years

10

Exclusive all-women branches

24.8 lakh

lives impacted through CSR
Interventions of which 40% are women
across 20 States and 2 Union Territories

4,000+ PWDs

have been supported across our CSR initiatives and 4 lakh+ through affirmative action (disadvantaged communities)

Our CSR programs are aligned with 12 out of the 17 Sustainable Development Goals defined by the UN

7.23 lakh

Beneficiaries have been impacted through the Holistic Rural Development Program

Water Stewardship

17.8 lakh cubic meters

water harvesting capacity created

3.6 lakh

saplings planted

Education

1.6 lakh +

Students impacted through our remedial education and allied initiatives

4,800+

Entrepreneurs supported through skill development, entrepreneurial training within our employability initiatives

1,039+

Sportspersons supported through our Inclusive Sports initiatives; 86 international medals won, including 5 medals won at the Paralympics in July-August 2024

Cattle and veterinary support provided to

12 lakh

livestock through Bharat Sanjeevani program



Governance

2

Women Directors on the Board

0

Cases of corruption

0

Breaches against the Code of Conduct and Ethics

0

Data breaches occurred

Corporate Overview





In this section

24

About IndusInd Bank

25

Our Vision & Mission

26

Key Strengths



About IndusInd Bank

Built on Trust. Driven by Purpose.

IndusInd Bank is India's fifth largest private sector bank, with a presence that spans the length and breadth of the country.

At the heart of our journey is a clear ambition: to be the most preferred and trusted bank for a diverse set of clients, including individuals, large corporations, government bodies, and public sector undertakings. We operate on a foundation of integrity, inclusive growth, and sustainable innovation. This ensures that our solutions are not only ready for the future but also rooted in social relevance. Whether through digital-first experiences for today's connected customers or by expanding financial access in underserved regions, our focus remains on creating lasting impact.



41 million+

customers served
across segments



6,108

banking touchpoints pan-India
(3,081 outlets + 3,027 ATMs)



93 % +

digital transaction mix



16.24 % CRAR

strong capital position



ESG rated
Strong

by CRISIL and SES ESG

Our universal banking model is diversified, resilient, and digitally enabled, supported by a wide physical footprint and deep customer relationships. Even amidst challenges, we remained committed to doing what is right, for our customers, our communities, and the ecosystem we serve.

IndusInd Bank's Vision

IndusInd Bank will be:

A relevant business and banking partner to its clients

Engaged with all our stakeholders and will deliver sustainable and compliant growth and returns

Customer-responsive, striving at all times to collaborate with clients in providing solutions for their banking needs

A forerunner in the marketplace in terms of productivity, technology, efficiency, and profitability

A change agent for financial inclusion in India

An equal opportunity and preferred employer

The Mission

The Bank will consistently add value to all its stakeholders by enhancing the sustainability of the organization and emerge as India's most convenient Bank with financial metrics amongst the best in the industry.

Key Strengths



**Diversified loan book
with domain expertise
in livelihood loans**



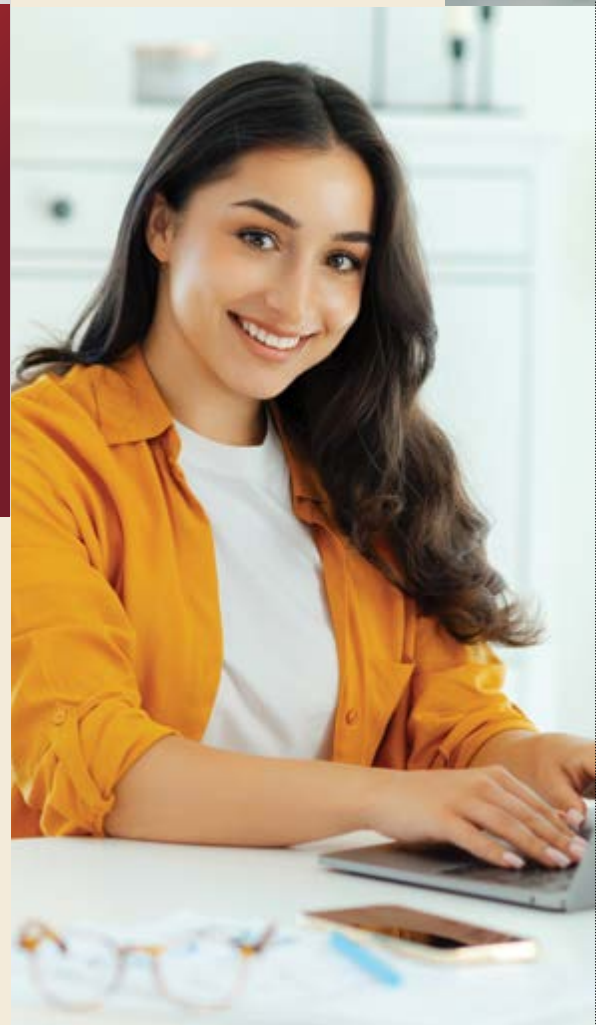
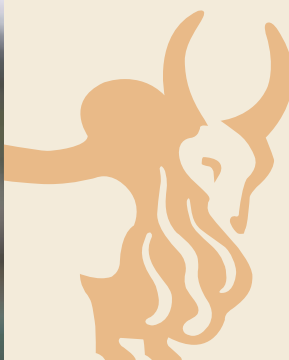
**Stable
asset quality**



**Robust
liability franchise**



**Strong
product groups**





**Executing Digital
2.0 strategy**



**Healthy
capital adequacy**



**Experienced Board &
Management team**



**Disproportionately
large distribution
network**



**ESG – Core to the
business philosophy**

Business Overview





In this section

30

Our Products and Client Coverage

34

Operating Context

38

Value Creation Model

42

Stakeholder Engagement

44

Materiality

48

Strategy



Our Products and Client Coverage

Solutions You Can Bank On

IndusInd Bank offers a comprehensive portfolio of financial products and services designed to meet the diverse needs of individuals, businesses, and institutions.

Our portfolio spans microfinance, vehicle finance, diamond banking, and corporate solutions, each designed to serve a specific need while driving meaningful, lasting outcomes.

Our Services for a Diverse Clientele



Consumer Banking

Our consumer banking vertical continues to deliver resilient performance, underpinned by strong liability growth and an enhanced digital experience.

Consumer Liabilities

Grew 3% y-o-y, led by robust deposit mobilization across segments.

NRI Banking

Achieved a 28% y-o-y growth, reinforcing our position as a preferred partner for the global Indian.

SME & Merchant Acquisitions

The Consumer Current Account portfolio continued to grow, led by strong engagement with business owners. Our flagship product, **Indus One Business**, achieved **60% penetration** among new-to-bank clients by year-end. Merchant acquiring gained traction, with improved POS and digital collections. The launch of **NFC soundboxes with card acceptance** enhanced merchant experience and reduced acceptance costs, strengthening our position across physical and digital commerce.

Retail Payments

UPI volumes grew 29% y-o-y, reflecting enhanced customer engagement and growing preference for digital payment solutions across the Bank's ecosystem.

Client Wealth Management

AUM of ₹2,70,775 crore supported by disciplined advisory and rising insurance penetration.

Retail Assets & Credit Cards

The RACC franchise, which encompasses retail agriculture, loans against property, credit cards, personal loans, business loans, loans against card receivable, gold loans, loans against securities, health care finance, prime home loans, and overdraft against fixed deposits, saw disbursements grow by 20.5% y-o-y, and credit card spends increased by 13.9% y-o-y, resulting in a 20.1% y-o-y growth in the overall book.

Business Banking Group

The Business Banking portfolio continued to grow in FY2025, supported by stable asset quality and deeper customer engagement. The Bank now operates **126 MSME Hubs and 316 spoke centers across India**, enabling focused lending and servicing. Offerings were expanded to include solutions like IndusWE for women entrepreneurs, CGTMSE-backed loans, rooftop solar financing, and loan protect insurance. Over **70-80% of the new acquisitions were digitally enabled**, reflecting the growing role of technology in onboarding, underwriting, and service delivery.

Every solution we deliver is powered by **sustainable innovation**, harnessing technology to make banking more intuitive, secure, and inclusive. We serve rural borrowers with access to credit and global enterprises with bespoke treasury solutions, combining digital agility with a human-first approach.

Over the years, we have become the **preferred financial partner** for a wide spectrum of clients, including individuals, large corporations, government entities, and public sector undertakings, by consistently delivering **tailored, sector-specific offerings**.



Affluent Banking

PIONEER, our flagship platform for HNIs and UHNIs, continues to deliver bespoke wealth solutions, concierge services, and priority banking. FY2025 saw the launch of **PIONEER Private**, introducing an elevated tier of curated products backed by experienced private bankers.



Microfinance

We continued to lead financial inclusion through IndusInd Bank and BFIL. The portfolio serves over 12 million customers across 1.62 lakh villages, backed by responsible lending practices and strong digital enablement. Net collections and risk metrics remain tightly managed.



Consumer Finance Division (CFD)

Our vehicle finance business, with a presence across product categories, grew 8% y-o-y to ₹95,595 crore. Affordable housing loans remain aligned to the Government's 'Housing for All' vision.



Corporate & Commercial Banking Group (CCBG)

Our granular, risk-calibrated approach continues to shape the ₹1,43,463 Cr corporate book. The portfolio includes mid and large corporates, PSUs, NBFCs, and MNC branches. We support clients across their financial lifecycles with focused solutions and strong relationship management.



Global Diamond & Jewellery Group (GDJG)

We lead the sector in MSME engagement. In FY2025, 40% of our clients were MSMEs. We were recognized by GJEPC for achieving the highest growth in sanctioned limits on a ₹500 crore-plus base.





ESG-Aligned Offerings

We integrate sustainability across products through innovation, partnerships, and discipline.



IndusWE

Our digital platform empowering women entrepreneurs with mentorship, skilling, and funding access.



Green/Social Loans & Bonds

Custom ESG financing instruments for transition and impact.



Indus Solar

Rooftop solar loans designed for MSEs to advance clean energy adoption.



CGTMSE

Credit guarantees to enhance MSME access to funding without physical collateral.



Development Finance Tie-Ups

\$425 million mobilized from DFIs across sectors like healthcare, agriculture, and financial inclusion for MSEs to advance clean energy adoption.



ESG in Risk & Operations



ESMS

ESG screening integrated into wholesale banking credit assessments. >70% of credit exposure in FY2025 was cleared through this framework.



Climate Risk Frameworks

Industry-specific checklists introduced; TNFD pilot completed for agri exposure, first in India.



Net Zero 2032

Operational initiatives are aligned with our carbon neutrality commitment, including GHG reduction and Green IT practices.





Operating Context

Driving Progress in a Shifting Landscape

In FY2025, IndusInd Bank operated in an environment marked by economic resilience, digital acceleration, and growing urgency around sustainability.

We stayed committed to sustainable innovation, built deeper trust, and consistently chose to do the right thing. At the same time, we expanded our reach and strengthened our relevance.



India's Economic Resilience Enabled Strategic Growth

India remained one of the world's fastest-growing major economies, with consumption, infrastructure investments, and stable inflation creating a supportive macroeconomic backdrop. The financial services sector benefited from strong credit demand and improving liquidity.



The Bank's Response

IndusInd Bank strengthened its participation in the growth story with a diversified loan book of ₹3.45 lakh crore, backed by traction in vehicle finance, SME lending, and livelihood-linked credit. The Bank maintained a Capital Adequacy Ratio of 16.24%, underscoring its capacity for future growth.

₹3.45 lakh crore
Loan Book

16.24%
Capital Adequacy Ratio

58:42
Retail-Wholesale Mix



Digital Transformation Moved from Experiment to Scale

The shift to digital-first banking accelerated in FY2025, with banks deepening investments in AI, ML, cloud platforms, and embedded journeys. Customers demanded real-time, intuitive, and personalized digital experiences.



The Bank's Response

IndusInd Bank scaled its flagship INDIE app to over 1.6 million active clients. INDIE for Business and Easy Credit platforms enabled fully digital journeys for loans and cards. AI-driven personalization now touches over 1 billion monthly interactions.

Digital Highlights

1.6+ million
active clients
INDIE

Digital journeys for MSMEs
INDIE for Business

AI/ML
100+
models powering
personalized nudges

ESG Priorities Gained Strategic Depth

Global and national shifts pushed ESG from policy to performance. Disclosures, climate risk integration, and purpose-led lending became essential to long-term credibility and investor trust.



The Bank's Response

IndusInd Bank expanded its ESG footprint through green/social loans, the IndusWE platform for women entrepreneurs, and the Indus Solar product for MSEs. It raised \$425 million in DFI funding, completed the TNFD pilot, and maintained structured board-level ESG governance.

ESG Financing
\$425 million
DFI tie-ups

First Indian Bank in
TNFD pilot

IndusWE
Indus Solar
Purpose-led innovation in
action

Customer Expectations Elevated by Digital Confidence

As digital confidence grew, customers demanded instant, secure, and hyper-personalized engagement. They judged banks by experience and trust, not just access.



The Bank's Response

IndusInd Bank delivered personalized services powered by AI, frictionless mobile journeys, and enhanced cybersecurity. Customer-centricity was embedded into every channel, with improved app UX and faster response times.

Experience Differentiators

AI-driven engagement across lifecycle

Real-time customization of offers

Strengthened digital trust and safety

Inclusive Growth and Livelihood Finance Remained Critical

India focused on inclusive growth by expanding banking access, improving financial literacy, and supporting livelihoods, especially in rural and underserved regions.



The Bank's Response

BFIL enabled outreach for inclusive growth to over 12 million customers across 1.62 villages in microfinance business. Initiatives like Bharat Sanjeevani and IndusWE brought healthcare and entrepreneurship support to grassroots levels, while microfinance operations remained digitally enabled and responsibly scaled.

1.62 lakh villages

Rural Reach

12 million +

Customers Served

Expanded Financial Literacy & Livelihood Programs in FY2025



Value Creation Model

Strength. Purpose. Progress.

In FY2025, IndusInd Bank continued to create long-term stakeholder value by aligning capital stewardship with responsible growth and renewed governance.

INPUTS

FINANCIAL CAPITAL 	MANUFACTURED CAPITAL 	NATURAL CAPITAL 
₹63,342 Cr CET1 Capital	3,081 Branches	Carbon Neutrality Targeted by 2032
16.24 % CRAR	3,027 ATMs	Monitoring Scope 1/2/3 emissions
₹5,54,107 Cr Balance sheet size	41 million + Customers	Green IT Initiatives
₹4,10,862 Cr Deposits	Digital and Rural Reach	
₹3,45,019 Cr Advances	Merchant Acquiring Infra	

VALUE DRIVERS

One Bank strategy	Bharat Banking distribution	Energy-efficient IT operations
Enhanced compliance	NRI and Affluent segment scale-up	ESG core to business philosophy
Board-led accountability	Digital 2.0 rollout	
Resilient balance sheet		
		

INTELLECTUAL CAPITAL 	HUMAN CAPITAL 	SOCIAL & RELATIONSHIP CAPITAL 
~5 Mn Installs INDIE app 15 Mn Apps Digital Lending Platform INDIE for Biz, EasyCredit	44,974 Employees 16.07 lakh Learning Hours Great Place to Work Certification	41 Mn Customers Stakeholder trust rebuilding CSR Investment Deployed ₹181.34 crore Across 85 Programs in 20 States

ML-led credit decisions Compliance with RBI ULI, AA Revamped personal and SME onboarding	Learning and digitization focus DEI hiring and upskilling	Regulatory engagement Improved disclosures Aligned with UN SDGs and National Development Priorities, Climate adaptation, Technology and Innovation, Inclusion and Economic Empowerment, Collaboration with stakeholders





OUTPUTS

₹19,031 Cr
Net Interest Income

₹10,661 Cr
PPOP

₹26,722 Cr
Revenue

₹3,526 Cr
PBT

45 %
Retail deposits as per LCR

**Environmental
impact disclosures
strengthened**

OUTCOMES

₹2,576 Cr
FY2025 Net Profit

Strong capital
adequacy despite one-offs

₹1.62 lakh villages
Reached

Growth
in underserved segments

664K
merchant borrowers

**Reduced emission
intensity**

MSCI BBB → A
ESG ratings upgraded

SDGs IMPACTED



75K +
digital clients/month

**Credit card activation
& yield gains**

100 %
digital origination of PLs/CCs

12 % y-o-y
Staff cost up

~7,458
new hires

**Q4 Loss absorbed,
FY Net Profit retained**

24.8 lakh lives
impacted of which

7.23 lakh were supported
through our Holistic Rural
Development Program,

1.6 lakh students were supported
through our Education program,

1,039 sportspersons
were supported through our
Inclusive Sports Program and

15 lakh+ farmers were supported
through our veterinary program

Cost efficiency
gains in digital products

**Reinforced talent
strategy post
transitions**

**Continued
productivity despite
headwinds**

**Regulatory compliance
strengthened**

Customer franchise intact

Ethical culture reinforced

**Increase in income levels
and Human Development
Index (HDI),** Improvement
in learning outcomes, livelihood
generation, unlocking government
schemes, through convergence,
promotion of climate resilient
practices in agriculture, increased
lifespan of livestock



Stakeholder Engagement

Engaging Deeper, Growing Together.

In a year defined by transparency and transformation, IndusInd Bank deepened its stakeholder engagement to nurture trust, stability, and sustainable value creation.



Investors



Customers



Employees

Key Areas of Engagement	Business and financial performance, Strategy, Risk Management, ESG ratings and progress	Product experience, service reliability, digital innovation, grievance redressal	Learning and development, culture and compliance, wellness, equal opportunity
Mode of Engagement	Quarterly earnings calls, Annual General Meetings, In-person meetings, Investor conferences, Non-deal roadshows	NPS surveys, WhatsApp, INDIE app, digital nudges, 75,000+ new clients/month	Townhalls, virtual learning, performance dialogue, DEI programs
Engagement Approach	Continuous/ Periodic / Need-based	Launched INDIE for Business, scaled EasyCredit platform, reduced cost-to-serve, personalized nudges	16.07 lakh+ learning hours; robust whistleblower and accountability mechanisms
Value Created	Diversified shareholder base with marquee long-term investors	Growth in new-to-bank customers, reduced attrition, digital convenience	Enhanced productivity, better alignment with values, stronger ethics
Capitals Impacted			

Legends



Financial Capital



Manufactured Capital



Natural Capital



Intellectual Capital



Suppliers

Ethical sourcing, service quality, sustainability focus

Partner audits, ethical procurement frameworks, supplier meets

Focused on digital onboarding of merchant ecosystem (~664k borrowers); enabled Bharat Money Stores

Strengthened inclusive procurement, ensured service continuity



Regulators & Policymakers

Compliance, audit outcomes, crisis response, ESG reporting

Statutory filings, governance audits, ongoing regulatory engagement

Demonstrated seriousness in resolving Q4 anomalies, engaged proactively with RBI

Demonstrated commitment to ethical banking and improved transparency



Communities & Society

Economic empowerment through Holistic Rural Development, sustainable environment initiatives through water and soil resource management, education and employability initiatives, inclusive sports initiatives, livelihood and livestock health, renewable energy, financial inclusion, disaster management

85 programs implemented in 20 states and 2 UTs through NGO partners, collaboration with NITI Aayog, Ministry of Rural Development, Department of Animal Husbandry and Veterinary Services, Ministry of Agriculture and Farmers Welfare, UN agencies, and academia

Addressing the challenges related to Human Development Index, investing in SDGs in the country

Inclusive economic empowerment, rural development, financial inclusion, climate resilience



Human Capital



Social & Relationship Capital



Materiality

Navigating Sustainability with Precision

IndusInd Bank uses materiality to prioritize stakeholder concerns, manage emerging risks, and focus on sustainable value creation.

In an environment shaped by digital disruption, regulatory shifts, and growing ESG expectations, our materiality assessment keeps us aligned with our strategy and purpose.



The Materiality Assessment Process

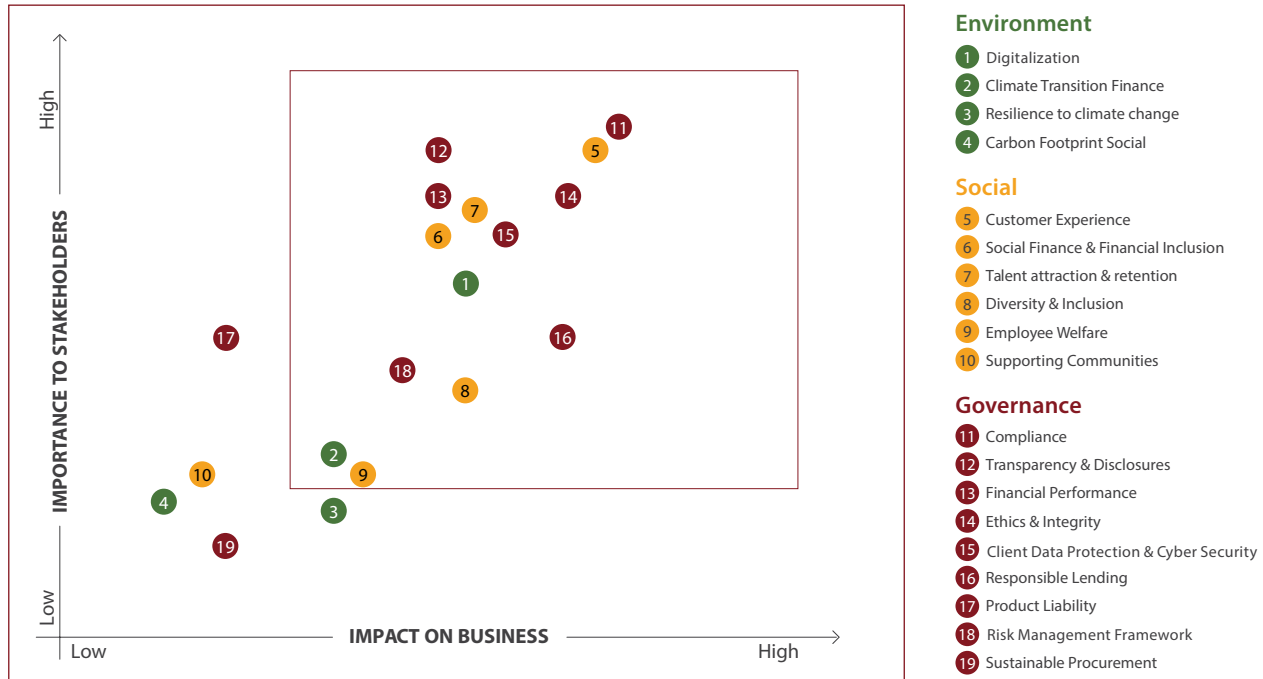
The financial ecosystem continues to evolve rapidly, shaped by macroeconomic changes, digital advancements, and increasing emphasis on sustainability. These factors require us to remain agile and aligned with emerging priorities. Our materiality assessment is designed to reflect this dynamic landscape, while staying rooted in a clear, structured approach.



This process draws from global best practices including the GRI Standards, <IR> Framework, and SEBI-BRSR guidelines.

Materiality Matrix

For FY2025, we reviewed and validated a list of 19 material topics. These are assessed on two key criteria: their impact on our business, and their importance to stakeholders. The resulting materiality matrix gives us a clear view of what to prioritize.



Some of the most critical themes include data security, financial inclusion, customer experience, employee well-being, and governance transparency.

Addressing Material Priorities and Building on ESG Integration

Each material topic has a clear management approach and accountability structure. Across our operations and offerings, ESG is becoming part of how we do business. Some of the ways we are embedding sustainability include:

Launching green and sustainability-linked financial products	Applying ESG risk filters through our ESMS in wholesale credit	Targeting carbon neutrality by 2032 through operational changes
Supporting social impact through products like rooftop solar loans, IndusWE, and DFIs partnerships	Supporting social impact through products like rooftop solar loans, IndusWE, and DFIs partnerships	Participating in the TNFD pilot to build nature-linked risk understanding

Material Topic

Management Approach

Stakeholders Impacted

Customer Experience

We aim to deliver exceptional customer journeys, whether through INDIE, our digital super-app, or in-branch experiences. Our goal is to build trust, exceed expectations, and make banking simple and rewarding.



Social Finance and Financial Inclusion

We support inclusive growth by offering need-based credit solutions through wholly owned subsidiary of IndusInd Bank, BFIL, and initiatives like IndusWE for women entrepreneurs and CGTMSE for MSEs.



Talent Attraction and Retention, Diversity and Inclusion

Our efforts include building an inclusive culture, launching all-women branches, hiring neurodivergent talent, and driving representation across all levels.



Compliance, Transparency and Disclosures

We are deeply committed to responsible banking, guided by a strong compliance culture and transparent reporting. This includes proactive disclosures aligned with BRSR, CDP.



Ethics and Integrity

We promote a culture of integrity through rigorous policies, training, and leadership accountability. Our Code of Conduct is actively monitored across levels.



Client Data Protection and Cybersecurity

We continuously upgrade our systems to safeguard customer data and build cyber resilience, backed by a dedicated cyber risk team and advanced security architecture.



Legends



Investors



Customers



Employees



Suppliers



Regulators



Communities

Strategy

Reinforcing Trust, Stability and Growth

IndusInd Bank formulates its long-term strategy through three-year planning cycles, designed after assessment of its current business position, future vision, and evolving macro-financial landscape. These strategic plans are further translated into annual and quarterly milestones, ensuring agility in execution.

FY2025 was marked by a challenging operating environment, including moderated industry growth, asset quality pressures in unsecured retail segments, and heightened speculations following the Bank's derivative-related disclosure in March 2025. During this period, the Bank maintained its focus on strategic priorities, reinforced core fundamentals, and strengthened its governance processes. The Bank took calibrated steps and progressed on deposit retailization, slowed growth in high-risk unsecured segments, built liquidity buffers and reinforced internal controls. These actions were underpinned by a long-term orientation to preserve financial health, stakeholder confidence, and growth capacity.



Progressing on Deposit Retailization

Retail deposit mobilization remained a key strategic focus. The Bank's retail deposit share as per LCR improved by 100 bps y-o-y to 45.04%, contributing to a more stable liability profile.

In Q4 FY2025, the Bank proactively managed liquidity, maintaining higher **LCR** levels and excess liquidity buffers. These measures strengthened the balance sheet amidst the volatile period.



Calibrated Loan Growth

In response to the evolving risk landscape, especially in unsecured retail segments, the Bank calibrated its loan growth approach. The unsecured retail loan portfolio declined 10% y-o-y, while the microfinance book contracted by 21% y-o-y. The Bank also let go select corporate exposures during the later part of the year to enhance liquidity and maintain balance sheet discipline, resulting in a 6% y-o-y reduction in the corporate loan book.

Secured retail segments maintained steady growth:

Vehicle Finance

disbursements were at

₹47,600 crore

with loan book growing

8% y-o-y

Other Secured Retail Loans

17% y-o-y led by home loans, LAP, and BBG

Overall loan growth was muted at **1%**, reflecting prudent credit selection amidst heightened risk sensitivity.

Asset Quality Stable, Except Microfinance-Specific Stress

The Bank maintained stability in asset quality across secured and corporate portfolios. However, microfinance and unsecured retail segments experienced elevated stress:

GNPA

3.31 %

NNPA

0.95 %

Provision Coverage Ratio

70 %

(maintained y-o-y)

Slippages and credit costs remained range-bound in vehicle finance, secured retail, and corporate segments. The uptick in NPAs was primarily driven by industry-wide challenges in microfinance and unsecured retail.



Digital Banking: INDIE and Beyond

FY2025 was a landmark year in the Bank's digital transformation journey. The INDIE platform was extended to all existing retail customers, scaling to **1.6 million active users**. With **ratings of 4.6 on Play Store and 4.7 on App Store**, INDIE has become one of the highest-rated banking apps in the country.

The Bank also launched **INDIE for Business**, a first-of-its-kind digital banking platform tailored for MSMEs, further expanding its digital ecosystem. Core banking infrastructure, treasury systems, and UPI platforms were upgraded to enhance efficiency, scale, and user experience.

Addressing Control Gaps and Reinforcing Governance

During the later part of the financial year, the Bank witnessed unfortunate developments which revealed gaps in accounting rigor, controls, and disclosure. The Bank acted decisively and conducted detailed internal reviews, engaged external advisors, and initiated necessary actions to address the identified control weaknesses or any risk areas. The Bank also ensured that financial impacts of identified issues are fully accounted for in FY2025. The Bank's approach towards financials has been to start FY2026 on a clean slate without carrying forward any of the past issues.



Financial Outcomes

Despite macro and franchise-specific challenges, the Bank closed FY2025 with a **Profit After Tax of ₹2,576 crore**. Core balance sheet metrics remained strong:

Capital Adequacy Ratio

16.24%

Provision Coverage Ratio

70%

LCR

136%

Excess Liquidity

₹62,000 crore

The financial statements for FY2025 reflect all identified items, and we begin FY2026 on a clean and strong footing.

Numbers reported above are as on March 31, 2025

Looking Ahead: Sharpened Strategic Focus

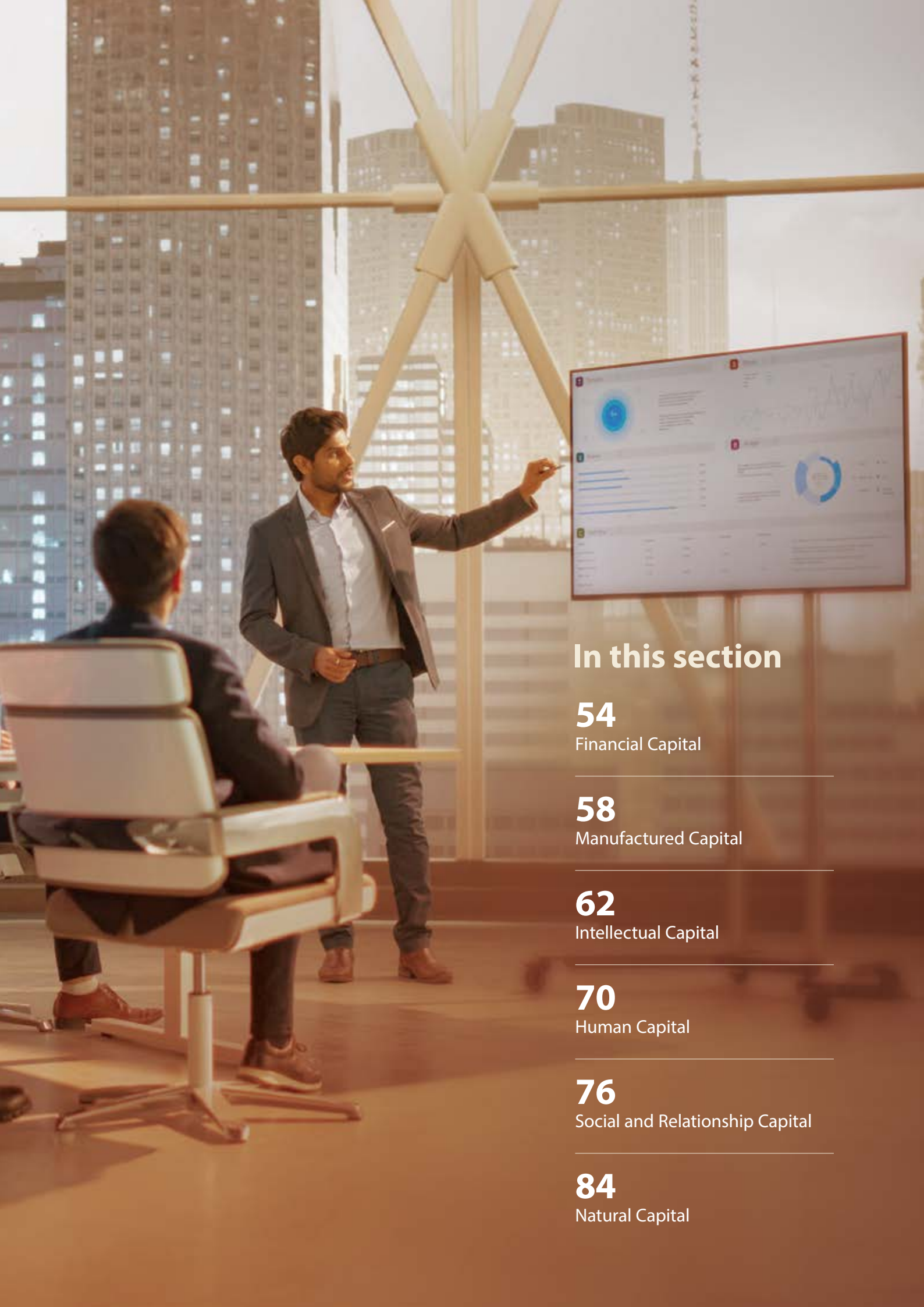
FY2025 served as a strategic reset, reaffirming the Bank's commitment to core strength, disciplined execution, and governance. With a clean slate and sharpened focus, the Bank is well-positioned to rebuild momentum, enhance stakeholder trust, and deliver long-term value. The core franchise remains resilient, with growth opportunities supported by strong capital, prudent liquidity management, and deep distribution capabilities.

For the next year:

- >> Focus remains on scaling secured retail and MSME assets, maintaining selectivity in the corporate segment, accelerating retail liability mobilization, and executing through the unified 'One Bank' framework.
- >> Rural distribution continues to pivot towards Bharat Banking, with a cautious stance on microfinance.
- >> Investments are underway in new business lines including home loans, affluent banking, digital 2.0, merchant acquiring, and micro-market driven distribution.

Capitals





In this section

54

Financial Capital

58

Manufactured Capital

62

Intellectual Capital

70

Human Capital

76

Social and Relationship Capital

84

Natural Capital



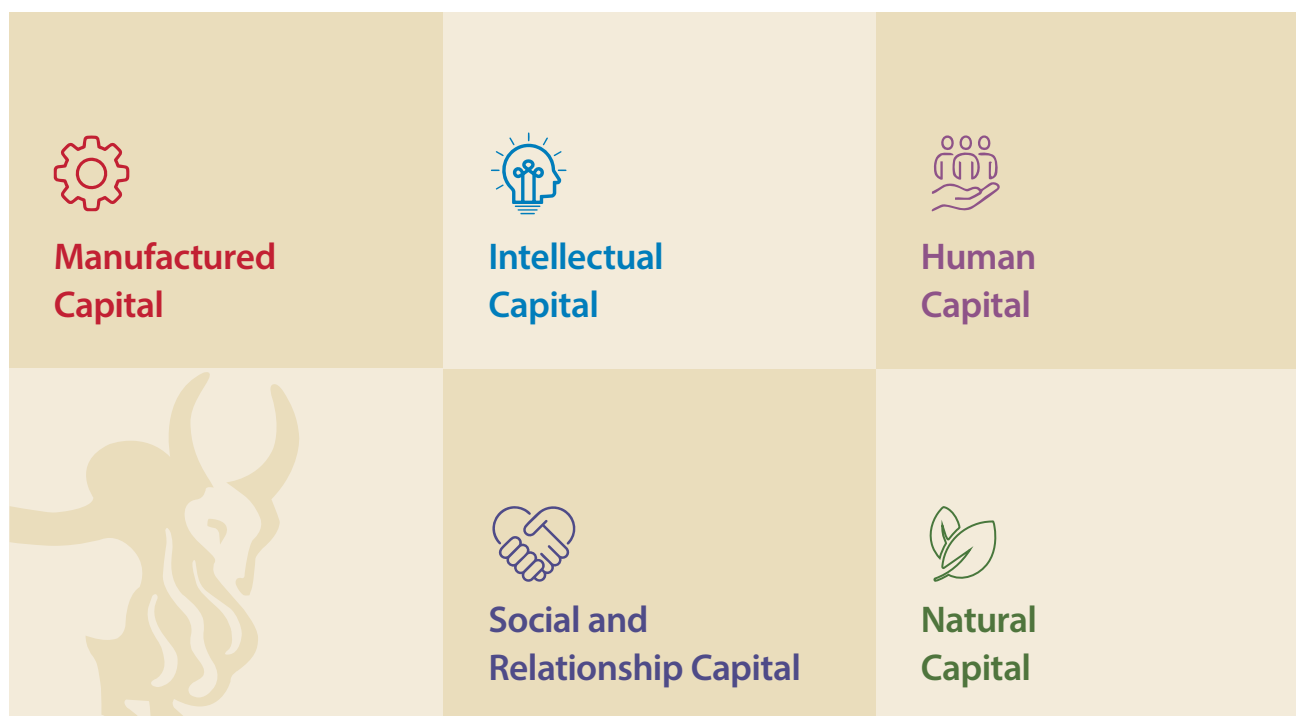
Financial Capital

Steering with Clarity

Over the past three decades, we have built a resilient financial foundation rooted in trust, guided by discipline and driven by a long-term view of value creation.



Capitals Impacted



SDGs Impacted



Key Highlights – FY2025

Balance Sheet Strength Maintained

Total Assets rose 8% y-o-y to

₹5,54,107 crore

Deposits grew 7% y-o-y to

₹4,10,862 crore

Advances marginally up at

₹3,45,019 crore (↑1% y-o-y)

with retail share increasing to

58%

Key Focus Areas

Maintained capital adequacy and strong liquidity despite absorbing exceptional charges

Strengthened financial controls through deeper audit procedures and governance actions

Sustained deposit growth and retail asset momentum across key lending verticals

Key Performance Indicators (Standalone)

	FY2022	FY2023	FY2024	FY2025
 Balance Sheet Size (₹ in crore)	4,01,974.58	4,57,804.05	5,14,935.15	5,54,018.43
 Revenue from Operations (₹ in crore)	22,335.04	25,758.48	30,003.76	26,715.51
 Return on Assets (%)	1.28	1.81	1.90	0.50
 Net Interest Margin (%)	4.11	4.27	4.28	3.62
 Return on Equity (%)	10.20	14.53	15.32	4.17



	FY2022	FY2023	FY2024	FY2025
 Deposits (₹ in crore)	2,93,681.35	3,36,438.14	3,84,792.92	4,11,078.14
 Advances (₹ in crore)	2,39,051.53	2,89,923.68	3,43,298.27	3,45,018.63
 Earnings Per Share (in ₹)	59.57	95.32	115.19	33.93
 Profit After Tax (₹ in crore)	4,611.12	7,389.72	8,949.78	2,642.90





Manufactured Capital

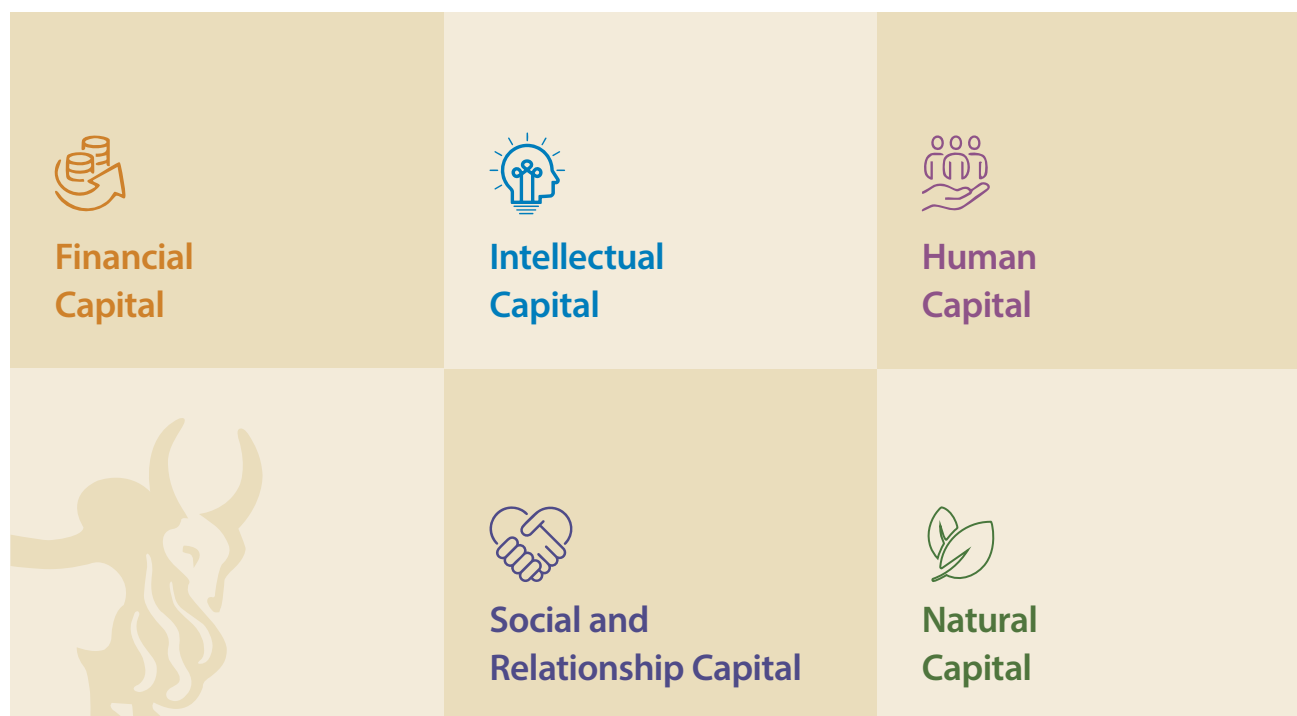
Building Presence. Bolstering Trust.

In FY2025, we remained focused on fortifying our core banking infrastructure, enhancing operational resilience, and embedding sustainability deeper into our delivery platforms.

The Bank expanded its branch network and introduced ultra-premium formats in FY2025. These targeted investments enhanced accessibility, improved client experience, and reinforced institutional trust.



Capitals Impacted



SDGs Impacted



Key Highlights – FY2025

3,081

Branches

734

Rural Branches

3,027

ATMs

698

Semi-Urban Branches

28

States and Union Territories

14

LEED Certified Branches / Lobbies

Bharat Financial Inclusion Limited (BFIL)

3,756

Branches

1,62,000

Villages

550

Districts

23

States

Key Focus Areas

Sharpening footprint: Optimize expansion with market-relevance lens.

Elevating experience: Reinforce premium banking formats with curated infrastructure.

Embedding sustainability: Green-certified spaces, smart utility management.

Strengthening governance: Fortify internal controls and system integrity.

Unifying access: Integrate rural reach and digital platforms with shared data infrastructure.

Resilient Infrastructure, Responsive Systems

In FY2025, the Bank added 97 banking outlets, bringing the total to 3,081, widely spread across geographies and regions. We focused on operational resilience, ensuring our infrastructure remained secure, compliant, and responsive in the face of evolving challenges.

Our rural presence through **BFIL** remained a key strength, covering **1,62,000 villages**. This network enabled seamless delivery of microfinance products, livelihood support, and rural banking services at scale.

The Bank migrated ~5 million vehicle finance customers from legacy platforms to the core banking system. This step improved data architecture, reduced systemic risk, and enabled tighter control with a more seamless customer experience.

Premium Experiences, Curated Spaces

In FY2025, the Bank launched **PIONEER Private**, a dedicated offering designed for HNIs and UHNIs as an extension of its affluent banking proposition. This platform delivers bespoke investments, succession planning, and wealth solutions through curated physical formats and experienced private bankers.

These efforts complement our broader PIONEER network, which serves the affluent segment with elevated service formats and an ecosystem of exclusive privileges.



Infrastructure Grounded in Sustainability

We continued to prioritize resource-efficient branch formats that align with our environmental commitments. In FY2025:

14 PIONEER branches/lobbies received **LEED** certifications

Our flagship premises, **IBL House (Mumbai)** and **Karapakkam (Chennai)**, retained their LEED ratings with the following improvements:

57.70%
reduction in water usage

94.02%
waste diverted from landfills

17.88%
energy savings

Across our network, we implemented smart utility solutions such as aerator sprinkler filters, motion-based lighting, timer-based signage, and waterless urinals to reduce our environmental footprint.

These actions are part of our broader commitment to reduce Scope 1 and 2 emissions intensity by **50% by FY2025 (from FY2020 baseline)**, a goal we are on track to meet.



Strengthening Controls and Governance

In light of the accounting and provisioning discrepancies uncovered during the year, we undertook a rigorous review of our infrastructure and internal systems. Under the Board's oversight, we:

- Upgraded system-level controls and internal workflows,
- Strengthened reporting mechanisms and internal audit coverage, and
- Aligned operational processes with heightened compliance expectations.

These actions were not just corrective, they were structural. They reinforce the integrity of our physical and digital infrastructure as we prepare for long-term sustainable growth.

Outlook

In FY2026, we will continue to invest in operational resilience and responsible infrastructure. Our focus will be on further embedding sustainability into our formats, deepening governance, and refining customer experience in every physical and digital touchpoint. With presence in place, our next step is progress with purpose.



Intellectual Capital

From Platform-Led to Intelligence-First

Our transformation into a technology-led institution gathered pace in FY2025, as we scaled platforms, modernized infrastructure, and embedded intelligence across the digital ecosystem.

Every touchpoint, from retail users and MSMEs to branch staff and global clients, was made sharper, faster, and more intuitive. We transitioned from delivering digital journeys to architecting digital-first, insight-rich platforms where security, simplicity, and speed converge.



Capitals Impacted



SDGs Impacted



Our Leading Partnerships

Tech Partners

Salesforce

Oracle

Azure

Hewlett-Packard

Cisco

Tata Consultancy Services

IBM

Amazon Web Services

SAS

Newgen Software

Fintech Partners

Cashfree

EaseBuzz

JioPay

Xsilica

Razorpay

BillDesk

Paytm

PayU



FY2025 - Key Highlights

1.6 million users

on INDIE app;

1.2 crore+ transactions/month;

App Store rating:

4.7 ★★★★★

50,000+ MSME clients

onboarded on INDIE for Business;

75% monthly transacting rate

1.5 million users

migrated to the new IndusNet platform

₹2,000+ crore

in personal loans disbursed to new-to-bank customers via fully digital journeys

2 lakh+ credit cards issued

through end-to-end digital onboarding

₹100 crore+

in mutual fund orders

processed monthly through the new WealthTech platform



UPI infrastructure scaled

to support near-zero RTO,
400 ms transaction time

Launched

GIFT City IBU mobile app,
among the first in the IFSC ecosystem

Established

Enterprise Data Platform
and modernized core banking,
UPI, and treasury systems

INDIE: The Centrepiece of a Digital Bank

Launched in late FY2024, **INDIE** evolved into a full-scale banking platform in FY2025. With a registration base of **1.6 million users** and over **1.2 crore monthly transactions**, the app ranked among India's top 3 banking platforms (App Store rating: **4.7**, Play Store rating: **4.6**).

INDIE's differentiated features include:

Smart payment management with recurring setups

A **flexible line of credit** tailored to spending needs

Dynamic PINs and **virtual disposable cards** for fraud protection

Super OTPs for low-connectivity zones

Unified relationship view for domestic and NRI clients across loans, cards, deposits, and wealth

The platform now drives customer acquisition, relationship management, and portfolio-level insights. With legacy mobile banking set to sunset by June 2025, all customers will be migrated to INDIE, marking a foundational shift in how we deliver retail banking.

INDIE for Business: MSME-Centric. Data-Driven.

Our digital agenda extended to business banking with the launch of **INDIE for Business**, a full-service platform for MSMEs.

The app enables:

360° entity management and seamless switch between business accounts

Bulk vendor/salary payments, tax compliance, POS onboarding, card control

Smart cashflow dashboards and Excel-exportable statements

Credit servicing features for working capital and term loans

By March 2025, over **50,000 MSME clients** had registered on the platform, with a **75%+ monthly transaction rate**, a validation of its adoption and utility.





A Unified Stack Across Digital Journeys

We now offer **end-to-end digital journeys across savings accounts, term deposits, credit cards, personal loans**, and small business loans, with Video KYC, AI-driven credit scoring, and integrated martech automation.

In FY2025 alone:

₹2,000 crore+ in personal loans disbursed digitally to new-to-bank clients

2,00,000+ credit cards issued through zero-paper journeys

WealthTech platform scaled to **₹100 crore+ in monthly MF orders**, offering embedded advisory and portfolio visualization

We also revamped **IndusNet**, now aligned with INDIE's architecture and experience framework. Over **1.5 million users** have migrated to the upgraded net banking platform, which includes customer-level custom access rights, API-driven credit card journeys, and enhanced tax and EMI functionalities.

Building Intelligence Into the Core

FY2025 was a milestone year for platform modernization. We completed upgrades of:

Core Banking System (Finacle) deployed across production and DR sites with **200–300% improvement in batch performance**

Treasury systems improved resilience and uptime

UPI Infrastructure migrated to a public cloud microservices stack with:

- **400 ms processing time per transaction**
- **99.999% uptime**
- Real-time reconciliation within 10 minutes of NPCI cycle
- <7-minute switchover RTO for disaster recovery

We launched our **GIFT City IBU mobile app**, among the first of its kind, catering to NRIs, OCIs, and global clients. The app offers biometric onboarding, international accounts, and foreign currency transactions in a secure digital format.



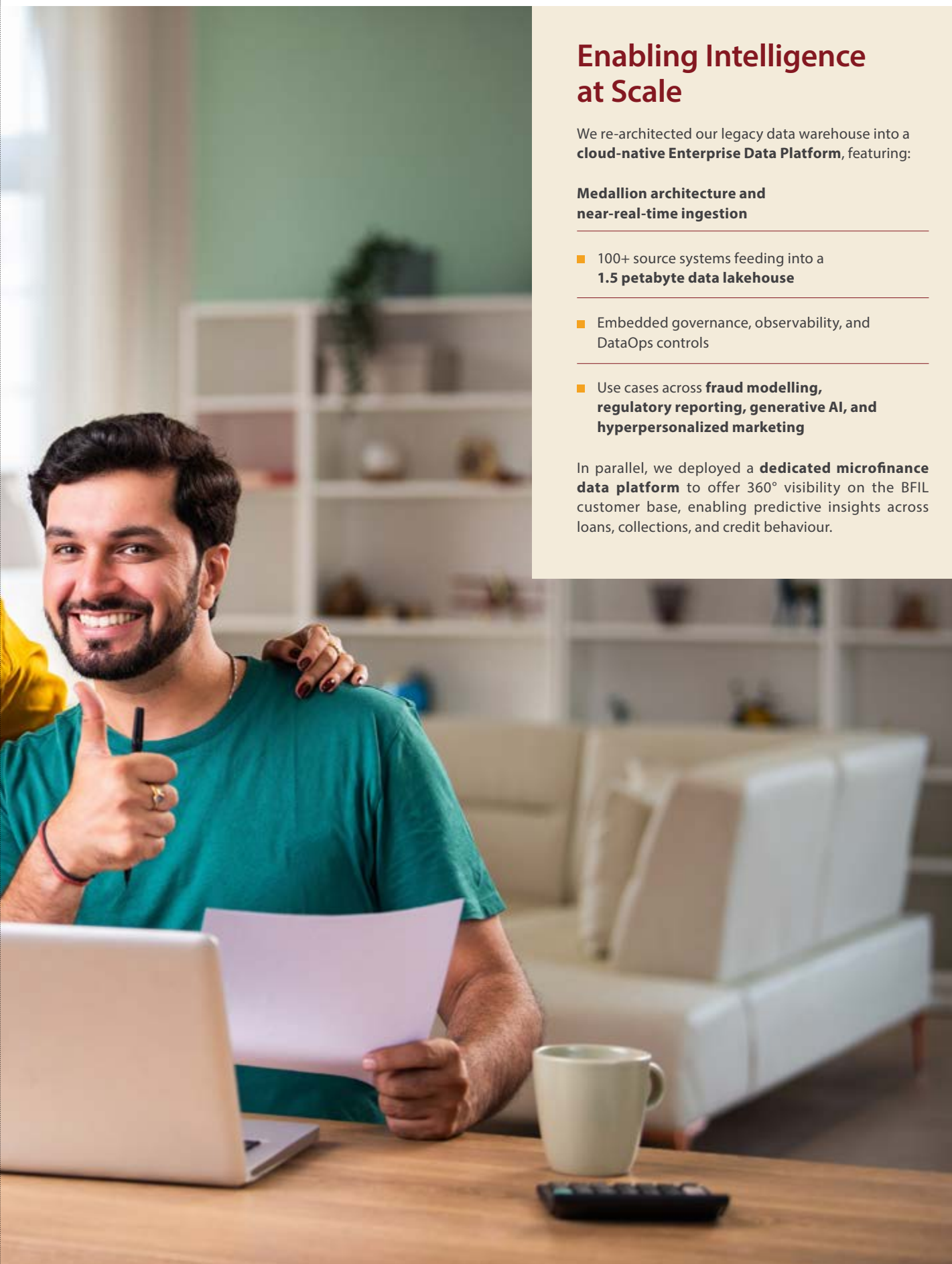
Enabling Intelligence at Scale

We re-architected our legacy data warehouse into a **cloud-native Enterprise Data Platform**, featuring:

Medallion architecture and near-real-time ingestion

- 100+ source systems feeding into a **1.5 petabyte data lakehouse**
- Embedded governance, observability, and DataOps controls
- Use cases across **fraud modelling, regulatory reporting, generative AI, and hyperpersonalized marketing**

In parallel, we deployed a **dedicated microfinance data platform** to offer 360° visibility on the BFIL customer base, enabling predictive insights across loans, collections, and credit behaviour.



Marketing Initiatives

We strengthened our brand and marketing strategy through high-impact storytelling and integrated campaigns across legacy, lifestyle, digital, and community platforms.

30 Years Celebration Campaign (April 2024)

The year began with the Bank celebrating three decades of trust and transformation through a dedicated legacy campaign. This milestone initiative ran across multiple formats, from prominent ATM branding across the country and print ads in *The Economic Times*, to digital narratives tailored for MSME and vehicle loan segments. Internally, the campaign helped build employee pride and connection through a series of motivational mailers and in-branch messaging. Designed to reinforce the Bank's credibility and its long-standing customer focus, the 30 Years campaign served as a strong foundation for brand reinforcement at the start of the fiscal year.

#GoLimitless – ICC T20 World Cup Campaign (June 2024)

In June, the Bank launched one of its most widely viewed marketing efforts, the #GoLimitless campaign tied to the ICC Men's T20 World Cup 2024. This was a full-funnel digital-first campaign that blended high-velocity content with creative engagement formats. A standout moment was the viral CGI-led Statue of Liberty celebration video, which received massive organic traction. The campaign also featured influencer-driven activities like #CheerTakshari and #GrooveLimitless, helping create a participative ecosystem around the brand. Across platforms, the campaign generated over 259 million impressions, 157 million video views and 8.5 million engagement, becoming one of the most successful sporting associations for the Bank in recent years.

Summary of Other Key Campaigns

Beyond its flagship initiatives, the Bank maintained a steady marketing cadence across product categories and thematic areas.

Digital-first campaigns such as 'Celebrations Zaroori Hai', the IndusInd RuPay UPI Credit Card launch, and the 'Heart Wants' personal loan promotion collectively delivered over 400 million impressions. These campaigns contributed significantly to improved acquisition efficiency and brand engagement for the Bank.

Community-led narratives like #WomenpreneursOfIndusIndBank, #DropTheLabels, and 'Jaankaar Bano, Jagruk Raho' helped strengthen the Bank's positioning on inclusion, diversity, and cyber awareness. These were designed not just for visibility but also to spark dialogue in emerging segments.

Branch-level activations through BTL (Below the Line) formats played a vital role in strengthening local presence. Initiatives like the Loan Utsav during Ganesh Chaturthi, along with zonal campaigns for Women's Day and World Yoga Day, deepened emotional resonance with communities across regions.

Together, these initiatives helped drive brand relevance across customer cohorts, from the digitally native to the community-rooted, while aligning with the Bank's broader vision of customer-first, inclusive banking.

[Read more on page 124](#)

Security by Design

With rising digital adoption, we remained committed to resilience and trust. We implemented:

- **Micro-segmentation** for high-risk applications
- **IAM, SIEM, EDR, and MDR** frameworks
- ISO-certified infrastructure with periodic vulnerability assessments
- AI-powered transactional fraud detection systems across cards, payments, and branches

We also launched the '**Jaankaar Bano, Jaagruk Raho**' campaign to enhance customer awareness on digital hygiene and security practices.

Outlook

In FY2026, we aim to unify every customer journey into a platform experience that is contextual, intelligent, and secure. With INDIE as the nucleus and INDIE for Business as the commercial engine, our focus is on scaling real-time decisioning, building embedded finance partnerships, and extending personalized banking to every segment, powered not just by technology, but by trust.





Human Capital

Empowering Our People with Purpose

At IndusInd Bank, our people are not just employees, they are enablers of trust, performance, and transformation.

The year tested our resilience and reinforced our focus on being a people-first organization. Amidst an evolving risk landscape, we took deliberate steps to retain, re-skill, and re-energize our workforce.



Capitals Impacted



SDGs Impacted



Key Focus Areas

Succession planning for business continuity

Capability building with a focus on sales, risk, compliance, and leadership

Digitization of employee lifecycle processes including onboarding and query resolution

Culture of wellness and work-life integration

Sustained focus on diversity, equity, and inclusion

Strengthening performance and rewards frameworks to reinforce ownership

ESG integration into employee KRAs





Workforce Snapshot (as on March 31, 2025)

Key Parameters

44,974

Total Employees

16.07 lakh

Total Learning Hours

8,934

Volunteering Hours

8,827Total Permanent
Women Employees**98.47%**Return to Work
(Maternity)**Yes (3rd Year)**Great Place to
Work Certification**35.73**Average Learning
Hours per Employee**100%**Return to Work
(Paternity)**10**Exclusive All-Women
Branches

Shaping a Future-Ready Workforce

We closed the year with 44,974 employees. While our net headcount was optimized to reflect market realities, we maintained strategic hiring in priority areas, risk, compliance, technology, vehicle finance, and NRI banking. At the same time, we redeployed internal talent and enabled job rotations to strengthen cross-functional exposure.

Learning and development remained a cornerstone. We delivered over **16.1 lakh learning hours**, with every employee clocking an average of **35.8 hours** through our Indus Evolve digital platform. Programs covered a wide range, from functional upskilling and certification to sustainability literacy, sales effectiveness, and leadership readiness.

We also ran targeted capability-building journeys for branch managers, credit officers, and risk professionals to align performance with regulatory and strategic imperatives.

Enriching Employee Experience

We were proud to be certified a **Great Place to Work® for the third consecutive year**. Our employee experience strategy focused on empathy, transparency, and enablement, anchored in initiatives like:

- **Quarterly webcasts** by MD & CEO to maintain strategic connect
- **'We Connect' and 'Coffee Connect'** — platforms to facilitate open dialogue
- **LEAP (Life Event Assistance Program)** — for structured lifecycle engagement across welcome, service anniversaries, extended maternity, and paternity benefits, transfers and exits
- **Manager Enablement** programs to strengthen front-line leadership
- **'Mindset Matters' by HRD** — weekly reflections on inspiration, purpose, and values
- **Recognition Framework** — service awards, peer appreciation, and RM-of-the-Quarter spotlights

These helped sustain engagement, reinforce belonging, and elevate the overall employee experience.

Creating an Inclusive, Diverse and Safe Workplace

Diversity is central to our workforce philosophy. In FY2025, women made up **19.62%** of our workforce. We continue to run **10 all-women branches**, serving both as inclusion hubs and career accelerators.



Our **return-to-work rates** remained among the best-in-class, **98.47% post-maternity** and **100% post-paternity**, reflecting sustained employee engagement and supportive practices.

We also advanced inclusive hiring through partnerships with grassroots skilling organizations and launched pilot onboarding for neurodiverse candidates in technology and analytics functions.

We remain committed to upholding **human rights** across all operations. Our Code of Conduct explicitly prohibits discrimination, child labour, forced labour, and violations of freedom of association. In FY2025, we received **zero complaints** relating to human rights violations.

Prevention of Sexual Harassment

The Bank handles all reported cases in compliance with the Prevention of Sexual Harassment (Prevention, Prohibition, and Redressal) Act of 2013. Employees found violating the law face appropriate disciplinary action.

Supporting Wellness and Purpose

Employee wellness was addressed through curated physical, emotional, and mental well-being programs:



Health highlights webinars on preventive health and nutrition



Free eye check-up camps for over 2,000 employees



Flexibility in work hours and leave for caregivers



Awareness campaigns during Breast Cancer Awareness Month and International Day of the Girl Child



We also reinforced field-force safety through stricter SOPs for high-risk geographies, regular audits, and awareness training.

The Bank has a Safety Management System that allows the organization to identify risks, reduce potential accidents and achieve compliance.

As part of this System, the Bank has in place:

 Workplace Health and Safety Policy Provides a framework for setting and reviewing health and safety objectives.	 Fire Safety and Security Established a framework to identify and prevent fire hazards. Additionally, safety management team employees receive comprehensive training.	 Workplace Safety Assessment Periodic audits, safety inspections, and management reviews to assess the effectiveness of the safety management system.

	FY2023	FY2024	FY2025
 Reported cases of work-related hazards	0	0	0
 Women employees trained in safety	4,337	7,289	6,252
 Employees sensitized about workplace safety	9,625	16,206	20,065

We expanded our employee volunteering program to deepen our social impact. Our people contributed over **8,934 hours** towards causes such as education, environment, and livelihood. Every employee was offered two annual volunteering days to support this effort.

Looking Ahead

As we move into FY2026, our focus remains on preserving a strong, value-driven workforce equipped to navigate change and deliver value. We will continue to invest in employee well-being, skill development, and inclusive talent practices. Embedding ESG goals into employee KRAs will remain a core priority as we align human capital strategy with the Bank's long-term sustainability vision.



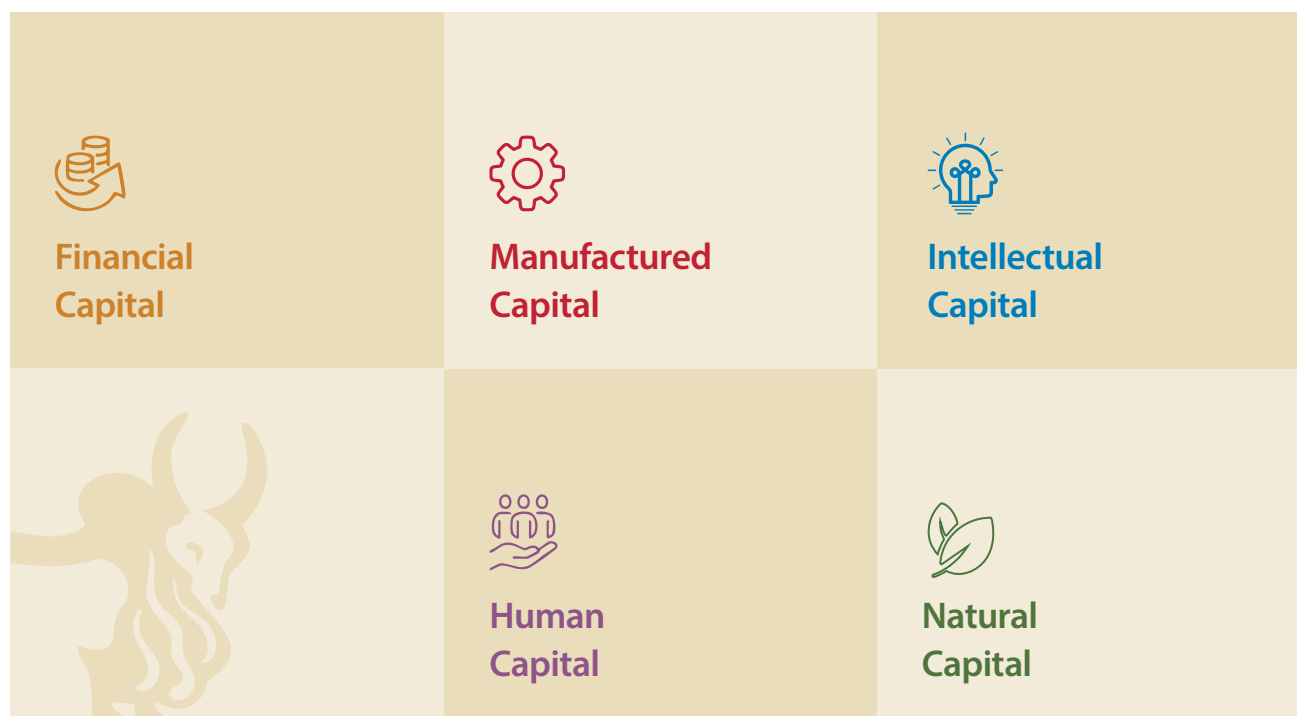


Social and Relationship Capital

Serving equity. Sustaining trust. Creating lasting relationships.

At IndusInd Bank, our social responsibility is rooted in intent and action. Every stakeholder we serve – customers, communities, civil society, regulators, and suppliers – is integral to our long-term value creation strategy.

Capitals Impacted



SDGs Impacted



FY2025 Impact Summary

77 lakh

Women borrowers served via BFIL

8.7 lakh

New clients onboarded

₹13,250 crore

Retail Agri loans disbursed

21,000

Farming households covered

₹10,000+ crore

MSME credit disbursed

126

MSME hubs operational

1.6 lakh

Students reached

2,500+

Teachers trained

1,039

Athletes supported

86 / 160

International/
national medals

1,150

PwDs trained

4,800+

Micro-entrepreneurs supported

8,956 hours

Volunteers engaged

2,365

Vendors engaged

60+

NGO partners



We recognize that social and relationship capital cannot be measured by financial performance alone, but by the trust we build, the access we enable, and the impact we sustain.

In FY2025, we advanced this commitment through an integrated approach to financial inclusion, rural development, inclusive sports, health and hygiene, responsible supply chain practices, and employee-led volunteering.

Enabling Financial Inclusion and Livelihood Access

Our financial inclusion efforts in FY2025 focused on unlocking access for underserved individuals, first-time borrowers, small entrepreneurs, and rural farmers, through dedicated verticals and mission-driven platforms.

Microfinance and Consumer Lending

Through Bharat Financial Inclusion Limited (BFIL), we served **77 lakh active women borrowers**, adding **8.7 lakh new clients** in FY2025. These loans supported essential needs ranging from healthcare and education to enterprise creation and household resilience. Products were delivered digitally, with last-mile engagement through field agents.

Retail Agri Lending

We disbursed **₹13,250 crore** in loans to **21,000 farming households** across **135 districts**, supporting small and marginal farmers with working capital, crop-linked credit, and mechanization support.

MSME Lending

We supported micro, small, and medium businesses through **126 MSME hubs**, enabling timely credit for manufacturing, services, logistics, and rural supply chains. Over **₹10,000 crore** in MSME loans were disbursed during FY2025, with a strong focus on women-led and regionally distributed enterprises.



Creating Measurable Community Impact

In 2025, our programs continue to deliver impactful outcomes towards economic empowerment through the pathways of Holistic Rural Development, Education and Employability, Livelihood support through livestock care, inclusive sports and sustainable environment initiatives.

Sattvam – Our Country. Our Commitment.

At IndusInd Bank, Sattvam defines our approach to CSR, focused on inclusive growth, sustainability, and alignment with national development goals and sustainable development goals defined by the UN. We drive grassroot level, long-term impact through flagship programs like the Holistic Rural Development Program, complemented by targeted initiatives in thematic areas designed for scale, accountability, and low execution risk. The Bank has embarked on a journey to catalyze economic empowerment and uplift marginalized communities across India's underserved and vulnerable communities to enforce sustainable development.

Holistic Rural Development

The IndusInd Bank Holistic Rural Development Program represents a comprehensive response to rural India's multifaceted challenges. Launched in FY2022 and scaled significantly through FY2025, the program adopts an integrated approach that addresses water and soil resource management, livelihood enhancement, skill development, financial inclusion, and social protection simultaneously to bring about sustainable economic empowerment. This initiative, aligned with **NITI Aayog's Transformation of Aspirational Districts program**, represents a paradigm shift from conventional CSR approaches to comprehensive, science-backed rural transformation. The program's implementation philosophy centers on three core principles: scientific backing, community participation, and systemic intervention. Rather

than implementing standalone projects, the initiative creates synergistic interventions that amplify each other's impact. Partnership forms the backbone of implementation strategy. The program leverages collaborations with NGOs like PRADAN, WOTR and Aga Khan Foundation, international organizations such as UNICEF, government agencies, research institutions like IIT Madras, as well as industry bodies like CII. These partnerships bring diverse expertise, credibility, and resources to create comprehensive solutions. **In FY2025, the program impacted 7.23 lakh beneficiaries across five selected Aspirational Districts: Dharashiv (Maharashtra), Bahraich (Uttar Pradesh), Begusarai (Bihar), Baran (Rajasthan), and Virudhunagar (Tamil Nadu).**



Education

Our education programs scale across interventions in remedial programs and scholarship support to students across the country. Aimed at improving the learning outcomes, our programs have shown promising results with students developing a creative bent of mind and absorbing the curriculum. We reached more than **1.6 lakh students** in **1,110 government schools**, training **2,500+ teachers** in inclusive pedagogy and learning interventions.



Skilling and Entrepreneurship

Our employability portfolio was deepened in FY2025 as we introduced new programs to enable **4,800+ micro-entrepreneurs** with capacity-building, financial literacy, and market linkage support. In parallel, **1,150 persons with disabilities (PwDs)** were trained in roles spanning BFSI, retail, hospitality, and customer service.



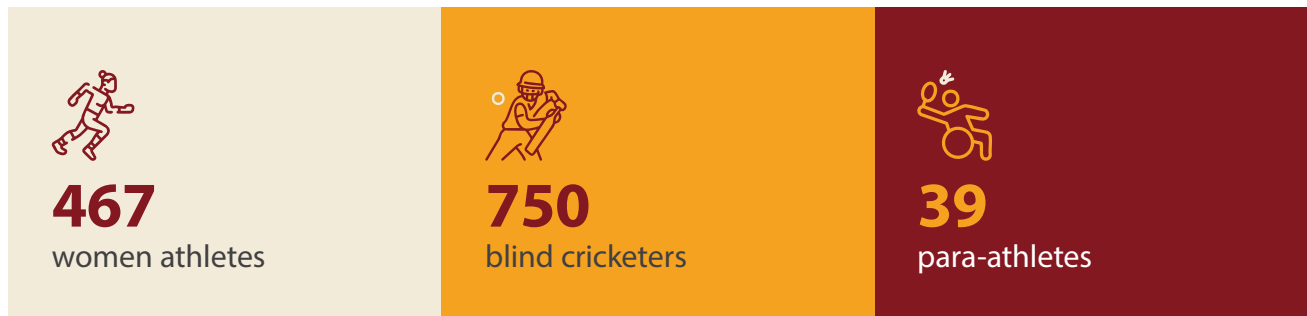
Support to Armed Forces and Veterans

We supported **500+ ex-servicemen and their families** with programs focused on business incubation, health access, and community reintegration.

Inclusive Sports

We believe that true progress is inclusive, and sports is a powerful medium to drive social change. Our inclusive sports programs are a testament to this belief, designed to empower individuals from diverse backgrounds, especially women or those with disabilities, by providing them with equal opportunities to participate, compete, and thrive. In FY2025, strategic partnerships with leading NGOs resulted in supporting residential programs for athletes, training camps, participation in grassroots, national, and international tournaments, including the Olympics and Paralympics 2024, and access to adaptive sports equipment, ensuring that talent is nurtured regardless of physical or socio-economic barriers.

We supported **1,039 athletes**, including:



These athletes were supported across 12 disciplines, with integrated access to coaching, nutrition, sports science, physiotherapy, mental health support, and academic mentoring.

Achievements

86 international
medals including 5 won at
the Paralympics 2024

160 national
medals

Sustainable Environment

We focused on building environmental sustainability through grassroots interventions in water and ecosystem management. These efforts supported community development while promoting conservation of natural resources. Our projects primarily target rainfed locations and deploy water resource management initiatives including watershed management such as rain and river water harvesting, watershed and spring shed management, drain restoration, rejuvenation of traditional water bodies and tanks. Our interventions also address clean energy related challenges through afforestation and solar projects. In FY2025, the Bank was awarded for its interventions in Jharkhand, Odisha, West Bengal, and Maharashtra in water stewardship. Through our interventions, we were able to harvest more than 16.69 lakh cubic meters of water, impacting 75,000+ beneficiaries across 1,049+ villages. With the lens of inclusive growth and development, we were able to reach nearly 62,000 women farmers and improve income indices.

Livelihood through Livestock Management

The Bharat Sanjeevani program is designed to offer emergency response services to livestock farmers at their doorsteps. Utilizing advanced technology, the program effectively reduces mortality rates and health issues, enhances productivity, and promotes better livestock management practices. In FY2025, the program expanded its geographic reach, partnerships, value additions, and impact outcomes. The deployment of a centralized IVR-based farmer helpline handled over 20.09 lakhs calls from targeted beneficiaries.

The number of livestock treated rose from 6.34 lakh in the previous year to 12.94 lakh. The Bharat PRAGAT Watershed Development program treated over 10,500 hectares of land and conserved approximately 879 million litres of water. Nearly 17,000 farmers participated in agroforestry and horticulture-based livelihood models under Bharat Sanjeevani 2.0, in collaboration with the Ministry of Rural Development, Government of India to support livestock-based livelihoods under the Deendayal Antyodaya Yojana- National Rural Livelihood Mission (DAY-NRLM) program. Spread across six states, this intervention promoted livestock clusters through State-level Project Management Units (SPMUs) and national-level support structures deploying specialists in the areas of dairy, goatery, poultry, fishery, and value chain. A collaboration with the Ministry of Agriculture and Farmers Welfare has been established to support the Central Sector Scheme 'Formation and Promotion of 10,000 FPOs'. The intervention targeted at empowering FPOs through digital systems, capacity building, and market development and will cover 11 states in its initial phase.

Building a Responsible Supply Chain

In FY2025, we accelerated the implementation of our **Sustainable Procurement Policy**, designed to embed environmental, social, and ethical accountability across sourcing relationships.

Highlights

70% of IT and power-related products

procured from recycled vendors

Expansion of our **Vendor Management System (VMS)**

to assess ESG risk, financial health, and compliance

Mandatory ESG declarations

and grievance redressal protocols across vendors

Localized procurement from MSMEs and community suppliers wherever possible

Field-level supplier audits

and vendor awareness sessions on climate, labour, and human rights norms

We worked with **2,365 vendors** in FY2025, aiming not only to ensure compliance but to build a future-ready, inclusive supply ecosystem aligned to global sustainability frameworks.





Employee Volunteering: Purpose in Action

Our employee volunteering program witnessed strong growth, clocking 8,956 hours in FY2025, a 230% increase year-on-year. Colleagues across the country contributed their time and expertise to:

 School teaching and classroom support	 Disability inclusion and accessibility audits	 Plantation drives and community clean-ups	 Awareness sessions on digital safety and financial literacy

Two days of paid volunteering leave were provided to every employee, and our tracking system captured volunteer feedback and impact metrics.

Recognition and Validation

Our integrated efforts received national recognition during the year:

Awarding Institution

IIT Madras CSR Awards Holistic Rural Development Program	CSR Times Awards Watershed Development – Jharkhand	Sport India Awards Inclusive Sports Program
CII Water Awards – Beyond Fence Tank Rejuvenation – Virudhunagar	Times Now Champions of CSR Overall CSR Initiatives	CSR Journal Excellence Awards 2024 Agriculture & Rural Development – Jawahar Integrated Development
	FICCI Water Awards 2024 (12th Edition) Springshed Conservation and Management – South Odisha	ICC Social Impact Awards 2025 (7th Edition) Usharmukti Program – West Bengal

Looking Ahead

As we move into FY2026, we will continue to build on the strength of our stakeholder relationships, amplifying our work in inclusion, livelihood, and sustainable sourcing. Our focus areas include:

Deepen the interventions in the Aspirational District Program and improve the income levels of beneficiaries towards sustainable economic empowerment

Support unlocking government schemes

Strengthen the 10,000 FPO network

Scaling Bharat Sanjeevani for deeper cattle health-tech interventions

Expanding inclusive sports to athlete categories

Strengthening ESG compliance across our extended vendor network

Use innovative structures including outcome-based blended financing models and multi-stakeholder collaborations to deepen the impact across communities

Advancing financial inclusion through SHG-led and BC expansion models

**Read more in our
Sustainability Report 2025.**





Natural Capital

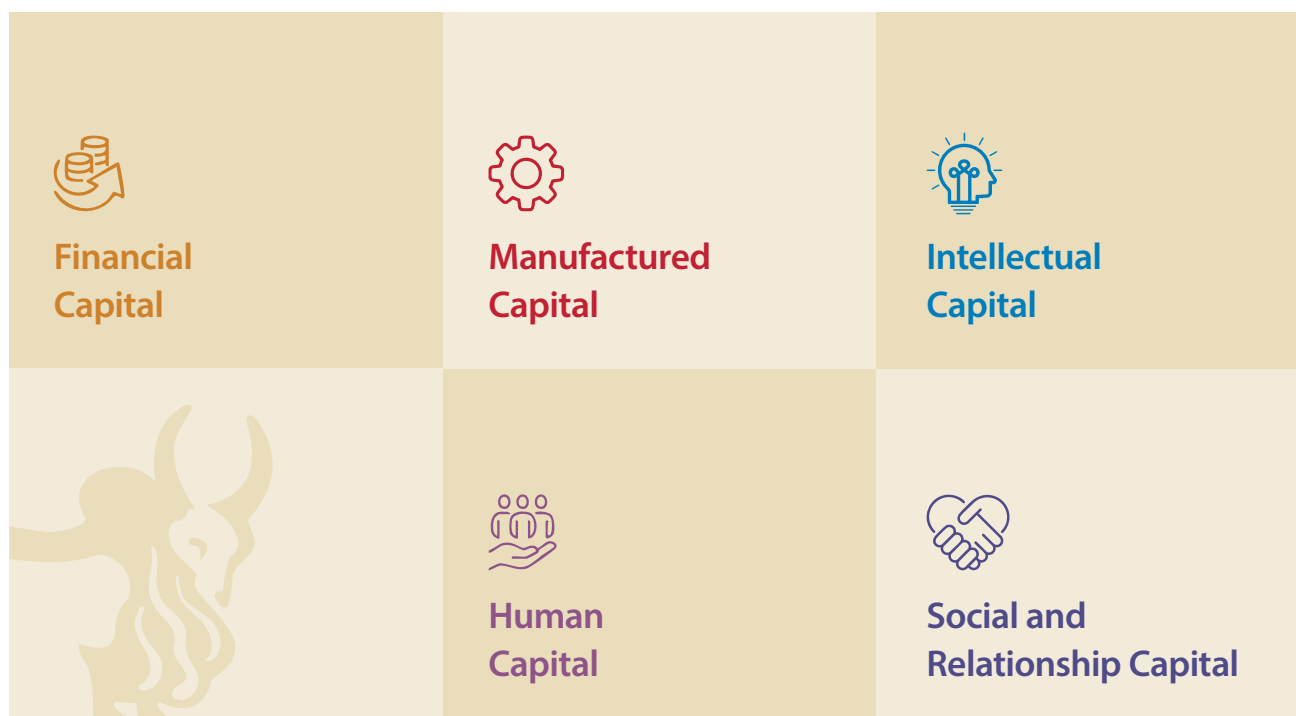
Advancing Environmental Responsibility with Purpose and Discipline

At IndusInd Bank, the preservation of Natural Capital is not a peripheral responsibility, it is central to how we operate, lend, and create value.

Our approach is guided by the recognition that financial institutions can play a catalytic role in addressing environmental risks and enabling the transition to a low-carbon, climate-resilient economy.

In FY2025, we made steady progress across our environmental agenda: we advanced our carbon neutrality roadmap, improved operational energy efficiency, expanded ESG-aligned financial solutions, and deepened climate risk integration across our systems. Our sustainability priorities continue to align with national goals and global frameworks such as the UN Sustainable Development Goals (UNSDGs) and TNFD.

Capitals Impacted



SDGs Impacted



Key Focus Areas

Carbon Neutrality by 2032

Resource and Waste Management

Climate Risk Management aligned to IFRS S2

ESG Risk Screening via ESMS

Energy Efficiency and Clean Energy Use

Sustainable Banking Product Innovation

Our Environmental Performance: FY2025 at a Glance

87,738

Total Scope 1+2 emissions (tCO₂e)

2,96,772

Total energy consumption (GJ)

16,622

Scope 3 emissions
(tCO₂e)

47%

Sustainable loan book
(as a % of advances) (For FY2024)



Staying the Course on Carbon Neutrality

Our ambition to become carbon neutral by FY2032 continues to anchor our environmental strategy. In FY2025, we followed through on key actions outlined in our multi-year roadmap: completing updated emissions inventories across Scope 1, 2, and 3, and continuing to reduce operational intensity across branches, ATMs, and offices.

We also invested in technology to track ESG and emissions data at scale, enabling greater transparency and governance. While operational emissions declined incrementally, the more significant transformation lies in shifting our underlying infrastructure toward renewable energy, low-emission assets, and clean technologies. Offset strategies for residual emissions are being evaluated through verified carbon credit mechanisms.

Reducing Emissions and Energy Intensity

Emission reductions remained a priority across our facilities, transportation, and outsourced services. All emission categories, fuel use (Scope 1), purchased electricity (Scope 2), and business travel or employee mobility (Scope 3), were tracked in line with the GHG Protocol.

Emissions		Emissions Intensity		Energy Use	
Emission Type	FY2025 (tCO ₂ e)	Emission Type	FY2025 (tCO ₂ e)	Source	FY2025 (GJ)
Scope 1	35,026	Per employee (FTE)	1.82	Diesel	32,854
Scope 2	52,712			Petrol	1,380
Total Scope 1+2	87,738			Grid Electricity	2,61,024
Scope 3	16,622			Total Energy	2,96,772

The Bank's emission intensity, compared to business as usual, continued its downward trend, supported by energy-efficient infrastructure rollouts, expanded use of LED lighting, and consolidated real-time monitoring. Our energy consumption portfolio includes diesel, petrol, grid electricity, and a growing contribution from rooftop solar installations in key metros.

Managing Climate-Related Risks

Climate risk is now a real-time consideration that shapes our client assessments, product design, and operational safeguards. In FY2025, we embedded climate risk considerations more deeply into our enterprise risk framework, aligning with the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD).

Physical risks such as extreme heat, drought, or floods were mapped across key geographies, while transition risks from regulation, market shifts, or reputational exposure were monitored across our lending book. Climate-related risk discussions are now a standing part of senior management and Board-level risk governance. We have also initiated early-stage scenario analysis and climate stress testing for priority sectors, with the goal of aligning internal risk models with external frameworks over the coming year.

Embedding ESG in Lending through ESMS

Our Environment and Social Management System (ESMS) has evolved into a critical layer of credit decision-making in wholesale banking. In FY2025, ESG screening was applied to a significant portion of credit proposals, with risk scores developed for high-impact sectors such as steel, cement, and chemicals.

The ESMS framework is fully integrated into the Bank's credit workflow. It identifies red flags, triggers mitigation steps, and ensures ESG risks are assessed before loan sanction. The system is subject to annual reviews and refined regularly in line with emerging regulatory expectations and sector insights.

Resource Efficiency and Operational Responsibility

The Bank's approach to resource management extends across energy, water, paper, and waste. In FY2025, operational teams continued to deploy water-saving infrastructure such as bio-block urinals, tracked water consumption in high-usage branches, and expanded the number of sites with optimized HVAC and lighting systems.

While grid electricity continues to make up a majority of our energy use, solar generation grew modestly, helping reduce our dependence on non-renewable sources. Meanwhile, paper consumption declined as e-statement adoption grew across retail banking customers. All e-waste, including devices, servers, and cables, was disposed off through authorized recyclers, in compliance with EPR norms.

Enabling the Transition through Sustainable Finance

IndusInd Bank drives its most meaningful environmental impact through the clients it supports and the sustainable outcomes it helps enable. In FY2025, the Bank expanded its portfolio of ESG-aligned financial products across retail, MSME, and corporate banking.

Our sustainable product suite includes rooftop solar loans (Indus Solar), water and sanitation finance (WaSH), ESG-linked loans for mid and large corporates, and financing for green buildings certified by IGBC, GRIHA or LEED. The Bank also continued to strengthen 'IndusWE', a platform focused on women entrepreneurs with ESG-linked credit and non-financial support.

The share of sustainable assets in our overall loan book rose steadily, reinforcing our strategic intent to direct capital toward businesses that are inclusive, resilient, and future-ready.

Global Alignment and External Benchmarks

In FY2025, the Bank sustained its alignment with key international frameworks such as <IR>, GRI Standards, TCFD, TNFD, and the UN Sustainable Development Goals. Our disclosures to the Carbon Disclosure Project (CDP), S&P Global ESG ratings were updated.

Read more about us in Sustainability Report.





Awards & Accolades



Great Place to Work

IndusInd Bank was recognized as a Great Place To Work for consecutive three years for the periods of April 2023 to April 2024, March 2024 to March 2025, and February 2025 to February 2026.

IBSi Digital Banking Awards 2024

IndusInd Bank was recognized for 'Customer & Program Impact' at the Annual IBSi Digital Banking Awards 2024

Infosys Finacle Innovation Awards 2024

The Bank's initiatives were determined as a winner under the category of 'Maximizing Customer Engagement' at the Infosys Finacle Innovation Awards 2024.

Finnoviti Awards 2024

IndusInd Bank won an award at Banking Frontiers Finnoviti Awards 2024 for INDIE digital Bank

Digital CX Awards 2024

IndusInd Bank was bestowed with the 'Best Use of Technology for Customer Experience in Wholesale/ Transaction Banking – Overall' at the Digital Customer Experience (Digital CX) Awards 2024

e4m Pitch BFSI Marketing Awards (September 2024)

INDIE by IndusInd Bank won The Most Effective 360-degree Marketing Campaign at the e4m Pitch BFSI Marketing Awards. The Bank was also recognized in the Most Effective Marketing for Credit/Debit Cards Category for Platinum RuPay Credit Card.

CSR Times Awards 2024

IndusInd Bank was honoured with the Gold Award at the CSR Times Award 2024 for Water Conservation and Management.

Sports India Awards 2024

IndusInd Bank won the Sports India Award for its 'Outstanding CSR Contributions to High Performing Athletes'.

51st India Gems and Jewellery Awards 2024

IndusInd Bank was recognized as Best Bank Financing the Industry at the 51st India Gems and Jewellery Awards 2024.

ET BFSI Martech Silver Award 2024

INDIE won Silver Award in the BFSI category for INDIE Marketing Campaign and use of martech stack (Mo-Engage) enabling persona-wise personalized communication.

Global Fintech Fest 2024

IndusInd Bank won the Best-in-Class Payment Solution Award at the Global Fintech Fest 2024

12th FICCI Water Awards 2024

IndusInd Bank won the 12th edition of FICCI Water Awards 2024 under the category of Community Initiatives for Spring Water Conservation and Management in South Odisha.

Financial Times – Asia-Pacific Climate Leaders 2024

IndusInd Bank has been featured in the Asia-Pacific Climate Leaders 2024 list by Financial Times as one of the honorees amongst banks and financial institutions, recognized across the Asia-Pacific region.

e4m Maddies Awards 2024

IndusInd Bank's INDIE was recognized as The Ultimate Digital Banking Experience at the e4m Maddies Awards 2024.

7th ICC Social Impact Awards 2025

IndusInd Bank was bestowed with the Runner-up award at the 7th ICC Social Impact Awards 2025 under the category of Environment Sustainability – Mega Enterprise Category for Usharmukti towards Evergreen in West Bengal – establishing ecosystem model for Eastern India.

Euromoney Awards for Excellence 2024

The Bank was recognized as India's Best Bank for ESG at the Euromoney Awards for Excellence 2024 for the third consecutive year.

ASSOCHAM 19th Annual Summit & Awards 2024

IndusInd Bank was recognized as a winner at the ASSOCHAM 19th Annual Summit & Awards for Banking and Financial Sector Lending Companies 2024 for

- > Best ESG Performance – Large and Mid-sized Corporates.
- > Best Customer Experience – Large and Mid-sized Banks.



Corporate Information

Board of Directors as on March 31, 2025

Mr. Sunil Mehta
Chairman

Mrs. Akila Krishnakumar
Director

Mr. Rajiv Agarwal
Director

Mrs. Bhavna Doshi
Director

Mr. Jayant Deshmukh
Director
[Ceases to be Director
w.e.f. July 23, 2025, on completion
of his tenure]

Mr. Pradeep Udhas
Director

Mr. Lingam V. Prabhakar
Director

Mr. Rakesh Bhatia
Director

Mr. Sudip Basu
Director

Mr. Sumant Kathpalia
[Ceased to be Managing Director & CEO
w.e.f. April 29, 2025]

Mr. Arun Khurana
[Ceased to be Whole-time Director
(Executive Director) w.e.f. April 28, 2025]

Company Secretary

Mr. Anand Kumar Das

Auditors

M/s. M S K A & Associates
Chartered Accountants
602, Raheja Titanium, Western Express Highway
Geetanjali Railway Colony, Ram Nagar, Goregaon (East) Mumbai 400063.
Tel: (022) 62280817

M/s. Chokshi & Chokshi LLP
Chartered Accountants
15 / 17, Raghavji 'B' Bldg., Raghavji Road, Off Kemps Corner,
Mumbai - 400 036.
Tel: (022) 23836900

Registrar & Share Transfer Agent

MUFG Intime India Pvt. Ltd. [formerly, Link Intime India Pvt. Ltd.]
C 101, 247 Park, L. B. S. Marg, Vikhroli (West) Mumbai – 400 083.
Tel: (022) 49186280, 49186000 | Fax: (022) 49186060

Company CIN: L65191PN1994PLC076333

Registered Office

2401, Gen. Thimmayya Road (Cantonment)
Pune – 411001
Tel: (020) 69019000

Corporate Office

One World Centre, 8th Floor, Tower 1
841, Senapati Bapat Marg, Prabhadevi (West), Mumbai – 400013
Tel: (022) 30493999

Secretarial & Investor Services Cell

Solitaire Corporate Park, Building No. 7, Ground Floor, 167, Guru Hargovindji Marg, Andheri (East), Mumbai – 400093.
Tel: (022) 66412487 / 66412359

Management Discussion & Analysis



1. Macroeconomic and Banking Environment

The financial year 2024-25 was shaped by a defining global election cycle, with nearly half the world's population heading to the polls, including in India. Amid a wave of change that saw several incumbents voted out, India stood out for its political continuity. The re-election of the NDA government for a third consecutive term in India underscored policy and macroeconomic stability. A pivotal moment in the global economic landscape came with the election of President Trump in the US in November. This was followed by proposals for the highest proposed import tariffs in a century, with some of the steepest aimed at Asia, particularly China. The IMF opines the economic order which has shaped the world economy for the last 80 years through globalization, trade liberalization, and closely integrated supply and value chains, is now facing a fundamental reset. These heightened trade tensions between the US and China are a negative shock to global growth, and a significant increase in the trade policy uncertainty can adversely impact economic activity and outlook, as per the latest IMF World Economic Outlook. Global growth was otherwise stable in 2024, after a period of prolonged and unprecedented shocks.

In India, the latest official estimates show that the economic activity demonstrated resilience, gathering momentum in the second half of the year, after a slowdown in the first half, helped by a recovery in private consumption. Investment activity moderated when compared to the highs of recent years, as general government capex slowed down due to underutilization of the allocated budget. Buoyant services exports helped net external demand contribute positively to growth. Overall, GDP growth eased to 6.5%, following a period of robust expansion in the last 3 years, during which real GDP growth averaged 8.8%. On the supply side, while the farm sector posted strong growth and services remained resilient, the manufacturing sector activity decelerated.



Recognizing the need to stabilize growth amid evolving global challenges, a coordinated fiscal and monetary policy response is being undertaken. Monetary policy easing was initiated over the second half of the year to support growth as confidence in keeping inflation aligned with the 4% target grew. Headline CPI inflation eased to an average of 4.6% from 5.4% in the year before, with inflation falling below the 4% target during the second half. That, in turn, opened up space for monetary easing after a period of five years. The Monetary Policy Committee (MPC) initiated easing gradually, closely monitoring the evolving macroeconomic and banking sector conditions. Signalling a clear shift towards supporting growth, the policy stance was changed to "Neutral" from "Withdrawal of accommodation" in October and further to "Accommodative" in April. The MPC reduced the Repo rate by 25 bps in February and then by another 25 bps in April to 6%, while signalling a bias toward further easing. To facilitate transmission of lower policy rates to the wider economy, the RBI actively countered liquidity tightness over the second half of the year, caused due to dollar sales by the central bank to support the exchange rate of the Rupee and by leakage through an increase in currency in circulation. Starting with a CRR cut of 50 bps in December, the RBI infused ₹8 trillion in durable liquidity through open market bond purchases, USD/INR buy-sell swap auctions, and term repo auctions by end-March 2025. These interventions helped restore the banking system's liquidity to a net surplus. Market rates eased on the back of the lower Repo rate and liquidity infusion. Sovereign bond yields fell across tenors, on the easing of monetary levers. Over the year, the 10-year yield fell by 47 bps, the 5-year by 60 bps, and the 1-year by 65 bps. Many major central banks, especially the US Federal Reserve, also eased monetary conditions, as inflation eased across major economies from multi-decade highs.

On the fiscal front, the Union budget for the FY2025-26 presented in February, reaffirmed the government's commitment to fiscal discipline, while retaining its focus on capex alongside providing tax relief to support private consumption. The budget also announced important measures targeting four key engines of growth – the farm sector, MSMEs, investment, and exports. The budget deficit target has been placed at 4.4% of GDP, down from 4.8% in FY2025. Going forward, the government aims to maintain the fiscal deficit on a trajectory that ensures a declining public debt-to-GDP ratio, targeting around 50% by March 2031. Capital expenditure is budgeted at 3.1% of GDP, in line with the previous year. This compares favourably with a decadal average of 1.7% of GDP before the pandemic. This push for fixed investments is primarily focused on roads and highways, railways, renewable energy, and urban infrastructure. The tax-to-GDP ratio is budgeted to increase to 12% of the GDP, the highest post-FY2007-08. Increasing tax collections from GST, personal income, and fuel taxes along with RBI dividends are effectively helping to reduce the budget deficit.

In the banking sector, credit growth moderated during the year. Non-food credit increased at a slower pace of 12% y-o-y as of end-March 2025 compared to 16.3% a year ago. Within this, growth in credit to industry remained healthy at 7.3% y-o-y, largely supported by credit to MSMEs. Growth in credit to the services sector and personal loan segments decelerated to 13% and 14% respectively. They, however, remained prime drivers of non-food credit growth, particularly over the second half of the year.

Housing loans, the largest segment of personal loans, maintained a robust growth trajectory, albeit with some moderation. Despite this slowdown, the non-food credit growth continued to grow at a healthy pace and above the 10-year average of 10.5%. Asset quality improved across major sectors. Lending rates peaked in the first half of the year and eased subsequently. Deposit rates, on the other hand, rose in the wake of tighter liquidity conditions and sustained credit demand. On the wider financial system, the IMF's latest Financial System Stability Assessment Program noted that India's financial system has withstood the pandemic shock well and has become more resilient since its last such assessment in 2017, driven by robust economic growth. Banks and NBFCs are resilient to severe macro-financial solvency and liquidity shocks, and have sufficient aggregate capital to support lending requirements. Additionally, India's financial ecosystem has become more diversified and interconnected, with a significant increase in market-based financing.

On the external front, India's fundamentals strengthened, anchoring external stability in an uncertain global environment. The nation's external sector buffers expanded during the year, despite net capital outflows and a balance of payments deficit. External financing requirement, measured by the current account deficit, fell to a highly sustainable 0.6% of GDP for the year, helped by buoyant services exports and growing NRI remittances. Foreign exchange reserves rose by \$21.9 billion over the year, despite persistent outflows from FPIs. Indian Rupee depreciated by 2.5%

against the US dollar over the year. Foreign exchange reserves at \$665 billion, as of End-March 2025, were sufficient for about 11 months of imports and to cover 91% of India's external debt outstanding as of end-March 2025.

The global economic landscape turned more challenging towards the last quarter of the year, as escalating trade and tariff tensions and the consequent financial market volatility raised concerns around the weakening of global growth. Echoing those concerns, the IMF has reduced its global growth forecast for 2025 and 2026 by a cumulative 0.8% relative to its earlier estimates. Growth in the US and China, the world's two largest economies, has been revised down significantly for 2025. Risks to the global growth outlook are seen on the downside. However, India is well-positioned to navigate these external headwinds, aided by domestic economic orientation and proactive trade negotiations with US and other countries. Looking ahead, real GDP growth is expected to be in the range of 6-6.5% over the current fiscal, aligning with the nation's long-term potential growth rate. India's share of world output will continue to increase steadily. While this rate falls short of aspirations, it firmly positions India as the highest among major economies. Counter-cyclical policy space, flexible exchange rate, and adequate foreign exchange buffers, provide a suite of tools to counter global shocks. The underlying macroeconomic and financial stability will enable India to manage heightened global uncertainty, financial market volatility, and protracted geopolitical tensions.

2. Business Overview

2.1 Operating Performance

The salient features of the Bank's Operating Performance during FY2025 are summarized in the table below:

(₹ in crore)

Particulars	FY2025	FY2024	Y-o-Y Growth
Interest Earned	48,667.67	45,748.21	6.38%
Interest Expended	29,636.35	25,132.30	17.92%
Net Interest Income	19,031.32	20,615.91	-7.69%
Non-Interest Income	7,684.19	9,387.85	-18.15%
Revenue	26,715.51	30,003.76	-10.96%
Payment to Employees	4,301.05	3,895.28	10.42%
Other Expenses	11,284.49	9,943.53	13.49%
Operating Expenses	15,585.54	13,838.81	12.62%
Operating profit before Depreciation, Provisions, and Contingencies	11,129.97	16,164.95	-31.15%
Depreciation	485.11	424.68	14.23%
Operating Profit	10,644.86	15,740.27	-32.37%
Provision and Contingencies	7,030.14	3,798.74	85.07%
Profit Before Tax	3,614.72	11,941.53	-69.73%
Provision for Tax	971.82	2,991.75	-67.52%
Net Profit	2,642.90	8,949.78	-70.47%
Consolidated Performance			
Operating Profit	10,661.40	15,864.06	-32.80%
Net Profit	2,575.54	8,977.30	-71.31%

**Key Balance Sheet Parameters:**

(₹ in crore)

Particulars	FY2025	FY2024	Y-o-Y Growth
Deposits	4,11,078.14	3,84,792.92	6.83%
Advances	3,45,018.63	3,43,298.27	0.50%
Balance Sheet Size	5,54,018.43	5,14,935.15	7.59%

2.2 Business Performance Highlights

FY2025 presented a challenging operating environment for the Bank, marked by slower industry growth, asset quality stress in unsecured retail segments, and heightened scrutiny following the derivative-related disclosure in March 2025. Amidst these challenges, the Bank responded with steadfast resilience and robust commitment to its strategic agenda, bolstering core fundamentals, and reinforcing strong corporate governance. The Bank took calibrated steps and progressed on deposit retailization, moderate growth in high-risk unsecured segments, built liquidity buffers, and deepened internal reviews and controls. These actions were underpinned by a long-term orientation to safeguard financial health, stakeholder confidence, and enhance growth capacity.

Progressing on Deposit Retailization

The Bank progressed on its key strategic focus area of deposit retailization, and the share of retail deposits as per LCR improved by 100 bps during the year to 45.04% vs 44.04% y-o-y.

Scale-up of new segments continued with NRI deposits at ₹58,328 crore growing 28% y-o-y., while Affluent Banking with deposits at ₹58,320 crore growing 9% y-o-y.

The Bank proactively managed liquidity in Q4 FY2025, maintaining an average LCR of 118% and excess liquidity of ₹39,600 crore. These buffers helped navigate the volatility and strengthened the balance sheet.

Calibrated Loan Growth

The Bank adopted a conservative lending approach in light of the evolving asset risk landscape, particularly in unsecured segments. The overall unsecured retail loan book was down by 10% y-o-y, while the microfinance/micro loan book was down by 21% y-o-y during the year. The Bank also chose to exit some corporate



loans towards the end of the year for strengthening its liquidity position and proactive balance sheet management. Consequently, the corporate loan book came down by 6% y-o-y. The Vehicle Finance business maintained steady loan growth of 8% y-o-y with disbursements of ₹47,600 crore. Other retail loans maintained healthy momentum with a 18% y-o-y growth, mainly driven by secured products like home loans, LAP, and BBG. Overall loan growth for the year was 1%. While muted, this reflected prudent credit selection and risk management in a volatile environment.

Asset Quality Stable, Except Microfinance-Specific Stress

GNPA and NNPA were at 3.13% and 0.95% respectively, versus 1.92% and 0.57% y-o-y. The provision coverage ratio remained stable at 70%. The increase in NPAs were largely contributed by unsecured retail segments, including microfinance, amidst the industry-level challenges. The asset quality in terms of slippages and credit cost has remained stable/range-bound for other key segments of vehicle finance, corporate, and secured retail.

Digital Banking: INDIE and Beyond

The Bank extended its flagship digital banking app 'INDIE' to all the existing retail banking customers, which now has 1.6 million active users and is top-rated among banking apps with ratings of 4.6 (Play Store) and 4.7 (App Store). The Bank has also launched INDIE for Business – a one-of-a-kind industry-first solution to bring 'better business banking' to all MSME clients in the country. The Bank continued to scale other digital platforms like Indus Easy Credit and Indus Merchant Solutions, strengthening digital origination and servicing capabilities. During the year, the Bank upgraded its core banking infrastructure, revamped its treasury applications, and scaled the UPI infrastructure to achieve superior levels of operating efficiency.

Addressing Control Gaps and Reinforcing Governance

During the second half of the financial year, the Bank witnessed unfortunate developments which revealed gaps in accounting rigour, controls, and disclosure. The Bank acted decisively and conducted detailed internal reviews, engaged external experts, and initiated necessary actions to address the identified control weaknesses or any risk areas. The Bank also ensured that all financial impacts of identified issues are fully accounted for in FY2025. The Bank's committed approach towards financials has been to commence FY2026 on a clean slate unburdened by any past issues.

Financial Outcomes

Despite a tough year, the Bank closed FY2025 with a Profit After Tax of ₹2,576 crore. The Bank's balance sheet remains healthy after absorbing all the changes with the Capital Adequacy Ratio of 16.24%, Provision Coverage Ratio of 70% and average LCR of 118% with excess liquidity of ₹39,600 crore. The Bank absorbed all FY2025 shocks within the year itself, leaving no overhang and setting the stage for a stronger FY2026.

Overall, FY2025 served as a powerful reset, reaffirming the Bank's focus on core strength, disciplined execution, and governance. With a clean slate and sharpened focus, the Bank is ideally positioned to rebuild momentum, enhance stakeholder trust, and deliver long-term value.

3. Consumer Banking



3.1 Consumer Liabilities

The Consumer Banking division was supported by strategic initiatives focused on deposit mobilization and customer-centric innovation. Our robust growth drivers for this financial year were new customer acquisitions and deeper engagement with existing relationships, significantly aided by a host of strategic process improvements along with KPI changes designed to propel effective cross-selling of the Bank's product suite. Leveraging digital capabilities and analytics, the Bank executed an omnichannel strategy that enhanced retail deposit mobilization and improved customer engagement across physical and digital platforms. The Consumer Bank registered strong performance until December 2024, but we experienced an unforeseen event in March 2025, which affected our overall growth. However, the Bank and its employees remained resilient and were able to launch a rapid and coordinated response, effectively reassuring clients while supporting the Bank's brand image.

During the year, the Bank launched several segment-specific offerings aimed at enhancing its value proposition. The Indus Grande Care and Indus Care programs, tailored for senior citizens, offer convenience, personalized solutions, and modern banking experiences. We also launched 'Indus Privilege Prime' to strengthen the Bank's foothold in the digital account space. During FY2025, the Bank further solidified its presence within the merchant and retail banking ecosystem through strategic investments in payment solutions and enhancements to its Current Account offerings for retailers. These initiatives drove a significant increase in the value of new CASA acquisitions, underscoring the Bank's unwavering commitment to developing a sustainable, diversified, and customer-centric liabilities franchise.

3.2 SME and Merchant Acquiring

The Bank's Consumer Current Account portfolio sustained its growth trajectory, underscoring our deep engagement with the Business Owner segment. With nearly the entire branch network aligned to serve micro, small, and medium enterprises, our

strategic focus remains firmly rooted in delivering tailored banking experiences that scale with our clients' ambitions.

Our flagship offering, 'Indus One Business' - a unique auto-tier optimization product - has emerged as a cornerstone of this transformative journey with 60% product penetration by the year-end for 'New to Bank' clients, embodying the Bank's philosophy of growing alongside its customers. Complemented with a comprehensive suite of merchant and trade forex solutions, the proposition caters seamlessly to businesses of all scales, providing them with a streamlined single-window solution for their evolving financial needs.

Investments in digital onboarding and workflow integration have further enhanced the client journey, fortified regulatory compliance, and minimized the risk exposure. This digital-first approach ensures unparalleled agility and robustness, critical in the current dynamic business landscape.

The year FY2025 also witnessed strong traction in merchant acquiring, with POS penetration across digital collection witnessing a notable rise along with profitability. The expansion of value-added services — NFC soundbox with card acceptance has enriched the merchant experience while simultaneously lowering the acceptance cost. This has positioned the Bank as a holistic partner for physical and digital commerce, including e-commerce payment gateway solutions.

Looking ahead, 'INDIE for Business' is poised to become the unified digital platform for entrepreneurs and business owners, offering a host of features from integrated merchant servicing and bulk payments to secure transaction workflows with maker-checker controls.

Through sustained technology enhancement, sharper execution, and a focus on building high-quality portfolios, the Bank remains committed to empowering the Business Owner segment with progressive, efficient, and secure banking solutions.

3.3 Retail Payments

The Bank continued to witness growth in retail deposits during FY2025, consistent with the trend observed in the previous year. This growth was significantly bolstered by the sustained increase in digital transaction volumes, particularly through the Unified Payments Interface (UPI). As of March 2025, UPI transactions by volume recorded strong y-o-y growth of 29%, while transaction value grew by 19%, reflecting deeper customer engagement and the rising adoption of digital payments across the Bank's ecosystem.

3.4 Client Wealth Management

The Wealth Management division was instrumental in the Bank's financial performance in FY2025. Throughout the year, we remained committed to delivering tailored solutions to meet our clients' evolving insurance and investment needs while ensuring prudent risk management practices.

The Bancassurance Services division experienced consistent, robust growth, primarily driven by increased demand for comprehensive coverage across various sectors. The open architecture distribution



model providing a comprehensive choice to avail insurance solutions from four life insurers, three General, and one standalone health insurer has helped to meet our customers' protection requirements. Additionally, our focus on customer-centricity during pre- and post-sales, including insurance claims servicing through our insurance providers, contributed to high customer satisfaction and retention levels.

The Bank's investment services division demonstrated consistent growth, fuelled by heightened demand for comprehensive, multi-category coverage. We adhere to a rigorous investment selection process, and these products and solutions are offered through 33 asset management company partners. Our product line has been strategically expanded to include private equity and private debt offerings. Additionally, we have launched and implemented a new, more intuitive, and seamless user interface system for investment services.

3.5 RACC – Retail Assets and Cards

The RACC franchise, which encompasses retail agriculture, loans against property, credit cards, personal loans, business loans, loans against card receivable, gold loans, loans against securities, health care finance, prime home loans, and overdraft against fixed deposits, saw disbursements grow by 20.7% y-o-y. Card spending also increased by 13.9% y-o-y, resulting in a 20.1% y-o-y growth in the overall book.

3.5.1 Retail Agriculture Business

To expand its reach in the vital sector of the Indian economy, the Bank has sanctioned an impressive amount of over ₹4,040 crore to support more than 25,000 farming households across 131 districts in Madhya Pradesh, Gujarat, Haryana, Punjab, Kerala, Rajasthan, Maharashtra, and Chhattisgarh. These crucial funds are intended to aid agricultural and agri-allied activities in these regions.

In line with its commitment to enhancing digital literacy, the Bank continues to empower its customers by promoting and educating them about the benefits of cashless transactions through RuPay debit cards and net/mobile banking.

The Bank has extended loans to small and marginal farmers, women beneficiaries, and other economically disadvantaged sections of society, reaffirming its dedication to serving these segments. By actively engaging with stakeholders in the agri value chain, the Bank remains acutely informed about the latest developments in the agricultural sector, enabling it to provide the best-suited products to its customers.

To ensure the financial security of its customers, the Bank offers a unique insurance facility that safeguards their loan liabilities in the event of death or disability. Additionally, through the Pradhan Mantri Fasal Bima Yojana (PMFBY) crop insurance scheme, the Bank provides crop insurance to protect farmers against losses. The Bank also facilitates the implementation of government subsidy schemes such as KCC Modified Interest Subvention Scheme (MISS) and Pashu KCC (P-KCC) for individual farmers.

3.5.2 Loan Against Property

IndusInd Bank's Loan Against Property (LAP) business sustained its robust growth momentum in FY2025, focusing on portfolio growth and maintaining asset quality. LAP advances increased by 15% y-o-y to ₹12,387 crore. The Bank's branch channel notably contributed to 42% of overall disbursements, effectively optimizing the cost of acquiring loans. An increase in advances and fee income has ensured profitable growth for the business. New product variants introduced in FY2025 further propelled sourcing and revenue. The business continued to leverage its credit scorecards and collections efficiency to enhance asset quality and risk cost.

3.5.3 Prime Home Loans

IndusInd Bank's Prime Home Loans business was launched in September 2022 to offer loans to individuals for the purchase and construction of residential housing units. The business gathered momentum in FY2025, leading to an advanced growth of 151% y-o-y to ₹4,491 crore. The Home Loans business is currently being sourced from 22 locations across 13 states. The business will continue to focus on advanced growth and asset quality.

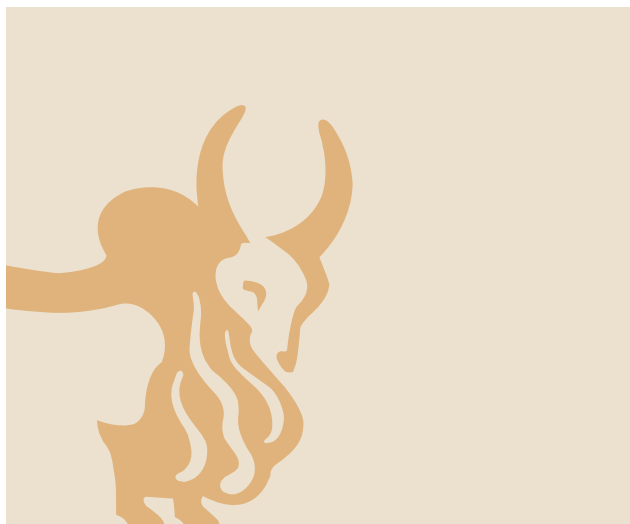
3.5.4 Personal Loans

Personal Loan Business growth trajectory continued in FY2025 as PL advances increased by 28% y-o-y and crossed the ₹10,000 crore mark, accompanied by 23% y-o-y growth in Fee income. The focus stood on salaried open market customers, digital business, and cross-selling personal loans to existing savings account customers, contributing to 94% of disbursal volume. The product has a live portfolio size of ₹10,209 crore (4.59 lakh accounts), with 1.67 lakh accounts being onboarded in FY2025 itself. The business will continue its growth with a primary emphasis on robust asset quality and sustained profitability.

3.5.5 Credit Cards

IndusInd Bank's Credit Card business demonstrated remarkable growth in FY2025, with a 12% y-o-y increase in spends, reflecting the Bank's strategic focus on premium offerings and digital enablement. The total number of Cards in Force (CIF) crossed 3 million, supported by seamless digital onboarding and innovative product launches. This growth aligns with the overall industry trajectory, showcasing IndusInd Bank's ability to outperform market trends in spending volumes while maintaining a strong portfolio with healthy metrics.

The Bank introduced two notable credit cards during the year. The PIONEER Private Credit Card, tailored for Ultra High Net Worth Individuals (UHNIs), offers bespoke privileges, exclusive concierge services, and global access benefits, catering to the discerning needs of elite customers. Additionally, the Poonawalla IndusInd Bank eLITE edge Credit Card was launched to provide premium rewards and lifestyle benefits, further strengthening the Bank's foothold in the mass Affluent Customer segment.



As the Indian credit card market continues to grow, driven by rising disposable incomes and digital adoption, IndusInd Bank is poised to capitalize on these dynamic trends. The Bank's commitment to innovation and customer-centric offerings positions it well for sustained growth in the credit card segment. In FY2026, IndusInd Bank aims to further enhance its product suite with strategic new launches that expertly cater to evolving consumer preferences, particularly within the premium and digital segments.

3.5.6 Business Banking Group

The Bank continues to place the highest strategic priority on the MSME segment, in line with the Government's ongoing efforts to accelerate MSME growth and drive inclusive economic development. With sustained policy support and expanding digital infrastructure, MSME credit demand remained robust during FY2025. With favourable policy tailwinds and improving formalization of the MSME ecosystem, the Bank anticipates sustained strength in this segment over the upcoming years.

The Business Banking book maintained a healthy growth trajectory, registering another year of growth in FY2025, driven by a focused approach and deepened customer engagement. The portfolio quality remained stable, with improved resilience across sectors. FY2025 also saw stabilization of MSME Branch Operating Model 2.0, with specialized hub-and-spoke branches contributing almost 50% of new customer acquisitions, highlighting their pivotal role in expanding reach and onboarding quality MSME relationships. The Bank now operates 126 dedicated MSME Hubs across India, acting as specialized centers to drive focused lending and servicing along with 316 spoke centers.

At IndusInd Bank, the customer is at the core of every decision. We continue to broaden our offerings to cater to their evolving needs. These include the 'IndusWE' program for Women Entrepreneurs, CGTMSE-backed loans, financing for Micro and Small Enterprises, Rooftop Solar Financing solutions, and Loan Protect Insurance, each designed to promote access and empower MSME growth. To further enhance accessibility, we launched a weekly spot sanction drive, 'Vyapar Vaar – ab Budhvar hoga Vyapar Vaar,' enabling MSME customers to walk into any of our MSME Hub branches on any Wednesday and avail expedited loan sanctions. This initiative has been designed to deliver smooth and efficient financing solutions, bringing speed and convenience to the forefront of MSME lending.

Technology continues to be a strong enabler in scaling Business Banking. The Bank's focus on digital transformation, across client onboarding, underwriting, and servicing, has resulted in over 70-80% of our new customer acquisitions being digitally enabled, ensuring faster sanction turnaround and elevated customer experience.

The Bank remains committed to delivering best-in-class service, backed by continuous investments in product innovation, digital capabilities, and process excellence to meet the evolving needs of India's MSMEs.

4. Affluent Banking

Under our flagship brand, PIONEER, the Affluent Banking business offers a distinctive, Personalized Banking and Wealth Management platform for HNI and UHNI clients across India and key global markets. Over the last three years, the business has grown consistently, clocking a CAGR of 19% in NRV, 22% in Liabilities, and 17% in Fee Income, culminating in an NRV exceeding ₹1.2 lakh crore as of March 2025. The launch of Private Banking in the first half of FY2025 marked a key milestone, positioning Affluent Banking firmly among the top wealth management franchises in the country.

This strong momentum is underpinned by a sharp, three-pronged growth strategy:

Client-first approach — At IndusInd Bank, we prioritize client-centricity, delivering seamless, end-to-end value across banking and wealth services. By harnessing the integrated power of One Bank, we provide universal and personalized solutions tailored to clients' goals and risk profiles, ensuring a seamless and comprehensive financial experience.

Deep distribution backed by expertise — A nationwide network of relationship managers, service managers, and domain specialists across branches, dedicated PIONEER lobbies and banking outlets. Our frontline teams are relationship-driven, built to partner with clients at every step of their financial journey.

Future-ready tech stack — At IndusInd Bank, technology is a strategic enabler, driving speed, precision, and proactivity. Affluent business leverages advanced analytics, AI, and ML to deeply understand our clients' behaviour, anticipate evolving needs, and empower our relationship managers to proactively engage with them through actionable insights, real-time alerts, and relevant recommendations. We use these technologies to deliver a seamless, secure, differentiated experience and consistently superior service. As a pioneer in adopting modern technologies, we continue to redefine what personalized banking means for our affluent clientele.

With the rollout of PIONEER Private, the Bank has now accelerated its focus on the top end of the value chain. Designed to engage and retain the most valuable clients, PIONEER Private is set to significantly elevate both NRV and profitability. With this launch, IndusInd Bank now spans the entire financial services spectrum, from microfinance to private banking, cementing its position as a frontrunner in India's financial services industry.

4.1 NRI Banking

NRI Banking, a cornerstone of the Bank's affluent strategy, continues to deliver robust growth and deepen global client engagement.

The NRI segment demonstrated continuous growth with a 28% growth in FY2025 on NRI Liabilities. The Bank's market share on NRI liabilities has grown 2.6x since March 2019, and the Bank is a vital player in the NRI banking landscape.

In an endeavour to further strengthen its position, the Bank is working on expanding its product suite and partnerships across the globe. The online multi-partner remittance platform, Indus



Fast Remit, which is currently live for USD and SGD, will soon be expanded to add more partners and currencies. IndusInd Bank remains committed to the NRI community and soon will be offering a gamut of FCY products in addition to savings and term deposits from its IFSC GIFT City branch - International Banking Unit (IBU).

To provide NRI clients with a seamless onboarding experience, the Bank offers a robust NRI Non-Face-To-Face Digital Account Opening platform, allowing clients to open accounts from the comfort of their overseas homes. Recognizing the importance of dedicated services, IndusInd Bank has designated 198 branches as NRI-focused branches. Moreover, to service NRI clients, the Bank has a strong virtual service team, digital banking platforms, and a 24x7 toll-free call centre number in select countries to cater to NRI clients residing outside India.

4.2 International Financial Services Centre Banking Unit (IBU) at GIFT City

The Bank's offshore branch, IBU at GIFT City, ended the year with a balance sheet size of \$3.3 billion as of March 31, 2025. The unit saw substantial growth in offshore business, offering a variety of services including accepting deposits mainly from Affluent Banking, G&J, and CCBG verticals, trade credits, short-term and long-term loans (through syndication and risk participation) to overseas entities, swaps, derivatives, and other treasury products.

The IBU plays a critical role in serving both existing and new clients, contributing to the overall Bank's balance sheet and profitability. With its comprehensive range of products in global currencies, the IBU plays a pivotal role in catering to the diverse needs of the IBU GIFT-based entities and the Indian diaspora offshore. The Unit has extended the Bank's brand globally, as it offers end-to-end solutions to large corporates with international presence, engaging in the global syndicated loan and financial markets. Through these endeavours, the IBU has enhanced the Bank's global reach and established itself as a trusted global financial partner.

Furthermore, IBU's Global Markets desk undertakes derivative trades at IFSC GIFT City by leveraging and strengthening its presence to trade in non-deliverable derivatives. The desk generates steady revenue through trading and offering treasury risk solutions to global counterparties. Furthermore, the IBU maintains a leading position with around 13.58% market share in customer liabilities amongst the IBUs at IFSC GIFT City, highlighting prominence in managing significant customer liability books.

The Bank continues to be at the forefront in its association with IFSCA in formulating guidelines on financial market derivatives as a member of the Advisory Committee on Exchange Traded Currency Derivatives and on sustainable finance as a member of the Expert Committee on Climate Finance.

5. Consumer Finance Division

The Consumer Finance Division (CFD) anchors the Bank's core strength in vehicle financing. With strong market presence across segments, deep customer engagement, and a resilient business model, CFD continues to lead with expertise and execution.

The Consumer Finance Division (CFD) continues to drive asset-backed lending across a broad spectrum, from heavy, light, and small commercial vehicles (used for goods and passenger transit) to auto loans, two-wheelers, tractors, and construction equipment like excavators, loaders, tipplers, and cranes. Financing is extended for both new and pre-owned assets across all segments. The division also plays a critical role in advancing financial inclusion by offering Low Cost / Affordable Housing Loans, supporting the Government of India's flagship 'Housing for All' initiative.

CFD managed a portfolio of 3 million loans with an outstanding book of ₹97,898 crore in FY2025 as against ₹90,383 crore in FY2024, marking an 8% increase over the previous year. In terms of advances growth, Auto Loan recorded the highest growth with 15% growth over previous year with advances of ₹29,666 crore in FY2025 as against ₹25,658 crore in FY2024 followed by Light Commercial vehicles, which recorded a 13% growth over the previous year at ₹12,412 crore from ₹10,923 crore.

CFD disbursed a total of 9.89 lakh loans in FY2025, aggregating to ₹47,614 crore as against ₹50,370 crore in the previous year. Auto loan disbursements were stable at ₹11,142 crore in FY2025 for New and ₹3,363 crore for Used Auto loans, respectively. Commercial vehicle segment encompassing Medium and Heavy Commercial vehicles, Light Commercial Vehicles, and Small Commercial Vehicles recorded a disbursement of ₹19,485 crore in FY2025 as against ₹20,726 crore in the previous year, and the Construction Equipment was stable at ₹6,879 crore in FY2025. Tractor funding registered a decline in disbursement to ₹2,682 crore as underwriting norms were made more stringent. Two-wheeler disbursement was stable at ₹4,061 crore in FY2025.

The operations of CFD are well supported by a back office and the document storage and retrieval facility at the Bank's Karapakkam Unit in Chennai. During the year, this unit handled nearly 50 million transactions. CFD sources applications for all products through contemporary mobile number applications, which have enabled a seamless credit and business approval process.

6. Bharat Financial Inclusion Limited

6.1 Bharat Financial Inclusion Limited (BFIL)

Bharat Financial Inclusion Limited (BFIL), a wholly owned subsidiary of IndusInd Bank, acts as a key business correspondent, championing financial inclusion across India. On behalf of the Bank, BFIL delivers essential banking services, including microfinance loans, merchant financing, deposit products, remittances, and more, to underserved communities. IndusInd Bank first entered the microfinance space over a decade ago through partnerships with specialized lenders. The strategic merger with the erstwhile BFIL in 2019 solidified the Bank's position among India's foremost microfinance institutions.

Today, BFIL has a deep-rooted presence in rural India, reaching over 1.62 lakh villages across 550+ districts in 23 states, spanning rural, semi-urban, and urban geographies. Backed by a dedicated team of over 32,000 field staff, BFIL enables millions of everyday financial transactions—from small-ticket loans and repayment collections to account openings and insurance offerings. These services don't just meet needs, they help customers fulfil aspirations like owning a two-wheeler or a household appliance, contributing to economic upliftment and progress.

6.2 Macro Economy & Sector Outlook

India's real GDP expanded by 6.5% in FY2025, moderating from the 9.2% growth seen in FY2024. Gross Value Added (GVA) at constant prices rose by 6.4%, compared to 8.6% in the previous fiscal. This deceleration was primarily driven by a high base effect, lingering global headwinds, and sectoral stabilization following the sharp post-pandemic rebound. On the inflation front, retail price growth softened significantly. The Consumer Price Index (CPI) eased to 3.34% in March 2025, its lowest level in six years, down from 4.85% a year earlier, largely due to declining food prices.

Rural Indicators

- **FMCG Sector:** Overall volumes saw a 7.1% quarter-on-quarter increase in Q3 FY2025, fuelled by strong rural demand, which grew by 9.9%, almost double the urban market's 5.0% growth.
- **Tractor Sales:** Sales were muted in H1 FY2025 compared to the previous year but picked up in H2, resulting in an 8.4% increase for the full year FY2025, reflecting a partial recovery in rural economic activity and MFI portfolio quality.
- **Rural and Semi-urban Credit and Deposit balances:** Deposit balances increased 9.5% year-on-year for FY2025 as against 13% in FY2024. Credit balances grew 12.6% y-o-y for FY2025 compared to 20.5% in FY2024.
- **Two-wheeler sales:** Two-wheeler sales of the leading 6 automakers (~ 95%) stood at 1.9 Cr units in FY2025, which was 9.3% than FY2024, which was lower compared to 13.9% growth in the previous year.

Consumption Trends

India's economic momentum continues to be fuelled by rising private consumption. According to the latest Household Consumption Expenditure Survey, the average rural household spending more than doubled from ₹1,430 in FY2012 to ₹4,247 in FY2024.

Also evident is an increase in non-food expenditure (transport, consumer durables, and medical expenses), presenting an opportunity for BFIL with its Consumer Durable Finance, Hospicash (Hospital Cash Insurance Benefit), and Rural Mobility Loans.

Sector Outlook

While macroeconomic indicators improved in FY2025, the benefits were slow to reflect in the microfinance sector. Microfinance institutions (MFIs) continued to face pressure from elevated borrower leverage, uneven regional performance, and tighter customer onboarding norms. Region-specific disruptions also weighed on overall portfolio growth. Towards the end of the year, however, early signs of stabilization became visible, driven by improved collection efficiency and strengthening portfolio quality.

The microfinance industry recorded a 13.9% decline in its gross loan portfolio, bringing it down to ₹3.81 lakh crore in FY2025. Karnataka experienced a pronounced decline following a recent ordinance. Later stage delinquencies (91-180 days and 180+ days) continued to rise, while early delinquencies (1-30 days) improved, dropping to 1.4% in March 2025 from 1.8% in December 2024.

Looking ahead, the sector is expected to return to a growth trajectory in FY2026. However, asset quality will remain a key area of focus, and profitability is likely to recover gradually as MFIs adapt to new regulatory norms and address the aftereffects of the FY2025 downturn. Sustained growth will depend on continued improvements in collection efficiencies and a recovery in the rural economy. Improved process of HHI assessment and implementation of MFIN guardrails will help in sourcing quality customers, resulting in better portfolio quality.

6.3 Assets

As of March 31, 2025, BFIL managed an asset portfolio (net) of over ₹37,381 crore, reflecting a 12.7% year-on-year decrease. Notably, the second half of the year saw a positive shift, with the portfolio



expanding by 4.6%, indicating renewed momentum in asset growth. The active borrower base stood at 78 lakhs through its 3,756 branches across 23 states. Disbursements for FY2025 stood at ₹44,305 crore, a 17.3% decline from ₹53,577 crore in the previous year, reflecting a more calibrated approach to lending during the period. Overall, BFIL is serving approximately 169 lakh clients across both assets and liabilities, while 75 lakh customers hold both asset and liability products of the Bank.

Microfinance

BFIL's microfinance business is dedicated to empowering women entrepreneurs at the grassroots, enabling them to build financial independence, support their families' health and education, and improve overall well-being. The majority of these women drive rural livelihoods through diverse activities such as livestock rearing, farming, agri-processing, handmade crafts, tailoring, and more. BFIL operates through a blend of high-touch (BFIL field staff assisting the borrowers in conducting financial transactions) and technology-driven (in-house technology platform enabling paperless processing of loans) models that have enabled it to gain market leadership in this space.

BFIL's microfinance business continued to demonstrate scale and reach, with a presence in 1.6 lakh villages across 468 districts and 21 states. It handles the credit requirements of 77 lakh women borrowers and receives deposits from 108 lakh clients.

During FY2025, BFIL onboarded 8.7 lakh 'New to Bank' loan clients to its microfinance business.

The microfinance business faced multiple external challenges during FY2025, including a prolonged election cycle, widespread 'Karza Mukti Abhiyan' (loan waiver) campaigns in North India, severe heat waves, and the implementation of the Karnataka ordinance. These factors collectively had a significant adverse impact on business performance.

As of March 31, 2025, BFIL's microfinance loan book stood at ₹29,960 crore. The reduction was driven by a cautious disbursement strategy, prioritizing high-vintage centers and established customers to manage risk. Notably, disbursements in the second half of FY2025 increased by 21% over the first half, signalling a recovery in operational momentum.

During the same period, BFIL intensified its focus on portfolio quality and recovery efforts. As a result, the collection efficiency and recovery have improved.

Loans to Merchants

As a business correspondent of the Bank, BFIL provides targeted credit solutions to entrepreneurs running small retail shops across India, effectively bridging the 'Missing Middle' through its Bharat Super Shop (BSS) program. BFIL provides these nano-entrepreneurs with a range of banking services, including zero-balance current accounts, recurring deposits, secured and unsecured working capital loans, payment services like UPI/QR codes, and mobile/WhatsApp banking channels.

As of March 31, 2025, BSS operated in 558 cities across 19 states, serving over 17 lakh merchants, with an active borrower base nearing 7 lakhs and a loan book of ₹7,260 crore, reflecting 30.5% year-on-year growth. While the first half of the year saw only moderate growth of 4%, the second half recorded a significant acceleration, contributing to the strong annual performance.

6.4 Liabilities

True to its vision of being a diversified financial services provider to its serviced bank's customers, BFIL's liability book has shown a robust y-o-y growth. Customers serviced by BFIL hold around 191 lakhs active accounts with IndusInd Bank, and the liability pool for all BFIL-serviced customers, including savings, current, recurring, and fixed deposit accounts, amounts to ₹2,680 crore (an 8% y-o-y decline) as of March 2025.

6.5 Transaction Points and Customer Service

BFIL remains committed to closing the last-mile gap and advancing financial inclusion across India. In 2017, it partnered with IndusInd Bank to launch the Bharat Money Store (BMS), a dedicated banking and transaction platform designed to empower kirana merchants with accessible financial services.

As of March 31, 2025, BMS has about 80,936 Kirana merchant outlets spread across 36,000+ villages, 620+ districts, and 20 states, reaching out to the remote corners of India. During the year, around 16,595 new merchants were onboarded. The merchants leverage the banking and transaction platform of BMS and act as banking touchpoints, providing a range of banking and financial services to the public.

During FY2025, the BMS outlets served around 50.3 lakh rural customers and facilitated transactions worth ₹4,882 crore, including Aadhaar-enabled remittances, opening savings and deposit accounts, utility payments, and more.

6.6 CSR Program

BFIL's CSR policy is rooted in rural upliftment, with a focus on narrowing the urban-rural divide by strengthening essential services and local infrastructure. Every initiative is crafted to complement existing systems and amplify long-term societal impact.

Bharat Sanjeevani

Bharat Sanjeevani, BFIL's flagship CSR program, delivers doorstep emergency response services for livestock farmers in rural India. By leveraging technology, the initiative helps reduce mortality and disease incidence, improve productivity, and drive better livestock management practices. It addresses critical gaps, such as the shortage of veterinary professionals and high transportation costs, easing operational burdens and improving the livelihoods of farming communities.

Bharat Sanjeevani delivers timely veterinary care to livestock farmers through a 'Doctor-on-Call' model, accessed via a toll-free helpline. By combining advanced technology with partnerships across state and central governments, milk federations, and international development agencies, the program brings essential treatment, medicines, and expert guidance directly to farmers' doorsteps.

This program is implemented across the states of Himachal Pradesh, Jharkhand, Karnataka, Maharashtra, Madhya Pradesh, Rajasthan, Tamil Nadu, Telangana, and Uttar Pradesh.

FY2025 marked exceptional growth for the program in both scale and impact. A centralized IVR-based helpline handled over 20.87 lakh calls from targeted beneficiaries. Livestock treatments

more than doubled, from 6.34 lakh in the previous year to 12.94 lakh in FY2025, registering a 206% increase. The program also delivered 2.19 lakh artificial inseminations and 61.87 lakh vaccinations, underscoring its wide-ranging effect on animal health and productivity.

Karnataka: A Model for Integrated Delivery

Karnataka stood out as a model state under the Bharat Sanjeevani framework. With support from the Department of Animal Husbandry and Veterinary Services, the initiative was implemented across Koppal, Gadag, and Raichur districts. Nearly 8 lakh farmers benefited from a holistic service suite covering animal health, breeding, and nutrition. Based on its successful outcomes, the Karnataka government has requested program expansion into additional districts.

Cow Sanctuary Interventions in Madhya Pradesh and Uttar Pradesh

The initiative is unique in nature as it caters services to stray and non-productive cows, extended to cow sanctuaries in Madhya Pradesh and Uttar Pradesh, providing 52,000+ treatment services to cows, producing nearly 2,000 tons of green fodder, diagnostic support, and training on best practices in livestock management. These efforts not only improved the health of resident cattle populations but also contributed to institutional capacity within sanctuary operations.

Bharat PRAGAT

The Bharat PRAGAT initiative focused on strengthening natural resource management and enhancing healthcare access in Karnataka. Under its Watershed Development program, over 10,500 hectares of land were treated, resulting in the conservation of nearly 879 million litres of water. Nearly 17,000 farmers participated in agroforestry and horticulture-based livelihood models, bolstered by government investments through the MGNREGA scheme. In parallel, the Bharat PRAGAT Healthcare program enabled 1.17 lakh consultations, provided diagnostic services in government PHCs and sub-centres, and conducted community awareness drives on non-communicable diseases.

Bharat Sanjeevani 2.0-NRLM

Bharat Sanjeevani 2.0 was launched in partnership with the Ministry of Rural Development, Government of India, to support livestock-based livelihoods under the Deendayal Antyodaya Yojana-National Rural Livelihood Mission (DAY-NRLM). Implemented across six states, Maharashtra, Madhya Pradesh, Jharkhand, Uttar Pradesh, Rajasthan, and Bihar, the initiative aims to strengthen rural income generation through livestock development. The program promotes livestock clusters by engaging State-level Project Management Units (SPMUs) and national-level technical support structures. It deploys domain specialists across key livelihood streams including dairy, goatery, poultry, fishery, and value chains, ensuring focused capacity-building and end-to-end value enhancement for rural communities.

Key Highlights:

1. Sale of 33.8 lakh eggs generating a revenue of ₹1.24 crore. Linkages created with Jio Mart and Reliance Smart Bazaar.
2. Operational guidelines for fresh water fish farming, SOP for pond preparation, seed selection, transport and stocking, feed and water quality management, post-harvest management, and disease management and detailed project report for Mobile Fishery Lab are developed.
3. In the goatery sector, SOPs were developed, over 13,000 animals dewormed, and nearly 1,000 insured.
4. SOPs and training manuals developed for low-cost cattle farming and milk producer collectives.

Technical assistance, training for Pashu Sakhis, and convergence with government schemes ensured a sustainable impact.

NEW INITIATIVES

BHARAT Sanjeevani, Tripura

Bharat Sanjeevani program was launched in collaboration with Animal Resource Development Department, Government of Tripura to implement 'Establishment & Strengthening of Veterinary Hospitals & Dispensaries – Mobile Veterinary Unit (ESVHD-MVU)' scheme of the government of India in the state of Tripura during FY2025. The program aims to bring high-quality animal healthcare and productivity solutions to remote tribal and rural regions of Tripura, addressing critical service gaps and aligning with the state's rural development goals.

Bharat Sanjeevani Krishi Utthan

BFIL partnered with the Ministry of Agriculture and Farmers Welfare to support the Central Sector Scheme for the Formation and Promotion of 10,000 FPOs.

The intervention targeted at empowering FPOs through digital systems, capacity building, and market development. It will cover 11 states: Rajasthan, Karnataka, Telangana, West Bengal, Andhra Pradesh, Odisha, Madhya Pradesh, Maharashtra, Bihar, Jharkhand, and Uttar Pradesh in its initial phase.

BFIL-CSR represents BFIL's commitment to inclusive rural development. By combining scale with sustainability, and field-level service delivery with policy-level integration, the initiative continues to transform the landscape of livestock livelihoods in India, making a meaningful contribution to national goals such as SDG 2 (zero hunger), SDG 3 (good health and well-being), and SDG 13 (climate action).

6.7 Sustainable Development Goals (SDGs)

BFIL's initiatives align with 12 of the 17 Sustainable Development Goals (SDGs). Bharat Pragat, our CSR initiative, aims for holistic village development by enhancing access to basic needs such as water and healthcare. It collaborates with local governments and communities, utilizing public infrastructure to meet these requirements. BFIL also supports members in availing services

that contribute to SDGs and provides comprehensive primary healthcare services through government facilities, focusing on preventive and curative treatments and water conservation efforts.



No Poverty and Zero Hunger: BFIL offers IndusInd Bank products to the underbanked segments of the population, promoting financial inclusion and offering income-generating loans that address poverty. The Bank's CSR initiatives directly help livestock health and sustain income generation through livestock. Under CSR Initiatives, Bharat Sanjeevani, emergency response centres offer precision-driven service through technology, and prompt and accurate treatment for the livestock of farmers, ensuring income levels are sustained. Artificial insemination helps improve income generation through the creation of livestock assets.

Good Health and Well-being: Bharat Sanjeevani and Bharat Pragat's CSR initiatives offer comprehensive healthcare services, contributing significantly to community health and well-being.

Gender Equality: By providing microfinance loans exclusively to women, BFIL supports female entrepreneurship and boosts women's participation in the workforce.

Clean Water and Sanitation: The Bharat Pragat initiative focuses on water conservation, enhancing water table levels in reservoirs, and ensuring the availability of clean water. Besides, financial assistance is provided to purchase water filters, ensuring the availability of clean water in the hinterlands.

Affordable and Clean Energy and Climate Action: Several clean energy products, such as solar lights and energy-efficient home appliances, contribute to reduced carbon footprints and promote clean energy usage.

Industry, Innovation, and Infrastructure: Through the loan products of the Bank, BFIL facilitates easy access to financing, enhances mobile penetration, connects remote corners of the country to the Internet, and promotes seamless communication.

Reduced Inequalities and Sustainable Cities and Communities: BFIL promotes financial inclusion and credit facilities for the underbanked, empowered communities by providing livelihood opportunities and reducing inequalities.

Partnerships for the Goals: The Bharat Pragat initiative adopts a collaborative approach with the local governments and communities, forging reliable partnerships to achieve sustainable goals.

7. Global Diamonds and Jewellery Group (GDJG)

The Gems and Jewellery Industry plays a vital role in India's export ecosystem and remains a key pillar in India's growth story, particularly in boosting exports of goods and services. Apart from contributing to merchandise exports, the sector provides substantial employment opportunities in India and fosters the growth of MSMEs. GDJG holds a leading position in financing this industry segment in India and globally. This sector is one of the Bank's major domain leadership verticals. The Bank's excellence in this field has been recognized repeatedly by the Trade Council. Recently, the Gems and Jewellery Export Promotion Council (GJEPC), sponsored by the Commerce Ministry of the Government of India, awarded the Bank as the 'Best Bank Financing the Industry' in the category of 'Highest Growth of Limit Sanctioned with Minimum Base of ₹500 crore.'

GDJG, from predominantly being a mid-stream player for financing manufacturers of polished diamonds, has evolved to financing rough trading activities, polished distribution, jewellery manufacturing and distribution, domestic retail jewellery, and lab-grown diamonds. Apart from financing through the domestic tariff area, GDJG has contacted clients in Hong Kong, UAE, Belgium, USA, and Luxembourg through GIFT City. The total client base is 35% MSME, and the portfolio quality was maintained during FY2025. The coverage model is based on relationship banking, which captures the client's entire wallet. It provides a huge cross-selling opportunity for the Bank.

8. Corporate and Commercial Banking Group (CCBG)

The Corporate and Commercial Banking Group (CCBG) franchise caters to a diverse clientele ranging from emerging mid-large Indian companies with annual turnovers above ₹150 crore to large conglomerates, public sector undertakings, NBFCs, financial institutions, and multinational corporations. The CCBG franchise offers a comprehensive corporate product suite to support the financial and strategic banking needs of clients throughout their entire business lifecycle. Its offerings include working capital finance, supply chain solutions, trade solutions, cash management services, capex and project financing, strategic advisory and financing, capital markets solutions, global market solutions, and varied cross-bank products and services. Over the years, the Bank has extended financing to projects across high-impact sectors, including renewable energy, water treatment, e-mobility, energy efficiency, and city gas distribution.

In FY2025, the corporate India exhibited a moderate performance, mirroring the GDP growth slowdown to 6.4% from 8.2% in FY2024. While global, economic, and political uncertainties posed ongoing risks, these headwinds were partly offset by robust government capital expenditure and a rebound in rural consumption demand.

As of March 31, 2025, the Bank's corporate book stood at ₹1,43,463 crore. The Bank, as a prudent liquidity management measure, reduced its corporate bank loan book in the second half of the financial year. Barring this short-term tactical measure, the credit expansion was wide-based across small, mid, and large corporates in FY2025, with a higher focus on deepening our presence in mid corporate clients. The growth momentum of the mid-sized and

small corporates exceeded overall business momentum, aligning with the Bank's strategic focus on developing its small and emerging mid-sized corporate book. The CCBG unit continues to deliver on its strategic priorities while maintaining robust asset quality, our proportion of A-rated customers and risk density of the book remains within the accepted threshold, and the slippage ratio has reduced in FY2025. Our corporate franchise remains healthy and fundamentally well-placed to leverage economic tailwinds and achieve the desired segmental growth.

In FY2026, CCBG's strategy for creating long-term value focuses on sustainable growth with improved profitability and strengthening its presence among the small and mid-sized corporations. The unit will continue to prioritize the following strategic objectives:

- Deepen segmental leadership** in the mid and small corporate space through targeted franchise expansion.
- Strengthen client profitability** by enhancing ecosystem and transaction banking capabilities, enabling greater cross-selling and deeper engagement.
- Build a cost-effective and sustainable liability base** leveraging the Bank's ONE BANK model.
- Maintain excellence in underwriting** to manage credit costs within target levels.

8.1 Client Coverage Groups

To support its evolving franchise, CCBG undertook a strategic realignment of its coverage architecture in 2024, ensuring sharper segmentation and deeper client engagement. This refined model continues to strengthen its ability to serve clients more effectively, enabling it to scale in line with desired segmental growth and be able to deliver the relevant client experience, addressing each customer's diverse and customized requirements.

This continuous optimization of the coverage model reflects our commitment to adapting our clients' evolving needs, positioning us to grow with them and build long-term value in a dynamic market environment.

Corporate and Institutional Banking Group

This unit is strategically focused on conglomerates, institutional groups, and large corporations across India. With a deep understanding of their geographical and sectoral complexities, it leverages bespoke coverage models, embedded product partnerships, and sector-specialized services to reinforce the Bank's leadership among top-tier corporate clients.

Commercial Banking Group

The Commercial Banking Group focuses on expanding the Bank's franchise presence within the mid-corporate segment. It anchors mid-market growth strategy, guided by a relationship-lending model that enhances product penetration and granular liability.

The unit is dedicated to expediting the onboarding of new clients by targeting under-penetrated regions and activating untapped markets. It aims to harness robust promoter relationships and capitalize on strategic opportunities within the broader ecosystem.

Emerging Local Corporate

Formerly the SME Business Group and carved out as a separate unit in FY2022, this unit is dedicated to addressing the banking needs of emerging mid-corporate enterprises.

8.2 Specialized Business Verticals

The CCBG unit offers sector-specific solutions through dedicated coverage and provides tailored product and service offerings, supported by in-house domain expertise.

Through dedicated coverage in the identified specialized sectors, the CCBG group focuses on providing a customized product and services suite backed by in-house domain expertise:

Real Estate

With a sharp focus on both commercial and residential segments, the unit provides targeted offerings such as lease rental discounting and construction finance, solutions crafted to meet the unique cash flow and capital requirements throughout a project lifecycle. It also delivers advisory and syndication services to support REIT structuring and capital raising strategies.

A key differentiator of the unit lies in its targeted underwriting strategy. This involves an in-depth analysis of specific geographies, demand-supply dynamics, and project viability at a granular level. The unit ensures that its portfolio remains resilient and well-diversified, regardless of external conditions. This focused approach enhances risk mitigation and supports sustainable growth, while also fostering long-term client relationships.

Financial Services

As a critical enabler in the financial ecosystem, this vertical delivers a comprehensive suite of financial products and services to a diverse range of participants in the financial services sector, including NBFCs, HFCs, insurance companies, mutual funds, capital market clients, and public financial institutions. The unit's prudent credit approach is reflected in a portfolio predominantly rated 'A' and above (internal rating), showcasing prudent risk management and credit quality. It has established itself as a preferred transaction banking partner, holding a leading market share in cash management and escrow services for top-tier NBFCs.

In step with a shifting landscape, the unit is actively engaging with fintechs and new-age financial entities, supporting their full cash management lifecycle with agile, tech-led solutions.

Recognizing the rapid evolution of the financial landscape, the unit is collaborating with fintechs and other emerging financial service providers to seize this new opportunity. The unit has successfully made inroads with well-capitalized and established fintech companies, supporting them throughout their cash management lifecycle.

Education and Healthcare

The Education and Healthcare vertical adopts a consultative banking model, offering customized solutions such as project financing, cash management, virtual account solutions, escrow services, and digital services for end-to-end fee collection and reconciliation.

Within the healthcare industry, the Bank focuses on the broader ecosystem by serving hospitals at all care levels and major diagnostic chains, while also aligning with its consumer franchise to provide medical equipment financing.

Within the education industry, the Bank specializes in providing tailored solutions to both public and private educational institutions, as well as online education platforms, enabling them to effectively accomplish their business goals.

Agriculture Business Group

Anchored in a value chain approach, the agriculture vertical serves clients from HNI farmers to agri corporates. With a strong presence in 17 states, operating across 60 locations, and catering to 45 different commodities, the unit has established a robust foothold in core agriculture-based markets. Through its flagship Pledge Finance product, the Bank's unit leads in commodity-based funding. This unit is intensifying its focus on sectors like dairy and edible oils, while driving strategic growth through agri-cluster development. These 7–10 identified clusters receive dedicated lending support through the branch network, further aligning with the Bank's strategic priority to strengthen Priority Sector Lending (PSL) performance.

8.3 Supply Chain Finance (SCF)

The Supply Chain Finance (SCF) unit plays a strategic role in advancing the Bank's agenda of enhancing portfolio granularity. It offers a wide range of financing solutions, including channel and vendor finance, customized to the unique requirements of dealers and vendors across key industries such as automotive (including OEMs), steel, and consumer durables.

The SCF offering has deepened the Bank's engagement with large corporates, supported by a dedicated and experienced relationship team, strong product propositions, and seamless service delivery. Operating through a hub-and-spoke model, the unit spans over 250 business locations, servicing approximately 3,000 dealers and 3,000 suppliers with structured, end-to-end financial solutions.

The SCF portfolio remains a key pillar in driving portfolio granularity for the Bank's corporate franchise. Continued investments are being made to expand capabilities, especially in the small businesses.

The Bank's comprehensive SCF product solutions are widely recognized as best-in-class, further validated by various accolades. The unit received several recognitions at international and domestic platforms for SCF solutions/business. Our supply chain finance team was awarded 'Best Private Sector Bank for Highest Throughput on TReDS on M1xchange for MSME' in February 2025, one of the best private sector banks for dealer finance solution partner by TVS Motors Limited in September 2024, Platinum Partner by HD Hyundai Construction for dealer finance business in July 2024, and Best SCF solutions for eight anchor programs at The Asset Triple A Treasure Awards 2025.

These accolades underscore the Bank's commitment to offering best-in-class, industry-leading solutions.

Additionally, the Bank has maintained a high-quality SCF portfolio and achieved significant growth, enabled by robust governance frameworks and advanced portfolio monitoring systems.



8.4 Marketing initiatives

In 2022, we launched a dedicated corporate franchise marketing strategy for Corporate and Commercial Banking Group, with a focus on digital marketing and client engagement activities. In 2024-25, we scaled up our communication strategy further to enhance brand presence, engage with diverse stakeholders, and ultimately drive business growth. Our initiatives spanned digital platforms, targeted campaigns, internal engagement, and external communications, reflecting our commitment to innovation and customer centricity.

Some of our targeted campaigns, including sector support and topical engagements, were to strengthen relationships within the vital SME segment, with campaigns sharing client success stories and testimonials. We hosted podcasts with expert discussion on the segment, aiming to elevate brand presence and drive meaningful conversations. Also, to increase awareness about regulator/government initiatives, we launched awareness campaigns about programs such as the TreDs facility, to promote adoption of digital, secure, and formal financing channels amongst SME clients.

At regular intervals, we ran a comprehensive cybersecurity awareness campaign on CCB apps, focusing on crucial aspects like spoofing, phishing, and vishing to safeguard our clients and digital ecosystem.

We also facilitated knowledge-sharing through best-practice case studies and launched a rewards and recognition program to celebrate high-performing employees and embed a culture of excellence.

8.5 Investment Banking

The Bank's Investment Banking unit delivers tailored corporate finance advisory services, spanning both equity and debt, to India's leading business groups across a wide spectrum of industries. The unit supports a diverse array of industries, such as financial services, renewable energy EV - mobility solutions, fintech/digital

tech, healthcare, hospitality logistics, education, real estate, and the entire spectrum of Industrials and Manufacturing. It offers end-to-end strategic support in M&A advisory, private equity advisory, structured finance and Debt Capital Markets (DCM) to aid growth, capitalization, or consolidation initiatives for the Bank's clients. This is facilitated by the Bank's expertise across various investment banking products and well-entrenched relationships with the investor community, market intermediaries and Indian and international corporates, enabling the Bank to act as a one-stop solution provider for both equity and debt.

The well-established DCM team, given their sector-agnostic expertise, continues to partner with other units within the Bank to offer bespoke debt solutions for clients. Their services span a wide array, including project finance, structured finance, foreign currency, working capital, securitization, off-balance sheet financing, mezzanine, and acquisition financing.

In addition to employing a debt underwriting and sell-down strategy, the DCM team is actively engaged in providing debt advisory and fundraising services for corporate clients. This involves syndicating the debt with reputable institutions that meet the client's specific end-use requirements, while adhering to the local regulatory framework. The team's effectiveness is amplified by leveraging the Bank's excellent distribution reach across a network of banks (private, public, and foreign), NBFCs, asset management companies (including mutual funds, credit funds, impact funds, infra debt funds), FPIs, insurance companies, multilateral institutions, and more. With a remarkable track record, the Bank has established itself as one of the leading Mandated Lead Arrangers in India.

8.6 Public Sector Group

The Public Sector Group fosters deep, trusted relationships with a wide range of Public Sector Undertakings (PSUs), including distinguished Maharatnas, Navratnas, and Mini Ratnas, governed by the central and select state governments. With a sharp institutional

focus, the Bank is equipped to understand and address the specific financial needs and strategic priorities of these prestigious PSUs.

Given their strong credit standing and historically low delinquencies, PSU assets are highly sought after within the banking sector. Despite intense competition and tight pricing, the Bank has consistently expanded its PSU asset portfolio. In addition, PSUs are a key source of stable liabilities and growing current account balances, further strengthening the Bank's liability franchise over time.

The group extends tailored solutions to PSU clients across several domains, including trade, forex, cash management and a suite of digital products. Furthermore, a comprehensive range of asset products, including term loans, working capital finance, bonds and NCDs are also available to these esteemed clients, meticulously customized to meet their specific requirements. The Bank offers targeted retail banking products to the employees of its PSU clients. These include salary accounts, credit cards and retail loans amongst junior and middle-level managers and a pioneer range of products for the senior management team. The Bank is keen to garner increased market share and be a sizeable banking partner to strategic large PSUs.

8.7 Financial Institution Group

The Financial Institutions Group (FIG) manages and nurtures the Bank's relationships with banks and various types of financial intermediaries in the global financial market. The unit manages relationships across financial institutions ranging from domestic banks, international banks, development financial institutions (DFIs), export credit agencies (ECAs), and multilateral financial institutions (MFIs). FIG also oversees the Bank's correspondent banking network, which includes nostro and vostro accounts and RMA arrangements with partner banks across the globe. In addition, the unit plays a key role in formulating and managing the Correspondent Banking Policy and Bank Risk Policy. Over the years, FIG has evolved into a specialized sectoral vertical of the Bank, managing diverse roles from business origination and facilitation to policy-making and risk management, along with their primary role as the channel manager of the Bank's correspondent banking network.

Despite challenges in the global trade and payments environment, driven by geopolitical tensions and financial market volatility, FIG delivered strong performance in FY2025. It enabled the Bank to deliver superior correspondent banking services, while

contributing meaningfully to both revenue and profitability through a high-quality and profitable FI portfolio.

FIG works closely with the ALM desk in areas such as resource raising and balance sheet management, adding value to these endeavours by virtue of their domain knowledge and client coverage. During the year, FIG helped to generate liquidity from global and domestic financial institutions to the tune of USD 4 billion through market borrowings, syndicated/bilateral loans, inter-bank deposits, and refinance. FIG was also actively involved in balance sheet management by buying and selling assets through products like Inter Bank Participation certificates, Bill Rediscounting, and Risk Participation. The Bank conducts its FI Business in strict conformity with applicable domestic and international laws and abides by various global sanctions as applicable to Indian banks from time to time.

9. Digital Banking

In FY2025, the Bank continued to advance its Digital 2.0 agenda, transitioning from being tech-enabled to truly tech-led. This transformation is anchored in a strategic digital roadmap focused on three core objectives:

- Create an efficient and profitable direct digital business through marketing of Bank's digital platforms and API Banking
- Drive superior customer engagement and experience
- Drive cost efficiency and productivity through 'zero operations' design principles

IndusInd Bank now offers one of the most comprehensive digital stack for new customer acquisition, with fully digital onboarding journeys across products such as savings accounts, term deposits, current accounts, personal loans, credit cards, and small-ticket business loans. These journeys are seamlessly integrated with Video KYC and mar-tech stack capabilities to drive platform marketing and funnel management, and conversions. The lending platforms are enabled with real-time decision algorithms that leverage advanced analytics and machine learning.

As a result, over the last three years, the direct digital business model of the Bank scaled tremendously, with the digitally acquired liabilities balance sheet growing at a CAGR of 66% and digitally acquired assets at 341%. In FY2025 alone, the digitally acquired assets grew 56% y-o-y and digitally acquired liabilities grew 12% y-o-y. The Bank acquired ~75,000 clients per month digitally, and over the year disbursed ₹2,000 crore in personal loans to new-to-bank clients acquired digitally, up 71% from FY2024. (This does not include pre-approved personal loans offered to existing customers of the Bank and only includes loans where real-time decision-making is leveraged). Moreover, the Bank acquired nearly 2,00,000 new credit card relationships digitally. The Bank launched a new digital wealth management platform and over 100 crore of Mutual Fund orders are booked each month from the said platform.

The digital business model emphasizes efficiency, with customer acquisition costs for digitally acquired clients significantly lower than those acquired offline. The digital marketing team focuses not only on performance marketing but also on content marketing and awareness marketing. As a result, the brand search volumes for IndusInd Bank across major keywords achieved an all-time high with a 12% y-o-y increase. This has led to an increase in the organic mix across digital lines of businesses.

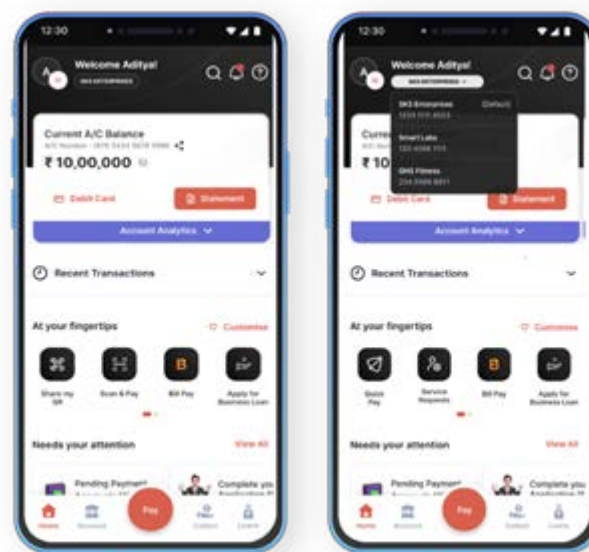


9.1 Scale-up of INDIE as a platform – a revolutionary way to Bank

Launched in October 2023, INDIE is possibly the most innovative and transformative product ever introduced by any major bank in the country. Designed to revolutionize personal finance with several industry firsts, INDIE shifts from a product-led to a customer-led operating model, delivering the best of breed in all financial services, including payments, lending, wealth management, deposits, rewards/loyalty, or family banking. With hyper-personalization, innovation, trust, and security as its core tenets, differentiating features of INDIE include:

- Advanced payment capabilities with smart recurring setups and reminders
- Flexible line of credit
- Personalized and transparent loyalty program
- Enhanced security features like virtual disposable cards, numberless cards, super-OTPs for low mobile network zones
- Simplified wealth management
- Single, unified view to comprehensively manage all your relationships with the Bank across loans, wealth, cards, deposits for both domestic and NRI clients

During the year under review, the Bank started the process of migrating its existing customers to the upgraded platform INDIE. As of March 2025, the INDIE app had a total registered base of 1.6 million. 20% of the CASA clients had already migrated to the



upgraded app INDIE. With the sunset of the existing IndusInd Mobile Banking application, all customers of the bank are expected to get registered on the upgraded app by June 30, 2025.

Currently, IndusInd Bank's upgraded app INDIE is ranked amongst the top 3 banking apps in the country with a Play Store Rating of 4.6 and an App Store Rating of 4.7. The app has a total registration base of 1.6 million and processes more than 1.2 crore transactions every month.

9.2 Launch of INDIE for Business – all in one business banking app for MSMEs

IndusInd Bank launched an all-new 'INDIE for Business' app for MSMEs to cater to the needs of its business banking clients. With INDIE for Business, clients can:

- Instantly register themselves with a 100% digital onboarding process
- Get a 360-degree view of their relationship with the Bank across multiple entities where the client is a signatory.
- Easily switch across their multiple entities or businesses and manage accounts in each
- Manage their working capital loans or term loans – view drawing power, get interest certificate, get reminders on EMIs, generate loan statements
- Make bulk payments for salary or vendors
- Make tax payments with ease – be it GST to CBDT
- Make bill payments
- Manage their cards
- Manage their collections with ease with solutions such as QR, apply for POS, collection links, digital ledger, etc
- Get smart statements of account, which can be exported in Excel for ease of analysis

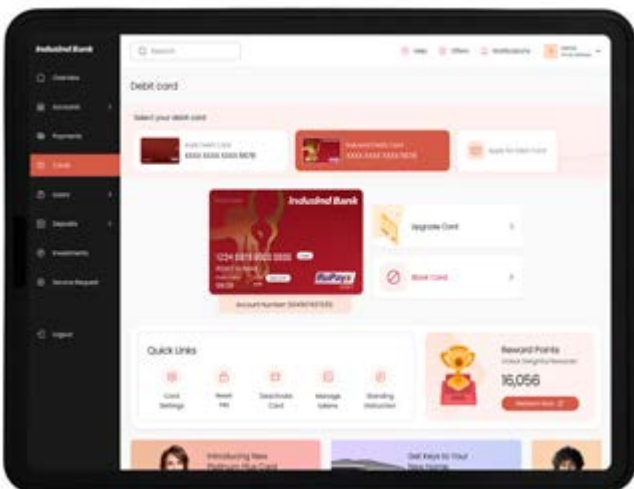
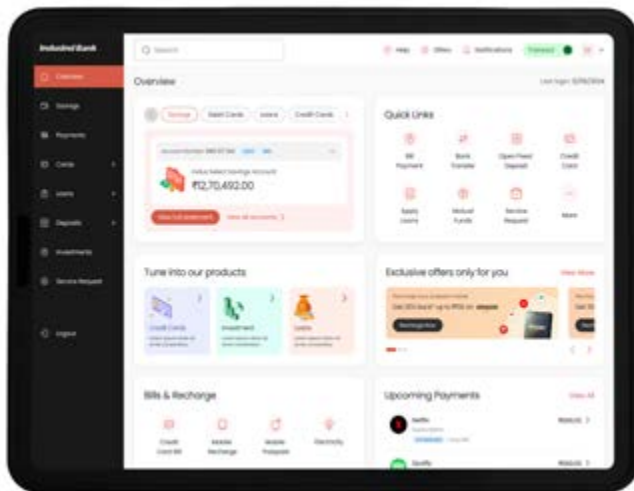
As of March 2025, the App already had a registered base of over 50,000 MSME customers with a monthly transacting rate of 75%. Gaining steady traction, the app continues to increase its momentum and is continually improved based on user feedback. The app has a rating of 4.4 on the App Store and 4.0 in the Play Store. Soon the app will also be open for cross-border payments, aiming to help exporters and importers in their day-to-day business operations.

9.3 Launch of new Net Banking Platform

With a vision to deliver an improved and seamless experience, the Bank also revamped its existing net banking platform, INDUSNET. The new platform is based on the platform architecture of INDIE and offers:

- Customer 360 view across all loans, deposits, cards, and wealth products that the client has with the Bank.
- Personalized access management for customers to access all features and flexibility to define their access rights (view/transact) as per authentication modes and preferences.
- Revamped payment experience with smart alerts and reminders.
- Standalone loan customers can also now seamlessly register to the revamped net banking platform, which allows them to view their loan details, download statement of accounts, and pay their EMI overdue amounts.
- Credit card integration has been revamped using an advanced API stack for improved performance of credit card-related functionalities.
- Revamped wealth management journeys.

Overall, more than 1.5 lakh customers of the Bank have migrated to the new net banking platform.



9.4 Launch of new GIFT City App

Gujarat International Finance Tech City, India's pioneering International Financial Services Centre (IFSC), is a flagship initiative by the Government of India to establish a global financial hub within the country. The International Banking Units (IBUs) established in the GIFT City provide a digitally-enabled, globally aligned environment for conducting international financial transactions, offering various banking and financial services to both domestic and international clients.

IndusInd Bank is honored to be amongst the selected banks granted approval to operate within the GIFT City IBU. As one of the 30 banks authorized to operate in this prestigious financial centre, we are committed to delivering cutting-edge banking solutions and unparalleled service to our esteemed customers. To serve this commitment and redefine the global banking experience of our international clientele, IndusInd Bank takes pride in introducing the GIFT City International Banking Unit (IBU) mobile application, making the Bank one of the first banks to offer a dedicated mobile application for GIFT City banking. The app is now live on both Play Store and App Store.

Designed for NRIs, OCIs, foreign nationals, and resident Indians, the app brings the world of banking to customer's fingertips with unparalleled convenience and efficiency with key features being:

- Digital Registration:** Easily register your savings and current accounts with secure OTP and biometric authentication.
- Account Management:** View detailed account information, balances, recent transactions, and download statements effortlessly.
- Seamless Transactions:** Perform outward and inward remittances with just a few taps and manage beneficiaries with ease.
- Investment Services:** Open and manage term deposits with real-time interest rates and flexible options for auto-renewal and interest payout.
- Enhanced Security:** Multiple authentication mechanisms, including MPIN and biometric verification, ensure your account's safety.
- User-friendly Interface:** Intuitive design for easy navigation, providing quick access to all essential features.
- Customer Empowerment:** Self-service options for managing account settings and transactions, minimizing the need for branch visits.

9.5 EasyCredit: Accelerating Business Transformation

EasyCredit, the Bank's flagship digital lending platform that offers an end-to-end digital journey for all retail loan products, credit cards, personal loans, unsecured business loans, and working capital loans, continued to drive the business transformation agenda forward. During the year, the platform was enhanced to offer new products, such as account aggregator integration, new risk models, real-time STBL loans for new-to-bank clients, digitized disbursement using e-sign, e-mandate, and e-stamp, among others. With over 1.2 million applications processed monthly and a 39% year-on-year uptick, EasyCredit has become a growth engine. In FY2025, 100% of the personal loans and credit cards originated digitally in FY2025. The Bank has been able to save annualized costs of more than ₹100 crore by adopting this platform.

9.6 Digital Marketing

a) IndusInd Bank Festive Campaign:

IndusInd Bank launched an insight-driven festive campaign with an overarching thought of 'Celebrations Zaroori Hai' covering Meta, Google, YouTube, and other digital channels.

The campaign encouraged customers to celebrate the festive season while IndusInd Bank takes care of their financial needs with exclusive benefits across shopping, travel, dining, and more.

The campaign clocked over 38 million impressions in October and November across various social media platforms, with over 10.5 million views, building strong engagement and emotional relevance with our customers.

b) IndusInd Bank Rupay Credit Card Campaign:

The campaign leveraged a novel concept of using a credit card for UPI transactions, which is both convenient and rewarding. The central theme revolved around the 'mind-blowing' realization that users could not only use their credit card for UPI payments, but also earn double the reward points. Three use-cases were covered – groceries, salon, and a sports shop.

The campaign garnered about 335 million impressions in just 3 months with over 65 million views across Google and Meta. The campaign also resulted in 1.1 million link clicks on Google and 2.8 million link clicks on Meta. What's more, customer acquisition costs dropped by 50%, and the IndusInd Bank Platinum RuPay Credit Card began ranking among the top search results on Google.

The campaign effectively communicated the innovative features of the IndusInd Bank Platinum RuPay Credit Card. It successfully created awareness and interest amongst the target audience.

c) Personal Loan Campaign ('Heart Wants'):

This campaign was rooted in a simple but powerful idea that gives your heart what it wants with the IndusInd Bank Instant Personal Loan. The creative assets were made across various use cases such as weddings, travel, and home renovation. The campaign helped create a 3.1 million engagement pool, which was strategically leveraged through performance marketing channels.

d) Podcast series with Sonia Shenoy:

We did a podcast series with Sonia Shenoy as the host and industry experts such as Swarup Mohanty (CEO & Vice Chairman – Mirae AMC), Vishal Kapoor (MD & CEO – Bandhan AMC), and Taher Badhshah (CIO – Equities, Invesco Mutual Fund). The podcast series was a massive hit and helped us gain over 40 million views.

Our Instagram followers skyrocketed from 20,000 in April 2024 to 1.3 lakh in April 2025, with a major contribution coming through this initiative.

e) Women's Day campaign with Tania Sachdev (Women Grandmaster, Chess):

This Women's Day Campaign was aimed to bolster the narrative- 'DropTheLabels', wherein no matter what label a woman might be given, what matters is what she does and how she performs. The campaign was done with the famous chess player Tania Sachdev, and a series of videos were also made with in-house women leaders. The campaign garnered over 6 million views on Instagram during the campaign period.

9.7 Digital Partnerships

The Bank aims to become the partner of choice for fintechs and ecosystem players through its tech-led approach. With 320+ APIs hosted on its gateway, the partners can seamlessly integrate in a compliant and secure manner. Recognizing the potential of partnerships to revolutionize financial services, the Bank is deepening its collaborations with external partners to enhance its offerings and reach out to a broader audience.

The Bank entered into partnerships with various fintechs, including leading marketplaces to facilitate the acquisition of credit cards, personal loans, and fixed deposits. The Bank targets to strengthen its portfolio by leveraging the digital and distribution strengths of such partners. The Bank aims to expand its customer base and product propositions for both assets and liabilities through these partnerships.

9.8 Advanced Analytics and Machine Learning - Driven Decision-Making

During FY2025, IndusInd Bank significantly strengthened its data and analytics capabilities to support smarter, faster, and more efficient decision-making across the customer lifecycle. Over 60 ML models are successfully deployed across critical functions, such as customer acquisition, underwriting, portfolio management, and collections, and span key liability and lending products, including savings and current account, fixed deposit, credit cards, personal loans, mortgages, vehicle loans, and working capital exposures up to ₹5 crore.

The Bank undertook focused efforts to enhance its collections capabilities through the deployment of new collection models. These analytics-led interventions enable deeper customer segmentation, improved prioritization of accounts, and optimized resource allocation while maintaining a customer-centric approach.

The analytical solutions and models support improved credit decision-making, personalized engagement, and proactive risk mitigation, contributing towards both business growth and portfolio stability.

Looking ahead, the Bank is well-positioned to leverage innovations in Generative AI and Analytics to unlock the next phase of growth and enhance operational efficiency throughout its processes.

9.9 WhatsApp Banking and Chatbot

Chatbot and WhatsApp Banking position the Bank to increase its digital footprint and serve as additional on-the-go digital channels for customer engagement. These AI-powered channels allow the bank's customers to avail various banking services like customer servicing, balance inquiry, mini statement, transaction history, and account upgrade, among others, leading to a superior customer experience.

In FY2025, numerous efforts were made to further strengthen user experience and security features. Key implementations included instantaneous email account statement on WhatsApp instead of T+1 delivery, 'Find ATM/Branch Near Me using Pin Code', account upgrade journey to Select/Exclusive/Grande variants, and much more. With the new features, the Bank also witnessed a rise in the number of registered users on WhatsApp, which surged by 29% during the year under review.

Additionally, the Bank also explored new age technologies like Generative AI and implemented an intelligent knowledge management bot as Proof of Concept on the Bank's website.

content with extensive features like natural language capability, multi-lingual, and mobile responsiveness, among others.

In the upcoming year, the Bank shall be strategically investing in building state-of-the-art platforms that are powered by generative AI.

10. Global Markets Group

The Global Markets Group (GMG) consists of three main functions:

1. Asset Liability Management (ALM);
2. Trading (Rates, Equities, Foreign Exchange, and Derivatives);
3. Client Sales, comprising the Financial Markets Sales and Solutions team, which provides hedging strategies to clients for their exposures across foreign exchange and interest rates, and the Credit Sales Team, which provides clients' access to Debt Capital Markets.

The Asset Liability Management Unit ensures seamless adherence to regulatory mandates, and includes Cash Reserve Ratio (CRR), Statutory Liquidity Ratio (SLR), Liquidity Coverage Ratio (LCR), Intra-day Liquidity (IDL), Net Stable Funding Ratio (NSFR), as prescribed by the Reserve Bank of India and other regulating bodies. Moreover, the desk manages the Bank's daily liquidity needs through calibrated funding strategies across both ₹ and foreign currency avenues. The Bank's liquidity and resource mobilization strategy continues to deliver strong outcomes, optimizing the sourcing of funds across tenors via a balanced mix of term deposits, market borrowings, and refinancing.

The trading desk remains active across asset classes, interest rates, equities, foreign exchange, and commodities, and deploys strategic proprietary positions in government bonds, corporate

debt, equities, interest rates (₹ and foreign currency), interest rate futures, and currencies, aligned with market dynamics.

The Foreign Exchange and Derivatives Trading desk focuses on currency and interest rate derivative products, balancing proprietary positions with its role as a market-maker and liquidity provider for client transactions. The desk is an active market-maker and executes various products across asset classes with established market counterparties and valued corporates.

The Equity desk manages proprietary investments in both primary offerings as well as trades in listed securities.

The Credit Sales desk offers end-to-end solutions to corporate and institutional clients looking to tap the debt capital market for raising short-term/long-term funds through various instruments such as bonds/non-convertible debentures (NCDs)/CPs, ZCBs, tax-free bonds, NCD cum warrants and other non-SLR instruments by acting as arranger and/or investor for primary NCD issuances. The team is also responsible for the placement of such securities across various institutional clients/investor segments such as mutual funds, insurance companies, pension and provident funds, banks, NBFCs, wealth managers, foreign portfolio investors (FPIs), corporates, alternate investment funds (AIFs), and family offices. The team undertakes products as permitted in the board-approved Funds and Investment Policy of the Bank.

The Financial Markets Sales and Solutions team provides customized hedging solutions to large corporations, financial institutions, mid-market corporations, and consumer clients on their foreign exchange and interest rate exposures. The Bank enters into these transactions based on strict suitability, appropriateness, and credit criteria. Besides the above OTC products, the Bank is also a trading-cum-clearing member of NSE and BSE, which enables it to offer a web-based platform to the various client segments for



hedging their currency exposures in the exchange-traded currency derivatives market. The Financial Markets Sales and Solutions team also offers bullion solutions to clients on a consignment basis.

In FY2025, GMG continued to actively undertake proprietary and client hedges across FX, interest rates, derivatives, credit markets, and equity IPOs. The Bank expanded its reach in offshore markets through the Global Markets desk at its IBU in GIFT City. Further, it expanded its product basket to be offered by IBU as permitted under the new liberalized guidelines of IFSCA.

The Bank operates under robust, board-approved policies covering funds and Investment and Risk Management Policies, Client Suitability and Appropriateness Policy, and appropriate systems support to monitor transactions and risk on a real-time basis. Given the dependency on the system and Trading platforms, the Bank has conducted Business Continuity Plan drills regularly. With its Integrated Treasury Application, seamlessly linked to the Risk Monitoring System, the Bank ensures comprehensive coverage across all client and trading products of the global markets business and provides a seamless transaction flow.

11. Transaction Banking Group

The Bank's Transaction Banking Group (TBG) offers a comprehensive range of products and services to its customers across all business units of the Bank. Its product offerings include Cash Management Services (CMS), Trade Services / Trade Finance solutions, and Global Remittance products. These products and services are delivered through various digital banking platforms offered by the Bank from TBG.

Under the CMS offerings, the Bank provides customized and differentiated products to its Corporate and Consumer Banking customers, facilitating their payables and receivables management. The Bank develops these solutions, both in-house as well as by partnering with external technology partners, enabling seamless payments, collections, and escrow solutions. The Bank continues to focus on key CMS offerings and has achieved reasonable success in collection solutions on NACH / e-NACH, BBPS BOU, UPI-based collections, and Escrow services. These product deliveries are API-based and well embraced by customers active in segments such as NBFCs, real estate, education, and renewable energy. Apart from these, the Bank has been an active enabler of capital market transactions, serving as an escrow banker for IPOs, rights issues, open offers, and other mandates. It continues to be one of the largest sponsor banks handling settlements for non-bank PPI issuers.

Beyond bespoke CMS solutions to its corporate clients, the Bank continues to expand its footprint in the government / PSU segment as well. The Bank's Digital Banking platform is seamlessly integrated with the Government Payment System, IFMS, e-Tendering solution providers, GeM Portal, PFMS, and subsidy management platforms, thereby enhancing these flows vide CA and SA held with the Bank. In FY2025, the Bank also successfully integrated with the ICEGATE portal, facilitating customs duty, central excise, and service tax payments for its clients. This is after the Bank had enabled its customers to pay their income taxes and GST through their IndusInd Bank accounts, online as well as via the Bank's branches. The Bank is also making progress towards integration with state treasuries for the collection of the State's tax and non-tax receipts.

Building on the success of the QR based smart address system (digital door number) for a leading municipal corporation in the last financial year, the Bank replicated the success with other Panchayati Raj / Gram Panchayats, aiding Panchyati Raj departments with smooth disbursement and monitoring of funds as well as seamless integration with multiple satellite systems viz attendance module, project monitoring and ease in managing budgets.

The Bank offers an all-inclusive range of customized trade services and trade finance products designed to meet the requirements of Large, Medium, and MSME customers based in India and GIFT City. Its Trade Product Suite includes Trade Services (A1, A2 transactions, Collections), Trade Finance (Factoring, LC Bill Discounting, Bill / Invoice Discounting, Buyer's / Supplier's Credit, Pre / Post Shipment Export Finance) and other ancillary trade solutions for transactions involving ODI, FDI, Project Office / Branch Office / Project Office / Liaison Office, being undertaken by its clients. The Bank continues to be a significant player in India linked to Cross-Border Remittances, enjoying a significant market share facilitating LRS Outward Remittances from India, apart from being a preferred India Correspondent for Overseas Banks, Exchange Houses, and Money Services Businesses / Money Transfer Operators for their India-bound flows.

Digital platforms remain the backbone of the Bank's Transaction Banking offerings, and the Bank continues to augment its capabilities in this domain. Clients embraced the Bank's platforms for initiating their domestic as well as cross-border payments / trade transactions, with an increase in client adoption and transaction volumes across the web portals, mobile apps, and API platforms. The digital platforms offer rich functionality for clients to initiate individual and bulk payments, payroll processing, tax payments, EPFO payments, ESIC payments, management of Bank Guarantees, LC issuance, inward and outward remittances, and import and export collections. The platform also provides a comprehensive view of IDPMS / EDPMS Dashboards, as well as allows for the regularization of such transactions. The Bank is amongst the first cohort of banks to go live on digital trade initiatives such as Automated E-Stamping, Digital Document Execution, and end-to-end Electronic Bank Guarantee Issuance.

During the FY2025, the Bank witnessed an impressive growth under its Connected Banking offering, enabling clients to optimize their Tally ERP clients with the Bank's online payment platform, namely Indus Direct. This integration has fast-tracked the client onboarding journey to a self-fulfilment model, with implementations being done in 15-20 minutes, in a completely digital manner.

IndusInd Bank is one of the founding members of IBDIC (Indian Banks Digital Infrastructure Company), a company formed by 18 Banks to promote the digitization of trade transactions using digital infrastructure.

During the financial year under review, the Bank successfully executed the first in-market export factoring transaction on the International Trade Finance Platform (ITFS) through GIFT City. The ITFS enables exporters and importers across the globe to avail of trade finance facilities at competitive terms for international trade transactions.

12. Client Management and Pan Bank Liabilities Group

The recently established **Client Management Group** is a significant step towards advancing the Bank's commitment to client-centricity.

Its objective is to build deeper, trust-based relationships with clients and drive sustainable, long-term growth. The group comprising the **Decision Sciences Unit (DSU)** and the **Client Experience Unit (CEX)**, collaborates closely with key stakeholders from Business, Product, and Functional groups via the **Client Value Enhancement Platform**.

The group leverages Advanced Analytics and direct-to-client communication to engage clients and enable employees to have relevant conversations. Its focus is on facilitating a meaningful value exchange with clients across their lifecycle and delivering a superior and seamless service experience, towards our vision of becoming a trusted banking partner.

Approach & Principles

- **Proactive Relationship Management:** Recommend the right products and services to clients at the right time, through their preferred channels. Tailor client outreach based on a 360-degree view of their current relationship and future potential, enabling deepening and cross-selling.
- **Deep Client Understanding Leveraging Data & Analytics:** Utilize in-depth insights to micro-segment clients effectively, anticipate their needs, and deliver personalized offers.
- **Seamless Omnichannel Experience:** Deliver a consistent experience as clients engage with the Bank across digital platforms, branches, and call centres.
- **Build a culture of data-driven decision making:** Democratize access to relevant data, dashboards, and actionable insights derived through advanced analytics, AI, and ML to enable both client interactions and business decision-making.

The new group focuses on enhancing client activation, engagement, cross-sell, retention, and win-back to boost client lifetime value.

Complementing this client-focused approach, the **Pan Bank Liabilities Group (PBLG)** drives the Bank's liability strategy, championing the granularization and retailization of deposits. Granular retail and SBC deposits contributed ~59% of total deposit growth in FY2025, increasing the share of retail deposits in the Bank's total deposit base and supporting our endeavour to build a resilient, trust-led liability franchise.

Together, the Client Management and Liabilities Group creates a dynamic ecosystem, aligning client engagement with sustainable liability growth and building a client-first institution that places clients at the heart of our decisions.

13. Financial Restructuring and Reconstruction Group

The Financial Restructuring and Reconstruction Group (FRRG) oversees all operations related to the recovery of non-performing loans, restructuring of stressed assets, and selling of NPA/stressed accounts for corporates. Additionally, the FRRG is entrusted with managing NCLT activities, including centralized and timely claim filing. To efficiently handle and monitor IBC-related activities, the FRRG has established a dedicated NCLT desk.

The Bank has also actively utilized the Securitization and Reconstruction of Financial Assets and Enforcement of Security Interest Act, 2002 (SARFAESI Act) and the Recovery of Debts Due to Banks and Financial Institutions Act, 1993 (RDDB Act) to recover dues of corporate cases. Additionally, the Bank is actively utilizing other tools provided by the Reserve Bank of India, such as the Prudential Framework for Resolution of Stressed Assets/Transfer of Loan Exposure/compromise settlement.

14. General Banking Operations

The Bank has consistently strengthened its policy framework regarding 'Know Your Customer' (KYC) norms in compliance with regulations. It has implemented a simplified KYC procedure, enabling individuals from the Lower Income Group who can now open accounts with minimal documentation, aligning with RBI policy guidelines.

The Bank has introduced a state-of-the-art workflow and imaging system for various banking processes, including account opening, term deposit bookings, trade finance transactions, and branch expenses processing to enhance operational efficiency. This system enables faster turnaround times and real-time movement of work from branches to the central operations unit, eliminating courier-based delays. The implementation has resulted in improved branch efficiency and elevated client service standards.

With a focus on digitalization and e-KYC, the Bank has introduced digital account opening through a mobile application. This seamless process allows for straight-through account opening and online verification of KYC, reducing turnaround time and providing customers with greater convenience, along with enhanced controls and compliance measures.

The Bank has embraced the use of electronic KYC documents by the third amendment to the Prevention of Money-laundering Rules, 2005. Additionally, to facilitate the Customer Identification Process (CIP), the RBI has permitted a Video-based Customer Identification Process (V-CIP) as an alternate method for establishing customer identity during onboarding. As a result, the Bank rolled out a video-based customer identification process, allowing customers to complete their KYC verification and account opening procedures remotely, without the need for paperwork.

Participating in the Clearing through the Cheque Truncation System (CTS), the Bank has 2,650 branches covered under the Grid Clearing, with CTS Centers in Mumbai, Chennai, and New Delhi. It also engages in National Automated Clearing House (NACH) transactions, including Debit and Credit (ECS) transactions in Mumbai, as well as Aadhaar-based Payment System (ABPS) transactions through NPCI.



To ensure efficient claims settlement for deceased depositors, the Bank has established a comprehensive policy covering all types of deposits and lockers. The policy simplifies the settlement process, and the necessary forms are available on the Bank's website.

The Bank has formulated a Deposit Policy outlining the guiding principles and terms and conditions governing various banking products and depositors' rights. It has also developed a voluntary Fair Practice Code, setting standards for customer interactions across all branches.

The Bank promotes fair banking practices, provides information on customer service activities, and has also introduced the Citizens' Charter. Additionally, it has implemented a Customer Compensation Policy, which ensures customers are compensated for any direct and actual losses resulting from service deficiencies, as mentioned in the policy.

The Bank has adopted an Unclaimed Deposit Policy based on RBI guidelines. This policy facilitates the classification of unclaimed deposits and defines a robust Grievance Redressal Mechanism for prompt complaint resolution and record-keeping. Balances from unclaimed deposits and other accounts are periodically transferred to the Depositor Education and Awareness Fund (DEAF) following RBI directives. The Bank's website regularly uploads customer details related to unclaimed deposits.

The Bank has developed a Customer Rights Policy, which can be accessed on its website. Additionally, it has implemented a Customer Protection Policy based on RBI guidelines to provide a safe, reliable, transparent, and superior service experience. This policy addresses customer complaints regarding unauthorized transactions conducted through electronic channels, defines criteria for determining customer liability in different circumstances, and enhances customer awareness.

Customer centricity is one of the core values of the Bank. It promotes a fair and equitable relationship between the Bank and the customer. Every customer is treated fairly and does not discriminate against customers on any grounds such as gender, age, religion, caste, literacy, economic status, or physical ability.

The Bank's endeavour is to provide customers with hassle-free and fair treatment at all times. The Bank is also sensitive to the needs of certain customer segments to ensure seamless access to the Bank's products and services to such segments. This does not tantamount to any unfair discrimination.

To cater to the needs of 'differently abled' customers, IndusInd Bank has facilitated ATMs with talking facilities, and all our ATMs are braille-enabled. IndusInd Bank and ATMs also have ramp facilities, making them accessible for differently-abled customers'. Further, the Bank offers doorstep banking services for senior citizens and differently abled individuals, ensuring that accessibility is not just a promise, but a standard.

15. Corporate and Global Markets Operations

15.1 Corporate and Global Market Operations (CGMO)

Corporate and Global Markets Operations (CGMO) plays a key role in delivering a comprehensive suite of services to both corporate and retail clients, including Trade Services, Supply Chain Finance, Cross-Border Remittances, Cash Management, Foreign Exchange, Derivatives, Bullion, and Depository Services. CGMO continues to be focused on strategic execution, underpinned by continued investments in advancing digital transformation, operational efficiency, and talent development.

A strong commitment to innovation through process automation and digital solutions has led to improved turnaround times, accuracy, and client experience. At the heart of these advancements is a skilled workforce, continuously strengthened by ongoing training, cross-functional collaboration, and a culture rooted in ownership. With a proactive approach to risk management and regulatory compliance, CGMO remains well-positioned to scale its offerings, ensuring long-term growth and a future-ready, client-centric business model.

15.2 Customer

Underpinning our customer-first philosophy, the year saw multiple initiatives aimed at elevating service delivery, driving convenience, and reinforcing trust across every touchpoint. Strategic optimization of cash and cheque pickup structures for marquee clients helped streamline collections and enhance reliability, directly contributing to improved client experience, positioning the Bank for sustainable growth in cash management. A key highlight was the formation of the Trade Digital Servicing team, designed to act as a seamless bridge between customers and the processing unit, focusing on resolving queries, ensuring service continuity, and supporting a frictionless digital experience for transactions raised via Connect Online.

Furthering our commitment to innovation-led service, outward remittances for AD-II payments were automated through advanced RPA, enabling 24x7 processing, ensuring service scalability and continuity, aligning with regulatory standards while optimizing internal resources. The Capital Markets team demonstrated exceptional execution capabilities by processing 534 IPOs during the year, reflecting a 25% increase over the previous year, reaffirming the Bank's leadership and reinforcing trust among market participants.

Throughout the year, our customer engagement model evolved meaningfully, with consistent outreach and strengthened client service improvements, which led to a notable improvement in customer sentiment, as reflected in rising Net Promoter Score (NPS). Sustained focus on building long-term relationships and delivering differentiated client experiences aligned with client expectations.

15.3 People

People remain at the core of CGMO's continued success. Focused investments in technical and behavioural capability building were made across all levels. Flagship initiatives like Ownership and Accountability and the domain-focused Skill Quest program have reinforced a culture of responsibility, enhanced functional expertise, and ensured the workforce remains agile and future-ready, well-aligned to evolving client needs and regulatory expectations. Regular engagement activities/initiatives, recognition through Insta Achiever Awards, have further strengthened morale and collaboration across CGMO.

15.4 Capability enhancement

CGMO strengthened its client experience and operational efficiency through technological upgrades and automation. Further, enhancements to the Cash Management Services (CMS) platform enabled faster bulk processing, real-time validations, and improved transaction accuracy - elevating service standards. Moreover, Digitized Bank Guarantee workflows via iTrac have streamlined

processes, enhanced controls, resulting in a more efficient, end-to-end digital experience. This also lays the groundwork for future integrations, including the GIFT City ecosystem.

Additionally, integration using Robotics Process Automation (RPA) with SWIFT and SFMS systems streamlined internal processes, strengthened controls, and delivered consistent operational excellence, advancing the Bank's digital transformation and efficiency agenda.

15.5 Risk

CGMO upholds robust risk governance through a well-defined Risk and Control Self-Assessment (RCSA) framework. All key processes are comprehensively covered, with well-defined Key Risk Indicators (KRIs) supporting early risk identification and effective mitigation. The approach remains agile and forward-looking, with controls regularly strengthened to align with evolving regulatory norms and operational complexities.

Looking ahead, CGMO remains committed to investing in digital innovation, improving service delivery, and strengthening internal capabilities. With a clear focus on client centricity, automation, and compliance, CGMO is well positioned to support the Bank's growth agenda and uphold the highest standards of operational performance.

15.6 Awards:

IndusInd Bank was honored with the 'Operational Excellence Award' by leading Nostro Banks, recognizing the exceptional transaction processing quality demonstrated by the Trade and Remittance Operations team. The award acknowledged the team's consistently high Straight-Through Processing (STP) rate for payment messages routed from IndusInd Bank to Nostro partners, reflecting a strong commitment to efficiency, accuracy, and service excellence.

16. Branch Network and Infrastructure

The Bank has established a robust nationwide presence with **3,081** banking outlets and **3,027** ATMs, ensuring a presence in all 28 States and six out of the eight Union Territories. To cater to offshore banking operations, the Bank has an International Banking Unit (IBU), located at the Gujarat International Finance Tec-City IFSC (GIFT City). Furthermore, representative offices are operational in key international locations such as London, Dubai, and Abu Dhabi.

In addition to widening its network across India, the Bank has introduced **15 PIONEER** branches in prominent locations. These branches are situated in Mumbai (Juhu, Pedder Road and Lower Parel), Pune (Koregaon Park and Ghole Road), Delhi (Defence Colony and Punjabi Bagh), Gurugram (Palm Springs), Chandigarh (Sector-9), Kolkata (AJC Bose Road), Chennai (R. K. Salai Road), Bangalore (Church Street), Jaipur (Malviya Marg), Ahmedabad (Corporate Road) and Noida (Sector 27 Noida).

The Bank operates six strategically located currency chests in Mumbai, Delhi, Chennai, Kolkata, Bengaluru, and Chandigarh to facilitate efficient currency management.

17. Information Technology

The Information Technology (IT) department has been instrumental in driving IndusInd Bank's technology modernization, accelerating the digital transformation, and ensuring the seamless operation of its technological infrastructure with a dedicated focus on enhancing resiliency, optimizing system performance, and implementing innovative solutions to elevate customer experience and operational efficiency.

In FY2025, the Bank accelerated its technology-led transformation with strategic investments across core systems and digital channels. Our quest for excellence, marked by the introduction of innovative products and services, ground-breaking new launches, and pioneering industry-firsts, has yielded remarkable results. Innovative advancements in technology solutions provided customers with secure, convenient, and reliable digital platforms, ensuring a seamless and trustworthy digital experience.

Reflecting on the past year, we proudly present a summary of our significant achievements and strategic initiatives:

- End-to-end digital transformation and introduction of innovative products and services, leading to remarkable operational efficiency.
- Strategic investments in cutting-edge technology for a secure and reliable Core Banking platform, fuelling the Digital Transformation of Customer Experience for Channel Applications.
- Transformation of the legacy data warehouse into a modern public cloud-hosted Enterprise Data Platform.
- Significant enhancements in cybersecurity framework to ensure data privacy and protection.

During the year, the Bank revamped its core banking infrastructure, upgraded its treasury systems, and scaled its UPI platform to drive higher levels of operating efficiency while a transactional fraud prevention solution employing machine learning and rules with a highly efficient alert management capability was introduced for transaction monitoring across branches, channels, and payment products.

To unlock a deeper value from data and gain a competitive edge, the Bank has transformed its legacy data warehouse into a modern Enterprise Data Platform using Data Lakehouse architecture on the public cloud, optimized for Generative AI. This transformation involved defining the data ecosystem, establishing data governance, and implementing technologies to ensure data quality, security, observability, DevSecOps, and accessibility for various applications, including analytics, AI, and machine learning. The platform enables real-time data analytics, providing seamless data-driven intelligence for faster business decisions and accurate regulatory reporting.

Maintaining its commitment to security and data privacy, the Bank reinforced its cybersecurity infrastructure. This refinement includes the implementation of micro-segmentation, deployment of Identity and Access Management (IAM) systems, Endpoint Detection and Response (EDR) solutions, and Security Information and Event Management (SIEM) systems. By implementing micro-segmentation on critical applications, the Bank can enforce granular security policies tailored to specific applications and data types, significantly enhancing the overall security posture. Additionally, the Bank has implemented robust firewalls, intrusion

detection and prevention systems (IDS/IPS), and multi-factor authentication (MFA) to ensure comprehensive protection against cyber threats.

Modernization initiative for Scalable, Resilient, and Secure Core Banking & Payments Platforms

■ Highly Available and Scalable Core Banking System

Core Banking processed the highest number of transactions during FY2025. Finacle has been migrated to a highly available deployment end-to-end across all layers/tiers of Finacle's architecture across production and DR sites. Daily/quarterly batch jobs performance has been improved by 200-300%.

■ Modern UPI Payment Processing Platform

The Bank successfully migrated to a public cloud-hosted UPI platform, engineered for stability, scale, and availability. This platform is architected by containerized micro services, in-memory caching-enabled, with an uptime of five nines (99.999%). This platform reduces UPI payment transaction processing time to 400 milliseconds per transaction (nearly 12-fold improvement in processing time) and enables real-time automated reconciliation within every 10 minutes' post NPCI settlement cycle. Its fail-safe architecture ensures a recovery time objective (RTO) of 5-7 minutes for switchover to disaster recovery (DR) and near-zero data loss/recovery point objective (RPO). This migration is expected to yield significant cost savings for high-volume payments.

■ Launch of Wealth Management Platform

A new platform for wealth management products has been implemented to improve the CASA/Liquidity Management, Customer Stickiness, taking care of the diverse investment management needs of digital customers. This platform optimizes investment processes, enhancing client experiences, and driving business growth. This solution facilitates deepening client relationships using intelligent automation and hyper-personalized engagement.

Built Better Data Platforms with Data Engineering Patterns and Practices

■ Launch of Enterprise Data Platform

The Bank launched an advanced Enterprise Data Platform built on medallion architecture, hosted on Public Cloud with real-time data ingestion frameworks in place to bring data from source systems in near-real-time, along with Data Quality and Data Governance, Data Observability, and DataOps built-in as platform features. This Platform will serve the advanced data analytics needs for regulatory, fraud and credit risk modelling, and Generative AI-enabled Decision Sciences and Customer Experience for Consumer/Corporate/Transaction Banking. This platform aims to provide self-service BI capabilities, real-time behaviour analytics, improved decision-making, product optimization, drive hyper-personalization, and real-time engagement through the integration of about 100 source systems across various business functions, generating 1.5 Petabytes of data volume. By leveraging cutting-edge technology, the Bank seeks to strengthen its digital transformation and maintain a competitive edge in the financial sector.

■ Microfinance data on the Data Platform

IndusInd Bank implemented a public cloud-hosted Data Lakehouse for BFIL /microfinance business unit for a 360°



view of the total customer base and predictive models can be built on top of it while ingesting data from every stream of the microfinance business. This Data Platform is designed to host both structured and unstructured data within a multi-layered architecture. Featuring robust data governance and a self-service-enabled data mart, this platform ensures efficient and secure data management.

Generative AI Adoption by Technology for DevSecOps

The Bank has successfully rolled out DevSecOps across all its critical applications, including Core Banking System - Finacle. It also ensures best-in-class code quality practice through MS Co-Pilot powered GenAI-driven DevSecOps framework, developing applications with secure coding standards and compliance. Achieved continuous delivery with DevSecOps, agile culture, modern architecture, infrastructure automation, and pervasive security.

Modernization of Technology Infrastructure and End User Compute

■ Staff Productivity and Collaboration Solution

The Bank has successfully deployed a Staff Productivity Solution (O365), which includes uniform email and staff collaboration tools, as well as secure mobile device-based email and collaboration tools. This implementation enables quicker access to customer information, facilitating faster responses, making staff members more effective and proficient, and ensuring reliable service across all channels.

■ Network Modernization

The Bank has modernized its network by implementing a Software Defined Branch Network (SD-WAN), ensuring high availability, scalability, enhanced stability, and superior performance. This modernization enhances the reliability of services provided to customers by the branch staff at

Technology Awards

The Bank won various industry-leading accolades, reflecting the exceptional caliber of delivering modern, cutting-edge, resilient, and innovative technologies across key categories such as Core Banking, Digital Lending, UI/UX, and Generative AI:-

■ Infosys Finacle Innovations Award 2024

IndusInd Bank received recognition at the Infosys Finacle Innovation Awards 2024. The Bank was honored as a Platinum winner under the category 'Maximizing Customer Engagement'. It highlights the Bank's unwavering commitment to 'Inspire Better Banking' through innovative strategies and initiatives, setting it apart and creating unparalleled value for customers, employees, investors, and the broader community.

■ IBS Intelligence Global FinTech Innovation Awards 2024

The award is recognized to identify and honor the most innovative and impactful technology implementation projects at a digital arm of traditional banks, Neobanks, and Challenger Banks around the world. IndusInd Bank was recognized for 'Customer and Program Impact' at the Annual IBSI Digital Banking Awards for its Digital Banking initiatives.

■ Finnoviti Awards 2024

At the 13th edition of the Finnoviti Awards 2024, IndusInd Bank was bestowed recognition for its IndusInd Mobile Banking App - Indie. This accolade cements the Bank's reputation as a leader in pioneering cutting-edge solutions.

branches, offering secure and improved connectivity across multiple locations for various core banking services, branch performance MIS/dashboards, and CRM applications.

Innovations in UI/UX and customer delight by leveraging cutting-edge technology

■ Mobile Banking for GIFT-City Customers

Launched an exclusive digital channel for individual International Banking clients at IndusInd Bank GIFT City, enabling seamless online transactions in foreign currency. This initiative enhances the overall customer experience by providing a consistent and efficient digital platform.

■ Revamp of IndusNet

The IndusNet platform has been comprehensively revamped, leveraging its micro services architecture and cloud-ready containerized solutions to offer a consistent experience to the customers across mobile and net channels through a secure, resilient, scalable, and cost-effective channel for enhanced engagement.

■ Digital MSME app

The Bank has launched INDIE Digital Banking for MSME clients, revolutionizing their banking experience with a seamless digital platform. Fully integrated with the banking ecosystem, including ONDC, Udyam, and OCEN, this platform caters to new customer segments such as gig creators and homepreneurs, ensuring ease of use and exceptional service.

18. Human Resources

IndusInd Bank has once again earned the prestigious accolade of being recognized as a 'Great Place to Work' by the renowned Great Place to Work® Institute, a global expert on workplace culture. The Bank has achieved this esteemed certification for a remarkable third consecutive year in a row, which emphasizes the Bank's dedication to building a workplace anchored in credibility, respect, fairness, pride, transparency, and a strong sense of camaraderie.

The Bank has an unwavering commitment to nurturing human capital, the lifeline of its success. The Bank fosters a performance-driven culture rooted in fundamental values of respect for both employees and customers, superior customer service and delight, compliance, and governance.

The Human Resources agenda at IndusInd Bank focuses on providing a positive work experience to its employees by prioritizing strategic priorities like succession planning, talent development, employee engagement and retention, digitization, employee welfare, and wellness programs. The Human Resources function plays a pivotal role in business performance and growth. The results are manifested in terms of higher employee retention, improved employee productivity, improved diversity and inclusion quotient, and stability within the strategic business leadership layers.

Key Highlights

1. Employee Headcount

IndusInd Bank remains committed to upholding the principles of an Equal-Opportunity Employer. The Bank continues to draw in top-tier talent to remain competitive

and a formidable player in the market. This approach is aligned with the ongoing market trends while ensuring commitment to diversity and inclusion objectives.

As of March 31, 2025, the Bank's workforce reached 44,974 employees, powering new business ventures, fulfilling critical and specialized roles, and supporting its expanding branch network, laying the foundation for sustained success.

2. Diversified Hiring Channels

The Bank diversifies its recruitment efforts to attract a diverse pool of talent. The Bank uses various hiring channels, including employee referrals, job portals, recruitment consultants, campuses, and social media platforms like LinkedIn and Facebook. By leveraging social media, the Bank appeals and engages with target audiences, showcasing its employer brand to attract industry experts and senior leaders. Employee referral programs act as a powerful brand endorsement. Additionally, the Bank employs an innovative 'Hire-Train-Deploy' model, collaborating with industry and academic partners to bolster frontline sales recruitment. Through campus-to-corporate initiatives, fresh talent is ushered into vibrant career paths within the Bank.

3. Robust Succession Planning

The Bank takes a proactive and structured approach to succession planning, emphasizing the seamless transition of leadership to maintain business continuity. By nurturing internal talent, the Bank diligently prepares future leaders for upcoming roles. This comprehensive exercise includes onboarding both external and internal candidates into leadership positions and also actively nurturing potential successors to build a resilient leadership pipeline.

4. Focus on Learning and Development

The Bank champions a culture of continuous capability building to meet its business goals, blending e-learning with virtual classroom learning initiatives. The Bank crafts personalized learning journeys featuring gamified e-learning, leadership training, domain courses, and mandatory domain and regulatory certifications.

The Bank follows a structured learning process that encompasses identifying learning needs, devising learning plans, conducting digital classroom sessions, and providing periodic feedback to improve learning effectiveness.

In FY2025, the Bank conducted over 16 lakh learning man-hours, focusing on areas about leadership, managerial effectiveness, sales and customer focus, banking products, risk management, operational processes, and orientation programs. The Bank is actively leveraging its Mobile learning app 'Indus Evolve', which has contributed to make learning accessible, scalable, and cost-effective.

5. Performance Management

The Bank adheres to a robust performance management process, ensuring alignment with the Bank's strategic objectives through Key Result Areas (KRAs) and SMART (Specific, Measurable, Achievable, Relevant, Time-bound) objectives. Compliance, Team development, and retention goals are integrated into the employees' SMARTs, with goal weightages customized to the individual roles.

During FY2025, regular performance feedback sessions provided a platform for addressing performance challenges and boosting both efficiency and productivity. This communication process involved setting clear performance expectations, defining measurable objectives, establishing performance metrics, offering consistent and periodic feedback, and reviewing results and outcomes thoroughly. The performance appraisal for FY2024, released in FY2025, was directly linked to the achievement of these tangible performance objectives and was linked to the employee appraisal decisions.

6. Attracting, Rewarding, and Retaining Talent

The Bank pursues a compensation philosophy of rewarding its employees based on performance and embraces a 'Pay for Performance' and role criticality approach.

The Bank strives to be a competitive paymaster by offering market-aligned, performance-driven compensation along with long-term incentives such as Employee Stock Ownership Plans (ESOPs), in line with the industry standards. To encourage loyalty and growth, the Bank emphasizes retention strategies that promote professional development, dynamic career progression, work-life balance, and opportunities for job rotation, empowerment, and autonomy. Additionally, the Bank remains fully committed to complying with all regulatory guidelines related to compensation.

7. Employee Connect & Engagement

The Bank is dedicated to fostering an inclusive and dynamic work environment that thrives on the diverse insights of its employees, fuelling innovation and collaboration. The Bank is committed to strengthening employee engagement and welfare through a range of initiatives. The MD and CEO lead quarterly webcasts, set the strategic agenda focusing on performance, compliance, governance, integrity and discipline, ensuring employee alignment.

Initiatives such as 'We Connect,' 'Coffee Connect,' and 'Appreciation Day' serve as platforms for resolving grievances, celebrating achievements, and bolstering employee retention. The Bank also celebrates International Women's Day, regional festivals, and organizes sports events to cultivate a vibrant and strong employee community across all its locations.

The Bank recognizes the contributions of long-serving employees by presenting service awards at key milestones. To support employees throughout their journey, it closely monitors their experience through the Life Event Assistance Program (LEAP), fostering satisfaction and encouraging growth at every stage. The Bank also collects real-time feedback through welcome calls, extended experience check-ins, service anniversary celebrations, and exit interviews. This continuous engagement is aimed at enriching the employee experience and improving workplace practices.

8. Employee Welfare and Digitization

The Bank remains steadfast in its dedication to champion employee well-being, offering a range of curated benefits like paternity leave, career guidance for employees' children, volunteering leave, and policies aimed at empowering women. Through the Employee Welfare Fund, the Bank provides financial support to the families of deceased employees.

Embracing digital transformation, the Bank strives to implement benchmark and innovative approaches to enhancing employee life-cycle processes. The Bank has rolled out numerous digital initiatives, including seamless digital onboarding, a Chatbot for employee query resolution, online staff account setup, a dynamic career platform, a cutting-edge learning management system, and mobile app-driven employee processes to augment employee life-cycle processes.



The Bank also ensures compliance with all regulatory and statutory norms in its employee processes and promotes employee adherence to the Bank's Code of Conduct through education and awareness programs.

Today, IndusInd Bank stands out as a coveted employer within the industry. The Bank is committed to advancing employee equity with market-benchmark policies, striving to be perpetually recognized as a 'Great Place to Work'.

19. Employees Stock Option Scheme

On September 25, 2020, the shareholders of the Bank approved the IndusInd Bank Employee Stock Option Scheme 2020 (ESOS 2020), which comprehensively replaced the erstwhile Employee Stock Option Scheme 2007 (ESOS 2007) approved by the shareholders earlier on September 18, 2007. ESOS 2020 enables the Board and the Compensation Committee to grant several stock options of the Bank that do not exceed 7% of the aggregate number of paid-up equity shares of the Bank, in line with the guidelines issued by the SEBI. The options vest at one time or at various points as stipulated in the Award Confirmation issued by the Compensation Committee, and there shall be a minimum period of one year between the grant of the option and the vesting of the option. The unvested options shall expire by such period as stipulated in the Award Confirmation or five years from the grant of options, whichever is earlier, or any further or other period as the Compensation Committee may determine. The exercise price for each grant is decided by the Compensation Committee, which is normally based on the latest available closing price and shall not be lower than the face value of the shares. Upon vesting, the options have to be exercised within a maximum period of five years or as may be determined by the Compensation Committee from time to time. The stock options are equity-settled, with the employees receiving one equity share per stock option.

Under the Composite Scheme of Arrangement with the erstwhile Bharat Financial Inclusion Limited, the shareholders of the Bank approved the IBL Special Incentive ESOS for BFIL Merger 2018 (ESOS 2018) on December 11, 2018.

ESOS 2018 was established with a pool of 57,50,000 equity-settled options. Half of the options vest over three years from the grant date, while the remaining options begin to vest over three years starting from the first anniversary of the grant date. Once vested, the options must be exercised within a maximum period of five years.

20. Risk Management

Management of risks inherent to the banking business is essential for sustainable growth. Given the diverse range of risks that banking is exposed to, it is vital that these are accurately measured, continuously monitored, and efficiently managed. A strong Enterprise-wide Risk Management (ERM) framework enables precise risk assessment and supports timely, effective mitigation across risk categories, while facilitating business expansion. The ERM framework also plays a key role in preserving earnings quality and stability, ensuring alignment between risk appetite and business strategy.

The Bank has an integrated Risk Management department, independent of business functions, covering Credit Risk, Market Risk, Assets-Liabilities Management (ALM), Operational Risk Management, and Business Continuity Management (BCM). The Bank's risk management practices are aligned with best industry practices and are adaptable to a dynamic operating environment and market conditions.

Credit Risk Management

Credit Risk is managed both at the transaction and portfolio levels.

The primary objective of Credit Risk management is to preserve credit quality within the defined risk appetite while ensuring adequate returns for the risks undertaken. The Bank employs several measures adopted for the management of Credit Risk are mentioned hereunder:

- Credit risk policies are aligned with business strategies and defined risk appetites. They are maintained in alignment with changes in RBI guidelines and the economic environment.
- Credit Risk at the time of credit assessment is gauged using risk-rating models implemented for different business segments.
- Credit Portfolio Management Analysis monitors credit quality, portfolio composition, concentration risk, yield v/s risk, and business growth.
- Credit quality is measured and monitored regularly using the portfolio's Weighted Average Credit Rating (WACR).
- Prudential internal exposure limits prescribed for assuming exposures on counterparties (linked to the internal rating of borrowers), industries, sectors, and more.
- Monitoring of the credit quality of Vehicle Finance portfolios using Behaviour Scorecards.
- Sector reviews are carried out to assess and evaluate potential risks and stress within such sectors, analyze the impact of stress on portfolio health, and take proactive actions to mitigate such risks.
- Management of exposures to counterparty banks and countries by setting exposure limits based on their risk profiles and monitoring such exposures regularly.
- Stress Testing of Credit Portfolios is carried out periodically to measure the shock-absorbing capacity under multiple stressed scenarios and assess the impact of potential credit losses on profitability and capital adequacy, thus enabling the initiation of appropriate risk mitigation measures.
- An Early Warning Signals (EWS) system has been implemented at the Bank to monitor EWS alerts in borrowers' accounts as a post-disbursement monitoring mechanism, as necessitated by regulatory requirements.
- Independent of business and credit, the Corporate Banking Audit Domain within the Internal Audit Department tracks post-disbursement weaknesses developing in the account and initiates corrective measures in time.

The Bank leverages advanced technology and digital solutions, particularly in retail loans, to optimize credit underwriting process ensuring efficiency, accuracy, and faster turnaround. Our credit risk



models enable swift and objective credit decisioning. The Bank is also using data analytics techniques to identify early stress in accounts to ensure proactive risk mitigation measures.

Backed by disciplined credit risk practices, our secured retail assets portfolio has shown resilience and achieved robust growth with minimal risk cost, reflecting our commitment to stringent credit standards and selective, high quality asset growth.

Moving forward, we will continue to harness digital transformation to deliver a superior customer experience, optimize operational processes and reinforce our market leadership, all while uploading our core principles of balanced growth and robust risk management.

The Bank operates a system-based platform that supports the computation of Credit Risk Capital charges, allowing it to manage regulatory evolution and high-volume growth within optimal processing timelines.

During the year under review, the Bank maintained the asset quality of its portfolio. Notably, the Weighted Average Credit Rating (WACR) of the Credit Portfolio improved. The Bank has always strived to maintain a balanced mix of Corporate and Retail loan books.

To deepen customer engagement and capture a greater share of wallet, the Bank has been expanding its range of retail products and their variants. These offerings are governed by structured product programs tailored to each business vertical and approved by designated committees. These programs outline detailed criteria for customer selection and underwriting. Furthermore, key metrics for each portfolio are reviewed and monitored at regular intervals.

The Bank has also implemented model-based lending for various retail products to sharpen customer underwriting and selection. These models are further tested and enhanced at periodic intervals.

Retail products also have dedicated risk units with specialized skill sets to prevent frauds/risks, etc.

Retail portfolios are well diversified across geographies and customer segments to mitigate concentration risk. Portfolio analysis of retail products is carried out at regular intervals to ensure credit quality, concentration risk, yield v/s risk, and business growth.

The Bank follows a comprehensive Model Risk Management framework for validating its models. Model validation is a structured process aimed at confirming that models are functioning as intended and meeting their design objectives and business applications. This involves a range of statistical and technical evaluations, both quantitative and qualitative, to assess model performance and ensure reliability:

- provide independent verification of the model's outputs and performance to enhance the reliability and robustness of the model;
- thoroughly assess the model's accuracy and effectiveness, and ensure that the model is compliant and meets the regulatory requirements;
- help to identify whether the model is over fitted or under-fitted, which can lead to misleading predictions and unreliable results;
- help to identify any shortcomings or limitations in the model and provide a more unbiased evaluation of its performance;
- identify any potential errors or inconsistencies in the model inputs, assumptions, and calculations.

Market Risk Management

Market Risk refers to the potential loss to the Bank due to fluctuations in market variables, such as interest rates, exchange rates, equity prices, and risk-related factors, such as market volatility.

The Bank manages market risk in trading portfolios through a robust Market Risk Management Framework as outlined in its Market Risk Management Policy.

The Bank has a Market Risk Management System (SAS) complemented with the Treasury system 'Calypso', which supports monitoring risk parameters and sensitivities, including computation of Market Risk capital charge. The Market Risk Management system supports advanced risk measurement functionalities for proactively managing risks. The system supports monitoring of Value-at-Risk (VaR) limits, including Back Testing, Risk Sensitivity limits such as PV01, Greeks (Delta, Gamma, Vega) for Forex, Investments, Equity and Derivatives portfolios, besides Stop-Loss limits, Exposure limits, Deal-size limits, etc. Valuation of all portfolios is undertaken daily, and the risk sensitivities are also monitored daily.

Asset-Liability Management

The Bank's Asset-Liability Management (ALM) system covers all assets and liabilities and supports effective management of liquidity risk and interest rate risk.

- **Liquidity Risk** is managed through Liquidity Coverage Ratio (LCR), Structural Liquidity Gaps, Liquidity Simulation, Dynamic Liquidity monitoring, Net Stable Funding Ratio, Liquidity Ratios analysis, and behavioural analysis of liabilities and assets using

advanced measurement measures. Risk values, mismatches under various time buckets, and liquidity ratios are monitored against regulatory and prudential limits prescribed under the Asset and Liability Management Policy.

- **Interest Rate Sensitivity** is monitored through prudential limits for Rate-Sensitive Gaps, Earnings at Risk, Modified Duration of Equity, and other risk parameters.
- **Interest Rate Risk** on Trading Portfolios is monitored daily through Market Risk Measurement tools such as VaR, PV01, and other risk sensitivities. The Market Risk Measurement parameters assume optimal risk to balance risk containment and profit generation from market movements.

The Asset-Liability Management Committee (ALCO) receives in-depth analyses on key financial indicators, including liquidity position, interest rate risk, product mix, budgeted versus actual business growth, and interest rate outlooks. ALCO convenes regularly to review and deliberate on these aspects, evaluating liquidity conditions and interest rate exposures while aligning business strategies accordingly.

ALCO provides strategic direction to business units to ensure effective liquidity management in line with business objectives. The Bank monitors its structural liquidity position, Liquidity Coverage Ratio (LCR), and other key liquidity metrics on a daily basis to ensure cost-efficient liquidity management.

Stress Testing – Liquidity Risk

The Bank conduct periodic stress testing of its liquidity position to evaluate the impact of adverse scenarios on its funding and liquidity profile. These stress tests enhance the Bank's preparedness to navigate stressed conditions and support the development of contingency funding plans.

Regular stress tests are carried out by the Bank to assess the potential implications of internal and external shocks on liquidity under various scenarios, each with different levels of severity. The results of these stress tests are presented to the Asset-Liability Management Committee (ALCO) for discussion. Based on these findings, ALCO provides guidance and direction for proactive management, ensuring that the Bank maintains a robust approach to managing potential risks.

Contingency Funding Plan

The Bank has established a Contingency Funding Plan (CFP) to enable a swift and structured response to anticipated or actual stress in market conditions. This Plan is periodically reviewed and updated to reflect changing market dynamics.

The Bank reviews its contingency plans considering evolving market conditions. The CFP covers monitoring internal and external contingency triggers, categorized into Yellow, Amber, and Red. The CFP mentions the available sources of funds to supplement cash flow gaps in the event of stressed scenarios. The CFP prescribes the conditions-based contingency triggers for assessing liquidity position and invoking the contingency plan if deemed appropriate.

Roles and responsibilities of the Contingency Management Group constituted under the CFP have been well-defined to facilitate the effective execution of contingency plans in the event of the invocation of a contingency plan. The Bank carries out CFP testing to assess the effectiveness of the plan.

Interest Rate Risk on Banking Book

Interest Rate Risk on Banking Book (IRRBB) arises primarily from (i) Re-pricing Risk, (ii) Optionality, (iii) Basis Risk, and (iv) Yield Curve Risk.

From an economic value perspective, the Bank's policy aims to minimize sensitivity of its asset and liability base to interest rate movements. Interest Rate Risk is measured based on the repricing behaviour of each item under asset, liability, and off-balance Sheet products.

The Bank's Assets and Liabilities Management Policy has laid down tolerance limits based on the risk appetite and the impact on NII and the Economic Value of Equity (EVE) for a given change in Interest Rate.

The Bank has put in place the necessary framework to measure and monitor Interest Rate Risk in Banking Books using the Duration Gap Approach as well as the Traditional Gap Approach.

Operational Risk Management

Operational Risk refers to the risk of loss resulting from inadequate or failed internal processes, people, systems, or external events.

The Operational Risk Management Policy outlines the Bank's approach to managing operational risk and defines the roles and responsibilities of the various stakeholders within the Bank.

The Bank has implemented several operational risk measurement and monitoring frameworks for managing operational risk. In addition to the above, the Operational Risk Management framework effectively manages operational risk through several internal committees, viz., the Operational Risk Management Committee (ORMC), the Fraud Risk Management Committee, and the BCM Steering Committee.

To strengthen its Operational Risk Management Framework, the Bank implemented an Enterprise Governance, Risk, and Compliance (EGRC) system. This system has the following key components:

- **Incident Management Module** enables reporting and managing incidents (i.e., operational risks and fraud incidents), Root Cause Analysis (RCA), internal escalations, action plans, and resolutions, which helps appropriate actions towards mitigating such risks.
- **Key Risk Indicator (KRI) Module** enables reporting, monitoring, tracking, and trend analysis of Key Risk Indicators. It has been designed to generate periodic reports for respective units and provide the KRIs to function heads, department heads, and business heads for necessary actions towards the mitigation of such identified risks.
- **Risk and Control Self-Assessment (RCSA) module** provides a single platform that identifies operational risks, records such risks, and assesses residual risk's effectiveness/adequacy of corresponding controls. RCSA module shall progressively reinforce the assessment of operational risks and their mitigation. The system generates the status of operational risks, associated controls, and a Heat Map and Risk Index for concerned stakeholders (Operation Heads, Department Heads, Business Heads) to take appropriate action towards risk mitigation.

Operational Risk Stress Testing Framework

To enhance the forward-looking capabilities of its Operational Risk Framework and evaluate resilience under stress conditions, the Bank has established an Operational Risk Stress Testing Framework. This framework covers a variety of operational risk scenarios, with stress tests conducted to assess their potential impact on the profitability and capital adequacy of the Bank.

As per the RBI guidelines, the Bank has been following the Basic Indicator Approach for the computation of capital charges for Operational Risk.

20.1. Systems Risk

The Bank places strong emphasis on maintaining a secure technology infrastructure and safeguarding its underlying applications and data. It leverage leading Information Security capabilities to ensure the confidentiality, integrity, and availability of information while proactively adapting to evolving threats. The Bank remains committed to continuously enhancing its security posture and protecting customer data.

The adoption of the ITIL framework and ISO/IEC27001 standards by the Bank is indicative of its focus on maintaining the best in industry standards of information security. These globally recognized and proven standards guide the implementation of best practices and tools for managing and monitoring technology functions. This has enabled the Bank to identify and manage technology-related risks and ensure compliance, business continuity, security, and privacy by implementing a globally accepted framework.

The Bank's data centres, IT and support functions are certified to the ISO27001:2022 standard, a globally recognized Information Security Management System (ISMS). The Bank's commitment to these standards assures its customers that it values their data privacy and takes appropriate measures to protect their sensitive information. These standards help the technology teams align

themselves with the business needs, which helps map the processes correctly with clear roles and responsibilities.

The Bank has a Board-approved Information Security Policy and Cyber Security Policy and a Board-approved Cyber Crisis Management Plan in place. These policies guide the Bank in mitigating the risks from cybersecurity incidents by providing complete coverage for responding to various cybersecurity incidents effectively and efficiently. This establishes the Bank's cybersecurity resilience vision. The ISO27001:2022 framework defines consistent approaches during various stages of detection, identification, containment, eradication, and recovery from specific cybersecurity incidents. The Bank follows a Board-approved Privacy Policy that guides it in protecting the privacy of its customers' confidential information.

The Cyber Security Department identifies risks and vulnerabilities across various applications and solutions implemented in the Bank, which helps secure critical information and enforcement activities related to information and cybersecurity. Various other departments, divisions, and groups of the Bank assist in implementing information and cybersecurity practices.

IndusInd Bank has a robust and resilient IT network infrastructure comprising servers with a guaranteed 99.98% uptime. IndusInd Bank has a DR site and 1 Gbps connectivity between the DC and DR Centre. This enables the Bank to handle a huge volume of transactions.

IndusInd Bank and its branches within India and across the globe are very highly dependent on Information and Communication Technology (ICT) to deliver various services to its customers, members, corporates, governments, etc.

The Bank's security framework blends on-site and off-site resources to provide security services. The Bank has implemented industry-leading security solutions such as SIEM, Anti-phishing, Anti-



malware, DDoS protection services, web application firewalls, and more. The Bank has also implemented NAC and Endpoint detection and response tools to reduce internal malware threats. The remote security team is responsible for monitoring alerts and responding to them 24/7. IndusInd Bank has an ISO27001:2022 certified captive Security Operations Centre (SOC), which works annually to ensure it monitors all security incidents in the IndusInd Bank infrastructure and correlates events, identifies threats, and supports incident response in real-time.

The Bank has partnered with external specialists to manage cybersecurity incidents. Their Incident Response Plan outlines various categories of incidents and the corresponding procedures to handle them. In the event of severe cybersecurity breaches, the Bank has arrangements with retained external experts to provide vital expertise during the response. Additionally, the Bank has secured cybersecurity incident insurance.

The Bank employs multiple channels, including a dedicated Surveillance Unit, to monitor and mitigate insider threats and internal fraud. To strengthen awareness on cyber frauds and promote safe online banking practices, the Bank leverages digital channels, e-learning platforms, classroom training, and workshops. These educational efforts cover key topics, including identifying and avoiding phishing and vishing attempts, secure use of credit and debit cards, and protection from malware and malicious websites. This comprehensive awareness is designed to educate and enhance the cybersecurity knowledge of internal users, customers, and partners.

Furthermore, the Bank has introduced a dedicated service to monitor dark web feeds through its Threat Intelligence Services, enhancing its ability to identify potential threats.

The Bank has a comprehensive and regularly reviewed Disaster Recovery Strategy to address potential risks arising from unexpected events such as ransomware attacks, natural disasters, or potential vulnerabilities. The Bank has implemented a Disaster Recovery (DR) Plan for their technology staff and the underlying technology stack, which has been tested against the DR plan. The strategy focuses on recovering critical information, restoring systems, and swiftly resuming operations. These measures are part of the Bank's broader Business Continuity Management (BCM) plan, which aims to ensure uninterrupted operations with minimal downtime.

The Bank has built a well-defined Vulnerability Management Plan to mitigate risks associated with applications and systems proactively. This plan aims to identify and address vulnerabilities before they can be exploited or cause any harm. The Bank employs various practices, such as testing, auditing, and scanning, to detect and rectify potential issues, ensuring a secure environment for its operations.

The Bank is utilizing threat-hunting capabilities that verify specific hypotheses related to emerging threat scenarios. It deploys a variety of tools for fine-grained authentication and authorization to restrict unauthorized users from accessing information. These measures help the Bank to prevent harm related to information theft, modification, or loss.

The Bank continues to utilize public cloud infrastructure for faster go-to-market and has maintained similar protection levels for application and infrastructure. The Bank religiously performs risk assessment of its cloud infrastructure and ensures that the identified risks are fixed.

These various capabilities deployed by the Bank instill confidence to all stakeholders that the Bank is striving hard to provide a safe and secure banking experience, which drives trust in the Bank's digital properties.

20.2. Business Continuity Management

The Bank has established a comprehensive Business Continuity Policy that outlines its structured approach to Business Continuity Management (BCM). This policy provides a consistent and overarching framework for developing, implementing, maintaining, and continually enhancing the Bank's ability to manage business continuity effectively. The Policy document frames guidelines for building a resilient management framework to achieve effective and functional business continuity and critical processes for the Bank. The Bank has implemented robust business continuity strategies and recovery plans to ensure the timely restoration in the event of significant operational disruptions. Regular mock drills are conducted to guarantee preparedness and validate the effectiveness of recovery strategies. These drills engage recovery teams extensively, testing their readiness and the efficacy of the recovery protocols under simulated emergency scenarios.

Key components of BCP, such as Business Impact Analysis (BIA), BCP Recovery Plan, and BCP Testing, are tracked to reinforce effective monitoring and management of Business Continuity.

21. Priority Sector Lending (PSL)

The Reserve Bank of India's guidelines on Priority Sector Lending (PSL) mandate banks to allocate 40% of their Adjusted Net Bank Credit (ANBC) toward priority sectors such as agriculture, micro and small enterprises (MSMEs), housing, education, social infrastructure, renewable energy, export credit, and the upliftment of weaker sections.

To ensure compliance and expand meaningful outreach, the Bank has strategically aligned its business verticals, Commercial, Consumer, Inclusive, and Vehicle Finance to serve the specific needs of clients in these priority segments. This integrated approach has enabled the Bank to maintain a robust and inclusive footprint across nearly all PSL categories.

Dedicated efforts were made to develop and promote tailored financial products for the agricultural sector, MSMEs, and the Weaker Sections. Specifically, for the MSME segment, we have streamlined our credit evaluation and disbursement processes by leveraging digital technologies and introducing innovative solutions. Key initiatives include scorecard-based credit assessment, automated banking statement analysis, and integration with GST Suvidha Providers (GSPs) to access borrowers' GST history, enhancing speed and accuracy in lending decisions.

To further strengthen its support to MSMEs, the Bank has established 126 specialized branches as of March 31, 2025. These branches are designed to address the unique credit needs of MSME clients through dedicated service, expert guidance, and efficient delivery mechanisms.

To bridge any gaps in PSL target achievement through direct lending, banks must allocate the corresponding shortfall amount to funds such as the Rural Infrastructure Development Fund (RIDF), managed by institutions like NABARD, SIDBI, NHB, and MUDRA. As of March 31, 2025, the Bank's aggregate deposits in these funds

stood at ₹5,604.67 crore (₹5,484.19 crore in FY2024), fully qualifying under PSL norms.

The Bank also leveraged the Priority Sector Lending Certificates (PSLC) mechanism introduced by the RBI in FY2016, allowing the purchase and sale of lending obligations across the banking system. During FY2025, the Bank purchased PSLCs of an aggregate amount of ₹51,431 crore and sold PSLCs worth ₹14,882 crore, demonstrating effective portfolio optimization while bolstering sectoral credit access.

Through a combination of targeted product innovation, digital enablement, dedicated branch infrastructure, and regulatory instruments, the Bank continues to make sustained progress in fulfilling its PSL commitments. These efforts reflect the Bank's broader vision to drive inclusive and equitable financial growth across India.

22. Marketing and Communications

In FY2025, IndusInd Bank's Marketing and Communication function played a central role in enhancing and managing the brand's visibility, deepening customer engagement, and strengthening loyalty across retail and institutional segments. The Bank's strategy was rooted in customer-centricity, driven by innovative campaigns, strategic partnerships, and performance marketing, all while staying attuned to evolving consumer expectations.



IndusInd Bank's 30 Years Celebration Campaign

To mark three decades of IndusInd Bank's journey, the '30 Years' campaign was launched with a focus on innovation, customer-centricity, and community development. The campaign aimed to reflect the Bank's growth over the years and reaffirm its commitment to deliver modern and customer-focused banking solutions. Designed to create brand awareness and emotional connection, the campaign served as a tribute to the Bank's legacy while reinforcing its vision for the future.

A comprehensive suite of marketing and communication assets was developed and deployed across internal and external platforms. These included a commemorative logo unit, key visual identity, and a series of targeted mailers and WhatsApp creatives for both customers and internal teams. Visibility was enhanced through ATM screens, digital banners, and a range of engaging social media posts covering business segments such as MSME, Agriculture, and Vehicle Loans. All the activities on social media garnered a total of 52,85,638 impressions across Facebook, Instagram, X, and LinkedIn. The campaign also featured a CEO communication to the sales team, motivational content for employees, and partner announcement mailers, ensuring a wide-reaching impact across stakeholders. A print ad was placed in the Economic Times - Mumbai, Delhi, Bangalore, Chennai, Kolkata, and Hyderabad editions.

Association with ICC as a Global Partner for the ICC T20 World Cup 2024

As part of its global partnership with the International Cricket Council (ICC) for the T20 World Cup 2024, IndusInd Bank launched a series of high-impact marketing initiatives aimed at driving customer engagement and reinforcing brand presence. The campaign was structured around three primary touchpoints: internal launch collaterals, branch-level trophy tour activities, and curated credit card offers designed to increase customer spending during the tournament.

To build momentum from within, the Bank launched a powerful internal rollout, including communication from senior leadership, mobile app banners, homepage, and ATM screen creatives. These assets not only energized employees but also equipped frontline teams to drive momentum and prepared the Bank's teams for active customer engagement. The association was further marked by an integrated 360-degree campaign under the theme #GoLimitless, spanning digital, television, on-ground, and out-of-home (OOH) activations. Designed to inspire and connect, the campaign amplified IndusInd Bank's presence during the marquee sporting event and reinforced its positioning as an agile, forward-looking, and customer-centric brand.

The digital campaign was anchored by a real-time content war room set up to manage engagement across social media platforms. The #GoLimitless campaign featured a mix of high-impact influencer partnerships, CGI-powered storytelling, topical content, and interactive formats that resonated with cricket fans across the country.

The digital campaign achieved significant milestones, clocking over 259 million impressions, 157 million video views, 8.5 million engagements, and reaching over 209 million users. A standout moment was a CGI-led video featuring the Statue of Liberty celebrating India's win against Pakistan, which went viral with

17 million views and widespread engagement. The video was also featured on leading marketing platforms, such as Mad Over Marketing and Social Samosa.

Audience-driven engagement was further amplified through initiatives like the #GoLimitless Cricket Song and the #GrooveLimitless dance challenge, which attracted 16.8 million views and over 5 lakh likes. The CheerTakshari contest emerged as a fan favourite, garnering 23.1 million views, 758 unique entries, and 200+ user-generated videos.

Influencer collaborations with notable personalities, including Aakash Chopra, RJ Kisna, and Bhavna Balakrishnan, helped amplify the CheerTakshari narrative, contributing to an additional reach of 1.7 million and 29,000+ engagements. A marquee partnership with cricket commentator Harsha Bhogle for the Unlimited Cricket Series further improved brand authenticity, attracting over 21.7 million views and approximately 7,00,000 engagements from cricket enthusiasts.

As part of its fan engagement activities, IndusInd Bank curated high-engagement contests offering match tickets for India vs Bangladesh in New York and exclusive merchandise giveaways drove strong participation, with over 2,435 contest entries and 10,000+ engagements.

Notably, IndusInd Bank recorded the highest Share of Voice among all T20 World Cup sponsors, with over 41,500 mentions across social platforms, cementing its leadership in brand recall and fan resonance during the tournament.

On television, the Bank amplified its messaging through two crisp, high-impact stings aired on Star Sports HD Channels across multiple languages, English, Hindi, Tamil, and Telugu, during all India matches, semi-finals, and the final. These creatives highlighted the Bank's special cricket season rates on Fixed Deposits, connecting the cricketing moment with a strong financial proposition.

The Anthem Companion program delivered an emotional and experiential layer to the campaign by offering children the chance to walk alongside the cricket players during the national anthems at each match. Over 1,000 children participated, making it a memorable on-ground initiative that deepened family engagement with the brand.



On-ground activation included the distribution of IndusInd-branded placards across stadiums, which were prominently visible during match broadcasts, especially during crowd shots and key moments like team walkouts. These visual touchpoints elevated brand visibility and created a direct connection with the vibrant energy of live cricket fans.

Complementing the on-ground strategy, OOH branding was deployed across high-impact locations, including billboards, airport displays, and transit points. The creatives promoted IndusInd Bank's association with the ICC tournament and its attractive Fixed Deposit offerings, ensuring high visibility and reinforcing its brand presence throughout the event duration.

The trophy tour formed a central pillar of the Bank's on-ground engagement. The ICC World Cup 2011 trophy was showcased at select IndusInd Bank branches in Mumbai and Gurugram, offering customers exclusive access to interact with a cherished symbol of national pride. The locations were strategically selected based on customer footfall and engagement potential.

In parallel, the Bank introduced limited-period credit card offers in collaboration with Swiggy and EazyDiner, while extending offers for credit card customers on Ajio, Boat, and Samsung. These offers provided exclusive discounts across food delivery, travel, electronics, and entertainment. A cricket-themed rewards structure was integrated, offering bonus points for spending during match hours or in cricket-related categories, enhancing both customer experience and engagement.

To amplify the campaign, targeted customer emailers were deployed with personalized content based on individual spending behaviour. Emails were timed around key moments such as match days or high-traffic shopping hours to maximize relevance and impact. Additionally, dynamic social media content—posts, stories, and reels—was pushed across platforms like Instagram, Facebook, LinkedIn, and Twitter.

Together, these initiatives delivered a cohesive and impactful campaign, making IndusInd Bank a prominent and memorable part of the ICC Men's T20 World Cup 2024.

Key Campaigns for INDIE by IndusInd Bank

Under the INDIE brand, the Bank rolled out several high-impact campaigns. The festive campaign 'Celebrations Zaroori Hai' was launched across digital platforms including Meta, Google, and YouTube, garnering over 38 million impressions and 10.5 million views during October to November 2024. The IndusInd Bank RuPay Credit Card campaign, centered around UPI-linked credit card transactions, achieved remarkable traction with over 335 million impressions, 65 million+ views, and nearly 4 million link clicks, cutting acquisition costs by 50% and boosting the card's search ranking on Google.

Complementing these efforts was the 'Heart Wants' personal loan campaign, which created an engagement pool of 3.1 million, while a podcast series hosted by Sonia Shenoy attracted over 40 million views, contributing to a sharp rise in Instagram followers from 20,000 to 1.3 lakh. Campaigns like 'DropTheLabels' for Women's Day, featuring Indian chess player Tania Sachdev, further enhanced emotional connect, garnering over 6 million views. The Bank also soft-launched INDIE for Business to its existing base via digital channels.



Launch of Indus Care and Indus Grande Care

Designed exclusively for Resident Indian Senior Citizens, IndusInd Bank launched Indus Care and Indus Grande Care, two premium savings account programs that address the wealth and wellness needs of senior citizens. The programs blend best-in-class banking privileges with curated wellness benefits to support a fulfilling lifestyle. The accounts feature a comprehensive suite of banking benefits, including Family Banking, Preferential Locker Rental, Dedicated Relationship Manager, Priority Servicing, and exclusive Debit Card Privileges.

In addition to these core offerings, the programs provide wellness benefits via a complimentary membership to a comprehensive fitness plan for customers and a family member. Also, every spend made through a Debit Card is rewarding, in the form of Care Smile Points and these points can be redeemed for a variety of health and wellness, entertainment, travel, and fitness benefits.

The launch was facilitated via branches, social media, and various digital channels.



Launch of Indus One Business Account

Launched in FY2025, the Indus One Business Account was developed to simplify business banking for enterprises across different scales and growth stages. Built on a dynamic five-tier structure, the account automatically adjusts to a customer's evolving business requirements, removing the need for manual upgrades and ensuring alignment at all times. This account was built to offer businesses a streamlined experience by consolidating key banking services, such as Basic Account Services, Trade and Forex, POS, and CMS under one umbrella. It also eliminates non-maintenance charges and provides hassle-free banking services across all IndusInd Bank branches.

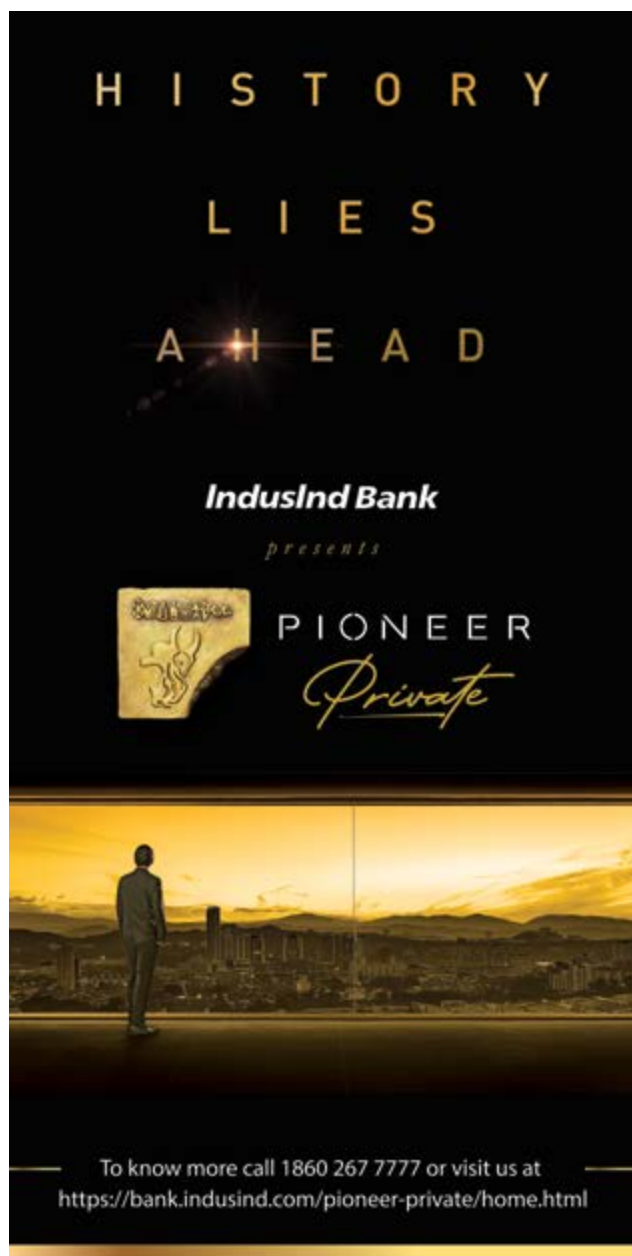
In essence, the Indus One Business Account provides a flexible, adaptive, and efficient solution aimed at enhancing day-to-day banking for businesses of all types and sizes. The launch of the account was facilitated via a dedicated campaign utilizing mailers, social media, brochures, branch posters, and offer letters.

Launch of PIONEER Private

Launched in FY2025, PIONEER Private is IndusInd Bank's most premium offering, a bespoke banking experience curated exclusively to serve the ultra-high-net-worth individual (UHNI) segment. Positioned as a partner in the journey of building a new legacy, this exclusive proposition is designed to support the financial aspirations of a distinguished clientele, driving India's new era of growth and prosperity.

The offering includes a bespoke suite of investment and wealth management solutions, along with specially crafted premium metal debit and credit cards, reflecting both sophistication and functionality.

The launch was marked by a high-profile event at St. Regis, Mumbai, attended by over 100 UHNI guests and featuring a performance by renowned artist Shankar Mahadevan. The campaign was further supported by a mix of ATL and BTL initiatives, including nationwide jacket ads in leading publications such as The Times of India and The Economic Times, high-visibility OOH placements at key airports and business hubs like Cyber Hub, and email campaigns targeted at existing and new potential customers. Dedicated activations were also conducted across PIONEER Lobbies to deepen engagement and awareness.



PIONEER Branch Banking: Premium Banking Proposition

IndusInd Bank extended its premium banking proposition, PIONEER, to its branch banking channels. This strategic initiative enabled broader accessibility to the PIONEER Banking and Wealth Management Program, expanding its reach beyond select locations to a wider client base across multiple branch touchpoints.

The rollout was supported through targeted internal communication via mailers and dedicated branch activations, ensuring seamless integration into the branch network and enhancing visibility and engagement among both existing and potential clients.

Consumer Finance Division: Vehicle and Affordable Home Loans

The Consumer Finance Division (CFD) at IndusInd Bank plays a pivotal role in enhancing customer engagement and driving business growth through innovative and targeted communication.

By leveraging WhatsApp as a key channel, the team has effectively created a wide range of thematic and occasion-based creatives promoting two-wheeler, passenger vehicle, small and heavy commercial vehicle, and tractor and farm equipment loans. These include personalized greetings and product promotions for Holi, Gudi Padwa, Ram Navami, Ugadi, Raksha Bandhan, Eid, Christmas, and Women's Day. Sales teams across locations were encouraged to use these creatives as WhatsApp statuses, enabling a more personalized outreach and creating an emotional connect with customers.

In addition to seasonal greetings, customized creatives were developed for ongoing finance schemes/tie-ups partnering with leading dealership outlets and OEMs. These were further disseminated to potential customers by way of lobby displays, standees, tent cards, banners, dangles, and leaflets, ensuring the Bank's brand visibility and enhancing recall.

The division rolled out performance-driven initiatives like the Login Fee Contest for affordable housing loans and loans against property products, leveraging WhatsApp creatives to effectively motivate the sales teams and drive higher login volumes.



Internally, 'marketing' enablers nudged employee and partner engagement through multiple training modules, contests, and recognition programs with 100+ internal emailers and creatives, featuring quiz challenges, incentive-driven sales contests, and awards such as certificates and trophies for top performers across Fixed Deposits, Bancassurance, and various lending segments.

Special initiatives, such as celebrating the 10th anniversary of the Tractor and Farm Equipment division, campaigns such as Money on Wheels and Perfecting Agreement & Sanction Letter, along with health insurance promotions, formed part of a comprehensive engagement strategy.

This multi-pronged communication approach has helped the division to maintain consistent visibility across customer touchpoints, deepen dealer relationships, and support frontline staff in driving loan volumes through contextually relevant, timely, and engaging content.

Cyber Fraud Awareness Campaign - Jaankaar Bano, Jagruk Raho

In alignment with RBI guidelines and the growing need to educate customers about digital safety, IndusInd Bank launched the 'Jaankaar Bano, Jagruk Raho' campaign. This a sustained initiative aimed at demystifying banking frauds and promoting vigilance through relatable and engaging content. Recognizing that topics like cybersecurity can often seem complex or overwhelming, the campaign adopted a creative storytelling approach, weaving simple, actionable safety tips into the fabric of everyday life through proverbs, everyday moments, and popular songs.

Over a span of one year, the campaign highlighted more than 40 different types of cyber frauds and scams. It employed a variety of content formats, including static posts, interactive Instagram stories, short videos, and quizzes, to ensure continuous public engagement. Collaborations with popular personalities, such as chefs and actor Sonali Kulkarni, helped extend the campaign's reach and brought a familiar touch to the messaging.

The initiative also featured special content during the festive season under a dedicated hub campaign running from Dussehra to Republic Day, recognizing the surge in online transactions and potential risks during these periods. Posting frequency was increased, and content was adapted to resonate with the festive mood while delivering relevant safety reminders. Through a thoughtful blend of informative and creative content, 'Jaankaar Bano, Jagruk Raho' successfully transformed a traditionally serious subject into a relatable and engaging customer education campaign, reinforcing IndusInd Bank's commitment to customer safety and digital awareness.



Loan Utsav Campaign – Ganesh Chaturthi & Gudi Padwa Editions

IndusInd Bank rolled out the Loan Utsav campaign as a festive loan activation initiative to bring services closer to customers through the branch activation of ADM desks during regional festivities. The first phase was piloted during Ganesh Chaturthi, one of Maharashtra's most significant festivals, from August 16, 2024 to September 6, 2024, across select branches in Mumbai. This phase targeted 20 branches with ADM desks and 10 without, aiming to assess the impact of tailored marketing support and on-ground resources on lead generation and conversions. The campaign promoted a bouquet of retail asset offerings, including Home Loan, Personal Loans, Gold Loans, and Loans Against Property, through branch installations, newspaper inserts, emailers, social media posts, and digital promotions. The initiative also helped compare the performance of branches based on marketing exposure and ADM support.

Building on these learnings, the campaign was extended during Gudi Padwa from March 13, 2025, to March 30, 2025, across key cities like Mumbai, Pune, and Nagpur. With vibrant branch installations and localized outreach, the Gudi Padwa edition aimed to attract walk-in customers and strengthen community connections. Marketing efforts included targeted SMS and emailers, encouraging customers to visit branches or apply online through a dedicated lead generation page. Both phases of the campaign reinforced the Bank's intent to integrate customer-centric lending with culturally relevant moments, while simultaneously generating measurable business impact.

Launch of Poonawalla Fincorp IndusInd Bank eLITE RuPay Credit Card

IndusInd Bank, in partnership with Poonawalla Fincorp Ltd., launched the eLITE RuPay Credit Card, a co-branded offering designed to cater to the evolving financial preferences of modern customers. Positioned as an entry-level card on the RuPay network, this product enables UPI-based transactions and offers customers a combination of value-driven features such as accelerated rewards on online spends, milestone-based bonuses, and entertainment perks like Buy One Get One movie offers. The card also provides essential protections, including fraud liability and air accident cover, making it a holistic offering for everyday spending.

The campaign was supported through a comprehensive set of marketing activities aimed at both onboarding and ongoing engagement. Welcome emailers and homepage banners created visibility during the launch phase, while detailed benefit guides and welcome kit collaterals ensured customers were well-informed about the product features.

Launch of the PIONEER Private Credit Card

The PIONEER Private Credit Card was launched as an exclusive offering for IndusInd Bank's most affluent customers, targeting individuals aged between 35-70 years. Designed with a vision to offer first-of-its-kind credit card benefits in the industry, the card provided a gateway to unmatched lifestyle privileges and best-in-class banking services, all with zero joining fees. The launch marked a significant milestone in the Bank's commitment to delivering premium, tailored experiences to the topmost customer tier.

The product proposition was built around luxury, convenience, and exclusivity, featuring complimentary hotel memberships with Taj and ITC, premium dining privileges via EazyDiner, and welcome and renewal benefits such as Postcard Hotel vouchers. Customers also enjoyed extensive travel benefits, including airport meet and greet, luxury pick and drop, unlimited global lounge access, and 0% forex markup on international spends. Lifestyle perks included unlimited domestic golf access, international golf games, free movie and non-movie tickets, and milestone rewards such as Taj vouchers and bonus reward points. A robust reward structure allowed points to be redeemed as air miles, ITC Green Points, or cash credit.

The card also provides comprehensive insurance coverage, concierge services through Aspire and LR, and pricing advantages such as a low APR of 2%, nil cash advance and over-limit fees, and fuel surcharge waivers. With this launch, IndusInd Bank successfully created a distinctive product that catered to the refined lifestyle and financial needs of its high-net-worth customers, reinforcing its position in the premium banking segment.

The Great Indian Loan Festival – Boosting Retail Assets During Festive Season

To capitalize on the Festive Season, IndusInd Bank launched the Great Indian Loan Festival campaign during Q3 FY2025, which aimed to boost retail asset business and build long-term customer relationships. This umbrella campaign, running from October 3, 2024, to March 31, 2025, offered a suite of special product offerings across key retail loans, ensuring a festive appeal to a wide customer base.

The campaign featured a variety of attractive product propositions. Home loans came with extended tenures of up to 30 years and attractive rates, while personal loans offered paperless processing with flexible tenures of up to 84 months. Gold Loans featured fast disbursement and simple documentation with competitive interest rates, and Loan Against Property provided high loan amounts of up to 25 crore with flexible tenure options. Moreover, the Loan Against Securities offered overdraft facilities up to ₹50 crore, with no prepayment charges and a wide range of approved securities.

To support the campaign, internal communication efforts included a motivational email from the desk of the branch banking head to the sales team, WhatsApp creatives, and branch mailers. Externally, targeted product emailers were sent to promote Home Loans, Personal Loans, Gold Loans, Loan Against Property, and Loan Against Securities, alongside a promotional video and WhatsApp creatives to drive customer engagement. The campaign's media efforts were amplified through social media posts highlighting the unique features of these offerings, generating strong traction and engagement with the target audience.

Corporate Banking Marketing Initiatives

IndusInd Bank focused on driving business-aligned storytelling and thought leadership to reinforce our position within the Corporate and Commercial Banking ecosystem. Alongside this, several initiatives were rolled out to enhance visibility, foster engagement, and showcase the Bank's commitment to delivering value to clients.

Corporate and Commercial Banking LinkedIn Showcase Page

As part of the digital strategy, the Bank's Corporate and Commercial Banking Group (CCBG) expanded its digital footprint through a structured content approach on its LinkedIn Showcase Page. The platform became a key destination for curated campaigns, thought leadership articles, client success stories, and product insights. During the year, the page experienced significant engagement, indicating strong stakeholder interest and relevance. The page witnessed impressive growth, with followers rising by 64%, from 2,863 in Q1 to 4,711. Impressions soared from 4,216 in Q1 to 5,34,387, reflecting the growing resonance and engagement with the content.

Digital Campaigns of the Year 2025

Three flagship campaigns that significantly contributed to this engagement included MSME Week at IndusInd Bank, which highlighted the resilience and growth of India's MSMEs, showcasing bespoke banking solutions and client success stories. The campaign underscored the Bank's role as a trusted partner to the MSME ecosystem. Another key campaign was the MSME Level

Up Series, aimed at empowering mid-sized businesses through expert insights, blogs, and videos on scaling and transformation. The series positioned the Bank as a thought leader and growth partner. Lastly, the #WomenpreneursOfIndusIndBank campaign, launched on Women's Day, celebrated women entrepreneurs in the Bank's ecosystem. This emotional storytelling initiative strengthened brand advocacy and fostered a sense of community. These campaigns collectively boosted awareness, engagement, and visibility, highlighting the Bank's impact in the commercial and MSME sectors.



Strategic Events and Industry Engagements

The Bank actively participated in key industry forums to deepen its market presence and foster strategic partnerships. At the FADA Auto Summit 2025 in Delhi, IndusInd Bank partnered with the Federation of Automobile Dealers Associations (FADA) to showcase its Supply Chain Finance (SCF) offerings through a branded stall and targeted video content. This facilitated meaningful conversations with key automotive dealers.

Furthermore, at the Express Awards for Women Entrepreneurs 2025 in Mumbai, the Bank was prominently featured across branding touchpoints. The Bank's leadership presented awards to top women entrepreneurs, reinforcing its commitment to inclusivity and entrepreneurship.



Internal Communication and Engagement Initiatives

Focused internal communications were executed to boost awareness, celebrate achievements, and align teams with strategic goals. A series of mailers was distributed internally and externally to improve understanding and adoption of the Trade Receivables Discounting System (TReDS). Top-performing Supply Chain Finance RMs were celebrated in a webinar, attended by over 250 employees. Their success stories were shared via certificates and

internal mailers, highlighting their contributions to the Bank's growth. Collaterals were also created to support the launch of the SCF mobile app, Indus earlyCredit, aimed at internal stakeholders and clients for broader adoption.

These initiatives, both internal and external, played a crucial role in strengthening IndusInd Bank's positioning and fostering deeper relationships with clients and employees.

Employee Engagement Initiatives

At IndusInd Bank, the Employee Experience team under the Human Resources Division continues to drive initiatives that promote holistic well-being, inclusivity, and employee engagement across the organization. Through a series of thoughtfully curated programs and campaigns, the team focused on fostering a positive work environment while addressing physical, mental, and emotional wellness.

The 'Health Highlights by HRD' series brought monthly virtual healthcare sessions to employees, focusing on specific illnesses and ailments to raise awareness and encourage preventive care. Complementing physical health, the 'Mindset Matters by HRD' initiative delivered motivational mailers every Monday to help employees start the week with positivity and purpose.

In line with mental well-being, a pan-bank webinar was conducted on World Mental Health Day, where a medical expert shared practical insights and the dos and don'ts for maintaining mental wellness. The Bank also facilitated on-ground support through eye check-up camps conducted across various cities, benefiting more than 2,000 employees.

To mark the International Day of the Girl Child, a unique webinar was held in collaboration with the employee volunteering team. Employees were encouraged to create greeting cards for girl child orphanages, spreading festive joy and reinforcing the spirit of giving.

Instilling a culture of learning and creativity, a Book Club was launched, accompanied by a contest to engage avid readers and recognize participation. To further understand and improve the workplace experience for women, a 'Voice of Women' e-survey was conducted, inviting feedback on safety, security, hygiene, and other key areas.

A communication campaign was launched around two women-focused benefits - 'Indus Cares' and 'You Matter', which were rolled out to support women employees in various life scenarios. 'Indus Cares' extended maternity benefits, while 'You Matter' offered tailored support for women's well-being and empowerment.

In addition, to promote inclusivity and awareness of employee rights, a communication campaign was launched around Paternity Leave benefits, ensuring all employees were informed about the Bank's progressive policies.

'Positive Moves', an education and career guidance program for the employees' children, was successfully run throughout the year, benefiting students in classes 9 to 12.

These initiatives collectively reinforce IndusInd Bank's commitment to creating a supportive, inclusive, and people-first workplace culture.

Zonal Marketing Activities (Branches)

In an effort to strengthen customer relationships and enhance on-ground visibility, IndusInd Bank organized a range of zonal marketing and BTL activities across branches throughout the year. These initiatives were designed to engage customers meaningfully while fostering a sense of community and connection.

From celebrating key occasions like Makar Sankranti, Holi, Republic Day, Independence Day with customers, the branches also set up extensive campaigns on special days like Women's Day, World Yoga Day, World Environment Day, and Doctor's Day. Several service-led initiatives like Voter ID enrolment camps, dental check-up camps, blood donation drives, and senior citizen-focused activities were also organized, creating opportunities to interact with customers beyond transactional touchpoints.

These efforts were localized to reflect regional culture and preferences, reinforcing the Bank's commitment to inclusivity, wellness, and community involvement. By extending beyond traditional banking, IndusInd Bank continues to make a positive impact, deepening customer relationships and strengthening its presence in the lives of the communities it serves.



Metro and Airport Branding, OOH Campaigns

To enhance brand visibility and reach a wider urban audience, IndusInd Bank executed strategic branding initiatives across key metro and airport locations. As part of this effort, metro station branding was undertaken at high-footfall stations such as Okhla NSIC, Pitampura, and Nirman Vihar in Delhi.

Moreover, campaign-specific creatives for offerings like Savings Accounts and PIONEER Private Banking were deployed across major airports in metro cities, including Bangalore, Mumbai, and Delhi. This ensured sustained visibility among a premium and high-influence audience, reinforcing the Bank's presence across critical urban transit hubs.

Furthermore, OOH advertisements for key campaigns like interest rates were deployed in strategic locations across various cities in India, including Delhi, Mumbai, Bangalore, Chandigarh, Jaipur, Lucknow, Surat, Pune, Bhopal, Indore, Chennai, and much more.



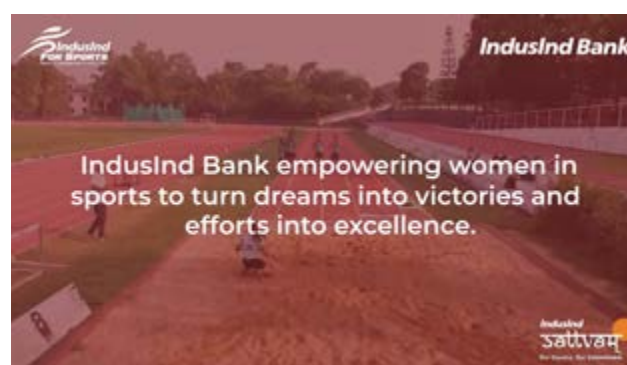
IndusInd For Sports

At IndusInd Bank, we remain committed to promoting inclusivity and nurturing India's sporting talent continues through impactful communications. On **International Day of Persons with Disabilities**, we launched the campaign **#CelebratingAbilitiesNotLimitations**, advocating for the leadership and resilience of persons with disabilities. A powerful video was created to highlight the Bank's belief in the transformative power of sports to break barriers, inspiring individuals and communities to push beyond their limits. A special webinar featuring the Paralympic Committee of India and Cricket Association for the Blind in India leadership highlighted India's growth in para-sports and the Bank's pivotal role in this journey.

The Bank also celebrated a landmark achievement through a focused internal communication campaign recognizing two of our supported para-athletes who were conferred with the prestigious Arjuna Award for their outstanding performances in international sports, both lauded internally for their perseverance and excellence. Through mailers and internal updates, employees were engaged with their inspiring stories, reinforcing the impact of the Bank's sports initiatives and their contribution to national pride.

A standout achievement was the gold medal win by our Bank supported athlete at the U23 World Wrestling Championships, showcasing the impact of our support. Building on its commitment to inclusive sports, the Bank powered the IndusInd Bank Women's National T20 Blind Cricket Tournament 2025, an adapted format of cricket designed for blind and partially sighted players. The tournament was supported through internal and external communications, including mailers and social media posts that provided updates on match schedules, player highlights, and team groupings. The digital campaign garnered over 1,13,007 impressions across Meta, LinkedIn, and X. Apart from the sporting events, inspiring lessons from like resilience, teamwork, and the pursuit of excellence from India's sports icons were brought to life through internal communications as a New Year message.

On the occasion of International Women's Day, the Bank launched a campaign **#WomenInSports** celebrating female athletes who are rewriting the rules of sports. Through a dynamic video, we highlighted how these athletes are not just breaking records but also inspiring the next generation to dream big. At IndusInd Bank, we are proud to be a catalyst for change, driving equality in sports and beyond. The campaign resonated across our social channels and within the Bank, generating 6.3 million views, 3,640 engagements, amplifying our message, and reaching millions.



Get Set Run

Get Set Run, the Bank's flagship employee engagement initiative, promotes fitness and team spirit. In FY2024, the campaign was launched on National Sports Day (August 29) with a vibrant event calendar, supported by city-wise banners and localized vibrant emailers to drive relevance and participation. Through consistent communication and region-specific promotion, the initiative has grown into a powerful internal campaign, reinforcing the Bank's commitment to a culture of wellness and community through sport.

Through consistent promotion and regional activations, Get Set Run has evolved into more than just a run; it has become a movement celebrating sportsmanship, well-being, and team spirit across the organization.

IndusInd Bank

THIS NATIONAL SPORTS DAY

LET'S PLEDGE TO GET SET RUN

To be a part of our various marathons, check out our calendar

[CLICK HERE](#)

IndusInd For Sports wishes you a year filled with the joy of movement and healthier lifestyle! We promise and strive consistently to inspire, encourage & motivate you in your sporting journey.

Supporting since **8 YEARS** | **12,000+** Employees Participated

Continuing the enduring legacy of sports in shaping a better you, we are excited to bring back our most exhilarating on-ground running event - the "Get Set Run". Whether you are a seasoned runner or just looking to start, this is your chance to hit the ground.

GET SET RUN

If you think we have missed your City, write to us with the details & number of interested participants and we will do our best to bring the event to you.

For Internal Circulation only

IndusInd Bank Paris 2024 Paralympic Games Campaign

As a testament to its ongoing commitment to driving inclusion through sports, IndusInd Bank partnered with the Paralympic Committee of India (PCI) as the Official Banking Partner for the Paris 2024 Paralympic Games. This association marked a key milestone under the Bank's flagship initiative, 'IndusInd For Sports', which has leveraged sports as a powerful tool for social change to drive inclusion and sustainability since 2016.

Through this partnership, the Bank reaffirmed its belief in the resilience and potential of Indian para-athletes and extended support to help them achieve excellence on the global stage. IndusInd Bank's continued support of para-sports demonstrated its commitment to inclusion, diversity, and empowerment through sporting achievements.

To celebrate this association, the Bank launched a digital campaign titled '#HarKadamJeetKa', which highlighted the journeys, accomplishments, and indomitable spirit of India's para-athletes. The campaign aimed to inspire national pride and bring greater visibility to the para-sports ecosystem.

Together with PCI, the Bank worked towards enhancing access to training facilities, improving resources, and creating an environment that recognized and nurtured talent. With 84 athletes, the largest Indian contingent in Paralympic history, the collaboration aimed to elevate the para-sports movement and support athletes in achieving new milestones.

This partnership offered a wealth of branding opportunities, delivering an impressive 132 million+ impressions across platforms such as YouTube, social media, and InShorts.

The campaign generated a total of 23 million+ video views across YouTube, social media, and InShorts combined. Besides, social media reached a 1.98% engagement rate, incorporating likes, comments, shares, clicks, and other actions.

IndusInd Bank

IndusInd For Sports

INDIA SHINES AT THE PARIS 2024 PARALYMPIC GAMES!

29 MEDALS, COUNTLESS PROUD MOMENTS!

7 Gold, 9 Silver, 13 Bronze

An article published on InShorts on September 4 reached over 1.7 million users, with 4,00,000+ users watching the accompanying video, 5,200+ sharing the article, and 5,000+ bookmarking it for future reference.

During the live broadcast of the Paris 2024 Paralympic Games, IndusInd Bank's branding was prominently featured through L-band and squeeze-back banners. While 68 insertions were initially planned, the campaign exceeded expectations, delivering 136 insertions throughout the broadcast.

This comprehensive campaign strengthened the Bank's commitment to supporting para sports, creating substantial visibility and engagement across multiple channels.

CSR-Related Activities

At IndusInd Bank, responsible banking is central to its purpose. The Bank has actively communicated its CSR initiatives across multiple platforms, highlighting its work in rural development, inclusive sports, education, and environmental sustainability. Strategic storytelling around CSR initiatives such as the Integrated Development Project in Maharashtra and the Springshed Water Conservation Project in Odisha helped showcase the Bank's role in driving large-scale impact in water conservation, sustainable farming, and livelihood enhancement. Through engaging campaigns, we also spotlighted our support for differently-abled athletes and underprivileged sportspersons, vocational training for youth with disabilities, and educational programs that have empowered over 1.69 lakhs children and youth across India.

Sustainability and Impact Outreach

Our marketing and communication efforts amplified the Bank's sustainability initiatives, including climate-resilient community development projects in Jharkhand, our collaboration with UNICEF on disaster preparedness and climate-responsive governance, and our long-standing association with Atal Tinkering Labs to promote STEM education. On International Women's Day, we extended this narrative to gender empowerment by highlighting how IndusInd Bank supports and uplifts women through its CSR initiatives. These initiatives were shared through targeted campaigns, emailers, videos, and social media narratives, strengthening our focus on CSR principles and the Bank's role in advancing the national agenda on sustainability and inclusive growth.

Recognition and Thought Leadership

IndusInd Bank's impactful CSR and sustainability initiatives received significant recognition, further enhancing our brand positioning. Key accolades included the CSR Times Award 2024, the CSR Journal Excellence Award, the Champions of CSR Award by Times Now, and the Sports India Award for inclusive sports. We were also honored with the Pioneer in Technology Award by IIT Madras, acknowledging our efforts in our flagship program. These recognitions were strategically leveraged across communication channels to reinforce trust, transparency, and the Bank's commitment to creating long-term value for people, communities, and the planet.

23. IndusInd for Sports

The non-banking sports vertical 'IndusInd for Sports' harnesses the power of sports to inspire communities both within and beyond the Bank.

Under the 'IndusIndForSports' initiative, the Bank has launched a wide range of programs across platforms, supporting athletes across disciplines with focused, long-term backing. Recognizing the significance of physical well-being and its positive impact on individuals and the workplace, the Bank is actively promoting health and fitness. At its core, the tagline of 'IndusIndForSports' "There is a sportsperson in everyone," encourages individuals to embrace the power of sports, regardless of background and experience of the individuals.

IndusInd Bank is committed to supporting Inclusive Sports in the country through CSR Interventions aligned with schedule VII of section 135 of Companies Act 2013.

Programs

Para Champions Program

The 'Para Champions program' in association with the GoSports Foundation, aims to strategically boost the Indian Paralympic movement. In order to support Indian para-athletes on their Paralympic journeys and beyond, the program offers holistic assistance, including sports science support, elite-level training and competition, and access to top experts. The program emphasizes sharing athlete success stories across public platforms to inspire and engage wider audiences.

As of March 2025, the Bank currently supports 39 para-athletes across 12 different sports, who have collectively secured 1,267 medals, including 668 Gold, 339 Silver, and 260 Bronze medals, since the program's inception. In FY2025, athletes demonstrated amazing skill and earned 125 medals, including 62 Gold, 34 Silver, and 29 Bronze medals.

IndusInd Cricket for the Blind program

In collaboration with the Cricket Association for the Blind in India (CABI), the cricketing arm of Samarthanam Trust, this initiative is advancing inclusion and empowerment through cricket, improvement in infrastructure, skills, and nutrition access.

The Bank supports the Indian Blind Cricket Team and over 750 players (466 men, 284 women) across state and district levels, while CABI drives skill development, awareness workshops, and socio-economic empowerment.

In FY2025, the 7th edition of IndusInd Bank Nagesh Trophy Men's National T20 Tournament for Blind (equivalent to the Ranji Trophy) saw 28 teams 448 players, with Team Andhra Pradesh emerging as the winner.

Similarly, 5th edition of IndusInd Bank Women's National T20 Tournament for Blind 2025 was conducted, featuring 19 teams 304 Women players, with Madhya Pradesh clinching the title for the first time.

Additionally, the Bank also supported the IndusInd Bank Men's Bilateral Series for the Blind 2025 in Bangalore, where India defeated Bangladesh 4-1.

Wrestle for Glory

The Wrestle for Glory, in association with the Inspire Institute of Sport, this program supports 49 female wrestlers from underserved communities, providing world-class training, coaching, and mentorship to enable high-potential athletes to thrive on national and global stages. The program addresses the lack of access to world-class sporting facilities, coaching, mentorship, and provides the necessary ecosystem to help young and high-potential female athletes succeed at the highest levels. Since inception (FY2024) the athletes have won a total of 83 medals, which include: 33 Gold, 22 Silver, and 28 bronze across national and international tournaments. In FY2025, athletes secured 49 medals, including 23 Gold, 10 Silver, and 16 Bronze medals.

Two athletes from the program qualified for the Olympic Games Paris 2024.

IndusInd Athlete & Mentor Program

The IndusInd Athlete & Mentor Program supports rural children from nomadic tribes and backward castes in the Satara district in Maharashtra. In collaboration with the Mann Deshi Foundation, this initiative nurtured 30 female athletes and 20 PE teachers, fostering a culture of sports excellence and inclusivity. The program focuses on four key sports, athletics, swimming, wrestling, and field hockey, helping rural children develop leadership, and motor and life skills, while improving their overall quality of life.

The program aims to promote rural sports by identifying and supporting grassroots talent and enhancing their achievements in the sports arena, and helping them develop a positive self-image. Since its inception, the athletes have won a total of 552 medals, including 279 gold, 158 silver, and 115 bronze across national, state, district, and taluka-level events. In FY2025, the athletes won 77 medals, including 39 Gold, 24 Silver, and 14 bronze.

IndusInd Inclusive Squash Program

This unique initiative, run in partnership with Start Seva Sahakari Sanstha Maryadit, supports 25 local tribal girls from economically and historically disadvantaged communities in Kalote Village, Maharashtra. The program aims to bridge the rural-urban gap by introducing squash to rural communities, a sport typically associated with urban elites. The program offers high-performance training, mentorship from a top Indian squash coach, and tournament opportunities, helping the tribal children develop their skills, improve health awareness, and build self-confidence.



The initiative focuses on underprivileged tribal youth, fostering equality and excellence in sports.

The program's first-ever tribal athlete represented India on the global squash stage at the 3K USD PSA Challenger Reliance Sri Lankan Open, achieving a career-best world ranking of 295/495.

IndusInd TT for Her Program

In partnership with Play and Shine Foundation, this program supports 25 promising women table tennis players, selected through a rigorous evaluation process. This initiative aims to nurture young talent and develop future champions who will represent the nation proudly at both national and international tournaments, inspiring the next generation of female table tennis champions.

The program provides comprehensive support, including training, competition, equipment, and nutrition to help the players reach their full potential.

Our athletes have demonstrated extraordinary dedication and resilience, securing an impressive medal tally of 235 medals, including 76 gold, 65 silver, and 94 bronze across national and international tournaments. In FY2025, athletes secured 188 medals, including 61 gold, 52 silver, and 75 bronze in the field of table tennis.

Empowering the Champions – Wrestling

The Empowering the Champions – Wrestling, an initiative by the Physical Education Foundation of India (PEFI), shapes the future of 46 wrestlers (29 men and 17 women) from Haryana's underprivileged communities, helping them pursue their sporting aspirations and proudly represent India. The athletes are provided with comprehensive assistance, including access to advanced sports science, cutting-edge technology, nutritional supplements, and personalized support, ensuring holistic development.

The athletes supported by the Bank have made an impressive mark, securing 42 medals (23 Gold, 8 Silver, 11 Bronze) across both national and international competitions, out of which 39 medals were won in FY2025, including 22 gold, 7 silver, and 10 bronze medals.

One standout athlete made history by securing gold at the U23 World Wrestling Championships in Albania, becoming only the second Indian male wrestler to claim the prestigious U-23 title.

The Empowering the Champions – Athletics

Empowering the Champions – Athletics, launched in partnership with the Physical Education Foundation of India (PEFI), was introduced to support 30 athletes from economically disadvantaged backgrounds in Eraviperoor, Kerala. This initiative provides personalized, sport-specific support, including access to cutting-edge technology, sports science, and expert guidance to ensure their holistic development. The program's goal is to identify and nurture young talent early, fostering diversity in the competitive landscape and helping athletes pursue their sporting aspirations, thus contributing to a stronger sports culture and a brighter future for the youth.

Since FY2025, the supported athletes have claimed 54 medals, 28 Gold, 17 Silver, 9 Bronze, and continue to represent the rising future of Indian athletics.

Employee Engagement

Get Set Run

'Get Set Run' is the Bank's flagship employee engagement initiative, introduced in 2016 to promote running as a healthy lifestyle practice. The program encourages employees to take part in marathons and races held across the nation. Since its inception, the initiative has seen participation from over 13,000 employees.

In FY2025, the Bank supported employee participation in 24 marathons across 19 cities, with a collective distance of 6,644 km covered. Notably, 35% have graduated to running competitive marathons.

Under this initiative, employees joined runs supporting impactful causes such as education and healthcare for underprivileged children, fundraising and support for cancer patients, meals for malnourished children and animals, and runs for soldiers. Through 'Get Set Run,' the Bank continues to inspire employees to stay fit, challenge themselves, and foster a culture of health and wellness within the organization.



#HarKadamJeetKa

The Bank strengthened its commitment to the Indian Paralympic movement by partnering with the Paralympic Committee of India (PCI) as the official banking partner of the Paris 2024 Paralympic Games, supporting 84 Indian para-athletes. As an official banking partner of the Paris 2024 Paralympic Games, the Bank engaged employees with trivia, inspiring champion stories, and contests advocating collective support for inclusivity under the #HarKadamJeetKa Campaign. The campaign received over 2,200 responses, with 40 winners across four contests and multiple inspiring athlete stories.

#GoLimitless

As the Global Partner of the ICC Men's T20 World Cup, the Bank brought cricket's most electrifying moments to life. This partnership focused on passion, engagement, and unforgettable experiences for cricket lovers worldwide. An array of exciting activities, including Anthem Buddies, Experience the ICC T20 World Cup Trophy, #ArtOfCricket, Trivia, and Predict & Win, generated over 21,500 responses and saw 2,300+ winners across 16 contests, fostering a sense of camaraderie, fun, and enjoyment.

#CelebratingAbilitiesNotLimitations

On International Day of Persons with Disabilities, IndusInd Bank launched the #CelebratingAbilitiesNotLimitations campaign to celebrate the leadership and resilience of persons with disabilities. Anchored by a moving short film championing the transformative power of sports, the campaign aimed to inspire individuals and communities to push beyond their limits. With 10,486 impressions, amplifying the message of empowerment and change.

#WomenInSports

Marking International Women's Day, the Bank launched the #WomenInSports campaign with a dynamic video celebrating female athletes breaking records and inspiring the next generation. As a catalyst for change, the Bank reinforced its commitment to driving equality in sports. The campaign reached 6.3 million views and 3,640 engagements, amplifying the message of empowerment.

24. Corporate Social Responsibility

SATTVAM - Our Country. Our Commitment.

At IndusInd Bank, our commitment to economic inclusion, social equity, and a sustainable environment is deeply rooted in the belief that opportunity must reach everyone, especially the underserved. Our pledge to catalyse change and progress through transformative interventions is driven by the values of inclusivity, sustainability, through economic empowerment. Under the comprehensive philosophy of SATTVAM, our programs scale across the length and breadth of the country, enriched by collaborations with grassroots NGOs and community groups. Our CSR strategy is aligned with national development priorities and the United Nations' Sustainable Development Goals for 2030, aiming to elevate the Human Development Index and ensure a brighter, inclusive future for all.

Key Alignment Areas

- 01** Alignment with Flagship or Strategic Program
- 02** Inclusive (Gender, differently-abled, marginalized)
- 03** Climate Inter-sectionality & Adaptability
- 04** National Priority Areas & SDG Alignment
- 05** Scalability and Replicability
- 06** Sustainable Intervention with Exit Plan
- 07** Data Backed Decisions and Robust Monitoring & Evaluation

SUSTAINABLE DEVELOPMENT GOALS



Holistic Rural Development Flagship Program

Rural India, despite being home to nearly 70% of the country's population, continues to grapple with multifaceted challenges that have persisted for generations. Keeping in this in mind, we introduced the flagship 'Holistic Rural Development Program', aligned with NITI Aayog's 'Transformation of Aspirational Districts' initiative in FY2022. The five aspirational districts selected for IndusInd Bank's flagship intervention, **Dharashiv (Maharashtra), Bahraich (Uttar Pradesh), Begusarai (Bihar), Baran (Rajasthan), and Virudhunagar (Tamil Nadu)**, epitomize these challenges while representing the immense, untapped potential that lies dormant across rural landscapes.



IBL's Flagship Program Footprint and Alignment with SDG's

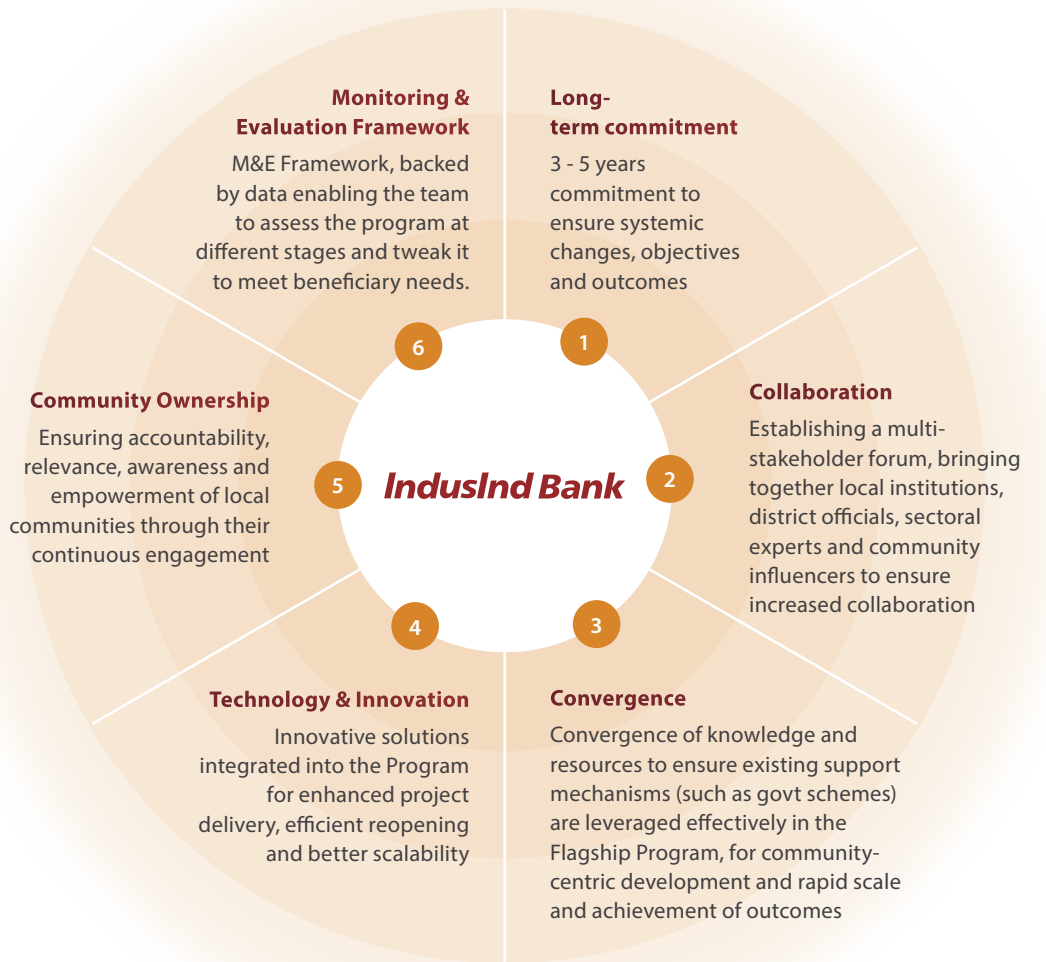
Zone	ADs selected for IBL in the state and Composite score of selected district*	SDGs which need most improvement
West-Maharashtra	1 out of 3 ADs in the state  Osmanabad (59.4)	   
East-Bihar	1 out of 6 ADs in the state  Begusarai (59.0)	   
North Uttar Pradesh	1 out of 8 ADs in the state  Bahraich (56.2)	   
South-Tamil Nadu	1 out of 2 ADs in the state  Virudhunagar (64.8)	   
Central-Rajasthan	1 out of 5 ADs in the state  Baran (57.5)	   

Source: Sustainable Development Goals (SDG) India Index & Dashboard 2021, UN and NITI Aayog

*As of March 2022.

Foundation of Sustainable Impact: The Six Strategic Pillars

The program's exceptional impact is built on six strategic pillars that ensure depth, sustainability, and scalability of interventions.



At its core lies an unwavering **long-term commitment** with each aspirational district, for meaningful transformation and **deep-rooted systemic changes, necessary for sustainable rural development**. The **second pillar** emphasizes on **collaboration** through multi-stakeholder forums creating networks that connect government agencies, think tanks, academic institutions, and sectoral experts to foster innovative, locally-relevant solutions that address unique regional challenges. **Convergence** forms the **third pillar**, strategically leveraging existing government schemes and support mechanisms to maximize resource utilization and amplify impact. **Community ownership**, recognizes sustainable transformation that requires active community participation rather than passive beneficiary engagement. **Technology and innovation**, integrates cutting-edge digital solutions to enhance project delivery, enable efficient reporting, and improve scalability. These technological interventions support rural communities to access markets, knowledge, and opportunities that were previously beyond reach. Finally, the last pillar of the program is the **monitoring and evaluation** framework.

Theory of Change

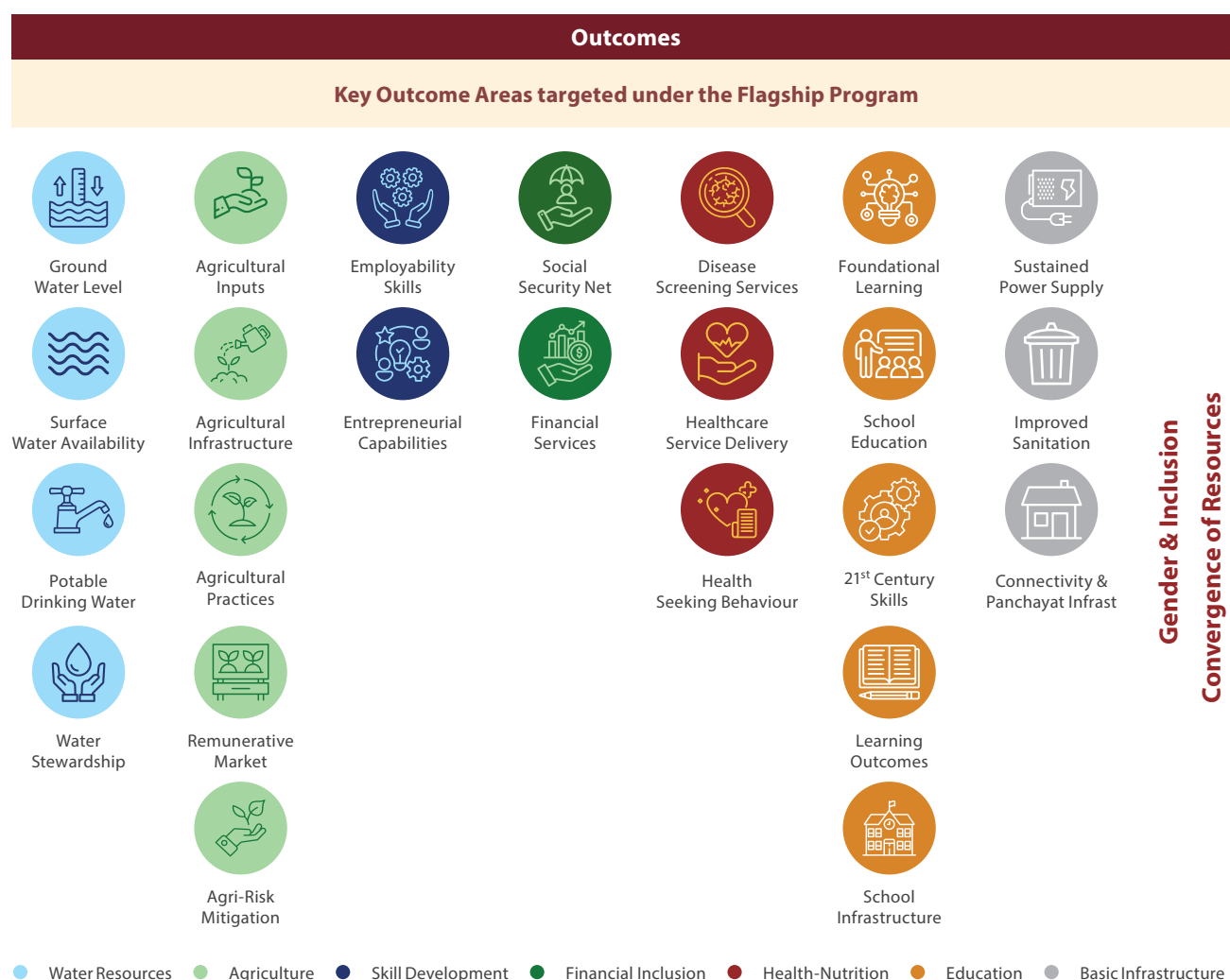
Aimed at economically empower beneficiaries by improving the income levels and the Human Development Index in the selected districts, **the program delivers through integrated pathways of water and soil resource management, WASH innovations, farm and non-farm livelihood skill development, FPO (Farmer Producer Organizations), entrepreneurship, financial inclusion and collaborative efforts in health, education and basic infrastructure**. Climate resilience and women's socio-economic development are at core of the Flagship Program. A standout feature of the program is its emphasis on participatory development, where communities are actively involved in decision-making processes.

Partnership forms the backbone of implementation of the program. The program leverages collaborations with Anchor Partner NGOs like **PRADAN, WOTR, and Aga Khan Foundation, and International**, organizations such as **UNICEF**, government agencies, research institutions like **IIT Madras**, as well as **industry** bodies like **CII**. These partnerships bring diverse expertise, credibility, and resources to create comprehensive solutions.

Impact						
Economic Growth: Improved standard of living and quality of life for the communities in the program area.						
Water	Agriculture	Skilling	Financial Inclusion	Health-Nutrition	Education	Basic Infrastructure
Economic growth through water security at the community & institutional level	Economic growth through improving agricultural efficiency w.r.t production, productivity, income & resilience	Economic growth through improved employability and entrepreneurship opportunities	Reduced vulnerability through linkages with social security schemes and financial services	Economic growth through healthy and productive individuals	Economic growth through improved access to quality, fundamental and school education	Economic growth through better access to basic infrastructure support related to livelihood development

Direct Implementation using IBL's Resources & Convergence

Collaboration & Convergence of Govt. Programs



Impact in FY2025

During the year under review, the Flagship Program has impacted 7.23 lakh beneficiaries in five districts.

1.63 lakh
cubic meters

Rainwater storage capacity created through

524

water harvesting structures

4,919

solar irrigation systems installed promoting reduction in

44,000 tons

of carbon emission

8,536

youth skilled in various training for employability

9,400 ha

of land brought under cultivation

420 acres

of land brought under green energy through solar irrigation pumps

1,500

farm and non- farm-based enterprises initiated through partners

₹10 cr

agri produce linked to market

₹455 cr

convergence brought about through various schemes

27,977

children reached through Atal Tinkering Labs for innovations in resolving community issues

10%

increase in the yield through Bio-Input

1.3 lakh+

community members brought under social protection schemes

45 FPOs

being strengthened for enhanced turnover, FPO management, and market linkages

Notable Interventions

- **Skill On Wheels Program:** In partnership with NSDC, the program has trained over 10,085 youth at their doorstep through 'Kaushalya Rath' with employability skills.
- **UNICEF- Disaster Resilience and System Strengthening:** This is an advocacy program to strengthen the existing provisions of the Disaster Resilience and Management System. The existing disaster management plans at the district and block level are advocated at the Panchayat level to make those plan functional. As part of the process, sensitization and capacity building of the line departments of the district and state administration was initiated. The program has been implemented in 25 village panchayats with climate change warnings and agro advisories. Disaster management squads have also been built and enforced at the Panchayat level.
- **Access to Grant Program:** This program supports small rural women entrepreneurs with micro grants of ₹10,000 for an income generation activity and livelihood enhancement. It further opens formal platforms of financial inclusion, linkages with welfare schemes and with market opportunities like empanelling them on the ONDC platform while also maintaining CIBIL scores. The program has reached 2,600 women with micro grants in FY2025 and has brought about convergence of ₹1 crore in partnership.
- **Entrepreneurship Building and Wealth Generation Partnership with Technical Support from CII:** This program has created close to 280 enterprising activities with individuals and employs at least one person in the enterprise. This translates into around 480 youth being employed and has brought about financial inclusion, generating a total income of ₹15 crore.

- **IITM- Research based Agro Forestry Model for Climate Resilience:** An action research on climate change affecting small and middle land-holding farmers is in progress, which will provide proven methods of sustainable climate-resilient agriculture. During the research the assessment and analysis of long-term (>60 years) rainfall data will be undertaken to understand the changing pattern of rainfall and extreme rainfall events. Simultaneously, the futuristic decadal climate change impact analysis of the rainfall will be projected over two districts. The study is backed by a technology to disseminate the satellite information on climate in the region to the farmers' institutions as well as district line departments through an app-based system. The program will provide validated methods of carbon sequestration in its recommendations on agricultural and livelihood practices.

Strategic Projects

Our strategic projects empower marginalized communities and vulnerable populations through focused interventions in a sustainable environment, education and employability, livelihood, and inclusive sports. These projects are designed to drive measurable, positive outcomes in the short to medium term.

Sustainable Environment

India faces an escalating water crisis, intensified by climate change, rapid urbanization, and unsustainable agricultural practices. With millions living under high to extreme water stress, the urgency for effective water stewardship and climate-resilient strategies has never been greater. Water stewardship involves the responsible planning and management of water resources to ensure long-term sustainability. In a country where agriculture consumes nearly 80% of freshwater resources, integrating sustainable practices into farming is critical. Techniques such as micro-irrigation, rainwater harvesting, and crop diversification can significantly minimize water usage while enhancing productivity. Watershed development, agroforestry, and soil moisture conservation are proven methods that build resilience at the grassroots level.

The Bank's climate-resilient interventions promote environmental sustainability through the efficient use of water resources, afforestation, and conservation of natural resources. Our approach prioritizes systemic change and women-led leadership, equipping communities to manage, conserve, and consume natural resources responsibly throughout the year.



Key interventions:

- **Water Stewardship:** Installation of rainwater harvesting systems, revival of village ponds, creation of farm ponds and groundwater recharge resources, and initiatives that enhance agricultural productivity and farmers' incomes.
- **Renewable Energy:** Deployment of solar power systems in schools and community centers, fostering clean energy adoption, and reducing reliance on non-renewable sources.
- **Afforestation and Biodiversity Conservation:** Supporting plantation drives through Miyawaki and Mangrove plantations across urban centers and promoting organic farming techniques to enhance biodiversity and maintain ecological balance.

1,049+
Villages

75,000+
Direct Beneficiaries

12,725
Hectares of
Land Treated

21,03,200
Litres of Safe Drinking
Water Dispensed

16,69,376
Cubic Mtr Water
Harvesting Capacity

Education & Employability

Foundational Literacy and Numeracy (FLN) form the basis of lifelong learning and academic success. However, students from marginalized communities continue to face barriers to meaningful learning, and higher-order competencies such as critical thinking and problem-solving lag behind, especially in government schools. Addressing these gaps requires sustained investment in teacher development, robust learning assessments, and a shift toward holistic education. **Our education initiatives** are aligned with learning outcomes, and are built on a similar path to ensure students receive remedial education, holistic care, life skills, and extracurricular activities, equipping them to strengthen their foundation of learning. In FY2025, our education outreach programs impacted over 1.60 lakh+ students across India.

The Bank has deepened its commitment to enable youth, particularly women, to be empowered with entrepreneurial support and allied skills, through **its employability initiatives**. Our collaboration in programs such as the Million Entrepreneurs for Resilience and Abundance in Bharat (MERA Bharat) initiative aims to catalyze entrepreneurship for **rural women** by establishing 14 MERA Bharat Hubs. The program seeks to empower 10,000 rural women entrepreneurs, focusing on marginalized communities, by providing skill training, financial access, market linkages, and mentorship. A blended finance program 'Developing Entrepreneurial Ecosystems to Accelerate Green and Inclusive Entrepreneurship' has also been undertaken, providing grants for capacity-building and ecosystem development to unlock catalytic capital through credit guarantees, **further opening up larger financing pools for asset-based lending. This will ensure fund availability to de-risk lending and credit to women** excluded from formal financial systems.

**Key initiatives include:**

- **Remedial Education:** Strengthening pedagogical practices and building teacher capacities in government schools to improve learning outcomes.
- **Scholarships:** Awarding scholarships to over 1,200 students, enabling access to world-class education.
- **Skill Development and Entrepreneurial support:** Offering training to youth, including PWDs in sectors such as hospitality, retail, and IT to bridge the skills-employment gap. Supporting budding entrepreneurs with skills training, hand-holding, and financial support through a blended finance model.

1,60,000+
Students

2,500
Teachers

1,110+
Schools

1,150
People with
disabilities trained

4,800+
Entrepreneurs equipped
with skills training and
financial support

**Livelihood Enhancement (through Bharat Sanjeevani)**

Bharat Sanjeevani, BFIL's flagship Corporate Social Responsibility (CSR) initiative, is dedicated to enhancing the livelihoods of small and marginal farmers who rely primarily on livestock for income. The program continues to deliver critical emergency response services directly to farmers' doorsteps. By leveraging advanced technology, it has made significant strides in reducing livestock mortality and morbidity, boosting productivity, and promoting sustainable livestock management practices.

In FY2025, the program achieved substantial growth in scale, partnerships, and impact. A centralized IVR-based farmer helpline was launched, handling over 2.09 million calls from targeted beneficiaries. The number of livestock treated nearly doubled, rising from 6,34,000 in the previous year to 1.294 million, reflecting the program's deepening reach and effectiveness.

Under Bharat Sanjeevani 2.0, BFIL partnered with the Ministry of Rural Development, Government of India, to support livestock-based livelihoods under the Deendayal Antyodaya Yojana – National Rural Livelihood Mission (DAY-NRLM). Active across six states, this initiative facilitated the formation of livestock clusters through State Project Management Units (SPMUs) and national-level support structures. Sectoral specialists in dairy, goatery, poultry, fishery, and value chains were deployed to enhance program delivery.

A strategic partnership was established with the Ministry of Agriculture and Farmers Welfare to support the Central Sector Scheme on Formation and Promotion of 10,000 Farmer Producer Organizations (FPOs). This intervention, covering 11 states in its initial phase, aims to empower FPOs through digital enablement, capacity building, and market development.

More details can be found in the CSR section of BFIL's programs.

Inclusive Sports

IndusInd Bank is committed to promoting Inclusive Sports in the country through CSR Interventions aligned with schedule VII of section 135 of Companies Act 2013.

Details of our programs can be sought in the Indus For Sports section.

The Bank has consistently reinforced its dedication to building a more equitable and empowered society and among its various thematic focus areas, inclusive sports has emerged as a powerful vehicle for change, providing a platform for empowerment, dignity, and social integration, particularly for persons with disabilities and underserved youth. Our inclusive sports initiatives are grounded in the belief that sports can transcend barriers of gender, ability, geography, and socio-economic status. The Bank partners with leading organizations, NGOs, and grassroots institutions to support adaptive sports training, provide access to infrastructure, and build inclusive platforms for competition and excellence.

At the forefront of these efforts are the Bank's initiatives in para-athletics and support to differently-abled sportspersons, enabling them to train at national and international levels. Through access to professional coaching, nutrition, equipment, and exposure to world-class tournaments, these athletes have not only gained recognition but have also inspired others in their communities to aspire and participate. Our programs are complemented by life skills workshops and health support, making the impact both meaningful and sustainable.

Key interventions:

- **Sports for Women:** Supporting women athletes, primarily from underprivileged backgrounds, in disciplines like wrestling, athletics, table tennis, and squash with state-of-the-art training facilities, expert coaching, sports science interventions, and holistic support covering skills development, financial aid, rehabilitation, and academic assistance.
- **Sports for Persons with Disabilities (PWDs):** Empowering Indian para-athletes and blind cricketers through access to world-class training, financial support, and connections with leading experts to unlock their full potential.
- **Sports for the Underprivileged:** Providing athletes from marginalized communities with comprehensive support, including access to advanced technologies, stipends, competition-related expenses, and personalized mentorship.

1039

Sportspersons supported

467

Women Athletes supported

86

International Medals won

750 (Male-466 & Female-284)

Blind Cricketers supported

160

National Medals won

39

Para Athletes supported

**Other Areas**

In FY2025, IndusInd Bank continued its commitment to creating meaningful change through targeted interventions across diverse areas. These include Armed Forces Welfare to dependents of veterans, setting up business incubation centres to train retired veterans and support their livelihood, and healthcare support through a cancer patients program. These projects have impacted 1,700+ beneficiaries in FY2025.

Through these initiatives, IndusInd Bank remains dedicated to transforming lives and fostering sustainable development across India.

Recognition & Awards of Excellence in CSR Initiatives

In FY2025, our commitment to sustainable development and inclusive growth was recognized through multiple prestigious awards, affirming our impact across key areas of Corporate Social Responsibility:

11th National CSR Summit & CSR Times Awards 2024

Category: Water Conservation and Management

Project | Thematic Area: Watershed Development Program, Jharkhand | Sustainable Environment

We were honored for our efforts in enhancing agricultural productivity through natural resource management. Implemented across six villages, impacting 2,900+ beneficiaries in Murhu Block, Khunti District, this initiative focused on soil and water conservation, adaptive sustainable agriculture, and organic farming practices, empowering local communities and promoting ecological resilience.

**Sport India Awards 2024**

Category: Outstanding CSR Contribution to High-Performance Athletes

Project | Thematic Area: Inclusive Sports Portfolio

This award recognized our inclusive sports initiatives that support women, persons with disabilities (PWDs), and marginalized groups across India. Through targeted programs, we have fostered equitable access to sports, promoting empowerment, excellence in sports, and community integration, impacting 1,010+ athletes in FY2024.



The CSR Journal Excellence Awards 2024

Category: Agriculture & Rural Development

Project | Thematic Area: *Jawahar Integrated Development, Maharashtra | Sustainable Environment*

We implemented a comprehensive development program across seven villages in Jawahar Block, Palghar District. The project benefited over 8,000 individuals, focusing on water infrastructure, sustainable farming practices, and livelihood enhancement for tribal communities—contributing to long-term rural prosperity.



IIT Madras CSR Awards & Summit 2024

Category: Pioneer in Technology Award

Project | Thematic Area: *Holistic Rural Development Program*

We were honored with the 'Pioneer in Technology' Award for our innovative, research-driven Landscape Learning model and rainfall precipitation assessment system. Implemented across three aspirational districts, these technology-based models are designed to inform climate-responsive policy and enhance resilience in rural communities.



Times Now Champions of CSR 2024

Category: Excellence in Social Impact

Project | Thematic Area: *Overall CSR Portfolio*

This award recognized our comprehensive efforts to drive transformative change across India. Through sustainable development, transparent community engagement, and responsible business practices, we continue to build a brighter, more equitable future for all.

CII Water Awards 2024

Category: Beyond the Fence – Noteworthy Project of the Year

Project | Thematic Area: *Holistic Rural Development Program – Virudhunagar, Tamil Nadu*

We received this recognition for our work in rejuvenating the ancient natural tank system in Virudhunagar. This initiative

significantly improved local water storage and conservation, contributing to long-term water security and agricultural sustainability in the region.



FICCI Water Awards 2024 (12th Edition)

Category: Community Initiatives

Project | Thematic Area: *Springshed Conservation and Management – South Odisha | Sustainable Environment*

We were recognized for our impactful work in enhancing water accessibility and agricultural productivity in two of South Odisha's most underdeveloped blocks. This initiative benefited over 7,000 families across 82 villages by creating 1,333 acres of irrigated farmland, developing 541 acres of agroforestry, and conserving more than 37 lakh cubic metres of water. Furthermore, drinking water filters were installed in over 2,000 households, significantly improving community health and water security.



ICC Social Impact Awards 2025 (7th Edition)

Category: Environment Sustainability – Mega Enterprise

Project | Thematic Area: *Usharmukti Program – West Bengal | Sustainable Environment*

This award celebrates our collaborative efforts under the Usharmukti Project, a partnership with civil society organizations and the government. The initiative is revitalizing 15,000 hectares of barren land across six districts in the Paschimanchal region of West Bengal. By leveraging MGNREGA, the program is enhancing water security and livelihoods for 70,000 households through large-scale watershed development and sustainable natural resource management.



25. Sustainability

Sustainable Banking

Strategy: The Bank's approach to sustainable banking is anchored in a centralized Sustainability Unit, which collaborates with cross-functional stakeholders to craft and align ESG strategies across departments. These inputs culminate in the Bank's comprehensive ESG strategy, embedded in its strategic planning framework.

The Bank follows a three-year Planning Cycle, with sustainability considerations integrated at every stage, annual and quarterly goals are derived to drive consistent performance. In Planning Cycle 6 (FY2024–FY2026), ESG targets have been formally

embedded in the goals of all Business Units (BUs), reflecting the Bank's commitment to aligning core operations with sustainability-linked imperatives.

Governance Mechanism: Oversight and implementation of the ESG strategy are structured across multiple layers of internal governance. At the highest level, the CSR and Sustainability Committee of the Board takes the lead, followed by the Sustainability Council, the Sustainability Team, and designated Sustainability contacts within each Business Unit (BU).



The CSR & Sustainability Committee of Board

- Agrees, reviews, and evaluates the Bank's sustainability strategy
- Offers industry perspective to the sustainability agenda of the Bank Sustainability Council
- Approves the sustainability strategy, goals, and performance
- Reviews alignment of sustainability policies with the business units
- Reviews compliance and reporting

The Sustainable Banking Unit is focused on embedding ESG in three specialized areas, viz. Business, Risk Underwriting and Operations:

1. ESG in business:

- a. **Highlights of ESG products:** The Bank actively explores opportunities to expand its ESG-linked business across retail and corporate segments through strategic deal origination, innovative structuring, and new product development.
 - i. **IndusWE:** Significant committed capital and resources were allocated towards ESG, as the Bank launched a holistic offering for helping women entrepreneurs scale up their businesses. IndusWE is exclusively targeted at the Women Entrepreneur Community. A solution designed to empower women entrepreneurs, IndusWE,

besides offering all banking products like loans, fixed deposits, current and savings account, and transaction banking services, also provides a wide range of non-financial services through partners.

- This is a unique, first-in-industry offering based on three pillars:
 - a. **Learn:** Mentoring/Training/Online workshops for upskilling
 - b. **Connect:** Facilitate industry connects, service providers such as legal, accounting, taxation, and HR, organize peer group meets and share success stories, and find incubator support.
 - c. **Grow:** Bank Finance, Accelerator funding, Equity, NBFC loans, grants from GOI and other foundations, and support on GOI Schemes for Women Entrepreneurs.
- Scalable model with committed capital outlay for the Bank as per the business plan.
- Partnership-focused model brings financing and non-finance solutions together to enable WEs to grow.

- During the year, an IndusWE-Spotlight virtual awards event was conducted to recognize the top WE relationships in the Bank. In addition to engaging the sales teams and the large community of WE customers, the two best nominations from the Spotlight event were also awarded in a grand event at the Financial Express WE Awards.

By launching IndusWE, the Bank reaffirms its commitment to diversity, equity, and inclusion, enabling a more

progressive and equitable society. The initiative is firmly aligned with the Bank's organizational values and strategic objectives, and it presents a significant opportunity to make a positive impact on the entrepreneurial ecosystem. The Bank has been invited by Niti Aayog and the Ministry of MSME for a country-wide tie-up on their platform <https://wep.gov.in/> as bankers to the WEs registered there. <https://www.indusind.com/en/business/induswe/about-induswe.html>



- ii. Sustainability/ Green/ Social Loans/ Bonds: To catalyze corporate participation in India's Net Zero ambitions and address the growing challenges of climate change, IndusInd Bank has introduced a comprehensive suite of ESG-linked debt solutions. These partnership-driven offerings are designed to support corporate clients in mobilizing climate-positive and socially impactful capital through innovative financing instruments. The Bank's ESG-oriented debt portfolio includes the following products: Green Bonds / Loans & Transition Bonds/Loans. Proceeds are intended to be utilized exclusively to finance or refinance the climate-positive projects/ end-uses.

- Social Bonds / Loans:** Proceeds are intended to be utilized exclusively to finance projects that directly aim to address or mitigate a specific social issue(s) and/or seek to achieve positive social outcomes
- Sustainability Bonds / Loans:** Proceeds are intended to be utilized to finance or refinance a combination of green and social end-uses as defined above
- Sustainability Linked Bonds / Loans:** Sustainability-linked finance is designed to incentivize issuers' achievement of environmental, social, or governance targets through pricing incentives; performance-based debt instruments are issued with clear links to Sustainability Performance Targets (SPTs) and associated Key Performance Indicators (KPIs). Unlike Green/Social finance – (1) the end-use is not restricted (proceeds can be utilized for general corporate purposes) and (2) issuers commit to future improvement in sustainability outcomes at the entire entity level (and not some specific project); achievement of such targets is incentivized by way of commercial benefits.



Our ESG oriented debt solution comprise of:



Green Bond/Loan

Dedicated to financing climate- positive projects with environmental benefits.



Social Bond/Loan

Dedicated to financing projects that directly address social issues.



Sustainability Bond/Loan

Intended to be utilized for financing or refinance a mix of green and social projects.



Sustainability-Linked Bond/Loan

To Incentivize companies to meet targets by offering flexibility in fund usage.

iii. **Credit Guarantee Trust for Micro and Small Enterprises:** At IndusInd Bank, we recognize the pivotal role that Micro and Small Enterprises (MSEs) play in driving innovation, employment, and trade across the country. To support their growth ambitions, the Bank offers CGTMSE-backed loans as part of our sustainable banking strategy.

- Typically, small businesses face hindrances in obtaining business loans due to the lack of collateral. CGTMSE acts as a guarantee, enabling MSEs to access credit without offering physical collateral of up to ₹500 lakh. As a part of sustainable banking, CGTMSE boosts MSEs lending by enhancing the credit guarantee portfolio for banks/FIs, having covered over 3,27,000 informal enterprises under the scheme. <https://www.indusind.com/in/en/business/loans/cgtmse-backed-loans.html>

iv. **IndusSolar:** The Bank has developed a Rooftop Solar Loan Finance program, catering to MSE clients.

- This initiative will promote sustainable energy practices and also envisions a future where small-scale businesses can harness the power of solar energy-linked innovation to enhance their operations and contribute to a greener and more sustainable economy.
- This will help MSE clients get significant cost savings on energy bills, leading to higher profits, and also give an opportunity to demonstrate dedication to minimizing the environmental impact. <https://www.indusind.com/in/en/business/loans/indus-solar-loan.html>
- IndusInd Bank announced a strategic partnership with Tata Power Renewable Energy Limited (TPREL), to enable accessible and affordable solar financing for Micro and Small Enterprises (MSEs), thereby promoting widespread solar energy adoption amongst MSEs.

b. Sustainable Finance Portfolio:

The Bank has launched various sustainable finance initiatives and frameworks, leading to the successful completion of numerous financial deals. These efforts reflect the Bank's commitment to integrating sustainability into its core business. Ongoing discussions are focused on further advancing these initiatives, aiming to drive even greater impact.

The Bank's sustainable finance portfolio for FY2024, which has been assured, represents approximately 47% of the Bank's total advances. This marks a significant rise from the 33% reported in FY2018, highlighting the Bank's rapid progress in embedding sustainable practices into its financial activities. This growth underscores the Bank's strategic focus on sustainability and its role in fostering a more sustainable economy.

c. Partnership with Development Finance Institutions:

The Bank is actively partnering with funds, foundations, and Development Financial Institutions (DFIs) to support high-impact sectors such as healthcare, agriculture, and microfinance.

As of March 2025, the Bank has established risk-sharing partnerships exceeding \$80 million with institutions such as USAID and DFC. Throughout FY2025, the Bank continued to finance new loans under these partnerships with DFIs. Furthermore, as of March 31, 2025, the Bank continues to engage with DFIs and has an active risk-sharing partnership with USAID and a trade assistance program with ADB. The Bank availed financing worth \$100 million from DFIs in FY2025. Cumulatively, the Bank's total financing from various DFIs stood at \$517 million as of March 31, 2025.

2. ESG in Risk Underwriting:

The Bank is committed to integrating environmental and social considerations into its investment strategy to promote long-term sustainable impact.

Sustainability

A. Environment & Social Management System (ESMS):

The Bank has instituted a comprehensive Environment and Social Management System (ESMS) that mandates ESG risk evaluation for wholesale banking loan proposals exceeding a defined credit threshold. A comprehensive review of ESG risks is performed alongside credit risks before final credit approval. Credit proposals from high-risk industries undergo an in-depth ESG Risk Assessment by the Sustainability Banking unit and are recommended to the ESMS Committee for approval. The sustainability banking unit provides recommendations for monitoring, reporting, and mitigation of ESG risks associated with lending to high-risk projects/entities. As of FY2025, over 80% (provisional) of the Bank's total wholesale credit exposure was approved under the ESMS framework.

All ESMS proposals undergo an annual review process that includes both an ESG risk assessment and a review of credit facilities.

<https://www.indusind.com/content/dam/indusind-corporate/generic/ESMS.pdf>

B. Climate Risk and Disclosure

In alignment with the Reserve Bank of India's evolving regulatory framework, the Bank is actively formulating policies that reflect the RBI's directives on climate and sustainability-related risks. The Sustainability Banking unit continues to monitor these developments to assess their implications for the Bank. We are also proactively engaging with external consultants for internal capacity building and preparing the Bank for upcoming regulatory changes. As a part of its internal capacity-building process, the Bank is undertaking a climate risk assessment for a section of its portfolio on a pilot basis.

ESG in Operations

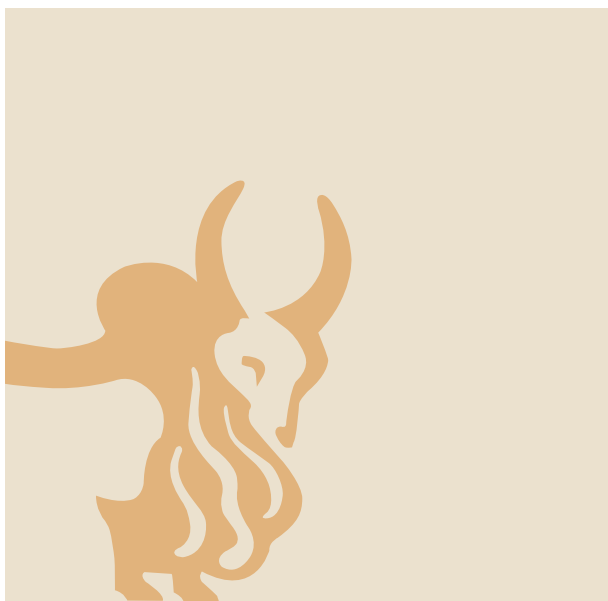
The Bank aims to expand its ESG footprint in the Bank's operations through initiatives such as:

A. Greening the Bank

- **Carbon Neutrality Target 2032:** With the Board's formal approval, the Bank has publicly committed to achieving carbon neutrality by 2032. A comprehensive roadmap has been developed, outlining key interventions for phased implementation. As part of this roadmap, the Bank has partnered with a domain-specialist technology vendor to deploy an automated ESG management platform. This platform will enable real-time tracking of Scope 1, 2, and 3 emissions, including financed emissions, and other ESG metrics. It is designed to minimize manual processes, ensure scalability, enhance audit readiness, and enable data-driven progress monitoring and decision-making.
- **GHG emission intensity:** The Bank has made substantial progress in reducing greenhouse gas (GHG) emissions. These significant reductions highlight the Bank's strong commitment to sustainability and proactive approach in mitigating climate impact.
- **Green IT** is a definitive vision of the Bank with regular software updates; utilizing new technologies and streamlining other IT operations, including thin clients, virtual servers, and timers for signage for enhancing energy efficiency.

B. Awards and Ratings:

- **ASSOCHAM:** Winner at the ASSOCHAM Awards in the 'Best Environment Social and Governance' category
- **Euromoney:** Ranked as a Market Leader-24 for ESG in India for the third consecutive year
- **Financial Times:** On June 5, 2024, the Financial Times announced its Asia-Pacific Climate Leaders 2024 list, featuring IndusInd Bank as one of the honorees.



■ ESG Ratings: Updated as of March 2025:

- CRISIL ESG: The Bank secured a CRISIL ESG rating of 67/ 100 as of March 20, 2025, which is categorized as 'Strong' under their scoring methodology.
- SES ESG Research: SEBI-approved ESG rating provider (ERP), SES ESG Research Pvt. Ltd. has assigned IndusInd Bank an Environmental, Social, and Governance (ESG) Score (adjusted) of 72.0, based on the Bank's fiscal 2024 disclosures and other publicly available data.
- S&P Global CSA: The Bank has been assigned an S&P Global ESG Score of 51, surpassing the Industry Mean scores on all three parameters of Environment (E), Social (S), and Governance (G).
- Morgan Stanley Capital International (MSCI): The MSCI has upgraded the ESG rating of IndusInd Bank from 'BBB' to 'A' in the fiscal year 2024.

■ Assurances: In addition to meeting the mandatory assurance requirements, the Bank obtained assurance on ESG initiatives and disclosures from reputable third-party firms for:

- Sustainable Finance portfolio
- Green Fixed Deposits
- Integrated Report
- GHG Emissions

The assurances have been uploaded to the Bank's website.

■ Policies: During the year, the Bank reviewed and revised all its policies to align with the latest ESG trends and relevant regulations. The Bank has also enhanced transparency by making these policies available on its website: <https://www.indusind.com/in/en/sustainability/policies.html>

■ Employee Volunteering

FY2025 marked a milestone year for IndusInd Bank's Employee Volunteering Program, witnessing a substantial rise in both participation and social impact. Employees contributed 14,347 volunteering hours, reflecting a 160% y-o-y growth, across 57 structured events, a 124% increase from the previous year. Of these, 52 were in-person initiatives held across 24 cities, from metros to smaller towns, while 5 events were conducted virtually, broadening accessibility and inclusivity.

A marquee initiative in FY2025 was the second edition of the IndusInd Bank Volunteering Week (IBLVW 2.0). Through collective efforts, volunteers positively impacted the lives of over 17,000 underprivileged children in 26 government schools across 23 cities. A key highlight was 'Artshala', where over 68,000 sq. ft. of school walls were artistically transformed, creating vibrant and inspiring learning environments. As part of 'Project Spark', volunteers mentored 55 students at a government school in Mumbai, guiding them to express their aspirations through art. Moreover, 500 soft toys and 548 notebooks were handmade and donated to students by volunteers. In virtual events, volunteers developed 518 learning aids in multiple languages to support government school children and teachers.

Environmental sustainability remained a key focus for employees and was prominently reflected in the year's initiatives. As part of a tree plantation drive conducted across 11 cities, employees planted over 4,400 native trees, contributing to an estimated carbon offset of 58 metric tonnes and generating over 100 metric tonnes of oxygen projected over the next three years.

The Bank also launched its first-ever Water Month, during which volunteers removed 137 kg of waste from two ponds and prepared 6,870 seedling bags, resulting in the plantation of 2,474 saplings along pond banks. Furthermore, over 3,700 employees pledged to adopt water conservation practices in their daily lives.

Further promoting diversity and inclusion, the Bank also hosted its first women-only volunteering event at the Mumbai Head Office. More than 25 women employees engaged in one-on-one mentoring sessions with Adivasi women from Sanjay Gandhi National Park, supporting them in building financial awareness.

The program also extended impactful support to persons with disabilities. Volunteers recorded over 1,000 pages of content, creating five audiobooks for 160 visually impaired students preparing for competitive exams. They also designed and developed tactile cards, color pop-up cards, and sensory boards, benefitting 230 visually challenged and 180 autistic children.

Beyond the educational and environmental efforts, employees brought joy and support to vulnerable communities. They engaged with residents of shelter homes, restored two community farms benefiting 50 Adivasi families, created and installed bird feeders, and crafted heartfelt Diwali greeting cards for girls at a shelter home, commemorating the International Day of the Girl Child.

FY2025 also saw enthusiastic participation by a number of first-time volunteers, with the program receiving encouraging feedback from employees across the Bank. The continued growth of the Employee Volunteering Program reflects IndusInd Bank's deepening commitment to building not just financial capital, but also social capital through collective compassion and action.

- **ESG Advocacy:** Industry-level Advocacy & Collaboration
 - Member of the India-UK Sustainable Finance Working Group, a multi-disciplinary policy-level body.
 - Member of the IFSCA Committee on Sustainable Finance for mobilizing capital inflows.
 - Co-Chair of ASSOCHAM Sustainable Finance Committee.
 - Advisor on the Investment Committee of 'SAMRIDH', a platform providing equity, debt, and grants sponsored by USAID for supporting innovations in healthcare.

26. Internal Control Systems and their Adequacy

Operational Controls

The Bank has sharpened internal controls and compliance through the following:

- Standard Operating Procedures (SOPs) have been defined for processes at branches to ensure consistency of delivery with the expanding branch network.
- The Branch Monitoring Unit is entrusted with the regular monitoring of branch operations.
- The Process Adherence and Quality function has been operationalized to attain uniformity in processes followed by branches to minimize operational risk.

Internal Audit

The Bank has a robust, distinct and dedicated Internal Audit function performing an independent evaluation of the adequacy and effectiveness of internal controls, information security controls, risk management and governance systems and processes on an ongoing basis and providing a reasonable assurance that the policies, regulations and internal standards defined for management of the various risks in the Bank are operating effectively. The Internal Audit Group is manned by appropriately skilled, experienced, and qualified personnel.

In congruence with the Reserve Bank of India's Guidelines on Risk-based Internal Audit (RBIA), the Bank has adopted a comprehensive Internal Audit Policy, and the Internal Audit function undertakes a risk-based audit of the Bank's businesses.

An Audit Plan is drawn up based on a calculation of the total inherent risk of a Unit and the Control Risk Score. Accordingly, the audits are undertaken at a frequency synchronized to the risk profile of each unit in line with the guidelines relating to risk-based internal audit. The audit function also serves as an advisory by recommending improvements in processes and service quality, wherever deemed fit.

To strengthen the controls in the Bank and to achieve continuous real-time supervision and control, critical units of the Bank are subjected to independent concurrent audits by reputed audit firms.

The Head – Internal Audit functionally reports to the Audit Committee of the Board (ACB), ensuring his independence, and for administrative purposes, reports to the Managing Director & CEO. The ACB reviews the efficacy of the Internal Audit Department, the effectiveness of controls laid down by the Bank and compliance with internal and regulatory guidelines, thus ensuring alignment with the global best practices on corporate governance.

Compliance

Compliance Risk is defined by the Basel Committee as ‘the risk of legal or regulatory sanctions, financial loss, or loss to the reputation that a bank may suffer as a result of its failure to comply with all applicable laws, regulations, codes of conduct and standards of good practice’. It includes the conduct of banking and financial business (including conflicts of interest), privacy and data protection, and in particular, provisions on the prevention of money laundering and combating financing of terrorism.

Compliance is an integral part of the culture at IndusInd Bank. The Bank accords the highest priority to compliance with laws, regulations, and internal rules for all of its businesses and operations. It is the responsibility of every staff member to perform their functions within the framework of the statutory and regulatory regime.

The tone of the compliance culture within the Bank starts from the top. The Bank’s Board of Directors is responsible for overseeing the management of the Bank’s compliance risk. The Bank has formulated a Compliance Policy, enumerating the Compliance Philosophy and establishing an independent compliance function in the Bank.

The strong compliance culture is ensured through detailed policies and guidelines, strong procedures, a mechanism of regular reviews, monitoring and testing, regular messages from the top management on the importance of compliance and zero-tolerance towards non-compliance, and compliance awareness programs.

The Compliance function plays a vital role in ensuring that the overall business of the Bank is conducted within the ambit of rules, regulations, laws, and internal guidelines. The function assists the Board and the top management in efficiently managing the compliance risk. The Compliance function works as a nodal link between the Bank and the regulatory authorities and other bodies, namely RBI, SEBI, IRDAI, PFRDA, DFS, UIDAI, and IBA, among others, and provides guidance to all verticals in the Bank on applicable regulatory framework, i.e., regulatory guidelines, statutes, and advisories issued by these authorities.

The Bank has adopted three lines of defence: operations and business; internal governance, including compliance, risk management; and internal audit—to ensure a strong compliance culture at all levels.

Vigilance

The Vigilance Department has been functional in the Bank since October 2008, and its objective is to enhance the level of managerial and operational efficiency and effectiveness. The aim is to prevent, detect, and curb opportunities for corruption, malpractice, or misconduct on the part of the employees and take deterrent/preventive action to ensure the highest standards of integrity, governance, and ethical practices.

The Whistle Blower Policy was adopted by the Bank in 2009, to provide a channel to various stakeholders, viz., employees, customers, suppliers, shareholders, etc., to bring to the notice, any issue involving compromise/violation of ethical norms, and legal or regulatory provisions, among others, without any fear of reprisal, retaliation, discrimination or harassment of any kind.

The Bank’s policy and processes in this regard are in complete sync with all statutory and regulatory guidelines on vigil mechanism to ensure a compliant, fraud-free, and ethical work environment.

Corporate Legal Department

The mission of the Corporate Legal Department (CLD) is aligned with the Bank’s mission of consistently adding value to all our stakeholders by enhancing the sustainability of the organization and emerging as India’s most convenient Bank with financial metrics amongst the best in the industry. CLD plays an important role in the day-to-day functioning of the Bank and helps the different business units in the Bank in making good decisions and safeguarding the Bank against legal risks through authoritative, actionable, and impartial legal advice and services. CLD has also been instrumental in developing a comprehensive set of standard documents for various types of credit and non-credit products and is responsible for ensuring legal compliance with





applicable laws and ensuring that the documentation entered into by the Bank with the borrowers/vendors/service providers is legally valid and enforceable. In addition to this, CLD supports the business units in drafting and negotiation of all non-standard legal agreements, assists in the preparation of the Bank's policies and directives, handling legal cases filed against the Bank and its employees and issues opinions on diverse range of substantive and procedural questions of law affecting the business and operations of the Bank.

Customer Service

In FY2025, the Bank continued its focus on building strong and lasting customer relationships to become the most preferred bank for our customers, by delivering *Seamless, Easy, Fast, and Transparent* services across their lifecycle stages.

In line with this objective, the Bank places high impetus on understanding the evolving needs of the customers, designing product and technology-enabled propositions, reimagining customer journeys, leveraging technology to enable service channels, and building a 'customer at the core' philosophy within the organization.

The Bank's Client Experience Unit actively Captures the Voice of Customers through transaction and engagement feedback, via digital mode. The Bank has adopted the Net Promoter Score (NPS) as a key metric to measure Customer Experience and to drive improvement actions across its various customer channels and journeys. The NPS program has been embedded across the Bank, covering the customer lifecycle stages, and helps us to understand better what's working well and what needs improvement, and to prioritize our improvement efforts accordingly.

The Bank is making steady progress in its commitment to deliver a superior customer service experience as exhibited by the increase in the Promoters (happy customers) trends and reduction in Detractors (unhappy customers) trends, resulting in improved Net Promoter Score across journeys. The Voice of the customer trends along with the performance on internal service vectors, helps to assess and enhance the client experience and service delivery standards for every channel.

To gauge and assure the service superiority of a very important touchpoint i.e. our branch network, the Bank conducts independent evaluations through an external mystery audit firm. These outside assessments offer insights on branch hygiene, upkeep and service experience, and guides the leadership towards focussed actions to improve experience.

The Bank has also laid a diligent process of reviewing products and services before they are launched for the customers to ensure a seamless experience post launch. Further, to support the product and service improvement journey, Customer feedback is also collected through Branch Level Customer Service Committee (BLCSC) meetings on a monthly basis.

Contact Centre is an important touchpoint that plays a crucial role in addressing the complex issues of customers and in guiding them with their queries. The Bank is deploying several technology-enabled solutions for enhancing self-service capability at the contact centre for the ease and convenience of the customers. This is also helping in improving operational efficiency in the process. Enhancement in Contact Centre services, together with upgrades in digital platforms (e.g., Indie), will empower our customers with seamless banking services at their fingertips.



Client Experience often reflects how the organization's employees feel about their work. The Bank believes that there is a direct connection between employee experience and customer experience and that happy and supported employees are more likely to deliver enhanced customer experiences. Considering the employee as one of the critical stakeholders, the Bank has continuously placed renewed thrust on increasing employee support and engagement by following a three-pronged approach:

- Continuous knowledge enrichment and skill enhancement through learning and development initiatives to enable faster and first-time right service delivery.
- Empowering its frontline employees to facilitate the speedy resolution of customer issues at the first point of contact.
- Recognizing employees delivering exemplary service to the customers and duly appreciating them to elevate customer-centric culture within the Bank.

Moreover, to ensure a positive client experience, it is imperative to have synergies across all teams in order to bridge gaps. With this objective, the Bank captures and measures Voice of Internal Customers (i.e., Employees). This not only allows employees to share their feedback but also allows driving improvement through benchmarks for internal departments. Improving the voice of the internal customer rating is a testimony of the efforts being taken to build a positive internal service culture.

Providing an exceptional client experience is an ongoing process, and IndusInd Bank is committed to the continuous process of understanding its customers and evolving its customer experience strategy to meet their changing requirements.

Grievance Redressal Mechanism

The Bank follows the Board-approved 'Grievance Redressal Policy', which lays down a defined escalation process for all customer complaints received at branches and Corporate Offices, within the overall framework of RBI guidelines.

The Bank has also appointed an Internal Ombudsman, and complaints that are rejected and/or partial relief is being provided to the Complainant, are referred to it for an independent review.

A Quarterly Report related to complaints received and redressed is placed before the Standing Committee on Customer Service (SCCS), Customer Service Committee of the Board (CSCB), and Board of Directors (BOD). Based on the recurrence of complaints in specific areas, causative factors are identified and remedial measures are initiated.

Customers can contact their respective Branch Manager, call the Bank's Contact Centre on the toll-free number, write to the dedicated email IDs or access the Bank's website, www.indusind.com to lodge their grievances in a simplified way and get their complaints redressed without delay.

Details of the Nodal Officer/Regional Managers and Integrated Ombudsman Scheme, 2021 of the Reserve Bank of India are displayed at branches and hosted on the Bank's website.

Shareholder Satisfaction

At IndusInd Bank, we recognize the importance of regular and transparent communication with our shareholders. Shareholders shall continue to receive best-of-the-class services and be promptly informed of the developments in the Bank.

Contact details of shareholders such as e-mail IDs, mobile numbers, and telephone numbers are obtained, to communicate with them about developments of the Bank. This direct communication is in addition to the regular dissemination of information through usual channels such as the stock exchanges, press, the Bank's website, RTA's website, etc.

The practice of sending SMS/e-mail messages to shareholders continues, informing about Board meetings for Quarterly / Annual Financial Results, and forwarding snapshots of the results.

The Bank has been at the forefront of 'Green Initiatives' and aspires to graduate to paperless disclosures and compliances continually.

With the implementation of the Companies Act, 2013, companies are permitted to send Annual Reports and other communications electronically to shareholders who have registered their email addresses with the Bank or made them available through the Depository.

Shareholders are requested to furnish their e-mail IDs at investor@indusind.com or by sending a request in writing to the Secretarial & Investor Services Office to help accelerate the migration to paperless communication.

The full text of the Annual Report is also made available in an easily navigable format on the website www.indusind.com under the link 'Investors/Reports and Presentation/Annual Reports'.

The shareholders are also informed about the process for claiming the dividend amounts lying unclaimed with the Bank.

As regards the transmission of securities, in the case of securities held in physical mode (in a single name, without nomination), SEBI vide Circular No. SEBI/HO/MIRSD/RTAMB/P/CIR/2022/65 dated, May 18, 2022 has prescribed a threshold limit of up to ₹5,00,000 (rupees five lakhs only) in case of securities held in physical mode, i.e., market value of securities per folio, as on the date of the application for transmission, for following simplified documentation.

SEBI has, however, empowered issuer companies to enhance the value of such securities at their discretion. The Bank already increased the threshold limit for shares held in physical mode up to ₹10 lakh at its Board Meeting held on October 13, 2014.

Considering the difficulties faced by legal heir(s) of deceased shareholder, in obtaining of Succession Certificate / Probate / Letters of Administration, the Board of Directors of the Bank has, for the convenience of shareholders, delegated the authority to the Share Transfer Committee for approving transmission of securities held in physical mode of market value of securities of up to ₹10,00,000 (Rupees Ten lakhs only) subject to compliance with the simplified documentation procedure prescribed by SEBI.

Shareholders are requested to note that pursuant to provisions of Section 124 of the Companies Act, 2013, the amounts of dividend remaining unpaid or unclaimed for a period of 7 years from the date of their transfer to the Bank's Unpaid Dividend Accounts are required to be transferred to the Investor Education and Protection Fund (IEPF) established by the Central Government.

Further, the Ministry of Corporate Affairs has made effective the provisions of Section 124(6) of the Companies Act 2013, which requires that all shares in respect of which a dividend has not been paid or claimed for seven consecutive years or more be transferred to the IEPF Authority.

The Bank has sent intimation to shareholders on May 15, 2025, in respect of the shares on which dividend for FY2018 had remained unpaid or unclaimed for seven consecutive years or more, requesting them to claim such dividend on or before August 30, 2025, so as to avoid the corresponding shares from being transferred to the IEPF Authority.

Notice in this regard was also published in Financial Express (all editions) and Loksatta (Pune Region) on May 16, 2025.

The detailed procedure for claiming the shares / Dividend amounts which have been transferred to IEPF Authority is available on the website of the IEPF Authority at: <http://www.iepf.gov.in/IEPFA/refund.html>.

Shareholders are requested to contact MUFG Intime India Pvt. Ltd., Registrar & Share Transfer Agent of The Bank (contact details and office address given in the Notice) / Secretarial and Investor Services Department of the Bank, for claiming unclaimed dividends standing in their name.

The information pertaining to unpaid or unclaimed dividends, the details of such shareholders and the shares due for transfer to the IEPF Authority is also available on the Bank's website at www.indusind.com.



Directors' Report

Dear Shareholders,

The Board of Directors of IndusInd Bank Limited ("the Bank") have pleasure in presenting its report covering business and operations of the Bank, together with the Audited Financial Statements for the financial year ended March 31, 2025.

The financial performance for the financial year ended March 31, 2025, is summarized as under:

Particulars	₹ in crore)	
	As on March 31, 2025	As on March 31, 2024
Deposits	4,11,078.14	3,84,792.92
Advances	3,45,018.63	3,43,298.27
Operating Profit (before Provisions and Contingencies)	10,644.86	15,740.27
Net Profit	2,642.90	8,949.78

The Bank demonstrated traction in operating performance metrics, like disbursements, resource mobilization through deposits.

Our deposits grew by 6.83% for the year. Balance sheet footage crossed ₹5.5 trillion mark as of March 31, 2025.

The Bank maintained profitability amidst a challenging operating environment with operating profit before provisions and contingencies of ₹10,644.86 crores (compared to ₹15,740.27 crores in previous year). Net Interest Margin of the Bank stood at 3.62%. Further, total Provisions and Contingencies including income tax provision increased by 17.84% from ₹6,790.49 crores to ₹8,001.96 crores. Net Profit amounted to ₹2,642.90 crores, as against ₹8,949.78 crores in the previous year.

Appropriations

The Directors recommend appropriation of Profit as under:

₹ in crore)	
Operating Profit before Provisions and Contingencies	10,644.86
Less: Provisions and Contingencies inclusive of Income Tax	8,001.96
Net Profit	2,642.90
Profit Brought Forward	29,176.02
Amount available for Appropriation.	31,818.92
Transfer to Statutory Reserve	660.72
Transfer to Capital Reserve	196.17
Dividend Paid	1,284.90
Total Appropriations	2,141.79
Balance carried over to Balance Sheet	29,677.13

Dividend

The Basic Earning Per Share (EPS) of the Bank during the year was ₹33.93 compared to ₹115.19 in the previous year.

The Board of Directors of the Bank has not proposed any dividend for the financial year ended March 31, 2025.

The Dividend Distribution Policy of the Bank can be accessed from Bank's website at:

<https://www.indusind.com/content/dam/indusind-corporate/investor-resource/PoliciesoftheBank/IndusInd-Bank-Limited-Dividend-Distribution-Policy.pdf>.

Financial performance and state of the affairs of the Bank

The year under review was the second year of the 6th Triennial Planning Cycle of the Bank, (Planning Cycle 6) with the theme of "Growth, Granularity and Governance (3G in short)".

The Bank continued execution on the strategic priorities during the course of the year along with navigating cyclical asset quality issues especially in the unsecured segments.

However, the Bank faced multiple material developments since March 2025. These developments have been unfortunate to have taken place in a bank. Upon being made aware of the irregularities since March 2025, the Board has taken active steps in understanding and addressing all areas of concern holistically and disclosing progress transparently at the appropriate stages.

The Board and the Management set forth its desire of maintaining trust in the institution by aspiring for and implementing higher standards of transparency and compliance. In particular, the Bank has taken several measures to understand the root cause of the identified irregularities, ascertain the financial impact and take corrective actions as well as fix accountability etc.

The Bank has appropriately accounted for and reflected the impact while finalizing the results for the year ended March 31, 2025. The Bank's financials now reflect full and fair representation of all the concerns brought to its attention.

Overall, the Bank's balance sheet remains robust after fully absorbing adverse financial impact. The Bank has been profitable for the FY25 with Profit After Tax of ₹ 2,642.90 crores. The bank's balance sheet remains healthy after absorbing all these impacts with a Capital Adequacy Ratio of 16.24%, Provision Coverage Ratio of 70% and average Liquidity Coverage Ratio of 118% with excess liquidity of ₹ 39,600 crores.

The Board and the Management is committed to taking all necessary steps to restore the trust and confidence in the institution. The Bank continues to execute its strategy of focusing on domains like vehicle finance, retailisation of liabilities, scaling up SME and new businesses and building a One Bank approach. The growth will be achieved with a cultural shift towards right compliance and governance framework with open and honest communication with all stakeholders.

The Board along with the Management have shown a strong resolve to address all the identified issues in timely and comprehensive manner. The Bank has a robust Network and balance sheet even after absorbing impact from all the past anomalies. The learnings from these incidents will be imbibed to reinforce the governance and compliance culture of the organisation. The Bank at its core has profitable business model and it will pivot towards sustainable growth as we put this episode behind us. The Bank would like to express its gratitude to the regulators and particularly the Reserve Bank of India for its support and guidance in helping navigating these challenging times.

Some of the significant matters during the year are listed below:

- Internal Trades Derivative Accounting under the head 'Other Assets' amounting ₹1,959.98 crores being accumulated notional profits since FY 2015-16 have been written off as a prior period item in the current financial year.
- In conducting a review of the Bank's microfinance portfolio for the period ended December 31, 2024, the Internal Audit Department ('IAD') of the Bank noted incorrect accounting and subsequent reversal of cumulative interest income of ₹673.82 crore and Fee Income of ₹ 172.58 crores within the current financial year.
- Certain incorrect Manual Entries posted in the 'Other Assets' and 'Other Liabilities' pertaining to prior years amounting to ₹ 595 crores has been set off during the current financial year. This has no impact on the financial results of the Bank for the year ended March 31, 2025.
- During the internal review it was noted misclassification of certain microfinance loans as crop loans which has been resulted into incorrect classification of such loans as 'standard assets' along with accrual of interest income. The Bank has corrected this classification resulting in an additional recognition of Non-Performing Advances aggregating to ₹ 1,885.19 crores. The Bank made a provision for these at a rate of 95% aggregating to ₹1,791.08 crores and reversed interest of ₹178.12 crores.

Change in the Nature of Business

During the year under review, there has been no change in the nature of business of the Bank.

Performance of Subsidiary and Associate Company

During the year under review, Bharat Financial Inclusion Limited ("BFIL"), the wholly owned subsidiary of the Bank, earned revenue of ₹2,411.50 crores as against ₹2,334.64 crores earned during the previous year. The Net Loss for the year under review amounted to ₹67.49 crores as against profit of ₹27.21 crores in previous year. As a Business Correspondent undertaking, the strength of BFIL lies in its talent pool of trained and motivated employees that stood at 50,604 as on March 31, 2025.

IndusInd Marketing and Financial Services Private Limited ("IMFS") is an Associate Company of the Bank as 30% of its share capital is held by the Bank. IMFS is engaged in the business of providing manpower services, and during the year under review, earned a revenue of ₹460.31 crores as against ₹466.12 crores earned in the previous year. The net profit earned by IMFS during the year under review amounted to ₹0.44 crores as against ₹1.02 crores earned in the previous year. IMFS had 11,836 employees on its rolls as on March 31, 2025.

Pursuant to Section 129(3) of the Companies Act, 2013 read with Rule 8 of Companies (Accounts) Rules, 2014, the Bank has drawn up Consolidated Financial Statements including the Financial Statements of its Subsidiary Company and financial results of Associate Company, and such Consolidated Financial Statements are included in this Integrated Annual Report.

In accordance with the fourth proviso to Section 136(1) of the Companies Act, 2013, the Standalone Financial Statements and the Consolidated Financial Statements, including audited accounts of

BFIL and IMFS and all other documents required to be attached thereto have been hosted on the website of the Bank at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>

A statement containing the salient features of the financial position of the Subsidiary and Associate Company in Form AOC-1 is enclosed as 'Annexure' to the Financial Statements.

The Bank does not have any joint venture company and the subsidiary is not a material subsidiary in terms of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ["SEBI Listing Regulations"].

Share Capital

During the year under review, authorized capital of the Bank was at ₹1,000.00 crores.

The issued, subscribed and paid-up share capital of the Bank as at March 31, 2025 is ₹779.05 crores comprising of 77,90,54,472 equity shares of face value of ₹10 each.

During the year under review, the Bank has allotted 7,34,521 equity shares of ₹10 each pursuant to exercise of options by option holders under its various Employee Stock Option Schemes ("ESOS"). The equity shares allotted under ESOS ranks pari-passu with the existing equity shares issued and allotted by the Bank. The share capital of the Bank increased by ₹0.73 crores and share premium by ₹60.72 crores on account of the said allotment.

Debentures

Being a Scheduled Commercial Bank, compliance with the SEBI Circular on fund-raising by issuance of Debt Securities by Large Entities is not applicable to the Bank.

In compliance with Regulation 53 of the SEBI Listing Regulations, the names of the Debenture Trustees with their contact details are given below:

Trustee	
Name of Debenture Trustee	: Catalyst Trusteeship Limited (formerly GDA Trusteeship Ltd.)
Address	: GDA House, S. No.94/95, Plot No.85, Bhusari Colony (Right), Paud Road, Pune – 411038, Maharashtra, India
Website	: www.catalysttrustee.com
E-mail	: dt@ctltrustee.com

Tier 1 Capital

During FY 2024-25, the Bank has not raised any non-equity Tier 1 capital. As on March 31, 2025, the Bank had no non-equity Tier 1 capital instruments.

Tier 2 Capital

During FY 2024-25, the Bank has not raised any Tier 2 capital. As on March 31, 2025, the value of outstanding Tier 2 Capital instruments is ₹2,800.00 crores.

Deposits

The Bank is a banking company governed by the Banking Regulation Act, 1949, and as such, the provisions in the Companies Act, 2013 relating to acceptance of Public Deposits are not applicable.

Capital Adequacy

The Bank continues to be adequately capitalized. The Capital Adequacy Ratio of the Bank, calculated under the Basel III Capital Regulations mandated by Reserve Bank of India ("the RBI"), is set out below:

Particulars	March 31, 2025	March 31, 2024
i) Capital Adequacy Ratio (CRAR)	16.24%	17.23%
ii) CRAR- Common Equity Tier 1 Capital	15.10%	15.82%
iii) CRAR- Tier 1 Capital	15.10%	15.82%
iv) CRAR- Tier 2 Capital	1.14%	1.41%

Credit Ratings

Instruments	Rating	Rating Agency
Domestic Ratings		
Infrastructure Bond program/Tier 2 Bonds	AA+	CRISIL
Certificates of Deposit Program/ Short Term FD Program	A1+	CRISIL
Certificates of Deposit Program	A1+	CARE
Senior Bonds program /Tier 2 Bonds	AA+	India Ratings and Research
International Ratings		
Senior Unsecured MTN Programme	Ba1	Moody's Investors Service

Bank's Directors

The Bank's Board comprised eleven Directors as on March 31, 2025, i.e., eight Non-Executive, Independent Directors viz. Mr. Sunil Mehta, Part-time Chairman, Mrs. Akila Krishnakumar, Mr. Rajiv Agarwal, Mrs. Bhavna Doshi, Mr. Jayant Deshmukh, Mr. Pradeep Udhas, Mr. L. V. Prabhakar, Mr. Rakesh Bhatia; one Non-Executive, Non-Independent Director viz. Mr. Sudip Basu and Mr. Sumant Kathpalia, Managing Director & CEO and Mr. Arun Khurana, Whole-time Director (Executive Director).

(a) Non-Executive, Independent Directors

All Independent Directors have confirmed that they meet the criteria of independence as prescribed under Section 149 (6) and (7) of the Companies Act, 2013, and Regulation 25 of the SEBI Listing Regulations. The following Directors continue to be identified as Independent Directors as on March 31, 2025:

1. Mr. Sunil Mehta
2. Mrs. Akila Krishnakumar
3. Mr. Rajiv Agarwal
4. Mrs. Bhavna Doshi
5. Mr. Jayant Deshmukh
6. Mr. Pradeep Udhas
7. Mr. L. V. Prabhakar
8. Mr. Rakesh Bhatia

Pursuant to Regulation 25(9) of SEBI Listing Regulations, the Bank's Board of Directors have also obtained a Certificate from M/s Alwyn Jay & Co., Practicing Company Secretaries, that the aforesaid Directors meet the 'Criteria of Independence' and are independent of the Management.

The said Certificate is furnished at **Annexure I** and forms an integral part of this Integrated Annual Report.

(b) Woman Director

In terms of the provisions of Section 149 of the Companies Act, 2013, read with Rule 3 of the Companies (Appointment and Qualification of Directors) Rules, 2014, and Regulation 17 of the SEBI Listing Regulations, specified companies are required to have at least one Woman Director on their Board.

Mrs. Akila Krishnakumar (DIN: 06629992), who joined the Board on August 10, 2018, is a Non-Executive, Independent Woman Director of the Bank. Mrs. Akila Krishnakumar is Chairperson of the Compensation and Nomination & Remuneration Committee, and I. T. Strategy Committee. She is also a Member of the Audit Committee of the Board, Special Committee of the Board for Monitoring and Follow-up of cases of frauds, and Oversight Committee.

Mrs. Bhavna Doshi (DIN: 00400508), who joined the Board on January 14, 2020, is a Non-Executive, Independent Woman Director of the Bank. Mrs. Bhavna Doshi is the Chairperson of the Audit Committee of the Board. She is also a Member of the Finance Committee, Stakeholders' Relationship Committee, Risk Management Committee, Special Committee of the Board for Monitoring and Follow-up of cases of frauds, and Oversight Committee.

Appointment / Re-appointment of Directors

Pursuant to the recommendation of the Compensation and Nomination & Remuneration Committee (C&NRC), the Board of Directors have appointed / re-appointed the following Directors:

- **Mr. Lingam Venkata Prabhakar (DIN: 08110715):** The Board of Directors had on March 30, 2024, approved the appointment of Mr. Lingam Venkata Prabhakar as Non-Executive, Independent Director of the Bank for a period of four years, with effect from March 30, 2024, up to March 29, 2028 (both days inclusive).

The Shareholders of the Bank had, on June 12, 2024, approved the appointment of Mr. Lingam Venkata Prabhakar as Non-Executive, Independent Director, of the Bank by passing a Special Resolution through Postal Ballot. In accordance with Section 149(13) of the Companies Act, 2013, Mr. Lingam Venkata Prabhakar is not liable to retire by rotation.

- **Mr. Rakesh Bhatia (DIN: 06547321):** The Board of Directors had on March 30, 2024, approved the appointment of Mr. Rakesh Bhatia as Non-Executive, Independent Director of the Bank for a period of four years, with effect from March 30, 2024, up to March 29, 2028 (both days inclusive).

The Shareholders of the Bank had, on June 12, 2024, approved the appointment of Mr. Rakesh Bhatia as Non- Executive, Independent Director of the Bank by passing a Special Resolution through Postal Ballot. In accordance with Section 149(13) of the Companies Act, 2013, Mr. Rakesh Bhatia is not liable to retire by rotation.

- **Mr. Sudip Basu (DIN: 09743986):** The Board of Directors had on May 30, 2024, approved the appointment of Mr. Sudip Basu as Non-Executive, Non-Independent Director of the Bank for a period of four years, with effect from May 30, 2024, up to May 29, 2028 (both days inclusive).

The Shareholders of the Bank had, on July 4, 2024, approved the appointment of Mr. Sudip Basu as Non-Executive, Non-Independent Director of the Bank by passing a Ordinary Resolution through Postal Ballot. Mr. Sudip Basu being a Non- Executive, Non-Independent Director, is liable to retire by rotation.

- **Mr. Sumant Kathpalia (DIN: 01054434):** The Board of Directors of the Bank had, at their meeting held on September 27, 2024, approved the re-appointment of Mr. Sumant Kathpalia as Managing Director & CEO of the Bank with effect from March 24, 2025, subject to approval of Reserve Bank of India and the Shareholders of the Bank.

Reserve Bank of India had, vide letter dated March 6, 2025, approved the re-appointment of Mr. Sumant Kathpalia as the Managing Director & CEO of the Bank for a further period of 1 year, with effect from March 24, 2025 up to March 23, 2026 (both days inclusive).

Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.

Retirement by Rotation

Mr. Sudip Basu (DIN: 09743986): In compliance with Section 152 of the Companies Act, 2013, Mr. Sudip Basu, Non-Executive, Non-Independent Director of the Bank is liable to retire by rotation at the 31st Annual General Meeting of the Bank and being eligible, offers himself for re-appointment.

A Resolution seeking approval of the Shareholders for Mr. Sudip Basu's re-appointment, forms part of the Notice convening the 31st Annual General Meeting. A brief Resume of Mr. Sudip Basu is furnished in the Report on Corporate Governance for information of the Shareholders.

As required under Regulation 36(3) of the SEBI Listing Regulations, particulars of the Directors seeking appointment/re-appointment, as aforesaid are given in the Annexure to the Statement attached to the Notice convening the 31st Annual General Meeting, which forms part of the Integrated Annual Report.

Pursuant to the provisions of Section 164 of the Companies Act, 2013, none of the Directors have been disqualified from being appointed as 'Director' of the Bank.

Certificate of Non-Disqualification of Directors

In terms of Regulation 34(3) read with Schedule V of the SEBI Listing Regulations, the Bank has obtained a Certificate from M/s Alwyn Jay & Co., Practicing Company Secretaries, confirming that none of the Directors on the Board of the Bank have been debarred or disqualified from being appointed or continuing as Directors of the companies, either by the SEBI or the MCA or any other statutory/ regulatory authorities. The said Certificate is attached as **Annexure II** to this Integrated Annual Report.

Statement regarding Opinion of the Board with regard to Integrity, Expertise and Experience of the Independent Directors appointed during the year under review:

The Independent Directors appointed/re-appointed during the year under review were subject to due-diligence by the Compensation and Nomination & Remuneration Committee, based on parameters of qualification, expertise, track record, integrity and such other parameters as stipulated under extant norms prescribed by the RBI.

Based on the recommendations of the Compensation and Nomination & Remuneration Committee, the Board of Directors, after conducting their own assessment, were of the opinion that the Independent Directors appointed / re-appointed during the year under review, possess the necessary integrity, expertise and experience, and that their appointment / re-appointment, is in the interest of the Bank.

Cessation of Directors during the year under review

Dr. T. T. Ram Mohan (DIN: 00008651): ceased to be Director of the Bank with effect from close of business hours on May 11, 2024, on completion of his tenure.

The Board places on record its sincere appreciation for the contribution made by Dr. T. T. Ram Mohan during his tenure on the Board.

Cessation of Directors after the end of the year under review and upto the date of this Report

Following Directors demitted the office after the end of the financial year 2024- 2025, and up to the date of this Report.

- **Mr. Sumant Kathpalia (DIN: 01054434):** Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.
- **Mr. Arun Khurana (DIN: 00075189):** Mr. Arun Khurana, Whole-time Director (Executive Director), Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025, resigned from services of the Bank with effect from close of working hours on April 28, 2025.
- **Mr. Jayant Deshmukh (DIN:08697679):** Mr. Jayant Deshmukh Ceases to be the Director of the Bank with effect from close of working hours on July 23, 2025, upon completion of his tenure.

The Board places on record its sincere appreciation for the contribution made by Mr. Jayant Deshmukh during his tenure on the Board.

Board and Committee Meetings

During the year under review, 31 meetings of the Board of Directors were held.

Details of composition of the Board and of all its Committees, Meetings held, and Attendance of the Directors at such Meetings, are provided in the Corporate Governance Report, which forms part of the Integrated Annual Report.

The intervening gap between the meetings of the Board and Committees, was within the period as prescribed under the provisions of the Companies Act, 2013 and the SEBI Listing Regulations.

Performance Evaluation of the Board

Pursuant to the provisions of the Companies Act, 2013 and the SEBI Listing Regulations, the Compensation and Nomination & Remuneration Committee of the Board had laid down the criteria for Performance Evaluation of the Board as a whole, Individual Directors including Independent Directors, Non-Independent Directors, the Chairman and the Committees of the Board, as well as the process for such evaluation.

The Bank has aligned its Board Evaluation Framework in line with the Guidance Note on Board Evaluation issued by the SEBI as per Circular dated January 5, 2017.

The Bank has engaged an external Independent Professional Agency for conducting the Performance Evaluation exercise.

The Board of Directors has carried out the annual evaluation of the performance of the Board as a whole, Individual Directors including Independent Directors, Non-Independent Directors, the Chairman and the Committees of the Board. The performance of the Board as a whole, Individual Directors including Independent Directors, Non-Independent Director, the Chairman and the Committees of the Board have been evaluated /reviewed by the Compensation and Nomination & Remuneration Committee, by the Independent Directors and by the Board of Directors.

The Board has formulated a Policy on Performance Evaluation which details the various aspects that are to be considered for evaluating the performance of the Board, including but not limited to attendance, participation in the meetings, contribution towards strategies of the Board, etc.

The Policy on Performance Evaluation provides a guideline for the individual Directors to evaluate the Board, its Committees and individual directors.

The Policy on Performance Evaluation is available on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>

The Statement indicating the manner in which the evaluation exercise was conducted is included in the Corporate Governance Report, which forms part of this Integrated Annual Report.

Policy for Selection and Appointment of Directors

The Board of Directors are at the helm of the Bank and an enlightened Board creates a culture of leadership and provides a long-term policy approach to improve the quality of governance.

The Policy for Selection and Appointment of Directors has been formulated and adopted by the Bank in terms of Section 178 of the Companies Act, 2013, the relevant provisions of the SEBI Listing Regulations, Section 10A of the Banking Regulation Act, 1949 and the Guidelines issued by the RBI, in this regard, from time to time.

The Policy for Selection and Appointment of Directors shall act as a guideline for the Compensation and Nomination & Remuneration Committee for determining the qualifications, positive attributes, independence of Directors and matters related thereto, to recommend appointment and removal of Directors on the Board of the Bank.

The Policy for Selection and Appointment of Directors has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>

Familiarization Programs for Independent Directors

Various programs were undertaken for familiarizing the Independent Directors of the Bank, details of which are disclosed in the Corporate Governance Report, which forms part of the Integrated Annual Report.

Change in Key Managerial Personnel

The following were the changes in the Key Managerial Personnel of the Bank:

- **Mr. Sumant Kathpalia:** Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank resigned from services of the Bank with effect from close of working hours on April 29, 2025
- **Mr. Gobind Jain:** Mr. Gobind Jain, Chief Financial Officer (CFO) and Key Managerial Personnel of the Bank, vide his letter email dated January 17, 2025 resigned from the services of the Bank with effect from close of working hours on Monday, January 20, 2025.
- **Mr. Arun Khurana:** Mr. Arun Khurana – Whole-time Director (Executive Director) & Deputy CEO and Key Managerial Personnel of the Bank had taken additional charge as Chief Financial Officer of the Bank with effect from Tuesday, January 21, 2025, in addition to his existing role and responsibilities.

The Bank relieved Mr. Khurana from this additional responsibility, with effect from close of business hours on April 17, 2025.

Mr. Arun Khurana -Whole-time Director (Executive Director), Key Managerial Personnel of the Bank, resigned from services of the Bank with effect from close of working hours on April 28, 2025.

- **Mr. Santosh Kumar:** Mr. Santosh Kumar, Chief Accountant was elevated as Deputy Chief Financial Officer and Special Officer – Finance & Accounts and designated as a 'Key Managerial Personnel' of the Bank, with effect from Friday, April 18, 2025.

System for Internal Financial Controls and its Adequacy

The Bank operates in a computerized environment with a Core Banking Solution system, supported by diverse application platforms for handling specific businesses areas such as Treasury, Trade Finance, Credit Cards, Retail Loans, etc.

The process of recording of transactions in each of the application platforms is subject to various forms of controls such as, in-built system checks, maker – checker authorizations, independent post-transaction reviews, etc.

Financial statements are prepared based on computer system outputs. The responsibility of preparation of Financial Statements is entrusted to a dedicated unit which is completely independent. This unit does not originate accounting entries except for limited matters such as, share capital, taxes, transfers to reserves and period end closing entries.

On the basis of the investigation carried out by internal/external agencies of significant matters stated in note 18.17 of the standalone financial statements, override of controls by erstwhile Key Managerial Personnel and senior bank personnel was observed, which led to identification of several deficiencies in the internal controls with reference to maintenance of books of account and preparation of the

financial statements. Basis above, the joint statutory auditors have given an adverse opinion on Internal Financial Controls with respect to financial statements. The joint statutory auditors have performed audit test considering the reported weaknesses and basis the tests performed have opined in their audit report that this has no impact on the true and fair view of the Standalone Financial Statement for the year ended March 31, 2025.

The Board of Directors has taken necessary steps in addressing the areas of concerns raised in the various external/internal reports. To further strengthen the internal control environment, the Board of Directors of the Bank has set up a project management office to ensure that necessary steps including strengthening of policy and procedures, preparation and approval of accounting entries & analysis, control and discipline over reconciliation, minimizing manual accounting entries, automated process to enhance the design and operating effectiveness controls and report to the Board on an ongoing basis. The Board of Directors has also taken steps to fix the staff accountability.

Conservation of Energy and Technology Absorption and Foreign Exchange Earnings and Outgo

The information on conservation of energy and technology absorption pursuant to Section 134 (3) (m) of the Companies Act, 2013 read with the Rule 8 (3) of the Companies (Accounts) Rules, 2014, is mentioned below.

Conservation of Energy:

Considering the nature of its activities as an entity in the Financial Services sector, the Bank has voluntarily taken steps towards conservation of energy, details of which are furnished in Principle 6 of the Business Responsibility and Sustainability Report which has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/sustainability/esg-ratings-andreporting.html>

Technology Absorption:

The Bank has made optimum use of Information Technology in its operations. Details pertaining to Technology Absorption have been explained in the Management Discussion and Analysis Report which forms an integral part of the Integrated Annual Report.

Foreign Exchange Earnings and Outgo:

The provisions relating to 134 (3) (m) of the Companies Act, 2013, on particulars relating to Foreign Exchange Earnings and Outgo are not applicable to a banking company and as such, no disclosure is being made in this regard.

Risk Management

The Bank has an Enterprise-wide Risk Management (ERM) framework in place. The integrated Risk Management Department covers, Credit Risk, Market Risk, Assets-Liabilities Management (ALM) and Operational Risk across all verticals, independent of business functions.

Risk Management functions in the Bank have been aligned with best industry practices, supported by advanced risk measurement and analytical systems which enable proactive risk management and monitoring. Risk Management is continually enhanced in line with changes in operating environment and regulations.

The Bank has a comprehensive framework of Risk Management Policies which specify the risk appetite, risk measurement methodologies, and monitoring and control measures for the respective business segments. The policies have been designed keeping risk appetite as the central objective, and business strategies have been aligned to risk policies.

The Bank has set up a Board-level Committee, viz., 'Risk Management Committee' to examine risk policies and procedures developed by the Bank and monitor adherence to risk parameters and prudential limits set for different portfolios / products / segments.

Details of Risk Management Models and Frameworks implemented by the Bank are mentioned under 'Management Discussion and Analysis', which forms part of Integrated Annual Report.

Vigil Mechanism / Whistle Blower Policy

The Bank has in place the 'Whistle Blower Policy'. The Policy is in compliance with the RBI Guidelines, provisions of the Companies Act, 2013, and the SEBI Listing Regulations. The Vigil Mechanism at the Bank requires submission of Quarterly Reviews before the Audit Committee of the Board and placing of Annual Reviews before the Audit Committee and the Board of Directors. The Policy also incorporates suggestions of the Protected Disclosure Scheme for Private Sector and Foreign Banks, instituted by the RBI.

The Board of Directors of the Bank have constituted a Board level Committee, viz., the Vigilance Committee, which conducts overview of cases of vigilance nature arising out of actions of the employees of the Bank and review of vigilance activities. The Committee meets at least thrice a year.

The Bank's Whistle Blower Policy is in sync with all statutory and regulatory guidelines.

Further details about the Vigil Mechanism are furnished in the Report on Corporate Governance and the Whistle Blower Policy of the Bank has been hosted on the Bank's website at:

<https://www.indusind.com/content/dam/indusind-corporate/investor-resource/PoliciesoftheBank/Whistle-Blower-Policy.pdf>

Reporting of Frauds by the Auditors

The statutory auditors have reported the seven matters through Form No. ADT-4 to the Central Government for the financial year 2024-25 pursuant to the requirement as per Section 143(12) of the Companies Act, 2013 read with Rule 13(1) to (4) of the Companies (Audit and Auditors Rules), 2014 and Circular No. NF-25013/2/2023 dated June 26, 2023 issued by the National Financial Reporting Authority, for which the Bank has also filed Fraud Monitoring Return (FMR) with the RBI.

1. The three matters are referred in the note 18 (17.1) to 18 (17.3) of the standalone financial statements for the year ended March 31, 2025 and basis the statutory auditors judgement, they have reasons to believe that suspected offences involving fraud may have been committed by certain senior officials of the Bank; and
2. Other four matters pertain to Misappropriation and Criminal Breach of Trust, Cheating and Forgery as mentioned in the FMR.

Statutory Auditors

M/s M S K A & Associates, Chartered Accountants (ICAI Firm Registration Number 105047W) and M/s Chokshi & Chokshi LLP, Chartered Accountants (ICAI Firm Registration Number 101872W/ W100045), were the Joint Statutory Auditors of the Bank for the financial year ended March 31, 2025.

As per the RBI guidelines issued on April 27, 2021, a Statutory Auditor can conduct audit of Scheduled Commercial Bank for a maximum period of three years at a time. Statutory Auditor would not be eligible for re-appointment in the same Entity for six years (two tenures) after completion of full or part of one term of the audit tenure.

Members may note that the appointment of M/s M S K A & Associates, Chartered Accountants (ICAI Firm Registration Number 105047W), was approved by the Members at the 28th Annual General Meeting of the Bank held on August 19, 2022, for a period of three consecutive years, i.e., until the conclusion of the 31st Annual General Meeting, subject to approval from the RBI on an annual basis.

Since M/s M S K A & Associates, Chartered Accountants, has completed their tenure of three years and their appointment is valid up to the conclusion of the 31st Annual General Meeting, the Bank hereby proposes to appoint M/s Borkar & Muzumdar (ICAI Firm Registration Number 101569W) as one of the Joint Statutory Auditors of the Bank for period of three years, commencing from conclusion of 31st Annual General Meeting until the conclusion of 34th Annual General Meeting, which would be held in FY 2028-29, subject to approval from the RBI on an annual basis.

Appointment of M/s Chokshi & Chokshi LLP, Chartered Accountants (ICAI Firm Registration Number 101872W/W100045) was approved by the Members at the 30th Annual General Meeting of the Bank held on August 27, 2024, for a period of three consecutive years, i.e., until the conclusion of the 33rd Annual General Meeting, which would be held in FY 2027-28, subject to approval from the Reserve Bank of India on an annual basis.

M/s Chokshi & Chokshi LLP, Chartered Accountants (ICAI Firm Registration Number 101872W/W100045) are proposed to be re-appointed as one of the Joint Statutory Auditors of the Bank for FY 2025-26, being their second year of appointment.

Independent Auditors' Report

M/s M S K A & Associates and M/s Chokshi & Chokshi LLP, Joint Statutory Auditors of the Bank, have audited the accounts of the Bank for the financial year 2024-25 and their Report is enclosed and forms part of the Integrated Annual Report.

The Joint Statutory Auditors have given unmodified opinion on financial statements, with the below emphasis of matters and pursuant to Section 143(3)(i) of the Companies Act, 2013, an adverse opinion was reported with respect to the adequacy and operating effectiveness of internal financial controls with respect to Financial Statements (refer 'Annexure A' to the Independent Auditors' Report).

The Joint Statutory Auditors have emphasised following key matters in their opinion:

1. Internal Trades Derivative Accounting under the head 'Other Assets' amounting to ₹ 1,959.98 crores being accumulated notional profits since FY 2015-16 have been written off as a prior period item in the current financial year.
2. Certain incorrect Manual Entries posted in the 'Other Assets' and 'Other Liabilities' pertaining to prior years amounting to ₹595 crores has been set off during the current financial year.
3. Incorrect accounting and subsequent reversal of cumulative interest income of ₹ 673.82 crore and Fee Income of ₹ 172.58 crores within the current financial year.

Management response: The Board has taken necessary steps to ensure that the Bank has given necessary accounting effect for the discrepancies identified to ensure that the Financial Statements as on March 31, 2025, gives true and fair view. This has been detailed in the "Notes to Account" para 18 (17.1), 18(17.2) and 18(17.3). The Board has also taken necessary steps to strengthen the adequacy & effectiveness of internal control.

Secretarial Audit

Pursuant to the provisions of Section 204 of the Companies Act, 2013 and the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014, the Bank had appointed M/s Alwyn Jay & Co., Company Secretaries in Practice, to undertake Secretarial Audit of the Bank for the FY 2024-25.

The Secretarial Audit Report submitted by M/s Alwyn Jay & Co. is furnished at **Annexure III** and forms an integral part of this Integrated Annual Report. There were no qualifications, reservations, adverse remarks or disclaimers made by the Secretarial Auditor in their report.

Pursuant to the provisions of Section 204 of the Companies Act, 2013 and Rules made thereunder and Regulation 24A of SEBI (Listing Obligations and Disclosure Requirements) 2015, the Bank has appointed M/s. Alwyn Jay & Co., Company Secretaries, Peer Reviewed Company Secretaries (Firm Registration No. P2010MH021500 and Peer Review Certificate No. 5936/2024) as Secretarial Auditors of the Bank for conducting Secretarial Audit of the Bank for term of five consecutive years from Financial Year 2025-2026 up to Financial Year 2029 – 2030, subject to approval of Shareholders of the Bank.

Employees Stock Option Scheme

The Bank had instituted the Employee Stock Option Scheme (ESOS-2020) to enable its employees, including Whole-time Directors, to participate in the capital appreciation and future growth of the Bank.

Under the Scheme, Options can be granted, which upon exercise could give rise to the issuance of a number of shares up to 7% of the aggregate number of paid-up equity shares of the Bank from time to time. The eligibility and number of Options to be granted to an employee is determined on the basis of criteria laid down in the Scheme and is approved by the Compensation and Nomination & Remuneration Committee of the Board of Directors.

An aggregate of 5,49,67,313 Options, comprising approx. 7% of the Bank's paid-up Equity Capital, have been granted under the Scheme. Statutory disclosures as required under Rule 12 of Companies (Share Capital and Debentures) Rules, 2014 are given at **Annexure IV**, and form an integral part of this Integrated Annual Report.

The Annual Certificate on compliance with the SEBI (Share Based Employee Benefits & Sweat Equity) Regulations, 2021 issued by the Secretarial Auditor of the Bank shall be placed before the Members at the ensuing Annual General Meeting of the Bank.

The Employees Stock Option Scheme is administered by the Compensation and Nomination & Remuneration Committee of the Board.

Statutory disclosures as mandated under Regulation 14 of the SEBI (Share Based Employee Benefits & Sweat Equity) Regulations, 2021, have been hosted on the website of the Bank at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>

Compliance with Secretarial Standards

The Bank has complied with the provisions of the applicable Secretarial Standards issued by the Institute of Company Secretaries of India and has put in place systems which are adequate and are operating effectively.

Maintenance of Cost Records

Being a banking company, the Bank is not required to maintain cost records as per sub-section (1) of Section 148 of the Companies Act, 2013.

Proceedings under Insolvency and Bankruptcy Code

Details of application made or any proceedings pending under the Insolvency and Bankruptcy Code, 2016 (31 of 2016) during the year under review, along with their status as at the end of the financial year:

PAN No	Name of borrower	Date of filing the case to NCLT	Date when NCLT admitted the case	Is the case filed under RBI direction?	Resolution status (RP / Liquidation / Delay / Yet to be Admitted)	Remarks
AAACC1921B	Cox & Kings Ltd(Borrower) Cox and Kings Global Services Pvt Ltd. (Corporate Guarantor	29-06-2020	05-01-2023	No	Liquidation	In the matter of COX & Kings Limited (borrower), we have filed application u/s 7 of IBC against the Corporate Guarantor- Cox & Kings Global Services Ltd for Principal Liability of Borrower. Presently, company is under liquidation as no resolution plan was received.
AAACW6349M	SITI NETWORKS LIMITED	30-04-2022	22-02-2023	No	RP	The Bank has filed section 7 application against the borrower SITI Networks Ltd and claimed full dues. The application has been admitted and CIRP process is going on.
AACCH3475M	Hacienda Projects Pvt. Ltd.	05-05-2022	11-11-2022	No	RP	The Bank has filed section 7 application against the borrower Hacienda Projects Pvt Ltd and has been admitted under CIRP as on 11.11.2022. However, borrower has challenged the same before NCLAT and currently there is stay. We are pursuing the matter.
AADCC5681P	Cloud 9 Projects Pvt. Ltd.	05-05-2022	-	No	Yet to be admitted	The Bank has filed section 7 application against the borrower Cloud 9 Projects Pvt Ltd and claimed full dues. The case is yet to be admitted and is under litigation.
AADCT5306Q	Fidere Facilities Management Pvt. Ltd	16-02-2023	05-10-2023	No	Liquidation	The Bank has filed section 7 application against the borrower and claimed full dues. Presently, company is under liquidation as no resolution plan was received.
AAICS6204K	Siddhi Agro Foods Pvt Ltd.	29-03-2023	03-04-2024	No	RP	IndusInd Bank Ltd. filed an application under Section 7 of the IBC, 2016 against the borrower and same has been admitted. The Committee of Creditors have approved the resolution plan which is under implementation. Bank is expected to realise an amount of ₹8.46 crore as per resolution plan.
AAECG1970A	GRAND AUTO UDHOG P LTD.	29-04-2023	06-03-2024	No	Liquidation	The Bank has filed section 7 application against the borrower and claimed full dues. Presently, company is under liquidation as no resolution plan has been received.
AACCF0799E	Feedback Energy Distribution Company Limited	26-06-2023	12-12-2023	No	RP	The bank has filed sanction 7 application against the borrower Feedback Energy Distribution Company Limited which has been admitted and claimed full dues. The company is under CIRP process which is going on.
AAECV0177C	Vamsee Teja Modern Rice Mill Pvt Ltd	03-07-2023	-	No	Yet to be admitted	The bank has filed Section 7 application against the borrower which is pending for admission.
AAACE6918J	McLeod Russel India Ltd	13-07-2023	-	No	Yet to be admitted	The bank has filed Section 7 application against the borrower which is pending for admission.

PAN No	Name of borrower	Date of filing the case to NCLT	Date when NCLT admitted the case	Is the case filed under RBI direction?	Resolution status (RP / Liquidation / Delay / Yet to be Admitted)	Remarks
AACCK7334A	KKSPUN India Limited	06-04-2024	-	No	Yet to be admitted	The bank has filed Section 7 application against the borrower which is pending for admission.
AAFCN5811N	Nice Texcot Trading & Agency Private Limited (Borrower) Precision Realty Developers Private Limited (Corporate Guarantor)	23-08-2023	20-10-2023	No	RP	Section 7 application was filed against Precision Realty Developers pvt. Ltd, Corporate Guarantor and mortgager to borrower. The case has been admitted on application filed by another creditor. We have filed proof of claim which has been admitted. The CIRP process is going on.
AARCS5614A	Syska Led Lights Pvt. Ltd	18.07.2024	08.10.2024	No	RP	The Bank has filed section 7 application against the borrower and claimed full dues. The case has been admitted under CIRP in an application filed by another creditor. We have filed our proof of claim which has been admitted.
AAKCS1764Q	Shorewala Paper Industries Pvt Ltd	19.07.2024	-	No	Yet to be admitted	The bank has filed Section 7 application against the borrower which is pending for admission
AADCS9339J	Shorewala Roller Flour Mills Pvt Ltd	19.07.2024	-	No	Yet to be admitted	The bank has filed Section 7 application against the borrower which is pending for admission
AAECS0765R	Simplex Infrastructures Limited	17.12.2024	-	No	Yet to be admitted	The bank has filed Section 7 application against the borrower which is pending for admission
AAJCS6432Q	Supermak Foils Pvt Ltd	20.01.2025	-	No	Yet to be admitted	The bank has filed Section 7 application against the borrower which is pending for admission
AABCP2118E	PEGASUS FARMACO (INDIA) PRIVATE LIMITED	01-12-2024		No	Yet to be Admitted	The bank has filed Section 7 application against the borrower which is pending for admission

Directors' Responsibility Statement

To the best of their knowledge and belief and according to the information and explanations obtained by them, the Directors make the following statement in terms of Section 134(3)(c) and 134 (5) of the Companies Act, 2013:

- that in the preparation of the Annual Accounts for the year ended March 31, 2025, the applicable Accounting Standards have been followed along with proper explanation relating to material departures, if any;
- that such accounting policies as mentioned in the Notes to the Financial Statements have been selected and applied consistently and that judgments and estimates have been made that are reasonable and prudent so as to give a true and fair view of the state of affairs of the Bank as at March 31, 2025, and of the profit of the Bank for the year ended on that date;
- that proper and sufficient care has been taken for the maintenance of adequate accounting records in accordance with the provisions of the Companies Act, 2013 for safeguarding the assets of the Bank and for preventing and detecting frauds and other irregularities;
- that the Annual Financial Statements have been prepared on a 'going concern' basis;

- that proper internal financial controls were in place and that the financial controls were adequate and operating effectively, except for the matter mentioned in section 'System for Internal Financial Controls and its Adequacy' above; and

- that systems to ensure compliance with the provisions of all applicable laws were in place and were adequate and operating effectively.

Annual Return

Pursuant to Section 92(3) read with Section 134(3) (a) of the Companies Act, 2013, the Annual Return of the Bank as on March 31, 2025, in the prescribed Form MGT-7 is available on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>

Particulars of Employees

The Bank had 44,974 employees on its rolls as on March 31, 2025.

122 employees employed throughout the year were in receipt of remuneration of ₹1.02 crores per annum or more, and 33 employees employed for the part of the FY 2024-25 were in receipt of remuneration of ₹8.50 lakh per month or more.

The information containing particulars of employees pursuant to Section 197 of the Companies Act, 2013 read with Rule 5(2) of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014 forms part of this Report. However, the above details are not being sent along with this Annual Report to the Members of the Bank in line with the provision of Section 136 of the Companies Act, 2013. Members who are interested in obtaining the details may please send an email to the Secretarial Team at investor@indusind.com.

None of the employees hold (by himself or along with his spouse and dependent children) more than two percent of the Equity Share Capital of the Bank.

Details pursuant to remuneration of Directors and Employees in terms of Section 197 (12) of the Companies Act, 2013 read with Rule 5(1) of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014 including the Companies (Appointment and Remuneration of Managerial Personnel) Amendment Rules, 2016, are given at **Annexure V** which forms an integral part of this Integrated Annual Report.

Policy on Remuneration to Non-Executive Directors

The Bank has formulated and adopted a Policy on Remuneration to Non-Executive Directors of the Bank in accordance with the RBI's circulars on 'Corporate Governance in Banks - Appointment of Directors and Constitution of Committees of the Board' (dated April 26, 2021) and 'Review of Fixed Remuneration granted to Non-Executive Directors (NEDs) (dated February 9, 2024).

All Non-Executive, Independent Directors of the Bank were paid Fixed Remuneration and Sitting Fees for attending Board and Committee meetings during the year under review.

The annual remuneration payable to a single Non-Executive Director of the Bank did not exceed 50% of the total annual remuneration payable to all Non-Executive Directors.

No Stock Options were granted to the Non-Executive Directors. The 'Policy on Remuneration to Non-Executive Directors' is hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Details of remuneration paid to the Non-Executive, Independent Directors, the Managing Director & CEO and Whole-time Director (Executive Director) of the Bank, are given under the Corporate Governance Report, which forms part of the Integrated Annual Report.

Particulars of Loans, Guarantees or Investments outstanding

Pursuant to Section 186(11) of the Companies Act, 2013, loans made, guarantees given, securities provided or acquisition of securities by a banking company in the ordinary course of its business are exempted from the disclosure requirement under Section 134(3)(g) of the Companies Act, 2013.

Particulars of Contracts or Arrangements with Related Parties

All transactions entered with 'Related Parties' during the year under review were conducted on an 'arm's length basis' and in the 'ordinary course of business' of the Bank, and therefore does not attract the provisions of Section 188 of the Companies Act, 2013.

Further, there are no materially significant Related Party Transactions entered by the Bank during the year under review, with any of its Related Parties, viz., Promoters, Directors, Key Management Personnel, Subsidiary and other related entities including IMFS, an Associate Company, which may have potential conflict with the interest of the Bank at large.

In view of the above, the disclosure under Form AOC-2 is not applicable to the Bank.

The Policy on Related Party Transactions as approved by the Board of Directors has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>>Policies&Codes>>RelatedPartyTransactionPolicy>

Consolidated Financial Statements

In accordance with Section 129 (3) of the Act, Consolidated Financial Statements of IndusInd Bank Limited ('the Bank'), Bharat Financial Inclusion Limited (formerly known as IndusInd Financial Inclusion Limited) ("BFIL") ("the Subsidiary") and IndusInd Marketing and Financial Services Private Limited ("IMFS") ("the Associate") has been prepared and is included in the Integrated Annual Report.

In accordance with Section 136(1) of the Companies Act, 2013, the Integrated Annual Report of the Bank, containing therein its Standalone Financial Statements and the Consolidated Financial Statements and all other documents required to be attached thereto has also been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>

Further, the Audited Annual Accounts of the Subsidiary of the Bank has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>

In the preparation of the Consolidated Financial Statements, the Standalone Financial Statements of BFIL, the wholly-owned subsidiary for the year ended March 31, 2025, have been considered on a line by line basis by adding together like items of assets, liabilities, income and expenses, in accordance with AS 21.

In accordance with AS 23, the Standalone Financial Statements of IMFS, an associate in which the Bank has a 30% stake, has been considered in the Consolidated Financial Statements by adopting 'Equity Method'.

Indian Accounting Standards (Ind AS)

The RBI issued a circular in February 2016, requiring Scheduled Commercial Banks to implement Indian Accounting Standards (Ind AS) from April 1, 2018. Vide a press release dated April 5, 2018 the implementation was deferred by one year. The legislative amendments recommended by the Reserve Bank towards implementation of Ind AS are still under consideration of the Government of India. Accordingly, the RBI had, through a notification dated March 22, 2019, deferred the Ind AS implementation until further notice.



Pursuant to the RBI Circular dated February 11, 2016, the Bank formed a Steering Committee, comprising members from cross-functional areas, for the purpose of reviewing and monitoring the progress of implementation. The Bank had set up a Working Group under the guidance of the Steering Committee and has conducted Gap Assessment and identified the differences between the current accounting framework and Ind AS, including the identification of the accounting policy options provided under Ind AS 101, First Time Adoption.

The Audit Committee of the Board of Directors has an oversight on the progress of the Ind AS implementation. In accordance with RBI directions, the Bank has been submitting half yearly standalone pro forma Ind- AS financial statements along with other computations to the RBI, from time to time.

Corporate Social Responsibility and Sustainability

Corporate Social Responsibility

IndusInd Bank's Corporate Social Responsibility (CSR) interventions for FY 2024–25 are strategically designed to address pressing societal challenges and advance India's Sustainable Development Goals (SDGs). Guided by its CSR philosophy Sattvam, the Bank adopts a holistic and impact-driven approach to empower communities and foster a sustainable environment. These programs are implemented across India in partnership with NGOs, community-based organizations, and government stakeholders.

The Bank's CSR initiatives are structured across two core portfolios: Flagship Program – Long-term, integrated rural development and Strategic Program – Thematic, mid- to short-term initiatives

The Holistic Rural Development (Flagship) program focusses on long-term, impactful initiatives primarily targeting rural economic development in five aspirational districts of Dharashiv (erstwhile Osmanabad, Maharashtra), Bahraich (Uttar Pradesh), Begusarai (Bihar), Baran (Rajasthan) and Virudhunagar (Tamil Nadu) aligned with Niti Aayog - Aspirational District Program (ADP). Mission of the program, aims to improve the income levels and standard of living in the selected Districts through integrated pathways of water and soil resource management, WASH innovations, farm and non-farm livelihood skill development, FPO (Farmer Producer Organizations), entrepreneurship, financial inclusion and collaborative efforts in health, education & basic infrastructure. Climate resilience and women's socio-economic development are at core of the Flagship Program. It seeks to achieve this goal by impacting economic empowerment of communities and improving efficiency in natural resource management. In 2024-25, the program successfully impacted, the lives of 7.3 lakh+ beneficiaries across these districts.

In conjunction, the Strategic projects comprise of short-term to mid-term projects that empower and benefit marginalised groups, vulnerable populations and weaker sections of society and build sustainable environment. These projects focused on four overarching themes: Sustainable Environment, Inclusive Sports, Education & Employability and Livelihood Enhancement through Bharat Sanjeevani (A Collaborative Project with Bharat Financial Inclusion Limited - BFIL) and have impacted more than 17.5 lakh beneficiaries.

The thematic of Sustainable Environment includes watershed management, rejuvenation of water bodies and urban afforestation and solar installation projects. The Bank is driven to support Water Stewardship, promoting management of water resources efficiently and climate resilient agricultural practices for water positivity. In

2024-25, the Bank through its interventions across the country was able to positively impact more than 75,000+ beneficiaries by restoring 12,725 hectares' area and creating storage capacity of 16.69 lakh cubic meters. More than 21.03 lakh litres of safe drinking water were also dispensed, ensuring better health and hygiene of beneficiaries.

Bharat Sanjeevani programs are aimed at livelihood enhancement of small and marginal farmers whose primary source of income is from livestock. The program provides veterinary care services including artificial insemination, vaccination, deworming and a toll-free number for emergencies. The program was expanded to 10 States and and further pivoted to align with the Government's flagship program of Formation and Promotion of 10,000 Farmer Producer Organizations (FPOs) with MOU with Ministry of Agriculture & Farmer Welfare and Ministry of Rural Development (NRLM) to strengthen the Pashu-Sakhi program under the DAY-NRLM respectively.

As part of Inclusive Sports, programs such as 'IndusInd Cricket for the Blind' and 'Para Champions' for athletes with special abilities are helping the Bank support talent to perform at international arenas. Other programs have been designed for underprivileged, and initiatives promoting women's participation in sports like wrestling, athletics, table tennis and squash. In August 2024, our Bank supported Para Champions made us proud by performing exceptionally at the Paris 2024 Paralympics and bringing 5 medals to our country. Two of our Para Champions – Dharambir Nain and Rakesh Kumar were awarded the Arjuna Awards by the Government of India. Our bank supported wrestler, Chirag Chikkara become the 3rd Indian to win Gold at the U23 World Wrestling Champion. Overall, 1039 sportspersons benefited from our CSR interventions.

In FY24-25, the Education and Employability portfolio was strengthened by deepening interventions across the country. The Education initiatives aimed at improving learning outcomes through FLN (Foundational Literacy and Numeracy) programs, remedial education, and providing mid-day meals. These programs impacted 1.60 lakh+ pre-primary and primary school students across 1110+ schools and trained more than 2500 teachers. Partnerships with universities like Ashoka University, Plaksha University and Indian School of Development Management as well as Buddy4Study Foundation enabled scholarships to graduate and post graduate students impacting 1221 students to achieve their ambition of higher education. Additionally, the Bank onboarded new projects to empower rural women entrepreneurs with skill training, financial access, market linkages, and mentorship. The Bank has also designed and implemented programs for 1150+ specially-abled with organizations such as Sarthak, Tamana and NAAI towards employability and skill development to compete on international platforms.

Under "Other Areas", the Bank supports select healthcare programs and also extends support to Armed Forces Veterans, Widows and their families.

As per the requirements of Section 135 of the Companies Act, 2013 and CSR Rules 2014, the Bank has a Board-level CSR & Sustainability Committee to look after the CSR initiatives. The Bank's CSR governance structure includes a dedicated CSR Committee at the Board level, and a specialized CSR Department responsible for execution and monitoring. This multi-tiered approach ensures that the CSR activities are effectively managed and aligned with the Bank's strategic objectives.

The composition of the CSR & Sustainability Committee is in accordance with Section 135 of the Companies Act, 2013.

Attendance of Directors in the CSR & Sustainability Committee is given in the Report on Corporate Governance.

The Bank also emphasizes transparency and accountability in its CSR operations. Regular monitoring, qualitative and quantitative assessments, and periodic reporting ensure that the initiatives are on track and deliver the intended impact.

The CSR Initiatives / Projects are undertaken by the Bank in accordance with Schedule VII of the Companies Act, 2013.

The Companies, on the basis of criteria prescribed under Section 135 of the Act, are required to spend at least two per cent of their Average Net Profits made during the three immediately preceding financial years, in pursuance of their Corporate Social Responsibility Policy. Accordingly, the Bank spent ₹171.86 crores against adjusted budget of ₹181.34 crores, towards various CSR activities specified in Schedule VII of the Companies Act, 2013. Unspent amount of ₹5.48 crores has been allocated for ongoing projects while remaining ₹3.99 crores has been earmarked for Schedule VII funds and will be spent in the subsequent years.

The Report on CSR activities undertaken by the Bank during the year under review, is set out at Annexure VI and forms an integral part of this Report.

The CSR Policy, is framed basis the activities permitted under Schedule VII of the Companies Act, 2013. Details of the CSR Policy and initiatives adopted by the Bank on CSR, are available on Bank's website at:

<https://www.indusind.com/in/en/csr-home/our-approach/csr-policy.html>

Sustainability

The Bank recognises that sustainable practices are vital for long-term success. Guided by the principle "Good Ecology is Good Economics," the Bank is committed to adopting business products, practices, processes, and operations that reflect this enduring belief.

The Bank embeds sustainability into every facet of its operations, supported by a robust governance structure. At the apex is the CSR and Sustainability Committee of the Board, followed by the Sustainability Council and the centralised Sustainability Unit. These bodies work in concert with various stakeholders to develop the Environmental, Social, and Governance (ESG) strategy for each department.

Strategic planning at IndusInd Bank occurs in three-year cycles, with the current cycle, Planning Cycle-6 (PC6), covering FY 2023-24 to FY 2025-26. One of the key pillars of this cycle is 'Imbibing ESG into Business.'

Our approach to sustainability emphasizes integrating ESG principles into our product offerings for both retail and corporate sectors. By identifying opportunities and developing innovative products, the Bank demonstrates its commitment to sustainability. As a responsible lender, IndusInd Bank incorporates ESG considerations into its wholesale banking Credit Approval process and offers various Sustainability linked products and solutions to its clients.

The Bank's dedication to sustainability is unwavering, ensuring that its business operations contribute positively to the environment and society while delivering economic value.

Business Responsibility and Sustainability Report (BRSR)

As per the SEBI Listing Regulations, the Business Responsibility and Sustainability Report ("BRSR") shall form part of the Directors' Report.

In accordance with the SEBI Listing Regulations, the Business Responsibility and Sustainability Report (BRSR) for FY 2024-25 is included in this Integrated Annual Report. This report details the Bank's initiatives from an environmental, social, and governance (ESG) perspective, providing insights into various ESG activities adopted by the Bank. The BRSR reflects the Bank's performance against the principles of the 'National Guidelines on Responsible Business Conduct,' enabling Members to understand our comprehensive ESG efforts.

In view of the above and in compliance with Regulation 34 (2) (f) of the SEBI Listing Regulations, the BRSR, has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/sustainability/esg-ratings-and-reporting.html>

Corporate Governance

The Bank believes that Corporate Governance is a reflection of its value system, encompassing its culture, its policies, and its relationships with the stakeholders. Responsible and ethical corporate conduct is integral to the way the Bank does its business.

The Bank also believes that consistent implementation of good corporate governance practices contributes towards developing and sustaining the best operating systems and processes.

Integrity, transparency and accountability are the basic tenets of Corporate Governance. The Bank acknowledges the need to uphold the integrity of every transaction it enters into, and believes that honesty in its internal conduct would be judged by its external behavior.

The Bank has adopted the industry best practices of Corporate Governance and aims to continue banking on the highest principles of governance and ethics. At IndusInd Bank, Corporate Governance is more than just adherence to the statutory and regulatory requirements. It is equally about focusing on voluntary practices that underlie the highest levels of transparency.

The Governance framework is driven by the objective of enhancing long-term stakeholder value, without compromising on Ethical Standards and Corporate Social Responsibilities.

The Bank's guiding principles are also articulated through its Code of Business Conduct and various initiatives taken to maintain transparency by communicating with the Shareholders on developments in the Bank. The Bank has also set up various sub-Committees of the Board to bring in more efficacy and transparency in the workings.

The Bank continues to focus on better, complete and timely disclosures to the Stock Exchanges for dissemination to the Stakeholders. Detailed disclosures regarding corporate governance are provided in the Corporate Governance Report, which forms part of the Integrated Annual Report.

Management Discussion and Analysis Report

The Management Discussion and Analysis Report, as prescribed under Regulation 34(2)(e) of the SEBI Listing Regulations, forms part of the Integrated Annual Report.

Significant and Material Orders Passed by Regulators or Courts or Tribunal Impacting the 'Going Concern' Status and Operations of the Bank

During FY 2024-25, there were no significant and material Orders passed by the Regulators / Courts / Tribunal that would impact the 'going concern' status of the Bank and its future operations.

Material Events that have happened after the Balance Sheet date

No material changes and commitments affecting the financial position of the Bank have occurred between the end of the financial year of the Bank to which the Financial Statements relate and the date of this Integrated Annual Report.

Awards and Accolades

Q1

- **Great Place to Work:** IndusInd Bank was recognized as a Great Place To Work for March, 2024 to March, 2025
- **IBSi Digital Banking Awards:** IndusInd Bank was recognized for "Customer & Program Impact" at the Annual IBSi Digital Banking Awards
- **Infosys Finacle Innovation Awards 2024:** The Bank's initiatives were determined as a winner under the category of "Maximizing Customer Engagement" at the Infosys Finacle Innovation Awards 2024.
- **Finnoviti Awards 2024:** IndusInd Bank won an award at Banking Frontiers Finnoviti Awards 2024 for INDIE digital Bank
- **Digital CX Awards 2024:** IndusInd Bank was bestowed with the 'Best Use of Technology for Customer Experience in Wholesale/ Transaction Banking – Overall' at the Digital Customer Experience (Digital CX) Awards 2024.

Q2

- **e4m Pitch BFSI Marketing Awards:** INDIE by IndusInd Bank won The Most Effective 360-degree Marketing Campaign at the e4m Pitch BFSI Marketing Awards.
- **ET BFSI Martech Silver Award 2024:** INDIE won Silver Award in the BFSI category for INDIE Marketing Campaign and use of martech stack (Mo-Engage) enabling persona wise personalized communication.
- **Financial Times – Asia-Pacific Climate Leaders 2024:** IndusInd Bank has been featured in the Asia-Pacific Climate Leaders 2024 list by Financial Times as one of the honorees amongst banks and financial institutions, recognized across the Asia-Pacific region.
- **Euromoney Awards for Excellence 2024:** The Bank was recognised as India's Best Bank for ESG at the Euromoney Awards for Excellence 2024 for the third consecutive year.

- **Global Fintech Fest 2024:** IndusInd Bank won the Best-in-class Payment Solution award at the Global Fintech Fest 2024
- **Sports India Awards 2024:** IndusInd Bank won the Sports India Award for its Outstanding CSR Contributions to High Performing Athletes.
- **CSR Times Awards 2024:** IndusInd Bank was honoured with the Gold Award at the CSR Times Award 2024 for Water Conservation and Management.

Q3

- **E4m Maddies Awards 2024:** IndusInd Bank's INDIE was recognized as The Ultimate Digital Banking Experience at the E4m Maddies Awards 2024.
- **ASSOCHAM 19th Annual Summit & Awards 2024:**
IndusInd Bank was recognized as a winner at the ASSOCHAM 19th Annual Summit & Awards for Banking and Financial Sector Lending Companies 2024 for
 - Best ESG Performance – Large and Mid-sized Corporates.
 - Best Customer Experience – Large and Mid-sized Banks.
- **51st India Gems and Jewellery Awards 2024:** IndusInd Bank was recognized as Best Bank Financing the Industry at the 51st India Gems and Jewellery Awards 2024.

Q4

- **12th FICCI Water Awards 2024:** IndusInd Bank won the 12th edition of FICCI Water Awards 2024 under the category of Community Initiatives for Spring Water Conservation and Management in South Odisha.
- **7th ICC Social Impact Awards 2025:** IndusInd Bank was bestowed with the Runner-up award at the 7th ICC Social Impact Awards 2025 under the category of Environment Sustainability – Mega Enterprise Category for Usharmukti towards Evergreen in West Bengal – establishing ecosystem model for Eastern India.

IndusInd Bank was certified a Great Place To Work for the 3rd consecutive year by the Great Place To Work Institute for February 2025 to February 2026

Policy on Prevention, Prohibition and Redressal of Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

The Bank has complied with the extant provisions relating to the constitution of Internal Committees under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013.

The disclosures relating to the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, is included in the Corporate Governance Report, which forms an integral part of the Integrated Annual Report.

Compliance to the provisions relating to the Maternity Benefits Act, 1961

The Bank has ensured the compliance to the provisions pertaining to the benefits provided under The Maternity Benefit Act, 1961.

Annexures

The following documents are annexed to the Directors' Report:

- (i) Certificate on Declaration of Independence of Directors from Company Secretary in Practice.
- (ii) Certificate from Secretarial Auditor on disqualification of directors pursuant to Regulation 34(3) of the SEBI Listing Regulations.
- (iii) Secretarial Audit Report of the Bank, for the financial year ended March 31, 2025.
- (iv) Statutory Disclosures regarding administration of ESOPs for the financial year ended March 31, 2025.
- (v) Disclosure on remuneration pursuant to Section 197 of the Companies Act, 2013 read with Rule 5 (1) of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014.
- (vi) Annual Report on CSR activities undertaken by the Bank during the financial year ended March 31, 2025, in terms of Notification dated January 22, 2021, issued by the MCA.

Place: Mumbai
Date: July 23, 2025

Acknowledgements

The Directors are grateful to the Shareholders for the trust and confidence reposed by them in the Bank.

The Directors are also grateful to the RBI, the Ministry of Corporate Affairs, Securities and Exchange Board of India, Insurance Regulatory and Development Authority and the Stock Exchanges, for the guidance and support extended by them to the Bank.

The Board expresses its deep sense of appreciation to all employees for their excellent performance, strong work ethic, and untiring commitment, which qualities have contributed to the Bank's continued progress in a challenging environment.

The Board thanks its valued Customers for their patronage, and looks forward to the growing of this mutually supportive relationship in future.

For and on behalf of the Board of Directors

sd/-
Sunil Mehta
Chairman
DIN: 00065343



ANNEXURE I TO THE DIRECTORS' REPORT

Certificate On Declaration of Independence of Directors

[Pursuant to Regulation 25(9) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015]

To,
The Members of
IndusInd Bank Limited
 2401, Gen. Thimmayya Road,
 Cantonment,
 Pune – 411001

We have examined the relevant registers, records, forms, returns and disclosures received from the Directors of IndusInd Bank Limited having CIN L65191PN1994PLC076333 and having registered office at 2401, Gen. Thimmayya Road, Cantonment, Pune - 411001 (hereinafter referred to as 'the Bank'), produced before us by the Bank for the purpose of issuing this Certificate, in accordance with Regulation 25(9) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

In our opinion and to the best of our information and verifications as considered necessary and explanations furnished to us by the Bank & its officers and according to the declarations received from the Independent Directors under Section 149 (6) and (7) of the Companies Act, 2013 and Regulation 16(1)(b) and Regulation 25 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("Listing Regulations"), we hereby certify that the Independent Directors on the Board of the Bank as stated below for the Financial Year ended **March 31, 2025** fulfill the criteria of Independence as specified in Section 149 of the Companies Act, 2013 and Regulation 16 and 25 of the Listing Regulations.

Sr. No.	Name of Director	DIN	Date of appointment in the Bank
1.	Mr. Sunil Mehta	00065343	31/01/2023
2.	Dr. T. T. Ram Mohan [^]	00008651	12/05/2016
3.	Mrs. Akila Krishnakumar	06629992	10/08/2018
4.	Mr. Rajiv Surajbhan Agarwal	00336487	15/03/2019
5.	Mrs. Bhavna Gautam Doshi	00400508	14/01/2020
6.	Mr. Jayant Vasudeo Deshmukh	08697679	24/07/2021
7.	Mr. Pradeep Udhas	02207112	09/06/2022
8.	Mr. L. V. Prabhakar	08110715	30/03/2024
9.	Mr. Rakesh Bhatia	06547321	30/03/2024

[^]Ceased to be Director of the Bank w.e.f. 11/05/2024

Ensuring the eligibility for the appointment / continuity of every Independent Director on the Board is the responsibility of the management of the Bank. Our responsibility is to express an opinion on these based on our verification. This certificate is neither an assurance as to the future viability of the Bank nor of the efficiency or effectiveness with which the management has conducted the affairs of the Bank. This Certificate is issued at the request of the Bank, for the internal use.

ALWYN JAY & CO.
Company Secretaries

Sd/-
(Alwyn D'souza, FCS 5559)
 Partner
 Certificate of Practice no. 5137
 (UDIN: F005559G000839700)

Place : Mumbai
Date : July 23, 2025

Office Addres:
 Annex - 103, Dimple Arcade,
 Asha Nagar, Kandivali (East),
 Mumbai - 400101

ANNEXURE II TO THE DIRECTORS' REPORT

Certificate of Non-Disqualification of Directors

(Pursuant to Regulation 34(3) and Schedule V Para C clause (10)(i) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015)

To,
The Members of
IndusInd Bank Limited
 2401, Gen. Thimmayya Road,
 Cantonment,
 Pune - 411001 MH IN

We have examined the relevant registers, records, forms, returns and disclosures received from the Directors of **IndusInd Bank Limited** (hereinafter referred to as 'the Bank') having CIN : L65191PN1994PLC076333 and having registered office at 2401, Gen Thimmayya Road, Cantonment, Pune - 411001 MH IN, produced before us by the Bank for the purpose of issuing this Certificate, in accordance with Regulation 34(3) read with Schedule V Para-C Sub clause 10(i) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015.

In our opinion and to the best of our information and according to the verifications (including Directors Identification Number (DIN) status at the portal www.mca.gov.in) as considered necessary and explanations furnished to us by the Bank & its officers, we hereby certify that none of the Directors on the Board of the Bank as stated below for the Financial Year ended as on **March 31, 2025** have been debarred or disqualified from being appointed or continuing as Directors of companies by the Securities and Exchange Board of India, Ministry of Corporate Affairs or any such other Statutory Authority.

Sr. No.	Name of Director	DIN	Designation	Date of Appointment as per MCA records
1.	Mr. Sunil Mehta	00065343	Director	31/01/2023
2.	Dr. T. T. Ram Mohan [^]	00008651	Director	12/05/2016
3.	Mrs. Akila Krishnakumar	06629992	Director	10/08/2018
4.	Mr. Rajiv Surajbhan Agarwal	00336487	Director	15/03/2019
5.	Mrs. Bhavna Gautam Doshi	00400508	Director	14/01/2020
6.	Mr. Jayant Vasudeo Deshmukh	08697679	Director	24/07/2021
7.	Mr. Pradeep Udhas	02207112	Director	09/06/2022
8.	Mr. Sumant Kathpalia	01054434	Managing Director & CEO	24/03/2020
9.	Mr. Arun Khurana	00075189	Whole Time Director	16/11/2023
10.	Mr. L. V. Prabhakar	08110715	Director	30/03/2024
11.	Mr. Rakesh Bhatia	06547321	Director	30/03/2024
12.	Mr. Sudip Basu	09743986	Director	30/05/2024

[^]Ceased to be Director of the Bank w.e.f. 11/05/2024

Ensuring the eligibility for the appointment / continuity of every Director on the Board is the responsibility of the management of the Bank. Our responsibility is to express an opinion on these based on our verification. This certificate is neither an assurance as to the future viability of the Bank nor of the efficiency or effectiveness with which the management has conducted the affairs of the Bank.

ALWYN JAY & CO.
Company Secretaries

Sd/-
(Alwyn D'souza, FCS 5559)
 Partner
 Certificate of Practice no. 5137
 (UDIN: F005559G000839667)

Place : Mumbai
Date : July 23, 2025

Office Address:
 Annex - 103, Dimple Arcade,
 Asha Nagar, Kandivali (East),
 Mumbai - 400101

ANNEXURE III TO THE DIRECTORS' REPORT

SECRETARIAL AUDIT REPORT

FOR THE FINANCIAL YEAR ENDED MARCH 31, 2025

[Pursuant to section 204(1) of the Companies Act, 2013 and Rule No.9 of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014]

To,
**The Members of
IndusInd Bank Limited**

We have conducted the Secretarial Audit of the compliance of applicable statutory provisions and the adherence to good corporate practices by **IndusInd Bank Ltd.** (CIN: L65191PN1994PLC076333) (hereinafter called "the Bank") for the financial year ended **31st March, 2025**.

The Secretarial Audit was conducted in a manner that provided us a reasonable basis for evaluating the corporate conducts/statutory compliances and expressing our opinion thereon.

Based on our verification of the Bank's statutory registers, books, papers, minute books, forms and returns filed and other records maintained by the Bank and the information provided by the Bank, its officers, agents and authorized representatives during the conduct of secretarial audit, we hereby report that in our opinion, the Bank has, during the audit period covering the financial year ended on March 31, 2025, complied with the statutory provisions listed hereunder and also that the Bank has followed proper Board processes and has required compliance mechanism in place to the extent, in the manner and subject to the reporting made hereinafter:

We have examined the books, papers, minutes books, forms and returns filed and other records maintained by the Bank for the financial year ended on **March 31, 2025** in accordance with the provisions of:

- (i) The Companies Act, 2013 (the Act) and the Rules made thereunder;
- (ii) The Securities Contracts (Regulation) Act, 1956 ('SCRA') and the Rules made thereunder;
- (iii) The Depositories Act, 1996 and the Regulations and Bye-laws framed thereunder;
- (iv) Foreign Exchange Management Act, 1999 and the Rules and Regulations made thereunder for compliance to the extent of Foreign Direct Investment, Overseas Direct Investment and External Commercial Borrowings, **as applicable**;
- (v) The following Regulations and Guidelines prescribed under the Securities and Exchange Board of India Act, 1992 ('SEBI Act'), **as amended from time to time**:
 - a) The Securities and Exchange Board of India (Substantial Acquisition of Shares and Takeovers) Regulations, 2011;
 - b) The Securities and Exchange Board of India (Prohibition of Insider Trading) Regulations, 2015;
 - c) The Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018;

- d) The Securities and Exchange Board of India (Share Based Employee Benefits and Sweat Equity) Regulations, 2021 (erstwhile The Securities and Exchange Board of India (Share Based Employee Benefits) Regulations, 2014 (repealed w.e.f. August 13, 2021);
- e) The Securities and Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021 (erstwhile The Securities and Exchange Board of India (Issue and Listing of Debt Securities) Regulations, 2008 (repealed w.e.f. August 9, 2021);
- f) The Securities and Exchange Board of India (Registrars to an Issue and Share Transfer Agents) Regulations, 1993 regarding the Companies Act and dealing with client - **Not applicable to the Bank**;
- g) The Securities and Exchange Board of India (Delisting of Equity Shares) Regulations, 2021 - **Not applicable as the Bank has not delisted / proposed to delist its equity shares from any stock exchange during the financial year under review**;
- h) The Securities and Exchange Board of India (Buyback of Securities) Regulations, 2018 - **Not applicable to the Bank**;
- i) The Securities and Exchange Board of India (Depositories and Participants) Regulations, 2018;
- (vi) Other specific business/industry related laws applicable to the Bank - The Bank has complied with the provisions of the Banking Regulation Act, 1949, Master Circulars, Notifications and Guidelines and other directions pertaining to commercial banking issued by Reserve Bank of India (RBI) from time to time. Further, the Bank has complied with other applicable general business laws, rules, regulations and guidelines.

We have also examined compliance with the applicable clauses of the following:-

- i. Secretarial Standards with regard to Meeting of Board of Directors (SS-1) and General Meetings (SS-2) issued by The Institute of Company Secretaries of India; and
- ii. The Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (SEBI Listing Regulations).

During the period under review, the Bank has complied with the provisions of the Act, Rules, Regulations, Guidelines and Standards mentioned above subject to the following observations:

1. National Stock Exchange of India Limited had levied a fine of ₹10,000/- on the Bank for delay in updation of details of KMP on ENIT portal of NSE as per NSE Circular Reference No. NSE/COMP/62391 dated 10th June, 2024. The said penalty was debited from Bank's Exchange Dues Account.

2. Reserve Bank of India has vide its order dated 18th December, 2024 imposed a monetary penalty of ₹27.30 lakhs on the bank for opening of savings deposit accounts in the name of ineligible entities which contravened the provisions of Section 28(h) of Reserve Bank of India (Interest Rate on Deposits) Directions, 2016. The Bank has paid the penalty.

We further report that:

- (a) the Board of Directors of the Bank is duly constituted with proper balance of Executive Directors, Non-Executive Directors and Independent Directors.
- (b) The changes in the composition of the Board of Directors that took place during the period under review were carried out in compliance with the provisions of the Act.
- (c) Adequate notice is given to all directors to schedule the Board Meetings, agenda and detailed notes on agenda were sent in advance as prescribed under the applicable Secretarial Standards, and a system exists for seeking and obtaining further information and clarifications on the agenda items before the meeting and for meaningful participation at the meeting.
- (d) The minutes of the Board meetings and Committee Meetings have not identified any dissent by members of the Board / Committee of the Board respectively hence we have no reason to believe that the decisions by the Board were not approved by all the directors/members present.

We further report that, there are adequate systems and processes in the Bank commensurate with the size and operations of the Bank to monitor and ensure compliance with applicable laws, rules, regulations and guidelines. As informed, the Bank has responded appropriately to communication received from various statutory / regulatory authorities including initiating actions for corrective measures, wherever found necessary.

We further report that during the audit period the following events / actions have taken place, having a major bearing on the Bank's affairs in pursuance of the above referred laws, rules, regulations, guidelines and standards:

ALWYN JAY & CO.
Company Secretaries

Sd/-
(Alwyn D'souza, FCS 5559)
Partner
Certificate of Practice no. 5137
(UDIN: F005559G00083612)

Place : Mumbai
Date : July 23, 2025

Office Address:
Annex - 103, Dimple Arcade,
Asha Nagar, Kandivali (East),
Mumbai - 400101

1. The Bank has allotted 7,34,521 Equity Shares of ₹10 each under the Bank's ESOP Schemes.
2. Approval of the Shareholders was obtained at the Annual General Meeting held on August 27, 2024 for:
 - (a) raising funds through debt securities in any permitted mode on a private placement basis as may be decided for an aggregate amount not exceeding ₹20,000 Crores or its equivalent amount in such foreign currencies as may be necessary in pursuance of the provisions of Section 42 of the Companies Act, 2013.
 - (b) Augmentation of capital through further issue or placement of securities including American Depository Receipts, Global Depository Receipts, Qualified Institutional Placement, etc. on private placement basis, for an aggregate amount not exceeding ₹10,000 crores or its equivalent amount in such foreign currencies as may be necessary in pursuance of Section 23, 41, 42, 62 of the Companies Act, 2013.
3. During the period under review, the Bank has noted some discrepancies relating to Other Asset and Other Liability accounts of the derivative portfolio, post implementation of RBI Master Direction - Classification, Valuation and Operation of Investment Portfolio of Commercial Banks (Directions), 2023 issued in September 2023, including accounting of Derivatives, applicable from April 01, 2024, Bank's detailed internal review has estimated an adverse impact of approximately 2.35% of Bank's Net worth as of December, 2024. The Bank has also, in parallel, appointed a reputed external agency to independently review and validate the internal findings. A final report of the external agency is awaited.

Note: This report is to be read with our letter of even date which is annexed as Annexure A and forms an integral part of this report.



Annexure A

To,
**The Members of
IndusInd Bank Limited**

Secretarial Audit Report of even date is to be read along with this letter.

1. The compliance of provisions of all laws, rules, regulations, standards applicable to **IndusInd Bank Ltd.** (hereinafter called 'the Bank') is the responsibility of the management of the Bank. Our examination was limited to the verification of records and procedures on test check basis for the purpose of issue of the Secretarial Audit Report.
2. Maintenance of secretarial and other records of applicable laws is the responsibility of the management of the Bank. Our responsibility is to issue Secretarial Audit Report, based on the audit of the relevant records maintained and furnished to us by the Bank, along with explanations where so required.
3. We have followed the audit practices and processes as were appropriate to obtain reasonable assurance about the correctness of the contents of the secretarial and other legal records, legal compliance mechanism and corporate conduct. Further part of the verification was done on the basis of electronic data provided to us by the Bank and on test check basis to ensure that correct facts as reflected in secretarial and other records produced to us. We believe that the processes and practices we followed, provides a reasonable basis for our opinion for the purpose of issue of the Secretarial Audit Report.
4. We have not verified the correctness and appropriateness of financial records and Books of Accounts of the Bank.
5. Wherever required, we have obtained the management representation about list of applicable laws, compliance of laws, rules and regulations and major events during the audit period.
6. The Secretarial Audit Report is neither an assurance as to the future viability of the Bank nor of the efficacy or effectiveness with which the management has conducted the affairs of the Bank.

ANNEXURE IV TO THE DIRECTORS' REPORT

Statutory Disclosures Regarding ESOPs (Forming part of the Directors' Report for the year ended March 31, 2025)

Particulars	Total	Granted during the year					
	ESOP 2020 (Upto March 31, 2025)	10-05-2024	19-09-2024	27-09-2024	23-10-2024	09-01-2025	27-02-2025
1 No. of options granted	5,49,67,313	34,000	77,500	2,56,291	12,000	42,500	9,000
2 No. of options surrendered (cancelled)	79,15,761	0	0	0	0	0	0
3 Pricing Formula	Options granted at market price, except some options granted on July 18, 2008, January 28, 2010, February 7, 2011, January 29, 2014 and January 12, 2016 are at discount to market price*						
4 No. of options Vested	44,64,943	0	0	0	0	0	0
5 No. of options Exercised	3,89,21,321	0	0	0	0	0	0
6 No. of shares arising as a result of exercise of options	3,89,21,321	0	0	0	0	0	0
7 Options Lapsed	21,97,362	0	0	0	0	0	0
8 Variation in terms of ESOP	N.A.	NA	NA	NA	NA	NA	NA
9 Money realised by exercise of options (₹ In Lakhs)	1,15,813	0.00	0.00	0.00	0.00	0.00	0.00
10 Total No. of Options in force	59,32,869	34,000	77,500	2,56,291	12,000	42,500	9,000
11 Employee-wise details of options granted to:							
(a) Key Managerial Personnel, i.e., Managing Director & CEO, Chief Financial Officer and Company Secretary	Sr No	Name of KMP	Number of options granted during the year	Exercise price			
	1	Mr. Sumant Kathpalia ¹	-	-			
	2	Mr. Arun Khurana ²	-	-			
	3	Mr. Gobind Jain ³	20,896	1,452.70			
	4	Mr. Santosh Kumar ⁴	12,000	1,401.45			
	5	Mr. Anand Kumar Das	5,015	1,452.70			

Note :

¹ Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, has resigned from the services of the Bank, with effect from close of working hours on April 29, 2025.

² Mr. Arun Khurana, Whole Time Director (Executive Director) & Deputy CEO, Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025 has resigned from services of the Bank, with effect from close of working hours on April 28, 2025.

³ Mr. Gobind Jain ceased to be Chief Financial Officer and Key Managerial Personnel of the Bank, with effect from January 20, 2025.

⁴ Mr. Santosh Kumar, Chief Accountant was elevated as Deputy Chief Financial Officer and Special Officer – Finance & Accounts and designated as a Key Managerial Personnel of the Bank, with effect from April 18, 2025.

(b) Any other employee who receives a grant in any one year of options amounting to 5% or more of the options granted during the year. (Refer Table A)	Sr No	Name of Employees	Number of options granted
	1	Mr. Anil Rao	26,120
	2	Mr. Sanjeev Anand	29,777
	3	Mr. Siddharth Banerjee	36,568
	4	Mr. Soumitra Sen	31,344
	5	Mr. Zubin D Mody	41,270

(c) Identified employees who were granted option, during any one year equal to or exceeding 1% of the issued capital (excluding outstanding warrants and conversions) of the Bank at the time of grant.		No such options granted to any employee.	
Table "A" Any other employee who receives a grant in any one year of Options amounting to 5% or more of the Options granted during the year		Options Granted:	
Name			
1	Mr. Anil Rao		26,120
2	Mr. Sanjeev Anand		29,777
3	Mr. Siddharth Banerjee		36,568
4	Mr. Soumitra Sen		31,344
5	Mr. Zubin D Mody		41,270
Note to "Table A"			
33% of these Options will vest on			27-09-2025
33% of these Options will vest on			27-09-2026
34% of these Options will vest on			27-09-2027

ANNEXURE V TO THE DIRECTORS' REPORT

The details pursuant to Section 197 (12) of the Companies Act, 2013 read with Rule 5(1) of the Companies (Appointment and Remuneration of Managerial Personnel) Rules, 2014

- **The ratio of the remuneration of each Director to the median remuneration of the employees of the Bank for the Financial Year 2024-25, is given below:**

Managing Director & CEO, Whole-time Director (Executive Director) and Non-Executive Part-time Chairman

Name	Ratio
Mr. Sumant Kathpalia, Managing Director & CEO	136.4x
Mr. Arun Khurana, Whole-time Director (Executive Director)	90.9x
Mr. Sunil Mehta, Non-Executive Part-time Chairman	5.45x

Notes:

1. The ratio pertains to the fixed remuneration of the Directors to the median fixed remuneration of the Bank's employees for FY 2024-25.
2. The ratio of remuneration paid to Mr. Sunil Mehta is based on payment of fixed remuneration of ₹30,00,000 per annum and does not include Sitting Fees paid.

Details about Remuneration paid to the Managing Director & CEO and Whole-time Director (Executive Director) are given in the Report on Corporate Governance, under the heading 'Remuneration paid to Managing Director & CEO and Executive Director' which forms an integral part of the Integrated Annual Report.

Non-Executive Directors excluding Non-Executive Part-time Chairman

The ratio of remuneration (excluding Sitting Fees) paid to Non-Executive Directors excluding Non-Executive Part-time Chairman to the median remuneration of the employees of the Bank for the financial year 2024-25, is mentioned below:

Name of the Non-Executive Director	Ratio
Dr. T. T. Ram Mohan ¹	0.41x
Mrs. Akila Krishnakumar	4.61x
Mr. Rajiv Agarwal	4.61x
Mrs. Bhavna Doshi	4.61x
Mr. Jayant Deshmukh ²	4.61x
Mr. Pradeep Udhas	4.61x
Mr. L. V. Prabhakar	4.61x
Mr. Rakesh Bhatia	4.61x
Mr. Sudip Basu ³	4.00x

¹Dr. T.T Ram Mohan ceased to be Non – Executive Independent Director with effect from close of working hours on May 11, 2024, on completion of his tenure.

²Mr. Jayant Deshmukh ceases to be Non-Executive Independent Director with effect from close of working hours on July 23, 2025, on completion of his tenure.

³Mr. Sudip Basu was appointed as Non-Executive Non-Independent Director on the Board of the Bank with effect from May 30, 2024.

In addition to the Sitting Fees paid for attending the meetings of the Board and of various Committees of the Board, all Non-Executive Directors (other than the Non-Executive Part-time Chairman) received remuneration in the form of Fixed Remuneration for the period April 1, 2025 upto July 31, 2025 at the proportionate rate of ₹20,00,000 per annum and for the period August 1, 2024 upto March 31, 2025 at the proportionate rate of ₹28,00,000 per annum, in line with the circular dated 26th April, 2021 read with the

circular on Review of Fixed Remuneration granted to Non-Executive Directors (“NEDs”) dated 9th February, 2024, issued by RBI and based on the approval of the Shareholders.

- **Percentage increase in remuneration of Chief Executive Officer, Whole-time Director (Executive Director), Chief Financial Officer and the Company Secretary during the Financial Year:**

Name	Percentage
Mr. Sumant Kathpalia, Managing Director & CEO	NA
Mr. Arun Khurana, Whole-time Director (Executive Director) *	NA
Mr. Gobind Jain, Chief Financial Officer*	30.8%
Mr. Anand Kumar Das, Company Secretary	41.1%

* In FY 2024 – 25, Mr. Gobind Jain ceased to be Chief Financial Officer on January 20, 2025 and for the said financial year, Mr. Arun Khurana was given additional responsibility as Chief Financial Officer with effect from January 21, 2025.

- **The percentage increase in the median remuneration of employees in the Financial Year:**

The median of fixed remuneration of the employees in the financial year increased by about 7.3%.

The calculation of percentage increase in median of fixed remuneration of employees covers only those employees, who were covered as a part of annual performance appraisal process for FY 2023-24 released in FY 2024 - 25.

- **The number of permanent employees on the rolls of the Bank:**

There were 44,974 employees on the rolls of the Bank as on March 31, 2025.

- **Average percentile increase already made in the salaries of employees other than the managerial personnel in the last financial year and its comparison with the percentile increase in the managerial remuneration and justification thereof and point out if there are any exceptional circumstances for increase in the managerial remuneration:**

All employees in the Bank are under Managerial Cadre, categorized into Grade Bands of Top Management, Senior Management, Middle Management and Junior Management. Hence, this section is not applicable to the Bank.

- **Affirmation that the remuneration is as per the remuneration policy of the Bank:**

We affirm that the remuneration paid to the Directors, Key Managerial Personnel (KMP) and Employees is as per the Compensation Policy of the Bank.

Note: Remuneration of KMPs is as per Form 16 (on an annualised basis), excluding Stock Options exercised in the financial year.

ANNEXURE VI TO THE DIRECTORS' REPORT

1. Brief outline on CSR Policy of the company

IndusInd Bank is committed towards its philosophy of "Good Ecology is Good Economics" and consistently generates value for all stakeholders, positioning itself as a financial institution devoted to sustainable economic growth. The Bank is dedicated to ensuring consistent and responsible growth in its business, empowering both its customers and the community at large, while also prioritizing the well-being of its employees and conserving natural resources. IndusInd Bank actively builds sustainable Corporate Social Responsibility (CSR) programs that empower and benefit marginalized and vulnerable sections of the society.

The Bank aims to be valued and respected for its financial, environmental, and social performance, and recognizes the significance of its relationship with stakeholders to conduct business & enhance community development through its CSR practices at the same time. It is dedicated to bringing about grassroots-level changes in disadvantaged and vulnerable communities through economic empowerment, improving livelihoods, and promoting self-sustainability. Our Flagship program i.e. Holistic Rural Development Program in Aspirational districts has strengthened since its year of inception in alignment with our overall objective of economic empowerment of beneficiaries. The Bank addresses medium-term community requirements through its interventions in thematic areas of Sustainable Environment, Education and Employability, Inclusive Sports, and Livelihood Enhancement through its Strategic Programs. IndusInd Bank engages with a diverse range of stakeholders and ensures compliance, high levels of governance, and the monitoring & measurement of impact. Reputed Implementing Agencies have been onboarded for partnerships and alliances formed within the ecosystem to adopt best practices.

2. Composition of CSR Committee:

Sl. No.	Name of Directors	Designation / Nature of Directorship	Number of meetings of CSR Committee held during the year	Number of meetings of CSR Committee attended during the year
1	Mr. Jayant Deshmukh	Chairman of the Committee w.e.f May 13, 2024		4
2	Mr. Sunil Mehta	Member of the Committee w.e.f May 10, 2024		4
3	Mr. Rajiv Agarwal	Member of the Committee		4
4	Mr. Sumant Kathpalia, (Managing Director and CEO)	Member of the Committee (Ceased to be the director w.e.f April 29, 2025)	4	2
5	Mr. Arun Khurana Whole- Time Director Executive Director)	Member of the Committee (Ceased to be the director w.e.f April 28, 2025)		2
6	Mrs. Akila Krishnakumar	Ceased to be a Chairperson and Member w.e.f May 13, 2024.		-

3. Provide weblink where composition of CSR committee, CSR Policy and CSR projects approved by the board are disclosed on the website of the company

Composition of CSR Committee: <https://www.indusind.com/in/en/csr-home/our-approach/meet-the-bank.html>

CSR Policy: <https://www.indusind.com/in/en/csr-home/our-approach/csr-policy.html>

CSR Projects <https://www.indusind.com/in/en/csr-home/our-approach/annual-action-plan-FY2024-25.html>

4. Provide the details of Impact Assessment of CSR projects carried out in pursuance of sub-rule (3) of rule 8 of the Companies (Corporate Social responsibility) Rules, 2014, if applicable (attach the report)

As per CSR guidelines, the impact assessment is to be carried out for CSR projects with fund outlay of minimum ₹1 crore and which have completed not less than 1 year before undertaking the assessment. Accordingly, 16 projects qualified for Impact Assessment and independent agencies were appointed for conducting the assessment. The same has been completed and reports have been made available on the website.

5. a) Average net profit of the company as per section 135(5) =	₹91,39,60,41,831.66
b) Two percent of average net profit of the company as per section 135(5)	: ₹1,82,79,20,520.69
c) Surplus arising out of the CSR projects or programs or activities of the previous financial years	: ₹ NIL
d) Amount required to be set off for the financial year, if any	: ₹1,44,81,011.52
e) Total CSR obligation for the financial year (b+c-d)	: ₹1,81,34,39,509.17

6. a) Amount spent on CSR Projects
(Both Ongoing Project and other than Ongoing Project) : ₹1,67,99,99,584.36
- b) Amount spent in Administrative Overheads : ₹3,55,15,200.16
- c) Amount spent on Impact Assessment, if applicable : ₹31,02,301.42
- d) Total amount spent for the financial year (a+b+c) : ₹1,71,86,17,085.94
- e) CSR Amount spent or unspent for the Financial Year : ₹9,48,22,423.23

Total amount spent for the financial year (in ₹)	Amount unspent (in ₹)				
	Total Amount transferred to Unspent CSR Account as per subsection (6) of section 135.		Amount transferred to any fund specified under Schedule VII as per second proviso to sub-section (5) of section 135.		
	Amount	Date of transfer	Name of the Fund	Amount	Date of transfer
₹171,86,17,085.94	5,48,36,064	April 30, 2025	Swachh Bharat Kosh, Clean Ganga Fund, PM Cares	3,99,86,359.23	--

f) Excess amount for set-off, if any

Sr. No.	Particular	Amount (in ₹)
i	Two percent of average net profit of the company as per sub-section (5) of section 135	-
ii	Total amount spent for the Financial Year	-
iii	Excess amount spent for the Financial Year [(ii)-(i)]	-
iv	Surplus arising out of the CSR projects or programs or activities of the previous Financial Years, if any	-
v	Amount available for set off in succeeding Financial Years [(iii)-(iv)]	-

7. Details of Unspent Corporate Social Responsibility amount for the preceding three Financial Years:

Sr. No.	Preceding financial year	Amount transferred to Unspent CSR Account under sub section (6) of section 135 (in ₹)	Balance Amount in Unspent CSR Account under sub section (6) of section 135 (in ₹)	Amount spent in the reporting Financial Year (in ₹)	Amount transferred to a Fund as specified under Schedule VII as per second proviso to sub section (5) of section 135, if any		Amount remaining to be spent in succeeding financial years (in ₹)	Deficiency, if any
					Amount (in ₹)	Date of transfer		
1	FY 2023-24	-	-	-	-	-	-	-
2	FY 2022-23	-	-	-	-	-	-	-
3	FY 2021-22	-	2,87,76,182	2,87,76,182	-	-	-	-

8. Whether any capital assets have been created or acquired through Corporate Social Responsibility amount spent in the Financial Year:

YES	NO

If Yes, enter the number of Capital assets created/ acquired

Furnish the details relating to such asset(s) so created or acquired through Corporate Social Responsibility amount spent in the Financial Year:

Sr. No.	Short particulars of the property or asset(s) [including complete address and location of the property]	Pin code of the property or asset(s)	Date of creation	Amount of CSR amount spent	Details of entity/ Authority/ beneficiary of the registered owner		
					CSR Registration Number, if applicable	Name	Registered address

Note: This section is not applicable. No creation of assets.

9. Specify the reason(s), if the company has failed to spend two percent of the average net profit as per sub section (5) of section 135.

Bank couldn't spend entire CSR budget due to multiple reasons i.e. delay in signing agreements with government agencies, delay in onboarding of resources, due diligence documentation and so on.

Committee of Executives

sd/-
Soumitra Sen
Head – Consumer Banking

sd/-
Anil Rao
Chief Administrative Officer

sd/-
Jayant Deshmukh
Chairperson CSR Committee
(DIN: 08697679)

Corporate Governance Report

(The Report on Corporate Governance forms part of the Directors' Report for the Financial Year ended March 31, 2025)

Bank's Philosophy on Corporate Governance

The Bank believes that Corporate Governance is a reflection of its value system, encompassing its culture, its policies, and its relationships with the stakeholders. Responsible and ethical corporate conduct is integral to the way the Bank does its business.

The Bank also believes that consistent implementation of good corporate governance practices contributes towards developing and sustaining the best operating systems and processes.

Integrity, transparency and accountability are the basic tenets of Corporate Governance. The Bank acknowledges the need to uphold the integrity of every transaction it enters into, and believes that honesty in its internal conduct would be judged by its external behavior.

The Bank is committed to operate on commercial principles ensuring, at the same time, the need to remain accountable, transparent and responsive to its stakeholders and regulators.

The Bank's Corporate Governance philosophy has been strengthened through various policies and codes, which are regularly reviewed and updated on a regular basis to keep aligned with the Regulations.

The Board of Directors ("the Board") of the Bank comprises of eminent professionals having wide industry experience, diversified skills, special knowledge and expertise. The Board plays a crucial role in overseeing how the Management serves the short-term and long-term interests of various stakeholders of the Bank to create lasting value for them.

This belief is reflected in the Bank's governance practices, through which it is committed to maintain an effective and independent Board.

Certificate on compliance with the conditions of Corporate Governance

In compliance to Regulation 34(3) read with Schedule V of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations"), certificate from M/s Alwyn Jay & Co., Practicing Company Secretaries, confirming compliance with the mandatory conditions relating to Corporate Governance as stipulated in the SEBI Listing Regulations, forms part of this report and is enclosed as **Annexure I**.

Certification by the Committee of Executives and the Deputy Chief Financial Officer

In compliance with Regulation 17(8) of the SEBI Listing Regulations, certification by the Committee of Executives (COE) and the Deputy Chief Financial Officer of the Bank, on the Financial Statements and Internal Controls relating to financial reporting for the year ended March 31, 2025, has been obtained and placed before the Board of Directors at its meeting held on July 23, 2025.

The RBI has, in terms of its letter dated April 29, 2025 (bearing reference number DoR.gov.no.776/08.87.001/2025-26) (the "RBI Approval"), in the absence of an MD&CEO of the Bank, approved the constitution of a "Committee of Executives" comprising of Mr. Soumitra Sen (Head – Consumer Banking) and Mr. Anil Rao (Chief Administrative Officer) as members of the said Committee, to oversee the operations of the Bank under the oversight and guidance of an Oversight Committee of the Board.

The Oversight Committee shall be chaired by the Chairman of the Board and shall comprise the chairs of Audit Committee, the Compensation and Nomination & Remuneration Committee and the Risk Management Committee, as members.

Code of Ethics and Conduct for Directors and Senior Management

In compliance with Regulation 26(3) of the SEBI Listing Regulations and the Companies Act, 2013, the Bank has formulated a 'Code of Ethics and Conduct for Directors and Senior Management'. The Bank has received confirmations from all its Directors and Senior Management personnel regarding compliance with the said Code for the financial year ended March 31, 2025. A declaration by the Committee of Executives (COE) forms part of this report is enclosed as **Annexure II** to this Report.

The Code of Ethics and Conduct for Directors and Senior Management of the Bank, has been hosted on the Bank's website www.indusind.com

MISSION

"We will consistently add value to all our stakeholders by enhancing the sustainability of the organization and emerge as India's most convenient Bank with financial metrics amongst the best in the industry."

VISION

"IndusInd Bank will be:

- A relevant business and banking partner to its clients.
- Engaged with all our stakeholders and will deliver sustainable and compliant growth and returns.
- Customer-responsive, striving at all times to collaborate with clients in providing solutions for their banking needs.
- A forerunner in the marketplace in terms of productivity, technology, efficiency and profitability; and
- A change agent for financial inclusion in India
- An equal opportunity and preferred employer."

QUALITY POLICY

"IndusInd Bank is committed to meet and strive to exceed customer requirements through timely, error-free and responsive service. We shall continually improve the effectiveness of our work process through training, customer feedback, innovation and digitization."

Board of Directors

The Board of the Bank is broad-based and consists of eminent persons from industry, having special knowledge or practical experience in respect of one or more of the following areas viz., Accountancy, Banking, Finance, Information Technology, Economics, Agriculture & Rural Economy and Co-operation,

Business Development and Management, Human Resources, Risk Management, Payments & Settlement Systems, Law and Small Scale Industry, as prescribed under the relevant provisions of the Companies Act, 2013 and the relevant rules made thereunder, the SEBI Listing Regulations, the Banking Regulation Act, 1949 read with the guidelines, issued by the Reserve Bank of India ("RBI").

The Board is entrusted with formulation of policies, implementation of regulatory guidelines, setting up of directions, reviewing strategies, evaluating performance of the Bank, and has been vested with requisite powers. The Board has constituted various Committees to exercise oversight over the business segments and other matters, as mandated under the extant norms and as authorized by the Board, from time to time.

i. Board Composition

The composition of the Board is in compliance with the relevant provisions of the Companies Act, 2013, the relevant rules made thereunder, the SEBI Listing Regulations, the Banking Regulation Act, 1949 read with the guidelines issued by the RBI, Articles of Association of the Bank and in terms of the Board Diversity Policy of the Bank.

The Board has an optimal combination of Independent Directors constituting 73% of its total strength including two Independent Women Directors. The Board is led by Non-Executive Independent Director and Part-time Chairman, who is not related to the Managing Director & CEO.

As on March 31, 2025, the Board comprised of eleven Directors, eight Directors in the category of Non-Executive Independent, viz., Mr. Sunil Mehta, Non-Executive Independent Director and Part-time Chairman, Mrs. Akila Krishnakumar, Mr. Rajiv Agarwal, Mrs. Bhavna Doshi, Mr. Jayant Deshmukh, Mr. Pradeep Udhas, Mr. Lingam Venkata Prabhakar and Mr. Rakesh Bhatia, one in the category of Non-Executive Non – Independent, viz. Mr. Sudip Basu and two in the category of Executive Directors, viz. Mr. Sumant Kathpalia*, Managing Director & Chief Executive Officer (MD&CEO), Mr. Arun Khurana**, Whole time Director (Executive Director & Deputy CEO).

*Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.

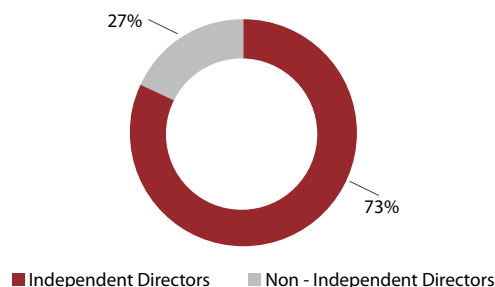
**Mr. Arun Khurana, Whole time Director (Executive Director) & Deputy CEO, Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025, resigned from services of the Bank with effect from close of working hours on April 28, 2025.

The RBI has, in terms of its letter dated April 29, 2025 (bearing reference number DoR.gov.no.776/08.87.001/2025-26) (the "RBI Approval"), in the absence of an MD&CEO of the Bank, approved the constitution of a "Committee of Executives" comprising of Mr. Soumitra Sen (Head – Consumer Banking) and Mr. Anil Rao (Chief Administrative Officer) as members of the said Committee, to oversee the operations of the Bank under the oversight and guidance of an Oversight Committee of the Board.

The Oversight Committee shall be chaired by the Chairman of the Board and shall comprise the chairs of Audit Committee, the Compensation and Nomination & Remuneration Committee and the Risk Management Committee, as members.

The composition of the Board represents an optimal mix of professionalism, knowledge, and experience. All the independent Directors of the Bank have confirmed that they meet the criteria prescribed for independence under the

provision of Section 149(6) of the Companies Act, 2013 and Regulation 16(1)(b) of the SEBI Listing Regulation.



Board Composition as on March 31, 2025

Appointment/Re-appointment of Directors during the year under review:

Mr. Lingam Venkata Prabhakar (DIN: 08110715):

The Board of Directors had, at their meeting held on March 30, 2024, approved the appointment of Mr. Lingam Venkata Prabhakar as a Non-Executive Independent Director of the Bank, for a period of four consecutive years, with effect from March 30, 2024 up to March 29, 2028 (both days inclusive), subject to the approval of the Shareholders of the Bank.

The Shareholders of the Bank had, on June 12, 2024, approved the said appointment by passing of a Special Resolution through Postal Ballot. In accordance with Section 149(13) of the Companies Act, 2013, Mr. Lingam Venkata Prabhakar is not liable to retire by rotation.

Mr. Rakesh Bhatia (DIN: 06547321):

The Board of Directors had, at their meeting held on March 30, 2024, approved the appointment of Mr. Rakesh Bhatia as a Non-Executive Independent Director of the Bank, for a period of four consecutive years, with effect from March 30, 2024 up to March 29, 2028 (both days inclusive), subject to the approval of the Shareholders of the Bank.

The Shareholders of the Bank had, on June 12, 2024, approved the said appointment by passing of a Special Resolution through Postal Ballot. In accordance with Section 149(13) of the Companies Act, 2013, Mr. Rakesh Bhatia is not liable to retire by rotation.

Mr. Sudip Basu (DIN: 09743986):

The Board of Directors had, at its meeting held on May 30, 2024, approved the appointment of Mr. Sudip Basu as Non-Executive, Non-Independent Director of the Bank, for a period of four consecutive years, with effect from May 30, 2024 up to May 29, 2028 (both days inclusive), subject to the approval of the Shareholders of the Bank.

The Shareholders of the Bank had, on July 4, 2024, approved the appointment of Mr. Sudip Basu as Non-Executive, Non-Independent Director of the Bank by passing of an Ordinary Resolution through Postal Ballot. Mr. Sudip Basu being a Non-Independent Director, is liable to retire by rotation.

Mr. Sumant Kathpalia (DIN: 01054434):

The Board of Directors had, at their meeting held on September 27, 2024, approved the re-appointment of Mr. Sumant Kathpalia as Managing Director & CEO of the Bank with effect from March 24, 2025, subject to approval of Reserve Bank of India and the Shareholders of the Bank.

Reserve Bank of India had, vide letter dated March 6, 2025, approved the re-appointment of Mr. Sumant Kathpalia as the Managing Director & CEO of the Bank for a further period of one year, with effect from March 24, 2025 up to March 23, 2026 (both days inclusive).

Cessation of Directors during the year under review:

Dr. T. T. Ram Mohan: (DIN: 00008651)

Dr. T. T. Ram Mohan ceased to be the Director of the Bank with effect from close of working hours on May 11, 2024, upon completion of his tenure.

The Board places on record its sincere appreciation for the contribution made by Dr. T. T. Ram Mohan during his tenure on the Board.

During the period April 1, 2025 until the date of this Report:

Mr. Sumant Kathpalia (DIN: 01054434):

Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.

Mr. Arun Khurana (DIN: 00075189)

Mr. Arun Khurana, Whole time Director (Executive Director) & Deputy CEO, Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025, resigned from services of the Bank with effect from close of working hours on April 28, 2025.

Mr. Jayant Deshmukh (DIN: 08697679)

Mr. Jayant Deshmukh ceases to be the Director of the Bank with effect from close of working hours on July 23, 2025, upon completion of his tenure.

The Board places on record its sincere appreciation for the contribution made by Jayant Deshmukh during his tenure on the Board.

Core skills / expertise / competencies / practical experience / special knowledge identified by the Board required for Bank's business:

In line with Section 10A (2) and other relevant provisions of the Banking Regulation Act, 1949 read with the relevant guidelines issued by the RBI, and in terms of Schedule V of SEBI Listing Regulations, the Board has identified the following core skills / expertise / competencies / practical experience / special knowledge for it to function effectively, in the context of Bank's businesses and sectors:

1. Accountancy;
2. Agriculture and Rural economy;
3. Banking;
4. Co-operation;
5. Economics;
6. Finance;
7. Law;
8. Small-Scale Industry;
9. Information Technology;
10. Payment & Settlement Systems;
11. Human Resources;
12. Risk Management;
13. Business Management;

Professional information including skills / expertise / competencies / practical experience / special knowledge in respect of each of the Directors during the FY 2024-25 is furnished below:

Name of Director	DIN	Nature of Directorship	Skills / expertise / competencies / Special Knowledge / Practical Experience	Occupation/ Previous Employment
Mr. Sunil Mehta	00065343	Non-Executive, Independent, Part-time Chairman	Banking, Finance, Economics and Accountancy	Consulting and Advisory Services. Managing Director, SPM Capital Advisors Pvt. Ltd. Former Chairman of Yes Bank and Punjab National Bank.
Dr. T. T. Ram Mohan ¹	00008651	Non-Executive, Independent	Banking, Finance, Economics and Risk Management	Retired as Professor – Finance & Accounting, IIM, Ahmedabad.
Mrs. Akila Krishnakumar	06629992	Non-Executive, Independent	Information Technology and Payments and Settlement Systems, Human Resources and Business Management	Professional. Former President – Global Technology at SunGard.
Mr. Rajiv Agarwal	00336487	Non-Executive, Independent	Small Scale Industry	Industrialist, Managing Director on the Board of Autopress (India) Private Limited.
Mrs. Bhavna Doshi	00400508	Non-Executive, Independent	Accountancy and Risk Management	Consulting and Advisory Services. Designated Partner, Bhavna Doshi Associates LLP.
Mr. Jayant Deshmukh ²	08697679	Non-Executive, Independent	Agriculture & Rural Economy and Co-operation	Retired as Director of Agriculture, Government of Maharashtra.
Mr. Pradeep Udhas	02207112	Non-Executive, Independent	Finance, Information Technology and Business Management	Professional. Ex- Senior Partner KPMG.
Mr. Lingam Venkata Prabhakar ³	08110715	Non-Executive, Independent	Banking, Accountancy, Finance, Agriculture and Rural Economy	Former Managing Director & CEO of Canara Bank and Former Executive Director of Punjab National Bank.
Mr. Rakesh Bhatia ⁴	06547321	Non-Executive, Independent	Finance, Economics, Information Technology, Risk Management and Business Management	Former Managing Director & CEO of CSB Bank.

Name of Director	DIN	Nature of Directorship	Skills / expertise / competencies / Special Knowledge / Practical Experience	Occupation/ Previous Employment
Mr. Sumant Kathpalia ⁵	01054434	Managing Director & CEO	Banking & Accountancy, Risk Management and Business Management	Former MD & CEO – of IndusInd Bank Limited.
Mr. Arun Khurana ⁶	00075189	Whole-time Director (Executive Director) & Deputy CEO	Banking, Economics, Finance, Risk Management and Business Management	Former Whole time Director (Executive Director) & Deputy CEO of IndusInd Bank Limited.
Mr. Sudip Basu ⁷	09743986	Non-Executive Non Independent Director	Banking, Non-Banking Financial Corporation (NBFC), Business Management, Risk Management, Asset Backed Finance and Cash Flow Based Lending	President - Group Risk at Hinduja Group Ltd.

Note:

- Dr. T. T. Ram Mohan ceased to be the Non-Executive Independent Director of the Bank with effect from close of working hours on May 11, 2024, on completion of his tenure.
- Mr. Jayant Deshmukh ceases to be the Non-Executive Independent Director of the Bank with effect from close of working hours on July 23, 2025, upon completion of his tenure.
- Mr. Lingam Venkata Prabhakar was appointed on the Board of the Bank as a Non-Executive Independent Director of the Bank, for a period of four consecutive years, with effect from March 30, 2024 up to March 29, 2028 (both days inclusive).
- Mr. Rakesh Bhatia was appointed on the Board of the Bank as a Non-Executive Independent Director of the Bank, for a period of four consecutive years, with effect from March 30, 2024 up to March 29, 2028 (both days inclusive).
- Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.
- Mr. Arun Khurana, Whole time Director (Executive Director) & Deputy CEO, Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025, resigned from services of the Bank with effect from close of working hours on April 28, 2025.
- Mr. Sudip Basu was appointed on the Board of the Bank as Non-Executive, Non-Independent Director of the Bank for a period of four years, with effect from May 30, 2024 up to May 29, 2028 (both days inclusive).

ii. Attendance of Directors at meetings of the Board and 30th Annual General Meeting ('AGM')

During the financial year ended March 31, 2025, thirty-one meetings of the Board were held on: April 25, 2024, April 30, 2024, May 10, 2024, May 30, 2024, June 27, 2024, July 19, 2024, July 26, 2024, August 27, 2024, August 30, 2024, September 27, 2024, October 17, 2024, October 21, 2024, October 24, 2024, November 14, 2024, November 29, 2024, December 19, 2024, January 13-15, 2025, January 18, 2025, January 27, 2025, January 31, 2025, February 12, 2025, February 17, 2025, February 27, 2025, March 4, 2025, March 6, 2025, March 10, 2025, March 12, 2025, March 18, 2025, March 20, 2025* and March 24, 2025.

*Two meetings of Board of Directors were held on March 20, 2025.

Details of attendance at the Board meetings and at the 30th AGM, other Directorships, and Memberships and Chairpersonships of Committees pertaining to each Director, as on March 31, 2025 are as follows:

Name of the Director	Attendance at Board meetings (No. of meetings attended [#])	Attendance at the 30 th AGM held on August 27, 2024	Number of other Directorships		No. of Committees of other companies in which Director is a member ^{§%}	No. of Committees of other companies in which Director is chairperson ^{§%}
			Indian Public Limited Companies	Other Companies/ LLPs~		
Mr. Sunil Mehta	31/31	Yes	1	3	-	-
Dr. T. T. Ram Mohan ¹	3/3	-	1	-	1	-
Mrs. Akila Krishnakumar	26/31	Yes	3	1	2	-
Mr. Rajiv Agarwal [^]	31/31	Yes	-	3	-	-
Mrs. Bhavna Doshi	29/31	Yes	6	3	6	3
Mr. Jayant Deshmukh ²	30/31	Yes	1	1	-	-
Mr. Pradeep Udhas	30/31	Yes	3	3	-	-
Mr. Sumant Kathpalia ³	30/31	Yes	1	-	-	-
Mr. Arun Khurana ⁴	26/31	Yes	-	-	-	-
Mr. Lingam Venkata Prabhakar ⁵	30/31	Yes	2	-	1	-
Mr. Rakesh Bhatia ⁶	30/31	Yes	-	5	-	-
Mr. Sudip Basu ⁷	27/27	Yes	2	2	-	-

Note:

[#]Includes attendance through videoconference.

[†]Includes Directorships held in Foreign Companies, Private Limited Companies, Limited Liability Partnership (LLP) and Companies under Section 8 of the Companies Act, 2013 in India.

[‡]Pursuant to Regulation 26 of the SEBI Listing Regulations, for the purpose of considering the limit of Committees in which Directors are Members / Chairpersons, all Public Limited Companies, whether listed or not, have been included. Private Limited Companies, Foreign Companies, and Companies incorporated under Section 8 of the Companies Act, 2013 ('Not for Profit') have been excluded.

[¶]For the purpose of determination of the number of Committees of other companies, only Chairpersonships and Memberships of 'Audit Committee of Board' and the 'Stakeholders Relations Committee' have been considered.

[^]Mr. Rajiv Agarwal, member of the Stakeholders Relations Committee was available at the Annual General Meeting to answer the queries of the Shareholders.

1. Dr. T. T. Ram Mohan ceased to be the Non-Executive Independent Director of the Bank with effect from close of working hours on May 11, 2024, on completion of his tenure.
2. Mr. Jayant Deshmukh ceases to be the Non-Executive Independent Director of the Bank with effect from close of working hours on July 23, 2025, upon completion of his tenure.
3. Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.
4. Mr. Arun Khurana, Whole time Director (Executive Director) & Deputy CEO, Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025, resigned from services of the Bank with effect from close of working hours on April 28, 2025.
5. Mr. Lingam Venkata Prabhakar was appointed on the Board of the Bank as a Non-Executive Independent Director of the Bank, for a period of four consecutive years, with effect from March 30, 2024 up to March 29, 2028 (both days inclusive).
6. Mr. Rakesh Bhatia was appointed on the Board of the Bank as a Non-Executive Independent Director of the Bank, for a period of four consecutive years, with effect from March 30, 2024 up to March 29, 2028 (both days inclusive).
7. Mr. Sudip Basu was appointed on the Board of the Bank as Non-Executive, Non-Independent Director of the Bank for a period of four years, with effect from May 30, 2024 up to May 29, 2028 (both days inclusive).

Disclosure of Inter-se relationship:

None of the Directors of the Bank are related to each other.

Other Listed Entities in which the Bank's Directors hold Directorships and the category of their Directorships as on March 31, 2025:

Name of Directors	Other Listed Entities in which he / she is a Director	Category of Directorship
Mr. Sunil Mehta	-	-
Dr. T. T. Ram Mohan	-	-
Mrs. Akila Krishnakumar	Matrimony.com Limited Hitachi Energy India Limited TTK Prestige Limited	Non-Executive Independent Director
Mr. Rajiv Agarwal	-	-
Mrs. Bhavna Doshi	Sun Pharma Advanced Research Company Limited KPIT Technologies Limited Nuvoco Vistas Corporation Limited The Great Eastern Shipping Company Limited Alkyl Amines Chemicals Limited	Non-Executive Independent Director
Mr. Jayant Deshmukh	-	-
Mr. Pradeep Udhas	Hinduja Global Solutions Limited Finolex Industries Limited	Non-Executive Independent Director
Mr. Lingam Venkata Prabhakar	Capri Global Capital Limited National Bank for Financing Infrastructure and Development	Non-Executive Independent Director
Mr. Rakesh Bhatia	-	-
Mr. Sudip Basu	Hinduja Housing Finance Limited	Non-Executive Non - Independent Director
Mr. Sumant Kathpalia	-	-
Mr. Arun Khurana	-	-

iii. Remuneration to Non-Executive Directors

During the year under review, all the Non-Executive Directors, including the Non-Executive, Independent, Part-time Chairman of the Bank, were paid remuneration, in the form of sitting fees and fixed pay, in terms of the RBI's circulars on 'Corporate Governance in Banks - Appointment of Directors and Constitution of Committees of the Board' (dated April 26, 2021) and 'Review of Fixed Remuneration granted to Non-Executive Directors (NEDs) (dated February 9, 2024). The fixed remuneration paid to the Non-Executive, Independent, Part-time Chairman of the Bank, is in terms of the approval granted by the RBI.

No Stock Options were granted to Non-Executive Directors.

The sitting fees paid to the Non-Executive Directors of the Bank for participation in the meetings of the Board and the Committees thereof, held during the financial year are as under:

Particulars	Sitting Fees (in ₹)	Remarks
Board of Directors	1,00,000	For every meeting attended.
For all other Board Committees	75,000	For every meeting attended.

Details of fixed remuneration and sitting fees paid to the Non-Executive Directors of the Bank, during the FY 2024-25, are as under:

Name of Director	Fixed Remuneration Paid (in ₹)	Sitting Fees (in ₹)
Mr. Sunil Mehta	30,00,000	96,25,000
Dr. T. T. Ram Mohan ¹	2,25,275	3,75,000
Mrs. Akila Krishnakumar	25,33,334	66,50,000
Mr. Rajiv Agarwal	25,33,334	60,25,000
Mrs. Bhavna Doshi	25,33,334	74,75,000
Mr. Jayant Deshmukh	25,33,334	45,00,000
Mr. Pradeep Udhas	25,33,334	84,00,000
Mr. Lingam Venkata Prabhakar ²	25,33,334	72,00,000
Mr. Rakesh Bhatia ³	25,33,334	90,00,000
Mr. Sudip Basu ⁴	21,98,169	62,25,000

Notes:

- Dr. T.T Ram Mohan ceased to be Non – Executive Independent Director with effect from close of working hours on May 11, 2024, on completion of his tenure.
 - Mr. Lingam Venkata Prabhakar was appointed on the Board of the Bank as a Non-Executive Independent Director of the Bank, for a period of four consecutive years, with effect from March 30, 2024 up to March 29, 2028 (both days inclusive).
 - Mr. Rakesh Bhatia was appointed on the Board of the Bank as a Non-Executive Independent Director of the Bank, for a period of four consecutive years, with effect from March 30, 2024 up to March 29, 2028 (both days inclusive).
 - Mr. Sudip Basu was appointed on the Board of the Bank as Non-Executive, Non-Independent Director of the Bank for a period of four years, with effect from May 30, 2024 up to May 29, 2028 (both days inclusive).
- The amount of Fixed Remuneration and Sitting Fees mentioned above is inclusive of taxes.
 - None of the Non-Executive Directors has any other pecuniary interest in the Bank.

iv. Remuneration paid to Managing Director & CEO and Executive Director

a) Mr. Sumant Kathpalia, Managing Director & CEO:

Appointment / Re-appointment of the Managing Director & CEO and the terms and conditions relating to his appointment/ re-appointment, including remuneration, is subject to the prior approval of the RBI and the Shareholders of the Bank.

The Board of Directors of the Bank had, at their meeting held on September 27, 2024, approved the re-appointment of Mr. Sumant Kathpalia as Managing Director & CEO of the Bank with effect from March 24, 2025, subject to approval of Reserve Bank of India and the Shareholders of the Bank.

Reserve Bank of India had, vide letter dated March 6, 2025, approved the re-appointment of Mr. Sumant Kathpalia as the Managing Director & CEO of the Bank for a further period of one year, with effect from March 24, 2025 up to March 23, 2026 (both days inclusive).

Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.

Details of the remuneration paid to Mr. Sumant Kathpalia as the Managing Director & CEO of the Bank, during the Financial Year 2024-25 are as under:

Particulars of Remuneration	Amount (per annum)
Salary (per annum)	₹1,66,71,636
Other Allowances	₹5,43,41,388
Provident Fund	₹20,00,596 (12% of Basic Salary)
Leave Fare Concession	₹1,00,000
Statutory Bonus	₹28,800
Medical Reimbursement	₹15,000
Gratuity	₹8,01,906 (15 days of Basic Salary)
Medicclaim	₹10,700 (Medicclaim for self and family members insurance value)
Club Membership	₹65,637
Insurance Cover (Physical Incapacitation)	₹9,64,337
Total Fixed Pay (including perquisites)	₹7,50,00,000

During FY 2024-25, Mr. Sumant Kathpalia exercised 2,48,000 Stock Options.

Note: During F.Y. 2024-25, Mr. Sumant Kathpalia was paid the above-mentioned remuneration for the period April 1, 2024 – March 31, 2025.

b) Remuneration paid to Executive Director

Appointment / Re-appointment of the Executive Director and the terms and conditions relating to his appointment/re-appointment, including remuneration, is subject to the prior approval of the RBI and the Shareholders of the Bank.

Mr. Arun Khurana, Whole-time Director (Executive Director):

Mr. Arun Khurana, Whole time Director (Executive Director) and Deputy CEO, Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025, resigned from services of the Bank with effect from close of working hours on April 28, 2025.

Details of the remuneration paid to Mr. Arun Khurana as Whole-time Director (Executive Director) of the Bank, during the Financial Year 2024-25, are as under:

Particulars of Remuneration	Amount (per annum)
Salary (per annum)	₹3,07,70,676
Other Allowances	₹1,34,17,056
Provident Fund	₹36,92,484 (12% of Basic Salary)
Leave Fare Concession	₹1,00,000
Statutory Bonus	₹28,800
Medical Reimbursement	₹15,000
Gratuity	₹14,79,360 (15 days of Basic Salary)

Particulars of Remuneration	Amount (per annum)
Medicclaim	₹10,700 (Medicclaim for self and family members insurance value)
Club Membership	₹14,160
Insurance Cover (Physical Incapacitation)	₹4,71,764
Total Fixed Pay (including perquisites)	₹5,00,00,000

During FY 2024-25, Mr. Arun Khurana exercised 5,000 Stock Options.

Note: During FY 2024-25, Mr. Arun Khurana was paid the above-mentioned remuneration for the period April 1, 2024 – March 31, 2025.

Directors' Shareholding

The details of equity shares of the Bank held by the Directors of the Bank, as on March 31, 2025, are as under:

Sr. No.	Name of the Director	Shareholding
(i)	Mr. Sunil Mehta	1,911 shares
(ii)	Mrs. Bhavna Doshi	391 shares
(iii)	Mr. Sudip Basu	393 shares
(iv)	Mr. Sumant Kathpalia*	38,000 shares
(v)	Mr. Arun Khurana**	45,290 shares

*Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, has by vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.

**Mr. Arun Khurana, Whole time Director (Executive Director) and Deputy CEO, Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025, resigned from services of the Bank with effect from close of working hours on April 28, 2025.

vi. Details of Director retiring by rotation and those being appointed/ re-appointed at the 31st Annual General Meeting (AGM)

Retirement by Rotation

In accordance with the provisions of Section 152 (6) of the Companies Act, 2013, Mr. Sudip Basu (DIN: 09743986), Non –Executive Non Independent Director of the Bank, will retire by rotation at the ensuing Annual General Meeting, and is eligible for re-appointment.

vii. Committees of the Board

The Board has constituted 13 Committees, details of which are as follows:

1. Audit Committee,
2. Committee of Directors,
3. Compensation and Nomination & Remuneration Committee,
4. Customer Service Committee,
5. Corporate Social Responsibility and Sustainability (CSR&S) Committee,

6. Finance Committee,
7. I.T. Strategy Committee,
8. Risk Management Committee,
9. Review Committee - Non-Cooperative Borrowers and Wilful Defaulters,
10. Stakeholders' Relations Committee,
11. Special Committee of the Board for Monitoring and Follow-Up of Cases of Frauds
12. Vigilance Committee and
13. Oversight Committee

The Board functions through various committees, to take decisions and monitor the activities falling within their terms of reference.

Each of the said Committees has the requisite expertise to handle issues relevant to their fields. The said Committees devote considerable time and efforts focused attention to various issues placed before them. The guidance provided by the said Committees have enhanced the overall quality of decision-making process of the Board.

The Board reviews the functioning of the said Committees, at-least on an annual basis. The meetings of the said Committees are convened by the respective Chairperson, who also apprises the Board on the key discussions taken at the meetings of the Committee.

Minutes of the meetings of the said Committees are placed for noting of the Board.

The constitution, terms of reference and the functioning of the existing Committees of the Board are as follows:

1. Audit Committee of the Board

Terms of reference:

(A) Powers:

1. To investigate any activity within its terms of reference;
2. To seek information from any employee;
3. To obtain outside Legal or other professional advice;
4. To secure attendance of outsiders with relevant expertise, if it considers necessary;
5. To call for the comments of the auditors about internal control systems, the scope of audit, including the observations of the auditors and review of financial statement before their submission to the Board and may also discuss any related issues with the internal and statutory auditors and the management of the company.

(B) Role:

1. Oversight of the company's Financial Reporting process and the disclosure of its financial information to ensure that the Financial Statement is correct, sufficient and credible;
2. Recommendation to the Board for appointment, remuneration and terms of appointment of Auditors;

3. Approval of payment to Statutory Auditors for any other services rendered by them;
4. Reviewing, with the Management, the annual Financial Statements and Auditor's Report thereon before submission to the Board for approval, with particular reference to:
 - a) Matters required to be included in the Director's Responsibility Statement to be included in the Board's Report in terms of Clause (c) of sub-section (3) of Section 134 of the Companies Act, 2013;
 - b) Changes, if any, in Accounting Policies and practices and reasons for the same;
 - c) Major accounting entries involving estimates based on the exercise of judgment by Management;
 - d) Significant adjustments made in the Financial Statements arising out of audit findings;
 - e) Compliance with Listing and other Legal requirements relating to Financial Statements;
 - f) Disclosure of any Related Party Transactions;
 - g) Modified opinion(s) in the draft audit report;
5. Reviewing, with the Management, the quarterly Financial Statements before submission to the Board for approval;
6. Reviewing, with the Management, the Statement of Uses / Application of Funds raised through an issue (Public Issue, Rights Issue, Preferential Issue, etc.), the statement of funds utilized for purposes other than those stated in the Offer Document / Prospectus / Notice and the Report submitted by the monitoring agency monitoring the utilisation of proceeds of a Public or Rights Issue, and making appropriate recommendations to the Board to take up steps in this matter;
7. Reviewing and monitoring the Auditor's independence and performance, and effectiveness of audit process;
8. Approval or any subsequent modification of transactions of the listed entity with related parties;
9. Scrutiny of Inter-Corporate Loans and Investments;
10. Valuation of undertakings or assets of the company, wherever it is necessary;
11. Evaluation of Internal Financial Controls and Risk Management Systems;
12. Reviewing, with the Management, performance of Statutory and Internal Auditors, adequacy of the Internal Control Systems;
13. Reviewing the adequacy of Internal Audit Function, if any, including the structure of the Internal Audit Department, staffing and seniority of the Official heading the department, reporting structure coverage and frequency of Internal Audit;

14. Discussion with Internal Auditors of any significant findings and follow up there on;
 15. Reviewing the findings of any internal investigations by the Internal Auditors into matters where there is suspected fraud or irregularity or a failure of Internal Control Systems of a material nature and reporting the matter to the Board;
 16. Discussion with Statutory Auditors before the audit commences, about the nature and scope of audit as well as post-audit discussion to ascertain any area of concern;
 17. To look into the reasons for substantial defaults in the payment to the depositors, debenture holders, shareholders (in case of non-payment of declared dividends) and creditors;
 18. To review the functioning of the Whistle Blower Mechanism;
 19. Approval of appointment of Chief Financial Officer after assessing the qualifications, experience and background, etc. of the candidate;
 20. Carrying out any other function as is mentioned in the terms of reference of the Audit Committee;
 21. Reviewing the utilization of loans and/ or advances from/investment by the holding company in the subsidiary exceeding rupees 100 crore or 10% of the asset size of the subsidiary, whichever is lower including existing loans / advances / investments existing as on the date of coming into force of this provision;
 22. Reviewing all matters as specified by RBI in the Circular on Calendar of Reviews as per RBI Circular dated November 2010 and notifications, if any, issued from time to time in this regard;
 23. Reviewing Concurrent Audit System of the Bank (including appointment of Concurrent Auditor(s) and their tenure, Scope of Audit, Remuneration to external concurrent auditors);
 24. Quarterly review containing important features brought out during concurrent audits, finding and an annual appraisal/report of the audit system;
 25. To provide directions on any penal action to be initiated, in case of any violation of the SEBI (Prohibition of Insider Trading) Regulations, 2015 and the Code of Conduct formulated under the said Code by any person;
 26. To note and take on record the status reports, as submitted by the Compliance Officer at least once in a financial year;
 27. Regularly review compliance functions in strict accordance with extant guidelines on the subject;
 28. Review Report containing cases of attempted fraud involving ₹25 lakhs or more;
 29. Yearly consolidated review of attempted fraud cases detected during the year as on March 31 every year within three months from the end of the relative year;
 30. Review of quarterly audit notes on KYC / AML; Review of Implementation; Review of Compliance of Concurrent audit Reports with respect to adherence to KYC/AML guidelines.
 31. Review of wilful default cases;
 32. In case of investment in shares, the surveillance and monitoring of investment by way of review of the total exposure of the Bank to capital market both fund based and non-fund based, in different forms and ensure that adequate risk management and internal control systems are in place;
 33. To keep the Board informed about the overall exposure to capital market, the compliance with the Reserve Bank and Board guidelines, adequacy of risk management and internal control systems;
 34. Quarterly review of Legal Audits of Title Documents in respect of Large Value Loan Accounts (Exposure of ₹5 crores and above);
 35. Refer to the Internal Ombudsman in respect of cases mentioned under Clause 8(2)(a) of the Ombudsman Scheme pertaining to complaints related to frauds and misappropriation.
- (C) Review of following information (Scope):**
1. Management Discussion and Analysis of financial condition and results of operations;
 2. Review the financial statements, in particular, the investments made by the unlisted subsidiary;
 3. Statement of significant Related Party Transactions (as defined by the Audit Committee), submitted by Management;
 4. Management Letters / Letters of Internal Control weaknesses issued by the Statutory Auditors;
 5. Internal Audit Reports relating to internal control weaknesses;
 6. The appointment, removal and terms of remuneration of the Chief Internal Auditor shall be subject to review by the Audit Committee;
 7. Statement of deviations:
 - (a) Quarterly statement of deviation(s) including report of monitoring agency, if applicable, submitted to stock exchange(s) in terms of Regulation 32(1) of SEBI (Listing Obligations and Disclosure Requirements), 2015 ('LODR');
 - (b) Annual statement of funds utilized for purposes other than those stated in the offer document/prospectus/notice in terms of Regulation 32(7) of LODR.
 8. To review and approve transactions including material related party transactions with related parties including omnibus transactions and any subsequent material modification(s) thereto.

9. To review and approve related party transaction to which the subsidiary of the Bank is a party but the Bank is not a party, if the value of such transaction whether entered into individually or taken together with previous transactions during a financial year exceed ten per cent of the annual consolidated turnover, as per the last audited financial statements of the Bank.
10. Review of Bank's Compliance in respect to Reports (Risk Assessment Report, Inspection Report, Major Area of Non Compliance and Risk Mitigation Plan) issued by RBI under Risk Based Supervision.
11. Review of Internal Audit plan and status of achievement thereof.
12. To conduct meeting of Credit Rating Agencies with the Committee at least once in a year, to discuss issues including related party transactions, internal financial control and other material disclosures made by the management, which have a bearing on rating of the listed NCDs
13. Review penalties imposed / penal action taken against bank under various laws and statutes and action taken for corrective measures:
14. To oversee the compliance of the Leakage Policy;
15. To deal with any leak of UPSI or suspected leak of UPSI, upon becoming aware of such leak;
16. To conduct inquiries as laid out in Leakage Policy in case of leaks or suspected leaks and inform the Board promptly of such leaks, inquiries and result of such inquiries;
17. To report the incident of actual or suspected leak of UPSI to SEBI;

Composition: As on March 31, 2025, the Audit Committee comprised of five members, viz., Mrs. Bhavna Doshi (Chairperson), Mrs. Akila Krishnakumar and Mr. Pradeep Udhas, Mr. L.V. Prabhakar and Mr. Rakesh Bhatia. The Company Secretary of the Bank acts as the secretary of Audit Committee of the Board. All the five members of the Committee are Independent Directors.

Meetings: The Audit Committee met thirty times during the FY 2024-25: On April 8, 2024, April 25, 2024, May 7, 2024, June 4, 2024, June 19, 2024, June 26, 2024, July 19, 2024, July 26, 2024, July 27, 2024, August 2, 2024, August 13, 2024, August 20, 2024, August 29, 2024, September 13, 2024, September 19, 2024, October 24, 2024, November 5, 2024, November 19, 2024, December 4, 2024, December 5, 2024, January 9, 2025, January 20, 2025, January 30, 2025, February 11, 2025, March 10, 2025, March 12, 2025, March 20, 2025, March 24, 2025, March 25, 2025 and March 26, 2025.

The Audit Committee of the Board is entrusted with the responsibility of supervising the Bank's internal controls and financial reporting process. The composition, quorum and terms of reference of the Committee are in accordance with Section 177 of the Companies Act, 2013, guidelines issued by the Reserve Bank of India and the provisions of Regulation 18 of the SEBI Listing Regulations. All members of the Audit

Committee are financially literate and bring in expertise in the fields of Finance, Taxation, Economics, etc.

The details of attendance of the members at the meetings of the Audit Committee of Board, held during the FY 2024-25, are as under:

Members	Number of Meetings attended (includes attendance through video conference)	Remarks
Mrs. Bhavna Doshi	30/30	-
Mr. Pradeep Udhas	29/30	-
Mrs. Akila Krishnakumar	24/30	-
Mr. L.V. Prabhakar	27/28	-
Mr. Rakesh Bhatia	28/28	-

2. Committee of Directors

Terms of Reference:

1. Sanction of Credit proposals in line with the powers delegated by the Board;
2. Noting of control returns on advances sanctioned by Executive Credit Committee (ECC);
3. Power to change the constitution of the ECC as per the Board approved Delegation of Power.
4. Review and noting of Irregularities (Financial Overdues) in Accounts on quarterly basis;
5. Review exposure to Capital Market on a Monthly basis and Large Groups on an annual basis;
6. Exercising all or any powers, on behalf of the BOD, not specifically covered above, except as required per Legal/ Statutory / Regulatory directions.
7. Annual Review of Policy on Exposures to Holding Companies
8. Noting the position of Takeover Accounts (CCBG Segment) on a quarterly basis.
9. Noting observations by the RBI in the Risk Assessment Report (RAR) on any agenda items.
10. Review and noting of NPA to advances ratio for sanctions granted by Committee of Directors and by other authorities on a half yearly basis.
11. Half yearly compliance report on Sec 19(2) of the Banking Regulation Act, 1949 pertaining to Restrictions on holding shares of companies by the Bank.
12. To monitor the exposures (both credit and investments) of the Bank and to consider and approve one-time compromise settlement proposals, in respect of loan accounts which have been written off.
13. To approve treasury related investments and disinvestments as mentioned in the Domestic Investment Policy, Overseas Investment Policy and Market Risk Management Policy of the Bank, as amended from time to time.

Composition: As on March 31, 2025, the Committee of Directors comprised of six members, viz., Mr. Sunil Mehta (Chairman), Mr. Pradeep Udhas, Mr. Rakesh Bhatia, Mr. Sudip Basu, Mr. Sumant Kathpalia and Mr. Arun Khurana. Three members of the Committee are Independent Directors.

Meetings: The Committee of Directors met thirty- one times during the FY 2024-25: On April 19, 2024, May 8, 2024, May 27, 2024, June 14, 2024, June 18, 2024, June 28, 2024, July 11, 2024, July 25, 2024, August 9, 2024, August 21, 2024, August 24, 2024, September 11, 2024, September 19, 2024, September 26, 2024, October 18, 2024, October 30, 2024, November 6, 2024, November 11, 2024 November 28, 2024, November 29, 2024, December 11, 2024, December 17, 2024, December 24, 2024, December 27, 2024, January 21, 2025, January 29, 2025, February 10, 2025, February 28, 2025, March 7, 2025, March 17, 2025, and March 26, 2025.

The details of attendance of the members at the meetings of the Committee of Directors, held during the financial year 2024-25, are as under:

Members	Number of Meetings attended (includes attendance through video conference)	Remarks
Mr. Sunil Mehta	31/31	-
Dr. T. T. Ram Mohan	1/2	Ceased to be a member w.e.f May 11, 2024
Mr. Pradeep Udhas	30/31	-
Mr. Sumant Kathpalia	21/31	Ceased to be a member w.e.f April 29, 2025
Mr. Sudip Basu	23/24	Inducted as a member w.e.f July 19, 2024.
Mr. Arun Khurana	26/29	Inducted as a Member w.e.f May 13, 2024. Ceased to be a member w.e.f April 28, 2025
Mr. Rakesh Bhatia	27/29	Inducted as a member w.e.f May 13, 2024.

3. Compensation and Nomination & Remuneration Committee

Terms of reference:

The Committee's role is to approve the issuance of Stock Options to employees under the Employees Stock Option Scheme 2020 and IBL Special Incentive ESOS for BFIL Merger 2018.

For 'Nomination' matters:

1. To examine the qualification, knowledge, skillsets and experience and identify persons who are qualified to be appointed / re-appointed as Director vis-à-vis the Bank's requirements and their effectiveness to the Board;

2. To review the structure, size, composition, diversity of the Board and make necessary recommendations to the Board;
3. Formulate and review the Policy on Board Diversity;
4. To evaluate the succession planning process adopted by the Bank and suggest suitable course of action, if any, relating to vacancies that would be required to be filled at Board level on account of retirement / resignation / expiry of term of Directors, including Chairman;
5. To formulate criteria and specify the manner for effective evaluation of performance of the Board, its Committees and individual Directors; to be carried out either by the Board, the Nomination & Remuneration Committee or by an external independent agency and review its implementation and compliance;
6. To formulate the criteria for determining qualifications, positive attributes and independence of a director and recommend to the board of directors a policy relating to, the remuneration of the directors, key managerial personnel and other employees;
7. To determine whether to extend or continue the tenure of appointment of the Independent Directors, on the basis of the report of Performance Evaluation of Independent Directors;
8. To conduct due diligence as to the credentials of any Director before his / her appointment, and making appropriate recommendations to the Board, in consonance with the Dr. Ganguly Committee recommendations and the requirements of RBI;
9. To identify persons who may be appointed in Senior Management position of the Bank, in accordance with the criteria laid down along with all remuneration, in whatever form, payable to senior management and recommend their appointment and removal for the approval of the Board;
10. To confirm that the Directors recommended to the Board for appointment in the category of 'Non-Executive Independent Director' fulfill the conditions specified under the Companies Act, 2013 and the Listing Regulations and that they are independent of the management;
11. To determine the quantum of the "Directors and Officers Insurance" (D & O insurance) and risks for all Directors (including Independent Directors) and recommend to the Board of Directors for approval.
12. The Committee to formulate and review the Policy for Appointment and Fit and Proper Criteria of Directors, which inter alia provides for criteria to assess the competency of the persons nominated

For 'Remuneration and HR' matters:

1. To oversee the framing, review and implementation of the Compensation Policy of the Bank for Whole-time Directors / Chief Executive Officers / Key Managerial Personnel / Risk-Takers and Control Function Staff towards ensuring effective alignment between remuneration and risks;
2. To determine, on behalf of the Board, the Bank's Policy on Remuneration packages for Executive Directors, including Pension, etc.;
3. To review the talent management and succession policy and processes in the Bank for ensuring business continuity, especially at the levels of Managing Director & CEO, and Senior Management, and other key roles of the Bank;
4. Policy for Top-level Executives, one level below the Managing Director and Chief Executive Officer (Members of the Core Executive Team); and
5. To review the HR strategy, Performance Appraisal process, fundamental changes in the Organization Structure, Training and the overall HR function.

Composition: As on March 31, 2025, the Compensation and Nomination & Remuneration Committee comprised of four members, viz., Mrs. Akila Krishnakumar (Chairperson), Mr. Rajiv Agarwal, Mr. Rakesh Bhatia and Mr. Sunil Mehta. All the members of Compensation and Nomination & Remuneration Committee are Independent Directors.

Meetings: The Compensation and Nomination & Remuneration Committee met fifteen times during the FY 2024-2025: On May 10, 2024, May 30, 2024, July 16, 2024, July 18, 2024, August 6, 2024, August 20, 2024, September 19, 2024, September 26, 2024, September 27, 2024, October 23, 2024, January 9, 2025, February 27, 2025, March 8, 2025, March 12, 2025 and March 22, 2025.

The details of attendance of the members at the meetings of the Compensation and Nomination & Remuneration Committee, held during the financial year 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mrs. Akila Krishnakumar	15/15	-
Mr. Sunil Mehta	15/15	-
Mr. Rajiv Agarwal	15/15	-
Mr. Rakesh Bhatia	14/14	Inducted as a Member w.e.f May 13, 2024.

4. Customer Service Committee

Terms of Reference

1. Formulation of a Comprehensive Deposit Policy
2. The Committee's function is to monitor the quality of customer service extended by the Bank, and to review the needs of customers.

3. Review complaints and quality of service provided by the Bank & it's subsidiaries to ensure a robust grievance redressal mechanism.
4. Review the initiatives taken by the Bank to enhance customer experience.
5. To review customer complaints addressed to the members of the Board.
6. Overseeing the functioning of the Standing Committee on Customer Service
7. Update on Internal Ombudsman activities & analysis of cases referred;
8. Determine the structure of emoluments, facilities and benefits accorded to the Internal Ombudsman
9. Monitoring the implementation of awards under the Banking Ombudsman Scheme, review the rejected cases of the Internal Ombudsman

Composition: As on March 31, 2025, the Customer Service Committee comprised of Six members, viz., Mr. Rajiv Agarwal (Chairman), Mr. Jayant Deshmukh, Mr. Lingam Venkata Prabhakar, Mr. Sudip Basu, Mr. Sumant Kathpalia and Mr. Arun Khurana. Three members of Customer Service Committee are Independent Directors.

Meetings: The Customer Service Committee met six times during the FY 2024-2025: On May 29, 2024, August 23, 2024, December 5, 2024, January 23, 2025, February 25, 2025 and March 26, 2025.

The details of attendance of the members at the meetings of the Customer Service Committee, held during the financial year 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mr. Rajiv Agarwal	6/6	-
Mr. Jayant Deshmukh	6/6	-
Mr. Sumant Kathpalia	4/6	Ceased to be a Member w.e.f. April 29, 2025.
Mr. L.V Prabhakar	6/6	Inducted as a member w.e.f May 13, 2024.
Mr. Sudip Basu	4/5	Inducted as a member w.e.f July 19, 2024.
Mr. Arun Khurana	5/6	Ceased to be a Member w.e.f. April 28, 2025.
Mr. Sunil Mehta	-	Ceased to be a member w.e.f May 13, 2024.

5. Corporate Social Responsibility and Sustainability (CSR&S) Committee

Terms of reference:

1. Formulation and recommendation to the Board, the Corporate Social Responsibility strategy of the Bank, including the Corporate Social Responsibility Policy ('CSR Policy') which shall indicate the activities to be undertaken by the company as specified in Schedule VII of the Companies Act, 2013 as amended from time to time ('the Act');
2. Monitoring the Implementation of the CSR Policy of the Bank from time to time;
3. Recommending the amount of expenditure to be incurred on the activities in accordance with Section 135(5) of the Act;
4. Instituting a transparent monitoring mechanism for implementation of the CSR projects or programs or activities undertaken;
5. Agree, Review and Evaluate sustainably strategy of the Bank;
6. Review and evaluate sustainability performance of the Bank;
7. Provide industry perspective to overall sustainability agenda of the Bank.
8. To oversee and monitor the Environmental Social Governance (ESG) framework, the Environmental policy, actionable and initiatives strategized and executed by the management
9. To oversee and monitor the Bank's ESG disclosures including the Sustainability Report highlighting the Bank's ESG performance.

Composition: As on March 31, 2025, the Corporate Social Responsibility and Sustainability Committee comprised of five members, viz., Mr. Jayant Deshmukh (Chairman), Mr. Sunil Mehta, Mr. Rajiv Agarwal, Mr. Sumant Kathpalia, and Mr. Arun Khurana. Three members of the Corporate Social Responsibility and Sustainability Committee are Independent Directors.

Meetings: The Corporate Social Responsibility and Sustainability Committee met four times during the Financial Year 2024-2025: On June 18, 2024, November 12, 2024, March 13, 2025 and March 18, 2025.

The composition of the CSR & S Committee is in compliance with the provisions of Section 135 of the Companies Act, 2013 and the Companies (Corporate Social Responsibility Policy) Rules, 2014.

The Bank's CSR Policy has been hosted on the Bank's website at:

<https://www.indusind.com/content/dam/indusind-corporate/generic/CSR-Policy.pdf>

The details of attendance of the members at the meetings of the CSR & S Committee, held during the financial year 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mr. Jayant Deshmukh	4/4	Inducted as Chairman w.e.f May 13, 2024.
Mr. Sumant Kathpalia	2/4	Ceased to be a Member w.e.f. April 29, 2025.
Mr. Sunil Mehta	4/4	Inducted as a member w.e.f May 13, 2024.
Mr. Arun Khurana	2/4	Ceased to be a Member w.e.f. April 28, 2025.
Mr. Rajiv Agarwal	4/4	-
Mrs. Akila Krishnakumar	-	Ceased to be a Chairperson and Member w.e.f May 13, 2024.

6. Finance Committee

Terms of reference:

1. The Committee's role is to decide on the appropriate mode of raising of capital;
2. to finalise, settle, approve or agree to terms and conditions including the pricing for the said capital-raising program;
3. finalise, settle, approve, and authorise the executing of any document, deed, writing, undertaking, guarantee or other papers (including any modification thereof) in connection with the capital-raising program and authorise the affixing of the Common Seal of the Bank, if necessary thereto in accordance with the provisions of Articles of Association of the Bank;
4. to appoint and to fix terms and conditions of merchant bankers, investment bankers, lead or other managers, advisors, solicitors, agents or such other persons or intermediaries as may be deemed necessary for the capital raising program;
5. to do all such things and deal with all such matters and take all such steps as may be necessary to give effect to the resolution for raising of capital and to settle / resolve any question or difficulties that may arise with regard to the said program.

Composition: As on March 31, 2025, the Finance Committee comprised of four members, viz., Mr. Sumant Kathpalia (Chairman), Mrs. Bhavna Doshi, Mr. Lingam Venkata Prabhakar and Mr. Arun Khurana. Two members of the Finance Committee are Independent Director.

Meetings: The Finance Committee met once during the financial year 2024-2025 on: March 27, 2025.

The details of attendance of the members at the meeting of the Finance Committee, held during the FY 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mr. Sunil Mehta	-	Mr. Sunil Mehta was inducted as a Member of the finance Committee w.e.f November 11, 2023 and ceased to be a Member of the Committee w.e.f October 17, 2024
Mrs. Bhavna Doshi	1/1	-
Mr. Sumant Kathpalia	1 / 1	Ceased to be a Chairman and Member w.e.f. April 29, 2025.
Dr. T.T. Ram Mohan	-	Ceased to be a member of the Committee w.e.f May 11, 2024.
Mr. L.V Prabhakar	1/1	Inducted as a Member w.e.f May 13, 2024.
Mr. Arun Khurana	1/1	Ceased to be a Member w.e.f. April 28, 2025.

7. I.T. Strategy Committee

Terms of reference:

1. The Committee conducts Board-level overview of aligning Information Technology with the business strategy of the Bank, aimed at offering better service to customers, improved risk management, and superior performance.
2. Ensure that IT architecture, investment, organisational structure, resources and performance measurement parameters are geared to deliver business value and contribute to the Bank's growth.
3. Review the progress made by the Bank on the Digital Banking front.
4. Review adequacy and effectiveness the Business Continuity Plan (BCP)/Disaster Recovery (DR) Plan of the Bank and exercise oversight over the efficacy of the BCP/DR process adopted by the Bank and recommend measures for its improvement.
5. Exercise oversight to ensure effective functioning of the IT Operations of the Bank.
6. Assessing and reviewing the strategy for addressing IT and cyber security risks.
7. Ensure budgetary allocations for the IT function (including IT security, Cyber security, IT Architecture) organisational structure, resources and performance measurement parameters are geared to deliver business value and contribute to the Bank's growth

8. Exercise oversight to Management Board's implementation of the strategic plan and the execution progress against strategic milestones and goals including effective functioning of IT Operations of the Bank
9. Ensure that there is an appropriate framework of information security risk management and necessary IT risk management processes to assess and review addressing IT & cyber security risks.
10. Ensure that all critical projects have a component for 'project risk management' from IT perspective (by defining project success measures and following up progress on IT projects) and enable appropriate stakeholder participation for effective monitoring and management of project risk and process
11. Create a risk aware culture and cyber hygiene practices within the Bank.

Composition: As on March 31, 2025, the I.T. Strategy Committee comprised of five members, viz., Mrs. Akila Krishnakumar (Chairperson), Mr. Sunil Mehta Mr. Pradeep Udhas, Mr. Rakesh Bhatia and Mr. Sumant Kathpalia. Four members of the IT Strategy Committee are Independent Directors.

Meetings: The I.T. Strategy Committee met six times during the FY 2024-2025: On May 8, 2024, May 29, 2024, June 20, 2024, September 12, 2024, December 17, 2024 and February 28, 2025.

The details of attendance of the members at the meetings of the IT Strategy Committee, held during the FY 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mrs. Akila Krishnakumar	6/6	-
Mr. Pradeep Udhas	5/6	-
Mr. Sumant Kathpalia	6/6	Ceased to be a Member w.e.f. April 29, 2025.
Mr. Rakesh Bhatia	5/5	Inducted as a member w.e.f May 13, 2024.
Mr. Sunil Mehta	6/6	-

8. Risk Management Committee

Terms of reference :

1. Frame, monitor and review the Enterprise-wide Risk Management Framework for the Bank including risk appetite and its periodic monitoring.
2. Periodically review and annually update the risk management policies covering Credit Risk, Market Risk, Asset-Liabilities Management, Operational Risk, Products and Process Approval Policy [PPAC], Business Continuity Management [BCM] Policy and any other policy pertaining to the risk management.
3. Set and review portfolio, various Limits pertaining to Credit Risk, Market Risk, Liquidity Risk, etc.
4. Formulate and annually review Internal Capital Adequacy Assessment Process [ICAAP], CRAR, RWA Computation, etc.

5. Review of framework for identification of stress sectors for additional provisioning and periodic sector review.
6. Review the status of covenants and deferrals sanctioned to borrowers on a periodic basis.
7. Review the status of Quick mortality cases on a periodic basis.
8. Review the portfolio of unsecured advances and various limits for unsecured segments
9. Review and oversee the effectiveness of the framework for Early Warning Signal (EWS) and Red Flagging of Accounts (RFA).
10. Review and approve the EWS indicators identified for monitoring credit facilities / loan accounts and for other banking transactions.
11. Provide directions on an appropriate Turnaround Time (TAT), preferably not more than 30 days, for examination of EWS alerts / triggers. The Board while approving the Fraud Risk Management Policy of the bank in its meeting dated Nov 29, 2024, it was discussed to keep TAT as 25 days.
12. Review the status of red flagged accounts, including the EWS alerts / triggers, remedial actions initiated by the bank, etc. at periodic intervals as approved by the Board.
13. Provide directions for subjecting EWS/RFA Framework to suitable validation to ensure its integrity, robustness and consistency of the outcomes.
14. Review validation of Credit Risk models, Market Risk models, and the effectiveness of all systems used for calculating Market Risk, Liquidity Risk
15. Review frameworks for Strategic Risk, Reputation Risk, etc.
16. Review and monitor Operational Risk Management Framework.
17. Review and monitor ALM frameworks in the Bank viz Structural Liquidity Statements, Liquidity Coverage Ratio – Interest Rate Risk in the Banking Book etc.
18. Review the stress testing framework and its effectiveness as well as the outcome of stress testing exercise periodically.
19. Review the framework of new product approval process and review outcome from the periodic review of products and processes (outlining the assessment on risk and control measures) and action taken.
20. Update on the digital payments fraud risk management by the transactions monitoring team. Update to include

emerging risks and frauds from various digital payment channels, enhancement in the fraud prevention system, fraud incidents reported, loss to the Bank, Customer, amount insured and recovered etc.

21. Update on emerging Cyber Security Risks and Risk Posture of the Bank.
22. Any other matter related to enhancements in the risk management frameworks/policies in terms of RBI/Regulatory guidelines/Risk Assessment Report/Risk Mitigation Plan.
23. Meeting of Chief Risk Officer with the Committee in accordance with RBI Circular No.DBR.B .BC. No.65/21.04.103/2016-17 dated April 27, 2017.

Composition: As on March 31, 2025, the Risk Management Committee comprised of Five members, viz., Mr. Lingam Venkata Prabhakar (Chairman), Mrs. Bhavna Doshi, Mr. Sunil Mehta, Mr. Sumant Kathpalia and Mr. Sudip Basu. Three members of the Risk Management Committee are Independent Directors.

Meetings: The Risk Management Committee met fourteen times during the FY 2024-2025: On May 27, 2024, June 20, 2024, June 25, 2024, August 23, 2024, September 5, 2024, September 23, 2024, October 22, 2024, November 19, 2024, December 16, 2024, January 24, 2025, February 5, 2025, February 25, 2025, March 7, 2025 and March 25, 2025.

The details of attendance of the members at the meetings of the Risk Management Committee, held during the FY 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Dr. T. T. Ram Mohan	-	Ceased to be a Chairman and member w.e.f. May 11, 2024 on completion of his tenure.
Mr. L.V Prabhakar	14/14	Inducted as a member w.e.f May 13, 2024.
Mrs. Bhavna Doshi	13/14	-
Mr. Sunil Mehta	14/14	-
Mr. Arun Khurana	3/3	Inducted as a Member w.ef May 13, 2024 and ceased to be a Member w.e.f. July 19, 2024.
Mr. Sudip Basu	11/11	Inducted as a member w.e.f July 19, 2024.
Mr. Sumant Kathpalia	11/14	Ceased to be a Member w.e.f. April 29, 2025.

9. Review Committee - Non-Cooperative Borrowers and Wilful Defaulters

Terms of reference:

1. The Committee's role is to review the decisions taken by the Identification Committee in respect of Non-Cooperative / Wilful Defaulters.
2. To review the information relating to the non-cooperative borrowers to be submitted to Central Repository of Information on Large Credits (CRILC)
3. To review the accounts classification of borrowers as wilful defaulters or / and non-cooperative borrowers on a half-yearly basis.

Composition: As on March 31, 2025, the Review Committee - Non-Cooperative Borrowers and Wilful Defaulters comprised of four members, viz., Mr. Sumant Kathpalia (Chairman), Mr. Jayant Deshmukh, Mr. Pradeep Udhas and Mr. Rajiv Agarwal. Three members of the Review Committee - Non-Cooperative Borrowers and Wilful Defaulters are Independent Directors.

Meetings: Review Committee – Non Cooperative Borrowers and Wilful Defaulters met twice during the FY 2024-2025: On February 11, 2025 and March 18, 2025.

The details of attendance of the members at the meetings of the Review Committee - Non-Cooperative Borrowers and Wilful Defaulters, held during the FY 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mr. Sumant Kathpalia	2/2	Ceased to be a Chairman and Member w.e.f. April 29, 2025.
Mr. Jayant Deshmukh	2/2	-
Mr. Pradeep Udhas	2/2	-
Mr. Rajiv Agarwal	2/2	-

10. Stakeholders' Relations Committee

Terms of Reference:

1. Resolving the grievances of the security holders of the listed entity including complaints related to transfer / transmission of shares, non-receipt of Annual Report, non-receipt of declared Dividends, issue of new / duplicate Share Certificates, General Meetings etc.
2. Review for measures taken for effective exercise of voting rights by shareholders;
3. Review of adherence to the service standards adopted by the listed entity in respect of various services being rendered by the Registrar & Share Transfer Agent;
4. Review of the initiatives taken by the listed entity for reducing the quantum of unclaimed dividends and ensuring timely receipt of Dividend Warrants / Annual Report / statutory Notices by shareholders of the company;
5. Specifically look into various aspects of interest of shareholders, debenture-holders and other security holders.

6. To review and recommend policies related to investors of securities of the Bank for approval of the Bank.

Composition: As on March 31, 2025, the Stakeholders' Relations Committee comprised four members, viz., Mr. Rakesh Bhatia (Chairman), Mrs. Bhavna Doshi, Mr. Arun Khurana and Mr. Sunil Mehta. Three members of the Stakeholders' Relations' Committee are Independent Directors.

Meetings: The Stakeholders' Relations' Committee met five times during the FY 2024-2025: On May 28, 2024, September 19, 2024, October 30, 2024, December 17, 2024, and March 26, 2025.

The Composition and Terms of Reference of the Committee are in accordance with the provisions of Section 178 of the Companies Act, 2013 and the provisions of Regulation 20 of the SEBI Listing Regulations.

The details of attendance of the members at the meetings of the Stakeholders' Relations' Committee, held during the FY 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mr. Rakesh Bhatia	5/5	Inducted as a Chairman w.e.f. May 13, 2024.
Mrs. Bhavna Doshi	5/5	-
Mr. Sunil Mehta	5/5	-
Mr. Arun Khurana	5/5	Inducted as a Member w.e.f. May 13, 2024. Ceased to be a Member w.e.f. April 29, 2025.
Mr. Rajiv Agarwal	-	Ceased to be Chairman and Member w.e.f. May 13, 2024.
Mr. Sumant Kathpalia	-	Ceased to be a member w.e.f. May 13, 2024.

Mr. Anand Kumar Das, Company Secretary of the Bank, is appointed as the Compliance Officer in terms of Regulation 6 of the SEBI Listing Regulations.

11. Special Committee of the Board for Monitoring and Follow-Up of Cases of Frauds

*Erstwhile The 'Special Committee of the Board for Monitoring Large Value Frauds' (SCF)

Terms of Reference:

1. Oversee effectiveness of the Fraud Risk Management (FRM) in the Bank.
2. Review and monitor of frauds involving an amount of ₹1 crore and above, including root cause analysis, and suggest mitigating measures for strengthening of internal controls and risk management framework, and to minimise incidence of frauds.
3. Review cases remaining in red-flagged status beyond 180 days
4. Review retail cyber frauds and electronic banking frauds, monitor the progress of the mitigating steps taken by the

Bank in case of electronic frauds and the efficacy of the same in containing fraud numbers and values.

- 5 Monitor the progress of Police investigation and recovery position for cases of amount of ₹1 crore and above
- 6 Ensure that staff accountability is examined at all levels in all cases of frauds and staff side action, if required is completed quickly without loss of time
- 7 Review the efficacy of the remedial action taken to prevent recurrence of frauds, such as strengthening of internal controls
- 8 Put in place other measures as may be considered relevant to strengthen preventative measures against frauds and also put in place necessary safeguards / preventive measures by way of appropriate procedures and internal checks
- 9 Review reporting on the Red Flagged Accounts (RFA) for monitoring and follow-up of frauds providing, inter alia, a synopsis of the remedial action taken together with the current status
- 10 Noting of the minutes of Fraud Risk Management Committee (FRMC) meeting.

Composition: As on March 31, 2025, the Special Committee for Monitoring and Follow-Up of Cases of Frauds comprised of Six members, viz., Mr. Rajiv Agarwal (Chairman), Mrs. Bhavna Doshi, Mr. Sumant Kathpalia, Mr. Sunil Mehta, Mrs. Akila Krishnakumar and Mr. Sudip Basu. Four members of the Special Committee for monitoring and Follow-Up of Cases of Frauds are Independent Directors.

Meetings: The Special Committee for Monitoring and Follow-Up of Cases of Frauds met eight times during the FY 2024-2025: On April 16, 2024, June 19, 2024, August 2, 2024, September 6, 2024, October 17, 2024, November 25, 2024, December 10, 2024 and February 17, 2025.

The details of attendance of the members at the meetings of the Special Committee for Monitoring and Follow-Up of Cases of Frauds, held during the FY 2024-25, are as under

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mr. Rajiv Agarwal	8/8	-
Mrs. Bhavna Doshi	8/8	-
Mr. Sumant Kathpalia	6/8	Ceased to be a Member w.e.f. April 29, 2025.
Mrs. Akila Krishnakumar	6/8	-
Mr. Sunil Mehta	8/8	-
Mr. Sudip Basu	6/6	Inducted as a Member w.e.f. July 19, 2024

12. Vigilance Committee

Terms of reference:

The Committee conducts overview of cases of lapses of a vigilance nature on the part of employees of the Bank and review of vigilance activities.

Composition: As on March 31, 2025, the Vigilance Committee comprised of five members, viz., Mr. Pradeep Udhas (Chairman), Mr. Jayant Deshmukh, Mr. Lingam Venkata Prabhakar, Mr. Sudip Basu and Mr. Sumant Kathpalia. Three members of the Vigilance Committee are Independent Directors.

Meetings: The Vigilance Committee met four times during the FY 2024-2025: On May 28, 2024, September 25, 2024, December 5, 2024 and February 11, 2025.

The details of attendance of the members at the meetings of the Vigilance Committee, held during the financial year 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mr. Pradeep Udhas	4/4	-
Mr. Jayant Deshmukh	4/4	-
Mr. Sumant Kathpalia	3/4	Ceased to be a Member w.e.f. April 29, 2025.
Mr. L.V. Prabhakar	4/4	Inducted as a Member w.e.f. May 13, 2024
Mr. Sudip Basu	3/3	Inducted as a Member w.e.f. July 19, 2024
Mr. Rajiv Agarwal	-	Ceased to be a member w.e.f. May 13, 2024.

Separate meeting of Independent Directors

During the year under review, the Independent Directors of the Bank met four times, without the presence of Non-Independent Directors or the Management of the Bank on June 26, 2024, July 18, 2024, October 23, 2024 and March 31, 2025.

In terms of Schedule IV to the Companies Act, 2013 and Regulation 25(3) of SEBI Listing Regulations, at least one meeting of Independent Directors is required to be held every year.

The Bank has obtained cover for all Independent Directors under the Directors and Officers Liability Insurance Policy ('D and O Insurance') of requisite quantum and risks determined by the Board.

In the aforesaid meeting, the Independent Directors:

- (a) Reviewed the performance of Non-Independent Directors and the Board as a whole;
- (b) Reviewed the performance of the Chairman, taking into account the views of Non-Executive Directors and the Whole-time Director; and
- (c) Assessed the quality, quantity and timeliness of flow of information between the Bank Management and the Board that is necessary for the Board to effectively and reasonably perform their duties.

The details of attendance at the meetings of the Independent Directors, held during the FY 2024-25, are as under:

Members	Number of meetings attended (includes attendance through video conference)	Remarks
Mr. Sunil Mehta	4/4	-
Dr. T. T. Ram Mohan	-	Ceased to be a Director w.e.f. May 11, 2024 on completion of his tenure.
Mrs. Akila Krishnakumar	3/4	-
Mr. Rajiv Agarwal	4/4	-
Mrs. Bhavna Doshi	4/4	-
Mr. Jayant Deshmukh	4/4	-
Mr. Pradeep Udhas	2/4	-
Mr. Lingam Venkata Prabhakar	4/4	-
Mr. Rakesh Bhatia	4/4	-

13. Oversight Committee

Terms of Reference:

To oversee and guide the Committee of Executives (COE) of the Bank.

The RBI has, in terms of its letter dated April 29, 2025 (bearing reference number DoR.gov.no.776/08.87.001/2025-26) (the "RBI Approval"), in the absence of an MD&CEO of the Bank, approved the constitution of a "Committee of Executives" comprising of Mr. Soumitra Sen (Head – Consumer Banking) and Mr. Anil Rao (Chief Administrative Officer) as members

of the said Committee, to oversee the operations of the Bank under the oversight and guidance of an Oversight Committee of the Board.

The Oversight Committee shall be chaired by the Chairman of the Board and shall comprise the chairs of Audit Committee, the Compensation and Nomination & Remuneration Committee and Risk Management Committee, as members.

Composition: The Oversight Committee comprised of four members, viz., Mr. Sunil Mehta (Chairman), Mrs. Akila Krishnakumar, Mrs. Bhavna Doshi and Mr. Lingam Venkata Prabhakar. All the members of the Oversight Committee are Independent Directors.

Terms and Conditions of appointment of Independent Directors

Non-Executive Independent Directors of the Bank, fulfil the conditions of independence as mandated under Section 149 (6) of the Companies Act, 2013 read with Schedule IV and Regulation 16(1)(b) of the SEBI Listing Regulations. The Board has established the veracity of their declaration relating to their independence and satisfied itself that they are independent of the management.

A formal Letter of Appointment has been issued to the Independent Directors of the Bank, at the time of their appointment/ re-appointment, in accordance with the provisions of the Companies Act, 2013 and the SEBI Listing Regulations.

The terms and conditions of appointment of Independent Directors has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Senior Management: Particulars of senior management including the changes therein since the close of the previous financial year:

Sr.No.	Name	Designation
1.	Mr. A G Sriram	Head – Consumer Finance
2.	Mr. Anand Kumar Das	Company Secretary
3.	Mr. Anil M Rao	Chief Administrative Officer
4.	Mr. Anish Behl	Head – Wealth & Para Banking
5.	Mr. Indrajit Yadav	Head - Investor Relations and Strategy
6.	Mr. Jyoti Prasad Ratho [®]	Head - Internal Audit
7.	Mr. Niraj Piyush Shah	Head - Corporate & Institutional Banking, Gems & Jewellery
8.	Mr. Samir Dewan	Head - Affluent Banking & International Business
9.	Mr. Santosh Kumar ¹	Deputy Chief Financial Officer and Special Officer – Finance & Accounts
10.	Mr. Shiv Kumar Bhasin	Chief Transformation Officer
11.	Mr. Siddharth Banerjee	Head – Investment Banking, Global Markets & Financial Institutions Group
12.	Mr. Sumant Kathpalia ²	Managing Director & CEO
13.	Mr. Vivek Bajpeyi	Chief Risk Officer
14.	Mr. Arun Khurana ³	Whole-time Director (Executive Director) & Deputy CEO
15.	Mr. Gobind Jain ⁴	Chief Financial Officer
16.	Ms. Charu Sachdeva Mathur	Head- Digital Banking & Strategy (Existing Business)
17.	Mr. Rana Vikram Anand	Head - Pan Bank Liability Group, Customer Service & Synergy
18.	Mr. Sachin Patange	Chief Compliance Officer
19.	Mr. Sanjeev Anand	Head - Corporate, Commercial, Rural & Inclusive Banking

Sr.No.	Name	Designation
20.	Mr. Soumitra Sen	Head - Consumer Banking & Marketing
21.	Mr. Zubin D Mody	Chief Human Resources Officer

@ Mr. Jyoti Prasad Ratho, Head – Internal Audit of the Bank superannuated from services of the Bank with effect from close of business hours on July 31, 2025.

^{1.} Mr. Santosh Kumar, Chief Accountant was elevated as Deputy Chief Financial Officer and Special Officer – Finance & Accounts and designated him as a 'Key Managerial Personnel' of the Bank, with effect from Friday, April 18, 2025.

^{2.} Mr. Sumant Kathpalia, Managing Director & CEO, Key Managerial Personnel of the Bank, vide his letter dated April 29, 2025, resigned from services of the Bank with effect from close of working hours on April 29, 2025.

^{3.} Mr. Arun Khurana, Whole - time Director (Executive Director), Deputy CEO and Key Managerial Personnel of the Bank, vide his letter dated April 28, 2025, resigned from services of the Bank with effect from close of working hours on April 28, 2025.

Mr. Khurana took additional charge as Chief Financial Officer of the Bank with effect from Tuesday, January 21, 2025, in addition to his existing role and responsibilities.

Mr. Khurana was relieved from his additional responsibility of CFO with effect from close of business hours on April 17, 2025

^{4.} Mr. Gobind Jain, Chief Financial Officer (CFO) and Key Managerial Personnel of the Bank, vide his email dated January 17, 2025 resigned from the services of the Bank with effect from close of working hours on Monday, January 20, 2025.

The RBI vide its letter dated April 29, 2025, has approved the constitution of a "Committee of Executives" comprising of Head - Consumer Banking & Marketing and Chief Administrative Officer as members of the said Committee, to oversee the operations of the Bank under the Oversight and guidance of an oversight committee of the Board. Accordingly, the Board appointed the said Committee on April 30, 2025.

Annual Evaluation of Performance of the Board, Chairman of the Board, Committees of the Board, and Individual Directors

The Bank has in place a Board Evaluation framework setting out the process, criteria, frequency, etc. for conduct of performance evaluation of the Board as a whole, of Committees of the Board of Directors including Chairman of the Board and Individual Directors. The framework was recommended by the Nomination & Remuneration Committee of the Board, and was approved by the Board.

The process of performance evaluation adopted by the Bank is in line with the provisions of the Companies Act, 2013, and the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

SEBI had, vide their Circular dated January 5, 2017, issued the 'Guidance Note on Board Evaluation'. The Nomination & Remuneration Committee of the Board reviewed the criteria and process for Performance Evaluation of the Board and its Committees, with a view to align it with SEBI's Guidance Note and accordingly enhanced the set standards for Performance Evaluation, method of assessment, etc.

The Board of Directors have, on the recommendation of the Compensation and Nomination & Remuneration Committee, approved the engagement of an external professional agency for conducting the Performance Evaluation exercise.

Annual Performance Evaluation exercise for FY 2024-25 had been carried out by engagement of an external professional agency, which is specialised in Board evaluation processes and provided the convenience of mutual evaluation, along with anonymity.

Under the guidance of the professional agency that specialise in Board Evaluation:

- The Compensation and Nomination & Remuneration Committee evaluated the performance of the Board as a whole, that of the Committees of the Board, the Chairman of the Board and the individual Directors of the Bank.
- Performance of Independent Directors including fulfilment of Independence criteria as specified under SEBI Listing Regulations and their independence from the management and of the Chairman was evaluated by the entire Board, excluding the Director being evaluated.
- Performance of the entire Board was evaluated based on inputs from individual Directors on the basis of criteria such as Board composition and structure, effectiveness of Board processes, information and functioning, and other attributes such as discharging of roles and functions, professional conduct, governance, etc.
- Performance of the Committees of the Board was evaluated after seeking inputs from the Directors, and evaluation was done on the basis of criteria such as composition of the Committee, roles and responsibilities, effectiveness of Committee meetings, etc.
- Performance of Chairman of the Board, was reviewed taking into account the views of the Executive Director and Non-Executive Directors and that of the Non-Independent Directors was reviewed by the Independent Directors in a separate meeting of Independent Directors, who had also reviewed the performance of the Board as a whole.

The Chairman of the Board provided feedback to the Directors on individual basis, taking into account the report of the external agency, and the significant highlights, learnings and action points with respect to the evaluation exercise, were discussed amongst the Board members.

In accordance with Section 178 of the Companies Act, 2013, the Board has formulated and adopted the Policy on Performance Evaluation of the Board and a Policy for Selection and Appointment of Directors which has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Familiarization Program for Independent Directors

An appropriate Induction Program for new Directors and ongoing familiarization with respect to the business / working of the Bank for all Directors is a major contributor for meaningful Board-level deliberations and sound business decisions.

In compliance with the requirement of the SEBI Listing Regulations, the Bank has formulated a Familiarization Program for Independent Directors. The said Program aims to provide to the Independent Directors an insight into the Bank's functioning, to help them understand its business in depth, roles and responsibilities of Independent Directors, and industry overview, so as to help them contribute significantly during the deliberations in the Board / Committee meetings and facilitate active participation in managing of the Bank.

As part of the agenda of Board / Committee Meetings, presentations are made to Independent Directors on an ongoing basis on various matters covering the Bank's business and operations, industry and regulatory updates, strategy, finance, the risk management framework, etc.

At the time of appointment of a Director, a formal Letter of Appointment is given to him / her, which explains the role, function, duties and responsibilities expected of him / her as a Director of the Bank. Inputs include orientation program upon induction of new Directors, as well as other initiatives to update the Directors on an on-going process, including talks by external domain experts.

Details of the Familiarisation Program for Independent Directors has been hosted on the Bank's website at <https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html>

Policy for Selection and Appointment of Directors

The Board of Directors are at the helm of the Bank, and an enlightened Board creates a culture of leadership and provides a long-term policy approach to enhance the quality of governance.

The Policy for Selection and Appointment of Directors (the Policy) shall act as a guideline for determining the qualifications, positive attributes, independence of Directors, and matters relating to the appointment and removal of Directors.

The Policy has been formulated and adopted, in terms of the provisions of Section 178 of the Companies Act, 2013, the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, Section 10A of the Banking Regulation Act, 1949 and the Guidelines issued by the RBI, in this regard, from time to time.

The Policy sets out the guiding principles for identifying persons who are qualified to become Directors, to determine the independence of Directors and the manner of selection and appointment/reappointment of Directors.

The Policy for Selection and Appointment of Directors has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Board Diversity Policy

The Bank has benefited from the guidance and strategic direction of eminent persons from diverse fields as Directors in its Board.

The 'Board Diversity Policy' was formulated to ensure diversity of experience, knowledge, perspective, background, gender, age and culture. The primary objective of this Policy is to provide a framework for building a Board that would contribute to the achievement of the Bank's strategic and commercial objectives.

The Bank believes that a professional Board that possesses diverse skills, varied experience and expertise enhances the quality and speed of decision-making processes, which benefits all stakeholders.

RBI have, vide their Circular dated November 24, 2016, advised banks to broaden the fields of specialization of persons who could be considered for appointment as 'Director', viz., Information Technology, Payment & Settlement Systems, Human Resources, Risk Management, and Business Development and Management.

The Board Diversity Policy includes the said skill sets as part of the criteria for induction as a Director on the Board of the Bank.

Board Diversity Policy has been hosted on the Bank's website, at: <https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Succession Planning Policy for the Board of Directors of the Bank

The Bank has formulated and adopted the succession planning policy for Board of Directors of the Bank.

The objective of the policy is to inter alia assess, identify and nominate suitable candidates to fill vacancies that may arise for positions of the non-executive chairperson, independent directors, MD&CEO, whole-time directors of the Bank, from time to time.

The Board considers the profile, skill set, experience, expertise, functional capabilities, and other relevant information and adherence to the fit and proper norms. The objective is to provide the Board with members who have diverse knowledge, practical experience and requisite skill set of skills to serve the business interests of the Bank and overall effectiveness of the Board.

Policy for Determining Material Subsidiary Companies

The Bank does not have a material subsidiary, however, has formulated and adopted the Policy for determining material subsidiary companies, in terms of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended.

The Policy for determining material subsidiaries has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Policy on Related Party Transactions

All transactions with related parties were in the ordinary course of business and on an arm's length pricing basis. Suitable disclosure as required under the Accounting Standards (AS 18) has been made in the Notes to the Financial Statements. The details of the transactions with related parties are placed before the Audit Committee from time to time. In terms of Section 188 of the Companies Act, 2013 and Regulation 23 of the SEBI (Listing Obligations and Disclosure Requirement) Regulations, 2015, the Bank has formulated the 'Policy on Related Party Transactions'.

The Policy on Related Party Transactions has been hosted on the Bank's website at: <https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Vigil Mechanism / Whistle Blower Policy

The Bank is committed to high standards of ethics and integrity. The Bank has in place a Whistle Blower Policy to provide a formal mechanism to various stakeholders viz. employees, customers, suppliers, shareholders, etc., to report their concerns about unethical behavior, actual or suspected fraud, violation of the Bank's Code of Conduct etc. The policy provides for adequate safeguards against victimization of employees who avail of the mechanism, and provides for direct access to the Chairman of the Audit Committee. The Whistle Blower Policy is in sync with all statutory and regulatory guidelines and has been hosted on the Bank's website at: <https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-code>

Dividend Distribution Policy

Declaration of Dividend by Banking Companies is governed by the provisions of the Companies Act, 2013 and the Rules made thereunder, provisions of the Banking Regulation Act, 1949, and the Guidelines issued by the RBI from time to time. The Bank has in place a Dividend Distribution Policy, which specifies eligibility

criteria for declaration of dividend and quantum of Dividend payable, i.e., criteria for maximum permissible range of Dividend Payout Ratio. The Dividend Distribution Policy is hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Strictures and Penalties

Penalty or stricture imposed on the Bank by SEBI, Stock Exchanges or any other authority in the matters relating to Capital Market, during last three years:

During the FY 2024-25: NSE Limited on July 15, 2024 had levied a penalty of ₹10,000/- on the Bank for delayed reporting of a Key Managerial Personnel (KMP) on their ENIT portal with respect to the requirements emanating from their circular dated September 2, 2022.

During the FY 2023-24:

BSE Limited had levied a fine of ₹11,800/- (including GST) on the Bank for marginal delay in uploading the voting results on BSE online portal due to technical reasons in pursuance of Regulation 44(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended. The Bank had paid the fine of ₹11,800/- on December 4, 2023 and simultaneously the Bank had filed application for waiver of fine as per BSE Policy for exemption of fines levied as per the provisions of SEBI Circular no. SEBI/HO/CFD/PoD2/CIR/P/2023/120 dated July 11, 2023.

National Stock Exchange of India Limited had levied a fine of ₹11,800/- (including GST) on the Bank for Delay in intimation of Record Date for payment of interest on Infrastructure Bonds in pursuance of Regulation 60 (2) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended. The Bank had paid the fine of ₹11,800/- on February 1, 2024.

During the FY 2022-23: SEBI had levied monetary penalty of ₹10 Million in respect of loan sanctioned by the Bank through IBU-Gift City, an overseas entity.

Details of previous three Annual General Meetings:

Details of previous three Annual General Meetings, are given below:

AGM	Day and Date	Time	Venue	Whether Special Resolution Passed
30 th	Tuesday, August 27, 2024	2:00 p.m	Hotel Sheraton Grand, Raja Bahadur Mill Road, Pune – 411001, Maharashtra	Yes
29 th	Thursday, August 24, 2023	11:00 a.m	Through Videoconference	Yes
28 th	Friday, August 19, 2022	11:30 a.m	Through Videoconference	Yes



Special Resolutions

Details of Special Resolutions passed at the previous three Annual General Meetings, are given below:

Annual General Meeting	Date	Resolutions
30 th Annual General Meeting	August 27, 2024	Resolution No. 5: Issue of Long-Term Bonds / Debt Securities on Private Placement Basis Resolution No. 6: Augmentation of capital through further issue or placement of securities including American Depository Receipts, Global Depository Receipts, Qualified Institutional Placement, etc.
29 th Annual General Meeting	August 24, 2023	Resolution No. 6: Issue of Long-Term Bonds/Debt Securities on Private Placement Basis.
28 th Annual General Meeting	August 19, 2022	Resolution No. 5: To re-appoint Mrs. Akila Krishnakumar (DIN:06629992) as a Non- Executive Independent Director Resolution No. 6: To appoint Mr. Pradeep Udhas (DIN:02207112) as the Non-Executive, Independent Director of the Bank Resolution No. 7: Issue of Long-Term Bonds/Debt Securities on Private Placement Basis.

Postal Ballot

Pursuant to the provisions of Section 110 and other applicable provisions, if any, of the Companies Act, 2013 (the 'Act'), read with Rule 20 and 22 of the Companies (Management and Administration) Rules, 2014 (including any statutory modifications or re-enactments thereof for the time being in force, and as amended, from time to time), and other relevant circulars and notifications issued by Ministry of Corporate Affairs, Government of India ("MCA Circulars"), Secretarial Standard on General Meetings

issued by the Institute of Company Secretaries of India and any other applicable law, rules and regulations (including any statutory modification(s) or re-enactment(s) thereof, for the time being in force) and Regulation 44 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, the approval of the Members of the Bank for below mentioned resolutions were obtained through Postal Ballot Notices dated April 30, 2024, and May 30, 2024 via. remote e-voting.

Particulars	Postal Ballot Notice Dated April 30, 2024	Postal Ballot Notice Dated May 30, 2024
Resolution	1. Appointment of Mr. Lingam Venkata Prabhaker (DIN: 08110715) as Non-Executive Independent Director of the Bank. 2. Appointment of Mr. Rakesh Bhatia (DIN: 06547321) as Non-Executive Independent Director of the Bank.	1. Appointment of Mr. Sudip Basu (DIN: 09743986) as the Non-Executive Non - Independent Director of the Bank 2. Revision in payment of fixed remuneration to Non-Executive Directors (NEDs) excluding the Non-Executive (Part-time) Chairman of the Bank
Remote e-voting	National Securities Depository Limited (NSDL)	National Securities Depository Limited (NSDL)
Scrutinizer	The Board of Directors of the Bank, at its Meeting held on April 30, 2024 had appointed Mr. Alwyn D'Souza holding Membership No. FCS 5559 and COP No. 5137 of Alwyn Jay & Co., Company Secretaries or failing him Mr. Jay D'Souza holding Membership No. FCS 3058 and COP No. 6915 of Alwyn Jay & Co., Company Secretaries, as the Scrutinizer for conducting the Postal Ballot e-voting process in a fair and transparent manner	The Board of Directors of the Bank, at its Meeting held on May 30, 2024 had appointed Mr. Alwyn D'Souza holding Membership No. FCS 5559 and COP No. 5137 of Alwyn Jay & Co., Company Secretaries or failing him Mr. Jay D'Souza holding Membership No. FCS 3058 and COP No. 6915 of Alwyn Jay & Co., Company Secretaries, as the Scrutinizer for conducting the Postal Ballot e-voting process in a fair and transparent manner
Cut-off date	Friday, May 03, 2024	Friday, May 31, 2024
Dispatch Date of Notice	Wednesday, May 8, 2024	Monday, June 3, 2024
Remote e-voting period	Commenced on Tuesday, May 14, 2024 at 9:00 A.M. IST and ended on Wednesday June 12, 2024 at 5.00 P.M. IST	Commenced on Wednesday, June 5, 2024 at 9:00 A.M. IST and ended on Thursday July 4, 2024 at 5.00 P.M. IST

Accordingly, the Postal Ballots were conducted by the scrutinizer and a report was submitted to the Authorized Officer, Mr. Anand Kumar Das, Company Secretary of the Bank. The results of the voting conducted through Postal Ballots are as under:

1. (i) **Details of voting pattern for Postal Ballot Notice dated April 30, 2024:** Appointment of Mr. Lingam Ventaka Prabhakar (DIN: 08110715) as a Non- Executive Independent Director of the Bank

Votes in favour of Resolution			Votes against the Resolution			Invalid Votes	
Number of members voted	Number of votes cast by them	% of total number of valid votes cast	Number of members voted	Number of votes cast by them	% of total number of valid votes cast	Number of members voted	Number of votes cast by them
2841	50,80,40,964	99.954	104	2,44,264	0.048	NIL	NIL

2. (ii) **Details of voting pattern for Postal Ballot Notice dated April 30, 2024:** Appointment of Mr. Rakesh Bhatia (DIN: 06547321) as a Non- Executive Independent Director of the Bank

Votes in favour of Resolution			Votes against the Resolution			Invalid Votes	
Number of members voted	Number of votes cast by them	% of total number of valid votes cast	Number of members voted	Number of votes cast by them	% of total number of valid votes cast	Number of members voted	Number of votes cast by them
2,830	50,80,16,280	99.952	105	2,46,019	0.048	NIL	NIL

3. (i) **Details of voting pattern for Postal Ballot Notice dated May 30, 2024:** Appointment of Mr. Sudip Basu (DIN: 09743986) as the Non-Executive Non - Independent Director of the Bank

Votes in favour of Resolution			Votes against the Resolution			Invalid Votes	
Number of members voted	Number of votes cast by them	% of total number of valid votes cast	Number of members voted	Number of votes cast by them	% of total number of valid votes cast	Number of members voted	Number of votes cast by them
2,946	50,56,71,843	99.70	157	15,00,431	0.30	NIL	NIL

4. (ii) **Details of voting pattern for Postal Ballot Notice dated May 30, 2024:** Revision in payment of fixed remuneration to Non- Executive Directors (NEDs) excluding the Non- Executive (Part-time) Chairman of the Bank

Votes in favour of Resolution			Votes against the Resolution			Invalid Votes	
Number of members voted	Number of votes cast by them	% of total number of valid votes cast	Number of members voted	Number of votes cast by them	% of total number of valid votes cast	Number of members voted	Number of votes cast by them
2,854	50,70,59,930	99.68	252	16,47,666	0.32	NIL	NIL

Material Disclosures

Related Party Transactions: During the year, there were no materially significant transactions with related parties that could have had any potential for conflict with the interests of the Bank at large.

Accounting Standards: In the preparation of Financial Statements for the year 2024-2425, the treatment prescribed in the Accounting Standards issued by the Institute of Chartered Accountants of India from time to time has been followed by the Bank.

Disqualification of Directors: As on March 31, 2025, none of the Directors of the Bank were disqualified under the provisions of Section 164 (2) of the Companies Act, 2013.

Certificate dated July 23, 2025 issued by M/s Alwyn Jay & Co., Practicing Company Secretaries (COP No.: 5137) has been received confirming that none of the Directors of the Bank have been debarred or disqualified from being appointed or continuing as directors of the Bank by Securities and Exchange Board of India / Ministry of Corporate Affairs or any such authority.

Copy of the Certificate is annexed to the Directors' Report.

Recommendation of the Committees of the Board not accepted by the Board in the financial year:

During the year under review, there were no instance of recommendations made by the Committees of Board, which was mandatory as per its terms of reference, which were not adopted by the Board.

Confirmation by Board of Independence of Directors

The Board reviewed the declarations relating to their independence as submitted by Mr. Sunil Mehta, Mrs. Akila Krishnakumar, Mr. Rajiv Agarwal, Mrs. Bhavna Doshi, Mr. Jayant Deshmukh, Mr. Pradeep Udhas, Mr. Lingam Venkata Prabhakar and Mr. Rakesh Bhatia concluded that the said Directors met the criteria of independence as specified under Section 149(6) of the Companies Act, 2013 and Regulation 16(1) (b) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

The Board also confirm that the said Directors, based on their submissions are all Independent of the Management and that there exist no circumstances or situation or external influences that could impact or impair their ability to discharge their duties with objective and independent judgment.

Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013

The Bank has zero tolerance for sexual harassment at workplace and has adopted the policy on Prevention, Prohibition and Redressal of Sexual Harassment of Women at the Workplace in line with the provisions of the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 and the Rules made thereunder.

The Bank's Policy on 'Prevention, Prohibition and Redressal of Sexual Harassment at Workplace' aims at providing protection to women employees at the workplace and prevent and redress complaints of sexual harassment and matters connected with

or incidental thereto, with the objective of providing a safe working environment.

The Bank has complied with the provisions relating to the constitution of Internal Committees under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 [14 of 2013], to enquire into the complaints of sexual harassment and recommend appropriate action. The Bank has received 53 cases of sexual harassment at workplace during the financial year 2024-25. The status of the same as on March 31, 2025 is as under:

No. of cases received during the year	No. of cases closed during the year	No. of cases pending for investigation at the end of the year
53	50	3*

*3 cases under progress as on 31.03.2025 have been concluded by the IC including 1 case wherein no substance of sexual harassment is found.

Fees paid to Statutory Auditors:

The total fees paid by the Bank and its subsidiary, on a consolidated basis, for the services rendered by Statutory Auditors and the Firm's affiliate entities during the FY 2024-25 is as below:

Sr. No.	Particulars	Amount ¹
1	Audit Fees ²	6,15,00,000
2	Fees for certification and other attestation services ³	14,25,000
	Total	6,29,25,000

- The above fees exclude taxes, clerkage fees and out of pocket expenses.
- Considering the discrepancies reported in relation to the Treasury and MFI Loans segments, joint statutory auditors of the Bank have observed substantial increase in the overall audit risk profile leading to an additional fee of ₹2.20 crore plus applicable taxes, subject to approval by the shareholders of the Bank.
- The services of statutory auditors have been obtained during the normal course of business for compliance with statutes and the guidelines of various regulators like SEBI, RBI etc. which specifically require the Statutory Auditor to undertake these activities and are not in the nature of management assurance.

Compliance with mandatory requirements under SEBI Listing Regulations:

The Bank has adhered to all the mandatory requirements of Corporate Governance norms as prescribed under Regulations 17 to 27 and Clause (b) to (i) of sub-regulation (2) of Regulation 46 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, to the extent applicable to the Bank.

During the year under review, the Bank has not identified any non-compliance with the requirements of Corporate Governance Report, given in sub-para (2) to (10) of Schedule V of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

Compliance with Discretionary / Non-mandatory requirements under the SEBI Listing Regulations:

The status of compliance with the discretionary / non-mandatory requirements under the SEBI Listing Regulations is as under:

- The Chairman has been provided with an office at the Corporate Office of the Bank. As the Chairman is a Non-Executive Independent Director, he is entitled to receive Sitting Fees for attending the meetings of the Board and of the Committees of the Board and is also entitled for remuneration in the form of Fixed Remuneration as per the applicable laws.
- The Bank endeavors to remain in a regime of unqualified Financial Statements.
- The Chairman of the Board is a Non-Executive Independent Director and his position is separate from that of the Managing Director & CEO.
- The Internal Auditor of the Bank reports directly to the Audit Committee.
- The Bank hosted its Quarterly / Annual Financial Results on its website (www.indusind.com) which is accessible to the public at large. Besides this, the Financial Results are published in newspapers, apart from being reported on the websites of the Stock Exchanges.
- Besides the above, e-mail messages and SMS messages were sent during the year to shareholders whose e-mail IDs and cell phone numbers were available with the Bank, informing them about declaration of the Bank's Quarterly and Annual Financial Results. The Bank has continued the exercise of collecting the e-mail IDs of shareholders wherever not available, so as to communicate more regularly with them via e-mail.

Prevention of Insider Trading

In compliance with the SEBI (Prohibition of Insider Trading) Regulations, 2015, the Bank had accordingly amended the undermentioned Codes to align with the standards prescribed under the Regulations:

- Code of Conduct to Regulate, Monitor and Report Trading by Designated Persons in Securities of the Bank ('the Insider Trading Code'); and
- Code of Practices and Procedures for Fair Disclosure of Unpublished Price Sensitive Information ('Fair Disclosure Code').

The Bank has formulated the 'Policy on procedures for conducting an inquiry in the event of leak or suspected leak of Unpublished Price Sensitive Information (UPSI).'

In order to promote e-governance within the Bank, the Bank has implemented an Employee Self-Service Module (ESS Module), a fully automated web-based portal for enabling compliances prescribed under the Insider Trading Code of the Bank, read with the Regulations.

The ESS Module allows employees to submit online disclosures pertaining to trades in securities of the Bank.

The ESS Module facilitates reporting of transactions with nil paperwork and in quick time.

The Company Secretary or in his absence any senior officer authorised by the Board shall be the Compliance Officer under the said Regulation and is responsible for implementation and overseeing compliance with the provisions of the Insider Trading Code of the Bank.

The Fair Disclosure Code has been hosted on the Bank's website at:

<https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>

Means of Communication

Besides communicating to the Stock Exchanges where the Bank's shares are listed, the Financial Results of the Bank are also published on a quarterly basis in a leading financial publication and a regional newspaper at the location of the Bank's Registered Office.

Further, a Press Release is issued to the media. In addition, Press Meets/ Calls may be arranged as and when needed. Post the announcement of quarter results, interviews may also be arranged with electronic channels with the primary spokesperson. Analysts' meet / conference calls are held periodically. Post the announcement of financial results, a transcript of the quarterly analyst call is hosted on Bank's website along with the presentation made to investors and analysts during the call.

Information pertaining to the Financial Results is also hosted under the "Investors" section on the Bank's website at www.indusind.com

The said section is updated regularly. Key highlights of the Bank's financial results are also published on the Bank's social media platforms.

Quarterly compliance reports on Corporate Governance as prescribed under Regulation 27 of the SEBI Listing Regulations and the Shareholding Pattern of the Bank as prescribed under Regulation 31 of the SEBI Listing Regulations are also filed through NSE Electronic Application Processing System (NEAPS) and BSE Listing Centre.

In compliance with the SEBI Listing Regulations, the Board of Directors have approved a 'Policy for determining Materiality of Events / Information' for the purpose of making disclosure to the Stock Exchanges. The said Policies has been hosted on the Bank's website at: <https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>.

The Bank had also formulated an "Archival Policy" for hosting of Regulatory Information / Disclosures on the website of the Bank

and 'Policy for Preservation of Documents and other Statutory Records'. The said Policies has been hosted on the Bank's website at: <https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-and-codes>.

All disclosures made to the Stock Exchanges are also available on the Bank's website under the heading 'Corporate Announcements'.

Subsidiary and Associate Company

Bharat Financial Inclusion Limited (BFIL) a wholly-owned subsidiary of the Bank, is a Business Correspondent for financial inclusion activities, and is engaged in loan origination, post-loan origination services, deposit mobilisation and remittance services.

IndusInd Marketing and Financial Services Private Limited (IMFS) is an Associate Company of the Bank and is engaged in the business of providing manpower services.

Business Responsibility and Sustainability Report

As per SEBI Listing Regulations, the Business Responsibility and Sustainability Report ("BRSR") shall form part of the Directors' Report. In accordance with the SEBI Listing Regulations, the Business Responsibility and Sustainability Report (BRSR) for FY25 is included in this Integrated Annual Report. This report details the Bank's initiatives from an environmental, social, and governance (ESG) perspective, providing insights into various ESG activities adopted by the Bank.

The BRSR reflects the Bank's performance against the principles of the 'National Guidelines on Responsible Business Conduct,' enabling Members to understand our comprehensive ESG efforts. In view of the above and in compliance with Regulation 34 (2) (f) of the SEBI Listing Regulations, the BRSR, has been hosted on the Bank's website at: <https://www.indusind.com/in/en/sustainability/esg-ratings-and-reporting.html>

Corporate Social Responsibility

The Bank has constituted a 'Corporate Social Responsibility & Sustainability' (CSR&S) Committee of the Board in compliance with the Companies Act, 2013 and the relevant rules made thereunder, as amended. In the eleventh year of CSR reporting, under the statute of the Companies Act, 2013, the Bank reinforced

its emphasis on the Flagship Project of Holistic Rural Development in aspirational districts. The alliance with sectoral partners has also helped in creating multifold impact in these districts towards the mission of improving the income levels and standard of living of the multi-dimensional population.

Further, Bank strengthened its focus on the strategic areas of Sustainable Environment, Inclusive Sports, & Education and with addition of Livelihood enhancement through Bharat Sanjeevani Veterinary Support, the portfolio covers major gamut of thematic areas. Apart from these, Bank continued to support Other areas which included Armed Forces as well.

Sustainability-driven Growth

The Bank recognises that sustainable practices are vital for long-term success. Guided by the principle "Good Ecology is Good Economics," the Bank is committed to adopting business products, practices, processes, and operations that reflect this enduring belief.

Disclosure of Commodity Price Risk or Foreign Exchange Risk and Hedging activities:

The Bank has put in place the Board approved Global Markets Group - Front Office Policy and Market Risk Management Policy, which prescribes comprehensive risk management techniques and risk control limits, such as, Value at Risk (VaR), Aggregate Gap Limit (AGL), Stop Loss Limit, Net Overnight Open Position limit (NOOP) to control and manage foreign exchange risk.

The Bank has not undertaken any Commodity Price Risk during the period.

The Bank hedges the currency risk in its Balance Sheet through derivatives, including forex Forwards and Swaps. The Bank manages the currency risk on exposures due to client servicing and proprietary trading in compliance with overall risk control framework and limits prescribed under Global Markets Group - Front Office Policy and Market Risk Management Policy, approved by the Board.

General Information for Shareholders

Registration No.	: 076333
CIN	: L65191PN1994PLC076333
Financial Year	: April 1, 2024 - March 31, 2025
Board meeting held for approval of Audited Financial Accounts	: May 21, 2025
Sending of Integrated Annual Report 2024-25- electronically in accordance with Circulars issued by Ministry of Corporate Affairs (MCA) and Securities and Exchange Board of India (SEBI)	: On or before August 7, 2025
Weblink for accessing Annual Report 2024-25	: https://www.indusind.com/in/en/investors/investor-landing.html
Day, Date and Time of 31st Annual General Meeting	: Friday, August 29, 2025 at 2.00 p.m.(IST)
Venue	: AGM will be held at Hotel Sheraton Grand, Raja Bahadur Mill Road, Pune- 411001, Maharashtra.
Cut-off date for e-voting	: Friday, August 22, 2025
Record Date for Dividend Payment	: Not Applicable
Date of Dividend Payment	: Dividend not declared.
Bank's Website	: www.indusind.com
Bank's Branches	: https://www.indusind.com/locate-us.html?q1=&q2=branches
Address for Correspondence	: Company Secretary IndusInd Bank Limited Building No. 7, Ground floor, Solitaire Corporate Park, 167, Guru Hargovindji Marg, Andheri (East), Mumbai – 400093. Tel: 022 - 6641 2487/66412359 Email: investor@indusind.com

Pursuant to the relevant provision of the Companies Act, 2013 and the relevant Rules made thereunder, the Bank has been sending its Annual Reports and other communications through electronic mode to those shareholders who have registered their email address with the Bank or as made available by the Depository.

The full text of these Reports is also available in an easily navigable format on the Bank's website at: <https://www.indusind.com/in/en/investors/investor-landing.html>.

Distribution of Shareholding as on March 31, 2025

Range – Shares	No. of Folios	Percentage of Folios	No. of Shares	Percentage of Shares
Upto 1,000	7,87,026	98.48	4,63,61,083	5.95
1,001 -5,000	9,512	1.19	1,94,14,635	2.49
5,001 -10,000	1,038	0.13	74,22,917	0.96
10,001 – 50,000	910	0.11	2,08,90,932	2.68
50,001 & above	713	0.09	68,49,64,905	87.92
TOTAL	7,99,199	100.00	77,90,54,472	100.00

Outstanding GDRs/ ADRs/ Warrants or any Convertible Debentures, conversion date and likely impact on Equity

The Bank has, in the course of international offering to overseas investors, issued Securities linked to Equity Shares, in the form of Global Depository Receipts (GDRs) in 2007 and 2008. Each GDR is equivalent to one Equity Share of the Bank, and the said GDRs have been listed on Luxemburg Stock Exchange. As at March 31, 2025, the Bank has GDRs (equivalent to 3,64,67,966 Equity Shares) outstanding, which constituted 4.68% of the Bank's total equity capital. In terms of the offering, the GDRs can be converted at the option of the GDR-holders. Such conversion is not likely to have any impact on the Equity Share Capital of the Bank.

Details of utilization of funds raised through Preferential Allotment or Qualified Institutions Placement as Specified under Regulation 32(7A): Not Applicable.

Shareholding as on March 31, 2025

i. Distribution of shareholding

Category	No. of shares held	% of shareholding
A. Promoters' holding	11,75,16,010	15.08*
Sub-Total (A)	11,75,16,010	15.08
Total Shareholding of Promoter and Promoter Group (A)	11,75,16,010	15.08
B. Non-Promoters' holding or Public shareholder		
B. I Institutional Investors		
a. Mutual Funds	204600935	26.26
b. Alternate Investment Funds	1255127	0.16
c. Foreign Venture Capital Investors	0	0
d. Foreign Portfolio Investors	219313779	28.15
e. Financial Institutions/ Banks	1031967	0.14
f. Insurance Companies	55171804	7.08
g. Provident Funds/ Pension Funds	7642157	0.98
h. Any Other (specify) (Foreign Bank, Sovereign Wealth Fund)	2815760	0.36
Sub Total (B) (i)	49,18,31,529	63.13
B. II Central Government/ State Government	3930	0.00
Sub Total (B) (ii)	3930	0.00
B. III Others		
a. Public	8,33,90,762	10.71
b. NBFCs registered with RBI	3,236	0.00
c. Any other (Directors, Director excluding Independent Director, IEPF, NRI, Foreign Nationals, Foreign companies, Bodies corporate, Trust, Bodies corporate with Limited Liability, HUF, Clearing Member, Oversea Bodies corporate.	4,98,41,039	6.40
Sub Total (B) (iii)	13,32,35,037	17.11
Total Public Shareholding (B)= (B)(i)+(B)(ii)+(B)(iii)	62,50,70,496	80.24
C Non-Promoters' holding or Non-Public shareholder (GDRs)		
a. Custodian/DR Holder	3,64,67,966	4.68
b. Employee Benefit Trust (under SEBI (Share based Employee Benefit) Regulations, 2014)	0	0.00
Total Non-Promoter- Non Public Shareholding (C)	3,64,67,966	4.68
Grand Total {A + B +C}	77,90, 54, 472	100.00

*The Promoters' shareholding was 15.08% of the total paid-up capital of the Bank as on March 31, 2025. However, the promoters' shareholding was 14.97% on a fully diluted basis.

ii. Major Shareholders (with more than 1 percent shareholding) as on March 31, 2025

Sr. No.	Name of Shareholders	No. of shares held	% of shareholding
1	IndusInd International Holdings Ltd.*	8,95,37,464	11.49
2	ICICI Prudential India Opportunities Fund	3,90,62,383	5.01
3	HDFC Mutual Fund - HDFC Mid-Cap Opportunities Fund	3,85,96,557	4.95
4	Life Insurance Corporation of India	3,77,36,885	4.84
5	The Bank of New York	3,64,67,966	4.68
6	SBI Nifty 50 ETF	2,88,71,284	3.71
7	IndusInd Limited*	2,79,78,546	3.59
8	UTI Nifty 50 ETF	2,34,72,927	3.01
9	Nippon Life India Trustee Ltd-A/C Nippon India ETF Nifty Bank Bees	2,21,82,643	2.85
10	Government Pension Fund Global	1,58,71,743	2.04
11	Route One Offshore Master Fund, L.P.	1,28,37,466	1.65
12	Mirae Asset Large Cap Fund	1,13,21,363	1.45
13	Bridge India Fund	1,10,59,892	1.42
14	Bandhan Sterling Value Fund	98,30,935	1.26

*The Promoters' shareholding was 15.08% of the total paid-up capital of the Bank as on March 31, 2025. However, the promoters' shareholding was 14.97% (on a fully diluted basis).

iii. Total Foreign Shareholding as on March 31, 2025

Particulars	No. of shares held	% of shareholding
Total foreign shareholding	38,34,11,082	49.21
of which GDRs is	3,64,67,966	4.68

Details of investor complaints received/resolved by the Bank, from April 1, 2024 to March 31, 2025:

Complaints	Pending at the beginning	Received	Attended to	Pending at the end
Non-Receipt of Share Certificate	-	2	2	-
Non-Receipt of Dividend Warrants	-	2	2	-
Non-Receipt of Annual Report	-	-	-	-
Non-Receipt of Rejected DRF	-	-	-	-
Non-Receipt of Exchanged Certificates	-	-	-	-
Others	-	8	8	-
Stock Exchanges	-	2	2	-
SEBI (through SCORES)	-	44	44	-
Total	-	58	58	-

During the year, 58 complaints were received from investors/ shareholders and the same were resolved within the time stipulated by law. There were no complaints pending as on March 31, 2025.

The Bank has adopted internal standards for services provided by its Registrar and Transfer Agent (RTA) to the Shareholders of the Bank, effective from April 1, 2022, detailed as under:

Nature of Service	Time-line	
	Permitted as per the Regulations	Effective for the Bank from 1.4.2022
Registration/ Cancellation of Nomination	30 days	21 days
Credit of unpaid dividend directly through electronic means	15 days	15 days
Split/ Consolidation of share certificate(s)	15 days	15 days
Dematerialization of share(s)	15 days	15 days
Transmission of share(s)	21 days	21 days
Consolidation of folio(s)	15 days	15 days
Change/ Deletion/ Transposition of Name(s)	15 days	15 days
Release of unclaimed share(s)	30 days	21 days
Re-materialisation of share(s)	30 days	21 days
Issue of duplicate share certificate(s)	30 days	30 days

Listing details of the Bank's Equity Shares/ Bonds/ GDRs on Stock Exchanges

Name of the Stock Exchange	Address of the Stock Exchange	Stock Code No.
BSE Ltd.	Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai 400001.	532187
National Stock Exchange of India Ltd.	5 th Floor, Exchange Plaza, Bandra-Kurla Complex, Plot No. C/1, G Block, Bandra (E), Mumbai - 400 051.	INDUSINDBK
Luxembourg Stock Exchange (Global Depository Receipts)	Société de la Bourse de Luxembourg Societe Anonyme, RC Luxembourg B 6222	111202

The Bank has paid Annual Listing Fees on its Securities for the FY 2024-25.

Notes:

- Equity shares of the Bank are listed on the National Stock Exchange of India Ltd. and BSE Ltd.
- Global Depository Receipts are listed on Luxembourg Stock Exchange.
- Bonds are listed on the National Stock Exchange of India.

List of all Credit Ratings obtained by the Bank:

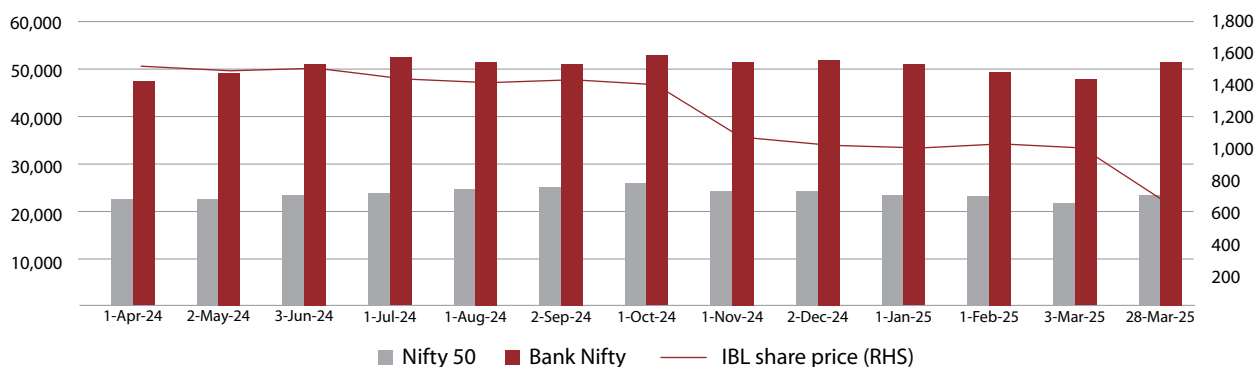
The details of credit ratings obtained by the Bank during the financial year is included in the Directors' Report, which forms an integral part of this Integrated Annual Report.

Market Price Data of the Bank's shares

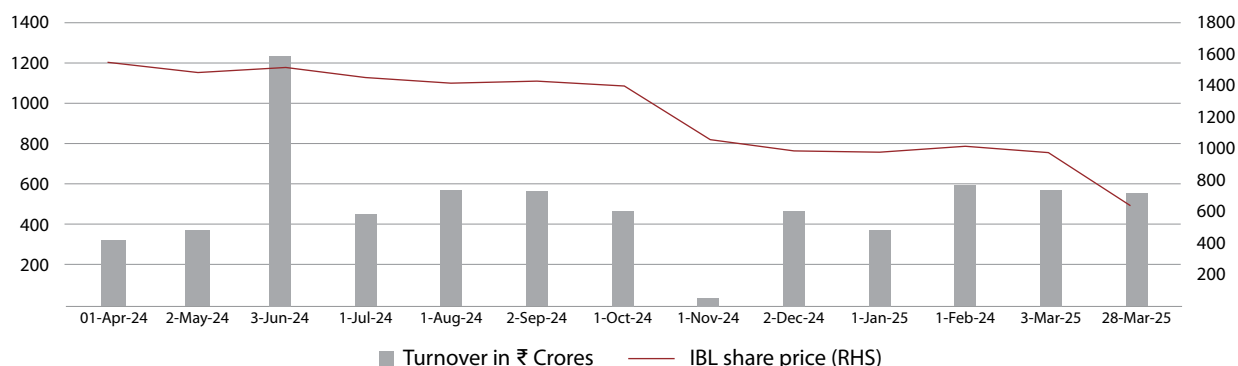
i. National Stock Exchange of India Ltd.

Date	Price of Shares				Turnover	Nifty 50	Bank Nifty
	Open (₹)	High (₹)	Low (₹)	Close (₹)	in (₹) crores		
01-Apr-24	1,553.00	1,572.75	1,539.00	1,542.40	335.59	22,462.00	47,578.25
02-May-24	1,508.00	1,521.30	1,500.05	1,505.20	384.87	22,648.20	49,231.05
03-Jun-24	1,514.95	1,534.90	1,496.40	1,529.70	1258.71	23,263.90	50,979.95
01-Jul-24	1,468.95	1,469.00	1,452.95	1,456.90	461.58	24,141.95	52,574.75
01-Aug-24	1,432.00	1,440.00	1,416.80	1,419.85	582.16	25,010.90	51,564.00
02-Sep-24	1,425.25	1,451.25	1,425.25	1,449.05	580.47	25,278.70	51,439.55
01-Oct-24	1,450.00	1,450.30	1,404.65	1,409.70	478.90	25,796.90	52,922.60
01-Nov-24	1,061.45	1,069.90	1,058.55	1,062.50	46.96	24,304.35	51,673.90
02-Dec-24	990.05	993.15	979.00	990.95	489.97	24,276.05	52,109.00
01-Jan-25	958.60	979.30	953.50	969.40	390.61	23,742.90	51,060.60
01-Feb-25	977.00	1,023.00	972.40	1,009.40	611.09	23,482.15	49,506.95
03-Mar-25	978.95	986.30	947.00	984.00	595.13	22,119.30	48,114.30
28-Mar-25	672.00	673.95	643.50	649.85	578.29	23,519.35	51,564.85

Share Price comparison with Nifty 50 and Bank Nifty



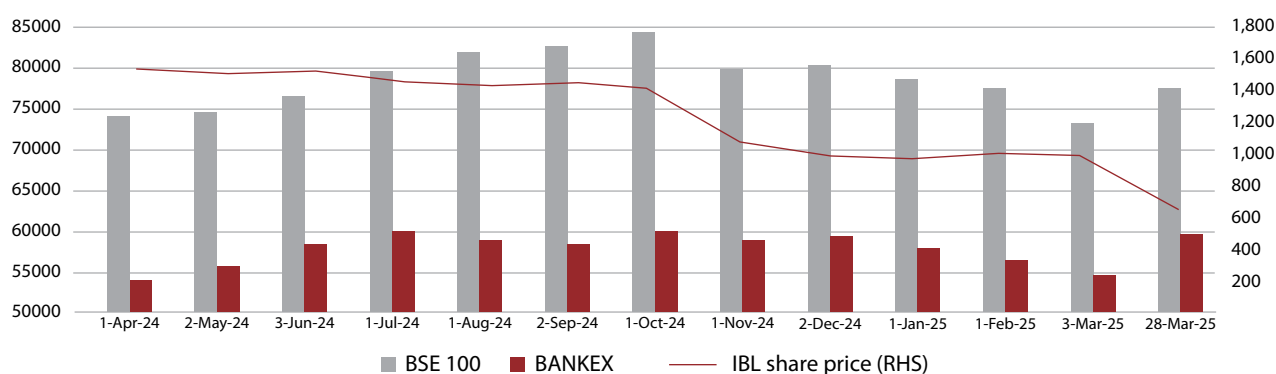
Share Price comparison with Turn Over (in ₹ crores)



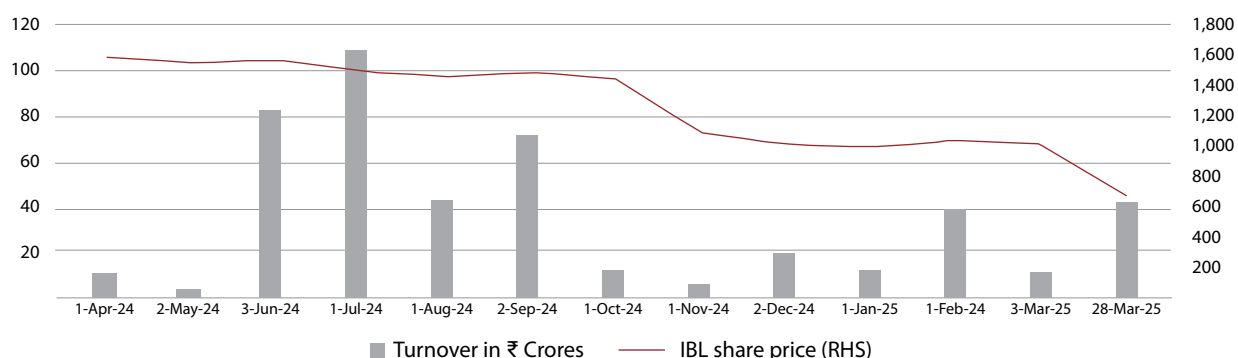
BSE Ltd.

Date	Price of Shares				Turnover	BSE 100	BSE Bankex
	Open (₹)	High (₹)	Low (₹)	Close (₹)	in (₹) crores		
01-Apr-24	1,550.75	1,572.50	1,538.40	1,541.10	10.50	74,014.55	53,897.03
02-May-24	1,510.00	1,521.00	1,500.05	1,505.70	3.66	74,611.11	55,746.79
03-Jun-24	1,518.90	1,535.10	1,498.30	1,529.95	80.12	76,468.78	58,290.47
01-Jul-24	1,465.70	1,470.10	1,452.30	1,457.15	105.82	79,476.19	59,853.59
01-Aug-24	1,428.20	1,439.80	1,416.80	1,419.60	41.94	81,867.55	58,829.81
02-Sep-24	1,425.00	1,451.75	1,425.00	1,448.60	69.48	82,559.84	58,498.28
01-Oct-24	1,452.00	1,452.00	1,405.00	1,409.15	11.32	84,266.29	60,100.00
01-Nov-24	1,061.05	1,069.80	1,060.00	1,062.55	5.56	79,724.12	58,887.06
02-Dec-24	995.00	995.00	979.25	990.45	18.48	80,248.08	59,287.61
01-Jan-25	959.95	978.90	953.65	969.20	11.92	78,507.41	57,912.88
01-Feb-25	977.15	1,022.90	973.75	1,009.65	37.19	77,505.96	56,221.53
03-Mar-25	979.40	986.60	947.80	984.20	10.25	73,085.94	54,698.94
28-Mar-25	671.25	674.05	643.70	649.55	40.49	77,414.92	59,542.38

Share Price comparison with BSE 100 and BSE BANKEX



Share Price comparison with Turn Over (in ₹ crores)



Dematerialisation of shares and liquidity

The Bank's shares are tradable (in electronic form only) at the BSE Ltd. and the National Stock Exchange of India Ltd. As on March 31, 2025, 99.61% of the Bank's shares are in dematerialised form and 0.39% shares are in physical form.

Particulars	No. of Shares	Percentage (%)
In Dematerialised form	77,60,12,634	99.61%
In Physical form	30,41,838	0.39%
Total	77,90,54,472	100.00

In view of the numerous advantages offered by the Depository System, members holding shares of the Bank in physical form are requested to get the same dematerialized and converted to the electronic form.

Special Window for Re-lodgement of Transfer Requests of Physical Shares

Pursuant to SEBI Circular SEBI/HO/MIRSD/MIRSD-PoD/P/ CIR/2025/97 dated July 02, 2025, all shareholders of the bank are hereby informed that a Special Window is open for a period of six months, from July 07, 2025 till January 06, 2026 for re-lodgement of transfer requests of physical shares, which were lodged prior to the deadline of April 01, 2019 and rejected/returned/not attended to due to deficiency in the documents/process/or otherwise.

Investors who have missed earlier deadline of March 31, 2021 (the cut-off date for re-lodgement of transfer deeds) can take this opportunity by furnishing the necessary documents to the Bank's Registrar and Transfer Agent M/s MUFG Intime India Private Limited (formerly Link Intime India Private. Limited), C-101, 247 Park, LBS Marg, Vikhroli (West), Mumbai – 400 083, **Tel.:** +91 810 811 6767 / 1800 1020 878, **e-mail:** rnt.helpdesk@in.mpms.mufg.com

Share Transfer System

Pursuant to the Regulation 40 of the SEBI Listing Regulations, as amended, the transfer, transmission and transposition of securities of listed companies held in physical form shall be effected only in demat mode. Further, SEBI vide its circular SEBI/HO/MIRSD/ MIRSD_RTAMB/P/CIR/2022/8 dated January 25, 2022, has made it mandatory for listed companies to issue shares only in demat form while processing investor service requests viz., issue of duplicate securities certificate, claim from Unclaimed Suspense Account, renewal / exchange of securities certificate, endorsement, sub-division / splitting of securities certificate, consolidation of securities certificates / folios, transmission and transposition. RTAs are now required to issue a 'Letter of Confirmation' in lieu of the share certificate while processing any of the aforesaid investor service requests. Accordingly, members are advised to request for such services by submitting a duly filled and signed form ISR-4, the format of which is available on the Bank's website at <https://www.indusind.com/in/en/investors/investor-landing/corporate-announcement.html>.

In cases where the securities holder / claimant fails to submit the demat request to the depository participant within the period of 120 days from the date of issuance of the Letter of Confirmation from RTA / listed companies, the said securities shall be credited to 'Suspense Escrow Demat Account'. Securities which have been moved to 'Suspense Escrow Demat Account' may be claimed by the security holder / claimant by submitting a duly filled and signed Form ISR- 4.

In view of the above and to eliminate risks associated with physical shares and to avail various benefits of dematerialization which includes easy liquidity, Members are advised to dematerialize their shares held in physical form.

Online Dispute Resolution Mechanism:

In terms of the SEBI Master Circular for Online Dispute Resolution (Updated as on December 28, 2023), investors can register their complaint in case of disputes arising in the Indian Securities Market against the Bank / RTA, on <https://smartodr.in/login> by harnessing online conciliation and / or online arbitration. The aforesaid web-link has also been hosted on home page of the website at www.indusind.com for ease of reference.

Share Capital Audit

Share Capital Audit in terms of Regulation 76 of the SEBI (Depositories and Participants) Regulations, 2018, read with SEBI Circular No. D&CC/FITTC/CIR/-16/2002 dated December 31, 2002, as amended, has been carried out by Practising Company Secretary on quarterly basis, who reports on the reconciliation of total issued and listed capital with that of total share capital admitted/ held in dematerialised form with NSDL and CDSL and those held in physical form. The audit report confirms that the total issued/paid-up/ listed capital is in agreement with the total number of shares in physical form and the total number of dematerialised shares held through NSDL and CDSL.

The quarterly reports in this regard have been submitted to Stock Exchanges, viz., BSE and NSE.

Consolidation of Folios

Shareholders holding shares in different Folios but in identical name(s) are requested to get their shareholdings consolidated into one folio by requesting the Bank/ Registrar for the same. The request must be sent along with Proof of Identity and Share Certificates.

Registrar & Share Transfer Agent
MUFG Intime India Private Limited
(formerly Link Intime India Pvt. Ltd.)

C-101, 247 Park

L.B.S. Marg, Vikhroli (West) Mumbai – 400083

Contact Person: Mr. Mahesh Masurkar

Tel.: 022 4918 6280/ 022 4918 6000 **Fax:** 022 4918 6060

Email: rnt.helpdesk@in.mpms.mufg.com

Redressal of Investors' Grievances:

In order to service the investors in an efficient manner and to attend to their grievances, the Bank has constituted an 'Investor Services Cell' at its undermentioned Office at Mumbai. Members are requested to contact:

Mr. Bipin Bihari

Secretarial & Investor Services Cell

IndusInd Bank Ltd.

Building No.7, Ground floor, Solitaire Corporate Park 167, Guru

Hargovindji Marg

Andheri (East), Mumbai - 400093

Tel: 022 6641 8384/ 2359/2487, Mobile: +91 9911373717

Email: investor@indusind.com

For IEPF related matters:

Mr. Anand Kumar Das

Company Secretary, Nodal Officer

IndusInd Bank Ltd.

Tel: 022 66412487/66412359

Mobile: +91 8976792978

(available from Monday to Friday from 9:15 a.m. to 6:15 p.m. excluding holidays).

Email: investor@indusind.com

Dy. Nodal officer for IEPF :

Mr. Rahul Joshi

Mr. Bipin Bihari

SEBI toll-free helpline service for investors:

Toll-Free Numbers: 1800 22 7575 or 1800 266 7575 (available on all days from 9:00 a.m. to 6:00 p.m.

excluding declared holidays).

SEBI investors' contact for feedback and assistance:

Tel No: 022-26449000/40459019-92

Email: sebi@sebi.gov.in

Modes of making payment of Dividend through electronic mode:

The SEBI Listing Regulations have directed that listed companies shall mandatorily make all payments to investors including

dividend to shareholders, by using any RBI approved electronic mode of payment, viz., National Automated Clearing House (NACH), Direct Credit (in case Bank Account is with IndusInd Bank), RTGS, NEFT, etc.

In order to receive the Dividend without loss of time, all the eligible shareholders holding shares in Demat mode are requested to update with their respective Depository Participants, their correct Bank Account Number, including 9 Digit MICR Code and 11 digit IFSC Code, email ID and Mobile No(s). This will facilitate the remittance of the Dividend amount directly in the Bank Account of the Shareholder electronically.

Updation in email IDs and mobile numbers enables the Bank to send communications relating to credit of dividend, unclaimed dividend, etc. in a prompt and efficient manner to the Shareholders.

Shareholders holding shares in physical form may communicate details relating to their Bank Account, 9 Digit MICR Code, 11 digit IFSC Code, Email ID and Mobile Numbers to the Registrar and Share Transfer Agents, viz., MUFG Intime India Private Limited (formerly Link Intime India Pvt. Ltd., having address at C-101, 247 Park, L. B. S. Marg, Vikhroli (West), Mumbai - 400 083, by quoting the reference Folio number and attaching a photocopy of the Cheque leaf of their active Bank Account and a self attested copy of their PAN card.

The Board of Directors of the Bank have not recommended any dividend for FY 2024-25.

Unclaimed Dividend:

As per the applicable provisions of the Companies Act, 2013, the Bank is statutorily required to transfer to the Investor Education & Protection Fund (IEPF), all Dividends remaining unclaimed for a period of seven years from the date of transfer to the Unpaid Dividend Account. Once such amounts are transferred to IEPF, no claim of the shareholder shall lie against the Bank.

However, shareholders are requested to refer to website of the IEPF Authority for the procedure required to be followed to claim the refund at <http://iepf.gov.in/IEPF/corporates.html> or to contact the Secretarial and Investor Services Cell of the Bank for assistance. Unclaimed Dividends up to the FY 2016-17 have already been transferred to the IEPF, after giving due notice to the shareholders whose names were appearing in the list of unclaimed recipients.

Details of unclaimed dividends for the FY 2017- 18 onwards, and the last date for claiming the dividend for respective years, as on March 31, 2025, are given in the table below. Members are requested to take note of such dates and claim the unpaid dividends well in advance of the due date (i.e., before the expiry of the seven-year period).

Year	Type of Dividend	Date of declaration of Dividend	Due date for availing unclaimed Dividend	Dividend Amount unclaimed in ₹	Dividend Amount unclaimed as a % of total Dividend paid
2017-18	Final	July 26, 2018	August 30, 2025	1,25,37,269.09	0.28%
2018-19	Final	August 16, 2019	September 19, 2026	1,15,53,048.79	0.22%
2019-20	No Dividend was paid as per RBI directives.				
2020-21	Final	August 26, 2021	September 27, 2028	74,86,954.12	0.19%
2021-22	Final	August 19, 2022	September 18, 2029	1,02,41,387.74	0.18%
2022-23	Final	August 24, 2023	September 28, 2030	1,57,98,983.57	0.17%
2023-24	Final	August 27, 2024	October 15, 2031	4,10,51,851.52	0.32%

Transfer of Equity shares, to the Investor Education and Protection Fund (IEPF)

In terms of Section 124(6) of the Companies Act, 2013, read with Investor Education and Protection Fund Authority (Accounting, Audit, Transfer and Refund) Rules, 2016, made effective by the Ministry of Corporate Affairs on September 7, 2016, members are requested to note that the shares in respect of which Dividend remaining Unpaid or Unclaimed for seven consecutive years or more are required to be transferred to the IEPF Authority.

In this connection, the Bank has sent Intimation Letters to members on May 15, 2025 in respect of the shares on which Dividend had remained Unpaid or Unclaimed for seven consecutive years or more since 2017-18, requesting them to claim such dividend so as to avoid the corresponding shares being transferred to the IEPF Authority, failing which the shareholders whose name appears in the list on August 30, 2025 their shares shall be transferred to the IEPF Authority within 30 days from 'Due Date', viz. September 29, 2025. An advertisement to this effect was published in Financial Express (all editions) in English language and in Loksatta newspaper, Pune edition in Marathi language on May 16, 2025.

The Bank has transferred the Unclaimed Dividends/ Equity Shares for the period 2008-2009, 2009-10, 2010-11, 2011-12, 2012-13, 2013-14, 2014-15, 2015-16 and 2016-17 to the IEPF Authority.

Members are also requested to note that the dividend declared for the financial years 2017-18, 2018-2019, 2020-2021, 2021-2022, 2022-2023 and 2023-2024 against the shares already transferred to the IEPF Authority, has been credited to IEPF authority.

Members are requested to contact MUFG Intime India Private Limited (formerly Link Intime India Private Limited (Contact Details and Office Address given elsewhere in this Report)/ Bank's Secretarial and Investor Services team for obtaining the Unclaimed Dividends standing in their names.

The information pertaining to Unpaid or Unclaimed Dividends, and the details of such Members and Shares due for transfer to the IEPF Authority are also available on the Bank's website: www.indusind.com failing which the shareholders whose name appears in the list on August 30, 2025 their shares shall be transferred to the IEPF Authority within 30 days from 'Due Date', viz. September 29, 2025.

Place: Mumbai

Date: July 23, 2025

Shares lying in unclaimed suspense account

Details of Shares lying in Unclaimed Suspense Account as on March 31, 2025, are as follows:

Particulars	Number of Shareholders/ Folios	Shares
Opening Balance as on April 1, 2024	86	33974
Add: Transfer during the year 2024-25	0	0
Less: Claim received and shares transferred*	1	200
Less: Shares transferred to Investor Education Protection Fund	44	24416
Closing Balance as on March 31, 2025**	41	9358

* Number of shareholders who approached the Bank for the transfer of shares from the suspense account.

** The voting rights on the aforesaid shares shall remain frozen until the rightful owner claims the shares.

Updating details of shares held in physical mode:

SEBI vide its circular dated November 03, 2021 read with circulars dated December 14, 2021, November 17, 2023, May 7, 2024 and June 10, 2024 has mandated that holders of physical securities, whose folio(s) are not updated with any of the KYC details viz., PAN, nomination, contact details, mobile number, bank account details or specimen signature, shall be eligible for payment of dividend in respect of such folios only through electronic mode with effect from April 1, 2024. Please refer SEBI FAQs by accessing the link: <https://www.sebi.gov.in>. Accordingly, dividend payable to members holding shares in physical mode, whose KYC details are not updated shall be withheld by the Bank. Members are therefore advised to update their KYC details on priority, if not done already.

The relevant forms for updating details viz. Forms ISR-1, ISR-2, ISR-3, SH-13, SH-14 are available on the website of the Bank at <https://www.indusind.com/in/en/investors/investor-landing/corporate-announcement.html> (Path: Investors > Investor Relations > Corporate Announcements > SEBI KYC Formats) and on the website of the RTA at <https://in.mpms.mufg.com> (Path: Resources > Downloads>General> Formats for KYC).

For IndusInd Bank Limited

Sd/

Sunil Mehta

Chairman

DIN : 00065343

ANNEXURE I TO THE CORPORATE GOVERNANCE REPORT

CERTIFICATE ON COMPLIANCE OF CONDITIONS OF CORPORATE GOVERNANCE

To,
The Members of
IndusInd Bank Limited

We have examined the compliance of conditions of Corporate Governance by **IndusInd Bank Ltd.** ("the **Bank**") for the financial year ended **March 31, 2025**, as prescribed in Regulations 17 to 27, clauses (b) to (i) and (t) of sub-regulation (2) of regulation 46 and paras C, D and E of Schedule V of Chapter IV of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('**SEBI Listing Regulations**').

We state that the compliance of conditions of Corporate Governance is the responsibility of the management and our examination was limited to procedures and implementation thereof adopted by the Bank for ensuring the compliance of the conditions of the Corporate Governance. It is neither an audit nor an expression of opinion on the Financial Statements of the Bank.

In our opinion, and to the best of our information and according to the explanations given to us and representations made by the management, we certify that the Bank has complied with the conditions of Corporate Governance as stipulated in the aforesaid provisions of the **SEBI Listing Regulations**.

We further state that such compliance is neither an assurance as to the future viability of the Bank nor the efficiency or effectiveness with which the management has conducted the affairs of the Bank.

ALWYN JAY & CO.
Company Secretaries

Sd/-
(Alwyn D'souza, FCS 5559)
(Partner)
Certificate of Practice no. 5137
(UDIN: F005559G000839689)

Place : Mumbai
Date : July 23, 2025
Office Address:
Annex - 103, Dimple Arcade,
Asha Nagar, Kandivali (East),
Mumbai 400101



ANNEXURE II TO THE CORPORATE GOVERNANCE REPORT

DECLARATION ON COMPLIANCE WITH THE CODE OF ETHICS AND CONDUCT FOR DIRECTORS AND SENIOR MANAGEMENT

In compliance with Regulation 26(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements), Regulations 2015, Committee of Executives, as authorized by the Board of Directors of the Bank hereby confirm that all Directors and Senior Management of the Bank have affirmed compliance with the Bank's 'Code of Ethics and Conduct for Directors and Senior Management' for the year ended March 31, 2025.

**For and on behalf of the Board of Directors
Committee of Executives**

sd/-

Soumitra Sen

Country Head – Consumer Banking Marketing

sd/-

Anil Rao

Chief Administrative Officer

Place: Mumbai

Date: July 23, 2025

BUSINESS RESPONSIBILITY & SUSTAINABILITY REPORTING

SECTION A: GENERAL DISCLOSURES

I. Details of the Listed Entities

1. Corporate Identity Number (CIN) of the Listed Entity	L65191PN1994PLC076333
2. Name of the Listed Entity	IndusInd Bank Limited
3. Year of incorporation	1994
4. Registered office address	IndusInd Bank Limited, 2401, Gen Thimmayya Road, (Cantonment), Pune, Maharashtra - 411001, India.
5. Corporate address	IndusInd Bank Limited, 8 th floor, Tower 1, One World Centre, Senapati Bapat Marg, Elphinstone Road (W), Mumbai - 400013
6. E-mail	sustainability@indusind.com
7. Telephone	+91 22 3049 3999
8. Website	www.indusind.com
9. Financial year for which reporting is being done	FY2024-25
10. Name of the Stock Exchange(s) where shares are listed	National Stock Exchange of India Ltd., BSE Ltd. and Luxembourg Stock Exchange
11. Paid-up Capital	₹ 779.05 Crores
12. Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report	Mr. Pravin Jadhav sustainability@indusind.com
13. Reporting boundary - Are the disclosures under this report made on a standalone basis (i.e. only for the entity) or on a consolidated basis (i.e. for the entity and all the entities which form a part of its consolidated financial statements, taken together)	Standalone basis
14. Name of assurance provider	Bureau Veritas India Pvt. Ltd.
15. Type of assurance obtained	Reasonable (BRSR Core) and Limited (BRSR)

II. Products/services

16. Details of business activities (accounting for 90% of the turnover):

S.No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
1	Financial and Insurance Service	Banking activities by Central, Commercial and Saving banks	100%

17. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S.No.	Product/Service	NIC Code	% of total Turnover contributed
1	Banking Activity by Commercial Banks	64191	100%

III. Operations

18. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of Plants	Number of Offices	Total
National	3,081	70	3,151
International	1	3	4

*The Bank has representative offices in London, Dubai and Abu Dhabi and International Banking Unit located at Gift City, Gandhinagar, Gujarat

19. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of States)	28 nos. States & 6 nos. Union Territory
International (No. of Countries)	3 nos. (representative offices at London, Abu Dhabi & Dubai)

b. What is the contribution of exports as a percentage of the total turnover of the entity?

Not Applicable

c. A brief on types of customers

IndusInd Bank is a universal Bank with a widespread banking footprint. The Bank offers a wide array of products and services for individuals and corporates including microfinance, personal loans, personal and commercial vehicles loans, credit cards, SME loans. The Bank is also a preferred banking partner for various Government entities, PSUs and large corporates.

IV. Employees
20. Details as at the end of Financial Year:
a. Employees and workers (including differently abled):

S.No.	Particulars	Total (A)	Male		Female		Other	
			No. (B)	% (B/A)	No. (C)	% (C/A)	No. (D)	% (D/A)
Employees								
1.	Permanent (D)	44,974	36,147	80.37%	8,827	19.63%	-	-
2.	Other than Permanent (E)	2,984	1,996	66.89%	988	33.11%	-	-
3.	Total employees (D + E)	47,958	38,143	79.53%	9,815	20.47%	-	-
Workers								
4.	Permanent (D)	-	-	-	-	-	-	-
5.	Other than Permanent (G)	-	-	-	-	-	-	-
6.	Total workers (F + G)	-	-	-	-	-	-	-

b. Differently abled Employees and workers:

S.No.	Particulars	Total (A)	Male		Female		Other	
			No. (B)	% (B/A)	No. (C)	% (C/A)	No. (D)	% (D/A)
Differently Abled Employees								
1.	Permanent (D)	64	41	64.06%	23	35.94%	-	-
2.	Other than Permanent (E)	4	3	75%	1	25%	-	-
3	Total differently abled employees (D + E)	68	44	64.71%	24	35.29%	-	-
Differently Abled Workers								
4.	Permanent (D)	-	-	-	-	-	-	-
5.	Other than Permanent (G)	-	-	-	-	-	-	-
6.	Total differently abled workers (F + G)	-	-	-	-	-	-	-

21. Participation/Inclusion/Representation of women

Position	Total (A)	No. and percentage of females	
		No. (B)	% (B/A)
Board of Directors	11	2	18.18%
Key Management Personnel	3	0	0

22. Turnover rate for permanent employees and workers

Type	FY 2024-25 (Turnover rate in current FY)				FY 2023-24 (Turnover rate in previous FY)				FY 2022-23 (Turnover rate in the year prior to the previous FY)			
	Male	Female	Other	Total	Male	Female	Other	Total	Male	Female	Other	Total
Permanent Employee (%)	24	5	0	29	29	8	-	37	40	11	0	51
Permanent Workers (%)	-	-	-	-	-	-	-	-	-	-	-	-

V. Holding, Subsidiary and Associate Companies (including joint ventures)**23. Names of holding / subsidiary / associate companies / joint ventures**

S.No	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate Company/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Bharat Financial Inclusion Limited	Subsidiary	100%	No
2	IndusInd Marketing and Financial Services Private Limited	Associate Company	30%	No

VI. CSR Details**24. (i) Whether CSR is applicable as per section 135 of Companies Act 2013: Yes**(ii) **Turnover (in ₹):** 26,721.75 crore(iii) **Net worth (in ₹):** 62,531.97 crore**VII. Transparency and Disclosures Compliances****25. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:**

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No)	If yes, then provide web- link for grievance redress policy	FY 2024-25 (Current Financial Year)			FY 2023-24 (Previous Financial Year)			(If NA, then provide the reason)
			Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Remarks	
Communities	Yes	https://www.indusind.com/in/en/csr-home/our-approach/csrpolicy.html	-	-	-	-	-	-	-
Investors (Other than shareholder)	Yes	https://www.indusind.com/in/en/personal/grievance-redressal.html	-	-	-	-	-	-	-
Shareholders	Yes	https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-andcodes	58	-	-	49	-	-	-
Employees and Workers	Yes	https://www.indusind.com/in/en/sustainability/policies.html	53	3	-	-	-	-	-
Customers	Yes	https://www.indusind.com/content/dam/regulatoryDisclosure/grievanceRedressal/grievance-redressal-mechanism.pdf	80,062*	15,811	-	42,330	2,555	-	-
Value Chain Partners	Yes	https://www.indusind.com/in/en/investors/investor-landing/investor-resources.html#policies-andcodes	-	-	-	-	-	-	-
Others (please specify here)	-	-	-	-	-	-	-	-	-

*Classification of complaints was broadened for FY25

26. Overview of the entity's material responsible business conduct issues

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No	Material issue identified	Indicate whether risk or opportunity (R/O)	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity (Indicate positive or negative implications)
1	Climate Change - Acute Physical	Risk	Extreme weather events arising because of climate change pose a physical risk of disruption to the Bank's operations, and the safety and wellbeing of its employees.	Revision of internal policy for loan disbursement. Having a well diversified portfolio across various industries and segments. Implementation of BCP. Enhancing the Bank's IT operations for employees and customers so as to be future oriented.	Negative Implications
2	Operational Health and Safety	Risk	Health and safety issues related to air quality, physical commute infrastructure, health issues due to diseases and their spread	Regular checks and audits to ensure indoor air quality and working of physical commute infrastructure Half yearly fire and safety training and regular mandatory learning modules for employees. https://www.indusind.com/content/dam/indusind-corporate/investorresource/PoliciesoftheBank/WorkplaceHealthSafetyPolicy.pdf	Negative Implications
3	Climate Change - Portfolio	Opportunity	Diversifying our portfolio from core banking to new sectors in corporate and retail banking, including renewable energy, social finance, education, livelihood etc.	-	Positive Implications
4	Digitisation	Opportunity	Advances in technology and the digital landscape present significant opportunities to enhance customer experience, develop innovative product offerings, and improve operational efficiency. It also enables better data analytics, providing actionable insights for more informed decision-making. Additionally, a strong digital infrastructure offers a competitive advantage by enabling rapid adaptation to market changes and meeting evolving customer expectations.	-	Positive Implications

Section B: Policy and Management Processes

Disclosure Questions	P1	P2	P3	P4	P5	P6	P7	P8	P9
Policy and management processes related questions									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No/NA)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b. Has the policy been approved by the Board? (Yes/No/NA)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c. Web Link of the Policies, if available	https://www.indusind.com/in/en/sustainability/policies.html								
2. Whether the entity has translated the policy into procedures. (Yes/No/NA)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3. Do the enlisted policies extend to your value chain partners? (Yes/No/NA)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4. Name of the national and international codes/certifications/labels/standards (e.g. Forest Stewardship Council, Fairtrade, Rainforest Alliance, Trustea) standards (e.g. SA 8000, OHSAS, ISO, BIS) adopted by your entity and mapped to each principle.	-	-	-	-	-	-	-	ISO 20400	ISO/ IEC 27001
5. Specific commitment goals and targets set by the entity with defined timelines, if any.	-	-	-	-	-	Carbon Neutral by FY 2032	-	-	-
6. Performance of the entity against the specific commitment goals and targets along-with reasons in case the same are not met.	-	-	-	-	-	on track	-	-	-

Governance, leadership and oversight

7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets and achievements (listed entity has flexibility regarding the placement of this disclosure)

The Bank remains deeply committed to reducing environmental impact by driving operational efficiencies and making targeted investments in green and sustainable financing. Under our CSR strategy and with national development priorities and the United Nations Human Development Index, The Bank supports programs that foster sustainable growth and ensure a brighter, inclusive future for all.

Our dedication to fostering an inclusive environment, rooted in strong core values and a clear sense of purpose, remains resolute.

This year, The Bank has actively pursued opportunities to expand our ESG-linked business across various business units to foster sustainability and social equity. These include IndusWE, which supports women entrepreneurs; Indus Solar for promoting solar rooftop installations for our MSE clients; and green, social, and sustainability linked loans for our corporate clients to assist them in their decarbonization journey towards building a better and eco-friendly India.

The Bank's employees have once again demonstrated the highest levels of commitment in delivering exemplary performance to all stakeholders. IndusInd Bank has been certified for the second consecutive year as a "Great Place to Work" by the esteemed Great Place to Work Institute, a global authority on assessing company culture and people practices across various sectors and countries. This recognition underscores The Bank's sincere efforts towards building a workplace that values diversity, collaboration, and inclusivity. The Bank is committed towards continuous development of competencies of the talent pool and making them future-ready.

8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).

CSR and Sustainability Committee of the Board

9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes/No/NA). If yes, provide details.

Yes, CSR and Sustainability Committee of the Board, with 3 independent Directors is responsible for decision making on sustainability related issues.

10. Details of Review of NGRBCs by the Company

Subject for Review	Indicate whether review was undertaken by Director(D) / Committee of the Board(C)/Any other Committee(O)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	C	C	C	C	C	C	C	C	C
Compliance with statutory requirements of relevance to the principles, and, rectification of any noncompliances	C	C	C	C	C	C	C	C	C

Subject for Review	Frequency (Annually/ Half yearly/ Quarterly/ Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly
Compliance with statutory requirements of relevance to the principles, and, rectification of any noncompliances	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly	Quarterly

11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/No). If yes, provide name of the agency.

Question	P1	P2	P3	P4	P5	P6	P7	P8	P9
Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency?	No	No	No	No	No	No	No	No	No
If yes, provide name of the agency.	-	-	-	-	-	-	-	DQS India	BSI

12. If answer to question (1) of this section B is “No” i.e. not all Principles are covered by a policy, reasons to be stated

Question	P1	P2	P3	P4	P5	P6	P7	P8	P9
The entity does not consider the Principles material to its business (Yes/No)	-	-	-	-	-	-	-	-	-
The entity is not at a stagewhere it is in a position to formulate and implement the policies on specified principles (Yes/No)	-	-	-	-	-	-	-	-	-
The entity does not have the financial or/human and technical resources available for the task (Yes/No)	-	-	-	-	-	-	-	-	-
It is planned to be done in the next financial year (Yes/No)	-	-	-	-	-	-	-	-	-
Any other reason (please specify)	-	-	-	-	-	-	-	-	-

Section C

P1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable.

Essential Indicators

- Percentage coverage by training and awareness programs on any of the principles during the financial year

Segment	Total number of training and awareness programs held	Topics /principles covered under the training and its impact	%age of persons in respective category covered by the awareness programs
Board of Directors	5	Fintech, IT Security	50%
Key Managerial Personnel	6	Honesty & Integrity, Br Opns guidelines, Accepting / Giving gifts & entertainment, Conflict of interest, personal finances, personal transactions, Insider trading, KYC & Anti bribery, Information sec & confidentiality of information, Sexual harassment, Nondiscrimination, seeking clarification	33%
Employees other than BoD and KMPs	6	Honesty & Integrity, Br Opns guidelines, Accepting / Giving gifts & entertainment, Conflict of interest, personal finances, personal transactions, Insider trading, KYC & Anti bribery, Information sec & confidentiality of information, Sexual harassment, Non-discrimination, seeking clarification	90%
Workers	NA	NA	NA

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year, in the following format (Noten: the entity shall make disclosures on the basis of materiality as specified in Regulation 30 of SEBI (Listing Obligations and Disclosure Obligations) Regulations, 2015 and as disclosed on the entity's website)

Monetary					
Details	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Amount (In ₹)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/ Fine		RBI	27,30,000	The Reserve Bank of India imposed a monetary penalty of ₹27.30 lakh for opening savings deposit accounts in the name of ineligible entities based on findings from a statutory inspection of the bank's financial position as of March 31, 2023. This penalty was imposed due to violations of the Reserve Bank of India (Interest Rate on Deposits) Directions, 2016.	No
Penalty/ Fine		RBI	19,150	RBI had levied a total penalty of ₹19,150/- (25 instances) on account of the irregularities observed in the soiled note remittance received from IndusInd Bank Currency Chest.	No
Penalty/ Fine		RBI	30,000	RBI had imposed monetary penalties aggregating ₹ 30,000/- on our two Currency Chests towards discrepancies / irregularities observed during inspection of Currency Chest.	Yes
Penalty/ Fine		RBI	5,000	RBI-Incognito visit - Penalty for not availability of coins - Daon Branch (Sol-0254)	No
Penalty/ Fine		RBI	10,000	RBI-Incognito visit - Exchange of soiled and mutilated notes for Non-IBL customers - Raipur - Mova Branch (Sol-1735)	No
Penalty/ Fine		RBI	10,000	RBI-Incognito visit - Penalty for not issuing coins across the counter - Shalimar Bagh (Sol-1089)	Yes
Penalty/ Fine		RBI	15,000	RBI Incognito visit - Non exchange of soiled notes/ mutilated notes and non-issuance/acceptance of coins. (Lower Parel - Sol ID -0341)	No
Penalty/ Fine		NSE	10,000	NSE Limited levied a penalty of ₹10,000/- for delayed reporting of a Key Managerial Personnel (KMP) on their ENIT portal with respect to the requirements emanating from their circular dated September 2, 2022.	No
Penalty/ Fine		RBI	20,000	RBI Incognito visit - Penalty for not adhering to facility of exchange of soiled / Mutilated notes and not issuing coins across the counter - Vasant Vihar (Sol-1383)	Yes
Penalty/ Fine		RBI	10,000	RBI Incognito visit - Non exchange of soiled / mutilated notes and non-issuance / Acceptance of coins either for transactions or exchange to the general public. - Warangal (Sol-0134)	No
Penalty/ Fine		RBI	10,000	RBI Incognito visit - Non exchange of mutilated notes - Dwarkanagar- Visakhapatnam(Sol-0771)C23	No
Settlement		-	0	-	-
Compounding fee		-	0	-	-

Non-Monetary				
Details	NGRBC Principle	Name of the regulatory/ enforcement agencies/ judicial institutions	Brief of the Case	Has an appeal been preferred? (Yes/No)
Imprisonment	-	-	-	-
Punishment	-	-	-	-

3. Of the instances disclosed in Question 2 above, details of the Appeal/Revision preferred in cases where monetary or non-monetary action has been appealed.

Case Details	Name of the regulatory/ enforcement agencies/ judicial institutions
RBI-Incognito visit - Penalty of ₹10000 for not issuing coins across the counter - Shalimar Bagh (Sol-1089)	RBI
RBI Incognito visit - Penalty of ₹20000 for not adhering to facility of exchange of soiled / Mutilated notes and not issuing coins across the counter - Vasant Vihar (Sol-1383)	RBI
For Penalty of ₹25000, Five exceptions observed during the RBI Inspection. (1. Soil notes found in issuable notes 2. SNR for ₹100/- denomination not sent to RBI 3. Bin colour coding classification 4. Non-availability of lady security guard for frisking of female visitors 5. BCP shown for Ekuber and Finacle only) Total 5 exceptions levied to Chandigarh CC	RBI
For Penalty of ₹5000, One exception observed during the RBI Inspection in the month Sept-24 (i.e. One Bin (No.211) was found in open condition(Bin door not locked properly). Hence penalty of ₹5000 levied to Bangalore CC	RBI

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

Yes, IndusInd Bank does not encourage associates or any connected stakeholders to follow unethical means such as Bribery or kickbacks. The Bank has a zero tolerance approach to bribery and corruption and is committed to acting professionally, fairly and with integrity in all its business dealings and relationships, wherever it cooperates, and to implement and enforce effective systems to counter bribery.

Strong guidelines have been laid down to avoid malpractices and consequences of such actions are also well defined. Strong and stringent control measures are in place to stop such activities and associates are encouraged to bring to notice any such malpractice which might have been missed out. The Bank has also made no direct or indirect political contributions. The Bank's governance practices are laid out on the foundation of honesty and integrity, conducting business in compliance with all regulatory and legal obligations.

The principles of anti-corruption and bribery are captured in the codes of conduct the Bank:

- Code of conduct for Employees
- Code of Conduct for Directors and Senior Management
- Fair Practice Code

Web links of code of conduct:

<https://www.indusind.com/content/dam/indusind-corporate/investor-resource/PoliciesoftheBank/Code-of-Conduct-for-Employees.pdf>

<https://www.indusind.com/content/dam/indusind-corporate/investor-resource/PoliciesoftheBank/Code-of-Conduct-for-Directors-Senior-Management.pdf>

<https://www.indusind.com/content/dam/regulatoryDisclosure/customer-policy/Fair-Practice-Code.pdf>

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption

	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Directors	-	-
KMPs	-	-
Employees	-	-
Workers	NA	NA

6. Details of complaints with regard to conflict of interest

Complaints	FY 2024-25 (Current Financial Year)		FY 2023-24 (Previous Financial Year)	
	Number	Remarks	Number	Remarks
Number of complaints received in relation to issues of Conflict of Interest of the Directors	-	-	-	-
Number of complaints received in relation to issues of Conflict of Interest of the KMPs	-	-	-	-

7. Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

All penalties/fines/action taken by regulators/law enforcement agencies/judicial institutions are placed before the Board of Directors on a periodic basis for their noting.

8. Number of days of accounts payables ((Accounts payable *365) / Cost of goods/services procured) in the following format:

	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Number of days of accounts payables	32.76	56.76

9. Open-ness of business Provide details of concentration of purchases and sales with trading houses, dealers, and related parties along-with loans and advances & investments, with related parties, in the following format

Parameter	Metrics	FY 2024-2025 (Current Financial Year)	FY 2023-2024 (Previous Financial Year)
Concentration of Purchases	a. Purchases from trading houses as % of total purchases	-	-
	b. Number of trading houses where purchases are made from	-	-
	c. Purchases from top 10 trading houses as % of total purchases from trading houses	-	-
Concentration of Sales	a. Sales to dealer / distributors as % of total sales	-	-
	b. Number of dealers/distributors to whom sales are made	-	-
	c. Sales to top 10 dealers / distributors as % of total sales to dealer / distributors	-	-
Share of RPTs in	a. Purchases (Purchases with related parties as % of Total Purchases)	-	-
	b. Sales (Sales to related parties as % of Total Sales)	-	-
	c. Loans & advances given to related parties as % of Total loans & advances	0.0007	0.000004
	d. Investments in related parties as % of Total Investments made	-	-

Leadership Indicators

1. Awareness programs conducted for value chain partners on any of the principles during the financial year:

Total number of awareness programs held	Topics / principles covered under the training	%age of value chain partners covered (by value of business done with such partners) under the awareness programs
-	-	-

Note: *Deutsch Quality System India Pvt. Ltd. (DQS India) had assessed vendors representing 77% of total procurement spend of the Bank on ISO 20400 – Sustainable Procurement criteria during 2023.

The Assessments Certification remained valid in the reporting year.

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes. Various declarations and disclosures are submitted by Members of the Board at the time of their appointment and thereafter, on an annual basis. Members of the Board are also required to inform the Bank forthwith, in case of any changes in directorships, etc., in the declarations / disclosures during the year. Based on the details provided by the Members of the Board, the Bank conducts various checks to ensure that there is no conflict of interest between the Bank and the Members of the Board.

P2: Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicators

1. Percentage of R&D and capital expenditure (capex) investments in specific technologies to improve the environmental and social impacts of product and processes to total R&D and capex investments made by the entity, respectively.

	FY 2024-25 (Current Financial year)	FY 2023-24 (Previous Financial Year)	Details of improvements in environmental and social impacts
R&D	-	-	Not applicable
Capex	-	-	Not applicable

2. Sustainable Sourcing

a. Does the entity have procedures in place for sustainable sourcing?

Yes

b. If yes, what percentage of inputs were sourced sustainably?

As large part of sourcing is limited to IT and services, significant negative environmental and social impact is not expected.

Deutsch Quality System India Pvt. Ltd. (DQS India) had assessed vendors representing 77% of total procurement spend of the Bank on ISO 20400 – Sustainable Procurement criteria during 2023.

3. Describe the processes in place to safely reclaim your products for reusing, recycling and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

NOT APPLICABLE

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

NOT APPLICABLE

Leadership Indicators

- Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for manufacturing industry) or for its services (for service industry)? If yes, provide details in the following format?

Not applicable

- If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along with action taken to mitigate the same.

Not applicable due to the nature of business.

- Percentage of recycled or reused input material to total material (by value) used in production (for manufacturing industry) or providing services (for service industry).

Indicate input material	Recycled or re-used input material to total material	
	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
paper consumed	95%	95%

- Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed, as per the following format: **Not applicable**

- Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
-	-

P3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicators

- Well-being of employees and workers:

Details of measures for the well-being of employees:

Category	Total (A)	% of employees covered by									
		Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care Facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent employees											
Male	36,147	36,147	100%	36,147	100%	-	-	36,147	100%	-	-
Female	8,827	8,827	100%	8,827	100%	8,827	100%	-	-	-	-
Total	44,974	44,974	100%	44,974	100%	8,827	19.63%	36,147	80.37%	-	-
Other than Permanent employees											
Male	1,996	1,996	100%	1,996	100%	-	-	-	-	-	-
Female	988	988	100%	988	100%	988	100%	-	-	-	-
Total	2,984	2,984	100%	2,984	100%	-	-	-	-	-	-

a. Details of measures for the well-being of workers:

Category	Total (A)	% of employees covered by									
		Health Insurance		Accident Insurance		Maternity Benefits		Paternity Benefits		Day Care Facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent workers											
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-
Other than Permanent workers											
Male	-	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-	-
Other	-	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-	-

b. Spending on measures towards well-being of employees and workers (including permanent and other than permanent) in the following format –

	FY 2024-25 (Current Financial Year)	FY 2023-24 Previous Financial Year
i) Cost incurred on wellbeing measures as a % of total revenue of the company	0.14%	0.13%

2. Details of retirement benefits, for Current FY and Previous Financial Year.

Benefits	FY 2024-25 (Current Financial Year)			FY 2023-24 (Previous Financial Year)		
	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers	Deducted and deposited with the authority (Y/N/N.A.)
PF	100%	-	Yes	100%	-	Yes
Gratuity	100%	-	Yes	100%	-	Yes
ESI	-	-	NA	-	-	NA
Others – please specify	-	-	-	-	-	-

3. Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard.

Yes

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy. Yes / No / NA

Yes, <https://www.indusind.com/content/dam/indusind-corporate/investor-resource/PoliciesoftheBank/Code-of-Conduct-for-Employees.pdf>

5. Return to work and Retention rates of permanent employees and workers that took parental leave.

Gender	Permanent Employees		Permanent Workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	100%	84.86%	-	-
Female	98.47%	73.36%	-	-
Total	99.49%	81.06%	-	-

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker?

Yes

If yes, give details of the mechanism in brief.

	Yes/No	If Yes, then give details of the mechanism in brief
Permanent Workers	No	
Other than Permanent Workers	No	
Permanent Employees	Yes	As per the internal HR Policy: The Branch Heads/MCSOPS are responsible for the resolution of complaints/ grievances of the employees working in the concerned branches and offices. It is his/her foremost duty to see that the complaints of all the employees are resolved completely and ensure closure of all complaints received at the branches/offices within 15 days. If the Branch Head/ Deputy Branch Manager is unable to solve the problem at his/her level, he/she should refer the matter to his/her reporting manager immediately. Besides escalation to the supervisors, employees can also lodge complaints at the following common help-desks in relation to different grievances, as under:
Other than Permanent Employees		a. Help-Desk for all issues pertaining to HR functions: hrhelpdesk@indusind.com b. Help-Desk for all issues pertaining to joining formalities, documentations etc.: onboardingdesk@indusind.com c. Help-Desk for all issues pertaining to full and final settlement, relieving letters, experience certificate etc.: settlementdesk@indusind.com d. Help-Desk for all issues pertaining to Salaries, Allowances, Compensation, Benefits, etc.: salaryhelp@indusind.com In case, the complaint needs more time to be examined, the complainant shall be acknowledged by explaining the same. The officers at each level shall endeavor to resolve the issue to the complainant's satisfaction within a week. If the complaint is not resolved within 15 days of the lodging of the complaint or if the complainant is not satisfied with the response, he/she can approach the higher authorities given in the Employee Escalation Matrix.

7. Membership of employees and worker in association(s) or Unions recognised by the listed entity:

Category	FY 2024-25 (Current Financial Year)			FY 2023-24 (Previous Financial Year)		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	44,974	-	-	45,637	-	-
Male	36,147	-	-	36,546	-	-
Female	8,827	-	-	9,091	-	-
Total Permanent Workers	-	-	-	-	-	-
Male	-	-	-	-	-	-
Female	-	-	-	-	-	-

8. Details of training given to employees and workers:

Category	Total (A)	FY 2024-25 (Current Financial Year)				FY 2023-24 (Previous Financial Year)				
		On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	36,147	7,690	21.27%	29,471	81.53%	36,546	8,917	24.40%	23,107	63.23%
Female	8,827	7,115	80.61%	8,714	98.72%	9,091	7,289	80.18%	9,089	99.98%
Total	44,974	14,805	32.92%	38,185	84.91%	45,637	16,206	35.51%	32,196	70.55%
Workers										
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-
Total	-	-	-	-	-	-	-	-	-	-

9. Details of performance and career development reviews of employees and worker:

Category	FY 2024-25 (Current Financial Year)			FY 2023-24 (Previous Financial Year)		
	Total (A)	No. (B)	% (B / A)	Total (C)	No. (D)	% (D / C)
Employees						
Male	36,147	22,316	61.74%	36,546	18,494	50.61%
Female	8,827	4,895	55.46%	9,091	3,737	41.11%
Total	44,974	27,211	60.50%	45,637	22,231	48.71%
Workers						
Male	-	-	-	-	-	-
Female	-	-	-	-	-	-
Total	-	-	-	-	-	-

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? (Yes/ No). If yes, the coverage such system?

Yes, IndusInd Bank prioritises employee health and safety and has laid out action plans for zonal managers along with a dedicated H&S department. There is documentation of health risks on a regular basis following a bottom up approach and at the strategic level a top down approach where in evaluation of progress in reducing/preventing health issues/risks is monitored through internal inspections, consultations by OHS specialists as well as independent external verification of health, safety and wellbeing. The Bank developed effective Health & Safety Management System which integrates safety in day-to-day operations and allows an organisation to consistently identify and control its safety risks, reduce the potential for accidents, help achieve compliance with safety legislations and continually improve its performance.

It has provided a systematic way to identify workplace hazards and risks and to setup a continual safety improvement program to implement suitable controls to manage risks. The Bank is committed to providing its employees a safe and secure working environment. A Health and Safety Management System helps achieve compliance with safety legislations and the implementation of suitable controls to manage risks against identified workplace hazards. The Bank has a Fire Safety Manual, Security Manual, Facilities and Administration Manual and Workplace Health and Safety Policy in place. Regular drills and trainings in first aid, fire safety and personal safety are conducted together with periodic checks on the physical and mental health of employees. During FY 2024-2025: Fire safety training and evacuation drills were conducted at 44 high-rise buildings and 100% of the bank's branches across all zones. Further, 100% of employees including outsourced staff participated in these fire and evacuation drills /training programs. Online e-learning modules covering emergency preparedness at ground level have been implemented for further raising the awareness threshold of the environment in this regard. The efficacy of the fire drills and practices carried out is evident from non-occurrence of any major fire incidents since 2014.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

Annual Electrical Safety Checks (via Facility Management Agencies)

- Comprehensive Electrical Health Check-up
 - Assesses condition of electrical wiring and cabling.
- Earth Pit Test
 - Measures earth resistance to ensure proper grounding.
- Thermal Imaging (Thermography)
 - Detects hotspots, overloading, and overheating in electrical panels and connections.
- Lux Level & Illumination Check
 - Evaluates lighting adequacy and workplace illumination.
- Multi Skill Technician (MST) Role
 - Visits branches for physical inspection of:
 - Electrical equipment
 - Cables and wires
 - Light fittings
 - Follows a pre-defined checklist during inspections.

c. Whether you have processes for workers to report the work related hazards and to remove themselves from such risks. (Y/N)

Yes, Employees can report workplace-related incidents to the following departments:

1. Facilities Department
 - For issues related to infrastructure, electrical systems, lighting, and general maintenance.
2. Administration Department
 - For concerns involving office operations, amenities, and employee services.
3. Security Department
 - For incidents involving fire safety, unauthorized access, theft, or emergency situations.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services? (Yes/ No)

Yes

11. Details of safety related incidents, in the following format: *Including in the contract workforce

Safety Incident/Number	Category*	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Lost Time Injury Frequency Rate (LTIFR) (per one million-person hours worked)	Employees	-	-
	Workers	-	-
Total recordable workrelated injuries	Employees	-	-
	Workers	-	-
No. of fatalities	Employees	-	-
	Workers	-	-
High consequence workrelated injury or ill-health (excluding fatalities)	Employees	-	-
	Workers	-	-

12. Describe the measures taken by the entity to ensure a safe and healthy work place.

The Bank is committed to ensuring a safe and healthy environment for all employees and third-party personnel. Key safety provisions include:

Fire Safety

- Fire & Burglar Alarms with fire and smoke sensors.
- Fire Extinguishers installed for firefighting.
- Auto Fire Suppressants in data/server rooms (select offices).
- Periodic Maintenance of all fire safety equipment.
- Mock Drills covering:
 - Fire drills
 - Equipment verification
 - Evacuation plans
 - Staff training

Electrical Safety

- Earthing Pits in all branches.
- Lightning Conductors in select branches.

Emergency Communication

- Public Address System at premises.
- Display of Important Contact Numbers (fire brigade, police, ambulance).
- Floor Plans & Exit Paths visibly displayed.

Security & Surveillance

- CCTV Surveillance for activity monitoring and sabotage detection.

Health & First Aid

- First Aid Boxes available at all locations.
 - Identification & Training of Fire Marshals for emergency response

13. Number of Complaints on the following made by employees and workers:

	FY 2024-25 (Current Financial Year)			FY 2023-24 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	-	-	-	-	-	-
Health & Safety	-	-	-	-	-	-

14. Assessments for the year:

% of your plants and offices that were assessed (by entity or statutory authorities or third parties)	
Health and Safety Practices	100%
Working Conditions	100%

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks / concerns arising from assessments of health & safety practices and working conditions.

Working Conditions: Electrical Health Checkup/ Audit at Bank Branches: (Yearly): Comprehensive electrical health checks are conducted at Bank Branches annually. This activity is conducted for all category A to D branches; thereafter required repair & maintenance work is undertaken based on the ageing of the equipment and issues identified.

Electrical Health Checkup includes:

1. Comprehensive electrical health check-up to identify overloading/ hotspots
2. Thermal Imaging of electrical panels by use of Infrared Camera
3. Earth pit test to check ground resistance
4. Lux level check to understand illumination level at the workplace.
5. Mock drills for evacuation and fire fighting training.

Leadership Indicators

1. Does the entity extend any life insurance or any compensatory package in the event of death of.

(A) Employees (Y/N)

Yes

(B) Workers (Y/N)

No

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

The Bank monitors and track the compliance of value chain partners locally and centrally. The Bank ensures that statutory dues are remitted to respective PF / ESI / Labour Welfare Fund (LWF) etc. authority by the contractors and proof of the same is produced on a periodic basis. Also, the same is also mentioned in our purchase orders that any amount payable as per law must be paid by vendors. We also have a disclaimer that is the dues are not paid, IndusInd Bank Limited has the right to hold the amount to the tune of the due.

3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	Total no. of affected employees/ workers		No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment	
	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Employees	-	-	-	-
Workers	-	-	-	-

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No/NA)

No

5. Details on assessment of value chain partners:

Issue	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	77%
Working Conditions	77%

Deutsch Quality System India Pvt. Ltd. (DQS India) had assessed vendors representing 77% of total procurement spend of the Bank on ISO 20400 – Sustainable Procurement criteria during 2023.

6. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from assessments of health and safety practices and working conditions of value chain partners.

No significant risks/ concerns identified.

P4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicators

1. Describe the processes for identifying key stakeholder groups of the entity.
Any individual or group of individuals or institution that adds value to the business chain of the Bank is identified as a core stakeholder.
2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/ No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Details of Other Channels of communication	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Details of Other Frequency of engagement	Purpose and scope of engagement including key topics and concerns raised during such engagement
Investors	No	Other	The Bank communicates with investors and shareholders through Email, SMS, newspaper advertisement, website, quarterly conference calls, face-to-face meetings, annual general meetings, investor grievance channels, investor/ analyst meets etc.	Others	Frequent and need based	These are aimed at providing relevant information as well as understanding stakeholders' perspectives on the Bank's performance and strategy.
Customers	No	Other	Online and postal communications, Customer satisfaction surveys, Customer feedbacks, Regular interaction with customers	Others	Continuous	Ease of transacting across channels Innovative technology applications Data security
Employees	No	Other	Town halls; operations review; video conferences; audio conference calls	Others	Quarterly: Town halls Continuous: team meets, video conferences, audio conferences	Career management and growth prospects • Learning opportunities • Compensation structure • Building a safety culture and inculcating safe work practices among employees • Improving Diversity, Equity and Inclusion

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/ No)	Channels of communication (Email, SMS, Newspaper, Pamphlets, Advertisement, Community Meetings, Notice Board, Website), Other	Details of Other Channels of communication	Frequency of engagement (Annually/ Half yearly/ Quarterly / others – please specify)	Details of Other Frequency of engagement	Purpose and scope of engagement including key topics and concerns raised during such engagement
Regulators	No	Other	Regular meetings, Policy updates and ministry directives, Mandatory filings with key regulators	Others	Regular meetings, Policy updates and ministry directives, Mandatory filings with key regulators	To ensure 100% compliance with regulations and engage on new developments in the economy
Media, industry analysts	No	Other	Presentations; surveys; conferences and seminars; press releases; press conferences; media interviews and quotes; sponsored events, Analyst days.	Others	Continuous: Annual General Meeting, Quarterly reports and Annual report, Earnings conference call, Media interaction, Press releases	Communicate Banks performance and strategy; Manage IBL's brand and reputation; Understand areas for sustainable development
NGOs, local communities and other marginalized groups	Yes	Other	As needed: Project meetings; reviews; calls and meetings; surveys; consultative sessions; field visits; due diligence; calls and meetings; conferences and seminars; surveys	Others	Continuous: Quarterly Reports and Annual Report, IBL website	Understand community needs; Plan and implement CSR projects; Share and contribute to thought leadership; Work in partnership to serve underserved communities

Leadership Indicators

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The Bank engages with a diverse group of stakeholders to identify key issues, evaluate its operations, products, and services, mitigate reputational risks, and positively influence both internal and external environments. These interactions occur through town halls, training sessions, social media platforms, stakeholder engagement activities, and materiality assessments. Feedback from these engagements is communicated to the Board and senior management, who consider it for strategic advice and action. The Board receives regular updates on stakeholder feedback concerning economic, environmental, and social matters through CSR and Sustainability Committee of the Board. This feedback informs the Board's decision-making processes.

To ensure robust governance of its ESG strategy, the Bank has established an effective governance structure involving various internal stakeholders. The CSR and Sustainability Committee of the Board plays a crucial role in overseeing the Bank's sustainability initiatives. This committee is responsible for reviewing and approving the sustainability strategy, ensuring its integration across different business units for consistency, and monitoring compliance and reporting. This oversight guarantees that the Bank meets its sustainability commitments and maintains transparency in its efforts.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics (Yes / No). If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, IndusInd Bank prioritises delivering long-term value to our stakeholders by embedding sustainability principles deeply in our business. The Bank has indeed deepened its impact on the society through responsible lending, mitigating climate change, and promoting social behavioural changes.

The Bank consistently endeavours to build good relationships with its stakeholders and focuses on initiatives with positive social impact, that help enhance the business. The Bank also supports community development by providing new livelihood opportunities, while endeavouring to contribute towards the holistic development of the society.

In the Planning Cycle 6 (PC 6) strategy, in effect from FY2024 to FY2026, ESG is one of the critical pillars. ESG targets are being included in the targets of Business Units to demonstrate the Bank's commitment towards promoting sustainability linked initiatives in its business.

- Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

The Bank actively engages with disadvantaged, vulnerable, and marginalized stakeholders through a range of Corporate Social Responsibility (CSR) programs. These initiatives are specifically designed to empower various stakeholders from varied communities by fostering financial independence and enhancing their leadership and economic skills. Additionally, the CSR initiatives address the needs of groups including women, farmers, students, and unemployed youth. These programs are strategically implemented following thorough community needs assessments, ensuring they effectively support both vulnerable/marginalized groups and the broader community.

Some of the noteworthy initiatives include; Multilayer farming by reviving Bundelkhand's Traditional water bodies, Empowering Rural Livelihoods through Multi-Layer Vegetable Farming, Brown to Green with Renewable Energy Integrated Village Development Program, Floriculture and Vegetable Cultivation in the Palghar district of Maharashtra amongst many others.

P5: Businesses should respect and promote human rights

Essential Indicators

- Employees and workers who have been provided training on human rights issues and policy(ies) of the entity, in the following format:

Category	FY 2024-25 (Current Financial Year)			FY 2023-24 (Previous Financial Year)		
	Total (A)	No. of employees / workers covered (B)	% (B/A)	Total (C)	No. of employees / workers covered (D)	% (D/C)
Employees						
Permanent	44,974	23,730	52.76%	45,637	20,852	45.69%
Non- Permanent	-	-	-	-	-	-
Total Employees	44,974	23,730	52.76%	45,637	20,852	45.69%
Workers						
Permanent	-	-	-	-	-	-
Non-Permanent	-	-	-	-	-	-
Total Workers	-	-	-	-	-	-

- Details of minimum wages paid to employees and workers, in the following format:

Category		FY 2024-25 (Current Financial Year)				FY 2023-24 (Previous Financial Year)				
	Total (A)	Equal to Minimum Wage		More than Minimum Wage		Total (D)	Equal to Minimum Wage		More than Minimum Wage	
		No (B)	% (B/A)	No (C)	% (C/A)		No (E)	% (E/D)	No (F)	% (F/D)
Employees										
Permanent	-	-	-	-	-	-	-	-	-	-
Male	36,147	-	-	36,147	100%	36,546	-	-	36,546	100%
Female	8,827	-	-	8,827	100%	9,091	-	-	9,091	100%
Other than Permanent	-	-	-	-	-	-	-	-	-	-
Male	1,996	-	-	1,996	100%	2,806	-	-	2,806	100%
Female	988	-	-	988	100%	1,256	-	-	1,256	100%
Workers										
Permanent	-	-	-	-	-	-	-	-	-	-
Male	-	-	-	-	-	-	-	-	-	-
Female	-	-	-	-	-	-	-	-	-	-
Other than Permanent	-	-	-	-	-	-	-	-	-	-

3. Details of remuneration/salary/wages

a. Median remuneration / wages:

	Male		Female		Other	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Directors (BoD)	9	28,00,000	2	28,00,000	-	-
Key Managerial Personnel	4	4,22,57,038	0	0	-	-
Employees other than BoD and KMP	36,143	5,57,049	8,827	5,00,000	-	-
Workers	-	-	-	-	-	-

b. Gross wages paid to females as % of total wages paid by the entity, in the following format:

	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Gross wages paid to females as % of total wages	15.90	16.15

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business? (Yes/No)

Yes. The Bank has designated a focal point for addressing human rights-related concerns in accordance with its HR Policy. Stakeholders may reach out to the dedicated helpdesk at hrhelpdesk@indusind.com for any issues.

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

As per the Bank's HR Policy, all employees shall be treated equally in the human resources exercises relating to appointment, posting, training, promotion, transfer, employee benefits, etc. Each employee will be treated with equal opportunities on their merits without any discrimination based on marital status, belief, political opinion, culture, language, ethnicity, race, gender, religion, caste, age or disability.

The Bank shall also evaluate and address special infrastructure needs of differently abled employees and will facilitate their seamless integration into the system.

The Branch Heads/ MCSOPS are responsible for the resolution of complaints/ grievances of the employees working in the concerned branches and offices. It is his/ her foremost duty to see that the complaints of all the employees are resolved completely and ensure closure of all complaints received at the branches/ offices within 15 days. If the Branch Head / Deputy Branch Manager feels that it is not possible to solve the problem at his/her level, he/she should refer the matter to his/her reporting manager immediately.

Besides escalation to the supervisors, employees can also lodge complaints at the following common help-desks in relation to different grievances, as under:

- a. Help-Desk for all issues pertaining to HR functions: hrhelpdesk@indusind.com
- b. Help-Desk for all issues pertaining to joining formalities, documentations etc.: onboardingdesk@indusind.com
- c. Help-Desk for all issues pertaining to full and final settlement, relieving letters, experience certificate etc.: settlementdesk@indusind.com
- d. Help-Desk for all issues pertaining to Salaries, Allowances, Compensation, Benefits, etc.: salaryhelp@indusind.com

In case, the complaint needs more time to be examined, the complainant shall be acknowledged by explaining the same. The officers at each level shall endeavor to resolve the issue to the complainant's satisfaction within a week. If the complaint is not resolved within 15 days of the lodging of the complaint or if the complainant is not satisfied with the response, he/she can approach the higher authorities given in the Employee Escalation Matrix.

6. Number of Complaints on the following made by employees and workers:

	FY 2024-25 (Current Financial Year)			FY 2023-24 (Previous Financial Year)		
	Filed during the year	Pending resolution at the end of the year	Remarks	Filed during the year	Pending resolution at the end of the year	Remarks
Sexual Harassment	53	3	Pending 3 cases received in the month of March'2025	40	4	Pending 4 cases were received in the month of March'2024
Discrimination at workplace	Nil	Nil	Nil	Nil	Nil	Nil
Child Labour	Nil	Nil	Nil	Nil	Nil	Nil
Forced Labour/Involuntary Labour	Nil	Nil	Nil	Nil	Nil	Nil
Wages	Nil	Nil	Nil	Nil	Nil	Nil
Other human rights related issues	Nil	Nil	Nil	Nil	Nil	Nil

7. Complaints filed under the Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, in the following format:

	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Total Complaints reported under Sexual Harassment on of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)	53	40
Female employees / workers	-	-
Complaints on POSH as a % of female employees / workers	0.60%	0.39%
Complaints on POSH upheld	35	21

8. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases.

The Branch Heads/MCSOPS are responsible for the resolution of complaints/ grievances of the employees working in the concerned branches and offices. It is his/her foremost duty to see that the complaints of all the employees are resolved completely and ensure closure of all complaints received at the branches/offices within 15 days. If the Branch Head/ Deputy Branch Manager is unable to solve the problem at his/her level, he/she should refer the matter to his/her reporting manager immediately.

9. Do human rights requirements form part of your business agreements and contracts? (Yes/No)

Yes. Human rights requirements are embedded within the Bank's Sustainability Policy, which is applicable to all vendors and suppliers. The Bank seeks to engage with supply chain partners who adhere to standard and progressive labor practices while upholding fundamental human rights. The Procurement and Outsourcing Policy mandates transparency, safety, and the inclusion of human rights across all procurement processes.

<https://www.indusind.com/content/dam/indusind-corporate/Other/sustainability/SustainabilityPolicy.pdf>

10. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Child labour	100%
Forced/involuntary labour	100%
Sexual harassment	100%
Discrimination at workplace	100%
Wages	100%
Others – please specify	-

All assessments done internally by HR, Internal Audit and other management reviews.

11. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 10 above.

No adverse comments/actions initiated by the statutory authorities since the compliance by the Bank was at par.

Following are some of the measures towards ensuring compliance,

- The Branches/ Offices have been instructed to report the instances of inspection carried out by the Labour Officials to their reporting vertical and also to the HR Department in Corporate Office.
- The HR Department have been supporting the branches during the inspections so also facilitating closure of the Notices, if received any.
- An application namely CERMO is being used by branches for the on-line submission of the Labour Law related compliance.

Leadership Indicators

1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.

No significant complaints were substantiated which required modification / introduction of business process.

2. Details of the scope and coverage of any Human rights due-diligence conducted.

Nil, since no complaints or observations in the current assessments

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

Yes. The Bank shall further evaluate and address special infrastructure needs of differently abled employees and customers and will facilitate their seamless integration into the system.

4. Details on assessment of value chain partners:

% of value chain partners (by value of business done with such partners) that were assessed	
Sexual Harassment	77%
Discrimination at workplace	77%
Child Labour	77%
Forced Labour/Involuntary labour	77%
Wages	77%
Others- please specify	-

Third party assessment by DQS (India) Private Limited as part of the 'ISO 20400 – Sustainable Procurement' certification audit.

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

Not applicable as no significant risks / concerns are observed.

P6: Businesses should respect and make efforts to protect and restore the environment**Essential Indicators**

1. Details of total energy consumption (in Joules or multiples) and energy intensity, in the following format

Parameter	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)	Unit of reporting
For renewable sources (in KJ)			
Total electricity consumption (A)	1,513.18*	108	
Total fuel consumption (B)	-	-	
Energy consumption through other sources (C)	-	-	
Total energy consumed from renewable sources (A+B+C)	1,513.18	108	
From non-renewable sources (in KJ)			
Total electricity consumption (D)	3,28,367	2,42,633	
Total fuel consumption (E)	37,225	33,675	
Energy consumption through other sources (F)	-	-	
Total energy consumed from nonrenewable sources (D+E+F)	3,65,593	2,76,308	
Total energy consumed (A+B+C+D+E+F)	3,67,106	2,76,416	
Energy intensity per rupee of turnover (Total energy consumed / Revenue from operations) (in kJ/ ₹Cr.)	13.74	9.21	
Energy intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total energy consumed / Revenue from operations adjusted for PPP)	283.84	-	
Energy intensity in terms of physical output	-	-	
Energy intensity (optional) – the relevant metric may be selected by the entity	-	-	

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes

Bureau Veritas India Pvt. Ltd.

*Included the renewable energy procured from data centres for FY25

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? (Y/N) If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No

Bank is not identified as a designated consumer under PAT Scheme.

3. Provide details of the following disclosures related to water, in the following format:

	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
i) Surface water	-	-
ii) Ground water	-	-
iii) Third party water	5,48,048	-
iv) Seawater / desalinated water	-	-
v) Others	-	-
Total volume of water withdrawal (in kilolitres) i + ii + iii + iv + v)	5,48,048	-
Total volume of water consumption (in kilolitres)	1,09,611	5,27,905
Water intensity per rupee of turnover (Total water consumption / Revenue from operations) (in kL/ ₹ crore)	4.10	17.58
Water intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total water consumption / Revenue from operations adjusted for PPP)	84.75	-
Water intensity in terms of physical output	-	-
Water intensity (optional) – the relevant metric may be selected by the entity (in kL/ FTE)	2.28	11.56

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes. Bureau Veritas India Pvt. Ltd.

Water withdrawn is estimated considering 45 litres per day per head, as per the Central Ground Water Authority (CGWA).

Water discharged is considered as 80% of the water withdrawn from source based on Central Pollution Control Board (CPCB) database report dated December 24, 2009. Water consumption is therefore considered as 20% of water withdrawn.

4. Provide the following details related to water discharged:

Parameter	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)	Specify the level of treatment for "With treatment" discharge
Water discharge by destination and level of treatment (in kilolitres)			
(i) To Surface water	-	-	-
- No treatment	-	-	-
- With treatment	-	-	-
(ii) To Groundwater	-	-	-
- No treatment	-	-	-
- With treatment	-	-	-
(iii) To Seawater	-	-	-
- No treatment	-	-	-
- With treatment	-	-	-
(iv) Sent to third-parties	-	-	-
- No treatment	4,38,446	-	-
- With treatment	-	-	-
(v) Others	-	-	-
- No treatment	-	-	-
- With treatment	-	-	-
Total water discharged (in kilolitres)	4,38,446	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. Bureau Veritas India Pvt. Ltd.

Bank usage of water is essentially for domestic purposes like drinking and sanitation for employees and being a service sector company, no effluent discharge is involved in it's business activity.

Assumption for water consumption calculation: water consumption in litres per head per day - 45L, source: CGWA 2016

Water discharged is considered 80% of the water withdrawn as per CPCB report, dated December 24, 2009 and reported as water sent to third parties.

5. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

NA

As Bank doesn't own any significant effluent generation assets, hence zero liquid discharge requirement is not applicable.

6. Please provide details of air emissions (other than GHG emissions) by the entity, in the following format:

Whether air emissions (other than GHG emissions) by the entity is applicable to the company?

No

Parameter	Please specify the unit	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Nox	-	-	-
SOx	-	-	-
Particulate Matter	-	-	-
Persistent organic pollutants (POPs)	-	-	-
Volatile organic compounds (VOC)	-	-	-
Hazardous air pollutants (HAP)	-	-	-
Others – please specify	-	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

No

Due to nature of services, the Bank doesn't own / operate any such emission sources.

7. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity, in the following format:

Whether greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity is applicable to the company?

Yes

Parameter	Please specify the unit	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Total Scope 1 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	tCO ₂ e	20,424.64*	16,977
Total Scope 2 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	tCO ₂ e	66,311.97**	48,515
Total Scope 1 and Scope 2 emission intensity per rupee of turnover (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations)	tCO ₂ e/₹ crore	3.25	2.18
Total Scope 1 and Scope 2 emission intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total Scope 1 and Scope 2 GHG emissions / Revenue from operations adjusted for PPP)	tCO ₂ e/₹ crore	67.06	-
Total Scope 1 and Scope 2 emission intensity in terms of physical output	tCO ₂ e/Unit	-	-
Total Scope 1 and Scope 2 emission intensity (optional) – the relevant metric may be selected by the entity	tCO ₂ e/FTE	1.81	1.44

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. Bureau Veritas India Pvt. Ltd.

*There has been an increase in number of branches, along with a doubling in the number of mock drills done in the offices per annum, as per Bank Policy.

**The calculation methodology used for the computation of Scope 2 emissions was done by the spend based method.

8. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details. Yes / No / NA

Yes, the Bank's decarbonisation plan is focused on energy-saving measures and switching to green power, wherever feasible. The Bank is actively implementing measures to reduce carbon emissions and ensure energy efficiency across its operations.

These measures include:

- i) Sourcing electricity from renewable sources.
- ii) Incorporating energy-efficient technologies and equipment into building designs.
- iii) Embracing a 'Green IT' vision by updating software, adopting new technologies, and streamlining IT operations to minimize energy consumption.
- iv) Conducting regular energy audits to identify areas for improvement and develop long-term strategies.
- v) Organizing workshops to promote energy conservation and raise awareness about sustainability.

So far, 12 PIONEER Branches / Lobbies of IndusInd Bank nationwide have achieved LEED certification and Corporate Office in Mumbai is using 100% renewable energy.

9. Provide details related to waste management by the entity, in the following format:

Parameter	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Total Waste generated (in metric tonnes)		
Plastic waste (A)	-	-
E-waste (B)	48.37	68.01
Bio-medical waste (C)	-	-
Construction and demolition waste (D)	-	-
Battery waste (E)	-	-
Radioactive waste (F)	-	-
Other Hazardous waste. Please specify, if any. (G)	-	-
Other Non-hazardous waste generated (H). Please specify, if any. (Break-up by composition i.e. by materials relevant to the sector)	-	-
Total (A + B + C + D + E + F + G + H)	48.37	68.01
Waste intensity per rupee of turnover (Total waste generated / Revenue from operations) (in MT/ ₹ crore)	0.0018	0.0022
Waste intensity per rupee of turnover adjusted for Purchasing Power Parity (PPP) (Total waste generated / Revenue from operations adjusted for PPP)	0.04	-
Waste intensity in terms of physical output		
Waste intensity (optional) – the relevant metric may be selected by the entity (in MT/ FTE)	0.0010	0.0015
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations(in metric tonnes)		
Category of waste		
(i) Recycled	-	-
(ii) Re-used	-	-
(iii) Other recovery operations	-	-
Total	-	-
For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration	-	-
(ii) Landfilling	-	-
(iii) Other disposal operations	48.37	68.01
Total	48.37	68.01

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency

Yes

Bureau Veritas India Pvt. Ltd.

10. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes.

As a Bank, providing services, no hazardous and toxic chemicals are used or produced throughout the operations.

The Bank is committed towards supporting and promoting efficient waste management measures to reduce the impact of waste (both of Bank's own operations as well as those of Bank's clients and partners) on the local environment, promoting re-use and recycling of waste and re-engineering production processes for supporting a circular economy.

11. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Sr. No.	Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N)	If no, the reasons thereof and corrective action taken, if any
-	-	-	-	-

N.A. None of our owned offices fall under ecologically sensitive areas.

12. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
-	-	-	-	-	-

Bank operates out of mostly leased premises and the nature of business does not warrant Environmental Impact assessment.

13. Is the entity compliant with the applicable environmental law/ regulations/guidelines in India: such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder (Y/N). If not, provide details of all such non-compliances, in the following format:

Yes

If not, provide details of all such non-compliances, in the following format:

Sr. No.	Specify the law / regulation / guidelines which was not complied with	Provide details of the noncompliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken, if any
-	-	-	-	-

The Company is in compliance with all applicable laws as per mandatory requirements.

Leadership Indicators

1. Water withdrawal, consumption and discharge in areas of water stress (in kilolitres):
NA

For each facility / plant located in areas of water stress, provide the following information:

- a. Name of the area
- b. Nature of operations
- c. Water withdrawal, consumption and discharge in the following format:

Parameter	FY25 (Current Financial Year)	FY24 (Previous Financial Year)
Water withdrawal by source (in kilolitres)		
i. Surface Water	-	-
ii. Ground water	-	-
iii. Third Party Water	-	-
iv. Seawater / desalinated water	-	-
v. Others	-	-
Total volume of water withdrawal (in kilolitres)	-	-
Total volume of water consumption (in kilolitres)	-	-
Water intensity per rupee of turnover (Water consumed / turnover)	-	-
Water intensity (optional) – the relevant metric may be selected by the entity	-	-
Water discharge by destination and level of treatment (in kilolitres)		
i. Into Surface water	-	-
- No Treatment	-	-
- With treatment – please specify level of treatment	-	-
ii. Into Groundwater	-	-
- No Treatment	-	-
- With treatment – please specify level of treatment	-	-
iii. Into Seawater	-	-
- No Treatment	-	-
- With treatment – please specify level of treatment	-	-
iv. Sent to third - parties	-	-
- No Treatment	-	-
- With treatment – please specify level of treatment	-	-
v. Others	-	-
- No Treatment	-	-
- With treatment – please specify level of treatment	-	-
Total water discharged (in kilolitres)	-	-

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes

Bureau Veritas India Pvt. Ltd.

Not applicable

As bank uses water only for drinking and sanitation, it is not a significant impact.

2. Please provide details of total Scope 3 emissions & its intensity, in the following format:

If Scope 3 emissions & its intensity is applicable? (Y/N)

Parameter	Unit	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Total Scope 3 emissions (Break-up of the GHG into CO ₂ , CH ₄ , N ₂ O, HFCs, PFCs, SF ₆ , NF ₃ , if available)	tCO ₂ e	19,956	9,600
Total Scope 3 emissions per rupee of turnover	tCO ₂ e/₹ crore	0.75	0.32
Total Scope 3 emission intensity (optional) – the relevant metric may be selected by the entity	tCO ₂ e/FTE	0.41	0.21

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? (Y/N) If yes, name of the external agency.

Yes. Bureau Veritas India Pvt. Ltd.

We have changed the calculation methodology adding fuel and energy related activities along with upstream leased assets to the Scope 3 computation

3. With respect to the ecologically sensitive areas reported at Question 11 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Bank doesn't have significant direct & indirect impact on biodiversity in ecologically sensitive areas.

4. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No	Initiative undertaken	Details of the initiative (Web-link, if any, may be provided along-with summary)	Outcome of the initiative	Corrective action taken, if any
1	Green Building certifications	Identified branches have implemented energy efficiency measures and other water saving, waste recycling initiatives	12 PIONEER Branches / Lobbies of Bank have achieved LEED certification	-
2	Water saving initiatives	The Bank has implemented water-saving measures in its facilities.	Bio-blocks have been installed in male urinals, eliminating the need for water flushes.	-
3	Waste segregation and recycling	The Bank generates paper and electronic waste. To address this, the Bank has implemented waste segregation with separate bins in corporate office pantries, recycling dry waste and converting wet waste.	Electronic waste is properly recycled in collaboration with authorized e-waste vendors.	-
4	Oracle P2P (Procure to Pay)	This initiative completely online and this reduces the pages that is being printed to prepare POs and Other documentation. It comes with an integration with Oracle OGL (F & A Module), which further makes the documentation flow from Procurement to Finance seamlessly.	Environmental benefit (Paper usage Reduction). This also increases resource efficiency, quality work done and better reporting system.	-

5. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Yes. The Bank is dedicated to maintaining continuity of critical services and products at a minimum acceptable level during any disruptive event, while prioritizing the health and safety of employees and third-party personnel.

BCP Manual

- Available on the Bank's Intranet.
- Outlines procedures, roles, and recovery strategies to ensure operational resilience.

6. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

No significant adverse impacts have been identified from the value chain of the entity.

7. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

Given the nature of procurement largely contributed by IT equipment, furniture and services, we do not anticipate significant environmental impacts.

Deutsch Quality System India Pvt. Ltd. (DQS India) had assessed vendors representing 77% of total procurement spend of the Bank on ISO 20400 – Sustainable Procurement criteria during 2023.

As a part of the ESMS Policy, the Bank assesses, eligible borrowers' impact regarding environmental & social issues. These include: air emissions, energy, water, waste management practices.

<https://www.indusind.com/content/dam/indusind-corporate/generic/ESMS.pdf>

8. How many Green Credits have been generated or procured:

S.No	Categories	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
a.	By the listed entity	-	-
b.	By the top ten value chain partners		
	1. Value chain partners by Purchases	-	-
	2. Value chain partners by Sales	-	-

P7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicators

1. Trade Affiliations a Number of affiliations with trade and industry chambers/ associations: 5

- a. **List the top 10 trade and industry chambers/associations (determined based on the total members of such body) the entity is a member of/ affiliated to.**

S.No	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National/International)
1	Indian Banks Association	National
2	Micro Finance Institutions Network	National
3	Institutional Investor Advisory Services India Limited	National
4	Bombay Chamber of Commerce and Industry	State
5	Indo-German Chamber of Commerce	International

2. Provide details of corrective action taken or underway on any issues related to anticompetitive conduct by the entity, based on adverse orders from regulatory authorities.

Name of Authority	Brief of the case	Corrective Action Taken
-	-	-

*There have been no cases of anti-competitive conduct by the Bank.

Leadership Indicators

1. Details of public policy positions advocated by the entity:

S.No.	Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board (Annually/ Half yearly/ Quarterly / Others – please specify)	Web Link, if available
-	-	-	-	-	-

P8: Businesses should promote inclusive growth and equitable development

Essential Indicators

- Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Name: Support for children with Cancer The Support for children with Cancer project addresses the urgent need for early detection, treatment access and support services for paediatric cancer patients in Assam. With over 50% of cancer diagnosed at late stages, the initiatives aim to reduce preventable mortality access to diagnostic and treatment services and supporting vulnerable families especially those facing financial or geographical barriers. The project involves mobile health teams conducting community screenings and awareness drives, focuses on training ASHA workers and nurses, and offers support for treatment, accommodation and follow-up care. By strengthening local healthcare capacity and reducing dropout rates, it ensures equitable care for marginalized populations. The initiative aligns with several Sustainable Development Goals including Goal 3 (Good Health and Well-Being), Goal 4 (Quality Education), Goal 5 (Gender Equality), Goal 10 (Reduced Inequalities) and Goal 17 (Partnerships for the Goals).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Comprehensive Healthcare for young and adolescent girls The Comprehensive Healthcare project was launched to provide essential health services to children in social, tribal, and backward class welfare residential institutions in Telangana, addressing the critical healthcare needs of economically disadvantaged backgrounds. The project focuses on three main components: - Real-time health monitoring and management for these children. - Timely medical interventions for both emergency and chronic health conditions. - Continuity of care through a dedicated health command centre and field staff, ensuring children can focus on their education without worrying about healthcare access. It supports SDG 3 (Good Health and Well-Being), SDG 4 (Quality Education) and SDG 6 (Clean Water and Sanitation).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Congenital Heart Disease Project Bank supported free treatment of children living with Congenital Heart Disease (CHD). Project was specifically targeted towards children who are economically disadvantaged and unable to afford the costs of treatment for their condition. The primary objective of the project is to reduce infant and child mortality in India caused by congenital heart disease by providing timely, accessible, and free paediatric cardiac care, along with promoting early detection and awareness across economically weaker communities. The project aligns with SDG 3 (Good Health & Well-being), SDG 1 (No Poverty), SDG 16 (Reduce Inequalities) and SDG 17 (Partnership for Goals)	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Name: Nurturing Rural champions The Nurturing Rural champions' project aimed to provide access to sports to rural children, especially girls with necessary sports training and facilities to enable them to get trained, improve their strength, nutrition and self-confidence to participate in competitions. A comprehensive approach was adopted to foster a conducive sporting environment including provision of an Olympic-sized sports ground, expert coaches, necessary equipment, and transportation to the facility from the respective villages. It supports SDG 3 (Good Health and Well-Being),	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Skill Development of Rural Youth Skill Training for Rural Youth' program equips rural youth with essential skills for employment. It offers structured training in five job roles: Microfinance Executives, Unarmed Security Guards, Customer Relationship Management professionals, General Duty Assistants, and Assistant Electricians. The program included activity-based classroom learning, industry exposure visits, on-the-job training, and safety sessions. Training was conducted in simulated work environments, covering practical skills, soft skills, IT, and English. Guest lectures and counselling sessions further preparing trainees for employment, ensuring they are industry-ready and willing to relocate for job opportunities. The project aligns with SDG 4 (Quality Education), SDG 8 (Decent Work and Economic Growth), and SDG 10 (Reduced Inequalities).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Future Skill Development Program The Future Skill Development Program, was launched to support youth from disadvantaged and rural backgrounds. The program provided participants with in-demand technical and employability skills, including Artificial Intelligence, Core Java, aptitude, and soft skills, along with dedicated placement support. It supports key Sustainable Development Goals i.e. SDG 4 (Quality Education), SDG 8 (Decent Work and Economic Growth), SDG 1 (No Poverty), and SDG 10 (Reduced Inequalities).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Employment Led Training The Employment-led Training Project, initiated by the Bank aimed to empower rural youth with disabilities through customized training and employment opportunities. Partnering with local NGOs, the project also addressed mobility challenges by distributing assistive devices. Focused on underserved areas in South India, it helped participants overcome barriers, improve household incomes, and move toward economic independence and inclusion. This initiative promotes SDG 1 (No Poverty), SDG 4 (Quality Education), SDG 8 (Decent Work & Economic Growth), and SDG 10 (Reduced Inequalities).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Name: Roof Rain Water Harvesting Program The Strengthening and Augmenting Rural Awareness and Livelihood Programme (SARAL) aimed to address water scarcity and livelihood challenges in Jaitaran block, Pali District, Rajasthan. The program focused on water harvesting and conservation to empower rural communities. Key interventions under this program included constructing Roof Rainwater Harvesting Systems (RRWHS), farm tanks, farm ponds, and reviving traditional ponds. Installation of micro irrigation systems and construction of school sanitation facilities for girls was also undertaken, benefiting community members. The program contributes to SDG 1 (No Poverty), SDG 2 (Zero Hunger), SDG 6 (Clean Water & Sanitation), SDG 13 (Climate Action)	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Urban Afforestation Program (UAP) UAP is aimed at expanding green areas in urban environments, creating habitats for urban fauna, and leveraging the carbon sequestration abilities of native tree species. The key objective of the program is to assist companies, organizations, and individuals in reducing their carbon footprint. The program activities have benefited local communities, landowners, and community members from the slums by offering job opportunities through plantation and maintenance work and supporting local nurseries in growing and distributing saplings. It contributes to SDG 3 (Good Health and Well-being), SDG 8 (Decent Work and Economic Growth), SDG 11 (Sustainable Cities and Communities), SDG 13 (Climate Action).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Watershed Development Program Odisha The Watershed Development Program aimed to enhance water levels in various water bodies, reduce soil erosion, and boost agricultural productivity. This was achieved through the construction of diverse soil and water conservation structures. Additionally, the program emphasised on educating farmers on watershed management and sustainable agricultural practices, offering training and capacity-building activities to foster awareness and skill development. It directly contributes to SDG 1 (No Poverty), SDG 2 (Zero Hunger), SDG 6 (Clean Water and Sanitation), SDG 13 (Climate Action).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Hockey for Her Excellence Program Bank through “Hockey for Her Excellence Program,” through extended operational support for training sub-junior (under-17) girls in the residential academy. Through this program, aspiring female hockey players received world-class coaching to strengthen India’s hockey ecosystem and to promote gender inclusivity in sports productivity. It aligned with SDG 3 (Good Health and Well-Being), SDG 4 (Quality Education), SDG 5 (Gender Equality), SDG 8 (Decent Work & Economic Growth) and SDG 10 (Reduced Inequalities).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
Name: Pragat Healthcare Program The Pragat Healthcare Program was implemented to strengthen Primary Health Centre (PHC) and sub-centres by integrating digital health services, telemedicine, diagnostic facilities, and community outreach programs to ensure last mile delivery of quality healthcare. The initiative supports several Sustainable Development Goals such as SDG 3 (Good Health and Well-being) and SDG 9 (Industry, Innovation, and Infrastructure),	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Pragat Watershed Program The Pragat Watershed project focused on sustainable natural resource management in the drought-prone regions of northern Karnataka. The program aimed to enhance water resource management by constructing water harvest structures, facilitating government-supported labour activities and executing capacity-building initiatives. The alignment with various SDGs include SDG 1 (No Poverty), SDG 11 (Sustainable Cities & Communities), SDG 12 (Responsible Consumption & Production), SDG 15 (Life on Land), and SDG 13 (Climate Action).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Pragat Drinking Water program The program was designed to ensure availability of safe drinking water across all households in the project area. The program revives defunct RO plants installed by Gram Panchayat, by repairing the plant, training the community for its operations and ownership. The alignment with various SDGs include SDG 6 (Clean Water & Sanitation), SDG 3 (Good Health & Well-being), and SDG 11 (Sustainable Cities & Communities)	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Pragat – Road to School program This program was designed to addresses the issues of learning gaps amongst students of government primary and middle schools. The “Road to School” program is a comprehensive child development initiative designed to address learning gaps among students in government primary and middle schools, while fostering a foundational framework for their holistic development. The alignment is with various SDGs i.e. SDG 4 (Quality Education) and SDG 10 (Reduced Inequalities).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html
Name: Dairy Farmers Livelihood Program Through this program, Bank aimed to enhance the livelihoods of small and marginalized dairy farmers in the Sangrur district of Punjab. The program used an integrated approach, providing extension services (veterinary care, expert vet visits, etc.), ICT solutions through an app, and strengthening market linkages for selling milk yield. The program offered services related to cattle health, nutrition, clean milk production, and farm management practices, with VLEs assigned to each location. A mobile app was also developed to provide real-time information and help farmers keep digital records of cattle health and financial bookkeeping. By fostering efficient, sustainable dairy practices, this initiative contributed directly to SDG 1 (No Poverty), SDG 2 (Zero Hunger), SDG 3 (Good health & Well-being) SDG 8 (Decent work & Economic growth), and SDG 9 (Industry Innovation & Infrastructure) and SDG 12 (Responsible Consumption & Production).	Amendment from MCA vide CG-DL-E 22012021 – 224640, GSR 40 (E)	22-01-2021	Yes	Yes	https://www.indusind.com/en/csr-home.html

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement(R&R) is being undertaken by your entity, in the following format:

S. No.	Name of Project for which R&R is ongoing	State	District	No. of Project Affected Families (PAFs)	% of PAFs covered by R&R	Amounts paid to PAFs in the FY (In ₹)
1	Not applicable	-	-	-	-	-

*The nature of business does not warrant Rehabilitation and Resettlement (R&R).

3. Describe the mechanisms to receive and redress grievances of the community.

Following contact details are given on the Bank's CSR page and various reports.

Email Id: sattvam@indusind.com

Contact No: +91 022 - 6106 9200

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Directly sourced from MSMEs/ small producers	28%	31%
Directly from within India (Sourced directly from within the district and neighbouring districts)	100%	100%

5. Job creation in smaller towns – Disclose wages paid to persons employed (including employees or workers employed on a permanent or non-permanent / on contract basis) in the following locations, as % of total wage cost.

Location	FY 2024-25 (Current Financial Year)	FY 2023-24 (Previous Financial Year)
Rural		
% of Job creation in Rural areas	1.52%	1.68%
Semi-urban		
% of Job creation in Semi-Urban areas	7.41%	7.87%
Urban		
% of Job creation in Urban areas	13.82%	17.11%
Metropolitan		
% of of Job creation in Metropolitan area	77.25%	73.33%

Leadership Indicators

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
No negative social impact identified	

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

S. No.	State	Aspirational District	Amount spent (In ₹)
1	Tamil Nadu	Virudhunagar	12,17,23,216
2	Maharashtra	Dharashiv	15,96,71,290
3	Uttar-Pradesh	Bahraich	12,45,00,000
4	Rajasthan	Baran	10,95,00,000
5	Bihar	Begusarai	12,46,58,392
6	Kerala	Idukki	56,49,329
7	Madhya Pradesh	Damoh	81,00,000
8	Andhra Pradesh	Kurnool	60,24,885
9	Andhra Pradesh	Alluri Sitharama Raju	92,53,002
10	Odisha	Balangir	2,80,00,000

3. Procurement Policy

- a. Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups?
No
- b. From which marginalized /vulnerable groups do you procure?
SME and MSME
- c. What percentage of total procurement (by value) does it constitute?
28%

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

S.No	Intellectual Property based on traditional knowledge	Owned/ Acquired (Yes/No)	Benefit shared (Yes / No)	Basis of calculating benefit share
-	-	-	-	-

*No intellectual properties acquired on traditional knowledge

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved.

Name of authority	Brief of the Case	Corrective action taken
--	-	-

*No such orders were received

6. Details of beneficiaries of CSR Projects:

S.No.	CSR Project	No. of persons benefitted from CSR Projects	% of beneficiaries from vulnerable and marginalized groups
1	Holistic Rural Development Program	7,23,000	70%
2	Sustainable Environment	86,000	70%
3	Education and Employability	1,69,000	70%
4	Inclusive Sports	1,000	70%
5	Livelihood	15,12,000	70%
6	Others (Healthcare, Armed Forces)	2,800	70%

P9: Businesses should engage with and provide value to their consumers in a responsible manner**Essential Indicators**

- Describe the mechanisms in place to receive and respond to consumer complaints and feedback.

The bank adheres to its Board-approved "Grievance Redressal Policy," which outlines a structured escalation process for handling customer complaints across branches and the Corporate Office, in line with RBI guidelines. An Internal Ombudsman has been appointed to independently review complaints that are either rejected or result in partial relief for customers. A Quarterly Report on complaints received and resolved is presented to both the Standing Committee on Customer Service and the Customer Service Committee of the Board. By analyzing recurring complaints in specific areas, the bank identifies root causes and initiates corrective actions. Customers are encouraged to contact their Branch Manager, use the toll-free Contact Centre number, email dedicated addresses, or visit the bank's website (www.indusind.com) for streamlined grievance resolution. Details of Nodal Officers and Regional Managers are available on the bank's website and at branches. Information about the Reserve Bank of India's Integrated Ombudsman Scheme, 2021 is prominently displayed at branches and on the bank's website.

- Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

As a percentage to total turnover	
Environmental and social parameters relevant to the product	Not applicable
Safe and responsible usage	100%
Recycling and/or safe disposal	Not applicable

- Number of consumer complaints in respect of the following:

	FY 2024-25 (Current Financial Year)		Remarks	FY 2023-24 (Previous Financial Year)		Remarks
	Received during the year	Pending resolution at end of year		Received during the year	Pending resolution at end of year	
Data privacy	-	-	-	-	-	-
Advertising	-	-	-	-	-	-
Cyber-security	-	-	-	-	-	-
Delivery of essential services	15,827	2,856	-	7,136	723	-
Restrictive Trade Practices	-	-	-	-	-	-
Unfair Trade Practices	-	-	-	-	-	-
Other	64,235	12,955	-	35,194	1,832	-

- Details of instances of product recalls on account of safety issues:

Type of recalls	Number	Reasons for recall
Voluntary recalls	-	-
Forced Recalls	-	-

*Not applicable considering banking sector.

- Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy.

Yes, IndusInd Bank is ISO 27001: 2013 (Information Security Management System) certified, which includes 100% of the Bank's IT infrastructure comprising data centres and Disaster Recovery (DR) sites.

The Bank follows a Board-approved Privacy Policy which is displayed at all branches and also hosted on the Bank's website. The Policy is applicable to personal information and sensitive personal data or information collected by the Bank.

The Bank's primary responsibility is to keep its financial information secured all the time.

<https://www.indusind.com/in/en/personal/privacy-policy.html?utm>

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services: cyber security and data privacy of customers: re-occurrence of instances of product recalls: penalty / action taken by regulatory authorities on safety of products / services.

There is no data privacy breach incidents reported in last FY i.e. FY 24-25.

7. Provide the following information relating to data breaches:

- a. Number of instances of data breaches

There were no data breaches reported in F.Y. 24-25 related for SEBI scoped applications

- b. Percentage of data breaches involving personally identifiable information of customers

-Nil-

- c. Impact, if any, of the data breaches

-Nil-

Leadership Indicators

1. Channels / platforms where information on products and services of the entity can be accessed (provide web link, if available).

Information about all loan products and services offered by the Bank can be found on its official website. Additionally, the Bank leverages various social media and digital platforms to share details on its loans and deposits. Visit the product offerings on the official website at "www.indusind.com" for more information.

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services.

The Bank has established a Customer Rights Policy, accessible on its website, and has also implemented a Customer Protection Policy aligned with RBI guidelines. This policy aims to provide a safe, reliable, and transparent service experience. It addresses customer complaints related to unauthorized electronic transactions, sets criteria for determining customer liability in different scenarios, and promotes customer awareness. The Bank utilizes multiple channels, including a surveillance unit, to detect and prevent insider threats and internal fraud.

Through digital platforms, e-learning, classroom sessions, and workshops, the Bank shares information on cyber fraud prevention, safe internet and online banking practices, recognizing and avoiding phishing and vishing attempts, secure usage of credit/debit cards, and protection against malware and malicious websites. This initiative is designed to educate, inform, and raise awareness among employees, customers, and partners.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services.

The Bank has a Business Continuity Policy (BCP) in place to ensure that critical processes can continue during a crisis. This policy includes identifying essential processes and developing recovery plans to ensure the timely resumption of critical operations and services. Regular mock tests are conducted to evaluate BCP preparedness. The implementation of the EGRC system facilitates monitoring and management of key BCP components such as Business Impact Analysis (BIA), BCP Recovery Plan, BCP Testing, and BCP Risk Assessment, thereby enhancing effective business continuity management.

The Bank's customers are informed of scheduled/ unscheduled disruption in service, if any, through SMS, emails, website notice, branch Notice Board etc.

4. Does the entity display product information on the product over and above what is mandated as per local laws? (Yes/No/Not Applicable) If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No) Yes / No / NA

Yes

Information about the Bank's products and services are placed on the Bank's website for information of the public. Comprehensive Notice Boards at branches also contain information.

Bank provides customers with complete information about the Bank's products including terms and conditions; schedule of charges applicable for various products/ services; channels through which services are rendered including branch lists/ online channels; provision for applying to various products online; and the Bank's grievance redressal mechanism available for customers.

Financial Literacy is an important element unleashing Financial Inclusion. The objective of this initiative is to scale-up efforts manifold and to impart holistic education on banking and financial products and services in the form of simple messages such as documents to be submitted while opening a bank account (KYC), Why Save (Save early in your Life), Why Save and borrow from Banks, Why repay in time, how to lodge complaints and the Banking Ombudsman, What are customer rights, Usage of digital payment and remittance, Why insure yourself, Why Save and Invest money for your future etc. Bank's Rural Branches and Business Correspondents conduct doorsteps financial literacy camps with focus on financially excluded people for their basic financial needs and capacity building at least once in a month in nearby villages.

Financial Inclusion – is delivery of banking services like availability of basic savings bank account, access to need based credit, remittances facility, insurance and pension to the excluded sections i.e. economically weaker sections of disadvantage and low income groups at an affordable cost. Financial Inclusion is a national priority of the Government as it is an enabler for inclusive growth. Financial Inclusion is important as it provides an avenue to the poor for bringing their life-savings into the formal financial system. Bank offers financial inclusion products like no frills savings account under various schemes e.g. Pradhan Mantri Jan-Dhan Yojana, Pradhan Mantri Jeevan Jyoti Bima Yojana and Pradhan Mantri Suraksha Bima Yojana etc.

5. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No)

Yes

IndusInd Bank's focus on customer-centricity has been a critical pillar of its success. The Bank uses Net Promoter Score (NPS) to measure customer loyalty and satisfaction. The NPS program is embedded throughout the bank, driving improvements across customer channels and journeys. The Bank's commitment to superior customer service is evident in the rising Promoter trends and improved NPS across all touchpoints.



INDEPENDENT PRACTITIONER'S ASSURANCE REPORT

To

The Board of Directors of IndusInd Bank Limited

Introduction and objectives of work

The Board of Directors of **IndusInd Bank Limited** (the 'Company') have engaged us for providing Assurance Report on identified sustainability information in the Business Responsibility & Sustainability Report (BRSR) of the Company for the year ended March 31, 2025.

The Company (IBL) has adopted the following criteria for preparing the report:

Business Responsibility and Sustainability Report as per Annexure 1 of the SEBI's circular (SEBI/HO/CFD/CFD-SEC-2/P/CIR/2023/122) dated July 12, 2023 & SEBI/HO/CFD/CFDPoD1/P/CIR/2024/177 dated December 20, 2024, for BRSR Core KPIs.

Intended User

The Assurance Statement is made solely for "**IndusInd Bank Limited (IBL)** and its stakeholders" as per the governing contractual terms and conditions of the assurance engagement contract between "IBL" and "Bureau Veritas". To the extent that the law permits, we owe no responsibility and do not accept any liability to any party other than "IBL" for the work we have performed for this assurance report or our conclusions stated in the paragraph below.

Scope of Work

We have performed the **Reasonable Assurance engagement for BRSR (Core)** parameters and **Limited Assurance for non-core** parameters in accordance with International Standard on Assurance Engagements (ISAE) 3000 (Revised) and in line with the requirements of Bureau Veritas's standard procedures and guidelines for external Assurance of Sustainability Reports, based on current best practice in independent assurance

We have also verified the Employee data and Trainings provided to the employees at three international offices (London, Dubai & Abu Dhabi) and GIFT City international branch.

The reporting boundaries considered for this reporting period are as follows:

IndusInd Bank branches located in India and three international offices (London, Dubai & Abu Dhabi) and GIFT City International branch.

As part of its independent Reasonable Assurance, we assessed the appropriateness and robustness of underlying reporting systems and processes used to collect, analyse and review the information reported. In this process, we undertook the following activities:

The assessment was conducted by means of physical site visits at Head office located at Mumbai, Maharashtra and branch office located at Begumpet, Hyderabad. Bureau Veritas interviewed personnel of **IndusInd Bank Limited's** including Corporate Sustainability, Environment, Health & Safety (EHS) team, HR, Finance and Accounts, Engineering, Purchase, Accounts and other relevant departments.

- The assurance process involved carrying out an Assessment by experienced assessors from Bureau Veritas.
- The Company has submitted performance data on reported BRSR (core) topics and non-core topics.
- Data on various BRSR (core) and non-core disclosures were assessed for the locations mentioned above. Later, it was confirmed that the same assessed data went into preparation of the final data within the BRSR Report 2024-25.

Management Responsibility

The Selection of reporting criteria, reporting period, reporting boundary, monitoring and measurement of data, preparation, and presentation of information in the BRSR report are the sole responsibility of the Company and its management. We are not involved in drafting or preparation for the BRSR Report. Our sole responsibility is to provide independent Reasonable assurance and Limited assurance on the BRSR core and BRSR non-core parameters respectively for the financial year ended 31st March 2025.

Our Findings

On the basis of our methodology and the activities described above,

- Nothing has come to our attention to indicate that the BRSR disclosures are inaccurate or that the information included therein is not fairly stated.
- It is our opinion that Company has established appropriate systems for the collection, aggregation, and analysis of data on Sustainability/Non-Financial performance disclosures in the BRSR.
- The BRSR Report provides a fair representation of the Company's activities as included therein.
- The information is presented in a clear, understandable, and accessible manner, and allows readers to form a balanced opinion over the Company and status during the reporting period.

Limitations and Exclusions

Excluded from the scope of our work is any assurance of information relating to:

- Activities outside the defined assurance period.
- Positional statements (expressions of opinion, belief, aim or future intention) by **IndusInd Bank Limited** and statements of future commitment.
- Competitive claims in the report claiming, "first company in India", "first time in India", "first of its kind", etc.

Our assurance does not extend to the activities and operations of **IndusInd Bank Limited** outside of the scope and geographical boundaries as well as the operations undertaken by any subsidiaries or joint ventures of the Company.

This independent statement should not be relied upon to detect all errors, omissions or misstatements that may exist within the Report.

Statement of Independence, Integrity, and Competence

Bureau Veritas is an independent professional services company that specialises in quality, environmental, health, safety, and social accountability with over 196 years history. Its assurance team has extensive experience in conducting assessment over environmental, social, ethical and health and safety information, systems and processes.

Bureau Veritas operates a certified Quality Management System which complies with the requirements of ISO 9001:2015 and accordingly maintains a comprehensive system of quality control including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Bureau Veritas has implemented and applies a Code of Ethics, which meets the requirements

of the International Federation of Inspections Agencies (IFIA), across the business to ensure that its employees maintain integrity, objectivity, professional competence and due care, confidentiality, professional behaviour, and high ethical standards in their day-to-day business activities.

The assurance team for this work does not have any involvement in any other Bureau Veritas projects with **IndusInd Bank Limited**.

Competence

The assurance team has extensive experience in conducting assurance over environmental, social, ethical, and health & safety information, systems and processes an excellent understanding of Bureau Veritas standard methodology for the Assurance of Sustainability Reports.

Restriction on use of Our Report

Our assurance report has been prepared and addressed to the Board of Directors of the **IndusInd Bank Limited** at the request of the company solely to assist the company in reporting on the Company's Sustainability performance and activities. Accordingly, we accept no liability to anyone other than the Company. Our deliverables should not be used for any other purpose or by any person other than the addressees of our deliverables. The Firm neither accepts nor assumes any duty of care or liability for any other purpose or to any other party to whom our Deliverables are shown or into whose hands it may come without our prior consent in writing.



Ahamed Mohiuddin SYED
Lead Assuror

Bureau Veritas (India) Private Limited
Hyderabad, India

Dt: 22.07.2025



Munji Rama Mohan RAO
Technical Reviewer

Bureau Veritas (India) Private Limited
Hyderabad, India

Dt: 23.07.2025

Independent Auditors' Report

To the Members of IndusInd Bank Limited Report on the Audit of the Standalone Financial Statements

Opinion

We have audited the accompanying standalone financial statements of IndusInd Bank Limited ('the Bank'), which comprise the Balance Sheet as at March 31, 2025, and the Profit and Loss Account, and the Cash Flow Statement for the year then ended, and notes to the standalone financial statements, including a summary of significant accounting policies and other explanatory information.

In our opinion and to the best of our information and according to the explanations given to us, the aforesaid standalone financial statements give the information required by Section 29 of the Banking Regulation Act, 1949 as well as the Companies Act, 2013 (the 'Act') and circulars and guidelines issued by the Reserve Bank of India, in the manner so required for banking companies ('RBI Guidelines') and give a true and fair view in conformity with the accounting principles generally accepted in India, including the Accounting Standards prescribed under section 133 of the Act, read with Companies (Accounting Standards) Rules, 2021 as amended to the extent applicable, of the state of affairs of the Bank as at March 31, 2025, and its profit, and its cash flows for the year ended on that date.

Basis for Opinion

We conducted our audit in accordance with the Standards on Auditing ('SAs') specified under section 143(10) of the Act. Our responsibilities under those SAs are further described in the Auditor's Responsibilities for the Audit of the standalone financial statements section of our report. We are independent of the Bank in accordance with the Code of Ethics issued by the Institute of Chartered Accountants of India ('ICAI') together with the ethical requirements that are relevant to our audit of the standalone financial statements under the provisions of the Act and the Rules thereunder, and we have fulfilled our other ethical responsibilities in accordance with these requirements and the Code of Ethics. We believe that the audit evidence obtained by us, are sufficient and appropriate to provide a basis for our opinion on the standalone financial statements.

Emphasis of Matters

We draw attention to schedule 18(17.1) to 18(17.6) to the standalone financial statements, which explain that the Board commissioned an investigation/ reviews into the alleged discrepancies, covering the following significant matters:

- Internal Trades Derivative Accounting under the head 'Other Assets' amounting to ₹1,959.98 crores being accumulated notional profits since FY 2015-16 have been written off as a prior period item in the current financial year.
- Incorrect accounting and subsequent reversal of cumulative interest income of ₹673.82 crore and Fee Income of ₹172.58 crores within the current financial year.

- Certain incorrect Manual Entries posted in the 'Other Assets' and 'Other Liabilities' pertaining to prior years amounting to ₹595 crores has been set off during the current financial year.

The resultant findings from the investigation / review reports, in summary, revealed an involvement of senior Bank officials, including former Key Management Personnel (KMP), in overriding key internal controls across the aforesaid functions/ areas, and a concealment from the Board and the statutory auditors of the wrongful accounting practices adopted, over such period of time, as indicated in the respective investigation/ review reports.

Basis our evaluation of the findings in the above mentioned reports, in particular the likely involvement of senior management in the above matters, we have reasons to believe that suspected offences involving fraud may have been committed and thereby we have reported these matters to the Central Government under Section 143 (12) of the Companies Act, 2013 read with Rule 13(1) to (4) of the Companies (Audit and Auditors Rules), 2014.

We draw attention to schedule 18(17.9) to the standalone financial statements, which explains that in light of the findings and adjustments noted above, in particular the override of management controls by KMPs, the Board of Directors initiated an internal review of material financial statement account captions and directed the Management and the Internal Audit Department to perform additional procedures such as reconciliations of system reports and listings with balances reflected in general ledger, test checks over such items in the listing and certain digital procedures over and above. Based on the above review, rectifications/ reclassifications including those relating to prior-period items were made to the accompanying standalone financial statements.

We draw attention to schedule 18(17.7) and 18(17.9) to the standalone financial statements, which state that the Bank is currently in the process of determining the accountability of the persons involved in the discrepancies and irregularities mentioned in the Emphasis of Matter paragraphs with reference to schedule 18(17.1) to 18(17.6) above and assessing the resultant legal or penal implications, if any, that may arise thereon.

Our opinion on the standalone financial statements is not modified with respect to these matters.

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the standalone financial statements for the year ended March 31, 2025. These matters were addressed in the context of our audit of the standalone financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

We have determined the matters described below to be the key audit matters to be communicated in our report.

Key Audit Matters	How Was the Key Audit Matter Addressed in our Audit
Detection of Management Override of Controls identified in the investigation/ reviews carried out based on the decision by the Bank The investigations/ reviews initiated by the Bank during the year identified override of key internal controls by senior management including Key management personnel and other material prior period errors. These events raised significant concerns regarding the financial reporting and governance of the Bank. Although the Bank has initiated corrective actions for the identified discrepancies, there remains a risk of unidentified matters due to potential management override of controls. In view of above, we considered the risk that the management may override system based/ manual internal controls/ procedures as a Key Audit Matter for the financial year 2024-25.	Our audit procedures included, but were not limited to the following: - Reviewed Board and Audit Committee minutes to understand management and governance responses to identified control breaches. - Assessed the appropriateness of the scope and coverage of the investigations/ reviews initiated by the Bank in derivative transactions, micro finance loans and related accounts and Other Assets and Other Liabilities. - Evaluated the scope of audit, independence, and competence of the external forensic experts engaged by the management to perform select procedures. - Obtained a copy of the investigation/ review reports and verified whether the discrepancies noted therein have been rectified in the standalone financial statements as per the applicable Accounting Standards. - Basis perusal of the aforesaid reports, we had discussion with the external forensic expert and the Bank's Head - Internal Audit for matters requiring clarification in the investigation report and internal review reports respectively. - Reassessed audit risks on account of the findings in the external forensic investigation report and internal review reports. - Performed enhanced / additional audit procedures including sending out incremental balance confirmations, performing additional test of details in response to the reassessed risks. - Performed journal entry testing using specific risk-based criteria, with specific focus on manual entries or involving high-risk accounts to identify material misstatements. - Performed an independent reassessment of the valuation of derivatives in respect of additional samples to ensure compliance with the relevant RBI regulations. - Perused the confirmations obtained by the Bank from the heads of the various functions/areas within the Bank on verification of certain aspects with respect to the financial reporting to mitigate the risk arising from potential management override of controls. - Evaluated the adequacy of disclosures made in the standalone financial statements. - The aforesaid audit procedures were inter-alia explained as part of our presentation to those charged with the governance.

Identification, Classification, Provisioning and Write off of Advances

Total Loans and Advances (Net of Provision) as at 31 March 2025 – ₹3,45,01,86,256 (Amount in 000') Provision for NPA as at 31 March 2025 – ₹7,75,92,569 (Amount in 000') (Refer Schedule 9, Schedule 17(6) and Schedule 18 (4.1), (14.5) to the standalone financial statements)

The Reserve Bank of India's ('RBI') guidelines on Income recognition and asset classification and provisioning pertaining to advances ('IRAC norms') prescribe the prudential guidelines for identification and classification of Non Performing Assets (NPA) and the minimum provision required for such assets from time to time and other relevant circulars, notifications and directives issued by the RBI which were collectively considered by the Bank till March 31, 2025 to classify its advances into performing and non performing advances and make appropriate provisions thereon.	Our audit procedures included, but were not limited to the following: - Obtained an understanding of, evaluated and tested the design and operating effectiveness of key controls (including application controls) around identification of NPA based on the extant IRAC norms on a test check basis; - Perused the 'Policy on NPA Management and Recovery' for the financial year 2024-25 approved by the Board of Directors in its meeting held on January 10, 2024 and based thereon classification of the advances as on March 31, 2025;

Key Audit Matters	How Was the Key Audit Matter Addressed in our Audit
The Bank, as per its governing framework, made the performing and NPA provisions based on Management's assessment of the degree of impairment of the advances subject to and guided by minimum provisioning levels prescribed under the relevant RBI guidelines. Additionally, the Bank makes provisions on exposures that are not classified as NPA including advances to certain sectors considered as 'stressed sectors' by the Bank and identified advances or group advances. Since the Bank has significant credit risk exposure to a large number of borrowers across various sectors, products, industries and geographies and there is a high degree of complexity, uncertainty and judgment involved in recoverability of advances, nature of transactions and estimation of provisions thereon and identification of accounts to be written off and given its significance to the overall audit of the standalone financial statements, we have ascertained the Identification, Classification, Provisioning and Write off of Advances is a Key Audit Matter.	• Verified loans on sample basis to form our own assessment as to whether impact of days past due have been recognised in a timely manner by the Bank as per RBI Guidelines; • Made inquiries of management regarding any effects considered on the NPA identification and/ or provisioning, resulting from observations raised by the RBI during their annual inspection of the Bank's operations for the financial year 2023-24; • For the selected non-performing advances, we assessed Management's forecast and inputs of recoverable cash flows, impact of auditor's (of borrowers) comments on the standalone financial statements, valuation of underlying security and collaterals, as obtained by the Bank for estimation of recoverable amounts on default and other sources of repayment; • Obtained the Board approved note for advances written off during the year and perused the write off policy duly approved by the Board; • Obtained understanding of Credit monitoring process including the governing framework and policy guidelines on 'Loan Frauds & Red Flagged Accounts'; • Held specific discussions with the Credit and Risk departments to ascertain how various Early Warning Signal (EWS) and potential defaults have been identified and assessed in identification of NPA; and • Performed credit assessments of samples for both corporate and retail loans including larger exposures assessed by Bank showing signs of deterioration, or in areas of emerging risk (assessed against external market conditions). Reviewed the Bank's risk grading of the loan, and assessment of loan recoverability and the impact on the credit provision using the information on the Borrowers loan file, discussed the case with the concerned officials and senior management to verify the assessment and provisioning made by the Bank. Provisions for advances: • Understood the Bank's processes and perused the policies for determining provisions on advances in compliance with IRAC norms including provisioning for advances covered under Resolution Framework, stressed sectors, date of commencement of commercial operations (DCCO), etc.; • Verified provision for fraud accounts as at March 31, 2025 as per the RBI circular; • Re-performed, on sample basis for both corporate and retail loans, the Days Past Due for loan accounts including their classification and provisioning, to determine the accuracy of the same (Collective for standard portfolio and case specific for non-performing portfolio); • Reviewed the rectifications made by the Bank in the asset classification and provisioning as on March 31, 2025 basis our audit observations inter-alia regarding tagging of agri and non-agri loans, provisioning and income recognition. These audit observations were also presented to those charged with the governance as part of the auditors' presentation; and • Assessed the appropriateness, accuracy and adequacy of the related presentation and disclosures in accordance with the applicable accounting standards and requirements of RBI with respect to NPAs.

Key Audit Matters	How Was the Key Audit Matter Addressed in our Audit
Information Technology (IT) Systems and Controls The Bank has a complex IT architecture to support its day - to - day business operations. The volume of transactions processed and recorded is huge. Moreover, a transaction may be required to be recorded across multiple applications depending upon the process and each application has different rules and a different set of user access and authority matrix. All these applications are not fully customized to take care of all user's requirements. These applications are interlinked using different technologies so that data transfer takes place on real time basis or at a particular time during the day; in batches or at a transaction level and in an automated manner or manually. The Core Banking Solution (CBS) itself has many interfaces. All these data streams directly affect the financial accounting and reporting process of the Bank. The Bank has a process for identifying the applications where the controls are embedded. The Bank's IT control framework includes automated, semi-automated and manual controls designed to address identified risks. IT controls are stated in Entity Level Controls (ELC), IT General Controls (ITGC) and IT Application Controls (ITAC). Further, the Bank has identified critical software impacting the financial accounting and its reporting from the existence and completeness of Audit Trail (edit log). We have identified IT systems and controls Framework as a Key Audit Matter as the Bank's business is highly dependent on technology, high level of automation, significant number of systems being used, the IT environment is complex, and the design and operating effectiveness of IT controls have a direct impact on its financial reporting process. Review of these systems and controls allows us to provide assurance on the integrity and completeness of data processed through various IT applications which are used for financial accounting & reporting.	Our Audit procedures with respect to this matter included: • IT audit specialists are an integral part of our engagement team. Our approach of testing IT General Controls (ITGC) and IT Application Controls (ITAC) is risk based and business centric; • As part of our IT controls testing, we have tested ITGC as well as ITAC. The focus of testing of ITGCs was based on the various parameters such as Completeness, Validity, Identification / Authentication Authorization, Integrity and accountability. On the other hand, focus of testing automated controls from applications was whether the controls prevent or detect unauthorized transactions and support financial objectives including completeness, accuracy, authorization, and validity of transactions; • We gathered an understanding of IT applications landscape implemented at the Bank and changes made therein during the year. It was followed by process understanding, mapping of applications to the same and understanding financial risks posed by people, process and technology; • In ITGC testing, on sample basis, we reviewed control areas such as User Management, Change Management, Systems Security, cyber security, interface testing, deployment of new applications, Incident Management, Physical & Environmental Security, Backup and Restoration, Business Continuity and Disaster Recovery, Service Level Agreement, end of day operations, various submission made to the regulators under risk based supervision; • For ITAC, we carried out on sample basis, compliance tests of system functionality in order to assess the accuracy of system functionality. We also carried out procedures such as validations and limit checks on data entered into applications, approvals, process dependencies and restriction on time period in which transactions may be recorded; • We verified audit trail (edit log) on test check basis for applications which are used for financial accounting and reporting. Further we reviewed the existence and efficacy of the audit trail implemented by the management; and • We tested the control environment using various techniques such as inquiry, walkthroughs in live environment, review of documentation / record / reports, observation and re-performance. We also tested few controls using negative testing technique and verified compensating controls and performed alternate procedures, where necessary.

Information Other than the Standalone Financial Statements and Auditors' Report Thereon

The Bank's Management and Board of Directors are responsible for the other information. The other information comprises the Pillar 3 Disclosures under the New Capital Adequacy Framework (Basel III disclosures), which we obtained prior to the date of this auditors' report, and Director's Report including Annexures to Director's Report which is part of the Annual report (collectively called as 'Other Information') but does not include the standalone financial statements and our auditors' report thereon. The Annual Report is expected to be made available to us after the date of this auditors' report.

Our opinion on the standalone financial statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the standalone financial statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the standalone financial statements, or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and take appropriate action as applicable under the relevant laws and regulations.

Responsibilities of Management and Those Charged with Governance for the Standalone Financial Statements

The Bank's Management and Board of Directors are responsible for the matters stated in section 134(5) of the Act with respect to the preparation and presentation of these standalone financial statements that give a true and fair view of the financial position, financial performance, and cash flows of the Bank in accordance with the accounting principles generally accepted in India, including the Accounting Standards specified under section 133 of the Act, read with Companies (Accounting Standards) Rules, 2021 as amended to the extent applicable, and RBI Guidelines. This responsibility also includes maintenance of adequate accounting records in accordance with the provisions of the Act, Banking Regulation Act, 1949 and RBI Guidelines for safeguarding of the assets of the Bank and for preventing and detecting frauds and other irregularities; selection and application of appropriate accounting policies; making judgments and estimates that are reasonable and prudent; and design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring the accuracy and completeness of the accounting records, relevant to the preparation and presentation of the standalone financial statements that give a true and fair view and are free from material misstatement, whether due to fraud or error.

In preparing the standalone financial statements, the Management and Board of Directors are responsible for assessing the Bank's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Board of Directors either intends to liquidate the Bank or to cease operations, or has no realistic alternative but to do so.

Those Board of Directors are also responsible for overseeing the Bank's financial reporting process.

Auditors' Responsibilities for the Audit of the Standalone Financial Statements

Our objectives are to obtain reasonable assurance about whether the standalone financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these standalone financial statements. As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the standalone financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a

material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(i) of the Act, we are also responsible for expressing our opinion on whether the Bank has internal financial controls with reference to standalone financial statements in place and the operating effectiveness of such controls.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management in the standalone financial statements.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Bank's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditors' report to the related disclosures in the standalone financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditors' report. However, future events or conditions may cause the Bank to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the standalone financial statements, including the disclosures, and whether the standalone financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the standalone financial statements for the year ended March 31, 2025 and are therefore, the key audit matters. We describe these matters in our auditors' report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Other Matters

The audit of standalone financial statements for the year ended March 31, 2024 was conducted by one of the predecessor joint statutory auditors and one of the current joint statutory auditors of the Bank, who expressed an unmodified opinion on those standalone financial statements vide their report dated April 25,

2024. Our opinion on the standalone financial statements is not modified in respect of this matter.

Report on Other Legal and Regulatory Requirements

1. The Balance Sheet and the Profit and Loss Account have been drawn up in accordance with the provisions of Section 29 of the Banking Regulation Act, 1949 and Section 133 of the Act and relevant rules issued thereunder.
2. As required by sub-section (3) of section 30 of the Banking Regulation Act, 1949, we report that:
 - a. We have sought and obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purpose of our audit and have found them to be satisfactory;
 - b. The transactions of the Bank, which have come to our notice, have been within the powers of the Bank; and
 - c. Since the key operations of the Bank are automated with the key applications integrated to the core banking systems, the audit is carried out centrally as all the necessary records and data required for the purposes of our audit are available therein. However, during the course of our audit we have visited 75 branches to examine the records maintained at such branches for the purpose of our Audit.
3. As required by Section 143(3) of the Act, we report that:
 - a. We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
 - b. In our opinion, proper books of account as required by law have been kept by the Bank so far as it appears from our examination of those books, except for the matters stated in the paragraph 3(i)(vi) below on reporting under Rule 11(g);
 - c. The Standalone Balance Sheet, the Standalone Profit and Loss Account and the Standalone Cash Flow Statement dealt with by this Report are in agreement with the books of account;
 - d. In our opinion, the aforesaid standalone financial statements comply with the Accounting Standards specified under Section 133 of the Act read with Companies Accounting Standard Rules, 2021 as amended, to the extent they are not inconsistent with the guidelines prescribed by RBI;
 - e. The matters described in the Adverse Opinion paragraph in Annexure A, in our opinion, may have an adverse effect on the functioning of the Bank;
 - f. On the basis of the written representations received from the directors as on March 31, 2025 taken on record by the Board of Directors, none of the directors are disqualified as on March 31, 2025 from being appointed as a director in terms of Section 164(2) of the Act;
 - g. The reservation relating to the maintenance of accounts and other matters connected therewith are as stated in paragraph 3(b) above on reporting under Section 143(3)(b) and paragraph 3(i)(vi) below on reporting under Rule 11(g);
 - h. With respect to the adequacy of the internal financial controls with reference to standalone financial statements of the Bank and the operating effectiveness of such controls, refer to our separate Report in 'Annexure A';
 - i. With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditors) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us:
 - (i) The Bank has disclosed the impact of pending litigations on its financial position in its standalone financial statements – Refer schedule 12, 17(17) and 18(15.3) to the standalone financial statements;
 - (ii) The Bank has made provision, as required under the applicable law or accounting standards, for material foreseeable losses, if any, on long-term contracts including derivative contracts – Refer schedule 17(5), 17(17), 18(3), 18(4.1) and 18(15.3) to the standalone financial statements;
 - (iii) There has been no delay in transferring amounts, required to be transferred, to the Investor Education and Protection Fund by the Bank during the financial year ended March 31, 2025 - Refer schedule 18(15.5);
 - (iv) (a) The Management has represented that, to the best of it's knowledge and belief, other than as disclosed in the schedule 18(15.15)(1) to the standalone financial statements, no funds have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Bank to or in any other persons or entities, including foreign entities ('Intermediaries'), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Bank ('Ultimate Beneficiaries') or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
 - (b) The Management has represented, that, to the best of it's knowledge and belief, other than as disclosed in the schedule 18(15.15)(2) to the standalone financial statements, no funds have been received by the Bank from any persons or entities, including foreign entities ('Funding Parties'), with the understanding, whether recorded in writing or otherwise, that the Bank shall, directly or indirectly, lend

or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ('Ultimate Beneficiaries') or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries; and

- (c) Based on the audit procedures performed that have been considered reasonable and appropriate in the circumstances, and according to the information and explanations provided to us by the Management in this regard, nothing has come to our notice that has caused us to believe that the representations under sub-clause (a) and (b) of Rule 11(e) as provided under (a) and (b) above, contain any material mis-statement.
- (v) The dividend declared and paid during the year by the Bank is in compliance with Section 123 of the Act; and
- (vi) Based on our examination which included test checks, the Bank has used certain accounting softwares for maintaining its books of account (including two accounting softwares managed and maintained by a third-party software service provider) which have a feature of recording the audit trail (edit log) facility, except that as explained in schedule 18(18) to the standalone financial statements, no audit trail feature

was enabled at the database level in respect of two accounting softwares to log any direct data changes.

Further, where enabled and except for certain softwares as explained in the aforesaid Note, the audit trail feature has been operated for all relevant transactions recorded in the accounting softwares. Also, in the absence of sufficient appropriate audit evidence and as fully explained in the aforesaid Note, during the course of our audit and considering SOC report, we did not come across any instance of audit trail feature being tampered with in respect of such accounting softwares. Additionally, the audit trail of prior year has been preserved by the Bank as per the statutory requirements for record retention to the extent it was enabled and recorded in previous year except for certain softwares as explained in the aforesaid Note.

- 4. In our opinion and to the best of our information and according to the explanations given to us, the provisions of Section 197 of the Act are not applicable to the Bank by virtue of Section 35B(2A) of the Banking Regulation Act, 1949. Accordingly, the reporting under Section 197(16) of the Act regarding payment/ provision for managerial remuneration in accordance with the requisite approvals mandated by the provisions of Section 197 read with Schedule V to the Act, is not applicable.

For M S K A & Associates

Chartered Accountants

ICAI Firm's Registration No: 105047W

Tushar Kurani

Partner

Membership No.: 118580

UDIN: 25118580BMOHWY3796

Place: Mumbai

Date: May 21, 2025

For Chokshi & Chokshi LLP

Chartered Accountants

ICAI Firm's Registration No: 101872W / W100045

Vineet Saxena

Partner

Membership No.: 100770

UDIN: 25100770BMIQSA9949

Annexure A to the Independent Auditors' Report

[Referred to in paragraph 3(h) under 'Report on Other Legal and Regulatory Requirements' in the Independent Auditors' Report of even date to the members of IndusInd Bank Limited on the standalone financial statements (hereinafter referred to as 'standalone financial statements') for the year ended March 31, 2025]

Report on the Internal Financial Controls with reference to Standalone Financial Statements under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 ('the Act')

We have audited the internal financial controls with reference to standalone financial statements of IndusInd Bank Limited ('the Bank') as of March 31, 2025 in conjunction with our audit of the financial statements of the Bank for the year ended on that date.

Adverse Opinion

In our opinion, because of the possible effects of the material weaknesses described below on the achievement of the objectives of the control criteria, the Bank has not maintained adequate and effective internal financial controls with reference to the standalone financial statements as at March 31, 2025, based on the internal control with reference to financial statements criteria established by the Bank considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls over Financial Reporting ('Guidance Note') issued by the Institute of Chartered Accountants of India ('ICAI').

We have considered the material weaknesses identified and reported below in determining the nature, timing, and extent of audit tests applied in our audit of the standalone financial statements of the Bank for the year ended March 31, 2025, and these material weaknesses does not affect our opinion on the standalone financial statements of the Bank.

Basis for Adverse Opinion

As explained in schedule 18(17) on the standalone financial statements for the year ended March 31, 2025, particularly override of controls by erstwhile Key Managerial Personnel and senior bank personnel, the Bank had initiated investigations/ reviews, which led to identification of several deficiencies in the internal controls with reference to maintenance of books of account and preparation of standalone financial statements. These indicate that the control environment was ineffective as at March 31, 2025.

A 'material weakness' is a deficiency, or a combination of deficiencies, in internal financial control with reference to standalone financial statements, such that there is a reasonable possibility that a material misstatement of the Bank's annual or interim standalone financial statements will not be prevented or detected on a timely basis.

Management and Board of Director's Responsibility for Internal Financial Controls

The Bank's Management and Board of Directors are responsible for establishing and maintaining internal financial controls based on the internal control with reference to standalone financial statements criteria established by the Bank considering the essential components of internal control stated in the Guidance Note. These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to Bank's policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Act.

Auditors' Responsibility

Our responsibility is to express an opinion on the Bank's internal financial controls with reference to standalone financial statements based on our audit. We conducted our audit in accordance with the Guidance Note and the Standards on Auditing, issued by ICAI and deemed to be prescribed under section 143(10) of the Act, to the extent applicable to an audit of internal financial controls. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls with reference to standalone financial statements was established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of internal financial controls with reference to standalone financial statements and their operating effectiveness. Our audit of internal financial controls with reference to standalone financial statements included obtaining an understanding of internal financial controls with reference to standalone financial statements, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the standalone financial statements, whether due to fraud or error.

We believe that because of significance of the matters described in the basis for adverse opinion paragraph above and the audit evidence we have obtained, is sufficient and appropriate to provide a basis for our adverse opinion on the Bank's internal financial controls with reference to standalone financial statements.

Meaning of Internal Financial Controls with Reference to Standalone Financial Statements

A Bank's internal financial control with reference to standalone financial statements is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of standalone financial statements for external purposes in accordance with generally accepted accounting principles. A Bank's internal financial control with reference to standalone financial statements includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the bank; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of standalone financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the bank are being made only in accordance with authorizations of management and directors of the bank; and (3) provide reasonable assurance regarding prevention or timely

detection of unauthorized acquisition, use, or disposition of the bank's assets that could have a material effect on the standalone financial statements.

Inherent Limitations of Internal Financial Controls with Reference to Standalone Financial Statements

Because of the inherent limitations of internal financial controls with reference to standalone financial statements, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may occur and not be detected. Also, projections of any evaluation of the internal financial controls with reference to standalone financial statements to future periods are subject to the risk that the internal financial control with reference to standalone financial statements may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

For M S K A & Associates

Chartered Accountants

ICAI Firm's Registration No: 105047W

Tushar Kurani

Partner

Membership No.: 118580

UDIN: 25118580BMOHWY3796

Place: Mumbai

Date: May 21, 2025

For Chokshi & Chokshi LLP

Chartered Accountants

ICAI Firm's Registration No: 101872W / W100045

Vineet Saxena

Partner

Membership No.: 100770

UDIN: 25100770BMIQSA9949



Standalone Balance Sheet

as at March 31, 2025

(₹ in '000s)

	Notes	As at March 31, 2025	As at March 31, 2024
Capital and Liabilities			
Capital	1	779,05,45	778,32,00
Employee Stock Options Outstanding	18(Note 15.9)	142,86,82	103,51,51
Reserves and Surplus	2	63570,65,54	61915,27,16
Deposits	3	411078,13,94	384792,91,67
Borrowings	4	53703,55,26	47611,41,13
Other Liabilities and Provisions	5	24744,16,06	19733,71,01
Total		554018,43,07	514935,14,48
Assets			
Cash and Balances with Reserve Bank of India	6	50889,36,19	18557,13,27
Balances with Banks and Money at Call and Short Notice	7	8276,41,20	18244,48,13
Investments	8	114496,80,48	106526,70,50
Advances	9	345018,62,56	343298,27,40
Fixed Assets	10	2355,79,02	2197,74,57
Other Assets	11	32981,43,62	26110,80,61
Total		554018,43,07	514935,14,48
Contingent Liabilities	12	1398885,48,40	1638924,59,77
Bills for Collection		37638,40,60	36152,26,54
Significant Accounting Policies	17		
Notes to the Financial Statements	18		

The schedules referred to above form an integral part of the Balance Sheet.

The Balance Sheet has been prepared in conformity with Form A of the Third Schedule to the Banking Regulation Act, 1949.

As per our report of even date
For MSKA & Associates
 Chartered Accountants
 Firm Registration No: 105047W

For and on behalf of the Board of Directors

per Tushar Kurani
 Partner
 Membership No: 118580

Sunil Mehta
 Non-Executive,
 Independent Part-time Chairman
 DIN: 00065343

For Chokshi & Chokshi LLP.
 Chartered Accountants
 Firm Registration No: 101872W/ W100045

Soumitra Sen
 Head – Consumer Banking and
 Member of Committee of Executives

Anil Rao
 Head – Chief Administrative Officer and
 Member of Committee of Executives

per Vineet Saxena
 Partner
 Membership No: 100770

Akila Krishnakumar
 Non-Executive, Independent Director
 DIN: 06629992

Rajiv Agarwal
 Non-Executive, Independent Director
 DIN: 00336487

Bhavna Doshi
 Non-Executive, Independent Director
 DIN: 00400508

Jayant Deshmukh
 Non-Executive, Independent Director
 DIN: 08697679

Pradeep Udhas
 Non-Executive, Independent Director
 DIN: 02207112

Rakesh Bhatia
 Non-Executive, Independent Director
 DIN: 06547321

Sudip Basu
 Non-Executive, Non- Independent Director
 DIN: 09743986

Lingam Venkata Prabhakar
 Non-Executive, Independent Director
 DIN: 08110715

Place: Mumbai
 Date: May 21, 2025

Santosh Kumar
 Deputy Chief Financial Officer and Special
 Officer – Finance & Accounts

Anand Kumar Das
 Company Secretary

Standalone Statement of Profit and Loss

for the year ended March 31, 2025

	Schedule	Year ended March 31, 2025	Year ended March 31, 2024
(₹ in '000s)			
I. Income			
Interest earned	13	48667,66,43	45748,21,37
Other income	14	7684,19,42	9387,84,27
Total		56351,85,85	55136,05,64
II. Expenditure			
Interest expended	15	29636,35,03	25132,29,43
Operating expenses	16	16070,65,52	14263,49,12
Provisions and contingencies	18(Note 14.5)	8001,95,75	6790,49,07
Total		53708,96,30	46186,27,62
III. Profit			
Net Profit for the year		2642,89,55	8949,78,02
Profit brought forward		29176,02,35	23793,35,99
Total		31818,91,90	32743,14,01
IV. Appropriations			
a) Transfer to statutory reserve		660,72,39	2237,44,51
b) Transfer to capital reserve		196,16,57	43,29,63
c) Transfer to investment fluctuation reserve account		-	200,00,00
d) Dividend paid		1284,89,63	1086,37,52
		2141,78,59	3567,11,66
Balance carried over to the Balance Sheet		29677,13,31	29176,02,35
Total		31818,91,90	32743,14,01
V. Earnings per equity share			
(Face value of ₹10/- per share)			
Basic (₹)	18(Note 16.5)	33.93	115.19
Diluted (₹)	18(Note 16.5)	33.91	114.98
Significant Accounting Policies	17		
Notes to the Financial Statements	18		

The schedules referred to above form an integral part of the Profit and Loss Account.

The Profit and Loss Account has been prepared in conformity with Form B of the Third Schedule to the Banking Regulation Act, 1949.

As per our report of even date
For MSKA & Associates
 Chartered Accountants
 Firm Registration No: 105047W

For and on behalf of the Board of Directors

per Tushar Kurani
 Partner
 Membership No: 118580

Sunil Mehta
 Non-Executive,
 Independent Part-time Chairman
 DIN: 00065343

For Chokshi & Chokshi LLP.
 Chartered Accountants
 Firm Registration No: 101872W/ W100045

Soumitra Sen
 Head – Consumer Banking and
 Member of Committee of Executives

Anil Rao
 Head – Chief Administrative Officer and
 Member of Committee of Executives

per Vineet Saxena
 Partner
 Membership No: 100770

Akila Krishnakumar
 Non-Executive, Independent Director
 DIN: 06629992

Rajiv Agarwal
 Non-Executive, Independent Director
 DIN: 00336487

Bhavna Doshi
 Non-Executive, Independent Director
 DIN: 00400508

Jayant Deshmukh
 Non-Executive, Independent Director
 DIN: 08697679

Pradeep Udhas
 Non-Executive, Independent Director
 DIN: 02207112

Rakesh Bhatia
 Non-Executive, Independent Director
 DIN: 06547321

Sudip Basu
 Non-Executive, Non- Independent Director
 DIN: 09743986

Lingam Venkata Prabhakar
 Non-Executive, Independent Director
 DIN: 08110715

Place: Mumbai
 Date: May 21, 2025

Santosh Kumar
 Deputy Chief Financial Officer and Special
 Officer – Finance & Accounts

Anand Kumar Das
 Company Secretary

Standalone Cash Flow Statement

for the year ended March 31, 2025

(₹ in '000s)

	Year ended March 31, 2025	Year ended March 31, 2024
A. Cash Flow from Operating Activities		
Net Profit before taxation	3614,71,31	11941,53,21
Adjustments for :		
Depreciation on Fixed assets	485,11,31	424,68,49
Depreciation/Revauation loss on Investments	57,13,30	452,36,74
Employees Stock Option expenses	50,92,50	57,18,37
Loan Loss and Other Provisions	3032,17,29	3249,29,32
Amortisation of premium on HTM investments	272,49,03	390,92,13
Loss on sale of fixed assets	(1,87,77)	2,94,71
Operating Profit before Working Capital changes	7510,66,97	16518,92,97
Adjustments for :		
(Increase)/Decrease in Advances	(4752,52,45)	(56623,88,45)
(Increase)/Decrease in Investments	(8045,40,39)	(24253,79,01)
(Increase)/Decrease in Other Assets	(4957,75,83)	330,29,63
Increase in Deposits	26285,22,27	48354,78,00
Increase in Other Liabilities	5013,00,61	2002,70,40
Cash generated from Operations	21053,21,18	(13670,96,46)
Direct Taxes paid (net of refunds)	(2940,67,21)	(3172,44,74)
Net Cash generated from / (used in) Operating Activities	18112,53,97	(16843,41,20)
B. Cash Flow from Investing Activities		
Purchase of Fixed Assets (including WIP)	(662,26,44)	(650,05,93)
Proceeds from sale of Fixed Assets	15,01,18	17,30,08
Net Cash generated from / (used in) Investing Activities	(647,25,26)	(632,75,85)
C. Cash Flow from Financing Activities		
Proceeds from issue of equity shares (net of issue expenses)	68,25,74	244,66,03
Dividends paid	(1284,89,63)	(1086,37,52)
Redemption of Perpetual Debt instruments	-	(1489,90,00)
Increase/(Decrease) in Borrowings	6092,14,13	90,07,71
Net Cash generated from / (used in) Financing Activities	4875,50,24	(2241,53,78)
Effect of foreign currency translation reserve	23,37,04	8,18,07
Net Increase in Cash and Cash Equivalents	22364,15,99	(19709,52,76)
Cash and Cash Equivalents at the beginning of the year	36801,61,40	56511,14,16
Cash and Cash Equivalents at the end of the year	59165,77,39	36801,61,40

Notes:

1. The above Cash Flow Statement has been prepared under the indirect method as set out in Accounting Standard 3 on Cash Flow Statements.
2. Figures in bracket indicate cash outflow.
3. Cash and cash equivalents comprises of Cash in Hand and Balances with RBI (Schedule 6) and Balances with Banks and Money at Call and Short Notice (Schedule 7).

As per our report of even date
For MSKA & Associates
 Chartered Accountants
 Firm Registration No: 105047W

For and on behalf of the Board of Directors

per Tushar Kurani
 Partner
 Membership No: 118580

Sunil Mehta
 Non-Executive,
 Independent Part-time Chairman
 DIN: 00065343

For Chokshi & Chokshi LLP.
 Chartered Accountants
 Firm Registration No: 101872W/ W100045

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 DIN: 09743986

Lingam Venkata Prabhakar
 Non-Executive, Independent Director
 DIN: 08110715

Place: Mumbai
 Date: May 21, 2025

Santosh Kumar
 Deputy Chief Financial Officer and Special
 Officer – Finance & Accounts

Anand Kumar Das
 Company Secretary



Standalone Schedules

Schedule - 1 Capital

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
Authorised Capital		
1,00,00,00,000 (Previous year 1,00,00,00,000) equity shares of ₹10 each	1000,00,00	1000,00,00
Issued, Subscribed and Called Up Capital		
77,90,54,472 (Previous year 77,83,19,951) equity shares of ₹10 each	779,05,45	778,32,00
Paid up Capital		
77,90,54,472 (Previous year 77,83,19,951) equity shares of ₹10 each	779,05,45	778,32,00
Total	779,05,45	778,32,00

Schedule - 2 Reserves and Surplus

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Statutory Reserve		
Opening balance	12224,97,33	9987,52,82
Additions during the year	660,72,39	2237,44,51
	12885,69,72	12224,97,33
II Capital Reserve		
Opening balance	687,33,29	644,03,66
Additions during the year	196,59,45	43,29,63
	883,92,74	687,33,29
III Share Premium Account		
Opening balance	18770,73,61	18528,50,06
Additions during the year	67,52,29	242,23,55
	18838,25,90	18770,73,61
IV Revaluation Reserve		
Opening balance	295,68,81	301,66,08
Transfer to General Reserve	(5,97,27)	(5,97,27)
	289,71,54	295,68,81
V Foreign Currency Translation Reserve		
Opening balance	122,98,86	114,80,79
Additions during the year	23,37,04	8,18,07
	146,35,90	122,98,86
VI AFS Reserve		
Opening balance	-	-
Additions during the year	33,47,70	-
	33,47,70	-

Standalone Schedules

	As at March 31, 2025	As at March 31, 2024
VII Revenue & Other Reserve		
(a) General Reserve		
Opening balance	32,21,92	26,24,65
Additions during the year	178,55,82	5,97,27
	210,77,74	32,21,92
(b) Investment Fluctuation Reserve		
Opening balance	554,68,08	354,68,08
Additions during the year	-	200,00,00
	554,68,08	554,68,08
(c) Amalgamation Reserve		
Opening balance	50,62,91	50,62,91
Additions during the year	-	-
	50,62,91	50,62,91
Total Revenue & Other Reserve	816,08,73	637,52,91
VIII Balance in the Profit and Loss Account	29677,13,31	29176,02,35
Total	63570,65,54	61915,27,16

Schedule - 3 Deposits

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
A I Demand Deposits		
i) From banks	619,34,36	1123,86,48
ii) From others	40361,02,14	46072,70,27
II Savings Bank Deposits	94024,74,96	98676,27,78
III Term Deposits		
i) From banks	10590,84,73	19972,10,01
ii) From others (including Certificate of Deposits)	265482,17,75	218947,97,13
Total	411078,13,94	384792,91,67
B Deposits of Branches		
I In India	401443,45,17	377798,89,92
II Outside India	9634,68,77	6994,01,75
Total	411078,13,94	384792,91,67

Deposit accounts amounting to ₹92,037.33 crores (previous year: ₹49,999.06 crores) are considered for marking lien



Standalone Schedules

Schedule - 4 Borrowings

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Borrowings in India		
i) Reserve Bank of India	-	-
ii) Other banks	486,63,70	300,36,35
iii) Other institutions and agencies	30822,56,00	23500,04,00
iv) Borrowing in form of bonds and debentures (excluding subordinated Debt)	1500,00,00	1500,00,00
v) Capital Instruments		
a) Unsecured non-convertible perpetual non-cumulative bonds (Subordinated additional tier 1 capital)	-	-
b) Unsecured non-convertible redeemable debentures/bonds (Subordinated debt tier 2 bond)	2800,00,00	2800,00,00
II Borrowings outside India	18094,35,56	19511,00,78
Total	53703,55,26	47611,41,13

Note 1: Secured borrowings in I and II above amount to Nil (March 31, 2024: Nil) and no borrowings made under market repurchase transactions (including tri-party repo) with banks and financial institutions and transactions under liquidity adjustment facility and marginal standing facility (previous year: Nil)

Note 2: Total Borrowing includes ₹30,823 crores of refinance borrowing (previous year: ₹23,500 crores)

Schedule - 5 Other Liabilities and Provisions

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Bills payable	1339,86,05	1394,42,49
II Inter-office adjustments (net)	-	-
III Interest accrued	2620,72,49	1942,60,94
IV Others (including provisions) (Refer Note 18.17.2, 18.17.3 and 18.17.6)	20783,57,52	16396,67,58
Total	24744,16,06	19733,71,01

Schedule - 6 Cash and Balances with Reserve Bank of India

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Cash in hand (including foreign currency notes)	1178,53,25	1223,46,27
II Balances with Reserve Bank of India		
i) In Current Account	19310,82,94	16433,67,00
ii) In Other Accounts	30400,00,00	900,00,00
Total	50889,36,19	18557,13,27

Standalone Schedules

Schedule - 7 Balances with Banks and Money at Call and Short Notice

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I In India		
i) Balances with Banks		
a) In Current Accounts	68,61,28	191,99,38
b) In Other Deposit Accounts	-	1376,18,25
ii) Money at Call and Short Notice		
a) with Banks	-	-
b) with other institution	199,68,05	4186,49,32
Total	268,29,33	5754,66,95
II Outside India		
i) In Current Accounts	2773,57,10	2613,23,31
ii) In Other Deposit Accounts	2413,87,27	6473,65,47
iii) Money at call and short notice	2820,67,50	3402,92,40
Total	8008,11,87	12489,81,18
Grand Total	8276,41,20	18244,48,13

Schedule - 8 Investments

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I In India		
Gross Value	114874,59,14	107551,62,53
Less : Aggregate of provision / depreciation	942,88,81	1205,82,39
Net value of Investments in India	113931,70,33	106345,80,14
Comprising :		
i) Government securities*	103341,94,52	96467,98,30
ii) Other approved securities	-	-
iii) Shares	258,15,76	166,97,54
iv) Debentures and bonds	1402,46,79	58,75,49
v) Subsidiaries and / or Joint Ventures	43,70,35	43,70,35
vi) Others - Certificate of Deposits, Commercial Papers, Security Receipts, Pass Through Certificates, Units of schemes of Mutual Funds, Venture Capital Funds and Others	8885,42,91	9608,38,46
II Outside India		
Gross Value	619,01,92	180,92,90
Less : Aggregate of provision / depreciation	53,91,77	2,54
Net value of Investments outside India	565,10,15	180,90,36
Comprising :		
i) Government securities	254,04,66	165,04,53
ii) Debentures and bonds	311,05,49	15,85,83
Total	114496,80,48	106526,70,50



Standalone Schedules

	As at March 31, 2025	As at March 31, 2024
III Investment in India		
i) Gross value of investments	114874,59,14	107551,62,53
ii) Aggregate of provision for depreciation	942,88,81	1205,82,39
iii) Net investments (i-ii)	113931,70,33	106345,80,14
IV Investment outside India		
i) Gross value of investments	619,01,92	180,92,90
ii) Aggregate of provision for depreciation	53,91,77	2,54
iii) Net investments (i-ii)	565,10,15	180,90,36

*Includes Securities of ₹3,859.04 crores (previous year ₹2,748.39 crores) pledged with CCIL & NSE for margin requirements.

Schedule - 9 Advances *

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
A		
i) Bills purchased and discounted	12044,42,98	17068,83,52
ii) Cash credits, overdrafts and loans repayable on demand	92236,39,80	91894,94,19
iii) Term loans	240737,79,78	234334,49,69
Total	345018,62,56	343298,27,40
B		
i) Secured by tangible assets (includes advances secured by book debts)	233838,98,39	224503,38,88
ii) Covered by Bank/ Government Guarantees (including advances against L/Cs issued by Banks)	7256,40,71	6227,75,67
iii) Unsecured	103923,23,46	112567,12,85
Total	345018,62,56	343298,27,40
C I Advances in India		
i) Priority Sector	104906,14,16	103379,76,04
ii) Public Sector	8852,60,64	10391,42,74
iii) Banks	243,19,54	4601,63,84
iv) Others	226905,77,05	220097,74,95
Total Advances in India	340907,71,39	338470,57,57
II Advances outside India		
i) Due from banks	-	-
ii) Due from others	4110,91,17	4827,69,83
(a) Bills purchased and discounted	1689,13,07	1589,39,80
(b) Syndicated loans	1761,10,62	990,67,42
(c) Others	660,67,48	2247,62,61
Total Advances outside India	4110,91,17	4827,69,83
Total	345018,62,56	343298,27,40

*Refer Note 18.17.5

Standalone Schedules

Schedule - 10 Fixed Assets

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Premises		
i) At cost as on 31 st March of the preceding year	872,05,32	869,98,25
ii) Additions during the year	-	2,07,07
	872,05,32	872,05,32
iii) Less : Depreciation to date	171,58,93	158,69,79
Total	700,46,39	713,35,53
II Other Fixed Assets (including furniture and fixtures)		
i) At cost as on 31 st March of the preceding year	3836,34,54	3403,84,89
ii) Additions during the year	665,62,75	586,46,31
	4501,97,29	3990,31,20
iii) Less : Deductions during the year	124,16,65	153,96,66
iv) Less : Depreciation to date	2910,09,51	2548,90,59
Total	1467,71,13	1287,43,95
III Capital Work in Progress (net of provision)	187,61,50	196,95,09
Grand Total	2355,79,02	2197,74,57

Schedule - 11 Other Assets

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Interest accrued (Refer Note 18.17.3 and 18.17.6)	4713,64,71	3097,98,78
II Tax paid in advance / tax deducted at source	2321,24,23	745,30,37
III Stationery and stamps	29,15	71,62
IV Non-banking assets acquired in satisfaction of claims	-	-
V Others* (Refer Note 18.17.1, 18.17.2 and 18.17.3.)	25946,25,53	22266,79,84
Total	32981,43,62	26110,80,61

*Includes deposits placed with NABARD/SIDBI/NHB/MUDRA of ₹5,604.67 crores (previous year: ₹5,484.19 Crores) on account of shortfall in priority sector targets.

Schedule - 12 Contingent Liabilities

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Claims against the bank not acknowledged as debts	496,25,53	1498,63,96
II Liability for partly paid investments	-	-
III Liability on account of outstanding forward exchange contracts	552559,07,63	675249,05,27
IV Liability on account of outstanding Derivative Contracts	763744,58,46	882250,77,98
V Guarantees given on behalf of constituents		
- In India	67796,51,87	66328,55,97
- Outside India	187,98,64	176,62,71
VI Acceptances, Endorsements and Other Obligations	12920,88,91	13264,51,31
VII Other Items for which the bank is contingently liable		
- Depositor Education and Awareness Fund	180,17,36	156,42,57
- BRDS Borrowing	1000,00,00	-
Total	1398885,48,40	1638924,59,77



Standalone Schedules

Schedule - 13 Interest Earned

₹ in '000s

	For the year ended March 31, 2025	For the year ended March 31, 2024
I Interest/ discount on advances/ bills (Refer Note 18.17.3, 18.17.5 and 18.17.6)	39591,15,31	38119,31,12
II Income on investments	7663,03,44	6202,19,22
III Interest on balances with Reserve Bank of India and other inter-bank funds	1206,60,96	1157,06,56
IV Others	206,86,72	269,64,47
Total	48667,66,43	45748,21,37

Schedule - 14 Other Income

₹ in '000s

	For the year ended March 31, 2025	For the year ended March 31, 2024
I Commission, exchange and brokerage (Refer Note 18.17.3 and 18.17.6)	7562,86,58	6634,39,73
II Profit / (Loss) on sale of investments (net)	521,50,61	408,41,27
III Profit / (Loss) on revaluation of investments	165,78,06	97,07,81
IV Profit / (Loss) on sale of land, buildings and Other assets (net)	1,87,77	(2,94,71)
V Profit / (Loss) on exchange / derivatives transactions (net) (Refer Note 18.17.1)	(1262,96,87)	1484,47,21
VI Income earned by way of dividends from subsidiaries in India	-	-
VII Miscellaneous income (Refer Note 18.17.6)	695,13,27	766,42,96
Total	7684,19,42	9387,84,27

Schedule - 15 Interest Expended

₹ in '000s

	For the year ended March 31, 2025	For the year ended March 31, 2024
I Interest on deposits	25534,83,07	21708,43,63
II Interest on Reserve Bank of India / inter-bank borrowings	1274,54,46	972,05,70
III Others	2826,97,50	2451,80,10
Total	29636,35,03	25132,29,43

Schedule - 16 Operating Expenses*

₹ in '000s

	For the year ended March 31, 2025	For the year ended March 31, 2024
I Payments to and provisions for employees	4301,05,03	3895,28,03
II Rent, taxes and lighting	748,91,07	636,15,66
III Printing and stationery	97,17,70	100,76,42
IV Advertisement and publicity	144,15,65	159,73,55
V Depreciation on bank's property	485,11,31	424,68,49
VI Director's fees, allowances and expenses	11,39,31	6,53,63
VII Auditor's fees and expenses	6,58,58	3,74,99
VIII Law charges	60,05,33	68,63,67
IX Postage, Telegrams, Telephones, etc.	184,89,00	183,64,57
X Repairs and maintenance	431,79,11	404,72,43
XI Insurance	588,10,04	484,03,05
XII Other expenditure	9011,43,39	7895,54,63
Total	16070,65,52	14263,49,12

*Refer Note 18.17.6

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Schedule 17 Significant accounting policies

Background

IndusInd Bank Limited ('the Bank') was incorporated in 1994 under the Companies Act, 1956 and is licensed by the Reserve Bank of India (RBI) to operate as a commercial bank under the Banking Regulation Act, 1949. The Bank is publicly held and engaged in providing a wide range of banking products and financial services to corporate and retail clients besides undertaking treasury operations. The Bank operates in India including at the International Financial Service Centre in India (IFSC), at GIFT City (IBU), and does not have a branch in any foreign country. The Bank classifies transaction undertaken by IBU as overseas operation.

1. Basis of preparation

1.1 The accompanying standalone financial statements have been prepared and presented under the historical cost convention and accrual basis of accounting except where otherwise stated and in accordance with statutory requirements prescribed under the Banking Regulation Act 1949, circulars and guidelines issued by RBI from time to time (RBI guidelines), accounting standards referred to in Section 133 of the Companies Act, 2013 (the Act) read together with the Companies (Accounts) Rules, 2014, the Companies (Accounting Standards) Rules, 2021 and other relevant provisions of the Act in so far as they apply to the Bank and practices prevailing within the banking industry in India. Accounting policies have been consistent with the previous year except otherwise stated.

2. Use of Estimates

2.1 The preparation of the financial statements in conformity with generally accepted accounting principles in India requires management to make estimates and assumptions that affect the reported amounts of assets, liabilities (including contingent liabilities) at the date of the financial statements, revenues and expenses during the reporting period. Management believes that the estimates and assumptions used in the preparation of the financial statements are prudent and reasonable. Actual results could differ from these estimates. Any revision to accounting estimates is recognised prospectively in current and future periods.

3. Transactions involving Foreign Exchange

3.1 Foreign currency transactions are recorded in the reporting currency, by applying to the foreign currency amount with the exchange rate between the reporting currency and the foreign currency at the date of the transaction.

3.2 Monetary assets and liabilities of domestic and integral foreign operations (representative offices) denominated in foreign currency are translated at the Balance Sheet date at the closing exchange rates notified by the Foreign Exchange Dealers' Association of India ('FEDAI') and the resulting gains or losses are recognised in the Profit and Loss account.

3.3 Non-monetary items which are carried in terms of historical cost denominated in a foreign currency are reported using the exchange rate at the date of the transaction; and all non-monetary items which are carried at fair value or other similar

valuation denominated in a foreign currency are reported using the exchange rates that existed when the fair values were determined.

3.4 Both monetary and non-monetary assets and liabilities of non-integral foreign operations (foreign branches and offshore banking units) are translated at the Balance Sheet date at the closing rates of exchange notified by the FEDAI and the resulting gains or losses are accumulated in the foreign currency translation reserve until disposal of the net investment at which time they are recognised in Profit and Loss Account as gains or losses.

3.5 Income and expenditure of domestic and integral foreign operations denominated in a foreign currency is translated at the exchange rates prevailing on the date of the transaction. Income and expenditure of non-integral foreign operations is translated at daily average closing rates.

3.6 Contingent liabilities at the Balance Sheet date on account of outstanding forward foreign exchange contracts, guarantees, acceptances, endorsements and other obligations denominated in a foreign currency are translated at the closing exchange rates as at the balance sheet date notified by the FEDAI.

4. Investments

Classification and valuation of the Bank's investments are carried out in accordance with RBI Master Direction. Significant accounting policies in accordance with relevant RBI guidelines are as follows:

4.1 Categorisation of Investments

In accordance with the RBI guidelines, investments are categorized at the time of purchase as:

- Held to Maturity (HTM)
- Available for Sale (AFS)
- Fair Value Through Profit and Loss (FVTPL)
- Held for Trading (HFT)
- Investments in Subsidiaries, Associates and Joint Ventures

For the purpose of disclosure in the Balance Sheet, investments are classified under six groups viz., (i) Government Securities, (ii) Other Approved Securities, (iii) Shares, (iv) Debentures and Bonds, (v) Investments in Subsidiaries and Joint Ventures, and (vi) Other Investments.

Basis of Classification

- (i) **Held to Maturity (HTM)** – Securities acquired with the intention to hold till maturity. The Securities are acquired with an objective to collect the contractual cash flows which are solely payments of principal and interest (SPPI criteria).
- (ii) **Available for Sale (AFS)** – Securities acquired with an objective of both collecting contractual cash flows which meet SPPI criteria and selling the securities. This include securities where the Bank's intent is flexible

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

with respect to holding to maturity or selling before maturity. The bank, on initial recognition, may make an irrevocable election to classify an equity instrument that is not held with the objective of trading under AFS.

- (iii) **Fair Value Through Profit & Loss (FVTPL)** - Securities that do not qualify for inclusion in HTM or AFS categories shall be classified under FVTPL.

Held for Trading (HFT) - This is a sub-category of FVTPL which shall consist of securities that meet the specifications as set out in the RBI Master Directions. Securities will be classified under HFT if it meets one or more of the following purposes:

- Short term resale
- Profiting from short term price movements
- Locking in arbitrage profits
- Hedging risks that arise from instruments meeting a, b and c above.

- (iv) **Subsidiaries, Associates & Joint Ventures** - All investments in subsidiaries, associates & joint ventures shall be held in a distinct category for such investments, separate from the other investment categories (i.e. HTM, AFS and FVTPL).

Subsequent shifting amongst the categories is done in accordance with relevant RBI Master Direction and permitted only in exceptional circumstances, subject to prior approval of the Board of Directors and RBI.

4.2 Acquisition cost

- Acquisition cost at the time of initial recognition shall be presumed to be the fair value of the investment other than following situations:
 - transactions between related parties
 - transaction occurred under duress,
 - transaction is outside of the principal market (the market with the greatest volume and level of activity for a financial instrument) or
 - in the opinion of the regulator the fair value is materially different from the acquisition cost.
- Broken period interest on debt instruments is treated as a revenue item.
- Brokerage, commission, etc. pertaining to investments, paid at the time of acquisition is charged to the Profit and Loss account.
- Where the securities are quoted or the fair value can be determined based on market observable inputs (such as yield curve, credit spread, etc.) any Day 1 gain/loss is recognised in the Profit and Loss Account, under Schedule 14: 'Other Income' within the subhead 'Profit on revaluation of investments'.

- Any Day 1 loss arising from Level 3 investments is recognised immediately.
- Any Day 1 gains arising from Level 3 investments are deferred. In the case of debt instruments, the Day 1 gain is amortized on a straight-line basis up to the maturity date (or earliest call date for perpetual instruments), while for unquoted equity instruments, the gain is set aside as a liability until the security is listed or derecognised.
- Cost of investments is computed based on First in First Out (FIFO) method.

4.3 Valuation of Investments

- Held to Maturity** - Each security in this category is carried at its acquisition cost and is not marked-to-market (MTM) after initial recognition. Any premium or discount on the securities is amortised over the remaining life of the security. Amortisation is done on a Constant Yield method and recognized in Profit and Loss Account under Interest earned - Income on investments (Item II of Schedule 13). The book value of the security is reduced or increased to the extent of premium or discount amortized. Any gain or loss on sale of investments are first recognised in profit and loss account and then appropriated to Capital Reserve Account. The amount so appropriated shall be net of taxes and the amount required to be transferred to Statutory Reserves.
- Available for Sale** - Securities are valued scrip-wise and depreciation / appreciation is aggregated for each classification. Any discount or premium on the acquisition of debt securities is amortised over the remaining life of the security. Amortisation is done on a Constant Yield method and recognized in Profit and Loss Account under Interest earned - Income on investments (Item II of Schedule 13). The net appreciation or depreciation is directly credited or debited to AFS Reserve without routing through the Profit & Loss account. Upon sale or maturity of a debt instrument, the accumulated gain/loss for that security in the AFS Reserve is transferred from the AFS Reserve and recognised in the Profit & Loss account. In the case of equity instruments designated under AFS at the time of initial recognition, any gain or loss on sale of such investments is transferred from AFS Reserve to the Capital Reserve.
- Fair Value Through Profit/Loss Account** - Securities are valued scrip-wise and net depreciation / appreciation is aggregated for each classification. Any discount or premium on the acquisition of debt securities under FVTPL is amortised over the remaining life of the security. Amortisation is done on a Constant Yield method and recognized in Profit and Loss Account under Interest earned - Income on investments (Item II of Schedule 13). The net appreciation or depreciation is directly credited or debited to the Profit & Loss account. Any gain or loss on sale of investments are routed through Profit and loss account.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

- (iv) **Subsidiaries, Associates and Joint Ventures** - All investments (i.e., including debt and equity) in subsidiaries, associates and joint ventures are held at acquisition cost. Any discount or premium on the acquisition of debt securities of subsidiaries, associates and joint ventures shall be amortized over the remaining life of the instrument. Amortization is recognized in Profit and Loss Account under Interest earned – Income on investments (Item II of Schedule 13). Any gain or loss on sale of investments are first recognised in profit and loss account and then appropriated to Capital Reserve Account. The amount so appropriated shall be net of taxes and the amount required to be transferred to Statutory Reserves. Such investments are assessed for impairment and other than temporary diminution in value is provided for.
- (v) Market value of government securities including State Development Loans (excluding treasury bills) is determined on the basis of the prices / YTM published by Financial Benchmark India Private Limited (FBIL).
- (vi) Treasury bills including US Treasury Bills, commercial papers and certificate of deposits are valued at carrying cost. Carrying cost is defined as acquisition cost adjusted for the discount accreted over the period till maturity at the rate prevailing at the time of acquisition.
- (vii) Pass Through Certificates (PTC) are valued by using Fixed Income Money Market and Derivatives Association (FIMMDA) credit spread as applicable for the NBFC category, based on the credit rating of the respective PTC over the Government of India curve published by FBIL.
- (viii) Fair value of other debt securities is determined basis traded price, Security Level valuation published by FIMMDA or based on the yield curve published by FBIL and relevant credit spreads corresponding to rating and residual maturity published by FIMMDA. Foreign Currency (FCY) bonds are valued basis the prices sourced from Bloomberg.
- (ix) Quoted equity shares held under AFS and FVTPL categories are valued at the closing price on a recognised stock exchange, in accordance with the relevant RBI guidelines. Unquoted equity shares are valued at their break-up value or at Re. 1 per company where the latest Balance Sheet is not available continuously for more than 18 months as on the date of valuation.
- (x) Units of the schemes of mutual funds are valued at latest repurchase price / Net Asset Value (NAV) provided by the respective schemes of mutual funds.
- (xi) The depreciation on securities acquired by way of conversion of outstanding loans is provided in accordance with RBI guidelines.
- (xii) Investments in quoted units of Alternative Investment Funds (AIFs) are valued at quoted price and unquoted units are valued at the NAV disclosed by AIF as per RBI guidelines.
- (xiii) Infrastructure Investment Trusts (InvITs) are valued at book value till it is listed. Post listing, last exchange closing price is considered for valuation. If trade price is not available, then the latest NAV based on the registered valuer's quarterly statement/book value (if NAV not yet published) is considered for valuation.
- (xiv) Investments by Bank in SRs issued by ARCs valued periodically by reckoning the Net Asset Value (NAV) declared by the ARC based on the recovery ratings received for such instruments. Provided that when Bank invest in the SRs issued by ARCs in respect of the stressed loans transferred to the ARC, the Bank carries the investment in the books on an ongoing basis, until its transfer or realization, at lower of the redemption value of SRs arrived based on the NAV as above, and the NBV of the transferred stressed loan at the time of transfer. If the investment by the Bank in SRs issued against loans transferred by it is more than 10 percent of all SRs issued against the transferred asset, then the valuation of the SRs is the lower of the following: i) value arrived basis NAV; and ii) face value of the SRs reduced by the notional provisioning rate applicable if the loans had continued on the books of the Bank. In respect of SRs guaranteed by the Government of India, such SRs are valued periodically by reckoning the NAV declared by the ARC based on the recovery ratings received for such instruments. Any SRs outstanding after the final settlement of the government guarantee or the expiry of the guarantee period, whichever is earlier, are valued at one rupee (₹1).
- (xv) Provision for non-performing investments is made in conformity with relevant RBI guidelines. Interest on non-performing investments is not recognized in the profit and loss account unless received.

4.4 Others

- (i) Purchase and sale transaction in securities are recorded under Settlement Date method of accounting, except in the case of the equity shares where Trade Date method of accounting is followed.
- (ii) Repurchase (Repo) and Reverse Repurchase (Reverse Repo) transactions with Banks or other institutions are accounted for as collateralised borrowing and lending (lending above 14 days' tenor classified under advances) respectively. Repurchase (Repo) and Reverse Repurchase (Reverse Repo) with original maturity up to 14 days with RBI are accounted for as collateralised borrowing or Cash and Balance with RBI respectively. Balances held under Standing Deposit Facility (SDF) has been reported under Cash and Balances with RBI. Borrowing cost on repo transactions is accounted as interest expense and revenue on reverse repo transactions is accounted as interest income.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

- (iii) In respect of the short sale transactions in Central Government dated securities, the short position is covered by outright purchase of an equivalent amount of the same security within a maximum period of three months including the day of trade. The short position is reflected as the amount received on sale in a separate account and is classified under 'Investments'. The short position is categorized under the HFT portfolio and is accounted for accordingly.
- (iv) Profit or loss in respect of sale of investments is included in the Schedule 14 under Profit on Sale of Investments (net). In respect of profit from sale of investments under HTM category, an equivalent amount (net of taxes, if any, and net of transfer to Statutory Reserves as applicable to such profits) is appropriated from the Appropriations account to Capital Reserve account.
- (v) Out of net profits earned during the year, transfer is made to Investment Fluctuation Reserve, for an amount not less than the lower of the (a) net profit on sale of investments during the year or (b) net profit for the year less mandatory appropriations, till the balance in such Investment Fluctuation Reserve reaches a level of at least 2% of the aggregate FVTPL (including HFT) and AFS portfolio. Draw down, if any, from the Investment Fluctuation Reserve shall be in accordance with the applicable RBI guidelines.

5. Foreign Exchange and Derivative Contracts

- 5.1 All trading forward exchange contracts outstanding at the Balance Sheet date are re-valued based on the exchange rates notified by FEDAI for specified maturities and at interpolated rates for contracts of interim maturities and the resulting gains or losses are recognised on present value basis in the Profit and Loss account. The contracts of longer tenor maturities or currencies where exchange rates are not notified by FEDAI are revalued based on the forward exchange rates quoted in the market or implied by the swap curves in respective currencies and the resulting gains or losses are recognised on present value basis in the Profit and Loss account.
- 5.2 Swap Cost, arising on account of foreign currency swap contracts to convert foreign currency funded liabilities and assets into rupee liabilities and assets, is amortised in the Profit and Loss account under the head 'Interest Expended-Others' over the life of swap contracts.

Derivative contracts are designated as hedging or trading and accounted for as follows:

- 5.3 The hedging contracts comprise of Forward Rate Agreements, Interest Rate Swaps, and Currency Swaps undertaken to hedge interest rate and currency risk on certain assets and liabilities. The net interest receivable or payable is accounted on an accrual basis over the life of the swaps. However, where the hedge is designated with an asset or liability that is carried at market value or lower of cost and market value, then the hedging instrument is also marked to market with the resulting gain or loss recorded as an adjustment to the

market value of designated assets or liabilities. Gains or losses on the termination of hedge swaps is accounted in accordance with relevant RBI guidelines.

- 5.4 The trading contracts comprise of trading in Forward Contracts, Interest Rate Swaps, Cross Currency Interest Rate Swaps, Forward Rate Agreements, Interest Rate Futures, Currency Futures, Currency Options, Swaption etc. The gain or loss arising on unwinding or termination of the contracts, is accounted for in the Profit and Loss account. Trading contracts outstanding as at the Balance Sheet date are re-valued at their fair value and resulting gains or losses are recognised in the Profit and Loss account.
- 5.5 Premium paid and received on currency options is accounted when due in the Profit and Loss Account.
- 5.6 Fair value of derivative is determined with reference to market quotes or by using valuation models. Where the fair value is calculated using valuation models, the methodology is to calculate the expected cash flows under the terms of each specific contract and then discount these values back to the present value. The valuation takes into consideration all relevant market factors (e.g. prices, interest rate, currency exchange rates, volatility, liquidity, etc.). Most market parameters are either directly observable or are implied from instrument prices. The model may perform numerical procedures in the pricing such as interpolation when input values do not directly correspond to the most actively traded market trade parameters.
- 5.7 Pursuant to RBI guidelines, any receivables under derivative contracts which remain overdue for more than 90 days and mark-to-market gains on all derivative contracts with the same counter-parties are reversed through the profit and loss account.

6. Advances

- 6.1 Advances are classified into standard, sub-standard, doubtful and loss assets in accordance with RBI guidelines.
- 6.2 A general provision on standard assets is made in accordance with relevant RBI guidelines for the funded outstanding on global portfolio basis. In respect of stressed advances which are not yet classified as non-performing, contingent provisions are made prudentially. Provision made against standard assets is included in Schedule 5 - 'Other Liabilities and Provisions - Others'. The general provision also includes provision for stressed sector exposures, provision on exposures to step-down subsidiaries of Indian companies and provision for incremental exposure of the banking system to a specified borrower beyond Normally Permitted Lending Limit (NPLL) in proportion to bank's funded exposure to specified borrower. Provision made on positive mark to market of derivative contracts also forms part of general provision. Further, provision requirement under various Restructure scheme of RBI along with provision for the cases where viable resolution plan has not been implemented within timeline prescribed by RBI, from the date of default, also forms part of general provision. Such, General provisions are included in Schedule 5 - 'Other Liabilities and Provisions - Others'.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

- 6.3 Unhedged Foreign Currency Exposures (UFCE) of Clients are subject to incremental provisions basis assessment of estimated risk in line with relevant RBI guidelines. Provision made towards UFCE and consequent further capital held under Basel III Capital regulations are disclosed separately. The provision forms a part of provision on standard assets.
- 6.4 Specific provisions for non-performing advances are made in conformity with relevant RBI guidelines. In addition, the Bank considers accelerated provisioning based on past experience, and other related factors including underlying securities.
- 6.5 For restructured/rescheduled assets, provision is made in accordance with the guidelines issued by RBI. The restructured accounts are classified and provided in accordance with relevant RBI guidelines.
- 6.6 Advances are disclosed in the Balance Sheet, net of specific provisions and interest suspended for non-performing advances, and floating provisions.
- 6.7 Advances exclude derecognised securitised advances, inter-bank participation certificates issued and bills rediscounted.
- 6.8 Non-performing advances are written off in accordance with the Bank's NPA management and recovery policy. Amounts recovered during the year against bad debts written off in earlier years are recognised in the Profit and Loss account. Provision no longer considered necessary in the context of the current status of the borrower as a performing asset, are written back to the Profit and Loss account to the extent of provisions charged to the Profit and Loss account earlier.
- 6.9 In respect of loans reported as fraud to RBI, the entire amount is provided for over a period of not exceeding four quarters starting from the quarter in which fraud has been detected. In respect of loans where there has been delay in reporting the fraud to the RBI, the entire amount is provided immediately.
- 6.10 Further to the provisions held according to the asset classification status, provision is held in accordance with relevant RBI guidelines for individual country exposures (other than for home country exposure), where the net funded exposure of a country is one percent or more of the total assets. Provision held for country risk is included under Schedule 5 - 'Other Liabilities and Provisions - Others'.
- 6.11 The Bank makes floating provision as per the Board approved policy, which is in addition to the specific and general provisions made by the Bank. The floating provision is utilised, with the approval of Board and RBI, if required. The floating provision is netted-off from advances.
- 7. Securitisation transactions, direct assignments and other transfers**
- 7.1 The Bank transfers its loan receivables both through Direct Assignment route as well as transfer to Special Purpose Vehicles ('SPV').
- 7.2 The securitization transactions are without recourse to the Bank. The transferred loans and such securitized receivables are de-recognized in the Balance Sheet as and when these are sold (true sale criteria being fully met) and the consideration has been received by the Bank. Gains or losses are recognized in accordance with relevant RBI guidelines.
- 7.3 In accordance with RBI guidelines on Securitisation of Standard Assets, any loss, profit or premium realized at the time of the sale is accounted in the Profit & Loss Account for the accounting period during which the sale is completed. However, in case of unrealized gains arising out of sale of underlying assets to the SPV, the profit is recognized in Profit and Loss Account only when such unrealized gains associated with such income is redeemed in cash.
- 7.4 In case of sale of non-performing assets through securitization route to Securitisation Company or Asset Reconstruction Company by way of assignment of debt against issuance of Security Receipts (SR), the recognition of sale and accounting of profit and loss thereon is done in accordance with applicable RBI guidelines. Generally, the sale is recognized at the lower of redemption value of SR and the Net Book Value (NBV) of the financial asset sold, and the surplus is recognized in the Profit and Loss Account on realization; shortfall if any, is charged to the Profit and Loss account subject to regulatory forbearance, if any, allowed from time to time. Profit or loss realized on ultimate redemption of the SR is recognized in the Profit and Loss Account.
- 7.5 The Bank transfers advances through inter-bank participation with and without risk. In accordance with the relevant RBI guidelines, in the case of participation with risk, the aggregate amount of the participation issued by the Bank is reduced from advances and where the Bank is participating, the aggregate amount of the participation is classified under advances. In the case of participation without risk, the aggregate amount of participation issued by the Bank is classified under borrowings and where the Bank is participating, the aggregate amount of participation is shown as due from banks under advances.
- 8. Property, Plant and Equipment**
- 8.1 Fixed assets are stated at cost (except in the case of premises which were re-valued based on values determined by approved valuers) less accumulated depreciation and impairment, if any. Cost includes incidental expenditure incurred on the assets before they are ready for intended use. Subsequent expenditure incurred on assets put to use is capitalised only when it increases the future benefit / functioning capability from / of such assets.
- 8.2 The existing revaluation reserve in respect of some of revalued asset is carried on reducing balance basis till the related properties are depreciated over their remaining useful lives. In case of revalued assets, depreciation is provided over the remaining useful life of the assets with reference to the gross carrying value.
- Depreciation, including amortisation of intangible assets, is provided over the useful life of the assets, pro rata for the period of use, on a straight-line method. The useful life estimates prescribed in Part C of Schedule II to the Companies Act, 2013 are generally adhered to, except in respect of asset

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

classes where, based on technical evaluation, a different estimate of useful life is considered suitable. Pursuant to this policy, the useful life estimates in respect of the following assets are as follows:

- (a) Computers at 3 years;
- (b) Application software and perpetual software licences at 5 years;
- (c) Printers, Scanners, Routers, Switch at 5 years;
- (d) ATMs at 7 years;
- (e) Network cabling, Electrical Installations, Furniture and Fixtures, Other Office Machinery at 10 years;
- (f) Vehicles at 5 years;
- (g) Buildings at 60 years.

Fixed assets costing less than ₹5,000 individually are fully depreciated in the year of purchase.

The useful life of an asset class is periodically assessed taking into account various criteria such as changes in technology, changes in business environment, utility and Efficiency of an asset class to meet with intended user needs, etc. Whenever there is a revision in the estimated useful life of an asset, the unamortised depreciable amount is charged over the revised remaining useful life of the said asset.

Non-banking assets:

Non-Banking Assets (NBAs) acquired in satisfaction of claims are carried at lower of net book value and net realisable value. Further, the Bank creates provision on non-banking assets as per specific RBI directions.

- 8.3 The carrying amount of fixed assets is reviewed at the Balance Sheet date to determine if there are any indications of impairment based on internal / external factors. In case of impaired assets, the impairment loss i.e. the amount by which the carrying amount of the asset exceeds its recoverable value is debited from revaluation reserve (to the extent available) and balance charged to the Profit and Loss account.
- 8.4 Capital work-in-progress includes cost of fixed assets that are not ready for their intended use and also includes advances paid to acquire fixed assets.

9. Revenue Recognition

- 9.1 Interest and discount income on performing assets is recognised on accrual basis. Interest and discount income on non-performing assets is recognised on realisation. Penal charges for covenant breach are recognised upon certainty of its realisation.
- 9.2 Interest on Government securities, debentures and other fixed income securities is recognised on a period proportion basis. Income on discounted instruments is recognised over the tenor of the instrument on a Constant Yield to Maturity method.
- 9.3 Dividend income is accounted on accrual basis when the right to receive dividend is established.

- 9.4 Commission Exchange and Brokerage are recognised on a transaction date and net of directly attributable expenses.
- 9.5 Fees are recognised on an accrual basis when binding obligation to recognise the fees has arisen as per agreement, except in cases where the Bank is uncertain of realisation.
- 9.6 Income from distribution of third party products is recognised on the basis of business booked.
- 9.7 The Bank in accordance with RBI circular FIDD.CO.Plan. BC.5/04.09.01/2020-21 dated September 04, 2020, trades in priority sector portfolio by selling or buying PSLC. There is no transfer of risks or loan assets in these transactions. The fee paid for purchase of the PSLC is treated as an 'Other Expenditure' and the fee received from the sale of PSLCs is treated as 'Other Income'.
- 9.8 Gain / loss on sell down of loans is recognised in line with the extant RBI guidelines.

10. Operating Leases

- 10.1 Leases in which a significant portion of the risks and rewards of ownership are retained by the lessor are classified as operating leases. Lease rental obligations in respect of assets taken on operating lease are charged to the Profit and Loss account on a straight-line basis over the lease term.
- 10.2 Assets given under leases in respect of which all the risks and benefits of ownership are effectively retained by the Bank are classified as operating leases. Lease rentals received under operating leases are recognized in the Profit and Loss account on a straight-line basis over the lease term.

11. Employee Benefits

- 11.1 The Gratuity scheme of the Bank is a defined benefit scheme and the expense for the year is recognized on the basis of actuarial valuation at the Balance Sheet date. The present value of the obligation under such benefit plan is determined based on independent actuarial valuation using the Projected Unit Credit Method which recognizes each period of service that gives rise to additional unit of employee benefit entitlement and measures each unit separately to build up the final obligation. Payment obligations under the Group Gratuity scheme are managed through purchase of appropriate policies from insurers.
- 11.2 Provident Fund contribution, under defined benefit plan is made to trusts separately established for the purpose, when an employee covered under the scheme renders the related service. The rate at which the annual interest is payable to the beneficiaries by the trusts is being administered by the government. The Bank has an obligation to make good the shortfall, if any, between the return from the investments of the trusts and the notified interest rates. Actuarial valuation of this Provident Fund interest shortfall is done as per the guidance note on Valuation of Interest Rate Guarantees on Exempt Provident Funds under AS 15 (Revised) issued by the Institute of Actuaries of India, and such shortfall, if any, is provided for.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Provident Fund contribution, under defined contribution plan, is made to the scheme administered by Regional Provident Fund Commissioner (RPFC) and is debited to the Profit and Loss Account, when an employee renders the related service. The Bank has no further obligations.

In respect of employees who opted for contribution to the National Pension System (NPS) regulated by the Pension Fund Regulatory and Development Authority (PFRDA), the Bank contributes certain percentage of the basic salary, under a defined contribution plan, to identified pension fund management companies. The Bank has no liability other than its contribution, and recognizes such contributions as an expense in the year in which it is incurred.

- 11.3 Provision for compensated absences is made on the basis of actuarial valuation as at the Balance Sheet date. The actuarial valuation is carried out using the Projected Unit Credit Method.
- 11.4 The Employee Stock Option Scheme (ESOS) of the Bank is in accordance with SEBI (Share Based Employee Benefits and Sweat Equity) Regulations, 2021. The Bank has followed intrinsic value method for share-linked instruments granted under ESOS till March 31, 2021. The Bank has changed its accounting policy from the intrinsic value method to the fair value method for all share-linked instruments granted after March 31, 2021 in accordance with relevant RBI guidelines. Under intrinsic value method, options cost is measured as the excess, if any, of the fair market price of the underlying stock over the exercise price on the grant date. The fair market price is the closing price on the stock exchange with highest trading volume of the underlying shares, immediately prior to the grant date. Under revised accounting policy, fair value of share-linked instruments on the date of grant are recognized as an expense for all instruments granted after the accounting period ending March 31, 2021. The fair value of the stock-based compensation is measured on the date of grant using Black-Scholes option pricing model and is recognized as compensation expense over the vesting period.

12. Segment Reporting

The disclosure relating to segment information is in accordance with AS-17, Segment Reporting and as per guidelines issued by RBI. The Bank has adopted Segment Reporting as under:

- (a) **Treasury** includes all investment portfolios, Profit / Loss on sale of Investments, Profit / Loss on foreign exchange transactions, equities, income from derivatives and money market operations. The expenses of this segment consist of interest expenses on funds borrowed from external sources as well as internal sources and depreciation (other than temporary)/ amortization of premium on investments.
- (b) **Corporate / Wholesale Banking** includes lending to and deposits from corporate customers and identified earnings and expenses of the segment.

- (c) **Retail Banking** includes lending to and deposits from retail customers and identified earnings and expenses of the segment.
- (d) **Other Banking Operations** includes all other operations not covered under Treasury, Corporate / Wholesale Banking and Retail Banking.
- (e) **Unallocated** includes Capital and Reserves, Employee Stock Options (Grants) Outstanding and other unallocable assets, liabilities, income and expenses.

13. Debit and Credit Card reward points liability

The liability towards Credit Card reward points is computed based on an actuarial valuation and the liability towards Debit Card reward points is computed on the basis of management estimates considering past trends. Actuarial valuation is determined based on certain assumptions regarding mortality rate, discount rate, cancellation rate and redemption rate.

14. Bullion

- 14.1 The Bank imports bullion including precious metal bars on a consignment basis for selling to its customers. The imports are on a back-to-back basis and are priced to the customer based on the prevailing price quoted by the supplier and the local levies related to the consignment like customs duty, etc. The profit earned is included in commission income.

15. Income-tax

- 15.1 Tax expenses comprise of current and deferred taxes. Current tax is measured at the amount expected to be paid to the tax authorities in accordance with the Income Tax Act, 1961 and the Income Computation and Disclosure Standards (ICDS). Deferred taxes reflect the impact of timing differences between taxable income and accounting income for the year and reversal of timing differences of earlier years.
- 15.2 Deferred tax is measured based on the tax rates and the tax laws enacted or substantively enacted at the Balance Sheet date.
- 15.3 Deferred tax assets are recognized, only to the extent that there is reasonable certainty that sufficient future taxable income will be available against which such deferred tax assets can be realized.
- 15.4 In case of unabsorbed depreciation and/or carry forward of losses under tax laws, deferred tax assets are recognized only if there is virtual certainty supported by convincing evidence that such deferred tax asset can be realized against future taxable income.
- 15.5 Deferred tax assets unrecognized of earlier years are re-assessed and recognized to the extent that it has become reasonably certain that future taxable income will be available against which such deferred tax assets can be realized. At each Balance Sheet date, the Company re-assesses unrecognized deferred tax assets, if any.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

16. Earnings per share

The Bank reports Basic and Diluted earnings per share in accordance with AS 20 – Earnings per Share. Earnings per share is calculated by dividing the Net Profit or Loss for the period attributable to equity shareholders by the weighted average number of equity shares outstanding during the year. Diluted earnings per share reflect the potential dilution that could occur if securities or other contracts to issue equity shares were exercised or converted during the year. Diluted earnings per equity share are computed using the weighted average number of equity shares and dilutive potential equity shares outstanding as at end of the year.

17. Provisions, contingent liabilities and contingent assets

- 17.1 A provision is recognized when there is a present obligation as a result of past event, and it is probable that an outflow of resources will be required to settle the obligation, and in respect of which a reliable estimate can be made. Provisions are not discounted to their present value and are determined based on best estimate required to settle the obligation at the Balance Sheet date. These are reviewed at each Balance Sheet date and adjusted to reflect the current best estimates.
- 17.2 A disclosure of contingent liability is made when there is:
- A possible obligation arising from a past event, the existence of which will be confirmed by occurrence or non-occurrence of one or more uncertain future events not within the control of the Bank; or
 - A present obligation arising from a past event which is not recognized as it is not probable that an outflow of resources will be required to settle the obligation or a reliable estimate of the amount of the obligation cannot be made.
- 17.3 When there is a possible obligation or a present obligation in respect of which the likelihood of outflow of resources is remote, no provision or disclosure is made.

- 17.4 Contingent assets are not recognized or disclosed in the financial statements. However, contingent assets are assessed continually and if it is virtually certain that an inflow of economic benefits will arise, the assets and related income are recognized in the period in which the change occurs.

18. Accounting of Dividend

In accordance with AS-4 'Contingencies and Events occurring after the Balance sheet date' as notified by the Ministry of Corporate Affairs through amendments to Companies (Accounting Standards) Amendment Rules, 2016, the Bank does not account for proposed dividend as a liability through appropriation from the profit and loss account. The same is recognized in the year of actual payout post approval of shareholders.

19. Share Issue Expenses

Share issue expenses are deducted from Share Premium Account in terms of Section 52 of the Companies Act, 2013.

20. Impairment of Assets

The Bank assesses at each Balance Sheet date whether there is any indication that an asset may be impaired. Impairment loss, if any, is provided to the extent the carrying amount of assets exceeds their estimated recoverable amount.

21. Cash and Cash equivalents

Cash and cash equivalents comprises of Cash in Hand and Balances with RBI and Balances with Banks and Money at Call and Short Notice.

22. Corporate Social Responsibility

Expenditure towards corporate social responsibility obligations in accordance with provision of Companies Act, 2013, is recognized in the Profit and Loss Account.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Schedule 18 Notes forming part of the Financial Statements

1. Capital

1.1 Capital Issue

During the year, 7,34,521 equity shares of ₹10 each fully paid (Previous year 24,24,753 equity shares of ₹10 each fully paid) were allotted on various dates to the employees who exercised their stock options, and consequently, the share capital of the Bank increased by ₹0.73 crores (Previous year ₹2.42 crores) and share premium by ₹60.72 crores (Previous year ₹242.24 crores).

1.2 Capital Adequacy Ratio

The Bank computes Capital Adequacy Ratio as per Basel III Capital Regulations issued by RBI.

Under Basel III Capital Regulations, the Bank has to maintain a Minimum Total Capital of 11.50% including Capital Conversion Buffer at 2.50%, of the total risk weighted assets. Out of the Minimum Total Capital (excluding CCB of 2.50%), at least 5.50% of risk weighted assets, shall be from Common Equity Tier 1 capital and at least 7.00% from Tier 1 capital. The capital adequacy ratio of the Bank is set out below.

(₹ in crore)

Sr. No.	Particulars	March 31, 2025	March 31, 2024
i)	Common Equity Tier 1 capital (CET 1)	63,341.88	60,710.52
ii)	Additional Tier 1 capital	-	-
iii)	Tier 1 capital (i + ii)	63,341.88	60,710.52
iv)	Tier 2 capital	4,780.83	5,405.06
v)	Total capital (Tier 1+Tier 2)	68,122.71	66,115.58
vi)	Total Risk Weighted Assets (RWAs)	4,19,535.45	3,83,660.91
vii)	CET 1 Ratio (CET 1 as a percentage of RWAs)	15.10%	15.82%
viii)	Tier 1 Ratio (Tier 1 capital as a percentage of RWAs)	15.10%	15.82%
ix)	Tier 2 Ratio (Tier 2 capital as a percentage of RWAs)	1.14%	1.41%
x)	Capital to Risk Weighted Assets Ratio (CRAR) (Total Capital as a percentage of RWAs)	16.24%	17.23%
xi)	Leverage Ratio	9.55%	9.78%
xii)	Percentage of the shareholding of Government of India	0.00%	0.00%
xiii)	Amount of capital raised during the year (including share premium)	61.45	244.66
xiv)	Amount of non-equity Tier 1 capital raised during the year, of which	-	-
a)	Basel III compliant Perpetual Non-Cumulative Preference Shares	-	-
b)	Basel III compliant Perpetual Debt Instruments	-	-
xv)	Amount of Tier 2 capital raised during the year, of which	-	-
a)	Basel III compliant Perpetual Non-Cumulative Preference Shares	-	-
b)	Basel III compliant Debt Capital Instruments	-	-

During the current year and previous year, the Bank has not raised any non-equity Tier 1 and Tier 2 capital.

During the current year bank has not redeemed any Tier I and Tier II capital. During the Previous year, the Bank has redeemed unsecured, redeemable, subordinated Tier 1 Basel III compliant non-convertible taxable Bonds by exercising the call option on March 28, 2024 of ₹1,489.90 crores.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

2. Investments

2.1 Composition of Investment Portfolio

As at March 31, 2025

(₹ in crore)

	Investments in India						Investments outside India				
	Government Securities	Other Approved Securities	Shares	Debentures and Bonds	Subsidiaries and/or joint ventures	Others	Investments in India	Government securities (including local authorities)	Others	Investments outside India	Total Investment
Held to Maturity											
Gross	90,137.49	-	-	462.96	-	-	90,600.45	-	-	-	90,600.45
Less: Provision for non-performing Investments (NPI)	-	-	-	-	-	-	-	-	-	-	-
Net	90,137.49	-	-	462.96	-	-	90,600.45	-	-	-	90,600.45
Available for Sale											
Gross	5,981.61	-	125.64	48.00	-	1,123.33	7,278.58	254.05	308.85	562.90	7,841.48
Add/Less: Provision for appreciation/ (depreciation) and NPI	53.98	-	(48.36)	(48.00)	-	13.05	(29.33)	-	2.20	2.20	(27.13)
Net	6,035.59	-	77.28	-	-	1,136.38	7,249.25	254.05	311.05	565.10	7,814.35
Held for Trading											
Gross	7,154.06	-	-	425.27	-	48.09	7,627.42	-	-	-	7,627.42
Add/Less: Provision for appreciation/ (depreciation) and NPI	14.80	-	-	2.21	-	-	17.01	-	-	-	17.01
Net	7,168.86	-	-	427.48	-	48.09	7,644.43	-	-	-	7,644.43
FVTPL											
Gross:	-	-	158.01	499.67	-	8,666.74	9,324.42	-	56.12	56.12	9,380.54
Add/Less: Provision for appreciation/ (depreciation) and NPI	-	-	22.86	12.37	-	(965.79)	(930.56)	-	(56.12)	(56.12)	(986.68)
Net	-	-	180.87	512.04	-	7,700.95	8,393.86	-	-	-	8,393.86
Subsidiaries & Joint venture											
Gross:	-	-	-	-	43.71	-	43.71	-	-	-	43.71
Less: Provision for depreciation and NPI	-	-	-	-	-	-	-	-	-	-	-
Net	-	-	-	-	43.71	-	43.71	-	-	-	43.71
Total Investments	1,03,273.16	-	283.65	1,435.90	43.71	9,838.16	1,14,874.58	254.05	364.97	619.02	1,15,493.62
Add/Less: Provision for appreciation/ (depreciation) and NPI	68.78	-	(25.50)	(33.42)	-	(952.74)	(942.88)	-	(53.92)	(53.92)	(996.80)
Net	1,03,341.94	-	258.15	1,402.48	43.71	8,885.42	1,13,931.70	254.05	311.05	565.10	1,14,496.80

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

As at March 31, 2024

	Investments in India						Investments outside India			
	Government Securities	Other Approved Securities	Shares	Debentures and Bonds	Subsidiaries and/or joint ventures	Others	Total Investments in India	Government securities (including local authorities)	Others	Total Investments outside India
Held to Maturity										
Gross	80,220.77	-	0.94	-	43.70	-	80,265.41	-	-	80,265.41
Less: Provision for non-performing Investments (NPI)	-	-	-	-	-	-	-	-	-	-
Net	80,220.77	-	0.94	-	43.70	-	80,265.41	-	-	80,265.41
Available for Sale										
Gross	16,247.22	-	194.20	127.90	-	10,716.90	27,286.21	165.05	15.88	180.93
Less: Provision for depreciation and NPI	-	-	(28.16)	(69.14)	-	(1,108.52)	(1,205.82)	-	(0.03)	(0.03)
Net	16,247.22	-	166.04	58.76	-	9,608.38	26,080.38	165.05	15.85	180.90
Held for Trading										
Gross	-	-	-	-	-	-	-	-	-	-
Less: Provision for depreciation and NPI	-	-	-	-	-	-	-	-	-	-
Net	-	-	-	-	-	-	-	-	-	-
Total Investments	96,467.98	-	195.14	127.90	43.70	10,716.90	1,07,551.63	165.05	15.88	180.93
Less: Provision for depreciation and NPI	-	-	(28.16)	(69.14)	-	(1,108.52)	(1,205.82)	-	(0.03)	(0.03)
Net	96,467.98	-	166.98	58.76	43.70	9,608.38	1,06,345.81	165.05	15.85	180.90

The RBI vide its Master Direction dated September 12, 2023, issued revised norms for the classification, valuation and operation of investment portfolio of Banks, which became applicable from April 01, 2024. The investment portfolio was classified under held to maturity (HTM), available for sale (AFS) and held for trading (HFT) categories till March 31, 2024. The revised norms is a principle based classification of investment portfolio and a symmetric treatment of fair value gain and losses. Accordingly, as prescribed in the revised norms, the Bank has classified investment portfolio as on April 01, 2024 under the category of HTM, AFS, and fair value through profit and loss (FVTPL) with HFT as a sub-category of FVTPL, subsidiaries and associates and from that date, measures and values the investment portfolio under the revised framework. Consequently on April 1, 2024, the Bank had recognized a net gain of ₹165.26 crores (net of taxes) which has been credited to the General Reserve. Amounts of corresponding previous year are not comparable.

Further, effective April 1, 2024, the cost of investments is computed using the First In First Out (FIFO) method, replacing the earlier practice of using the Weighted Average Cost method, as it will give more accurate picture of the carrying value of investments. Since the effect of such change is impracticable to ascertain, accordingly the Bank has not ascertained the effect of such change on the increase/decrease cost of investments.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

2.2 Movement of Provisions for Depreciation on Investments and Investment Fluctuation Reserve (IFR)

(₹ in crore)

Sr. No.	Particulars	March 31, 2025	March 31, 2024
i)	Movement of provisions held towards depreciation on investments		
a)	Opening balance	1,205.85	1,323.10
b)	Add: Provisions made during the year	209.54	569.74
c)	Less: Write off / write back of excess provisions during the year	418.58	686.99
d)	Closing balance	996.81	1,205.85
ii)	Movement of Investment Fluctuation Reserve		
a)	Opening balance	554.68	354.68
b)	Add: Amount transferred during the year	-	200.00
c)	Less: Drawdown	-	-
d)	Closing balance	554.68	554.68
iii)	Closing balance in IFR as a percentage of closing balance of investments in AFS and HFT/Current category	2.23%	2.02%

2.3 Details of Repo / Reverse Repo including Liquidity Adjustment Facility (LAF) and Marginal Standing Facility (MSF) (in face value and market value terms)

(₹ in crore)

	Minimum outstanding during the year		Maximum outstanding during the year		Daily average outstanding during the year		Balance as at the year end	
Year ended March 31, 2025	FV	MV	FV	MV	FV	MV	FV	MV
Securities sold under report								
i) Government Securities	-	-	20,232.08	20,512.04	2,198.00	2,232.32	-	-
ii) Corporate Debt Securities	-	-	-	-	-	-	-	-
iii) Any Other Securities	-	-	-	-	-	-	-	-
Securities purchased under reverse report								
i) Government Securities	-	-	17,877.57	17,788.10	4,115.65	4,125.78	4,702.72	4,672.81
ii) Corporate Debt Securities	-	-	-	-	-	-	-	-
iii) Any Other Securities	-	-	-	-	-	-	-	-

	Minimum outstanding during the year		Maximum outstanding during the year		Daily average outstanding during the year		Balance as at the year end	
Year ended March 31, 24	FV	MV	FV	MV	FV	MV	FV	MV
Securities sold under report								
i) Government Securities	-	-	15,822.28	15,759.62	1,356.41	1,348.44	-	-
ii) Corporate Debt Securities	-	-	-	-	-	-	-	-
iii) Any Other Securities	-	-	-	-	-	-	-	-
Securities purchased under reverse report								
i) Government Securities	-	-	19,983.92	19,850.76	3,798.64	3,719.14	4,461.73	4,424.24
ii) Corporate Debt Securities	-	-	-	-	-	-	-	-
iii) Any Other Securities	-	-	-	-	-	-	-	-

In line with RBI guidelines, Reverse Repo amounting to ₹4,493.67 crores (previous year ₹184.45 crores) classified under advances as same is having original maturity of more than 14 days.

Note: The above disclosure does not include SDF transactions.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

2.4 Issuer composition of Non-SLR investments as at March 31, 2025

(₹ in crore)

Sr No.	Issuer	Amount	Extent of private placement	Extent of 'below investment grade' securities	Extent of 'unrated' securities	Extent of 'unlisted' securities
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Public Sector Undertakings	250.56	36.18	-	-	-
2	Financial Institutions	425.27	99.94	-	-	-
3	Banks	142.56	-	-	-	-
4	Private corporates	1,314.22	1,130.39	-	104.12	499.67
5	Subsidiaries / Joint Ventures	43.71	43.71	-	-	-
6	Others	10,044.12	7,774.28	-	-	-
7	Provision held towards depreciation	(1,065.59)				
Total		11,154.85	9,084.50	-	104.12	499.67

Issuer composition of Non-SLR investments as at March 31, 2024

(₹ in crore)

Sr No.	Issuer	Amount	Extent of private placement	Extent of 'below investment grade' securities	Extent of 'unrated' securities	Extent of 'unlisted' securities
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Public Sector Undertakings	-	-	-	-	-
2	Financial Institutions	622.42	199.53	-	-	-
3	Banks	7,670.95	3,123.28			
4	Private corporates	316.29	156.41		68.46	
5	Subsidiaries / Joint Ventures	43.70	43.70	-	-	-
6	Others	2,611.21	154.13	-	-	15.00
7	Provision held towards depreciation	(1,205.85)				
Total		10,058.72	3,677.05		68.46	15.00

Notes:

- (1) Amounts reported under columns 4, 5, 6 and 7 are not mutually exclusive.
- (2) Column 7 excludes Investments in equity shares (including investment in subsidiary and associate entity), Investment in venture capital funds, Investments in Certificate of Deposit, Investment in Commercial Paper, and securities acquired by way of conversion of debt.

2.5 Non-performing Non-SLR investments

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Opening balance	76.17	76.15
Additions during the year	60.51	0.02
Reductions / Redemption during the year	-	-
Closing balance	136.68	76.17
Total provisions held	132.28	76.16

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

2.6 Sale / transfer from HTM category

During the year ended March 31, 2025, and the year ended March 31, 2024, the value of sale and transfer of securities to/from HTM category, excluding one-time transfer of securities from HTM and sale to RBI on account of Open Market Operation (OMO)/ Conversion/ switch auctions, has not exceeded 5% of the book value of investments held in HTM category at the beginning of the year. Hence, in accordance with RBI guidelines, specific disclosures on book value, market value, and provisions if any, relating to such sale and transfers are not applicable.

2.7 Government securities lending transactions during the year ended March 31, 2025 is Nil.

3. Derivatives

3.1 Interest Rate Swaps, Forward Rate Agreements and Cross Currency Swaps:

Bank offers derivative products such as IRS, FRA and CCS to its customers to enable them to hedge their interest rate risk and currency risk within the prevalent regulatory guidelines.

An IRS is a financial contract between two parties exchanging or swapping a stream of interest payments for a 'notional principal' amount on multiple occasions during a specified period. The Bank deals in interest rate benchmarks like Mumbai Inter-Bank Offered Rate (MIBOR), Modified Mumbai Inter-Bank Forward Offer Rate (Mod MIFOR) and Alternative Reference Rates (ARR) like Sterling Overnight Index Average (SONIA), Secured Overnight Financing Rate (SOFR), EURO Short term rate (ESTR), Tokyo Overnight Average Rate (TONAR), etc.

A FRA is a financial contract between two parties to exchange interest payments for 'notional principal' amount on settlement date, for a specified period from start date to maturity date. Accordingly, on the settlement date cash payments based on contract rate and the settlement rate, which is the agreed bench-mark/reference rate prevailing on the settlement date, are made by the parties to one another. Bond Forward Rate Agreement (Bond-FRA) is a derivative contract where two parties agree to exchange the difference between a fixed price (determined today) and the actual market price of a specific bond at a future date.

A CCS is a financial contract between two parties primarily exchanging interest payments/principal, wherein interest payments/principal in one currency would be exchanged for interest payments/principal in another currency. These contracts are subject to the risks of changes in market interest rates and currency rates as well as the settlement risk with the counterparties.

Details of the IRS/FRA and CCS contracts are as under:

(₹ in crore)		
Particulars	March 31, 2025	March 31, 2024
(i) The Notional principal of swap agreements	6,96,350.19	8,10,152.12
(ii) Losses which would be incurred if counter parties failed to fulfill their obligations under the agreements#	5,341.64	5,588.16
(iii) Collateral required by the Bank upon entering into swaps	-	-
(iv) Concentration of credit risk arising from the swaps – With Banks#	45.39%	45.89%
(v) The Fair value of the swap book	2,983.84	1,767.80

The credit exposure includes exposure arising out of IRS, FRA and CCS contracts. However, generally, the collaterals provided by the counterparties are not specifically earmarked towards specific derivative products, and hence the amount of collateral required by the Bank upon entering into swaps is reported Nil.

Concentration of credit risk based on Current Exposure Method arising from IRS / FRA / CCS with Banks (i.e. CEM for IRS / FRA/CCS for Banks as % of total CEM for IRS / FRA/CCS) as at March 31, 2025 and March 31, 2024. Trades with QCCP (i.e. CCIL, NSE and BSE) has not been considered. Further, as the collateral is received at counterparty-wise and not product or deal-wise, collateral netting off has not been considered while arriving credit exposure.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

The nature and terms of Interest Rate Swaps outstanding as on March 31, 2025, are set out below:

(₹ in crore)

Nature	No.	Notional Principal	Benchmark	Terms
Hedging	3	304.50	SOFR	Fixed Receivable vs Floating Payable
Hedging	3	304.50	SOFR	Floating Receivable vs Fixed payable
Trading	22	424.26	EURIBOR	Fixed Receivable vs Floating Payable
Trading	2	184.18	EURIBOR	Floating Receivable vs Fixed payable
Trading	22	4,672.66	LIBOR	Fixed Receivable vs Floating Payable
Trading	33	5,173.94	LIBOR	Floating Receivable vs Fixed payable
Trading	11	2,802.08	LIBOR	Floating Receivable vs Floating Payable
Trading	4,445	2,02,827.50	MIBOR	Fixed Receivable vs Floating Payable
Trading	4,314	2,02,280.32	MIBOR	Floating Receivable vs Fixed payable
Trading	5	1,562.10	MIBOR	Floating Receivable vs Floating payable
Trading	533	43,852.95	MIFOR	Fixed Receivable vs Floating Payable
Trading	348	27,458.37	MIFOR	Floating Receivable vs Fixed Payable
Trading	340	73,863.82	SOFR	Fixed Receivable vs Floating Payable
Trading	372	78,557.88	SOFR	Floating Receivable vs Fixed Payable
Trading	34	11,815.37	SOFR	Floating Receivable vs Floating Payable
Trading	6	31.00	SONIA	Fixed Receivable vs Floating Payable
Trading	1	55.00	T-Bill	Floating Receivable vs Fixed payable
Trading	2	232.71	TONAR	Floating Receivable vs Fixed payable
Total	10,496	6,56,403.14		

The nature and terms of Interest Rate Swaps outstanding as on March 31, 2024, are set out below:

(₹ in crore)

Nature	No.	Notional Principal	Benchmark	Terms
Hedging	1	68.24	LIBOR	Fixed Receivable vs Floating Payable
Hedging	4	735.01	SOFR	Fixed Receivable vs Floating Payable
Hedging	5	803.25	SOFR	Floating Receivable vs Fixed payable
Trading	15	24.87	EURIBOR	Fixed Receivable vs Floating Payable
Trading	1	89.88	EURIBOR	Floating Receivable vs Fixed payable
Trading	40	10,998.33	LIBOR	Fixed Receivable vs Floating Payable
Trading	64	10,538.21	LIBOR	Floating Receivable vs Fixed payable
Trading	13	3,130.40	LIBOR	Floating Receivable vs Floating Payable
Trading	5,631	2,56,590.68	MIBOR	Fixed Receivable vs Floating Payable
Trading	5,332	2,56,759.73	MIBOR	Floating Receivable vs Fixed payable
Trading	495	40,468.19	MIFOR	Fixed Receivable vs Floating Payable
Trading	345	27,243.25	MIFOR	Floating Receivable vs Fixed payable
Trading	315	76,360.35	SOFR	Fixed Receivable vs Floating Payable
Trading	310	81,149.30	SOFR	Floating Receivable vs Fixed payable
Trading	34	11,848.96	SOFR	Floating Receivable vs Floating Payable
Trading	4	2.12	SONIA	Fixed Receivable vs Floating Payable
Trading	1	75.00	T-Bill	Floating Receivable vs Fixed payable
Total	12,610	7,76,885.77		

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

The nature and terms of Cross Currency Swaps outstanding as on March 31, 2025, are set out below:

(₹ in crore)

Nature	No.	Notional Principal	Benchmark	Terms
Hedging	1	704.31	NA	Fixed Receivable vs Fixed Payable (Cross Currency Swap)
Hedging	12	5,221.75	NA	Fixed Receivable vs Fixed Payable (Principal Only Swap)
Trading	1	36.52	ESTR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	4	167.91	EURIBOR	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	1	98.27	EURIBOR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	3	223.88	EURIBOR vs SOFR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Trading	3	470.11	LIBOR	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	10	1,421.42	LIBOR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	1	10.34	LIBOR vs EURIBOR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Trading	6	108.94	MIBOR	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	1	854.75	MIBOR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	59	4,369.19	NA	Fixed Receivable vs Fixed Payable (Cross Currency Swap)
Trading	3	1,193.28	NA	Fixed Receivable vs Fixed Payable (Principal Only Swap)
Trading	1	231.88	NA	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	1	18.42	NA	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	4	71.85	NA	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	2	503.45	SOFR	Fixed Receivable vs Floating Payable (Coupon Only Swap)
Trading	63	9,948.57	SOFR	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	71	11,498.37	SOFR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	9	1,275.23	SOFR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Trading	1	16.18	SOFR vs EURIBOR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Trading	7	1,374.21	SOFR vs MIBOR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Total	264	39,818.82		

The nature and terms of Cross Currency Swaps outstanding as on March 31, 2024, are set out below:

(₹ in crore)

Nature	No.	Notional Principal	Benchmark	Terms
Hedging	16	6,177.53	NA	Fixed Receivable vs Fixed Payable (Principal Only Swap)
Trading	1	51.48	ESTR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	3	149.95	EURIBOR	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	1	98.13	EURIBOR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	3	249.05	EURIBOR vs SOFR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Trading	18	2,425.80	LIBOR	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	12	1,942.00	LIBOR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	1	21.01	LIBOR vs EURIBOR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Trading	2	64.67	MIBOR	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	1	786.93	MIBOR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	87	2,809.94	NA	Fixed Receivable vs Fixed Payable (Cross Currency Swap)
Trading	4	495.75	NA	Fixed Receivable vs Fixed Payable (Principal Only Swap)
Trading	1	17.84	NA	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	3	58.41	NA	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	1	26.72	SOFR	Fixed Receivable vs Floating Payable (Coupon Only Swap)
Trading	35	4,787.57	SOFR	Fixed Receivable vs Floating Payable (Cross Currency Swap)
Trading	57	9,272.25	SOFR	Floating Receivable vs Fixed Payable (Cross Currency Swap)
Trading	11	1,493.32	SOFR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Trading	1	23.53	SOFR vs EURIBOR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Trading	7	2,001.72	SOFR vs MIBOR	Floating Receivable vs Floating Payable (Cross Currency Swap)
Total	265	32,953.60		

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

The nature and terms of Cap Floor outstanding as on March 31, 2025 are set out below:

(₹ in crore)

Nature	No.	Notional Principal	Benchmark	Terms
Hedging	1	128.21	LIBOR	Fix Payable vs Float Receivable (Collar)
Total	1	128.21		

The nature and terms of Cap Floor outstanding as on March 31, 2024 are set out below:

(₹ in crore)

Nature	No.	Notional Principal	Benchmark	Terms
Hedging	1	312.77	LIBOR	Fixed Payable vs Floating Receivable (Collar)
Total	1	312.77		

Forward Rate Agreement (FRA) outstanding is 594.62 crore as on March 31, 2025, and March 31, 2024, was Nil.

3.2 Exchange Traded Interest Rate Derivatives

The Exchange Traded Interest Rate Derivatives undertaken during the year ended March 31, 2025, and March 31, 2024, was Nil.

3.3 Risk Exposure in Derivatives

Derivatives are financial instruments whose characteristics are derived from an underlying asset, or from interest and exchange rates or indices. Derivatives Policy approved by the Board of Directors defines the framework for carrying out derivatives business and lays down policies and processes to measure, monitor and report risk arising from derivative transactions. The policy provides for appropriate risk limits for different derivative products and action to be initiated in case of breaches. As part of the Derivatives Policy, the Bank has a Product Suitability and Customer Appropriateness Policy, which is used to classify customers on the basis of their need for various derivative products and their competence in understanding such products and the attendant risks involved.

The Bank undertakes derivative transactions for hedging customers' exposure, hedging the Bank's own exposure, as well as for trading purposes, wherever permitted by RBI. The customers use these derivative products to hedge their forex and interest rate exposures, in accordance with extant regulatory guidelines. The Bank has a policy on assessing the collateral required for undertaking derivative transactions with clients as well as counterparty Banks. The credit appraisal process determines the collateral requirements. The Bank retains the right to terminate transactions as a risk mitigation measure in certain circumstances.

The use of derivatives for hedging purposes is governed by the board approved Derivative policy. Bank enters into Forwards and other derivative instruments such as Principal Only Swap (POS), etc. to hedge FX risk arising from its on-balance sheet liabilities such as foreign currency deposits and borrowings. The effectiveness is assessed at inception of the hedge and quarterly thereafter. The tenor of hedging instrument may be less than or equal to the tenor of underlying hedged asset or liability. Gains or losses arising from hedge ineffectiveness, if any, are recognized in the profit and loss Account. Guidance Note on accounting for derivative contracts and Accounting Standard 11 is applicable to all derivative contracts entered into by the Bank. Forward exchange contract or another financial instrument that is in substance a forward exchange contract i.e. Principal only Swap (POS), etc., which are not intended for trading or speculation purposes, to establish the amount of the reporting currency required or available at the settlement date of a transaction are accounted for in line with AS 11. The premium or discount arising at the inception of such a forward exchange contract is amortized as expense or income over the life of the contract. Exchange differences on such contracts are recognized in the statement of profit and loss in the reporting period in which the exchange rates change. Derivatives for market making purpose are marked to market and the resulting gain/loss is recorded in the Profit and Loss Account.

Risk Management Department of the Bank is responsible for measuring, reporting and monitoring risk arising from derivatives transactions. It functions independent of Treasury Business Department and undertakes the following activities:

- Monitoring risk utilization on derivatives portfolio against prescribed limits on a daily basis;
- Daily review of product-wise profitability and activity reports for derivatives operations;
- Daily submission of MIS to the Top Management

The Risk Management function applies many quantitative tools and methods such as Value at Risk, PV01, Greeks, stop-loss limits and counterparty limits.

Refer Note 17.5 for the accounting policy on derivatives.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

The following table presents quantitative disclosures relating to Derivatives:

(₹ in crore)

Sr. No.	Particulars	March 31, 2025		March 31, 2024	
		Currency derivatives	Interest rate derivatives	Currency derivatives	Interest rate derivatives
1	Derivatives (Notional Principal Amount) (Note 1 and 7)	6,57,895.55	6,58,408.11	7,74,720.27	7,82,779.56
	a) For hedging	54,260.64	128.21	6,177.53	1,919.26
	b) For trading	6,03,634.91	6,58,279.90	7,68,542.74	7,80,860.30
2	Marked to Market Positions (Note 2)				
	a) Asset (+)	6,074.26	4,939.72	6,686.25	5,228.06
	b) Liability (-)	(6,080.83)	(2,967.91)	(5,400.25)	(4,054.03)
3	Credit Exposure (Note 3)	23,906.64	10,158.81	25,279.94	12,557.80
4	Likely impact of one percentage change in interest rate (100*PV01) (Note 4 and 6)				
	a) on hedging derivatives	9.22	0.00	17.25	0.16
	b) on trading derivatives	2.68	72.58	105.87	111.04
5	Maximum and Minimum of 100*PV01 observed during the year (Note 5 and 6)				
	a) on hedging				
	Maximum	20.83	0.00	21.19	0.57
	Minimum	2.69	0.00	13.28	0.16
	b) on trading				
	Maximum	142.63	133.64	193.55	193.87
	Minimum	2.68	32.25	102.95	73.55

The notional principal amounts of derivatives reflect the volume of transactions outstanding as at the Balance Sheet date and do not represent the amounts at risk.

The swap contracts entered into for hedging purpose would have an opposite and off-setting impact with the underlying on balance sheet items

Note 1: Outstanding Notional principal amount of exchange traded currency future trades was Nil as at March 31, 2025 (Previous year was ₹68.39 cores).

Note 2: Marked to Market positions include interest accrued on the swaps.

Note 3: In respect of derivative contracts, the Bank has computed the exposure under the Current Exposure Method for counterparty credit risk capital computation based on the guidelines issued by RBI on "Bilateral Netting of Qualified Financial Contracts - Amendments to Prudential Guidelines" dated March 30, 2021 and any related amendments thereafter. However, for the purpose of calculating product-wise derivative exposure in table above, bank has calculated using Current Exposure Method ('CEM') without the impact of Bilateral Netting. As the collateral is received counterparty-wise and not product or deal-wise, collateral netting off has not been considered in the above credit exposure. Exposure includes trades with/guaranteed by the QCCP.

Note 4: PV01 for Currency Derivatives and Interest Rate Derivatives outstanding as at the year end.

Note 5: The Bank has computed the maximum and minimum of PV01 for the year based on the balances as at the end of every month.

Note 6: PV01 for Currency Derivatives and Interest Rate Derivatives are presented in absolute terms.

Note 7: Currency derivatives include forward exchange contracts, currency swaps, currency options and cross currency swaps; Interest rate derivatives include interest rate swaps, forward rate agreements including Bond FRA, Swaption and interest rate caps and floors.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

3.4 Credit Default Swaps

The Bank has not undertaken any transactions in Credit Default Swaps during the year ended March 31, 2025 (Previous year Nil).

4. Asset Quality

4.1 Classification of advances and provisions held

Classification of advances and provisions held as on March 31, 2025, are given below:

(₹ in crore)

Particulars	Standard Advances	Non-Performing Advances			Total Non-Performing Advances	Total
		Sub-standard	Doubtful	Loss		
Gross Standard Advances and NPAs						
Opening Balance	3,41,329.37	2,445.52	2,655.75	1,592.11	6,693.38	3,48,022.75
Add: Additions during the year					10,547.74	
Less: Reductions during the year*					6,194.72	
Closing balance	3,41,731.49	7,017.91	1,819.28	2,209.21	11,046.40	3,52,777.89
*Reductions in Gross NPAs due to:						
i) Upgradation					626.63	
ii) Recoveries (excluding recoveries from upgraded accounts)**					1,487.95	
iii) Technical/ Prudential Write-offs					3,575.21	
iv) Write-offs other than those under (iii) above					504.93	
** a) also includes sale to ARC/FI amounting to ₹610.47 crores						
b) also includes Conversion to Investment amounting to ₹59.41 crores						
Provisions (excluding Floating Provisions)						
Opening balance of provisions held	2,124.87	900.12	2,162.25	1,592.11	4,654.48	6,779.35
Add: Fresh provisions made during the year					7,772.26	
Less: Excess provision reversed/ Write-off loans					4,737.48	
Closing balance of provisions held	1,791.68	4,052.59	1,427.46	2,209.21	7,689.26	9,480.94
Net NPAs*						
Opening Balance		1,475.40	493.50	-	1,968.90	
Add: Fresh additions during the year					2,775.48	
Less: Reductions during the year					1,457.24	
Closing Balance		2,895.32	391.82	-	3,287.14	
*Floating provisions (₹70 crores) have been netted off against substandard advances to compute net NPAs						
Floating Provisions						
Opening Balance						70.00
Add: Additional provisions made during the year						-
Less: Amount drawn down during the year						-
Closing balance of floating provisions						70.00

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Particulars	Standard Advances	Non-Performing Advances			Total Non-Performing Advances	Total
		Sub-standard	Doubtful	Loss		
Technical write-offs and the recoveries made thereon						
Opening balance of Technical/ Prudential written-off accounts						3,477.42
Add: Technical/ Prudential write-offs during the year						3,575.21
Less: Recoveries/Reductions made from previously technical/ prudential written-off accounts during the year						330.59
Closing balance						6,722.04

Classification of advances and provisions held as on March 31, 2024, are given below:

(₹ in crore)

Particulars	Standard Advances	Non-Performing Advances			Total Non-Performing Advances	Total
		Sub-standard	Doubtful	Loss		
Gross Standard Advances and NPAs						
Opening Balance	2,88,208.72	2,080.62	2,573.70	1,171.95	5,826.27	2,94,034.99
Add: Additions during the year					6,033.05	
Less: Reductions during the year*					5,165.94	
Closing balance	3,41,329.37	2,445.52	2,655.75	1,592.11	6,693.38	3,48,022.75
*Reductions in Gross NPAs due to:						
i) Upgradation					853.17	
ii) Recoveries (excluding recoveries from upgraded accounts)**					1,842.17	
iii) Technical/ Prudential Write-offs					1,776.71	
iv) Write-offs other than those under (iii) above					693.89	
** also include sale to ARC/FI amounting to ₹918.78 crore						
Provisions (excluding Floating Provisions)						
Opening balance of provisions held	2,067.11	836.77	2,032.60	1,171.95	4,041.31	6,108.42
Add: Fresh provisions made during the year					4,033.26	
Less: Excess provision reversed/ Write-off loans					3,420.09	
Closing balance of provisions held	2,124.87	900.12	2,162.25	1,592.11	4,654.48	6,779.35
Net NPAs*						
Opening Balance		1,173.86	541.10	-	1,714.96	
Add: Fresh additions during the year					1,999.79	
Less: Reductions during the year					1,745.85	
Closing Balance		1,475.40	493.50	-	1,968.90	
* Floating provisions (₹70 crores) have been netted off against substandard advances to compute net NPAs						
Floating Provisions						
Opening Balance						70.00

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Particulars	Standard Advances	Non-Performing Advances			Total Non-Performing Advances	Total
		Sub-standard	Doubtful	Loss		
Add: Additional provisions made during the year						-
Less: Amount drawn down during the year						-
Closing balance of floating provisions						70.00
Technical write-offs and the recoveries made thereon						
Opening balance of Technical/ Prudential written-off accounts						1,834.22
Add: Technical/ Prudential write-offs during the year						1,776.71
Less: Recoveries/Reductions made from previously technical/ prudential written-off accounts during the year						133.51
Closing balance						3,477.42

Ratios	March 31, 2025	March 31, 2024
Gross NPA to Gross Advances	3.13%	1.92%
Net NPA to Net Advances	0.95%	0.57%
Provision coverage ratio (NPA Provision / Gross NPA)	70.24%	70.58%

Note: Standard advances provision includes provision created under various RBI guidelines like stress sector provision, provision for unhedged foreign currency exposure, provision under non permissible lending limit (NPLL), provision for delay in implementation of resolution plan and restructuring related provision.

4.2 Sector-wise advances and Gross NPAs

(₹ in crore)

Sr. No.	Particulars	March 31, 2025			March 31, 2024		
		Outstanding Total Advances	Gross NPAs	% of Gross NPAs to Total Advances in that sector	Outstanding Total Advances	Gross NPAs	% of Gross NPAs to Total Advances in that sector
A	Priority Sector						
1	Agriculture and allied activities	47,467.39	4,929.60	10.39%	51,556.62	2,039.61	3.96%
2	Advances to industries sector eligible as priority sector lending	14,115.95	283.19	2.01%	14,365.79	305.02	2.12%
	Of which (refer note below)						
a)	Chemicals & Chemical Products	*	*	*	772.81	24.99	3.23%
b)	Basic Metal & Metal Product	1,591.36	13.08	0.82%	1,640.96	11.68	0.71%
c)	Gems & Jewellery	1,833.64	4.30	0.23%	2,701.95	4.30	0.16%
d)	Infrastructure	312.50	2.30	0.74%	154.30	0.83	0.54%
3	Services	46,669.67	1,084.76	2.32%	38,151.41	774.71	2.03%
	Of which (refer note below)						
a)	Transport Operator's	25,101.36	388.91	1.55%	17,565.90	171.19	0.97%
b)	NBFC	*	*	*	88.22	-	-
c)	Trade	12,092.28	343.16	2.84%	*	*	*

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Sr. No.	Particulars	March 31, 2025			March 31, 2024		
		Outstanding Total Advances	Gross NPAs	% of Gross NPAs to Total Advances in that sector	Outstanding Total Advances	Gross NPAs	% of Gross NPAs to Total Advances in that sector
4	Personal loans	1,115.91	136.17	12.20%	1,532.01	81.58	5.33%
	Sub-total (A)	1,09,368.92	6,433.72	5.88%	1,05,605.83	3,200.92	3.03%
B	Non-Priority Sector						
1	Agriculture and allied activities	141.06	0.58	0.41%	-	-	-
2	Industry	51,688.51	878.20	1.70%	55,177.55	795.01	1.44%
	Of which (refer note below):						
a)	Chemicals & Chemical Products	*	*	*	8,125.53	0.94	0.01%
b)	Basic Metal & Metal Product	7,263.83	0.38	0.01%	7,247.26	0.08	0.00%
c)	Gems & Jewellery	5,421.13	1.24	0.02%	5,092.01	25.68	0.50%
d)	Infrastructure	11,321.16	131.51	1.16%	9,528.35	132.26	1.39%
3	Services	1,21,895.75	1,922.36	1.58%	1,38,259.39	1,768.34	1.28%
	Of which (refer note below)						
a)	Transport Operator's	38,051.80	480.43	1.26%	44,767.41	235.26	0.53%
b)	NBFC	*	*	*	20,578.75	-	-
c)	Trade	11,463.50	454.69	3.97%	*	*	*
4	Personal loans	69,683.65	1,811.54	2.60%	48,979.98	929.11	1.90%
	Of which (refer note below):						
a)	Vehicle Loans	27,100.31	589.37	2.17%	18,755.55	440.25	2.35%
b)	Credit Card	11,185.67	365.48	3.27%	10,803.50	267.90	2.48%
c)	Unsecured Personal Loans	10,476.64	144.13	1.38%	8,158.60	97.64	1.20%
d)	Advances against Fixed Deposit	*	*	*	7,279.87	1.29	0.02%
e)	Loans against Property	7,905.47	98.14	1.24%	*	*	*
	Sub-total (B)	2,43,408.96	4,612.68	1.90%	2,42,416.92	3,492.46	1.44%
	Total (A+B)	3,52,777.88	11,046.40	3.13%	3,48,022.75	6,693.38	1.92%

Note: Segments contributing in excess of 10% of the Sector as at March 31, 2025 of the respective years are individually listed.

*Chemicals & Chemical Products, Advances to NBFC's and Advance against Fixed Deposit constituted less than 10% of the total advances of the respective category as on March 31, 2025. Loan against property and trades is greater than 10% of the total advances of the respective category on March 31, 2025

4.3 Overseas Asset, NPAs and Revenue

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Total Assets*	4,676.01	5,008.60
Total NPAs	121.69	170.15
Total Revenue	431.75	588.78

*Assets for this purpose means net advances & investment.

4.4 Particulars of resolution plan and restructuring

During the year ended March 31, 2025, the Bank has implemented Resolution Plan in one NPA case with exposure of ₹177.81 crore and one standard account with exposure of ₹55 crores (Previous Year –Nil) in accordance with the RBI Circular dated June 7, 2019, on Prudential Revised Framework for Resolution of Stressed Assets ("Framework").

4.5 Divergence in Asset Classification and Provisioning for NPA

RBI vide circular no. DOR.ACC.REC.No.45 /21.04.018/2021-22 dated August 30, 2021 (updated as of April 01, 2025) on 'Master Direction on Financial Statements - Presentation and Disclosures', has directed that banks shall make suitable disclosures in the financial statement for the year ended March 31, 2025, if either or both of the following conditions are satisfied: (i.) the additional provisioning for NPAs assessed by Reserve Bank of India as part of its supervisory process (RBI Inspection conducted for the Bank's position as

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

on March 31, 2024), exceeds five per cent of the reported profit before provisions and contingencies for the reference period, and (ii.) the additional Gross NPAs identified by the Reserve Bank of India as part of its supervisory process (RBI Inspection conducted for the Bank's position as on March 31, 2024), exceed five per cent of the reported incremental Gross NPAs for the reference period

Based on the criteria mentioned in the RBI circulars, no disclosure on divergence in asset classification and provisioning for NPA is required with respect to RBI Supervisory Programme for Assessment of Risk and Capital completed during the year pertaining to the previous year ended March 31, 2024

4.6 Details of loan transferred/acquired during the year ended March 31, 2025, under the RBI Master Direction on Transfer of Loan Exposures dated September 24, 2021, are given below:

(i) Details of loans not in default acquired are given below:

(₹ in crore)

Mode of Acquisition	Loan Assignment cum Novation	
	During April 01, 2024 to March 31, 2025	During April 01, 2023 to March 31, 2024
Aggregate amount of loans acquired (₹ in crore)	65.85	-
Weighted average residual maturity (in years)	13.91	-
Weighted average holding period by originator (in years)	1.66	-
Retention of beneficial economic interest by the originator	10%	-
Tangible security coverage	100%	-
Rating wise distribution of loans acquired by value		
Unrated	100%	-
Aggregate amount of loans acquired (₹ in crore)	462.26	398.12
Weighted average residual maturity (in years)	4.17	5.04
Weighted average holding period by originator (in years)	0.31	0.58
Retention of beneficial economic interest by the originator	-	-
Tangible security coverage*	0%	100%
Rating wise distribution of loans acquired by value		
A+	57%	-
Unrated	43%	100%

* Of the total loans acquired ₹462.26 crores (Previous year ₹223.12 crores), was unsecured and the same has not been considered while calculating security coverage.

(ii) Details of loans not in default transferred are given below:

(₹ in crore)

Mode of Acquisition	Assignment	
	During April 01, 2024 to March 31, 2025	During April 01, 2023 to March 31, 2024
Aggregate amount of loans transfer (₹ in crore)	1,270.74	892.81
Weighted average residual maturity (in years)	14.42	10.28
Weighted average holding period by originator (in years)	1.07	1.66
Retention of beneficial economic interest by the originator	-	-
Tangible security coverage*	100%	100%
Rating wise distribution # of loans Transferred by value:		
AA	2%	-
A	35%	-
BBB	3%	-
A-	44%	4%
BBB+	-	28%
BBB-	-	6%
B+	-	17%
Unrated	16%	45%

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

* Of the total loans transferred ₹948.29 crores (Previous year ₹303.28 crores), was unsecured and the same has not been considered while calculating security coverage.

(iii) Details of Non-Performing Assets (NPAs) transferred

(₹ in crore)

Particulars	FY 2024-25			FY 2023-24		
	To Asset Reconstruction Companies (ARCs)	To Permitted transferees	To other transferees	To Asset Reconstruction Companies (ARCs)	To Permitted transferees	To other transferees
Number of Accounts	1,12,356	-	-	27,683	-	-
Aggregate principal outstanding of loans transferred (₹ in crore)#	1,660.66	-	-	1,344.38	-	-
Weighted average residual tenor of the loans transferred (in years)	1.71	-	-	2.34	-	-
Net book value of loans transferred (at the time of transfer) (₹ in crore)	650.84	-	-	990.15	-	-
Aggregate consideration (₹ in crore)	635.52	-	-	926.58	-	-
Additional consideration realized in respect of accounts transferred in earlier years (₹ in crore)*	52.55	-	-	253.08	-	-

#Includes written off loan amounting to ₹780.81 crores (Previous year – ₹0.10 crores)

* Including amount realized in written off trusts

The Bank has reversed the excess provision of ₹34.12 crores to Profit and Loss account on sale of the aforesaid loans

(iv) Bank has not acquired any Non-Performing Assets (NPAs) / Written off accounts during the period 1st April 2024 to 31st March 2025 (Previous year – Nil).

(v) Bank has not transferred any Special Mentioned Accounts (SMA) during the period 1st April 2024 to 31st March 2025. (Previous year – Nil).

(vi) Bank has not acquired any Special Mentioned Accounts (SMA) during the period 1st April 2024 to 31st March 2025. (Previous Year – Nil).

(vii) Details on recovery ratings assigned for Security Receipts:

(₹ in crore)

Recovery Rating	Anticipated recovery as per recovery rating	March 31, 2025 [^]	March 31, 2024 [^]
RR1*	100%-150%	639.57	807.45
RR2	75%-100%	738.81	1,195.48
RR3	50%-75%	622.29	84.19
RR4	25%-50%	-	71.85
RR5	0%-25%	-	103.38
Unrated	0%	-	-
Total		2,000.67	2,262.35

[^] Represents Gross book value

* Includes ₹141.62crores (previous year ₹404.14 crores) of Security Receipts (SR) on which, pursuant to regulatory norms, the ARC shall obtain initial rating of Security Receipts(SR) from a credit rating agency within a period of 6 months from the date of acquisition.

Bank is holding a total SR Provision of ₹1,079.34 crores (previous year ₹1,085.70 crores).

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

4.7 Provision pertaining to fraud accounts

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Number of frauds reported	11,163	15,664
Amount involved in frauds	227.87	140.12
- Out of which amount written off	0.00	0.81
Provisions made during the year (excluding write off)	50.83	7.33
Amount of unamortized provision debited from "other reserves" as at the end of the year	-	-

The number of frauds reported to RBI for the year 2024-25 includes 3,998 frauds (Previous year 2,329 cases) amounting to ₹40.33 crores (Previous year ₹46.74 crores), committed by the employees of Bharat Financial Inclusion Limited, the wholly owned Business Correspondent subsidiary of the Bank, pertaining to the clients of the Bank. The provisions made during the year represent the amount charged to the Profit and Loss Account of the Bank and does not include any charge or provision recognized by the said Bharat Financial Inclusion Limited in their financial statements.

4.8 Disclosure under Resolution Framework for COVID-19-related Stress for the financial year ended 2024-2025:

(₹ in crore)

Type of borrower	Exposure to accounts classified as Standard consequent to implementation of resolution plan – Position as at the beginning of April 01, 2024 (A)	Of (A), aggregate debt that slipped into NPA during the half-year*	Of (A) amount written off during the half-year	Of (A) amount paid by the borrowers during the half-year ^{\$}	Exposure to accounts classified as Standard consequent to implementation of resolution plan – Position as at the end of September 30, 2024
(i) Personal Loans	107.58	4.89	0.93	16.28	86.41
(i) Corporate persons	25.86	-	-	-	25.86
Of which MSMEs	-	-	-	-	-
(i) Others	397.14	24.24	2.97	107.72	265.18
Total	530.58	29.13	3.90	124.00	377.45

(₹ in crore)

Type of borrower	Exposure to accounts classified as Standard consequent to implementation of resolution plan – Position as at the beginning of October 01, 2024 (A)	Of (A), aggregate debt that slipped into NPA during the half-year*	Of (A) amount written off during the half-year	Of (A) amount paid by the borrowers during the half-year ^{\$}	Exposure to accounts classified as Standard consequent to implementation of resolution plan – Position as at the end of March 31, 2025
(i) Personal Loans	86.41	7.75	0.47	22.26	56.40
(i) Corporate persons	25.86	-	-	1.38	24.48
Of which MSMEs	-	-	-	-	-
(i) Others	265.18	39.76	0.91	90.80	134.62
Total	377.45	47.51	1.38	114.44	215.50

* Includes cases slipped to NPA and subsequently written off during the half year. \$ Amount paid by the borrower during the half year is net movement in the borrower account including additions due to interest capitalization (if any) Exposure in above table represents Fund and Non Fund Based credit exposure.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Disclosure under Resolution Framework for COVID-19-related Stress for the financial year ended 2023-2024:

(₹ in crore)

Type of borrower	Exposure to accounts classified as Standard consequent to implementation of resolution plan– Position as at the beginning of April 01, 2023 (A)	Of (A), aggregate debt that slipped into NPA during the half-year*	Of (A) amount written off during the half-year	Of (A) amount paid by the borrowers during the half-year [§]	Exposure to accounts classified as Standard consequent to implementation of resolution plan – Position as at the end of September 30, 2023
(i) Personal Loans	212.35	25.87	5.21	34.43	152.05
(i) Corporate persons	36.64	-	-	5.65	30.99
Of which MSMEs	-	-	-	-	-
(i) Others	950.99	115.75	12.39	275.71	559.53
Total	1,199.98	141.62	17.60	315.79	742.57

(₹ in crore)

Type of borrower	Exposure to accounts classified as Standard consequent to implementation of resolution plan– Position as at the beginning of October 01, 2023 (A)	Of (A), aggregate debt that slipped into NPA during the half-year*	Of (A) amount written off during the half-year	Of (A) amount paid by the borrowers during the half-year [§]	Exposure to accounts classified as Standard consequent to implementation of resolution plan – Position as at the end of March 31, 2024
(i) Personal Loans	152.05	10.62	1.78	33.85	107.58
(i) Corporate persons	30.99	-	-	5.13	25.86
Of which MSMEs	-	-	-	-	-
(i) Others	559.53	40.40	5.28	121.99	397.14
Total	742.57	51.02	7.06	160.97	530.58

* Includes cases slipped to NPA and subsequently written off during the half year.

§ Amount paid by the borrower during the half year is net movement in the borrower account including additions due to interest capitalization (if any)

Exposure in above table represents Fund and Non Fund Based credit exposure.

- 4.9 RBI vide a circular dated January 1, 2019, permitted a one-time restructuring of existing loans to Micro Small and Medium Enterprises (MSME) without a downgrade in the asset classification, and this facility was extended vide circular dated February 11, 2020, circular dated August 6, 2020, and circular dated May 5, 2021, subject to certain conditions. Details of such loans to MSMEs that are restructured under the extant guidelines and classified as standard are as below:

(₹ in crore except number of accounts)

Year ended	No. of accounts restructured*	Amount Outstanding– MSME Restructured facility	Amount Outstanding – Other facilities of the customer	Total
March 31, 2025	2,534	139.49	51.59	191.08
March 31, 2024	9,607	469.69	90.77	560.46

*Number of accounts restructured reported in the disclosure above is reported at borrower level

5. Asset Liability Management

5.1 Maturity Pattern of certain items of Assets and Liabilities

Schedule forming part of the Standalone Financial Statements for the year ended March 31, 2025

Assets and liabilities are classified in the maturity buckets based on the same estimates and assumptions as used by the Bank for compiling the return submitted to the RBI and relied upon by the joint statutory auditors ('the auditors').

As at March 31, 2025:

(₹ in crore)

	Day 1	2 to 7 days	8 to 14 days	15 to 30 days	31 days to 2 months	Over 2 months to 3 months	Over 3 months to 6 months	Over 6 months to 1 year	Over 1 year to 3 years	Over 3 years to 5 years	Over 5 years	Total
Deposits ¹	7,289.23	19,468.27	15,291.23	17,108.95	24,942.92	20,720.03	52,364.23	67,747.81	82,434.70	24,878.46	78,832.30	4,11,078.14
Loans and Advances ^{1*}	1,460.66	11,967.69	8,513.91	15,640.90	17,053.04	15,303.33	31,368.29	52,801.07	1,22,010.17	36,725.12	32,174.45	3,45,018.63
Investments ¹	31,181.38	1,551.69	2,784.05	3,812.47	4,186.99	4,911.64	9,059.96	15,791.70	20,203.62	6,030.91	14,982.39	1,14,496.80
Borrowings ¹	510.38	-	58.02	592.38	2,277.77	4,567.84	10,648.61	11,071.11	18,917.60	625.14	4,434.71	53,703.55
Foreign currency assets ²	5,426.79	3,382.32	960.27	1,060.51	2,206.43	1,849.07	6,735.65	659.54	1,100.59	289.83	70.10	23,741.10
Foreign currency liabilities ²	2,345.13	721.16	1,671.41	2,632.95	1,534.99	4,836.67	10,669.14	7,324.73	23,148.19	6,450.87	2,482.22	63,817.47

*Includes BRDS Borrowing of ₹1,000 Crores, BRDS Lending of ₹300 Crores, IBPC Borrowing of ₹5,556 Crores and Reverse Repo> 14Days of ₹4,494 Crores

1. Includes foreign currency balances.

2. Excludes off-balance sheet assets and liabilities

As at March 31, 2024:

(₹ in crore)

	Day 1	2 to 7 days	8 to 14 days	15 to 30 days	31 days to 2 months	Over 2 months to 3 months	Over 3 months to 6 months	Over 6 months to 1 year	Over 1 year to 3 years	Over 3 years to 5 years	Over 5 years	Total
Deposits ¹	1,828.96	11,612.22	14,255.10	11,709.87	14,856.17	15,119.87	29,509.91	78,421.01	91,160.37	30,845.60	85,473.83	3,84,792.91
Loans and Advances ^{1*}	615.74	10,599.93	9,249.78	12,260.77	17,118.36	22,998.91	32,459.47	54,335.29	1,21,861.21	35,320.85	26,477.96	3,43,298.27
Investments ¹	32,809.96	5,797.95	3,236.92	5,138.49	3,055.79	3,750.78	7,095.72	13,826.14	14,005.26	4,803.98	13,005.71	1,06,526.70
Borrowings ¹	91.85	23.17	463.42	720.00	983.96	1,705.57	3,617.01	6,896.74	25,969.28	2,785.89	4,354.52	47,611.41
Foreign currency assets ²	5,102.79	2,730.87	2,708.92	6,206.06	2,553.28	2,942.80	2,407.83	499.77	825.16	625.85	257.67	26,861.00
Foreign currency liabilities ²	2,005.13	445.25	398.23	367.58	665.79	2,099.13	5,434.05	4,872.03	17,456.35	11,689.67	6,673.20	52,106.41

* Includes BRDS net lending of ₹5,850 Crores,

1. Includes foreign currency balances.

2. Excludes off-balance sheet assets and liabilities

5.2 Liquidity Coverage Ratio (LCR)

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

The Bank has adopted the Basel III framework on liquidity standards, prescribed by the Reserve Bank of India (RBI) and has put in place requisite systems and processes to enable periodic automated computation and reporting of the Liquidity Coverage Ratio (LCR). The LCR is aimed at measuring and promoting the short-term resilience of the liquidity risk profile of banks by ensuring maintenance of sufficient High Quality Liquid Assets (HQLA) that can be easily and immediately converted into cash to meet the liquidity needs for a 30 calendar day liquidity stress scenario.

The LCR Ratio is calculated by dividing the Bank's stock of HQLA by its total net cash flows over a 30 calendar day stress period, measured on a daily basis for the following 30 days. The prime driver of LCR is determined by its HQLA and the proportion of retail and wholesale funding sources. The HQLA comprises of two parts, i.e. Level 1 HQLA constituents which are primarily cash, excess CRR, SLR securities in excess of the minimum SLR requirement and a portion of mandatory SLR as permitted by the RBI (under MSF and FALLCR) and Level 2 HQLA constituents which are investments in highly rated non-financial corporate bonds and listed equity investments considered with the prescribed regulatory haircuts. The average HQLA for the quarter ended March 31, 2025 was ₹1,06,499 crores, as against ₹94,773 crores for the quarter ended March 31, 2024. The Cash outflows are determined by multiplying the outstanding balances of the various types / categories of liabilities by the outflow run-off factor and the cash inflows are calculated by multiplying the outstanding balances of the various categories of contractual receivables by inflow run-offs at which they are expected to flow in. Expected derivative cash outflows and inflows are calculated for outstanding contracts in accordance with laid down valuation methodologies and regulatory guidelines. All significant outflows and inflows determined in accordance with the RBI guidelines and are included in the LCR computation as per the prescribed template. Other contractual funding and borrowings which are expected to run down in a 30-day time frame are included in the cash outflows. There are no intragroup exposures for the Bank.

The Bank has maintained LCR well above the minimum regulatory requirements during the FY 2024-25. The average LCR maintained by the Bank for the quarter ended March 31, 2025 was at 118.43% against 117.95% for the quarter ended March 31, 2024.

The Asset Liability Committee (ALCO) of the Bank is a decision-making unit responsible for implementing the liquidity and interest rate risk management strategies of the Bank in line with its risk management objectives and ensures adherence to the risk tolerance / limits set by the Board. Liquidity Risk Management of the Bank is centralized and is undertaken by the Asset Liability Management Function in the Global Markets Group in accordance with the Board approved policies.

The Bank's funding sources are diversified across various sources and tenors. The Bank monitors the concentration of funding from various counterparties and segments. The Bank adheres to the regulatory and internal limits on inter-bank liabilities and call money borrowings. Apart from LCR, the Risk Management Department measures and monitors the liquidity profile of the Bank with reference to the Board approved policy and regulatory limits and undertakes liquidity stress testing periodically.

Quantitative disclosure:

The following table gives the quantitative disclosures relating to LCR for the year ended March 31, 2025:

(₹ in crore)

	March 2025		December 2024		September 2024		June 2024	
	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)
High Quality Liquid Assets								
1 Total High Quality Liquid Assets (HQLA)		1,06,499.45		102,720.43		108,329.43		1,04,458.71
Cash Outflows								
2 Retail deposits and deposits from small business customers, of which:	1,86,502.92	18,231.68	180,539.29	17,621.93	173,608.88	16,932.71	1,66,567.86	16,230.27
(i) Stable deposits	8,372.24	418.61	8,639.99	432.00	8,563.53	428.18	8,530.40	426.52
(ii) Less stable deposits	1,78,130.68	17,813.07	171,899.30	17,189.93	165,045.35	16,504.53	1,58,037.46	15,803.75
3 Unsecured wholesale funding, of which:	1,43,917.83	81,322.17	146,795.44	82,531.38	149,071.29	86,114.65	1,38,307.59	78,559.22
(i) Operational deposits (all counterparties)	-	-	-	-	-	-	-	-
(ii) Non-operational deposits (all counterparties)	1,43,917.83	81,322.17	146,795.44	82,531.38	149,071.29	86,114.65	1,38,307.59	78,559.22
(iii) Unsecured debt								
4 Secured wholesale funding								

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

(₹ in crore)

	March 2025		December 2024		September 2024		June 2024	
	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)
5 Additional requirements, of which								
(i) Outflows related to derivative exposures and other collateral requirements	25,995.02	25,995.02	15,889.76	15,889.76	21,504.17	21,504.17	15,686.52	15,686.52
(ii) Outflows related to loss of funding on debt products								
(iii) Credit and liquidity facilities								
6 Other contractual funding obligations	9,833.91	9,833.91	10,472.72	10,472.72	10,056.95	10,056.95	14,340.77	14,340.77
7 Other contingent funding obligations	2,23,613.84	9,543.80	216,297.19	9,168.21	213,698.55	9,036.41	2,11,173.58	8,927.55
8 Total Cash Outflows		1,44,926.58		1,35,684.00		1,43,664.89		1,33,744.33
Cash Inflows								
9 Secured lending (e.g. reverse repos)	8,723.13	-	5,457.08	-	11,269.22	-	8,216.87	-
10 Inflows from fully performing exposures	66,033.68	54,980.27	57,931.15	48,310.14	60,124.71	51,917.98	58,775.88	47,837.35
11 Other cash inflows	38.89	19.44	-	-	-	-	-	-
12 Total Cash Inflows		54,999.71		48,310.14		51,917.98		47,837.35
13 Total HQLA		1,06,499.45		1,02,720.43		1,08,329.43		1,04,458.71
14 Total Net Cash Outflows		89,926.87		87,373.86		91,726.91		85,906.98
15 Liquidity Coverage Ratio (%)		118.43%		117.56%		118.10%		121.60%

The following table gives the quantitative disclosures relating to LCR for the year ended March 31, 2024:

(₹ in crore)

	March 2024		December 2023		September 2023		June 2023	
	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)
High Quality Liquid Assets								
1 Total High Quality Liquid Assets (HQLA)		94,772.82		91,898.45		86,240.58		94,765.50
Cash Outflows								
2 Retail deposits and deposits from small business customers, of which:	1,62,359.42	15,821.68	1,56,779.66	15,271.03	1,50,621.63	14,671.22	1,42,366.74	13,858.90
(i) Stable deposits	8,285.34	414.27	8,138.82	406.94	7,818.90	390.94	7,654.37	383.70
(ii) Less stable deposits	1,54,074.08	15,407.41	1,48,640.84	14,864.08	1,42,802.74	14,280.27	1,34,712.37	13,476.20
3 Unsecured wholesale funding, of which:	1,38,939.36	78,064.37	1,36,344.03	72,388.67	1,29,944.13	70,690.03	1,26,265.24	66,384.39
(i) Operational deposits (all counterparties)	-	-	-	-	-	-	-	-
(ii) Non-operational deposits (all counterparties)	1,38,939.36	78,064.37	1,36,344.03	72,388.67	1,29,944.13	70,690.03	1,26,265.24	66,384.39
(iii) Unsecured debt	-	-	-	-	-	-	-	-
4 Secured wholesale funding		-		-		-		-



Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

(₹ in crore)

	March 2024		December 2023		September 2023		June 2023	
	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)	Total Unweighted Value (average)	Total Weighted Value (average)
5 Additional requirements, of which								
(i) Outflows related to derivative exposures and other collateral requirements	20,243.47	20,243.47	19,453.17	19,453.17	18,894.63	18,894.63	17,534.13	17,512.27
(ii) Outflows related to loss of funding on debt products	-	-	-	-	-	-	-	-
(iii) Credit and liquidity facilities	-	-	-	-	-	-	-	-
6 Other contractual funding obligations	10,541.01	10,541.01	8,672.51	8,672.51	7,064.82	7,064.82	5,609.22	5,601.54
7 Other contingent funding obligations	2,04,121.17	8,611.95	2,07,590.98	8,780.55	2,00,533.18	8,467.63	1,94,395.00	8,206.00
8 Total Cash Outflows		1,33,282.47		1,24,565.92		1,19,788.53		1,11,563.11
Cash Inflows								
9 Secured lending (e.g. reverse repos)	6,071.75	-	4,820.24	-	5,939.23	-	17,253.94	-
10 Inflows from fully performing exposures	64,072.02	52,935.84	59,614.55	49,302.38	54,840.69	46,001.53	49,684.89	39,794.27
11 Other cash inflows	-	-	-	-	-	-	-	-
12 Total Cash Inflows		52,935.84		49,302.38		46,001.53		39,794.27
13 Total HQLA		94,772.82		91,898.45		86,240.58		94,765.50
14 Total Net Cash Outflows		80,346.63		75,263.55		73,787.00		71,768.84
15 Liquidity Coverage Ratio (%)		117.95%		122.10%		116.88%		132.04%

In addition to the disclosures on Liquidity Coverage Ratio (LCR) provided above, Bank is required to make disclosure on Net Stable Funding Ratio (NSFR) under the Basel III Framework. This disclosure is available on the Bank's website at the following link: <https://www.indusind.com/in/en/personal/regulatory-disclosure.html>. These disclosures have been relied upon by the auditors.

6. Exposures

6.1 Exposure to Real Estate Sector:

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
(a) Direct exposure		
(i) Residential Mortgages	18,117.05	13,520.27
Of which housing loans eligible for inclusion in priority sector advance ₹1,140.57 crores (Previous year ₹1,781.54 crores)]		
(ii) Commercial Real Estate	35,186.41	28,167.42
(iii) Investments in Mortgage-Backed Securities (MBS) and other securitized exposures:		
Residential	427.37	-
Commercial Real Estate	-	-
(b) Indirect exposure		
Fund based and non-fund-based exposures on National Housing Bank (NHB) and Housing Finance Companies (HFCs)	4,536.00	4,919.53
Total Exposure to Real Estate Sector	58,266.83	46,607.22

Direct exposure to Commercial Real Estate includes ₹25.45 crores (Previous Year ₹52.50 crores) in a Venture Capital Fund. In terms of RBI Guidelines, the invested amount forms part of Exposure to Capital Market also.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

6.2 Exposure to Capital Market:

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
(i) Direct investment in equity shares, convertible bonds, convertible debentures and units of equity oriented mutual funds the corpus of which is not exclusively invested in corporate debt*	679.15	150.26
(ii) Advances against shares/bonds/ debentures or other securities or on clean basis to individuals for investment in shares (including IPOs/ESOPs), convertible bonds, convertible debentures, and units of equity-oriented mutual funds	-	-
(iii) Advances for any other purposes where shares or convertible bonds or convertible debentures or units of equity oriented mutual funds are taken as primary security	1,437.97	1,035.31
(iv) Advances for any other purposes to the extent secured by the collateral security of shares or convertible bonds or convertible debentures or units of equity oriented mutual funds, i.e. where the primary security other than shares / convertible bonds/ convertible debentures/ units of equity oriented mutual funds does not fully cover the advances	1,810.04	3,416.80
(v) Secured and unsecured advances to stockbrokers and guarantees issued on behalf of stockbrokers and market makers	1,758.01	2,399.01
(vi) Loans sanctioned to corporates against the security of shares / bonds/ debentures or other securities or on clean basis for meeting promoter's contribution to the equity of new companies in anticipation of raising resources	-	-
(vii) Bridge loans to companies against expected equity flows/issues	-	-
viii) Underwriting commitments taken up by the banks in respect of primary issue of shares or convertible bonds or convertible debentures or units of equity oriented mutual funds	-	-
(ix) Financing to stockbrokers for margin trading	-	-
(x) All exposures to Venture Capital Funds (both registered and unregistered)	26.51	59.66
Total Exposure to Capital Market	5,711.68	7,061.05

*Excludes investment in equity shares on account of conversion of debt into equity as part of restructuring amounting to ₹75.75 crores as on 31st March, 2025 (previous year ₹85.88 crores) which are exempted from exposure to Capital Market.

6.3 Risk Category-wise exposure to country risk

(₹ in crore)

Risk category	March 31, 2025		March 31, 2024	
	Exposure (net)	Provision held	Exposure (net)	Provision held
Insignificant	13,020.82	-	13,645.96	-
Low	5,048.99	-	6,729.73	-
Moderately Low	2,797.62	-	1,271.75	-
Moderate	28.70	-	0.65	-
Moderately High	-	-	3.83	-
High	-	-	-	-
Very High	3.89	-	8.59	-
Total	20,900.02	-	21,660.51	-

Country Risk classification is in accordance with guidelines issued by Export Credit Guarantee Corporation of India Ltd. (ECGC)

6.4 Unsecured advances

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Total unsecured advances of the Bank	1,03,923.24	1,12,567.13
Out of the above, amount of advances for which intangible securities such as charge over the rights, licenses, authority, etc. have been taken	-	-
Estimated value of such intangible securities	-	-

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

6.5 Advances against book debts

Advances secured by tangible asset includes advances against book debts amounting to ₹57,294.10 crores (Previous year ₹61,116.94 crores) which have been derived based on consistent methodology/ practice applied from the past, and relied upon by the auditors.

6.6 Details of factoring exposure

The factoring exposure of the Bank as at March 31, 2025, is ₹6,526.17 crores (Previous year ₹4,829.27 crores).

6.7 Details of Intra-Group Exposure

(₹ in crore)		
Particulars	March 31, 2025	March 31, 2024
(i) Total amount of intra-group exposures	512.02	342.29
(ii) Total amount of top 20 intra-group exposures	512.02	342.29
(iii) Percentage of intra-group exposures to total exposure of the bank on borrowers/ customers	0.08%	0.06%
(iv) Details of breach of limits on intra-group exposures and regulatory action thereon, if any.	-	-

6.8 Unhedged Foreign Currency Exposure (UFCE) of Clients/ Borrowers

Currency induced credit risk refers to risk of inability of borrowers to service their debt obligations due to adverse movement in the exchange rates and corresponding changes in their book values of trade payables, loan payables, trade receivables, etc. Bank recognizes importance of adverse fluctuations of foreign exchange rates on profitability and financial position of borrowers who are exposed to currency risk.

In this regard, Bank had put in place Board approved policy & internal processes for monitoring and mitigation of currency induced credit risk of borrowers on account of un-hedged foreign currency exposures ("UFCE") which includes analysis in credit appraisal notes, risk assessment of borrowers having un-hedged foreign currency exposures based on likely loss / EBID ratio and incremental provisioning (over and above provision applicable for standard assets) made depending on the likely loss / EBID ratio as per regulatory guidelines.

The provision for standard assets as of March 31, 2025, included an amount of ₹68.79 crores (Previous year ₹62.43 crores) towards UFCE. Further, capital maintained under Basel III Capital Regulations, as of March 31, 2025, includes an amount of ₹295.47 crores (Previous year ₹123.07 crores) on account of UFCE, computed at the applicable risk weights.

6.9 Single Borrower limit and Group Borrower Limit

During the year ended March 31, 2025, and year ended March 31, 2024, the Bank's credit exposures to single borrowers and group borrowers were within the prudential limits prescribed by RBI.

7. Concentration of Deposits, Advances, Exposures and NPAs

7.1 Concentration of Deposits

(₹ in crore)		
Particulars	March 31, 2025	March 31, 2024
Total Deposits of twenty largest depositors (excl. CDs)	60,795.32	66,961.29
Percentage of Deposits of twenty largest depositors to Total Deposits of the Bank	14.79%	17.40%

7.2 Concentration of Advances

(₹ in crore)		
Particulars	March 31, 2025	March 31, 2024
Total Advances to twenty largest borrowers	48,550.83	51,135.20
Percentage of Advances of twenty largest borrowers to Total Advances of the Bank	7.70%	8.67%

Advances have been computed as per the definition of Credit Exposure including derivatives as prescribed in RBI Master Circular on Exposure Norms DBR. No. Dir.BC.12/13.03.00/2015-16 dated July 1, 2015.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

7.3 Concentration of Exposures

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Total Exposure to twenty largest borrowers / customers	55,446.05	51,265.20
Percentage of Exposure of twenty largest borrowers / customers to Total Exposure of the Bank on borrowers / customers	8.60%	8.50%

Exposures have been computed as per the definition in RBI Master Circular on Exposure Norms DBR. No. Dir. BC. 12/13.03.00/2015-16 dated July 1, 2015 and includes credit, derivatives and investment exposure.

7.4 Concentration of NPAs

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Total Exposure to the top twenty NPA accounts	1,932.10	1,716.21
Percentage of exposures to the twenty largest NPA exposure to total Gross NPAs	17.49%	25.64%

Note: Computed basis funded credit exposure. Non-funded and Investment exposure is ₹89.80 crores (Previous year - ₹33.68 crores).

8. During the year ended March 31, 2025, there was no sale of assets through securitization except sale of assets to ARC (Previous year Nil).
9. The Bank does not have any Off-Balance Sheet SPVs which is required to be consolidated as per accounting standards (Previous year Nil).

10. Transfers to Depositor Education and Awareness Fund (DEAF)

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Opening balance of amounts transferred to DEAF	156.42	126.17
Add: Amounts transferred during the year	26.49	32.90
Less: Amounts reimbursed by DEAF towards claims	(2.74)	(2.65)
Closing balance of amounts transferred to DEAF	180.17	156.42

Balances of the amount transferred to DEA Fund are included under 'Schedule 12 - Contingent Liabilities - Other items for which the bank is contingently liable'.

11. Disclosure relating to Complaints

a) Summary information on complaints received by the Bank from customers and from the Offices of Ombudsman:

No.	Particulars	March 31, 2025	March 31, 2024
	Complaints received by the Bank from its customer		
(1)	Number of complaints pending at the beginning of the year	2,052	961
(2)	Number of complaints received during the year*	69,204	35,436
(3)	Number of complaints disposed during the year	56,352	34,345
(3.1)	Of which, number of complaints rejected by the Bank	16,942	2,712
(4)	Number of complaints pending at the end of the year**	14,904	2,052
	Maintainable complaints received by the Bank from Offices of Banking Ombudsman (OBOs)		
(5)	Number of maintainable complaints received by the Bank from OBOs	6,563	4,289
(5.1)	Of 5, number of complaints resolved in favour of the Bank from OBOs*	2,923	1,818
(5.2)	Of 5, number of complaints resolved through conciliation/mediation/advisor issued by BOs.	3,638	2,471
(5.3)	Of 5, number of complaints resolved after passing of Awards by BOs against the Bank	2	-
(6)	Number of awards unimplemented within the stipulated time (other than those appealed)	-	-

*Number of BO complaints (including maintainable complaints) received during FY 24-25 are 10,858 complaints (Previous year 6,894 complaints), which is excluded from the above table.

**907 open complaints with respect to Banking Ombudsman as on March 31, 2025 (Previous year 503 open complaints) are excluded. Complaints resolved within next working day are excluded from the above table.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

b) Details of top five grounds of complaints received by the Bank from customers

Grounds of complaints	Number of complaints pending at the beginning of the year	Number of complaints received during the year	% increase / (decrease) in the no. of complaints received over the previous year	Number of complaints pending at the end of the year	Of 5, number of complaints pending beyond 30 days
(1)	(2)	(3)	(4)	(5)	(6)
March 31, 2025					
Account opening/difficulty in operation of accounts	796	19,089	107.81%	4,389	1,542
Loans and advances	421	15,574	145.96%	2,514	624
Internet/Mobile/ Electronic Banking	520	13,941	42.94%	2,953	607
Credit Cards	29	9,876	49.98%	2,601	565
Recovery Agents/Direct Sales Agents	10	3,503	178.24%	577	134
Others	276	7,221	211.12%	1,870	728
Total	2,052	69,204	95.29%	14,904	4,200

Grounds of complaints	Number of complaints pending at the beginning of the year	Number of complaints received during the year	% increase / (decrease) in the no. of complaints received over the previous year	Number of complaints pending at the end of the year	Of 5, number of complaints pending beyond 30 days
(1)	(2)	(3)	(4)	(5)	(6)
March 31, 2024					
Internet/Mobile/ Electronic Banking	80	9,753	305.70%	520	8
Account opening/ difficulty in operation of accounts	292	9,186	54.80%	796	32
Credit Cards	24	6,585	158.64%	29	-
Loans and advances	478	6,332	(44.27%)	421	104
Recovery Agents/Direct Sales Agents	-	1,259	81.15%	10	-
Others	87	2,321	51.10%	276	7
Total	961	35,436	45.27%	2,052	151

Note: Compiled by management and relied upon by the auditors.

12. Penalties imposed by RBI

During the FY 2024-25 The Reserve Bank of India imposed a monetary penalty of ₹27.30 lakh for opening savings deposit accounts in the name of ineligible entities based on findings from a statutory inspection of the bank's financial position as of March 31, 2023. This penalty was imposed due to violations of the Reserve Bank of India (Interest Rate on Deposits) Directions, 2016.

Reserve Bank of India imposed monetary penalties aggregating ₹80,000 (6 instances) for non-adherence to the regulatory guidelines pertaining to exchange of mutilated/soiled notes and coins during the incognito visits conducted by RBI officials at various Bank Branches

RBI had levied a total penalty of ₹19,150/- (25 instances) on account of the irregularities observed in the soiled note remittance received from IndusInd Bank Currency Chest. RBI had imposed monetary penalties aggregating ₹30,000/- on our two Currency Chests towards discrepancies / irregularities observed during the inspection of Currency Chest.

During the FY 2023-24, Reserve Bank of India imposed monetary penalties aggregating ₹1.20 lakh (10 instances) for non-adherence to the regulatory guidelines pertaining to exchange of mutilated/soiled notes and coins during the incognito visits conducted by RBI officials at various Bank Branches.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

13. Disclosure on Remuneration

Effective October 1, 2022, the Compensation Committee was merged with the Nomination and Remuneration Committee (NRC) and was renamed Compensation and Nomination & Remuneration Committee (C & NRC). The C & NRC presently comprises four members. All these members are Independent Directors including the Chairperson of the Committee. On aspects relating to remuneration, the mandate of the C & NRC is to establish, implement and maintain remuneration policies, procedures and practices that help to achieve effective alignment between remuneration and risks. The Compensation and Nomination & Remuneration Committee is mandated to oversee framing, review and implementation of the Compensation Policy of the Bank as per the RBI guidelines on Compensation of Whole Time Directors / Chief Executive Officers / Risk Takers and Control function staff. The C & NRC is also required to ensure that the cost to income ratio of the Bank supports the remuneration expense of the Bank consistent with the objective of maintaining sound capital adequacy ratio. The Compensation and Nomination & Remuneration Committee also reviews compensation policies of the Bank with a view to attract, retain and motivate talent. The Compensation and Nomination & Remuneration Committee also looks after the administration and superintendence of grant of Options under the Employee Stock Option Schemes.

Compensation Policy

From April 1, 2020 onwards, the Bank has implemented the RBI Guidelines on Compensation of Whole Time Directors / Chief Executive Officers / Material Risk Takers and Control Function Staff, issued vide circular dated November 4, 2019.

The Bank has formulated its Compensation Policy in alignment with the RBI guidelines, covering all components of compensation including Fixed pay, Perquisites, Performance bonus, Guaranteed bonus (joining / sign-on bonus), Share-linked instruments (Employee Stock Option Plan), Retirement benefits such as Provident Fund and Gratuity.

The key objectives of the policy are:

- (i) Benchmark employee compensation for various job positions and skills with that of the market.
- (ii) Maintain an optimal balance between Fixed and Variable pay
- (iii) Pay for 'Position, Performance and Person'.
- (iv) Be risk conscious and dissuade excessive risk taking (Focus on revenues and profits is balanced by emphasis on risk, operational health, compliance and governance).
- (v) Promote quality leadership development, integrity and ethics across the Bank
- (vi) Build employee ownership and long term association through Long term incentive plans (ESOPs, Deferred Bonus).
- (vii) Be compliant with all regulatory and statutory guidelines.

Some of the important features of the Compensation Policy are as follows:

- (i) Basis the RBI description of Material Risk Takers, the Bank defines Material Risk Takers (MRTs) as critical personnel belonging to the business line functions of Corporate & Commercial Banking, Global Markets, Gems and Jewellery, Consumer, Consumer Finance Division, etc. whose functioning and decisioning impacts the Bank materially on tangible performance aspects of Revenues, Costs, and Profits. The role of a Material Risk Taker is of strategic importance to the Bank and impacts the business performance of the Bank. The Material Risk Takers are identified in accordance with the qualitative and quantitative criteria specified by the RBI guidelines, such as nature of their role necessitating making risk related decisions, size of business portfolio, role criticality, criteria of remuneration cut-offs prescribed by the Bank or are amongst 0.3% of staff with highest remuneration in the Bank. The Risk controllers are defined as personnel critical to the functioning of the business support functions of Finance & Accounts, Risk, Credit, Operations, Human Resources, Inspection and Audit, Information Technology, Digital, Compliance, Investor Relations, Secretarial, Legal, Corporate Services, etc. These functions support the business line functions through back-office business processes and their functioning does not have a revenue impact through business generation. The role of a Risk controller is of strategic importance to the Bank and impacts the business processes of the Bank.

As a governance measure, the Bank applies similar Compensation Principles applicable to the WTDs / CEO / MRTs to the identified Risk Controllers of the Bank.

- (ii) In respect of WTDs / CEO / Material Risk Takers / Risk Controllers of the Bank, the Compensation policy provides for a reasonable annual increase in fixed pay in line with the market benchmarks. Their individual increments are linked to their annual performance rating. The quantum of overall annual increment for all eligible employees and increment percentages at various performance rating levels are decided on the basis of the financial performance of the Bank.
- (iii) The quantum of overall variable pay to be disbursed in a year for all eligible employees including the Material Risk Takers and Risk Controllers may vary from year to year on the basis of the financial performance of the Bank in the financial year. Deterioration in the financial performance of the Bank in a given Financial Year would lead to a contraction in the total variable compensation, which can even be reduced to zero.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

- (iv) Employee compensation is linked to performance. Annual Performance Rating for an employee is arrived on the basis of tangible performance against pre-set Key Results Areas (KRAs) / Goals at the beginning of the financial year.
- (v) The individual Variable pay is linked to the annual performance rating, and based on variable pay grids that outline variable pay as a percentage of Fixed Pay i.e. Cost to Company at various rating levels for a grade band. Exceptional Variable pay may be paid to select high performers on a case to case basis within the limits stipulated by the RBI guidelines.
- (vi) As per the new RBI Compensation policy effective April 01, 2020, the overall compensation of WTDs/CEOs/Material Risk Takers / Risk Controllers comprises Fixed Pay and Variable Pay. The Variable Pay for FY24 paid to the Material Risk Taker and Risk Controllers was a mix of cash and share linked instruments. The Bank followed the Variable pay composition and Deferral guidelines as per the RBI policy.
- (vii) The Bank has made applicable the malus / claw-back arrangements with the concerned employees. The criteria would be negative financial performance of the Bank and/or relevant line of business in any year, assessed divergence in the bank's provisioning of Non-Performing Assets (NPAs), material failure of risk management controls, breach of internal rules or regulations, integrity / staff accountability issues, etc As applicable, malus arrangement would adjust deferred remuneration before vesting and claw-back arrangement would adjust deferred remuneration after vesting.
- (viii) The Compensation Policy does not provide for guaranteed bonus or sign on bonus in cash. However, in case of select critical hires, joining / sign on bonus can be granted in form of pre-hiring ESOPs (a one-time grant made at the time of joining).
- (ix) The Compensation Policy does not provide for severance pay other than the accrued benefits of Gratuity, Provident Fund, Leave encashment wherever applicable, for any employee of the Bank. Retirement benefits in the form of Provident Fund and Gratuity are as per the Bank's HR policies which are in line with the statutory norms.
- (x) All Perquisites for WTDs / CEO / Material Risk Takers / Risk Controllers are laid down in the HR Policies of the Bank.
- (xi) For WTDs /CEO/ Material Risk Takers / Risk Controllers, share linked instruments such as ESOPs form a part of the Variable pay and are a part of the total compensation. For other employees, ESOPs do not form a part of the Variable Pay. ESOPs are very selectively granted to attract and retain talent. ESOP grant criteria include grade of the employee, criticality of the position in terms of business continuity and growth, market value of the position/ perceived future value creation, performance and behavioural track record of the employee.

Other Disclosures

	Year ended March 31, 2025	Year ended March 31, 2024
Number of meetings held by NRC during the financial year and remuneration paid to its members	During the year, 15 meetings of the Compensation and Nomination & Remuneration Committee were held. The members were paid aggregate sitting fees of ₹44,25,000 for the above-mentioned meetings.	During the year, 12 meetings of the Compensation and Nomination & Remuneration Committee were held. The members were paid aggregate sitting fees of ₹19,50,000 for the above-mentioned meetings
Number of employees having received a variable remuneration award during the financial year	18 employees belonging to the category of WTD / CEO / Material Risk Takers/Risk Controllers had received a variable remuneration award in FY 25. 16 employees got the Variable Pay grant for FY 24 in FY 25	12 employees belonging to the category of WTD / CEO / Material Risk Takers/Risk Controllers had received a variable remuneration award in FY 24. 12 employees got the Variable Pay grant for FY 23 in FY 24 and 1 employee got the Variable Pay grant for FY 22 in FY 24
Number and total amount of 'sign on' awards made during the financial year	-	-
Details of guaranteed bonus, if any, paid as sign on bonus	-	-
Details of severance pay in addition to the accrued benefits	-	-
Total amount of outstanding deferred remuneration split into cash, shares and share linked instruments and other forms	Total amount of outstanding deferred remuneration for FY 24 announced in FY 25: ₹19.46 crores (Cash: ₹4.74 crores, Fair Value of ESOPs : 14.72 crores)	Total amount of outstanding deferred remuneration for FY 22/FY 23 announced in FY 24: ₹28.90 crores (Cash: ₹6.85 crores, Fair Value of ESOPs : 22.05 crores)

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Total amount of deferred remuneration paid out in the financial year	There was a cash deferred remuneration paid during the Financial year 2024 – 25 of ₹9.61 crores. The fair value of Options granted in FY 22/FY23/FY24 and vested during FY 25 was ₹20.24 crores	There was a cash deferred remuneration paid during the Financial year 2023 – 24 of ₹3.95 crores. The fair value of Options granted in FY 21/FY22/FY23 and vested during FY 24 was ₹13.28 crores
Breakdown of amount of remuneration awards for the financial year	Breakup of remuneration awards for the 18 employees defined as WTD / CEO /Material Risk Takers/ Risk Controllers (a) Fixed pay for FY 25 - ₹64.94 crores (b) Variable pay for FY 24: ₹31.23 crores (i) Cash component – ₹16.51 crores (ii) Fair value of ESOPs – ₹14.72 crores (c) Deferred variable remuneration – (i) Cash and Fair value of ESOPs: ₹19.46 crores - Deferred Cash Bonus: ₹4.74 crores - Fair value of ESOPs: ₹14.72 crores (d) Non-deferred variable remuneration – (i) Cash component - ₹11.77 crores	Breakup of remuneration awards for the 15 employees defined as WTD / CEO /Material Risk Takers/ Risk Controllers (a) Fixed pay for FY 24 - ₹51.74 crores (b) Variable pay for FY 22/23: ₹35.99 crores (i) Cash component – ₹13.94 crores (ii) Fair value of ESOPs – ₹22.05 crores (c) Deferred variable remuneration – (i) Cash and Fair value of ESOPs: ₹28.90 crores - Deferred Cash Bonus: ₹6.85 crores - Fair value of ESOPs: ₹22.05 crores (d) Non-deferred variable remuneration – (i) Cash component - ₹7.09 crores
Total amount of outstanding deferred remuneration and retained remuneration exposed to ex-post explicit and implicit adjustments.	-	-
Total amount of reductions during the FY due to ex – post explicit adjustments	-	-
Total amount of reductions during the FY due to ex – post implicit adjustments	-	-
Number of MRTs identified	7 MRTs and 2 WTDs	4 MRTs and 2 WTDs
Number of cases where malus has been exercised	-	-
Number of cases where clawback has been exercised	-	-
Number of cases where both malus and clawback have been exercised	-	-
The mean pay for the Bank as a whole (excluding sub-staff) and the deviation of the pay of each of its WTD s from the mean pay	₹0.094 crores and 80.02 times (WTD 1) & 53.35 times (WTD 2)	₹0.09 crores and 88.6 times (WTD 1) & 59.1 times (WTD 2)

Deferred variable remuneration includes the deferred cash value and fair value of ESOPs granted during the financial year 2024-25 pertaining to the financial years FY 24 / FY 23/ FY 22. Fair value of Options has been computed using Black-Scholes options pricing model.

Remuneration paid to Non-Executive Directors

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
i) Sitting fees paid to the Non-Executive Directors	6.57	3.26
ii) Remuneration paid to the Non-Executive Directors	2.32	1.76
Total	8.89	5.02

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

14. Other Disclosures

14.1 Business ratios

Ratios	March 31, 2025	March 31, 2024
i) Interest income as a percentage to working funds	9.24%	9.80%
ii) Non-interest income as a percentage to working funds	1.46%	2.01%
iii) Cost of Deposits	6.53%	6.35%
iv) Net Interest Margin	3.94%	4.81%
v) Operating profit as a percentage to working funds	2.02%	3.37%
vi) Return on assets	0.50%	1.92%
vii) Business (deposits plus advances) per employee (₹ in crore)	16.61	16.98
viii) Profit per employee (₹ in crore)	0.06	0.21

Notes:

- (1) Working funds are reckoned as the daily average of total assets
- (2) Cost of deposit is computed by dividing the interest expense with the daily average deposit.
- (3) Net Interest margin is computed by dividing the Net Interest Income with the daily Average Earning Assets. Net Interest Income is computed by reducing the Interest Expense from Interest Income.
- (4) Return on Assets is computed with reference to average working funds.
- (5) Business per employee (deposits plus gross advances) is computed after excluding inter-bank deposits.
- (6) Operating profit is net profit for the year before provisions and contingencies.
- (7) Average Number of Employees has been considered for computation of business per employee and profit per employee.

14.2 Bancassurance business

Commission, Exchange and Brokerage in Schedule 14 include the following fees earned on Bancassurance business:

(₹ in crore)		
Particulars	Year ended March 2025	Year ended March 2024
For selling life insurance policies	1,067.94	823.84
For selling non-life insurance policies	200.43	164.39
Total	1,268.37	988.23

14.3 Marketing and Distribution Business

Fees / remuneration received in respect of marketing and distribution function (excluding fee earned mentioned as above) is disclosed as under:

(₹ in crore)		
Particulars	Year ended March 2025	Year ended March 2024
Mutual Funds, Sovereign Gold Bonds, Alternative Products, Third Party Portfolio Management Services	58.76	49.49
Housing Loan Marketing	0.12	0.24
Equity Broking	7.50	3.95
Others (LAS & Ref Fee Overseas Partners)	0.45	0.45
Marketing	44.99	256.10
Total	111.82	310.23

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

14.4 Priority Sector Lending Certificates (PSLC)

(₹ in crore)

	Year ended March 2025		Year ended March 2024	
	PSLC Sold	PSLC Purchased	PSLC Sold	PSLC Purchased
1) PSLC Agriculture	-	19,515.00	-	11,680.00
2) PSLC Small Farmers / Marginal Farmers	14,882.25	5,761.00	14,150.00	220.00
3) PSLC Micro Enterprises	-	11,155.00	550.00	1,000.00
4) PSLC General	-	15,000.00	-	5,000.00

14.5 Provisions and Contingencies charged to the Profit and Loss account for the year consist of:

(₹ in crore)

Provision debited to Profit and Loss Account	March 31, 2025	March 31, 2024
i) Provisions for depreciation on Investment	222.91	549.45
ii) Provision towards NPA (including bad debts write off)	7,148.28	3,083.77
iii) Provision made towards Income tax	971.82	2,991.75
iv) Other Provisions and Contingencies	(341.05)	165.52
Total Provisions	8,001.96	6,790.49

(Refer Note 17.3, 17.5 and 17.6)

14.6 Implementation of IFRS converged Indian Accounting Standards (Ind AS)

The Reserve Bank of India (RBI) issued a circular in February 2016, requiring Scheduled Commercial Banks to implement Indian Accounting Standards (Ind AS) from April 1, 2018. Vide a press release dated 05 April 2018 the implementation was deferred by one year. The legislative amendments recommended by the Reserve Bank towards implementation of Ind AS are still under consideration of the Government of India. Accordingly, RBI had, through a notification dated March 22, 2019, deferred the Ind AS implementation until further notice.

Pursuant to the RBI Circular dated February 11, 2016, the Bank had formed a Steering Committee, comprising members from cross-functional areas, for the purpose of reviewing and monitoring the progress of implementation. The Bank had set up a Working Group under the guidance of the Steering Committee and has conducted Gap Assessment and identified the differences between the current accounting framework and Ind AS, including the identification of the accounting policy options provided under Ind AS 101, First Time Adoption.

The Audit Committee of the Board of Directors has an oversight on the progress of the Ind AS implementation. In accordance with RBI directions, the Bank has been submitting half yearly standalone pro forma Ind- AS financial statements along with other computations to the RBI, from time to time.

14.7 Payment of DICGC Insurance Premium

(₹ in crore)

Particulars	Year ended March 2025	Year ended March 2024
i) Payment of DICGC Insurance Premium (including GST)	534.00	457.21
ii) Arrears in payment of DICGC premium	-	-

15. Miscellaneous

15.1 Amount of Provisions for taxation during the year

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Current tax	1,504.11	2,588.48
Deferred tax (Refer Note 16.6)	(532.29)	403.27
Total	971.82	2,991.75

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

15.2 Fixed Assets

15.2.1 Cost of premises includes ₹4.09 crores (Previous year ₹4.09 crores) in respect of properties for which execution of documents and registration formalities are in progress. Of these properties, the Bank has not obtained full possession of one property having written down value of ₹1.26 crores (Previous year ₹1.29 crores) and has filed a suit for the same. During financial year ended March 31, 2025, Hon. Court has passed an order in favour of the bank and has awarded us a compensation of ₹1.27 crores along with 10% interest from the date of filing of matter i.e. from 2006 plus legal costs. The matter is being pursued further.

15.2.2 Intangible Assets

The movement in fixed assets capitalized as computer software is given below:

(₹ in crore)		
Particulars	March 31, 2025	March 31, 2024
At cost at the beginning of the year	1,074.96	893.65
Addition during the year	282.11	182.29
Deduction during the year	7.87	0.96
Accumulated depreciation as at the end of the year	893.24	744.06
Closing balance as at the end of the year	455.96	330.92
Depreciation charge for the year	151.22	119.64

15.3 Contingent Liabilities

The Bank's pending litigations include claims against the Bank by clients and counterparties and proceedings pending with tax authorities. The Bank has reviewed its pending litigations and proceedings and has adequately made, provisions wherever required and disclosed as contingent liabilities wherever applicable. Claims against the Bank not acknowledged as debts comprise of tax demands of ₹475.22 crores (Previous year ₹322.23 crores) in respect of which the Bank is in appeal, and legal cases sub judice of ₹21.03 crores (Previous year ₹1,176.41 crores). The Bank carries a provision of ₹13.04 crores (Previous year ₹12.32 crores) against legal cases sub judice. The amount of contingent liabilities is based on management's estimate, and it is not probable that any liability is expected to arise out of the same.

15.4 The Bank has a process to assess periodically all long-term contracts (including derivative contracts), for material foreseeable losses. As at March 31, 2025, as well as March 31, 2024, the Bank has reviewed and made adequate provision as required under any law or an accounting standard for material foreseeable losses on such long term contracts (including derivative contracts).

15.5 During the year ended March 31, 2025 and March 31, 2024, the Bank has transferred requisite amounts to the Investor Education and Protection Fund, without any delay.

15.6 Corporate Social Responsibility (CSR)

In accordance with the provisions of the Companies Act, 2013, during the year, the Bank was required to spend on CSR activities an amount of ₹181.34 crores (After netting off excess payout during year ended March 31, 2024 of ₹1.45 crores) (Previous year ₹131.27 crores).

The amount incurred towards CSR activities during the year and recognised in the statement of profit and loss amounted to ₹181.34 crores (Previous year ₹132.72 crores), comprising the following:

	Year ended March 2025			Year ended March 2024		
	In Cash	Yet to be paid in Cash	Total	In Cash	Yet to be paid in Cash	Total
Construction/acquisition of any asset	-	-	-	-	-	-
For purpose other than above	171.86	9.48	181.34	132.72	-	132.72
Total	171.86	9.48	181.34	132.72	-	132.72

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Details of Unspent amount pertaining to FY 2024-25 has been provided below

Spent during	In case of S. 135(5) unspent amount				
	Opening Balance	Amount deposited in Specified Fund of Sch. VII within 6 months	Amount required to be spent during the year	Amount spent during the year	Closing Balance
FY 2023-24	-	-	-	-	-
FY 2024-25	-	₹3.99 crores	₹5.48 crores	-	*₹9.48 crores

*Out of the total Unspent Amount of ₹9.48 crores, ₹5.48 crores has been allocated to Projects while balance amount of ₹3.99 crores shall be deposited in specified fund of Schedule VII.

15.7 Drawdown from Reserves

During the year ended March 31, 2025, and year ended March 31, 2024, the Bank did not draw down from the reserves.

15.8 Movement in depreciation of Fixed Assets

(₹ in crore)		
Depreciation	March 31, 2025	March 31, 2024
Premises		
At the beginning of the year	158.70	144.72
Charge for the year	12.89	13.98
Deduction during the year	-	-
Depreciation to date	171.59	158.70
Other Fixed Assets		
At the beginning of the year	2,548.91	2,271.92
Charge for the year	472.22	410.71
Deduction during the year	111.03	133.72
Depreciation to date	2,910.10	2,548.91

15.9 Employee Stock Option Scheme

15.9.1 On September 25, 2020, the shareholders of the Bank approved the IndusInd Bank Employee Stock Option Scheme 2020 (ESOS 2020), which comprehensively replaced the erstwhile Employee Stock Option Scheme 2007 (ESOS 2007) that was approved by the shareholders earlier on September 18, 2007. ESOS 2020 enables the Board and the Compensation Committee to grant such number of stock options of the Bank not exceeding 7% of the aggregate number of paid up equity shares of the Bank, in line with the guidelines issued by the SEBI. The options vest at one time or at various points of time as stipulated in the Award Confirmation issued by the Compensation Committee, and there shall be a minimum period of one year between the grant of option and vesting of the option. The unvested options shall expire by such period as stipulated in the Award Confirmation or five years from the grant of options whichever is earlier, or such further or other period as the Compensation Committee may determine. The exercise price for each grant is decided by the Compensation Committee, which is normally based on the latest available closing price and shall not be lower than the face value of the shares. Upon vesting, the options have to be exercised within a maximum period of five years or such period as may be determined by the Compensation Committee from time to time. The stock options are equity settled where the employees will receive one equity share per stock option.

Pursuant to a Composite Scheme of Arrangement with the erstwhile Bharat Financial Inclusion Limited, the shareholders of the Bank approved the IBL Special Incentive ESOS for BFIL Merger 2018 (ESOS 2018) on December 11, 2018. ESOS 2018 was approved with a pool of 57,50,000 options which are equity settled. 50% of the options vest over a period of three years from the grant date and the remaining options vest over a period of three years from the first anniversary of the grant date. Upon vesting, the options have to be exercised within a maximum period of five years.

ESOS 2020 and ESOS 2018 are, hereinafter, collectively referred to as ESOS.

As at March 31, 2025, the Compensation Committee of the Bank has granted a total of 5,49,67,313 options that includes 4,96,79,507 options granted under ESOS 2020 and 52,87,806 options granted under ESOS 2018, as set out below:

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

ESOS 2020:

Sr. No	Date of grant	2024-2025		2023-2024	
		No of options	Range of exercise price (₹)	No of options	Range of exercise price (₹)
1	18-Jul-08	1,21,65,000	48-50.6	1,21,65,000	48.00-50.60
2	17-Dec-08	34,56,000	38.95	34,56,000	38.95
3	05-May-09	8,15,500	44.00	8,15,500	44.00
4	31-Aug-09	3,18,500	100.05	3,18,500	100.05
5	28-Jan-10	7,47,000	48-140.15	7,47,000	48.00-140.15
6	28-Jun-10	13,57,450	196.50	13,57,450	196.50
7	14-Sep-10	73,500	236.20	73,500	236.20
8	26-Oct-10	1,43,500	274.80	1,43,500	274.80
9	17-Jan-11	25,00,000	228.70	25,00,000	228.70
10	07-Feb-11	20,49,000	95.45-220.45	20,49,000	95.45-220.45
11	24-Jun-11	21,54,750	253.60	21,54,750	253.60
12	16-Aug-11	89,500	254.90	89,500	254.90
13	30-Sep-11	2,61,000	262.25	2,61,000	262.25
14	21-Dec-11	9,20,000	231.95	9,20,000	231.95
15	29-Feb-12	1,95,000	304.05	1,95,000	304.05
16	19-Apr-12	1,40,500	345.60	1,40,500	345.60
17	25-May-12	1,34,500	304.55	1,34,500	304.55
18	10-Jul-12	2,67,000	343.25	2,67,000	343.25
19	29-Aug-12	1,14,000	319.05	1,14,000	319.05
20	10-Oct-12	23,500	365.75	23,500	365.75
21	09-Jan-13	30,000	433.75	30,000	433.75
22	18-Apr-13	12,500	419.60	12,500	419.60
23	20-Jun-13	1,75,000	478.45	1,75,000	478.45
24	18-Jul-13	18,35,000	453.90	18,35,000	453.90
25	23-Sep-13	75,000	411.50	75,000	411.50
26	29-Oct-13	22,000	412.25	22,000	412.25
27	29-Jan-14	7,67,500	300.00-389.85	7,67,500	300.00-389.85
28	25-Mar-14	1,76,500	490.30	1,76,500	490.30
29	15-May-14	65,500	537.05	65,500	537.05
30	02-Jun-14	32,69,500	533.95	32,69,500	533.95
31	09-Jul-14	33,000	551.10	33,000	551.10
32	13-Oct-14	74,500	623.25	74,500	623.25
33	17-Jan-15	47,500	831.85	47,500	831.85
34	23-Feb-15	48,000	876.80	48,000	876.80
35	30-Mar-15	11,000	880.75	11,000	880.75
36	22-May-15	52,600	848.20	52,600	848.20
37	24-Jul-15	16,30,000	949.80	16,30,000	949.80
38	21-Sep-15	1,93,000	918.65	1,93,000	918.65
39	04-Nov-15	93,500	911.85	93,500	911.85
40	12-Jan-16	10,33,500	886.75-936.75	10,33,500	886.75-936.75
41	12-May-16	13,500	1,053.75	13,500	1,053.75
42	11-Jul-16	25,000	1,126.70	25,000	1,126.70
43	23-Aug-16	2,76,000	1,186.75	2,76,000	1,186.75
44	10-Oct-16	18,51,000	1,220.85	18,51,000	1,220.85
45	16-Nov-16	33,500	1,093.10	33,500	1,093.10

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Sr. No	Date of grant	2024-2025		2023-2024	
		No of options	Range of exercise price (₹)	No of options	Range of exercise price (₹)
46	27-Jan-17	21,500	1,265.40	21,500	1,265.40
47	24-Mar-17	49,000	1,383.90	49,000	1,383.90
48	19-Apr-17	16,000	1,431.75	16,000	1,431.75
49	09-May-17	69,000	1,424.85	69,000	1,424.85
50	19-Jun-17	38,500	1,498.90	38,500	1,498.90
51	11-Jul-17	35,000	1,560.35	35,000	1,560.35
52	12-Oct-17	69,000	1,717.25	69,000	1,717.25
53	11-Jan-18	43,000	1,734.10	43,000	1,734.10
54	27-Mar-18	15,23,000	1,759.75	15,23,000	1,759.75
55	08-May-18	64,000	1,889.80	64,000	1,889.80
56	28-Sep-18	1,09,000	1,682.00	1,09,000	1,682.00
57	20-Mar-19	85,000	1,725.20	85,000	1,725.20
58	22-May-19	10,44,500	1,447.75	10,44,500	1,447.75
59	10-Oct-19	1,00,536	1,308.65	1,00,536	1,308.65
60	14-Jan-20	3,40,000	1,539.65	3,40,000	1,539.65
61	24-Apr-20	44,000	409.95	44,000	409.95
62	19-May-20	5,18,000	376.75	5,18,000	376.75
63	07-Aug-20	6,80,000	494.90	6,80,000	494.90
64	14-Aug-20	10,07,000	518.75	10,07,000	518.75
65	30-Dec-20	1,02,500	912.90	1,02,500	912.90
66	12-May-21	90,000	948.85	90,000	948.85
67	15-Sep-21	5,14,291	1,036.60	5,14,291	1,036.60
68	18-Oct-21	1,76,500	1,210.00	1,76,500	1,210.00
69	07-Jan-22	70,000	921.70	70,000	921.70
70	21-Feb-22	35,500	955.35	35,500	955.35
71	24-Mar-22	23,500	931.35	23,500	931.35
72	06-May-22	10,000	936.80	10,000	936.80
73	21-Jun-22	1,20,500	784.05	1,20,500	784.05
74	09-Jul-22	48,720	784.05	48,720	784.05
75	09-Sep-22	24,500	1,108.30	24,500	1,108.30
76	23-Sep-22	1,50,000	1,216.55	1,50,000	1,216.55
77	28-Oct-22	3,25,726	1,142.50	3,25,726	1,142.50
78	14-Dec-22	34,000	1,234.95	34,000	1,234.95
79	17-Jan-23	7,39,000	1,239.25	7,39,000	1,239.25
80	02-May-23	5,52,500	1,152.80	5,52,500	1,152.80
81	05-May-23	19,500	1,134.60	19,500	1,134.60
82	12-May-23	50,661	1,187.45	50,661	1,187.45
83	06-Sep-23	1,12,500	1,423.75	1,12,500	1,423.75
84	19-Oct-23	38,700	1,420.35	38,700	1,420.35
85	29-Nov-23	2,51,195	1,477.55	2,51,195	1,477.55
86	29-Dec-23	58,587	1,610.55	58,587	1,610.55
87	13-Feb-24	41,000	1,447.15	41,000	1,447.15
88	20-Mar-24	33,500	1,434.10	33,500	1,434.10
89	10-May-24	34,000	1,401.45	-	-
90	19-Sep-24	77,500	1,480.25	-	-
91	27-Sep-24	2,56,291	1,452.70	-	-

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Sr. No	Date of grant	2024-2025		2023-2024	
		No of options	Range of exercise price (₹)	No of options	Range of exercise price (₹)
92	23-Oct-24	12,000	1,274.35	-	-
93	09-Jan-25	42,500	981.05	-	-
94	27-Feb-25	9,000	1,034.25	-	-

ESOS 2018:

Sr. No	Date of grant	2024-2025		2023-2024	
		No of options	Range of exercise price (₹)	No of options	Range of exercise price (₹)
1.	04-Jul-19	30,01,266	668.00-1,864.00	30,01,266	688.00 – 1,864.00
2.	12-Jul-19	22,86,540	1,541.25	22,86,540	1,541.25

15.9.2 Recognition of expense

RBI, vide its clarification dated August 30, 2021, on Guidelines on Compensation of Whole Time Directors / Chief Executive Officers / Material Risk Takers and Control Function Staff, advised Banks that the fair value of share-linked instruments granted to such personnel on the date of grant should be recognized as an expense for all the instruments granted after the accounting period ending March 31, 2021. Accordingly, the Bank has changed its accounting policy from the intrinsic value method to the fair value method for all share-linked instruments granted after March 31, 2021. The fair value of the stock-based compensation is estimated on the date of grant using Black-Scholes option pricing model and is recognized as compensation expense over the vesting period. The compensation so recognized in respect of which exercise of options is outstanding, is shown as Employee Stock Options Outstanding on the face of the Balance Sheet.

The fair market price is the latest closing price prior to the date of the meeting of the Compensation Committee in which stock options are granted, available on the stock exchange on which the shares of the Bank are listed. Since shares are listed on more than one stock exchange, the exchange where the Bank's shares have been traded highest on the said date is considered for this purpose.

15.9.3 Stock option activity

Stock option activity under ESOS 2020 is set out below

	2024-25		2023-24	
	No. of options	Weighted average exercise price (₹)	No. of options	Weighted average exercise price (₹)
Outstanding at the beginning of the year	56,57,527	1,220.41	78,46,546	1,177.55
Granted during the year	4,31,291	1,393.44	11,58,143	1,301.42
Forfeited / surrendered during the year	4,65,831	1,322.30	5,41,441	1,340.86
Exercised during the year	7,25,215	830.06	23,73,170	1,003.46
Expired during the year	4,15,430	1,597.79	4,32,551	1,699.29
Outstanding at the end of the year	44,82,342	1,254.65	56,57,527	1,220.41
Options exercisable at the end of the year	30,15,816	1,232.36	35,37,266	1,217.61

The weighted average market price of options exercised during the year is ₹1,414.76 (Previous year ₹1,453.49).

Stock option activity under ESOS 2018 is set out below.

	2024-25		2023-24	
	No. of options	Weighted average exercise price (₹)	No. of options	Weighted average exercise price (₹)
Outstanding at the beginning of the year	20,47,648	1,533.24	31,59,450	1,519.00
Granted during the year	-	-	-	-
Forfeited / surrendered during the year	3,43,265	1,529.26	2,33,297	1,531.09
Exercised during the year	9,306	1,351.68	51,583	1,264.32

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

	2024-25		2023-24	
	No. of options	Weighted average exercise price (₹)	No. of options	Weighted average exercise price (₹)
Expired during the year	2,44,550	1,476.12	8,26,922	1,495.32
Outstanding at the end of the year	14,50,527	1,544.97	20,47,648	1,533.24
Options exercisable at the end of the year	14,50,527	1,544.97	20,47,648	1,533.24

The weighted average market price of options exercised during the year is ₹1,437.65 (Previous year ₹1,435.35).

Following table summarizes the information about stock options outstanding as at March 31, 2025:

ESOS 2020:

Date of grant	2024-25			2023-24		
	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)
12-May-16	1,053.75	-	-	1,053.75	510	0.12
11-Jul-16	1,126.70	-	-	1,126.70	1,530	0.28
23-Aug-16	1,186.75	-	-	1,186.75	85,000	0.40
10-Oct-16	1,220.85	-	-	1,220.85	2,82,860	0.53
16-Nov-16	1,093.10	-	-	1,093.10	-	-
27-Jan-17	1,265.40	-	-	1,265.40	2,550	0.83
24-Mar-17	1,383.90	-	-	1,383.90	15,300	0.98
19-Apr-17	1,431.75	2,720.00	0.05	1,431.75	12,010	0.42
09-May-17	1,424.85	18,020.00	0.11	1,424.85	53,000	0.45
19-Jun-17	1,498.90	12,750.00	0.22	1,498.90	31,600	0.62
11-Jul-17	1,560.35	5,100.00	0.28	1,560.35	15,000	0.62
12-Oct-17	1,717.25	15,300.00	0.53	1,717.25	30,150	1.04
11-Jan-18	1,734.10	6,800.00	0.78	1,734.10	16,080	1.29
27-Mar-18	1,759.75	2,84,580.00	0.97	1,759.75	6,25,445	1.50
08-May-18	1,889.80	27,135.00	0.61	1,889.80	40,500	1.11
28-Sep-18	1,682.00	7,370.00	1.00	1,682.00	21,000	1.51
20-Mar-19	1,725.20	26,800.00	1.48	1,725.20	40,000	1.98
22-May-19	1,447.75	6,23,635.00	1.12	1,447.75	6,71,050	2.13
10-Oct-19	1,308.65	78,026.00	1.58	1,308.65	79,326	2.56
14-Jan-20	1,539.65	2,000.00	1.80	1,539.65	2,000	2.80
24-Apr-20	409.95	1,400.00	3.07	409.95	1,700	4.07
19-May-20	376.75	-	-	376.75	22,100	4.14
07-Aug-20	494.90	1,28,185.00	2.63	494.90	2,04,205	3.61
14-Aug-20	518.75	2,26,800.00	2.81	518.75	5,17,350	3.47
30-Dec-20	912.90	12,316.00	2.90	912.90	23,780	3.90
12-May-21	948.85	27,000.00	3.12	948.85	29,040	4.19
15-Sep-21	1,036.60	252,735.00	3.48	1,036.60	3,03,597	4.46
18-Oct-21	1,210.00	122,500.00	2.99	1,210.00	1,22,500	4.56
07-Jan-22	921.70	26,140.00	4.17	921.70	28,780	5.09
21-Feb-22	955.35	17,455.00	4.32	955.35	19,955	5.27
24-Mar-22	931.35	16,900.00	4.19	931.35	20,200	5.16
06-May-22	936.80	0.00	-	936.80	-	-

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Date of grant	2024-25			2023-24		
	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)
21-Jun-22	784.05	34,650.00	4.66	784.05	1,03,250	5.41
09-Jul-22	784.05	48,720.00	4.29	784.05	48,720	5.29
09-Sep-22	1,108.30	21,000.00	4.46	1,108.30	21,000	5.46
23-Sep-22	1,216.55	1,50,000.00	4.49	1,216.55	1,50,000	5.49
28-Oct-22	1,142.50	2,73,791.00	4.51	1,142.50	2,73,791	5.51
14-Dec-22	1,234.95	23,500.00	4.72	1,234.95	31,000	5.72
17-Jan-23	1,239.25	5,59,725.00	4.76	1,239.25	6,04,005	5.85
02-May-23	1,152.80	4,11,355.00	5.13	1,152.80	5,02,000	6.10
05-May-23	1,134.60	19,500.00	5.11	1,134.60	19,500	6.11
12-May-23	1,187.45	50,661.00	5.13	1,187.45	50,661	6.13
06-Sep-23	1,423.75	1,10,500.00	5.45	1,423.75	1,12,500	6.45
19-Oct-23	1,420.35	24,700.00	5.57	1,420.35	38,700	6.57
29-Nov-23	1,477.55	2,51,195.00	5.58	1,477.55	2,51,195	6.58
29-Dec-23	1,610.55	58,587.00	5.76	1,610.55	58,587	6.76
13-Feb-24	1,447.15	41,000.00	5.89	1,447.15	41,000	6.89
20-Mar-24	1,434.10	30,500.00	5.98	1,434.10	33,500	6.98
10-May-24	1401.45	34,000.00	6.12	-	-	-
19-Sep-24	1480.25	77,500.00	6.48	-	-	-
27-Sep-24	1452.70	2,56,291.00	6.51	-	-	-
23-Oct-24	1274.35	12,000.00	6.58	-	-	-
09-Jan-25	981.05	42,500.00	6.79	-	-	-
27-Feb-25	1034.25	9,000.00	6.93	-	-	-

ESOS2018:

Date of grant	2024-25			2023-24		
	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)
04-Jul-19	668- 1864	3,11,857	0.64	828.00 -1,651.00	8,15,068	0.85
12-Jul-19	1541.25	11,38,670	1.79	1,541.25	12,32,580	2.79

15.9.4 Fair value methodology

The fair value of options granted during the year has been estimated on the date of grant using the Black-Scholes option pricing model with the following assumptions:

	2024-25	2023-24
Average dividend yield	1.11- 1.68 %	0.6- 0.99 %
Expected volatility	38.79- 44.54 %	45.52- 52.95 %
Risk free interest rates	6.55- 7.00 %	6.85- 7.30 %
Expected life of options (in years)	4.51	4.52

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Expected volatility is a measure of the amount by which the equity share price is expected to fluctuate during a period. The measure of volatility used in Black – Scholes option pricing model is the annualized standard deviation of the continuously compounded rates of return on the share over a period of time. Expected volatility has been computed by considering the historical data on daily volatility in the closing equity share price on the National Stock Exchange of India Limited (NSE), over a prior period equivalent to the expected life of the options, till the date of the grant.

The Bank has changed valuation of stock-based compensation to fair value using Black-Scholes model from intrinsic value starting April 1, 2021. ESOP's granted from April 1, 2021 are valued at fair value of the stock-based compensation is estimated on the date of grant using Black-Scholes model and is recognized as compensation expense over the vesting period. ESOP's been granted before April 1, 2021 are still valued at intrinsic value and if these options were valued at fair value then as a result, 'Employees cost' for the year ended March 31, 2025 would have been higher by ₹64.37 crores with a consequent reduction in profit after tax by ₹48.17 crores.

On a pro forma basis, the basic and diluted earnings per share would have been as follows:

Particulars	March 31, 2025	March 31, 2024
Pro forma basis		
Basic earnings per share ₹	33.32	115.09
Diluted earnings per share ₹	33.30	114.88

The weighted average fair value of options granted during the year 2024-25 is ₹553.22 (Previous year ₹611.48).

15.10 Movement in provisions

Movement in provision for credit card and debit card reward points

(₹ in crore)

Particulars	2024-25	2023-24
Opening provision for Reward Points	72.98	69.68
Provision for Reward Points made during the year	46.89	13.56
Utilization / write back of provision for Reward Points	(29.46)	(10.26)
Closing provision for Reward Points	90.41	72.98

15.11 Non-banking Assets acquired in Satisfaction of Claims

The following table presents details of non-banking assets(land) acquired under bilateral Debt Asset Swap scheme and the provision made therefor in accordance with RBI directions.

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Amount of land held under 'Non-Banking assets acquired in satisfaction of claim'	-	-
Provision held at the beginning of the year	-	-
Provision made during the year	-	-
Provision Reversed during the year	-	-
Provision held at the end of the year	-	-

15.12 Proposed Dividend

The Bank has not proposed dividend for the financial year ended March 31, 2025.

Dividend for the year ended March 31, 2024, paid during the year ended March 31, 2025 pursuant to the approval of the shareholders at the 30th Annual General Meeting, at the rate of ₹16.50 per equity share amounting to ₹1,284.89 crores have been considered as an appropriation from the Profit and Loss Account during the year.

15.13 Letters of Comfort

The Bank has not issued any letters of comfort during the year ended March 31, 2025(Previous year Nil).

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

15.14 The Micro, Small and Medium Enterprises Development Act, 2006 that came into force from October 2, 2006, provides for certain disclosures in respect of Micro, Small and Medium enterprises. There have been no reported cases of delays in payments to micro and small enterprises or interest payments due to delays in such payments.

15.15 During the financial year ended March 31, 2025, other than the transactions undertaken in the normal course of banking business and in accordance with extant regulatory guidelines and Bank's internal policies, as applicable:

1. No funds have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Bank to or in any other person(s) or entity(ies), including foreign entities ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, whether, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Bank ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
2. No funds have been received by the Bank from any person(s) or entity(ies), including foreign entities ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the Bank shall, whether, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.

15.16 Disclosure of Material Items

Details of expenditure in excess of 1% of total income and classified under "Other Expenditure" has been provided below. Further, details of Other assets in excess of 1% of total assets and classified under "Other Liabilities- Others" and "Other Assets- Others" has been provided below.

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Other Expenditure in excess of 1% of total income.		
Fees Paid For Business Partner	2,454.15	2,355.93
Business Development-Credit card	856.30	-
Service Provider Fees*	646.28	691.32
"Other Assets – Others" in excess of 1% of total Asset.		
RIDF Deposit	5,604.67	5,484.19
MTM Receivable on Derivative Contracts	10,241.03	6,885.61
"Other Liabilities – Others" in excess of 1% of total Asset.		
MTM Payable on Derivatives Contracts#	9,114.96	-

MTM Payable on Derivatives Contracts are more than 1% of total asset in FY 24-25 hence disclosed.

15.17 Portfolio-level information on the use of funds raised from green deposits

The Bank has not raised any green deposit during the period 1st April 2024 to 31st March 2025. (Previous year -Nil)

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

16. Disclosures – Accounting Standards

16.1 Employee Benefits (AS-15)

Gratuity:

Gratuity is a defined benefit plan. The Bank has obtained qualifying insurance policies from insurance companies approved by the IRDA. The following table presents a summary of the components of net expenses recognized in the Profit and Loss account, and the funded status and amounts recognized in the Balance Sheet, on the basis of actuarial valuation.

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Changes in the present value of the obligation		
1. Opening balance of Present Value of Obligation	216.74	194.38
2. Interest Cost	14.60	13.21
3. Current Service Cost	24.21	21.08
4. Benefits Paid	(28.23)	(31.97)
5. Actuarial loss / (gain) on Obligation	9.43	20.04
6. Acquisition/Business Combination/Divestiture	-	-
7. Closing balance of Present Value of Obligation	236.75	216.74
Reconciliation of opening and closing balance of the fair value of the Plan Assets		
1. Opening balance of Fair value of Plan Assets	207.02	186.15
2. Adjustment to Opening Balance	(0.47)	(0.35)
3. Expected Return on Plan assets	16.62	14.52
4. Expenses	-	-
5. Contributions	49.72	38.73
6. Benefits Paid	(28.23)	(31.97)
7. Actuarial gain / (loss) on Plan Assets	1.56	(0.06)
8. Closing balance of Fair Value of Plan Assets	246.22	207.02
Profit and Loss – Expenses		
1. Current Service Cost	24.21	21.08
2. Interest Cost	14.60	13.21
3. Expected Return on Plan assets	(16.62)	(14.52)
4. Expenses	-	-
5. Net Actuarial loss recognized in the year	7.87	20.10
6. Expenses recognized in the Profit and Loss account	30.07	39.87
Funded status	100% insurance managed funds	100% insurance managed funds
Actuarial Assumptions		
1. Discount Rate	6.78 – 6.85%	7.20 – 7.22%
2. Expected Rate of Return on Plan Assets	7.05 – 8.00%	6.76 – 8.00%
3. Expected Rate of Salary Increase	4.25%	5.00%
4. Employee Attrition Rate		
- Past Service 0 to 5 years	35.00%	35.00%
- Past Service above 5 years	0.50%	0.50%

Estimates of future salary increases considered in actuarial valuation, take account of inflation, seniority, promotion and other relevant factors such as supply and demand in the employment market.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Experience Adjustment

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024	March 31, 2023	March 31, 2022	March 31, 2021	March 31, 2020
Defined Benefit Obligations	236.75	216.74	194.38	168.81	159.54	139.41
Plan Assets	246.22	207.02	186.15	177.30	160.72	147.05
Surplus / (Deficit)	9.47	(9.72)	(8.25)	7.97	1.18	7.64
Experience Adjustments on Plan Liabilities	18.45	15.90	38.02	7.29	1.79	6.84
Experience Adjustments on Plan Assets	1.56	(0.06)	(5.87)	(3.18)	1.27	(2.86)

Contributions expected to be paid to the plan during the annual period beginning after the Balance Sheet date is ₹30 crores (Previous year ₹40 crores).

Compensated Absence

Provision for compensated absences is made on the basis of actuarial valuation as at the Balance Sheet date. The actuarial valuation is carried out using the Projected Unit Credit Method. The details are as follows:

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Total actuarial liability	120.90	104.36
Total expense included in Schedule 16(l)	16.53	7.84
Assumptions		
Discount Rate	6.78 – 6.85%	7.20 – 7.22%
Salary escalation rate	4.25%	5.00%

Provident Fund

Contributions towards Provident Fund are made to trusts separately established for the purpose and the scheme administered by Regional Provident Fund Commissioner (RPFC), as applicable. In accordance with the guidance note on Valuation of Interest Rate Guarantees on Exempt Provident Funds under AS 15 (Revised) issued by the Institute of Actuaries of India, interest shortfall is provided for based on actuarial valuation. The details of the fund and plan assets position are as follow:

(₹ in crore)

Assets/ Liabilities	March 31, 2025	March 31, 2024
Present value of Interest Rate guarantee on Provident Fund	11.70	10.29
Present value of Total Obligation	433.30	383.90
Fair value of Plan Assets	442.70	395.90
Net asset / (liability) recognized in the Balance Sheet	9.40	12.00
Assumptions		
Normal Retirement age	60 years	60 years
Expected guaranteed interest on PF in future	8.25%	8.25%
Discount rate	6.62%-6.85%	7.19% - 7.22%
Expected average remaining working lives of employees (years)	6.47 – 10.46	7.09 – 8.52
Benefit on normal retirement	Accumulated account balance with interest rate equal to or more than EPFO Rate	Accumulated account balance with interest rate equal to or more than EPFO Rate
Benefit on early retirement/ withdrawal/ resignation	Same as normal retirement benefit	Same as normal retirement benefit
Benefit on death in service	Same as normal retirement benefit	Same as normal retirement benefit

The Bank has recognized in the profit and loss ₹195.91 crores for the year ended March 31, 2025 (Previous year ₹190.14 crores) towards contribution to the provident fund.

National Pension Scheme (NPS)

During the year, the Bank contributed ₹7.87 crores (Previous year ₹5.54 crores) to the NPS for employees who have opted for the scheme.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

16.2 Segment Reporting (AS 17)

The Bank operates in four business segments, viz. Treasury, Corporate / Wholesale Banking, Retail Banking and Other Banking Operations. There are no significant residual operations carried by the Bank.

(₹ in crore)

Business Segment	Treasury		Corporate/ Wholesale Banking			Retail Banking		Other Banking Operation		Total	
	March 31, 2025	March 31, 2024	March 31, 2025	March 31, 2024	March 31, 2024	March 31, 2025	March 31, 2024	March 31, 2025	March 31, 2024	March 31, 2025	March 31, 2024
Particulars											
Revenue	7,370.30	7,513.10	12,788.79	13,203.96	37,541.05	39,969.90	37,541.05	53.96	69.47	60,182.95	58,327.58
Inter Segment Revenue										(3,831.10)	(3,191.52)
Total Income										56,351.85	55,136.06
Result	-893.31	191.72	3,139.20	4,441.97	11,507.87	8,870.82	11,507.87	13.24	23.39	11,129.95	16,164.95
Unallocated Expenses										(485.11)	(424.68)
Operating Profit										10,644.84	15,740.27
Provisions and Contingencies (Other than tax)										(7,030.14)	(3,798.74)
Tax Expenses										(971.80)	(2,991.75)
Extraordinary profit/ loss										-	-
Net Profit										2,642.90	8,949.78
Other Information:											
Segment Assets	1,37,981.61	1,22,398.39	1,32,339.15	1,29,891.70	2,42,918.69	2,58,678.76	2,42,918.69	-	-	5,28,999.52	4,95,208.78
Digital Banking*					7,733.16	9,435.40	7,733.16				
Other Retail Banking*					2,35,185.53	2,49,243.36	2,35,185.53				
Unallocated Assets										25,018.91	19,726.37
Total Assets										5,54,018.43	5,14,935.15
Segment Liabilities	54,341.65	47,741.52	1,35,955.68	1,17,855.16	2,70,144.68	2,78,444.95	2,70,144.68	-	-	4,68,742.28	4,35,741.36
Digital Banking*					31,568.36	35,568.48	31,568.36				
Other Retail Banking*					2,38,576.32	2,42,876.47	2,38,576.32				
Unallocated Liabilities										85,276.15	79,193.78
Total Liabilities										5,54,018.43	5,14,935.15

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

Note:

- Fixed Assets, tax paid in advance and tax deducted at source (net of provisions), stationery and stamps, non-banking assets acquired in satisfaction of claims, and others which cannot be allocated to any segments, have been classified as unallocated assets; Depreciation on Fixed Assets has been classified as unallocated expenses. The unallocated liabilities include share capital, employee stock option outstanding, reserves and surplus, dividend and others.
- The above information is extracted from the Management Information System of the Bank and relied upon by the auditors.

* RBI's Master Direction on Financial Statements – Presentation and Disclosures, requires to sub-divide 'Retail Banking' into (a) Digital Banking and (b) Other Retail Banking segment.

Geographic Segments:

The business operations of the Bank are largely concentrated in India. Activities outside India are restricted to resource mobilization in the international markets and lending to a few overseas entities through the IFSC Banking Unit at the GIFT City, Gujarat. Since the Bank does not have material earnings emanating from foreign operations, the Bank is considered to operate only in domestic segment.

16.3 Related party transactions (AS-18)

The following is the information on transactions with related parties during the year ended March 31, 2025:

a) Name of Related Party with whom Bank has transactions during the year

Key Management Personnel (KMP)

Mr. Sumant Kathpalia - Managing Director & CEO (upto April 29, 2025); Mr. Arun Khurana – Whole Time Director & Deputy CEO (upto April 28, 2025)

Relatives of KMP

Mrs. Ira Kathpalia, Mr. Karan Kathpalia, Mr. Arvind Kathpalia, Mr. Ranjeet Kathpalia, Dr. Krishan Kumar Khurana, Mrs. Padma Khurana, Mrs. Nisha Khurana, Mr. Karan Khurana, Mr. Krish Khurana, Dr. Rohit Khurana, Ms. Tanu Mehtani

Associates

IndusInd Marketing and Financial Services Private Limited

Subsidiaries

Bharat Financial Inclusion Limited

b) Transactions during the year

(₹ in crore)

Particulars	Parent (as per ownership control)*	Subsidiaries*	Associates/ Joint Venture*	Key Management Personnel	Relatives of Key Management Personnel	Total
Borrowings	-	-	-	-	-	-
Deposits	-	-	-	45.10	13.66	58.76
	-	-	-	(77.61)	(40.88)	(118.49)
Placement of deposits	-	-	-	-	-	-
Advances	-	-	-	2.37	-	2.37
	-	-	-	(2.71)	-	(2.71)

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

(₹ in crore)

Particulars	Parent (as per ownership control)*	Subsidiaries*	Associates/ Joint Venture*	Key Management Personnel	Relatives of Key Management Personnel	Total
Investment	-	-	-	-	-	-
Non-funded commitments	-	-	-	-	-	-
Leasing/HP arrangements availed	-	-	-	-	-	-
Leasing/HP arrangements provided	-	-	-	-	-	-
Purchase of fixed assets	-	-	-	-	-	-
Sale of fixed assets	-	-	-	-	-	-
Interest paid	-	-	-	5.99	1.37	7.36
Interest received	-	-	-	0.16	-	0.16
Rendering of services	-	-	-	0.01	0.01	0.02
Receiving of services	-	-	-	13.98#	-	13.98
Management contracts	-	-	-	-	-	-

*In accordance with RBI guidelines dated March 29, 2003, details pertaining to the related party transactions have not been provided where there is only one related party in each of the above categories.

Figures in parenthesis represent maximum balance outstanding during the year.

#Excludes the perquisite value on employee stock options exercised.

The following represents the significant transactions between the Bank and such related parties including relatives of above mentioned KMP during the year ended March 31, 2024:

a) Name of Related Party with whom Bank has transactions during the year

Key Management Personnel (KMP)

Mr. Sumant Kathpalia - Managing Director & CEO; Mr. Arun Khurana - Executive Director & Deputy CEO

Relatives of KMP

Mrs. Ira Kathpalia, Mr. Karan Kathpalia, Mr. Arvind Kathpalia, Mr. Ranjeet Kathpalia, Dr. Krishan Kumar Khurana, Mrs. Padma Khurana, Mrs. Nisha Khurana, Mr. Karan Khurana, Mr. Krish Khurana, Dr. Rohit Khurana, Ms. Tanu Mehtani

Associates

IndusInd Marketing and Financial Services Private Limited

Subsidiaries

Bharat Financial Inclusion Limited

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

b) Transactions during the year

(₹ in crore)

Particulars	Parent (as per ownership control)*	Subsidiaries*	Associates/ Joint Venture*	Key Management Personnel	Relatives of Key Management Personnel	Total
Borrowings	-	-	-	-	-	-
Deposits	-	-	-	68.81	14.34	83.15
				(90.79)	(20.62)	(111.41)
Placement of deposits	-	-	-	-	-	-
Advances	-	-	-	0.01	-	0.01
				(2.67)	-	(2.67)
Investment	-	-	-	-	-	-
Non-funded commitments	-	-	-	-	-	-
Leasing/HP arrangements availed	-	-	-	-	-	-
Leasing/HP arrangements provided	-	-	-	-	-	-
Purchase of fixed assets	-	-	-	-	-	-
Sale of fixed assets	-	-	-	-	-	-
Interest paid	-	-	-	4.35	5.83	10.18
Interest received	-	-	-	0.15	-	0.15
Rendering of services	-	-	-	0.00	0.00	0.00
Receiving of services	-	-	-	11.73#	-	11.73
Management contracts	-	-	-	-	-	-

*In accordance with RBI guidelines dated March 29, 2003, details pertaining to the related party transactions have not been provided where there is only one related party in each of the above categories.

Figures in parenthesis represent maximum balance outstanding during the year.

Excludes the perquisite value on employee stock options exercised.

Mr. Arun Khurana was appointed as a Whole Time Director of the Bank effective 16th November 2023. The transactions reported above are from the date of appointment.

16.4 Operating Leases (AS 19)

The Bank has taken a number of premises on operating lease for branches, offices, ATMs and residential premises for staff. The Bank has not given any assets on operating lease. The details of maturity profile of future operating lease payments are given below:

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Future lease rentals payable as at the end of the year:		
- Not later than one year	527.10	446.51
- Later than one year but not later than five years	1,534.69	1,280.94
- Later than five years	556.82	452.80
Total of minimum lease payments recognized in the Profit and Loss Account for the year	629.61	525.13
Total of future minimum sub-lease payments expected to be received under non-cancellable sub-lease	-	-
Sub-lease payments recognized in the Profit and Loss account for the year	-	-

The Bank has not sub-let any of the properties taken on lease.

There are no provisions relating to contingent rent. The terms of renewal and escalation clauses are those normally prevalent in similar agreements.

There are no undue restrictions or onerous clauses in the agreements.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

16.5 Earnings per share (AS 20)

Details pertaining to earnings per share as per AS 20 are as under:

(₹ in crore)

Particulars	For the Year ended	
	March 31, 2025	March 31, 2024
Net Profit after tax (₹ in crore)	2,642.90	8,949.78
Basic weighted average number of equity shares	77,88,43,405	77,69,68,948
Diluted weighted average number of equity shares	77,93,11,314	77,83,85,308
Nominal value of Equity Shares (₹)	10	10
Basic Earnings per Share (₹)	33.93	115.19
Diluted Earnings per Share (₹)	33.91	114.98

The difference between basic and diluted weighted average number of equity shares outstanding in the above mentioned disclosure is primarily on account of effect of potential equity shares for outstanding ESOPs.

16.6 Deferred Tax (AS 22)

The major components of deferred tax assets / liabilities are as under:

(₹ in crore)

Particulars	March 31, 2025	March 31, 2025	March 31, 2024	March 31, 2024
	Deferred Tax Assets	Deferred Tax Liabilities	Deferred Tax Assets	Deferred Tax Liabilities
Timing difference on account of				
Difference between depreciation as per the books of account and depreciation under the Income Tax Act, 1961	18.57	6.39	18.55	6.39
Difference between Provisions for doubtful debts and advances and amount allowable under Section 36(1)(viiia) of the Income Tax Act, 1961	2,067.11	396.23	1,327.65	396.00
Difference between income as per the books of account and income offered under the Income Tax Act, 1961	80.15	628.11	44.63	488.90
Others	839.03	178.11	819.77	-
Sub-total	3,004.86	1,208.84	2,210.60	891.29
Net Deferred Tax Asset (included in Sch. 11 – Others)	1,796.02		1,319.31	

17. Significant Matters and its Impact

- 17.1 On March 10, 2025, the Bank filed a disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements), 2015 stating that it had, during an internal review of process relating to other assets and other liabilities of derivative portfolio, noted discrepancies in these account balances, consequent to which an external firm appointed by the management had carried out an independent review to validate its internal findings. On March 20, 2025, the Board decided to appoint another independent professional firm to conduct a comprehensive investigation, amongst others, to identify the root causes of discrepancies, assess correctness of accounting treatment and its impact on the financial statements, identify any lapses therein and establish accountability of persons involved. The Bank has since received reports from both the firms. The investigation indicated that from FY 2016 to FY 2024, the Bank entered into several derivative transactions referred to as internal trades wherein the accounting followed was improper and not in consonance with the accounting guidelines. This incorrect accounting resulted in recognition of notional income in the Profit and Loss Account with corresponding balance in other assets account over the years till FY 2023-2024. Based on quantification of accounting discrepancies that were identified and confirmed in the investigation report, other assets amounting to ₹1,959.98 crores being accumulated notional profits since FY2016 have been written-off/derecognized by way of reduction from other income under Schedule 14 (V) as prior period item in the current financial year.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

- 17.2 During the review of other assets and other liabilities by the Internal Audit Department (IAD) of the bank, it was noted that certain incorrect manual entries resulted in an unsubstantiated increase in other assets and other liabilities amounting to ₹595.00 crores. The Bank has determined that these assets need to be set off against corresponding other liabilities. The rectification of these have been carried out. This has no impact on the profit of the Bank for the year ended March 31, 2025.
- 17.3 In conducting a review of the Bank's microfinance portfolio for the nine-month period ended December 31, 2024, the IAD of the Bank noted incorrect recording of cumulative interest income of ₹673.82 crores and fee income of ₹172.58 crores for the said period. This incorrect interest and fee income (net of an interim provision of ₹322.43 crores and actual interest income for this period of ₹101.41 crores) aggregating to ₹422.56 crores has been reversed during the fourth quarter of the current year. This has, however, no impact on the profit of the Bank for the year ended March 31, 2025.
- 17.4 In respect of the above matters mentioned in note 17.1, 17.2 and 17.3, the auditors have filed letters u/s 143(12) of the Companies Act, 2013 read with Rule 13(1) to (4) of the Companies (Audit and Auditors) Rules, 2014 with the Bank, followed by Form ADT-4 along with the Bank's reply to the Central Government, for suspected offence involving fraud. Further with respect to these matters the Board of Directors of the Bank suspects the occurrence of fraud against the Bank and the involvement therein of certain employees having a significant role in the accounting and financial reporting of the Bank. Accordingly, the Bank has made a filing to this effect with the stock exchanges on May 21, 2025.
- 17.5 The Bank during its internal review noted misclassification of certain microfinance loans as 'standard assets' along with accrual of interest income basis auditors observations. The Bank corrected this classification resulting in an additional recognition of Non-Performing Advances aggregating to ₹1,885.19 crores. The Bank provided for these at a rate of 95% aggregating to ₹1,791.08 crores. This provision together with a reversal of interest income of ₹178.12 crores resulted in an adverse impact of ₹1,969.20 crores to the Profit & Loss Account of the Bank for the fourth quarter of the year ended March 31, 2025.
- 17.6 Through its internal financial review, the Bank also identified other instances of incorrect accounting that required rectification and have been rectified during the fourth quarter of the year ended March 31, 2025. These include the following:
- Interest payment of ₹99.97 crores on certain borrowing instruments was not recognized in the Profit & Loss Account in earlier years.
 - A provision of ₹133.25 crores in respect of balances in Other Assets that are not expected to be realized.
 - Prior period operating expenses of ₹206.00 crores and income of ₹126.75 crores.
 - The Bank reviewed groupings and classification of the Profit & Loss items to assess compliance with prevailing guidelines. Based on the review, the Bank reclassified the following for the financial year ended March 31, 2025.
 - ₹760.82 crores from interest income to other income.
 - ₹157.90 crores from Provision (other than tax) & Contingencies to Other Operating Expense.
- 17.7 As a result of the above matters mentioned in note 17.1 to 17.6, any financial implications arising from past inaccurate regulatory submissions, including those to SEBI, Income Tax authorities, and the RBI, are currently unascertainable.
- 17.8 The Whole Time Director & Deputy CEO and Managing Director & CEO of the Bank resigned with effect from close of business hours on April 28, 2025 and April 29, 2025 respectively. The RBI vide its letter dated April 29, 2025 has approved the constitution of a "Committee of Executives" comprising of Head – Consumer Banking and Chief Administrative Officer as members of the said Committee, to oversee the operations of the Bank under the oversight and guidance of an oversight committee of the Board. Accordingly, the Board appointed the said Committee on April 30, 2025. The Bank has made necessary filings with stock exchanges in respect of the above aforesaid matters.
- 17.9 The Board of Directors has taken necessary steps in addressing all the areas of concerns and disclosing transparently at the appropriate stage. The Board of Directors initiated a comprehensive internal financial review of all the material financial statement balances. The Bank has given necessary accounting effects for all the identified discrepancies in the accounts and ensured that the financial statements for the current year gave a true and fair view and are free from material misstatements, whether due to fraud or error. In this regard, the Bank has received recommendations from various internal and external agencies involved. These recommendations include strengthening policy and procedures, preparation and approval of accounting analysis, control and discipline over reconciliations, minimizing manual accounting entries, automating processes, addressing manual overrides of control, etc. These shall be reviewed and implemented under oversight of the Board.

Also, the Bank is in the process of taking necessary steps to assess roles and responsibilities and fix accountability for persons involved in any of these lapses. The Bank is fully committed towards taking these matters to their conclusion under applicable laws.

Schedule forming part of the Standalone Financial Statements

for the year ended March 31, 2025

18. Audit Trail

The Bank has used certain accounting software, for maintaining its books of account (including two accounting software managed and maintained by a third-party software service provider) which has a feature of recording audit trail (edit log) facility, except that no audit trail feature was enabled at database level in respect of two accounting software to log any direct data changes.

Further, to the extent enabled, audit trail feature has operated throughout the year for all relevant transactions recorded in the accounting software and was not tampered with during the year except for the two software where necessary evidences were not available to demonstrate the same. Additionally, the audit trail of previous year has been preserved as per the statutory requirements for record retention to the extent it was enabled and recorded in previous year, except for two software where such audit trail has not been preserved.

Previous year's figures have been regrouped / reclassified wherever necessary.

As per our report of even date
For MSKA & Associates
 Chartered Accountants
 Firm Registration No: 105047W

For and on behalf of the Board of Directors

per Tushar Kurani
 Partner
 Membership No: 118580

Sunil Mehta
 Non-Executive,
 Independent Part-time Chairman
 DIN: 00065343

For Chokshi & Chokshi LLP.
 Chartered Accountants
 Firm Registration No: 101872W/ W100045

Soumitra Sen
 Head – Consumer Banking and
 Member of Committee of Executives

Anil Rao
 Head – Chief Administrative Officer and
 Member of Committee of Executives

per Vineet Saxena
 Partner
 Membership No: 100770

Akila Krishnakumar
 Non-Executive, Independent Director
 DIN: 06629992

Rajiv Agarwal
 Non-Executive, Independent Director
 DIN: 00336487

Bhavna Doshi
 Non-Executive, Independent Director
 DIN: 00400508

Jayant Deshmukh
 Non-Executive, Independent Director
 DIN: 08697679

Pradeep Udhas
 Non-Executive, Independent Director
 DIN: 02207112

Rakesh Bhatia
 Non-Executive, Independent Director
 DIN: 06547321

Sudip Basu
 Non-Executive, Non- Independent Director
 DIN: 09743986

Lingam Venkata Prabhakar
 Non-Executive, Independent Director
 DIN: 08110715

Place: Mumbai
 Date: May 21, 2025

Santosh Kumar
 Deputy Chief Financial Officer and Special
 Officer – Finance & Accounts

Anand Kumar Das
 Company Secretary

Independent Auditors' Report

To the Members of The IndusInd Bank Limited

Report on the Audit of the Consolidated Financial Statements

Opinion

We have audited the accompanying Consolidated Financial Statements of The IndusInd Bank Limited ("the Bank") and its subsidiary (the Bank and its subsidiary together referred to as "the Group"), and its associate, which comprise the Consolidated Balance Sheet as at March 31, 2025, the Consolidated Profit and Loss account, the Consolidated Cash Flow Statement for the year then ended, and notes to the Consolidated Financial Statements, including a summary of significant accounting policies and other explanatory information (hereinafter referred to as "the Consolidated Financial Statements").

In our opinion and to the best of our information and according to the explanations given to us, and based on consideration of reports of other auditors on separate audited financial statements of the one subsidiary and one associate, the aforesaid Consolidated Financial Statements give the information required by the Banking Regulation Act, 1949, circular, directions and the guidelines issued by the Reserve Bank of India ("the RBI") from time to time ("the RBI Guidelines") and the Companies Act, 2013 ("the Act") in the manner so required for banking companies and give a true and fair view in conformity with the Accounting Standards prescribed under Section 133 of the Act read with Companies (Accounting Standards) Rules, 2021 and other accounting principles generally accepted in India, of their consolidated state of affairs of the Group and its associate as at March 31, 2025, of consolidated profit and its consolidated cash flows for the year then ended.

Basis for Opinion

We conducted our audit in accordance with the Standards on Auditing ('SAs') specified under section 143(10) of the Act and other applicable authoritative pronouncements issued by the Institute of Chartered Accountants of India ("the ICAI"). Our responsibilities under those SAs are further described in the Auditor's Responsibilities for the Audit of the Consolidated Financial Statements section of our report. We are independent of the Group and its associate in accordance with the ethical requirements that are relevant to our audit of the Consolidated Financial Statements in India in terms of the Code of Ethics issued by the ICAI, and the relevant provisions of the Act and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained and on consideration of audit reports of other auditors referred to in the "Other Matters" paragraph below is sufficient and appropriate to provide a basis for our opinion on the Consolidated Financial Statements.

Emphasis of Matters

We draw attention to schedule 18(14.1) to 18(14.6) to the Consolidated Financial Statements, which explain that the Board commissioned an investigation/reviews into the alleged discrepancies, covering the following significant matters:

- a) Internal Trades Derivative Accounting under the head 'Other Assets' amounting to ₹1,959.98 crores being accumulated notional profits since FY 2015-16 have been written off as a prior period item in the current financial year.

- b) Incorrect accounting and subsequent reversal of cumulative interest income of ₹673.82 crore and Fee Income of ₹172.58 crores within the current financial year.
- c) Certain incorrect Manual Entries posted in the 'Other Assets' and 'Other Liabilities' pertaining to prior years amounting to ₹595 crores has been set off during the current financial year.

The resultant findings from the investigation / review reports, in summary, revealed an involvement of senior Bank officials, including former Key Management Personnel (KMP), in overriding key internal controls across the aforesaid functions/ areas, and a concealment from the Board and the statutory auditors of the wrongful accounting practices adopted, over such period of time, as indicated in the respective investigation/ review reports.

Basis our evaluation of the findings in the above mentioned reports, in particular the likely involvement of senior management in the above matters, we have reason to believe that suspected offences involving fraud may have been committed and thereby we have reported these to the Central Government under Section 143 (12) of the Companies Act, 2013 read with Rule 13(1) to (4) of the Companies (Audit and Auditors Rules), 2014.

We draw attention to schedule 18(14.9) to the Consolidated Financial Statements, which explains that in light of the findings and adjustments noted above, in particular the override of management controls by KMPs, the Board of Directors initiated an internal review of material financial statement account captions and directed the Management and the Internal Audit Department to perform additional procedures such as reconciliations of system reports and listings with balances reflected in general ledger, test checks over such items in the listing and certain digital procedures over and above. Based on the above review, rectifications/ reclassifications including those relating to prior-period items were made to the accompanying Consolidated Financial Statements.

We draw attention to schedule 18(14.7) and 18(14.9) to the consolidated financial statements, which states that the Bank is currently in the process of determining the accountability of the persons involved in the discrepancies and irregularities mentioned in the Emphasis of Matter paragraph with reference to schedule 18(14.1) to 18(14.6) above and assessing the resultant legal or penal implications, if any, that may arise thereon.

Our opinion on the consolidated financial statements is not modified with respect to these matters.

Key Audit Matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the Consolidated Financial Statements for the year ended March 31, 2025. These matters were addressed in the context of our audit of the Consolidated Financial Statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.

We have determined the matters described below to be the key audit matters to be communicated in our report.

Key Audit Matter**How the Key Audit Matter was addressed in our audit****Detection of Management Override of Controls identified in the investigation/reviews carried out based on the decision by the Bank**

The investigations/reviews initiated by the Bank during the year identified override of key internal controls by senior management including Key management personnel and other material prior period errors. These events raised significant concerns regarding the financial reporting and governance of the Bank. Although the Bank has initiated corrective actions for the identified discrepancies, there remains a risk of unidentified matters due to potential management override of controls.

In view of above, we considered the risk that the management may override system based/ manual internal controls/ procedures as a Key Audit Matter for the financial year 2024-25.

Our audit procedures included, but were not limited to the following:

- Reviewed Board and Audit Committee minutes to understand management and governance responses to identified control breaches.
- Assessed the appropriateness of the scope and coverage of the investigations/ reviews initiated by the Bank in derivative transactions, micro finance loans and related accounts and Other Assets and Other Liabilities.
- Evaluated the scope of audit, independence and competence of the external forensic expert engaged by the management to perform select procedures.
- Obtained a copy of the investigation/review reports and verified whether the discrepancies noted therein have been rectified in the consolidated financial statements as per applicable Accounting Standards.
- Basis perusal of the aforesaid reports, we had discussion with the external forensic expert and the Bank's Head - Internal Audit for matters requiring clarification in the investigation report and internal review reports respectively.
- Reassessed audit risks on account of the findings in the external forensic investigation report and Internal review reports.
- Performed enhanced / additional audit procedures including sending out incremental balance confirmations, performing additional test of details in response to the reassessed risks.
- Performed journal entry testing using specific risk-based criteria, with specific focus on manual entries or involving high-risk accounts to identify material misstatements.
- Performed an independent reassessment of the valuation of derivatives in respect of additional samples to ensure compliance with the relevant RBI regulations.
- Perused the confirmations obtained by the bank from the heads of the various functions/areas within the bank on verification of certain aspects with respect to the financial reporting to mitigate the risk arising from potential management override of controls.
- Evaluated the adequacy of disclosures made in the consolidated financial statements.
- The aforesaid audit procedures were inter-alia explained as part of our presentation to those charged with the governance.

Identification, Classification Provisioning and Write-off of Advances

Total Loans and Advances (Net of Provisions) as at March 31, 2025: ₹3,45,01,86,256 (Amount in 000')

Provision for NPA as at March 31, 2025: ₹7,75,92,569 (Amount in 000')

(Refer to Schedule 9 and Schedule 17(7) and schedule 18(10.1) to consolidated financial statements)

the amounts relating to the Bank are before consolidation adjustments including intercompany eliminations, if any.

The Reserve Bank of India's ('RBI') guidelines on Income recognition and asset classification and provisioning pertaining to advances ('IRAC norms') prescribe the prudential guidelines for identification and classification of Non Performing Assets (NPA) and the minimum provision required for such assets from time to time and other relevant circulars, notifications and directives issued by the RBI which were collectively considered by the Bank till March 31, 2025 to classify its advances into performing and non performing advances and make appropriate provisions thereon

Our audit procedures included, but were not limited to the following:

- Obtained an understanding of, evaluated and tested the design and operating effectiveness of key controls (including application controls) around identification of NPA based on the extant IRAC norms on a test check basis;
- Perused the 'Policy on NPA Management and Recovery' for the financial year 2024-25 approved by the Board of Directors in its meeting held on January 10, 2024 and based thereon classification of the advances as on March 31, 2025;
- Verified loans on sample basis to form our own assessment as to whether impact of days past due have been recognised in a timely manner by the Bank as per RBI Guidelines;

Key Audit Matter

The Bank, as per its governing framework, made the performing and NPA provisions based on Management's assessment of the degree of impairment of the advances subject to and guided by minimum provisioning levels prescribed under the relevant RBI guidelines. Additionally, the Bank makes provisions on exposures that are not classified as NPA including advances to certain sectors considered as 'stressed sectors' by the Bank and identified advances or group advances.

Since the Bank has significant credit risk exposure to a large number of borrowers across various sectors, products, industries and geographies and there is a high degree of complexity, uncertainty and judgment involved in recoverability of advances, nature of transactions and estimation of provisions thereon and identification of accounts to be written off and given its significance to the overall audit of the consolidated financial statements, we have ascertained the Identification, Classification, Provisioning and Write off of Advances is a Key Audit Matter.

How the Key Audit Matter was addressed in our audit

- Made inquiries of management regarding any effects considered on the NPA identification and/ or provisioning, resulting from observations raised by the RBI during their annual inspection of the Bank's operations for the financial year 2023-24;
- For the selected non-performing advances, we assessed Management's forecast and inputs of recoverable cash flows, impact of auditor's (of borrowers) comments on the financial statements, valuation of underlying security and collaterals, as obtained by the Bank for estimation of recoverable amounts on default and other sources of repayment;
- Obtained the Board approved note for advances written off during the year and perused the write off policy duly approved by the Board;
- Obtained understanding of Credit monitoring process including the governing framework and policy guidelines on 'Loan Frauds & Red Flagged Accounts';
- Held specific discussions with the Credit and Risk departments to ascertain how various Early Warning Signal (EWS) and potential defaults have been identified and assessed in identification of NPA; and
- Performed credit assessments of samples for both corporate and retail loans including larger exposures assessed by Bank showing signs of deterioration, or in areas of emerging risk (assessed against external market conditions). Reviewed the Bank's risk grading of the loan, and assessment of loan recoverability and the impact on the credit provision using the information on the Borrowers loan file, discussed the case with the concerned officials and senior management to verify the assessment and provisioning made by the Bank.

Provisions for advances:

- Understood the Bank's processes and perused the policies for determining provisions on advances in compliance with IRAC norms including provisioning for advances covered under Resolution Framework, stressed sectors, date of commencement of commercial operations (DCCO), etc.;
- Verified provision for fraud accounts as at March 31, 2025 as per the RBI circular;
- Re-performed, on sample basis for both corporate and retail loans, the Days Past Due for loan accounts including their classification and provisioning, to determine the accuracy of the same (Collective for standard portfolio and case specific for non-performing portfolio);
- Reviewed the rectifications made by the bank in the asset classification and provisioning as on March 31, 2025 basis our audit observations inter-alia regarding tagging of agri and non-agri loans, provisioning and income recognition. These audit observations were also presented to those charged with the governance as part of the auditors' presentation; and
- Assessed the appropriateness, accuracy and adequacy of the related presentation and disclosures in accordance with the applicable accounting standards and requirements of RBI with respect to NPAs.

Information Technology (IT) Systems and Controls

The Bank has a complex IT architecture to support its day - to - day business operations. The volume of transactions processed and recorded is huge. Moreover, a transaction may be required to be recorded across multiple applications depending upon the process and each application has different rules and a different set of user access and authority matrix.

Our Audit procedures with respect to this matter included:

- IT audit specialists are an integral part of our engagement team. Our approach of testing IT General Controls (ITGC) and IT Application Controls (ITAC) is risk based and business centric;
- As part of our IT controls testing, we have tested ITGC as well as ITAC. The focus of testing of ITGCs was based on the various parameters such as Completeness, Validity, Identification / Authentication Authorization, Integrity and accountability. On the other hand, focus of testing automated controls from applications was whether the controls prevent or detect unauthorized transactions and support financial objectives including completeness, accuracy, authorization, and validity of transactions;

Key Audit Matter**How the Key Audit Matter was addressed in our audit**

All these applications are not fully customized to take care of all user's requirements. These applications are interlinked using different technologies so that data transfer takes place on real time basis or at a particular time during the day; in batches or at a transaction level and in an automated manner or manually. The Core Banking Solution (CBS) itself has many interfaces. All these data streams directly affect the financial accounting and reporting process of the Bank.

The Bank has a process for identifying the applications where the controls are embedded. The Bank's IT control framework includes automated, semi-automated and manual controls designed to address identified risks.

IT controls are stated in Entity Level Controls (ELC), IT General Controls (ITGC) and IT Application Controls (ITAC). Further, the Bank has identified critical software impacting the financial accounting and its reporting from the existence and completeness of Audit Trail (edit log).

We have identified IT systems and controls Framework as a Key Audit Matter as the Bank's business is highly dependent on technology, high level of automation, significant number of systems being used, the IT environment is complex, and the design and operating effectiveness of IT controls have a direct impact on its financial reporting process. Review of these systems and controls allows us to provide assurance on the integrity and completeness of data processed through various IT applications which are used for financial accounting & reporting.

We gathered an understanding of IT applications landscape implemented at the Bank and changes made therein during the year. It was followed by process understanding, mapping of applications to the same and understanding financial risks posed by people, process and technology;

In ITGC testing, on sample basis, we reviewed control areas such as User Management, Change Management, Systems Security, cyber security, interface testing, deployment of new applications, Incident Management, Physical & Environmental Security, Backup and Restoration, Business Continuity and Disaster Recovery, Service Level Agreement, end of day operations, various submission made to the regulators under risk based supervision;

For ITAC, we carried out on sample basis, compliance tests of system functionality in order to assess the accuracy of system functionality. We also carried out procedures such as validations and limit checks on data entered into applications, approvals, process dependencies and restriction on time period in which transactions may be recorded;

We verified audit trail (edit log) on test check basis for applications which are used for financial accounting and reporting. Further we reviewed the existence and efficacy of the audit trail implemented by the management; and

We tested the control environment using various techniques such as inquiry, walkthroughs in live environment, review of documentation / record / reports, observation and re-performance. We also tested few controls using negative testing technique and verified compensating controls and performed alternate procedures, where necessary.

Information Other than the Consolidated Financial Statements and Auditor's Report Thereon

The Bank's Management and Board of Directors are responsible for the other information. The other information comprises the Pillar 3 Disclosures under the New Capital Adequacy Framework (Basel III disclosures), which we obtained prior to the date of this auditors' report, and Director's Report including Annexures to Director's Report, which is part of the Annual Report (collectively called as 'Other Information') but does not include the consolidated financial statements and our auditors' report thereon. The Annual Report is expected to be made available to us after the date of this auditors' report.

Our opinion on the Consolidated Financial Statements does not cover the other information and we do not express any form of assurance conclusion thereon.

In connection with our audit of the Consolidated Financial Statements, our responsibility is to read the other information identified above when it becomes available and, in doing so, consider whether the other information is materially inconsistent with the Consolidated Financial Statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

When we read the Annual Report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance and take appropriate action as applicable under the relevant laws and regulations.

Responsibilities of Management and Those Charged with Governance for the Consolidated Financial Statements

The Bank's Management and Board of Directors are responsible for the matters stated in section 134(5) of the Act with respect to the preparation and presentation of these Consolidated Financial Statements that give a true and fair view of the consolidated financial position, consolidated financial performance and consolidated cash flows of the Group including its associate in accordance with the accounting principles generally accepted in India, including the Accounting Standards specified under section 133 of the Act read with Companies (Accounting Standards) Rules, 2021 as amended to the extent applicable, and RBI Guidelines. The respective Board of Directors of the companies included in the Group and of its associate are responsible for maintenance of adequate accounting records in accordance with the provisions of the Act, the Banking Regulation Act, 1949 and RBI Guidelines for safeguarding the assets of the Group and of its associate and for preventing and detecting frauds and other irregularities; the

selection and application of appropriate significant accounting policies; making judgments and estimates that are reasonable and prudent; and the design, implementation and maintenance of adequate internal financial controls, that were operating effectively for ensuring accuracy and completeness of the accounting records, relevant to the preparation and presentation of the Consolidated Financial Statements that give a true and fair view and are free from material misstatement, whether due to fraud or error, which have been used for the purpose of preparation of the Consolidated Financial Statements by the Directors of the Bank, as aforesaid.

In preparing the Consolidated Financial Statements, the respective Management and Board of Directors of the companies included in the Group and of its associate are responsible for assessing the ability of the Group and of its associate to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless their Board of Directors either intends to liquidate the Group or to cease operations, or has no realistic alternative but to do so.

The respective Board of Directors of the companies included in the Group and of its associate are responsible for overseeing the financial reporting process of the Group and of its associate.

Auditor's Responsibilities for the Audit of the Consolidated Financial Statements

Our objectives are to obtain reasonable assurance about whether the Consolidated Financial Statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with SAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these Consolidated Financial Statements.

As part of an audit in accordance with SAs, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the Consolidated Financial Statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances. Under section 143(3)(i) of the Act, we are also responsible for expressing our opinion on whether the Bank, its subsidiary company and associate company, which are companies incorporated in India, has internal financial controls with reference to Consolidated Financial Statements in place and the operating effectiveness of such controls.

- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the ability of the Group and its associate to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the Consolidated Financial Statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group and its associate to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the Consolidated Financial Statements, including the disclosures, and whether the Consolidated Financial Statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group and its associate to express an opinion on the Consolidated Financial Statements. We are responsible for the direction, supervision and performance of the audit of the financial statements of such entities included in the Consolidated Financial Statements of which we are the independent auditors. For the other entities included in the Consolidated Financial Statements, which have been audited by other auditors, such other auditors remain responsible for the direction, supervision and performance of the audits carried out by them. We remain solely responsible for our audit opinion.

We communicate with those charged with governance of the Bank and such other entities included in the Consolidated Financial Statements of which we are the independent auditors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the Consolidated Financial Statements for the year ended March 31, 2025 and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

Other Matters

- a. The audit of the Consolidated Financial Statements for the year ended March 31, 2024 was conducted by one of the predecessor joint statutory auditors and one of the current joint statutory auditors of the Bank, who expressed an unmodified opinion on those consolidated financial statements vide their report dated April 25, 2024. Our opinion on the consolidated financial statements is not modified in respect of this matter.
- b. We did not audit the financial statements of one Subsidiary, whose financial statements reflect total assets of ₹1045,99,65 thousand (before consolidation adjustments) as at March 31, 2025, total revenues of ₹2411,50,16 thousand (before consolidation adjustments), total net loss after tax ₹(67,49,75) thousand (before consolidation adjustments) and net cash in flows amounting to ₹11,25,453 thousand (before consolidation adjustments) for the year ended on that date, as considered in the Consolidated Financial Statements. The Consolidated Financial Statements also include the Group's share of net profit after tax of ₹1,315 thousand (before consolidation adjustments) for the year ended March 31, 2025, as considered in the Consolidated Financial Statements, in respect of associate, whose financial statements have not been audited by us. These financial statements have been audited by other auditors whose reports have been furnished to us and our opinion on the Consolidated Financial Statements, in so far as it relates to the amounts and disclosures included in respect of these subsidiary and associate, and our report in terms of sub-section (3) of Section 143 of the Act, in so far as it relates to the aforesaid subsidiary and associate, is based solely on the reports of the other auditors.

Our opinion on the Consolidated Financial Statements, and our report on Other Legal and Regulatory Requirements below, is not modified in respect of the above matters with respect to our reliance on the work done and the reports of the other auditors.

Report on Other Legal and Regulatory Requirements

1. As required by Section 143(3) of the Act, based on our audit and on the consideration of report of the other auditor on separate audited financial statements of the subsidiary and associate as noted in the Other Matters Section above we report, to the extent applicable, that:
 - a. We have sought and obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit of the aforesaid Consolidated Financial Statements.
 - b. In our opinion, proper books of account as required by law relating to preparation of the aforesaid Consolidated Financial Statements have been kept so far as it appears from our examination of those books and the reports of the other auditors, except for the matters stated in the paragraph 1(i)(vi) below on reporting under Rule 11(g);
 - c. The Consolidated Balance Sheet, the Consolidated Profit and Loss Account, and the Consolidated Cash Flow Statement dealt with by this Report are in agreement with the relevant books of account maintained for the purpose of preparation of the Consolidated Financial Statements.
 - d. In our opinion, the aforesaid Consolidated Financial Statements comply with the Accounting Standards specified under Section 133 of the Act to the extent they are not inconsistent with the guidelines prescribed by RBI.
 - e. The matters described in the Adverse Opinion paragraph in Annexure A, in our opinion, may have an adverse effect on the functioning of the Bank.
 - f. On the basis of the written representations received from the directors of the Bank as on March 31, 2025 taken on record by the Board of Directors of the Bank and the reports of the statutory auditors of its subsidiary and associate incorporated in India, none of the directors of the Group companies and its associate companies incorporated in India are disqualified as on March 31, 2025 from being appointed as a director in terms of Section 164 (2) of the Act.
 - g. The reservation relating to maintenance of accounts and other matters connected therewith are as stated in paragraph 1(b) above on reporting under Section 143(3)(b) and paragraph 1(i)(vi) below on reporting under Rule 11(g).
 - h. With respect to the adequacy of internal financial controls with reference to consolidated financial statements of the Group and the operating effectiveness of such controls, refer to our separate report in "Annexure A".
 - i. With respect to the other matters to be included in the Auditor's Report in accordance with Rule 11 of the Companies (Audit and Auditor's) Rules, 2014, in our opinion and to the best of our information and according to the explanations given to us based on our audit and on the consideration of report of the other auditor on separate financial statements of subsidiary and associate as noted in the 'Other Matters' paragraph:
 - i. The Consolidated Financial Statements disclose the impact of pending litigations on the consolidated financial position of the Group and its associate – Refer Schedule 12, Note 18(3) to the Consolidated Financial Statements;
 - ii. Provision has been made in the Consolidated Financial Statements, as required under the applicable law or accounting standards, for material foreseeable losses, if any, on long-term contracts including derivative contracts – Refer Schedule 18(4) to the Consolidated Financial Statements in respect of such items as it relates to the Group and its associate; and

- iii. There has been no delay in transferring amounts, required to be transferred, to the Investor Education and Protection Fund by the Bank, its subsidiary company and associate company incorporated in India during the financial year ended March 31, 2025;
- iv. (a) The respective Managements of the Bank, its subsidiary and associate which are companies incorporated in India whose financial statements have been audited under the Act have represented to us and the other auditors of such subsidiary and associate respectively that, to the best of their knowledge and belief, other than as disclosed in the notes to the accounts of the Consolidated Financial Statements under Schedule 18 (10.4(1)), no funds have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Bank or any of such subsidiary and associate to or in any other person or entity, including foreign entities with the understanding, whether recorded in writing or otherwise, as on the date of this audit report, that such parties shall, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Bank or any of such subsidiary and associate ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
- (b) The respective Managements of the Bank, its subsidiary and associate which are companies incorporated in India whose financial statements have been audited under the Act have represented to us and the other auditors of such subsidiary and associate respectively that, to the best of their knowledge and belief, other than as disclosed in the notes to the accounts of the Consolidated Financial Statements under Schedule 18 (10.4(2)), no funds have been received by the Bank or any of such subsidiary and associate from any person or entity, including foreign entities with the understanding, whether recorded in writing or otherwise, as on the date of this audit report, that the Bank or any of such subsidiary and associate shall, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.
- (c) Based on the audit procedures that have been considered reasonable and appropriate in the circumstances performed by us and that performed by the auditors of the subsidiary and associate which are companies incorporated in India whose Financial Statements have been audited under the Act, and according to the information and explanations provided to us by the Management of the Bank in this regard nothing has come to our or other auditors' notice that has caused us or the other auditors to believe that the representations under sub-clause (i) and (ii) of Rule 11(e) as provided under (1) and (2) above, contain any material mis-statement.
- v. In our opinion and according to the information and explanations given to us, the dividend declared and / or paid during the year by the Group and its associates is in compliance with Section 123 of the Act; and
- vi. Based on our examination which included test checks, and based on the other auditor's reports of its subsidiary and associate incorporated in India whose financial statements have been audited under the Act, except for the instances mentioned below, the holding company, its subsidiary company and associate company incorporated in India have used accounting software for maintaining their respective books of account for the year ended March 31, 2025, which have a feature of recording audit trail (edit log)

facility and the same has operated throughout the year for all relevant transactions recorded in the software, and further, during the course of audit we and the other auditors of above referred subsidiary and associate did not come across any instance of audit trail feature being tampered with. Additionally, the audit trail of prior year has been preserved by the holding company and above referred subsidiary and associate as per the statutory requirements for record retention.

In case of Holding Company, as explained in Schedule 18(17), the audit trail feature for two software, which were part of the books of accounts, was not enabled at database level to log any direct data changes. Further, where enabled and except for the aforesaid two software the audit trail feature has been operated for all relevant transactions recorded in the accounting software. Also, the audit trail of prior year has been preserved by the Bank as per the statutory

requirements for record retention to the extent it was enabled and recorded in previous year except for the aforesaid two software.

In case of its subsidiary, the feature of recording audit trail (edit log) facility was not enabled at database level, in one of the sunset software which was part of the books of accounts, to log any direct data changes.

- j. With respect to the matters to be included in the Auditor's Report under Section 197(16) of the Act, as amended; in our opinion, according to information and explanations given to us, the remuneration paid by the subsidiary and associate to its directors is within the limits laid prescribed under Section 197 of the Act and the rules thereunder. Further, the Bank is a banking company as defined under Banking Regulation Act, 1949. Accordingly, the requirements prescribed under Section 197 of the Act do not apply to the Bank by virtue of Section 35B (2A) of the Banking Regulation Act, 1949.

For **M S K A & Associates**

Chartered Accountants

ICAI Firm's Registration No.: 105047W

Tushar Kurani

Partner

Membership No.: 118580

UDIN: 25118580BMOHWZ8537

Place: Mumbai

Date: May 21, 2025

For **Chokshi & Chokshi LLP**

Chartered Accountants

ICAI Firm's Registration No.: 101872W / W100045

Vineet Saxena

Partner

Membership No.: 100770

UDIN: 25100770BBIQSB3593

Place: Mumbai

Date: May 21, 2025

Annexure “A”

To The Independent Auditor’s Report on The Consolidated Financial Statements of The IndusInd Bank Limited

[Referred to in paragraph 1(h) under ‘Report on Other Legal and Regulatory Requirements’ section of our report]

Report on the Internal Financial Controls under Clause (i) of Sub-section 3 of Section 143 of the Companies Act, 2013 (“the Act”)

In conjunction with our audit of the Consolidated Financial Statements of the Bank as of and for the year ended March 31, 2025, we have audited the internal financial controls with reference to Consolidated Financial Statements of The IndusInd Bank Limited (“the Bank”) and its subsidiary (Bank and its subsidiary together referred to as “the Group”) and its Associate which are companies incorporated in India, as of that date.

Adverse Opinion

In our opinion, because of the possible effects of the material weaknesses described below on the achievement of the objectives of the control criteria, the Bank has not maintained adequate and effective internal financial controls with reference to Consolidated Financial Statements as at March 31, 2025, based on the internal control with reference to Consolidated Financial Statements criteria established by the respective companies considering the essential components of internal control stated in the Guidance Note on Audit of Internal Financial Controls Over Financial Reporting (“the Guidance Note”) issued by the Institute of Chartered Accountants of India (“the ICAI”).

We have considered the material weaknesses identified and reported below in determining the nature, timing, and extent of audit tests applied in our audit of the Consolidated Financial Statements, and these material weaknesses does affect our opinion on the Consolidated Financial Statements.

Basis for Adverse Opinion

As explained in schedule 18(14) on the Consolidated Financial Statements for the year ended March 31, 2025, particularly override of controls by erstwhile Key Managerial Personnel and senior bank personnel, the Bank had initiated investigations/reviews, which led to identification of several deficiencies in the internal controls with reference to maintenance of books of account and preparation of consolidated financial statements. These indicate that the control environment was ineffective as at March 31, 2025.

A ‘material weakness’ is a deficiency, or a combination of deficiencies, in internal financial control with reference to financial statements, such that there is a reasonable possibility that a material misstatement of the Bank’s annual or interim financial statements will not be prevented or detected on a timely basis.

Management’s and Board of Director’s Responsibility for Internal Financial Controls

The respective Management and Board of Directors of the Bank, its subsidiary company, its associate company, which are companies incorporated in India, are responsible for establishing and maintaining internal financial controls based on the internal control with reference to the Consolidated Financial Statements criteria established by the respective companies considering the essential components of internal control stated in the Guidance

Note. These responsibilities include the design, implementation and maintenance of adequate internal financial controls that were operating effectively for ensuring the orderly and efficient conduct of its business, including adherence to the respective Bank’s policies, the safeguarding of its assets, the prevention and detection of frauds and errors, the accuracy and completeness of the accounting records, and the timely preparation of reliable financial information, as required under the Act.

Auditor’s Responsibility

Our responsibility is to express an opinion on the internal financial controls with reference to the Consolidated Financial Statements of the Bank, its subsidiary company, its associate company, which are companies incorporated in India, based on our audit. We conducted our audit in accordance with the Guidance Note and the Standards on Auditing issued by the ICAI and deemed to be prescribed under section 143(10) of the Act, to the extent applicable to an audit of internal financial controls. Those Standards and the Guidance Note require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether adequate internal financial controls with reference to Consolidated Financial Statements was established and maintained and if such controls operated effectively in all material respects.

Our audit involves performing procedures to obtain audit evidence about the adequacy of the internal financial controls with reference to Consolidated Financial Statements and their operating effectiveness. Our audit of internal financial controls with reference to Consolidated Financial Statements included obtaining an understanding of internal financial controls with reference to Consolidated Financial Statements, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. The procedures selected depend on the auditor’s judgement, including the assessment of the risks of material misstatement of the Consolidated Financial Statements, whether due to fraud or error.

We believe that the audit evidence we have obtained and the audit evidence obtained by the other auditors in terms of their reports referred to in the Other Matters paragraph below, is sufficient and appropriate to provide a basis for our audit opinion on the internal financial controls with reference to Consolidated Financial Statements of the Bank., its subsidiary company, its associate company, which are companies incorporated in India.

Meaning of Internal Financial Controls with Reference to Consolidated Financial Statements

Bank’s internal financial control with reference to Consolidated Financial Statements is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of Consolidated Financial Statements for external purposes in accordance with generally accepted accounting principles. Bank’s internal financial control with reference to Consolidated Financial Statements includes those policies and procedures that (1) pertain to the maintenance of records that,

in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Bank; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of Consolidated Financial Statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the Bank are being made only in accordance with authorizations of management and directors of the Bank; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the Bank's assets that could have a material effect on the Consolidated Financial Statements.

Inherent Limitations of Internal Financial Controls with Reference to Consolidated Financial Statements

Because of the inherent limitations of internal financial controls with reference to Consolidated Financial Statements, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may

occur and not be detected. Also, projections of any evaluation of the internal financial controls with reference to Consolidated Financial Statements to future periods are subject to the risk that the internal financial control with reference to Consolidated Financial Statements may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

Other Matters

Our aforesaid reports under Section 143(3)(i) of the Act on the adequacy and operating effectiveness of the internal financial controls with reference to Consolidated Financial Statements insofar as it relates to Subsidiary company and associate company which are companies incorporated in India, is based on the corresponding reports of the auditors of such companies incorporated in India.

Our opinion is not modified in respect of this matter.

For **M S K A & Associates**

Chartered Accountants

ICAI Firm's Registration No.: 105047W

Tushar Kurani

Partner

Membership No.: 118580

UDIN: 25118580BMOHWZ8537

Place: Mumbai

Date: May 21, 2025

For **Chokshi & Chokshi LLP**

Chartered Accountants

ICAI Firm's Registration No.: 101872W / W100045

Vineet Saxena

Partner

Membership No.: 100770

UDIN: 25100770BBIQSB3593

Place: Mumbai

Date: May 21, 2025



Consolidated Balance Sheet

as at March 31, 2025

(₹ in '000s)

	Notes	As at March 31, 2025	As at March 31, 2024
Capital and Liabilities			
Capital	1	779,05,45	778,32,00
Employee Stock Options Outstanding	18(Note 8)	142,86,82	103,51,51
Reserves and Surplus	2	63913,76,41	62325,72,83
Deposits	3	410862,27,12	384585,66,71
Borrowings	4	53703,55,26	47611,41,13
Other Liabilities and Provisions	5	24705,60,52	19689,32,93
Total		554107,11,58	515093,97,11
Assets			
Cash and Balances with Reserve Bank of India	6	51006,01,37	18560,51,53
Balances with Banks and Money at Call and Short Notice	7	8369,48,12	18346,88,80
Investments	8	114456,72,36	106486,49,23
Advances	9	345018,62,56	343298,27,40
Fixed Assets	10	2496,35,81	2324,02,17
Other Assets	11	32759,91,36	26077,77,98
Total		554107,11,58	515093,97,11
Contingent Liabilities	12	1398891,73,31	1638930,84,68
Bills for Collection		37638,40,60	36152,26,54
Significant Accounting Policies	17		
Notes to the Financial Statements	18		

The schedules referred to above form an integral part of the Balance Sheet.

As per our report of even date
For MSKA & Associates
 Chartered Accountants
 Firm Registration No: 105047W

For and on behalf of the Board of Directors

per Tushar Kurani
 Partner
 Membership No: 118580

Sunil Mehta
 Non-Executive,
 Independent Part-time Chairman
 DIN: 00065343

For Chokshi & Chokshi LLP.
 Chartered Accountants
 Firm Registration No: 101872W/ W100045

Soumitra Sen
 Head – Consumer Banking and
 Member of Committee of Executives

Anil Rao
 Head – Chief Administrative Officer and
 Member of Committee of Executives

per Vineet Saxena
 Partner
 Membership No: 100770

Akila Krishnakumar
 Non-Executive, Independent Director
 DIN: 06629992

Rajiv Agarwal
 Non-Executive, Independent Director
 DIN: 00336487

Bhavna Doshi
 Non-Executive, Independent Director
 DIN: 00400508

Jayant Deshmukh
 Non-Executive, Independent Director
 DIN: 08697679

Pradeep Udhas
 Non-Executive, Independent Director
 DIN: 02207112

Rakesh Bhatia
 Non-Executive, Independent Director
 DIN: 06547321

Sudip Basu
 Non-Executive, Non- Independent Director
 DIN: 09743986

Lingam Venkata Prabhakar
 Non-Executive, Independent Director
 DIN: 08110715

Place: Mumbai
 Date: May 21, 2025

Santosh Kumar
 Deputy Chief Financial Officer and Special
 Officer – Finance & Accounts

Anand Kumar Das
 Company Secretary

Consolidated Statement of Profit and Loss

for the year ended March 31, 2025

(₹ in '000s)

	Schedule	Year ended March 31, 2025	Year ended March 31, 2024
I. Income			
Interest earned	13	48667,66,43	45748,21,37
Other income	14	7690,43,60	9395,77,02
Total		56358,10,03	55143,98,39
II. Expenditure			
Interest expended	15	29636,35,03	25132,29,43
Operating expenses	16	16060,34,69	14147,63,33
Provisions and contingencies	18(Note 10.1)	8085,98,71	6887,07,09
Total		53782,68,43	46166,99,85
III. Profit			
Net Profit for the year		2575,41,60	8976,98,54
Add : Share in profit / (loss) of Associate		13,15	30,66
Profit brought forward		29586,47,67	24176,30,13
Total		32162,02,42	33153,59,33
IV. Appropriations			
a) Transfer to statutory reserve		660,72,39	2237,44,51
b) Transfer to capital reserve		196,16,57	43,29,63
c) Transfer to investment fluctuation reserve account		-	200,00,00
d) Dividend paid		1284,89,63	1086,37,52
		2141,78,59	3567,11,66
Balance carried over to the Balance Sheet		30020,23,83	29586,47,67
Total		32162,02,42	33153,59,33
V. Earnings per equity share			
(Face value of ₹10/- per share)			
Basic (₹)	18(Note 9.5)	33.07	115.54
Diluted (₹)	18(Note 9.5)	33.05	115.33
Significant Accounting Policies	17		
Notes to the Financial Statements	18		

The schedules referred to above form an integral part of the Profit and Loss Account.

As per our report of even date
For MSKA & Associates
 Chartered Accountants
 Firm Registration No: 105047W

For and on behalf of the Board of Directors

per Tushar Kurani
 Partner
 Membership No: 118580

Sunil Mehta
 Non-Executive,
 Independent Part-time Chairman
 DIN: 00065343

For Chokshi & Chokshi LLP.
 Chartered Accountants
 Firm Registration No: 101872W/ W100045

Soumitra Sen
 Head – Consumer Banking and
 Member of Committee of Executives

Anil Rao
 Head – Chief Administrative Officer and
 Member of Committee of Executives

per Vineet Saxena
 Partner
 Membership No: 100770

Akila Krishnakumar
 Non-Executive, Independent Director
 DIN: 06629992

Rajiv Agarwal
 Non-Executive, Independent Director
 DIN: 00336487

Bhavna Doshi
 Non-Executive, Independent Director
 DIN: 00400508

Jayant Deshmukh
 Non-Executive, Independent Director
 DIN: 08697679

Pradeep Udhas
 Non-Executive, Independent Director
 DIN: 02207112

Rakesh Bhatia
 Non-Executive, Independent Director
 DIN: 06547321

Sudip Basu
 Non-Executive, Non- Independent Director
 DIN: 09743986

Lingam Venkata Prabhakar
 Non-Executive, Independent Director
 DIN: 08110715

Place: Mumbai
 Date: May 21, 2025

Santosh Kumar
 Deputy Chief Financial Officer and Special
 Officer – Finance & Accounts

Anand Kumar Das
 Company Secretary



Consolidated Cash Flow Statement

for the year ended March 31, 2025

(₹ in '000s)

	Year ended March 31, 2025	Year ended March 31, 2024
A. Cash Flow from Operating Activities		
Net Profit before taxation	3525,75,46	11979,19,75
Adjustments for :		
Depreciation on Fixed assets	532,26,95	463,03,97
Depreciation/Revauation loss on Investments	57,13,30	452,36,74
Employees Stock Option expenses	53,48,06	59,19,22
Loan Loss and Other Provisions	3032,17,29	3335,41,32
Amortisation of premium on HTM investments	272,48,53	390,92,13
Loss on sale of fixed assets	(1,99,26)	3,13,82
Share in current period profit of Associate	13,15	30,66
Operating Profit before Working Capital changes	7471,43,48	16683,57,61
Adjustments for :		
(Increase)/Decrease in Advances	(4752,52,45)	(56710,00,45)
(Increase)/Decrease in Investments	(8045,53,54)	(24254,09,68)
(Increase)/Decrease in Other Assets	(4739,75,04)	72,67,33
Increase in Deposits	26276,60,41	48465,47,58
Increase in Other Liabilities	5016,27,59	1988,73,52
Cash generated from Operations	21226,50,45	(13753,64,09)
Direct Taxes paid (net of refunds)	(2948,70,97)	(3171,08,85)
Net Cash generated from / (used in) Operating Activities	18277,79,48	(16924,72,94)
B. Cash Flow from Investing Activities		
Purchase of Fixed Assets (including WIP)	(730,99,19)	(730,00,89)
Proceeds from sale of Fixed Assets	22,40,79	18,73,72
Net Cash generated from / (used in) Investing Activities	(708,58,40)	(711,27,17)
C. Cash Flow from Financing Activities		
Proceeds from issue of equity shares (net of issue expenses)	68,25,74	244,66,03
Dividends paid	(1284,89,63)	(1086,37,52)
Redemption of Perpetual Debt instruments	-	(1489,90,00)
Increase/(Decrease) in Borrowings	6092,14,13	90,07,71
Net Cash generated from / (used in) Financing Activities	4875,50,24	(2241,53,78)
Effect of foreign currency translation reserve	23,37,04	8,18,07
Net Increase in Cash and Cash Equivalents	22468,08,36	(19869,35,82)
Cash and Cash Equivalents at the beginning of the year	36907,40,33	56776,76,15
Cash and Cash Equivalents at the end of the year	59375,48,69	36907,40,33

Notes:

- The above Consolidated Cash Flow Statement has been prepared under the indirect method as set out in Accounting Standard 3 on Cash Flow Statements.
- Figures in bracket Indicate cash outflow.
- Cash and cash equivalents comprises of Cash in Hand and Balances with RBI (Schedule 6) and Balances with Banks and Money at Call and Short Notice (Schedule 7).

As per our report of even date
For MSKA & Associates
Chartered Accountants
Firm Registration No: 105047W

For and on behalf of the Board of Directors

per Tushar Kurani
Partner
Membership No: 118580

Sunil Mehta
Non-Executive,
Independent Part-time Chairman
DIN: 00065343

For Chokshi & Chokshi LLP.
Chartered Accountants
Firm Registration No: 101872W/ W100045

Soumitra Sen
Head – Consumer Banking and
Member of Committee of Executives

Anil Rao
Head – Chief Administrative Officer and
Member of Committee of Executives

per Vineet Saxena
Partner
Membership No: 100770

Akila Krishnakumar
Non-Executive, Independent Director
DIN: 06629992

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Non-Executive, Independent Director
DIN: 00336487

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Non-Executive, Independent Director
DIN: 00400508

Jayant Deshmukh
Non-Executive, Independent Director
DIN: 08697679

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Non-Executive, Independent Director
DIN: 02207112

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Non-Executive, Independent Director
DIN: 06547321

Sudip Basu
Non-Executive, Non- Independent Director
DIN: 09743986

Lingam Venkata Prabhakar
Non-Executive, Independent Director
DIN: 08110715

Place: Mumbai
Date: May 21, 2025

Santosh Kumar
Deputy Chief Financial Officer and Special
Officer – Finance & Accounts

Anand Kumar Das
Company Secretary

Consolidated Schedules

Schedule - 1 Capital

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
Authorised Capital		
1,00,00,00,000 (Previous year 1,00,00,00,000) equity shares of ₹10 each	1000,00,00	1000,00,00
Issued, Subscribed and Called Up Capital		
77,90,54,472 (Previous year 77,83,19,951) equity shares of ₹10 each	779,05,45	778,32,00
Paid up Capital		
77,90,54,472 (Previous year 77,83,19,951) equity shares of ₹10 each	779,05,45	778,32,00
Total	779,05,45	778,32,00

Schedule - 2 Reserves and Surplus

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Statutory Reserve		
Opening balance	12224,97,33	9987,52,82
Additions during the year	660,72,39	2237,44,51
	12885,69,72	12224,97,33
II Capital Reserve		
Opening balance	687,33,29	644,03,66
Additions during the year	196,59,45	43,29,63
	883,92,74	687,33,29
III Share Premium Account		
Opening balance	18770,73,61	18528,50,06
Additions during the year	67,52,29	242,23,55
	18838,25,90	18770,73,61
IV Revaluation Reserve		
Opening balance	295,68,81	301,66,08
Transfer to General Reserve	(5,97,27)	(5,97,27)
	289,71,54	295,68,81
V Foreign Currency Translation Reserve		
Opening balance	122,98,86	114,80,79
Additions during the year	23,37,04	8,18,07
	146,35,90	122,98,86
VI AFS Reserve		
Opening balance	-	-
Additions during the year	33,47,70	-
	33,47,70	-



Consolidated Schedules

	As at March 31, 2025	As at March 31, 2024
VII Revenue & Other Reserve		
(a) General Reserve		
Opening balance	32,21,92	26,24,65
Additions during the year	178,55,82	5,97,27
	210,77,74	32,21,92
(b) Capital Reserve on Consolidation		
Opening balance	35	35
Additions during the year	-	-
	35	35
(c) Investment Fluctuation Reserve		
Opening balance	554,68,08	354,68,08
Additions during the year	-	200,00,00
	554,68,08	554,68,08
(d) Amalgamation Reserve		
Opening balance	50,62,91	50,62,91
Additions during the year	-	-
	50,62,91	50,62,91
Total Revenue & Other Reserve	816,09,08	637,53,26
VIII Balance in the Profit and Loss Account	30020,23,83	29586,47,67
Total	63913,76,41	62325,72,83

Schedule - 3 Deposits

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
A I Demand Deposits		
i) From banks	619,34,36	1123,86,48
ii) From others	40145,15,32	45865,45,31
II Savings Bank Deposits	94024,74,96	98676,27,78
III Term Deposits		
i) From banks	10590,84,73	19972,10,01
ii) From others (including Certificate of Deposits)	265482,17,75	218947,97,13
Total	410862,27,12	384585,66,71
B Deposits of Branches		
I In India	401227,58,35	377591,64,96
II Outside India	9634,68,77	6994,01,75
Total	410862,27,12	384585,66,71

Deposit accounts amounting to ₹92,037.33 crores (previous year: ₹49,999.06 crores) are considered for marking lien)

Consolidated Schedules

Schedule - 4 Borrowings

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Borrowings in India		
i) Reserve Bank of India	-	-
ii) Other banks	486,63,70	300,36,35
iii) Other institutions and agencies	30822,56,00	23500,04,00
iv) Borrowing in form of bonds and debentures (excluding subordinated Debt)	1500,00,00	1500,00,00
v) Capital Instruments		
a) Unsecured non-convertible perpetual non-cumulative bonds (Subordinated additional tier 1 capital)	-	-
b) Unsecured non-convertible redeemable debentures/bonds (Subordinated debt tier 2 bond)	2800,00,00	2800,00,00
II Borrowings outside India	18094,35,56	19511,00,78
Total	53703,55,26	47611,41,13

Note 1: Secured borrowings in I and II above amount to Nil (March 31, 2024: Nil) and no borrowings made under market repurchase transactions (including tri-party repo) with banks and financial institutions and transactions under liquidity adjustment facility and marginal standing facility (previous year: Nil)

Note 2: Total Borrowing includes ₹30,823 crores of refinance borrowing (previous year: ₹23,500 crores)

Schedule - 5 Other Liabilities and Provisions

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Bills payable	1339,86,05	1394,42,49
II Inter-office adjustments (net)	-	-
III Interest accrued	2620,72,49	1942,60,94
IV Others (including provisions) (Refer Note 18.14.2, 18.14.3 and 18.14.6)	20745,01,98	16352,29,50
Total	24705,60,52	19689,32,93

Schedule - 6 Cash and Balances with Reserve Bank of India

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Cash in hand (including foreign currency notes)	1295,18,43	1226,84,53
II Balances with Reserve Bank of India		
i) In Current Account	19310,82,94	16433,67,00
ii) In Other Accounts	30400,00,00	900,00,00
Total	51006,01,37	18560,51,53



Consolidated Schedules

Schedule - 7 Balances with Banks and Money at Call and Short Notice

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I In India		
i) Balances with Banks		
a) In Current Accounts	161,68,20	294,40,05
b) In Other Deposit Accounts	-	1376,18,25
ii) Money at Call and Short Notice		
a) with Banks	-	-
b) with other institution	199,68,05	4186,49,32
Total	361,36,25	5857,07,62
II Outside India		
i) In Current Accounts	2773,57,10	2613,23,31
ii) In Other Deposit Accounts	2413,87,27	6473,65,47
iii) Money at call and short notice	2820,67,50	3402,92,40
Total	8008,11,87	12489,81,18
Grand Total	8369,48,12	18346,88,80

Schedule - 8 Investments

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I In India		
Gross Value	114834,51,02	107511,41,26
Less : Aggregate of provision / depreciation	942,88,81	1205,82,39
Net value of Investments in India	113891,62,21	106305,58,87
Comprising :		
i) Government securities*	103341,94,52	96467,98,30
ii) Other approved securities	-	-
iii) Shares	258,15,46	166,97,24
iv) Debentures and bonds	1402,46,79	58,75,49
v) Subsidiaries and / or Joint Ventures	-	-
vi) Others - Certificate of Deposits, Commercial Papers, Security Receipts, Pass Through Certificates, Units of schemes of Mutual Funds, Venture Capital Funds and Others	8885,42,91	9608,38,46
vii) Associate (1)	3,62,53	3,49,38
II Outside India		
Gross Value	619,01,92	180,92,90
Less : Aggregate of provision / depreciation	53,91,77	2,54
Net value of Investments outside India	565,10,15	180,90,36
Comprising :		
i) Government securities	254,04,66	165,04,53
ii) Debentures and bonds	311,05,49	15,85,83
Total	114456,72,36	106486,49,23

Consolidated Schedules

	As at March 31, 2025	As at March 31, 2024
III Investment in India		
i) Gross value of investments	114834,51,02	107511,41,26
ii) Aggregate of provision for depreciation	942,88,81	1205,82,39
iii) Net investments (i-ii)	113891,62,21	106305,58,87
IV Investment outside India		
i) Gross value of investments	619,01,92	180,92,90
ii) Aggregate of provision for depreciation	53,91,77	2,54
iii) Net investments (i-ii)	565,10,15	180,90,36
⁽¹⁾Investment in Associate		
Investment at Cost	30	30
Add : Capital Reserve on the date of Acquisition	35	35
Equity Investment in Associate	65	65
Add : Post-acquisition profit / (loss) of Associate (Equity method)	3,61,88	3,48,73
Total	3,62,53	3,49,38

*Includes Securities of ₹3,859.04 crores (previous year ₹2,748.39 crores) pledged with CCIL & NSE for margin requirements.

Schedule - 9 Advances *

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
A		
i) Bills purchased and discounted	12044,42,98	17068,83,52
ii) Cash credits, overdrafts and loans repayable on demand	92236,39,80	91894,94,19
iii) Term loans	240737,79,78	234334,49,69
Total	345018,62,56	343298,27,40
B		
i) Secured by tangible assets (includes advances secured by book debts)	233838,98,39	224503,38,88
ii) Covered by Bank/ Government Guarantees (including advances against L/Cs issued by Banks)	7256,40,71	6227,75,67
iii) Unsecured	103923,23,46	112567,12,85
Total	345018,62,56	343298,27,40
C I Advances in India		
i) Priority Sector	104906,14,16	103379,76,04
ii) Public Sector	8852,60,64	10391,42,74
iii) Banks	243,19,54	4601,63,84
iv) Others	226905,77,05	220097,74,95
Total Advances in India	340907,71,39	338470,57,57
II Advances outside India		
i) Due from banks	-	-
ii) Due from others	4110,91,17	4827,69,83
(a) Bills purchased and discounted	1689,13,07	1589,39,80
(b) Syndicated loans	1761,10,62	990,67,42
(c) Others	660,67,48	2247,62,61
Total Advances outside India	4110,91,17	4827,69,83
Total	345018,62,56	343298,27,40

*Refer Note 18.14.5



Consolidated Schedules

Schedule - 10 Fixed Assets

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Premises		
i) At cost as on 31 st March of the preceding year	872,05,32	869,98,25
ii) Additions during the year	-	2,07,07
	872,05,32	872,05,32
iii) Less : Depreciation to date	171,58,93	158,69,79
Total	700,46,39	713,35,53
II Other Fixed Assets (including furniture and fixtures)		
i) At cost as on 31 st March of the preceding year	4151,75,49	3652,74,62
ii) Additions during the year	728,98,15	666,40,38
	4880,73,64	4319,15,00
iii) Less : Deductions during the year	134,00,14	167,39,51
iv) Less : Depreciation to date	3138,45,58	2738,04,22
Total	1608,27,92	1413,71,27
III Capital Work in Progress (net of provision)	187,61,50	196,95,37
Grand Total	2496,35,81	2324,02,17

Schedule - 11 Other Assets

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Interest accrued (Refer Note 18.14.3 and 18.14.6)	4713,64,71	3097,98,78
II Tax paid in advance / tax deducted at source	2427,73,29	843,75,67
III Stationery and stamps	29,15	71,62
IV Non-banking assets acquired in satisfaction of claims	-	-
V Others* (Refer Note 18.14.1, 18.14.2 and 18.14.3)	25618,24,21	22135,31,91
Total	32759,91,36	26077,77,98

*Includes deposits placed with NABARD/SIDBI/NHB/MUDRA of ₹5,604.67 crores (PY: ₹5,484.19 Crores) on account of shortfall in priority sector targets.

Schedule - 12 Contingent Liabilities

₹ in '000s

	As at March 31, 2025	As at March 31, 2024
I Claims against the bank not acknowledged as debts	496,25,53	1498,63,96
II Liability for partly paid investments	-	-
III Liability on account of outstanding forward exchange contracts	552559,07,63	675249,05,27
IV Liability on account of outstanding Derivative Contracts	763744,58,46	882250,77,98
V Guarantees given on behalf of constituents		
- In India	67796,51,87	66328,55,97
- Outside India	187,98,64	176,62,71
VI Acceptances, Endorsements and Other Obligations	12920,88,91	13264,51,31
VII Other Items for which the bank is contingently liable		
- Depositor Education and Awareness Fund	180,17,36	156,42,57
- BRDS Borrowing	1000,00,00	-
- Others	6,24,91	6,24,91
Total	1398891,73,31	1638930,84,68

Consolidated Schedules

Schedule - 13 Interest Earned

₹ in '000s

	For the year ended March 31, 2025	For the year ended March 31, 2024
I Interest/ discount on advances/ bills (Refer Note 18.14.3, 18.14.5 and 18.14.6)	39591,15,31	38119,31,12
II Income on investments	7663,03,44	6202,19,22
III Interest on balances with Reserve Bank of India and other inter-bank funds	1206,60,96	1157,06,56
IV Others	206,86,72	269,64,47
Total	48667,66,43	45748,21,37

Schedule - 14 Other Income

₹ in '000s

	For the year ended March 31, 2025	For the year ended March 31, 2024
I Commission, exchange and brokerage (Refer Note 18.14.3 and 18.14.6)	7562,86,58	6634,39,73
II Profit / (Loss) on sale of investments (net)	521,50,61	408,41,27
III Profit / (Loss) on revaluation of investments	165,78,06	97,07,81
IV Profit / (Loss) on sale of land, buildings and Other assets (net)	1,99,26	(3,13,82)
V Profit / (Loss) on exchange / derivatives transactions (net) (Refer Note 18.14.1)	(1262,96,87)	1484,47,21
VI Miscellaneous income (Refer Note 18.14.6)	701,25,96	774,54,82
Total	7690,43,60	9395,77,02

Schedule - 15 Interest Expended

₹ in '000s

	For the year ended March 31, 2025	For the year ended March 31, 2024
I Interest on deposits	25534,83,07	21708,43,63
II Interest on Reserve Bank of India / inter-bank borrowings	1274,54,46	972,05,70
III Others	2826,97,50	2451,80,10
Total	29636,35,03	25132,29,43

Schedule - 16 Operating Expenses*

₹ in '000s

	For the year ended March 31, 2025	For the year ended March 31, 2024
I Payments to and provisions for employees	6027,81,06	5373,92,88
II Rent, taxes and lighting	871,21,07	744,03,99
III Printing and stationery	114,95,90	120,27,50
IV Advertisement and publicity	144,15,65	159,73,55
V Depreciation on bank's property	532,26,95	463,03,97
VI Director's fees, allowances and expenses	11,52,11	6,64,03
VII Auditor's fees and expenses	6,93,22	4,20,62
VIII Law charges	61,38,33	69,77,11
IX Postage, Telegrams, Telephones, etc.	228,79,51	220,95,59
X Repairs and maintenance	498,99,41	465,58,11
XI Insurance	671,19,15	562,89,17
XII Other expenditure	6891,12,33	5956,56,81
Total	16060,34,69	14147,63,33

*Refer Note 18.14.6

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

Schedule 17 Significant accounting policies

Background

IndusInd Bank Limited ('the Bank') was incorporated in 1994 under the Companies Act, 1956 and is licensed by the Reserve Bank of India (RBI) to operate as a commercial bank under the Banking Regulation Act, 1949. The Bank is publicly held and engaged in providing a wide range of banking products and financial services to corporate and retail clients besides undertaking treasury operations. The Bank operates in India including at the International Financial Service Centre in India (IFSC), at GIFT City, and does not have a branch in any foreign country. The Bank classifies transactions undertaken by the branch in IFSC as overseas operation.

1. Principles of Consolidation

1.1 The accompanying consolidated financial statements comprise the financial statements of IndusInd Bank Limited (the Bank), Bharat Financial Inclusion Limited (BFIL), a wholly owned subsidiary, and IndusInd Marketing and Financial

Services Private Limited (IMFS), an Associate of the Bank (the 'Group').

1.2 The Bank consolidates its subsidiary in which it holds 100% control on a line by line basis by adding together like items of assets, liabilities, income and expenses in accordance with Accounting Standard 21 'Consolidated Financial Statement' specified under section 133 and relevant provision of the Companies Act 2013 (as amended). Intragroup balances and intragroup transactions if any, are eliminated in full.

1.3 The investment in Associate is consolidated using equity method in accordance with Accounting Standard 23 'Accounting for Investment in Associate in Consolidated Financial Statement' specified under section 133 and relevant provision of the companies Act 2013 (as amended). The difference between the cost of investment in the Associate and its share of net assets at the time of acquisition of shares in the Associate, is identified in the consolidated financial statements as goodwill or capital reserve, as the case may be.

1.4 The consolidated financial statements present the accounts of the Bank with its Subsidiary as under:

Name of the Subsidiary	Country of Origin	% Shareholding of Group as at March 31, 2025	% Shareholding of Group as at March 31, 2024
Bharat Financial Inclusion Limited (formerly known as IndusInd Financial Inclusion Limited)	India	100%	100%

As per AS-23, the Consolidated Financial Statements incorporate the audited financial statements of the following associate:

Name of the Associate	Country of Origin	% Shareholding of Group as at March 31, 2025	% Shareholding of Group as at March 31, 2024
IndusInd Marketing & Financial Services Private Limited	India	30%	30%

2. Basis of preparation

2.1 The accompanying consolidated financial statements have been prepared and presented under the historical cost convention and accrual basis of accounting except where otherwise stated and in accordance with statutory requirements prescribed under the Banking Regulation Act 1949, circulars and guidelines issued by RBI from time to time (RBI guidelines), accounting standards referred to in Section 133 of the Companies Act, 2013 (the Act) read together with the Companies (Accounts) Rules, 2014, the Companies (Accounting Standards) Rules, 2021 and other relevant provisions of the Act in so far as they apply to the Bank and practices prevailing within the banking industry in India. Accounting policies have been consistent with the previous year except otherwise stated.

and assumptions used in the preparation of the consolidated financial statements are prudent and reasonable. Actual results could differ from these estimates. Any revision to accounting estimates is recognised prospectively in current and future periods.

4. Transactions involving Foreign Exchange

4.1 Foreign currency transactions are recorded in the reporting currency, by applying to the foreign currency amount with the exchange rate between the reporting currency and the foreign currency at the date of the transaction.

4.2 Monetary assets and liabilities of domestic and integral foreign operations (representative offices) denominated in foreign currency are translated at the Balance Sheet date at the closing exchange rates notified by the Foreign Exchange Dealers' Association of India ('FEDAI') and the resulting gains or losses are recognised in the Profit and Loss account.

4.3 Non-monetary items which are carried in terms of historical cost denominated in a foreign currency are reported using the exchange rate at the date of the transaction; and all non-monetary items which are carried at fair value or other similar valuation denominated in a foreign currency are reported using the exchange rates that existed when the values were determined.

3. Use of Estimates

3.1 The preparation of the consolidated financial statements in conformity with generally accepted accounting principles in India requires Management to make estimates and assumptions that affect the reported amounts of assets, liabilities (including contingent liabilities) at the date of the financial statements, revenues and expenses during the reporting period. Management believes that the estimates

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

IndusInd Bank Limited:

- 4.4 Both monetary and non-monetary assets and liabilities of non-integral foreign operations (foreign branches and offshore banking units) are translated at the Balance Sheet date at the closing rates of exchange notified by the 'FEDAI' and the resulting gains or losses are accumulated in the foreign currency translation reserve until disposal of the net investment at which time they are recognised in Profit and Loss Account as gains or losses.
- 4.5 Income and expenditure of domestic and integral foreign operations denominated in a foreign currency is translated at the exchange rates prevailing on the date of the transaction. Income and expenditure of non-integral foreign operations is translated at daily average closing rates.
- 4.6 Contingent liabilities at the Balance Sheet date on account of outstanding forward foreign exchange contracts, guarantees, acceptances, endorsements and other obligations denominated in a foreign currency are translated at the closing exchange rates as at the balance sheet date notified by the FEDAI.

Bharat Financial Inclusion Ltd:

- 4.7 Exchange differences arising on the settlement of monetary items or on the restatement of Company's monetary items at rates different from those at which they were initially recorded during the year, or reported in previous consolidated financial statements, are recognised as income or as expenses in the year in which they arise.

5. Investments

IndusInd Bank Limited:

Classification and valuation of the Bank's investments are carried out in accordance with RBI Master Direction. Significant accounting policies in accordance with relevant RBI guidelines are as follows:

5.1 Categorisation of Investments

In accordance with the RBI guidelines, investments are categorized at the time of purchase as:

- Held to Maturity (HTM)
- Available for Sale (AFS)
- Fair Value Through Profit and Loss (FVTPL)
- Held for Trading (HFT)
- Investments in Subsidiaries, Associates and Joint Ventures

For the purpose of disclosure in the Balance Sheet, investments are classified under six groups viz., (i) Government Securities, (ii) Other Approved Securities, (iii) Shares, (iv) Debentures and Bonds, (v) Investments in Subsidiaries and Joint Ventures, and (vi) Other Investments.

Basis of Classification

- (i) **Held to Maturity (HTM)** – Securities acquired with the intention to hold till maturity. The Securities are acquired with an objective to collect the contractual cash flows which are solely payments of principal and interest (SPPI criteria).
- (ii) **Available for Sale (AFS)** – Securities acquired with an objective of both collecting contractual cash flows which meet SPPI criteria and selling the securities. This include securities where the Bank's intent is flexible with respect to holding to maturity or selling before maturity. The bank, on initial recognition, may make an irrevocable election to classify an equity instrument that is not held with the objective of trading under AFS.
- (iii) **Fair Value Through Profit & Loss (FVTPL)** – Securities that do not qualify for inclusion in HTM or AFS categories shall be classified under FVTPL.

Held For Trading (HFT) - This is a sub-category of FVTPL which consist of securities that meet the specifications as set out in the RBI Master Directions. Securities will be classified under HFT if it meets one or more of the following purposes:

- a. Short term resale
- b. Profiting from short term price movements
- c. Locking in arbitrage profits
- d. Hedging risks that arise from instruments meeting a, b and c above.

- (iv) **Subsidiaries, Associates & Joint Ventures** - All investments in subsidiaries, associates & joint ventures be held in a distinct category for such investments separate from the other investment categories (i.e. HTM, AFS and FVTPL).

Subsequent shifting amongst the categories is done in accordance with relevant RBI Mater Direction and permitted only in exceptional circumstances, subject to prior approval of the Board of Directors and RBI.

5.2 Acquisition cost

- i. Acquisition cost at the time of initial recognition shall be presumed to be the fair value of the investment other than following situations:
 - a. transactions between related parties
 - b. transaction occurred under duress,
 - c. transaction is outside of the principal market (the market with the greatest volume and level of activity for a financial instrument) or
 - d. in the opinion of the regulator the fair value is materially different from the acquisition cost.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

- ii. Broken period interest on debt instruments is treated as a revenue item.
- iii. Brokerage, commission, etc. pertaining to investments, paid at the time of acquisition is charged to the Profit and Loss account.
- iv. Where the securities are quoted or the fair value can be determined based on market observable inputs (such as yield curve, credit spread, etc.) any Day 1 gain/ loss is recognised in the Profit and Loss Account, under Schedule 14: 'Other Income' within the subhead 'Profit on revaluation of investments'.
- v. Any Day 1 loss arising from Level 3 investments is recognised immediately.
- vi. Any Day 1 gains arising from Level 3 investments are deferred. In the case of debt instruments, the Day 1 gain is amortized on a straight-line basis up to the maturity date (or earliest call date for perpetual instruments), while for unquoted equity instruments, the gain is set aside as a liability until the security is listed or derecognised.
- vii. Cost of investments is computed based on First In First Out (FIFO) method.
- (iii) Fair Value Through Profit/Loss Account - Securities are valued scrip-wise and net depreciation / appreciation is aggregated for each classification. Any discount or premium on the acquisition of debt securities under FVTPL is amortised over the remaining life of the security. Amortisation is done on a Constant Yield method and recognized in Profit and Loss Account under Interest earned – Income on investments (Item II of Schedule 13). The net appreciation or depreciation is directly credited or debited to the Profit & Loss account. Any gain or loss on sale of investments are routed through Profit and loss account.
- (iv) Subsidiaries, Associates and Joint Ventures - All investments (i.e., including debt and equity) in subsidiaries, associates and joint ventures are held at acquisition cost. Any discount or premium on the acquisition of debt securities of subsidiaries, associates and joint ventures shall be amortized over the remaining life of the instrument. Amortization is recognized in Profit and Loss Account under Interest earned – Income on investments (Item II of Schedule 13). Any gain or loss on sale of investments are first recognised in profit and loss account and then appropriated to Capital Reserve Account. The amount so appropriated shall be net of taxes and the amount required to be transferred to Statutory Reserves. Such investments are assessed for impairment and other than temporary diminution in value is provided for.

5.3 Valuation of Investments

- (i) Held to Maturity – Each security in this category is carried at its acquisition cost and is not marked-to-market (MTM) after initial recognition. Any premium or discount on the securities is amortised over the remaining life of the security. Amortisation is done on a Constant Yield method and recognized in Profit and Loss Account under Interest earned – Income on investments (Item II of Schedule 13). The book value of the security is reduced or increased to the extent of premium or discount amortized. Any gain or loss on sale of investments are first recognised in profit and loss account and then appropriated to Capital Reserve Account. The amount so appropriated shall be net of taxes and the amount required to be transferred to Statutory Reserves.
- (ii) Available for Sale – Securities are valued scrip-wise and depreciation / appreciation is aggregated for each classification. Any discount or premium on the acquisition of debt securities is amortised over the remaining life of the security. Amortisation is done on a Constant Yield method and recognized in Profit and Loss Account under Interest earned – Income on investments (Item II of Schedule 13). The net appreciation or depreciation is directly credited or debited to AFS Reserve without routing through the Profit & Loss account. Upon sale or maturity of a debt instrument, the accumulated gain/loss for that security in the AFS Reserve is transferred from the AFS Reserve and recognised in the Profit & Loss account. In the case of equity instruments designated under AFS at the time of initial recognition, any gain or loss on sale of such investments is transferred from AFS Reserve to the Capital Reserve.
- (v) Market value of government securities including State Development Loans (excluding treasury bills) is determined on the basis of the prices / YTM published by Financial Benchmark India Private Limited (FBIL).
- (vi) Treasury bills including US Treasury Bills, commercial papers and certificate of deposits are valued at carrying cost. Carrying cost is defined as acquisition cost adjusted for the discount accreted over the period till maturity at the rate prevailing at the time of acquisition.
- (vii) Pass Through Certificates (PTC) are valued by using Fixed Income Money Market and Derivatives Association (FIMMDA) credit spread as applicable for the NBFC category, based on the credit rating of the respective PTC over the Government of India curve published by FBIL.
- (viii) Fair value of other debt securities is determined basis traded price, Security Level valuation published by FIMMDA or based on the yield curve published by FBIL and relevant credit spreads corresponding to rating and residual maturity published by FIMMDA. Foreign Currency (FCY) bonds are valued basis the prices sourced from Bloomberg.
- (ix) Quoted equity shares held under AFS and FVTPL categories are valued at the closing price on a recognised stock exchange, in accordance with the relevant RBI guidelines. Unquoted equity shares are valued at their break-up value or at Re. 1 per company where the latest Balance Sheet is not available continuously for more than 18 months as on the date of valuation.
- (x) Units of the schemes of mutual funds are valued at latest repurchase price / Net Asset Value (NAV) provided by the respective schemes of mutual funds.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

- (xi) The depreciation on securities acquired by way of conversion of outstanding loans is provided in accordance with RBI guidelines.
- (xii) Investments in quoted units of Alternative Investment Funds (AIFs) are valued at quoted price and unquoted units are valued at the NAV disclosed by AIF as per RBI guidelines.
- (xiii) Infrastructure Investment Trusts (InvITs) are valued at book value till it is listed. Post listing, last exchange closing price is considered for valuation. If trade price is not available, then the latest NAV based on the registered valuer's quarterly statement/book value (if NAV not yet published) is considered for valuation.
- (xiv) Investments by Bank in SRs issued by ARCs valued periodically by reckoning the Net Asset Value (NAV) declared by the ARC based on the recovery ratings received for such instruments. Provided that when Bank invest in the SRs issued by ARCs in respect of the stressed loans transferred to the ARC, the Bank carries the investment in the books on an ongoing basis, until its transfer or realization, at lower of the redemption value of SRs arrived based on the NAV as above, and the NBV of the transferred stressed loan at the time of transfer. If the investment by the Bank in SRs issued against loans transferred by it is more than 10 percent of all SRs issued against the transferred asset, then the valuation of the SRs is the lower of the following: i) value arrived basis NAV; and ii) face value of the SRs reduced by the notional provisioning rate applicable if the loans had continued on the books of the Bank. In respect of SRs guaranteed by the Government of India, such SRs are valued periodically by reckoning the NAV declared by the ARC based on the recovery ratings received for such instruments. Any SRs outstanding after the final settlement of the government guarantee or the expiry of the guarantee period, whichever is earlier, are valued at one rupee (₹1).
- (xv) Provision for non-performing investments is made in conformity with relevant RBI guidelines. Interest on non-performing investments is not recognized in the profit and loss account unless received.
- (iii) In respect of the short sale transactions in Central Government dated securities, the short position is covered by outright purchase of an equivalent amount of the same security within a maximum period of three months including the day of trade. The short position is reflected as the amount received on sale in a separate account and is classified under 'Investments'. The short position is categorized under the HFT portfolio and is accounted for accordingly.
- (iv) Profit or loss in respect of sale of investments is included in the Schedule 14 under Profit on Sale of Investments (net). In respect of profit from sale of investments under HTM category, an equivalent amount (net of taxes, if any, and net of transfer to Statutory Reserves as applicable to such profits) is appropriated from the Appropriations account to Capital Reserve account.
- (v) Out of net profits earned during the year, transfer is made to Investment Fluctuation Reserve, for an amount not less than the lower of the (a) net profit on sale of investments during the year or (b) net profit for the year less mandatory appropriations, till the balance in such Investment Fluctuation Reserve reaches a level of at least 2% of the aggregate FVTPL (including HFT) and AFS portfolio. Draw down, if any, from the Investment Fluctuation Reserve shall be in accordance with the applicable RBI guidelines.

6. Foreign Exchange and Derivative Contracts

IndusInd Bank Limited:

- 6.1 All trading forward exchange contracts outstanding at the Balance Sheet date are re-valued based on the exchange rates notified by FEDAI for specified maturities and at interpolated rates for contracts of interim maturities and the resulting gains or losses are recognised on present value basis in the Profit and Loss account. The contracts of longer tenor maturities or currencies where exchange rates are not notified by FEDAI are revalued based on the forward exchange rates quoted in the market or implied by the swap curves in respective currencies and the resulting gains or losses are recognised on present value basis in the Profit and Loss account.
- 6.2 Swap Cost arising on account of foreign currency swap contracts to convert foreign currency funded liabilities and assets into rupee liabilities and assets is amortised in the Profit and Loss account under the head 'Interest Expended—Others' over the life of swap contracts.

Derivative contracts are designated as hedging or trading and accounted for as follows:

- 6.3 The hedging contracts comprise of Forward Rate Agreements, Interest Rate Swaps, and Currency Swaps undertaken to hedge interest rate and currency risk on certain assets and liabilities. The net interest receivable or payable is accounted on an accrual basis over the life of the swaps. However, where the hedge is designated with an asset or liability that is carried at market value or lower of cost and market value, then the hedging instrument is also marked to market with the resulting gain or loss recorded as an adjustment to the

5.4 Others

- (i) Purchase and sale transaction in securities are recorded under Settlement Date method of accounting, except in the case of the equity shares where Trade Date method of accounting is followed.
- (ii) Repurchase (Repo) and Reverse Repurchase (Reverse Repo) transactions with Banks or other institutions are accounted for as collateralised borrowing and lending (lending above 14 days tenor classified under advances) respectively. Repurchase (Repo) and Reverse Repurchase (Reverse Repo) with original maturity up to 14 days with RBI are accounted for as collateralised borrowing or Balance with RBI respectively. Balances held under Standing Deposit Facility (SDF) has been reported under Cash and Balances with RBI. Borrowing cost on repo transactions is accounted as interest expense and revenue on reverse repo transactions is accounted as interest income.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

market value of designated assets or liabilities. Gains or losses on the termination of hedge swaps is accounted in accordance with relevant RBI guidelines.

- 6.4 The trading contracts comprise of trading in Forward Contracts, Interest Rate Swaps, Cross Currency Interest Rate Swaps, Forward Rate Agreements, Interest Rate Futures, Currency Futures, Currency options, Swaption etc. The gain or loss arising on unwinding or termination of the contracts, is accounted for in the Profit and Loss account. Trading contracts outstanding as at the Balance Sheet date are re-valued at their fair value and resulting gains or losses are recognised in the Profit and Loss account.
- 6.5 Premium paid and received on currency options is accounted when due in the Profit and Loss Account.
- 6.6 Fair value of derivative is determined with reference to market quotes or by using valuation models. Where the fair value is calculated using valuation models, the methodology is to calculate the expected cash flows under the terms of each specific contract and then discount these values back to the present value. The valuation takes into consideration all relevant market factors (e.g. prices, interest rate, currency exchange rates, volatility, liquidity, etc.). Most market parameters are either directly observable or are implied from instrument prices. The model may perform numerical procedures in the pricing such as interpolation when input values do not directly correspond to the most actively traded market trade parameters.
- 6.7 Pursuant to RBI guidelines, any receivables under derivative contracts which remain overdue for more than 90 days and mark-to-market gains on all derivative contracts with the same counter-parties are reversed through the profit and loss account.

7. Advances

IndusInd Bank Limited:

- 7.1 Advances are classified into standard, sub-standard, doubtful and loss assets in accordance with RBI guidelines.
- 7.2 A general provision on standard assets is made in accordance with RBI guidelines for the funded outstanding on global portfolio basis. In respect of stressed advances which are not yet classified as non-performing, contingent provisions are made prudentially. Provision made against standard assets is included in Schedule 5 - 'Other Liabilities and Provisions - Others'. The general provision also includes provision for stressed sector exposures, provision on exposures to step-down subsidiaries of Indian companies and provision for incremental exposure of the banking system to a specified borrower beyond Normally Permitted Lending Limit (NPLL) in proportion to bank's funded exposure to specified borrower. Provision made on positive mark to market of derivative contracts also forms part of general provision. Further, provision requirement under various Restructure scheme of RBI along with provision for the cases where viable resolution plan has not been implemented within timeline prescribed by RBI, from the date of default, also forms part of general

provision. Such, General provisions are included in Schedule 5 - 'Other Liabilities & Provisions - Others'.

- 7.3 Unhedged Foreign Currency Exposures (UFCE) of Clients are subject to incremental provisions basis assessment of estimated risk in line with relevant RBI guidelines. Provision made towards UFCE and consequent further capital held under Basel III Capital regulations are disclosed separately. The provision forms a part of provision on standard assets.
- 7.4 Specific provisions for non-performing advances are made in conformity with relevant RBI guidelines. In addition, the Bank considers accelerated provisioning based on past experience, and other related factors including underlying securities.
- 7.5 For restructured/rescheduled assets, provision is made in accordance with the guidelines issued by RBI. The restructured accounts are classified and provided in accordance with relevant RBI guidelines.
- 7.6 Advances are disclosed in the Balance Sheet, net of specific provisions and interest suspended for non performing advances, and floating provisions.
- 7.7 Advances exclude derecognised securitised advances, inter-bank participation certificates issued and bills rediscounted.
- 7.8 Non-performing advances are written off in accordance with the Bank's NPA management and recovery policy. Amounts recovered during the year against bad debts written off in earlier years are recognised in the Profit and Loss account. Provision no longer considered necessary in the context of the current status of the borrower as a performing asset, are written back to the Profit and Loss account to the extent of provisions charged to the Profit and Loss account earlier.
- 7.9 In respect of loans reported as fraud to RBI, the entire amount is provided for over a period of not exceeding four quarters starting from the quarter in which fraud has been detected. In respect of loans where there has been delay in reporting the fraud to the RBI, the entire amount is provided immediately.
- 7.10 Further to the provisions held according to the asset classification status, provision is held in accordance with relevant RBI guidelines for individual country exposures (other than for home country exposure), where the net funded exposure of a country is one percent or more of the total assets. Provision held for country risk is included under Schedule 5 - 'Other Liabilities and Provisions'.
- 7.11 The Bank makes floating provision as per the Board approved policy, which is in addition to the specific and general provisions made by the Bank. The floating provision is utilised, with the approval of Board and RBI, if required. The floating provision is netted-off from advances.

8. Securitisation transactions, direct assignments and other transfers

IndusInd Bank Limited:

- 8.1 The Bank transfers its loan receivables both through Direct Assignment route as well as transfer to Special Purpose Vehicles ('SPV').

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

- 8.2 The securitization transactions are without recourse to the Bank. The transferred loans and such securitized receivables are de-recognized in the Balance Sheet as and when these are sold (true sale criteria being fully met) and the consideration has been received by the Bank. Gains or losses are recognized in accordance with relevant RBI guidelines.
- 8.3 In accordance with RBI guidelines on Securitisation of Standard Assets, any loss, profit or premium realised at the time of the sale is accounted in the Profit & Loss Account for the accounting period during which the sale is completed. However, in case of unrealised gains arising out of sale of underlying assets to the SPV, the profit is recognised in Profit and Loss Account only when such unrealised gains associated with such income is redeemed in cash.
- 8.4 In case of sale of non-performing assets through securitization route to Securitisation Company or Asset Reconstruction Company by way of assignment of debt against issuance of Security Receipts (SR), the recognition of sale and accounting of profit and loss thereon is done in accordance with applicable RBI guidelines. Generally, the sale is recognized at the lower of redemption value of SR and the Net Book Value (NBV) of the financial asset sold, and the surplus is recognized in the Profit and Loss Account on realisation; shortfall if any, is charged to the Profit and Loss account subject to regulatory forbearance, if any, allowed from time to time. Profit or loss realized on ultimate redemption of the SR is recognized in the Profit and Loss Account.
- 8.5 The Bank transfers advances through inter-bank participation with and without risk. In accordance with the RBI guidelines, in the case of participation with risk, the aggregate amount of the participation issued by the Bank is reduced from advances and where the Bank is participating, the aggregate amount of the participation is classified under advances. In the case of participation without risk, the aggregate amount of participation issued by the Bank is classified under borrowings and where the Bank is participating, the aggregate amount of participation is shown as due from banks under advances.

9. Property, Plant and Equipment

- 9.1 Fixed assets are stated at cost (except in the case of premises which were re-valued based on values determined by approved valuers) less accumulated depreciation and impairment, if any. Cost includes incidental expenditure incurred on the assets before they are ready for intended use. Subsequent expenditure incurred on assets put to use is capitalised only when it increases the future benefit / functioning capability from / of such assets.
- 9.2 The existing revaluation reserve in respect of some of revalued asset is carried on reducing balance basis till the related properties are depreciated over their remaining useful lives. In case of revalued assets, depreciation is provided over the remaining useful life of the assets with reference to the gross carrying value.

Depreciation, including amortisation of intangible assets, is provided over the useful life of the assets, pro rata for the period of use, on a straight-line method. The useful life estimates prescribed in Part C of Schedule II to the Companies Act, 2013 are generally adhered to, except in respect of asset classes where, based on technical evaluation, a different estimate of useful life is considered suitable. Pursuant to this policy, the useful life estimates in respect of the following assets are as follows:

- Computers at 3 years
- Application software and perpetual software licences at 5 years
- Printers, Scanners, Routers, Switch at 5 years
- ATMs at 7 years
- Network cabling, Electrical Installations, Furniture and Fixtures, Other Office Machinery at 10 years.
- Vehicles at 5 years
- Buildings at 60 years.

Fixed assets costing less than ₹5,000 individually are fully depreciated in the year of purchase.

The useful life of an asset class is periodically assessed taking into account various criteria such as changes in technology, changes in business environment, utility and efficacy of an asset class to meet with intended user needs, etc. Whenever there is a revision in the estimated useful life of an asset, the unamortised depreciable amount is charged over the revised remaining useful life of the said asset.

- 9.3 The carrying amount of fixed assets is reviewed at the Balance Sheet date to determine if there are any indications of impairment based on internal / external factors. In case of impaired assets, the impairment loss i.e. the amount by which the carrying amount of the asset exceeds its recoverable value is debited from revaluation reserve (to the extent available) and balance charged to the Profit and Loss account.
- 9.4 Capital work-in-progress includes cost of fixed assets that are not ready for their intended use and also includes advances paid to acquire fixed assets.

IndusInd Bank Limited:

Non-banking assets:

Non-Banking Assets (NBAs) acquired in satisfaction of claims are carried at lower of net book value and net realisable value. Further, the Bank creates provision on non-banking assets as per specific RBI directions.

10. Revenue Recognition

IndusInd Bank Limited:

- 10.1 Interest and discount income on performing assets is recognised on accrual basis. Interest and discount income on non-performing assets is recognised on realisation. Penal charges for covenant breach are recognised upon certainty of its realisation.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

- 10.2 Interest on Government securities, debentures and other fixed income securities is recognised on a period proportion basis. Income on discounted instruments is recognised over the tenor of the instrument on a Constant Yield to Maturity method.
- 10.3 Dividend income is accounted on accrual basis when the right to receive dividend is established.
- 10.4 Commission, Exchange and Brokerage are recognised on a transaction date and net of directly attributable expenses.
- 10.5 Fees are recognised on an accrual basis when binding obligation to recognise the fees has arisen as per agreement, except in cases where the Bank is uncertain of realisation.
- 10.6 Income from distribution of third party products is recognised on the basis of business booked.
- 10.7 The Bank in accordance with RBI circular FIDD.CO.Plan. BC.5/04.09.01/2020-21 dated September 04, 2020, trades in priority sector portfolio by selling or buying PSCL. There is no transfer of risks or loan assets in these transactions. The fee paid for purchase of the PSCL is treated as an 'Other Expenditure' and the fee received from the sale of PSCLs is treated as 'Other Income'.
- 10.8 Gain / loss on sell down of loans is recognised in line with the extant RBI guidelines.

Bharat Financial Inclusion Ltd (BFIL):

- 10.9 Services fee from IndusInd Bank Limited in the capacity of business correspondents are recognised on accrual basis by BFIL. All other income is recognised on an accrual basis.

11. Operating Leases

- 11.1 Leases in which a significant portion of the risks and rewards of ownership are retained by the lessor are classified as operating leases. Lease rental obligations in respect of assets taken on operating lease are charged to the Profit and Loss account on a straight-line basis over the lease term.
- 11.2 Assets given under leases in respect of which all the risks and benefits of ownership are effectively retained by the Bank are classified as operating leases. Lease rentals received under operating leases are recognized in the Profit and Loss account on a straight-line basis over the lease term.

12. Employee Benefits

IndusInd Bank Limited:

- 12.1 The Gratuity scheme of the Bank is a defined benefit scheme and the expense for the year is recognized on the basis of actuarial valuation at the Balance Sheet date. The present value of the obligation under such benefit plan is determined based on independent actuarial valuation using the Projected Unit Credit Method which recognizes each period of service that gives rise to additional unit of employee benefit entitlement and measures each unit separately to build up the final obligation. Payment obligations under the Group Gratuity scheme are managed through purchase of appropriate policies from insurers.

- 12.2 Provident Fund contribution, under defined benefit plan is made to trusts separately established for the purpose, when an employee covered under the scheme renders the related service. The rate at which the annual interest is payable to the beneficiaries by the trusts is being administered by the government. The Bank has an obligation to make good the shortfall, if any, between the return from the investments of the trusts and the notified interest rates. Actuarial valuation of this Provident Fund interest shortfall is done as per the guidance note on Valuation of Interest Rate Guarantees on Exempt Provident Funds under AS 15 (Revised) issued by the Institute of Actuaries of India, and such shortfall, if any, is provided for.

Provident Fund contribution, under defined contribution plan, is made to the scheme administered by Regional Provident Fund Commissioner (RPFC) and is debited to the Profit and Loss Account, when an employee renders the related service. The Bank has no further obligations.

In respect of employees who opted for contribution to the National Pension System (NPS) regulated by the Pension Fund Regulatory and Development Authority (PFRDA), the Bank contributes certain percentage of the basic salary, under a defined contribution plan, to identified pension fund management companies. The Bank has no liability other than its contribution, and recognises such contributions as an expense in the year in which it is incurred.

- 12.3 Provision for compensated absences is made on the basis of actuarial valuation as at the Balance Sheet date. The actuarial valuation is carried out using the Projected Unit Credit Method.
- 12.4 The Employee Stock Option Scheme (ESOS) of the Bank is in accordance with SEBI (Share Based Employee Benefits and Sweat Equity) Regulations, 2021. The Bank has followed intrinsic value method for share-linked instruments granted under ESOS till March 31, 2021. The Bank has changed its accounting policy from the intrinsic value method to the fair value method for all share-linked instruments granted after March 31, 2021 in accordance with relevant RBI guidelines. Under Intrinsic value method, options cost is measured as the excess, if any, of the fair market price of the underlying stock over the exercise price on the grant date. The fair market price is the closing price on the stock exchange with highest trading volume of the underlying shares, immediately prior to the grant date. Under revised accounting policy, fair value of share-linked instruments on the date of grant are recognised as an expense for all instruments granted after the accounting period ending March 31, 2021. The fair value of the stock-based compensation is measured on the date of grant using Black-Scholes option pricing model and is recognised as compensation expense over the vesting period.

Bharat Financial Inclusion Ltd (BFIL):

- 12.5 Retirement benefit in the form of provident fund is a defined contribution scheme. The Company has no obligation, other than the contribution payable to the provident fund. The Company recognizes contribution payable to the provident fund scheme as an expenditure, when an employee renders the related service.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

12.6 Gratuity liability is a defined benefit obligation and is provided for on the basis of an actuarial valuation on projected unit credit method made at the end of each financial year. Actuarial gains and losses for defined benefit plans are recognised in full in the period in which they occur in the statement of profit and loss.

12.7 The Company treats accumulated leave expected to be carried forward beyond twelve months, as long-term employee benefit for measurement purposes. Such long-term compensated absences are provided for based on the actuarial valuation using the projected unit credit method at the year-end. Actuarial gains/losses are immediately taken to the profit and loss account and are not deferred. The Company presents the leave as a current liability in the balance sheet, to the extent it does not have an unconditional right to defer its settlement for 12 months after the reporting date.

12.8 Accumulated leaves, which is expected to be utilised within the next 12 months, are treated as short-term employee benefit. The Company measures the expected cost of such absences as the additional amount that it expects to pay as a result of the unused entitlement that has accumulated at the reporting date.

12.9 The Company recognizes termination benefit as a liability and an expense when the Company has a present obligation as a result of past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation.

13. Segment Reporting

IndusInd Bank Limited:

The disclosure relating to segment information is in accordance with AS-17, Segment Reporting and as per guidelines issued by RBI. The Bank has adopted Segment Reporting as under:

- (a) Treasury includes all investment portfolios, Profit / Loss on sale of Investments, Profit / Loss on foreign exchange transactions, equities, income from derivatives and money market operations. The expenses of this segment consist of interest expenses on funds borrowed from external sources as well as internal sources and depreciation (other than temporary) / amortisation of premium on investments.
- (b) Corporate / Wholesale Banking includes lending to and deposits from corporate customers and identified earnings and expenses of the segment.
- (c) Retail Banking includes lending to and deposits from retail customers and identified earnings and expenses of the segment. It also includes income, expenses, assets and liabilities of BFIL.
- (d) Other Banking Operations includes all other operations not covered under Treasury, Corporate / Wholesale Banking and Retail Banking.

- (e) Unallocated includes Capital and Reserves, Employee Stock Options (Grants) Outstanding and other unallocable assets, liabilities, income and expenses.

14. Debit and Credit Card reward points liability

IndusInd Bank Limited:

The liability towards Credit Card reward points is computed based on an actuarial valuation and the liability towards Debit Card reward points is computed on the basis of management estimates considering past trends. Actuarial valuation is determined based on certain assumptions regarding mortality rate, discount rate, cancellation rate and redemption rate.

15. Bullion

IndusInd Bank Limited:

- 15.1 The Bank imports bullion including precious metal bars on a consignment basis for selling to its customers. The imports are on a back-to-back basis and are priced to the customer based on the prevailing price quoted by the supplier and the local levies related to the consignment like customs duty, etc. The profit earned is included in commission income.

16. Income-tax

- 16.1 Tax expenses comprise of current and deferred taxes. Current tax is measured at the amount expected to be paid to the tax authorities in accordance with the Income Tax Act, 1961 and the Income Computation and Disclosure Standards (ICDS). Deferred taxes reflect the impact of timing differences between taxable income and accounting income for the year and reversal of timing differences of earlier years.
- 16.2 Deferred tax is measured based on the tax rates and the tax laws enacted or substantively enacted at the Balance Sheet date.
- 16.3 Deferred tax assets are recognized, only to the extent that there is reasonable certainty that sufficient future taxable income will be available against which such deferred tax assets can be realized.
- 16.4 In case of unabsorbed depreciation and/or carry forward of losses under tax laws, deferred tax assets are recognized only if there is virtual certainty supported by convincing evidence that such deferred tax asset can be realized against future taxable income.
- 16.5 Deferred tax assets unrecognized of earlier years are re-assessed and recognised to the extent that it has become reasonably certain that future taxable income will be available against which such deferred tax assets can be realized. At each Balance Sheet date, the Company re-assesses unrecognised deferred tax assets, if any.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

17. Earnings per share

The Bank reports Basic and Diluted earnings per share in accordance with AS 20 – Earnings per Share. Earnings per share is calculated by dividing the Net Profit or Loss for the period attributable to equity shareholders by the weighted average number of equity shares outstanding during the year. Diluted earnings per share reflect the potential dilution that could occur if securities or other contracts to issue equity shares were exercised or converted during the year. Diluted earnings per equity share are computed using the weighted average number of equity shares and dilutive potential equity shares outstanding as at end of the year.

18. Provisions, contingent liabilities and contingent assets

- 18.1 A provision is recognized when there is a present obligation as a result of past event, and it is probable that an outflow of resources will be required to settle the obligation, and in respect of which a reliable estimate can be made. Provisions are not discounted to their present value and are determined based on best estimate required to settle the obligation at the Balance Sheet date. These are reviewed at each Balance Sheet date and adjusted to reflect the current best estimates.
- 18.2 A disclosure of contingent liability is made when there is:
- A possible obligation arising from a past event, the existence of which will be confirmed by occurrence or non-occurrence of one or more uncertain future events not within the control of the Group; or
 - A present obligation arising from a past event which is not recognized as it is not probable that an outflow of resources will be required to settle the obligation or a reliable estimate of the amount of the obligation cannot be made.
- 18.3 When there is a possible obligation or a present obligation in respect of which the likelihood of outflow of resources is remote, no provision or disclosure is made.
- 18.4 Contingent assets are not recognized or disclosed in the financial statements. However, contingent assets are assessed continually and if it is virtually certain that an inflow of economic benefits will arise, the assets and related income are recognized in the period in which the change occurs.

19. Accounting of Dividend

In accordance with AS-4 'Contingencies and Events occurring after the Balance sheet date' as notified by the Ministry of Corporate Affairs through amendments to Companies (Accounting Standards) Amendment Rules, 2016, the Bank does not account for proposed dividend as a liability through appropriation from the profit and loss account. The same is recognised in the year of actual payout post approval of shareholders.

20. Share Issue Expenses

Share issue expenses are deducted from Share Premium Account in terms of Section 52 of the Companies Act, 2013.

21. Impairment of Assets

The Group assesses at each Balance Sheet date whether there is any indication that an asset may be impaired. Impairment loss, if any, is provided to the extent the carrying amount of assets exceeds their estimated recoverable amount.

22. Cash and Cash equivalents

Cash and cash equivalents comprises of Cash in Hand and Balances with RBI and Balances with Banks and Money at Call and Short Notice.

23. Corporate Social Responsibility

Expenditure towards corporate social responsibility obligations in accordance with provision of Companies Act, 2013, is recognised in the Profit and Loss Account.

24. Grants

Bharat Financial Inclusion Ltd:

- 24.1 Grants and subsidies from the government are recognized when there is reasonable assurance that
- the company will comply with the conditions attached to them, and
 - the grant/subsidy will be received.

When the grant or subsidy relates to revenue, it is recognized as income on a systematic basis in the statement of profit and loss over the periods necessary to match them with the related costs, which they are intended to compensate. Such grants are either be shown separately under 'other income' or deducted in reporting the related expense. Where the grant relates to an asset, it is recognized as deferred income and released to income in equal amounts over the expected useful life of the related asset.

Where the company receives non-monetary grants, the asset is accounted for on the basis of its acquisition cost. In case a non-monetary asset is given free of cost, it is recognized at a nominal value.

Government grants of the nature of promoters' contribution are credited to capital reserve and treated as a part of the shareholders' funds.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

Schedule 18 Notes forming part of the Consolidated Financial Statements

1. Capital

1.1 Capital Issue

During the year, 7,34,521 equity shares of ₹10 each fully paid (Previous year 24,24,753 equity shares of ₹10 each fully paid) were allotted on various dates to the employees who exercised their stock options, and consequently, the share capital of the Bank increased by ₹0.73 crores (Previous year ₹2.42 crores) and share premium by ₹60.72 crores (Previous year ₹242.24 crores).

2. Fixed Assets

2.1 Cost of premises includes ₹4.09 crores (Previous year ₹4.09 crores) in respect of properties for which execution of documents and registration formalities are in progress. Of these properties, the Bank has not obtained full possession of one property having written down value of ₹1.26 crores (Previous year ₹1.29 crores) and has filed a suit for the same. During financial year ended March 31, 2025, Hon. Court has passed an order in favour of the bank and has awarded us a compensation of ₹1.27 Cr along with 10% interest from the date of filing of matter i.e. from 2006 plus legal costs. The matter is being pursued further.

2.2 Intangible Assets

The movement in fixed assets capitalized as computer software is given below:

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
At cost at the beginning of the year	1,114.53	932.02
Addition during the year	283.64	183.47
Deduction during the year	7.87	0.96
Accumulated depreciation as at the end of the year	931.18	780.94
Closing balance as at the end of the year	459.12	333.58
Depreciation charge for the year	152.29	120.82

2.3 Movement in depreciation of Fixed Assets

Particulars	March 31, 2025	March 31, 2024
Premises		
At the beginning of the year	158.70	144.72
Charge for the year	12.89	13.98
Deduction during the year	-	-
Depreciation to date	171.59	158.70
Other Fixed Assets		
At the beginning of the year	2,738.06	2,434.52
Charge for the year	519.36	449.06
Deduction during the year	118.96	145.52
Depreciation to date	3,138.46	2,738.06

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

3. Contingent Liabilities

The Group's pending litigations include claims against the Group by clients and counterparties and proceedings pending with tax authorities. The Group has reviewed its pending litigations and proceedings and has adequately made, provisions wherever required and disclosed as contingent liabilities wherever applicable. Claims against the Bank not acknowledged as debts comprise of tax demands of ₹475.22 crores (Previous year ₹322.23 crore) in respect of which the Bank is in appeal, and legal cases sub judice of ₹21.03 crores (Previous year ₹1176.41 crore). The Bank carries a provision of ₹13.04 crores (Previous year ₹12.32 crore) against legal cases sub judice. The amount of contingent liabilities is based on management's estimate, and it is not probable that any liability is expected to arise out of the same.

The Subsidiary company from the Group has received demand order dated June 15, 2018 of ₹9.37 crore from Employees provident fund organization, Telangana. The said Company filed Writ Petition before Hon'ble High court at Hyderabad against the said order and received interim stay against pre-deposit of ₹3.12 crore. The said Company has deposited the same and have made provision of ₹3.12 crores in the books.

The Subsidiary company from the Group has created Contingent Liabilities not provided for on account of Provident Fund was ₹6.25 crore (Net of provision of ₹3.12 crore) (Previous year – ₹6.25 crore, net of provision of ₹3.12 crore).

Further, The Supreme Court of India in its judgement in the case of THE REGIONAL PROVIDENT FUND COMMISSIONER (II) WEST BENGAL v/s VIVEKANANDA VIDYAMANDIR AND OTHERS on February 28, 2019 has clarified that any emolument paid universally, necessarily and ordinarily to all employees across the board is to be considered as basic wage and accordingly needs to be considered for calculation of Provident Fund contribution. The Company has been legally advised that there are interpretative challenges on the application of the judgement retrospectively. The Company would record any further effect in its financial statements, in the period in which it receives additional clarity on the said subject, if necessary. The Company has revised the salary structure since April-19 in line with the requirement of Supreme court judgement and accordingly considered the same for calculation of provident fund contribution.

4. The Group has a process to assess periodically all long term contracts (including derivative contracts), for material foreseeable losses. At the year end, the Group has reviewed and adequate provision as required under any law or an accounting standard for material foreseeable losses on such long term contracts (including derivative contracts), has been made.

5. Corporate Social Responsibility (CSR)

In accordance with the provisions of the Companies Act, 2013, during the year, the Group was required to spend on CSR activities an amount of ₹184.94 crore (After netting off excess payout during year ended March 31, 2024 of ₹1.45 crores) (Previous year ₹135.16 crore).

The amount incurred towards CSR activities during the year and recognised in the statement of profit and loss amounted to ₹182.91 crore (Previous year ₹136.22 crore), comprising the following:

(₹ in crore)

	Year ended March 2025			Year ended March 2024		
	In Cash	Yet to be paid in Cash	Total	In Cash	Yet to be paid in Cash	Total
Construction/acquisition of any asset	-	-	-	-	-	-
On purpose other than above	173.43	11.51	184.94	136.22	-	136.22
Total	173.43	11.51	184.94	136.22	-	136.22

Details of Unspent amount pertaining to FY 2023-2024 and FY 2024-25 has been provided below

In case of S. 135(5) unspent amount					
Spent during	Opening Balance	Amount deposited in Specified Fund of Sch. VII within 6 months	Amount required to be spent during the year	Amount spent during the year	Closing Balance
FY 2023-24	₹1.09 crore	₹1.96 crore	₹3.05 crore	₹2.82 crore	₹0.23 crore
FY 2024-25	₹0.23 crore	₹3.99 crore	₹7.51 crore	₹0.23 crore	*₹11.50 crore

* Out of the total Unspent Amount of ₹9.48 crores, ₹5.48 crores has been allocated to Projects while balance amount of ₹3.99 crores shall be deposited in specified fund of Schedule VII.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

6. Drawdown from Reserves

During the year ended March 31, 2025 and year ended March 31, 2024, the Group did not draw down from the reserves.

7. There is no delay in transferring amounts, required to be transferred to the Investor Education and Protection Fund by the Group (Previous year Nil).

8. Employee Stock Option Scheme

- 8.1 On September 25, 2020, the shareholders of the Bank approved the IndusInd Bank Employee Stock Option Scheme 2020 (ESOS 2020), which comprehensively replaced the erstwhile Employee Stock Option Scheme 2007 (ESOS 2007) that was approved by the shareholders earlier on September 18, 2007. ESOS 2020 enables the Board and the Compensation Committee to grant such number of stock options of the Bank not exceeding 7% of the aggregate number of paid up equity shares of the Bank, in line with the guidelines issued by the SEBI. The options vest at one time or at various points of time as stipulated in the Award Confirmation issued by the Compensation Committee, and there shall be a minimum period of one year between the grant of option and vesting of the option. The unvested options shall expire by such period as stipulated in the Award Confirmation or five years from the grant of options whichever is earlier, or such further or other period as the Compensation Committee may determine. The exercise price for each grant is decided by the Compensation Committee, which is normally based on the latest available closing price and shall not be lower than the face value of the shares. Upon vesting, the options have to be exercised within a maximum period of five years or such period as may be determined by the Compensation Committee from time to time. The stock options are equity settled where the employees will receive one equity share per stock option.

Pursuant to a Composite Scheme of Arrangement with the erstwhile Bharat Financial Inclusion Limited, the shareholders of the Bank approved the IBL Special Incentive ESOS for BFIL Merger 2018 (ESOS 2018) on December 11, 2018. ESOS 2018 was approved with a pool of 57,50,000 options which are equity settled. 50% of the options vest over a period of three years from the grant date and the remaining options vest over a period of three years from the first anniversary of the grant date. Upon vesting, the options have to be exercised within a maximum period of five years.

ESOS 2020 and ESOS 2018 are, hereinafter, collectively referred to as ESOS.

As at March 31, 2025, the Compensation Committee of the Bank has granted a total of 5,49,67,313 options that includes 4,96,79,507 options granted under ESOS 2020 and 52,87,806 options granted under ESOS 2018, as set out below:

ESOS 2020:

Sr. No	Date of grant	2024-2025		2023-2024	
		No of options	Range of exercise price (₹)	No of options	Range of exercise price (₹)
1	18-Jul-08	1,21,65,000	48-50.6	1,21,65,000	48.00-50.60
2	17-Dec-08	34,56,000	38.95	34,56,000	38.95
3	05-May-09	8,15,500	44.00	8,15,500	44.00
4	31-Aug-09	3,18,500	100.05	3,18,500	100.05
5	28-Jan-10	7,47,000	48-140.15	7,47,000	48.00-140.15
6	28-Jun-10	13,57,450	196.50	13,57,450	196.50
7	14-Sep-10	73,500	236.20	73,500	236.20
8	26-Oct-10	1,43,500	274.80	1,43,500	274.80
9	17-Jan-11	25,00,000	228.70	25,00,000	228.70
10	07-Feb-11	20,49,000	95.45-220.45	20,49,000	95.45-220.45
11	24-Jun-11	21,54,750	253.60	21,54,750	253.60
12	16-Aug-11	89,500	254.90	89,500	254.90
13	30-Sep-11	2,61,000	262.25	2,61,000	262.25
14	21-Dec-11	9,20,000	231.95	9,20,000	231.95
15	29-Feb-12	1,95,000	304.05	1,95,000	304.05
16	19-Apr-12	1,40,500	345.60	1,40,500	345.60
17	25-May-12	1,34,500	304.55	1,34,500	304.55
18	10-Jul-12	2,67,000	343.25	2,67,000	343.25
19	29-Aug-12	1,14,000	319.05	1,14,000	319.05

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

Sr. No	Date of grant	2024-2025		2023-2024	
		No of options	Range of exercise price (₹)	No of options	Range of exercise price (₹)
20	10-Oct-12	23,500	365.75	23,500	365.75
21	09-Jan-13	30,000	433.75	30,000	433.75
22	18-Apr-13	12,500	419.60	12,500	419.60
23	20-Jun-13	1,75,000	478.45	1,75,000	478.45
24	18-Jul-13	18,35,000	453.90	18,35,000	453.90
25	23-Sep-13	75,000	411.50	75,000	411.50
26	29-Oct-13	22,000	412.25	22,000	412.25
27	29-Jan-14	7,67,500	300.00-389.85	7,67,500	300.00-389.85
28	25-Mar-14	1,76,500	490.30	1,76,500	490.30
29	15-May-14	65,500	537.05	65,500	537.05
30	02-Jun-14	32,69,500	533.95	32,69,500	533.95
31	09-Jul-14	33,000	551.10	33,000	551.10
32	13-Oct-14	74,500	623.25	74,500	623.25
33	17-Jan-15	47,500	831.85	47,500	831.85
34	23-Feb-15	48,000	876.80	48,000	876.80
35	30-Mar-15	11,000	880.75	11,000	880.75
36	22-May-15	52,600	848.20	52,600	848.20
37	24-Jul-15	16,30,000	949.80	16,30,000	949.80
38	21-Sep-15	1,93,000	918.65	1,93,000	918.65
39	04-Nov-15	93,500	911.85	93,500	911.85
40	12-Jan-16	10,33,500	886.75-936.75	10,33,500	886.75-936.75
41	12-May-16	13,500	1,053.75	13,500	1,053.75
42	11-Jul-16	25,000	1,126.70	25,000	1,126.70
43	23-Aug-16	2,76,000	1,186.75	2,76,000	1,186.75
44	10-Oct-16	18,51,000	1,220.85	18,51,000	1,220.85
45	16-Nov-16	33,500	1,093.10	33,500	1,093.10
46	27-Jan-17	21,500	1,265.40	21,500	1,265.40
47	24-Mar-17	49,000	1,383.90	49,000	1,383.90
48	19-Apr-17	16,000	1,431.75	16,000	1,431.75
49	09-May-17	69,000	1,424.85	69,000	1,424.85
50	19-Jun-17	38,500	1,498.90	38,500	1,498.90
51	11-Jul-17	35,000	1,560.35	35,000	1,560.35
52	12-Oct-17	69,000	1,717.25	69,000	1,717.25
53	11-Jan-18	43,000	1,734.10	43,000	1,734.10
54	27-Mar-18	15,23,000	1,759.75	15,23,000	1,759.75
55	08-May-18	64,000	1,889.80	64,000	1,889.80
56	28-Sep-18	1,09,000	1,682.00	1,09,000	1,682.00
57	20-Mar-19	85,000	1,725.20	85,000	1,725.20
58	22-May-19	10,44,500	1,447.75	10,44,500	1,447.75
59	10-Oct-19	1,00,536	1,308.65	1,00,536	1,308.65
60	14-Jan-20	3,40,000	1,539.65	3,40,000	1,539.65
61	24-Apr-20	44,000	409.95	44,000	409.95
62	19-May-20	5,18,000	376.75	5,18,000	376.75
63	07-Aug-20	6,80,000	494.90	6,80,000	494.90
64	14-Aug-20	10,07,000	518.75	10,07,000	518.75

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

Corporate Overview

Statutory Reports

Financial Statements

Sr. No	Date of grant	2024-2025		2023-2024	
		No of options	Range of exercise price (₹)	No of options	Range of exercise price (₹)
65	30-Dec-20	1,02,500	912.90	1,02,500	912.90
66	12-May-21	90,000	948.85	90,000	948.85
67	15-Sep-21	5,14,291	1,036.60	5,14,291	1,036.60
68	18-Oct-21	1,76,500	1,210.00	1,76,500	1,210.00
69	07-Jan-22	70,000	921.70	70,000	921.70
70	21-Feb-22	35,500	955.35	35,500	955.35
71	24-Mar-22	23,500	931.35	23,500	931.35
72	06-May-22	10,000	936.80	10,000	936.80
73	21-Jun-22	1,20,500	784.05	1,20,500	784.05
74	09-Jul-22	48,720	784.05	48,720	784.05
75	09-Sep-22	24,500	1,108.30	24,500	1,108.30
76	23-Sep-22	1,50,000	1,216.55	1,50,000	1,216.55
77	28-Oct-22	3,25,726	1,142.50	3,25,726	1,142.50
78	14-Dec-22	34,000	1,234.95	34,000	1,234.95
79	17-Jan-23	7,39,000	1,239.25	7,39,000	1,239.25
80	02-May-23	5,52,500	1,152.80	5,52,500	1,152.80
81	05-May-23	19,500	1,134.60	19,500	1,134.60
82	12-May-23	50,661	1,187.45	50,661	1,187.45
83	06-Sep-23	1,12,500	1,423.75	1,12,500	1,423.75
84	19-Oct-23	38,700	1,420.35	38,700	1,420.35
85	29-Nov-23	2,51,195	1,477.55	2,51,195	1,477.55
86	29-Dec-23	58,587	1,610.55	58,587	1,610.55
87	13-Feb-24	41,000	1,447.15	41,000	1,447.15
88	20-Mar-24	33,500	1,434.10	33,500	1,434.10
89	10-May-24	34,000	1,401.45	-	-
90	19-Sep-24	77,500	1,480.25	-	-
91	27-Sep-24	2,56,291	1,452.70	-	-
92	23-Oct-24	12,000	1,274.35	-	-
93	09-Jan-25	42,500	981.05	-	-
94	27-Feb-25	9,000	1,034.25	-	-

ESOS 2018:

Sr. No	Date of grant	2024-2025		2023-2024	
		No of options	Range of exercise price (₹)	No of options	Range of exercise price (₹)
1.	04-Jul-19	30,01,266	668.00-1,864.00	30,01,266	688.00 – 1,864.00
2.	12-Jul-19	22,86,540	1,541.25	22,86,540	1,541.25

8.2 Recognition of expense

RBI, vide its clarification dated August 30, 2021, on Guidelines on Compensation of Whole Time Directors / Chief Executive Officers / Material Risk Takers and Control Function Staff, advised Banks that the fair value of share-linked instruments granted to such personnel on the date of grant should be recognised as an expense for all the instruments granted after the accounting period ending March 31, 2021. Accordingly, the Bank has changed its accounting policy from the intrinsic value method to the fair value method for all share-linked instruments granted after March 31, 2021. The fair value of the stock-based compensation is estimated on the date of grant using Black-Scholes option pricing model and is recognized as compensation expense over the vesting period. The compensation so recognised in respect of which exercise of options is outstanding, is shown as Employee Stock Options Outstanding on the face of the Balance Sheet.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

The fair market price is the latest closing price prior to the date of the meeting of the Compensation Committee in which stock options are granted, available on the stock exchange on which the shares of the Bank are listed. Since shares are listed on more than one stock exchange, the exchange where the Bank's shares have been traded highest on the said date is considered for this purpose.

8.3 Stock option activity

Stock option activity under ESOS 2020 is set out below.

	2024-25		2023-24	
	No. of options	Weighted average exercise price (₹)	No. of options	Weighted average exercise price (₹)
Outstanding at the beginning of the year	56,57,527	1,220.41	78,46,546	1,177.55
Granted during the year	4,31,291	1,393.44	11,58,143	1,301.42
Forfeited / surrendered during the year	4,65,831	1,322.30	5,41,441	1,340.86
Exercised during the year	7,25,215	830.06	23,73,170	1,003.46
Expired during the year	4,15,430	1,597.79	4,32,551	1,699.29
Outstanding at the end of the year	44,82,342	1,254.65	56,57,527	1,220.41
Options exercisable at the end of the year	30,15,816	1,232.36	35,37,266	1,217.61

The weighted average market price of options exercised during the year is ₹1,414.76 (Previous year ₹1,453.49).

Stock option activity under ESOS 2018 is set out below

	2024-25		2023-24	
	No. of options	Weighted average exercise price (₹)	No. of options	Weighted average exercise price (₹)
Outstanding at the beginning of the year	20,47,648	1,533.24	31,59,450	1,519.00
Granted during the year	-	-	-	-
Forfeited / surrendered during the year	3,43,265	1,529.26	2,33,297	1,531.09
Exercised during the year	9,306	1,351.68	51,583	1,264.32
Expired during the year	2,44,550	1,476.12	8,26,922	1,495.32
Outstanding at the end of the year	14,50,527	1,544.97	20,47,648	1,533.24
Options exercisable at the end of the year	14,50,527	1,544.97	20,47,648	1,533.24

The weighted average market price of options exercised during the year is ₹1,437.65 (Previous year ₹1,435.35).

Following table summarizes the information about stock options outstanding as at March 31, 2025:

ESOS 2020:

Date of grant	2024-25			2023-24		
	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)
12-May-16	1,053.75	-	-	1,053.75	510	0.12
11-Jul-16	1,126.70	-	-	1,126.70	1,530	0.28
23-Aug-16	1,186.75	-	-	1,186.75	85,000	0.40
10-Oct-16	1,220.85	-	-	1,220.85	2,82,860	0.53
16-Nov-16	1,093.10	-	-	1,093.10	-	-
27-Jan-17	1,265.40	-	-	1,265.40	2,550	0.83
24-Mar-17	1,383.90	-	-	1,383.90	15,300	0.98
19-Apr-17	1,431.75	2,720.00	0.05	1,431.75	12,010	0.42
09-May-17	1,424.85	18,020.00	0.11	1,424.85	53,000	0.45
19-Jun-17	1,498.90	12,750.00	0.22	1,498.90	31,600	0.62

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

Date of grant	2024-25			2023-24		
	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)
11-Jul-17	1,560.35	5,100.00	0.28	1,560.35	15,000	0.62
12-Oct-17	1,717.25	15,300.00	0.53	1,717.25	30,150	1.04
11-Jan-18	1,734.10	6,800.00	0.78	1,734.10	16,080	1.29
27-Mar-18	1,759.75	2,84,580.00	0.97	1,759.75	6,25,445	1.50
08-May-18	1,889.80	27,135.00	0.61	1,889.80	40,500	1.11
28-Sep-18	1,682.00	7,370.00	1.00	1,682.00	21,000	1.51
20-Mar-19	1,725.20	26,800.00	1.48	1,725.20	40,000	1.98
22-May-19	1,447.75	6,23,635.00	1.12	1,447.75	6,71,050	2.13
10-Oct-19	1,308.65	78,026.00	1.58	1,308.65	79,326	2.56
14-Jan-20	1,539.65	2,000.00	1.80	1,539.65	2,000	2.80
24-Apr-20	409.95	1,400.00	3.07	409.95	1,700	4.07
19-May-20	376.75	-	-	376.75	22,100	4.14
07-Aug-20	494.90	1,28,185.00	2.63	494.90	2,04,205	3.61
14-Aug-20	518.75	2,26,800.00	2.81	518.75	5,17,350	3.47
30-Dec-20	912.90	12,316.00	2.90	912.90	23,780	3.90
12-May-21	948.85	27,000.00	3.12	948.85	29,040	4.19
15-Sep-21	1,036.60	252,735.00	3.48	1,036.60	3,03,597	4.46
18-Oct-21	1,210.00	122,500.00	2.99	1,210.00	1,22,500	4.56
07-Jan-22	921.70	26,140.00	4.17	921.70	28,780	5.09
21-Feb-22	955.35	17,455.00	4.32	955.35	19,955	5.27
24-Mar-22	931.35	16,900.00	4.19	931.35	20,200	5.16
06-May-22	936.80	0.00	-	936.80	-	-
21-Jun-22	784.05	34,650.00	4.66	784.05	1,03,250	5.41
09-Jul-22	784.05	48,720.00	4.29	784.05	48,720	5.29
09-Sep-22	1,108.30	21,000.00	4.46	1,108.30	21,000	5.46
23-Sep-22	1,216.55	1,50,000.00	4.49	1,216.55	1,50,000	5.49
28-Oct-22	1,142.50	2,73,791.00	4.51	1,142.50	2,73,791	5.51
14-Dec-22	1,234.95	23,500.00	4.72	1,234.95	31,000	5.72
17-Jan-23	1,239.25	5,59,725.00	4.76	1,239.25	6,04,005	5.85
02-May-23	1,152.80	4,11,355.00	5.13	1,152.80	5,02,000	6.10
05-May-23	1,134.60	19,500.00	5.11	1,134.60	19,500	6.11
12-May-23	1,187.45	50,661.00	5.13	1,187.45	50,661	6.13
06-Sep-23	1,423.75	1,10,500.00	5.45	1,423.75	1,12,500	6.45
19-Oct-23	1,420.35	24,700.00	5.57	1,420.35	38,700	6.57
29-Nov-23	1,477.55	2,51,195.00	5.58	1,477.55	2,51,195	6.58
29-Dec-23	1,610.55	58,587.00	5.76	1,610.55	58,587	6.76
13-Feb-24	1,447.15	41,000.00	5.89	1,447.15	41,000	6.89
20-Mar-24	1,434.10	30,500.00	5.98	1,434.10	33,500	6.98
10-May-24	1401.45	34,000.00	6.12	-	-	-
19-Sep-24	1480.25	77,500.00	6.48	-	-	-
27-Sep-24	1452.70	2,56,291.00	6.51	-	-	-
23-Oct-24	1274.35	12,000.00	6.58	-	-	-
09-Jan-25	981.05	42,500.00	6.79	-	-	-
27-Feb-25	1034.25	9,000.00	6.93	-	-	-

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

ESOS2018:

Date of grant	2024-25			2023-24		
	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)	Exercise Price	Number of shares arising out of options	Weighted average life of options (in years)
04-Jul-19	668- 1,864	3,11,857	0.64	828.00- 1,651.00	8,15,068	0.85
12-Jul-19	1,541.25	11,38,670	1.79	1,541.25	12,32,580	2.79

8.4 Fair value methodology

The fair value of options granted during the year has been estimated on the date of grant using the Black-Scholes option pricing model with the following assumptions:

	March 31, 2025	March 31, 2024
Average dividend yield	1.11- 1.68 %	0.6- 0.99 %
Expected volatility	38.79- 44.54 %	45.52- 52.95 %
Risk free interest rates	6.55- 7.00 %	6.85- 7.30 %
Expected life of options (in years)	4.51	4.52

Expected volatility is a measure of the amount by which the equity share price is expected to fluctuate during a period. The measure of volatility used in Black – Scholes option pricing model is the annualized standard deviation of the continuously compounded rates of return on the share over a period of time. Expected volatility has been computed by considering the historical data on daily volatility in the closing equity share price on the National Stock Exchange of India Limited (NSE), over a prior period equivalent to the expected life of the options, till the date of the grant.

The Bank has changed valuation of stock-based compensation to fair value using Black-Scholes model from intrinsic value starting April 1, 2021. ESOP's granted from April 1, 2021 are valued at fair value of the stock-based compensation is estimated on the date of grant using Black-Scholes model and is recognised as compensation expense over the vesting period. ESOP's granted before April 1, 2021 are still valued at intrinsic value and if these options were valued at fair value then as a result, 'Employees cost' for the year ended March 31, 2025 would have been increased by ₹64.37 crores with a consequent reduction in profit after tax by ₹48.17 crores.

On a pro forma basis, the basic and diluted earnings per share would have been as follows:

Particulars	March 31, 2025	March 31, 2024
Pro forma basis		
Basic earnings per share ₹	32.45	115.44
Diluted earnings per share ₹	32.43	115.23

The weighted average fair value of options granted during the year 2024-25 is ₹553.22 (Previous year ₹611.48).

9. Disclosures – Accounting Standards

9.1 Employee Benefits (AS-15)

Gratuity:

Gratuity is a defined benefit plan. The Group has obtained qualifying insurance policies from insurance companies approved by the IRDA. The following table presents a summary of the components of net expenses recognized in the Profit and Loss account, and the funded status and amounts recognized in the Balance Sheet, on the basis of actuarial valuation.

(₹ in crore)		
Particulars	March 31, 2025	March 31, 2024
Changes in the present value of the obligation		
1. Opening balance of Present Value of Obligation	321.26	288.87
2. Interest Cost	22.06	20.15
3. Current Service Cost	34.59	35.01
4. Benefits Paid	(38.13)	(40.80)
5. Actuarial loss / (gain) on Obligation	17.48	18.03

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

Particulars	March 31, 2025	March 31, 2024
6. Acquisition/Business Combination/Divestiture	-	-
7. Closing balance of Present Value of Obligation	357.26	321.26
Reconciliation of opening and closing balance of the fair value of the Plan Assets		
1. Opening balance of Fair value of Plan Assets	267.78	252.34
2. Adjustment to Opening Balance	(0.47)	(0.35)
3. Expected Return on Plan assets	20.96	19.38
4. Expenses	-	-
5. Contributions	64.48	39.61
6. Benefits Paid	(38.13)	(40.80)
7. Actuarial gain / (loss) on Plan Assets	4.30	(2.40)
8. Closing balance of Fair Value of Plan Assets	318.92	267.78
Profit and Loss – Expenses		
1. Current Service Cost	34.59	35.01
2. Interest Cost	22.06	20.15
3. Expected Return on Plan assets	(20.96)	(19.38)
4. Expenses	-	-
5. Net Actuarial loss recognised in the year	13.18	20.43
6. Expenses recognised in the Profit and Loss account	48.87	56.21
Funded status	100% insurance managed funds	100% insurance managed funds
Actuarial Assumptions		
IndusInd Bank Ltd:		
1. Discount Rate	6.78 – 6.85%	7.20 – 7.22%
2. Expected Rate of Return on Plan Assets	7.05 – 8.00%	6.76 – 8.00%
3. Expected Rate of Salary Increase	4.25%	5.00%
4. Employee Attrition Rate		
- Past Service 0 to 5 years	35.00%	35.00%
- Past Service above 5 years	0.50%	0.50%
Bharat Financial Inclusion Ltd:		
1. Discount Rate	6.54%	7.14%
2. Expected Rate of Return on Plan Assets	6.54%	7.14%
3. Expected Rate of Salary Increase	7.50%	12.5% for the first two years and 7.5% thereafter
4. Employee Attrition Rate	35%	35%

Estimates of future salary increases considered in actuarial valuation, take account of inflation, seniority, promotion and other relevant factors such as supply and demand in the employment market.

Experience Adjustment

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024	March 31, 2023	March 31, 2022	March 31, 2021
Defined Benefit Obligations	357.26	321.26	288.87	255.09	231.11
Plan Assets	318.92	267.78	252.34	236.91	219.96
Surplus / (Deficit)	(38.34)	(53.48)	(36.55)	(18.18)	(11.15)
Experience Adjustments on Plan Liabilities	28.9	18.28	39.39	14.70	6.60
Experience Adjustments on Plan Assets	4.30	(2.40)	(5.78)	(2.96)	1.02

Contributions expected to be paid to the plan during the annual period beginning after the Balance Sheet date is ₹83.14 crore (Previous year ₹62.86 crore).

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

Compensated Absence

Provision for compensated absences is made on the basis of actuarial valuation as at the Balance Sheet date. The actuarial valuation is carried out using the Projected Unit Credit Method. The details of the fund and plan assets position are as follows:

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Total actuarial liability	152.16	128.46
Total expense included in Schedule 16(I)	47.84	32.97
Assumptions:		
IndusInd Bank Ltd:		
Discount Rate	6.78 – 6.85%	7.20 – 7.22%
Salary escalation rate	4.25%	5.00%
Bharat Financial Inclusion Ltd:		
Discount Rate	6.54%	7.14%
Salary escalation rate	7.50%	12.50% for the first two years and 7.50% there after

Provident Fund

Contribution towards Provident Fund are made to trusts separately established for the purpose and the scheme administered by Regional Provident Fund Commissioner (RPFC), as applicable. In accordance with the guidance note on Valuation of Interest Rate Guarantees on Exempt Provident Funds under AS 15 (Revised) issued by the Institute of Actuaries of India, interest shortfall is provided for based on actuarial valuation. The details of the fund and plan assets position are as follows:

(₹ in crore)

Assets/ Liabilities	March 31, 2025	March 31, 2024
Present value of Interest Rate guarantee on Provident Fund	11.70	10.29
Present value of Total Obligation	433.30	383.90
Fair value of Plan Assets	442.70	395.90
Net asset / (liability) recognized in the Balance Sheet	9.40	12.00
Assumptions		
Normal Retirement age	60 years	60 years
Expected guaranteed interest on PF in future	8.25%	8.25%
Discount rate	6.62%-6.85%	7.19% - 7.22%
Expected average remaining working lives of employees (years)	6.47 – 10.46	7.09 – 8.52
Benefit on normal retirement	Accumulated account balance with interest rate equal to or more than EPFO Rate	Accumulated account balance with interest rate equal to or more than EPFO Rate
Benefit on early retirement/withdrawal/resignation	Same as normal retirement benefit	Same as normal retirement benefit
Benefit on death in service	Same as normal retirement benefit	Same as normal retirement benefit

The Bank has recognised in the profit and loss account ₹278.28 crores for the year ended March 31, 2025 (Previous year ₹257.56 crores) towards contribution to the provident fund.

National Pension Scheme (NPS)

During the year, the Bank contributed ₹8.44 crore (Previous year ₹5.66 crore) to the NPS for employees who have opted for the scheme.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

9.2 Segment Reporting (AS 17)

The Bank operates in four business segments, viz. Treasury, Corporate / Wholesale Banking, Retail Banking and Other Banking Operations. There are no significant residual operations carried by the Bank.

(₹ in crore)

Business Segment	Treasury		Corporate/ Wholesale Banking			Retail Banking		Other Banking Operation		Total	
Particulars	March 31, 2025	March 31, 2024	March 31, 2025	March 31, 2024	March 31, 2025	March 31, 2024	March 31, 2025	March 31, 2024	March 31, 2025	March 31, 2024	March 31, 2024
Revenue	7,370.30	7,513.10	12,788.79	13,203.96	39,976.15	37,548.97	53.96	69.47	60,189.20	58,335.50	
Inter Segment Revenue									(3,831.10)	(3,191.52)	
Total Income									56,358.10	55,143.99	
Result	(893.31)	191.72	3,139.20	4,441.97	8,934.54	14,539.86	13.24	23.39	11,193.67	19,196.94	
Unallocated Expenses									(532.27)	(3,332.88)	
Operating Profit									10,661.40	15,864.06	
Provisions and Contingencies											
(Other than tax)									(7,135.65)	(3,884.86)	
Tax Expenses									(950.34)	(3,002.21)	
Extraordinary profit/ loss									-	-	
Net Profit before share of profit in Associate									2,575.41	8,976.99	
Add: Share of Profit in Associate									0.13	0.31	
Net Profit									2,575.54	8,977.30	
Other Information:											
Segment Assets	1,37,941.52	1,22,358.18	1,32,339.15	1,29,891.70	2,58,807.52	2,43,117.72	-	-	5,29,088.19	4,95,367.60	
Digital Banking*					9,435.40	7,733.15					
Other Retail Banking*					2,49,372.12	2,35,384.57					
Unallocated Assets									25,018.91	19,726.37	
Total Assets									5,54,107.10	5,15,093.97	
Segment Liabilities	54,341.65	47,741.52	1,35,955.68	117,855.16	2,78,190.51	2,69,893.05	-	-	4,68,487.84	4,35,489.73	
Digital Banking*					35,568.48	31,568.36					
Other Retail Banking*					2,42,662.03	238,324.69					
Unallocated Liabilities									85,619.26	79,604.24	
Total Liabilities									5,54,107.10	5,15,093.97	

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

Note:

- Fixed Assets, tax paid in advance and tax deducted at source (net of provisions), stationery and stamps, non-banking assets acquired in satisfaction of claims, and others which cannot be allocated to any segments, have been classified as unallocated assets; Depreciation on Fixed Assets has been classified as unallocated expenses. The unallocated liabilities include share capital, employee stock option outstanding, reserves and surplus, dividend and others.
- The above information is extracted from the Management Information System of the Bank and relied on by the joint statutory auditors ('the auditors').

*RBI's Master Direction on Financial Statements – Presentation and Disclosures, requires to sub-divide 'Retail banking' into (a) Digital Banking and (b) Other Retail Banking segment.

Geographic Segments: The business operations of the Group are largely concentrated in India. Activities outside India are restricted to resource mobilization in the international markets and lending to a few overseas entities through the IFSC Banking Unit at the GIFT City Gujarat. Since the Group does not have material earnings emanating from foreign operations, the Group is considered to operate only in domestic segment.

9.3 Related party transactions (AS-18)

The following represents the significant transactions between the Group and such related parties including relatives of above mentioned KMP during the year ended March 31, 2025:

a) Name of Related Party with whom the group has transactions during the year

Key Management Personnel (KMP)

Mr. Sumant Kathpalia - Managing Director & CEO (upto April 29, 2025); Mr. Arun Khurana – Whole Time Director & Deputy CEO (upto April 28, 2025)

Relatives of KMP

Mrs. Ira Kathpalia, Mr. Karan Kathpalia, Mr. Arvind Kathpalia, Mr. Ranjeet Kathpalia, Dr. Krishan Kumar Khurana, Mrs. Padma Khurana, Mrs. Nisha Khurana, Mr. Karan Khurana, Mr. Krish Khurana, Dr. Rohit Khurana, Ms. Tanu Mehtani

Associates

IndusInd Marketing and Financial Services Private Limited

b) Transactions during the year

(₹ in crore)

Particulars	Parent (as per ownership control)*	Associates/ Joint Venture*	Key Management Personnel	Relatives of Key Management Personnel	Total
Borrowings	-	-	-	-	-
Deposits	-	-	45.10	13.66	58.76
	-	-	(77.61)	(40.88)	(118.49)
Placement of deposits	-	-			
Advances	-	-	2.37	-	2.37
	-	-	(2.71)	-	(2.71)
Investment					
Non-funded commitments	-	-	-	-	-
Leasing/HP arrangements availed	-	-	-	-	-
Leasing/HP arrangements provided	-	-	-	-	-
Purchase of fixed assets	-	-	-	-	-
Sale of fixed assets	-	-	-	-	-
Interest paid	-	-	5.99	1.37	7.36
Interest received	-	-	0.16	-	0.16
Rendering of services	-	-	0.01	0.01	0.02
Receiving of services	-	-	13.98#	-	13.98
Management contracts	-	-	-	-	-

*In accordance with RBI guidelines dated March 29, 2003, details pertaining to the related party transactions have not been provided where there is only one related party in each of the above categories. Figures in parenthesis represent maximum balance outstanding during the year.

Excludes the perquisite value on employee stock options exercised.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

The following is the information on transactions with related parties during the year ended March 31, 2024:

a) Name of Related Party with whom the group has transactions during the year

Key Management Personnel (KMP)

Mr. Sumant Kathpalia - Managing Director & CEO; Mr. Arun Khurana - Executive Director & Deputy CEO

Relatives of KMP

Mrs. Ira Kathpalia, Mr. Karan Kathpalia, Mr. Arvind Kathpalia, Mr. Ranjeet Kathpalia, Dr. Krishan Kumar Khurana, Mrs. Padma Khurana, Mrs. Nisha Khurana, Mr. Karan Khurana, Mr. Krish Khurana, Dr. Rohit Khurana, Ms. Tanu Mehtani

Associates

IndusInd Marketing and Financial Services Private Limited

b) Transactions during the year

(₹ in crore)

Particulars	Parent (as per ownership control)*	Associates/ Joint Venture*	Key Management Personnel	Relatives of Key Management Personnel	Total
Borrowings	-	-	-	-	-
Deposits	-	-	68.81 (90.79)	14.34 (20.62)	83.14 (111.41)
Placement of deposits	-	-	-	-	-
Advances	-	-	0.01 (2.67)	-	0.01 (2.67)
Investment	-	-	-	-	-
Non-funded commitments	-	-	-	-	-
Leasing/HP arrangements availed	-	-	-	-	-
Leasing/HP arrangements provided	-	-	-	-	-
Purchase of fixed assets	-	-	-	-	-
Sale of fixed assets	-	-	-	-	-
Interest paid	-	-	4.35	5.83	10.18
Interest received	-	-	0.15	-	0.15
Rendering of services	-	-	0.00	0.00	0.01
Receiving of services	-	-	11.73#	-	11.73
Management contracts	-	-	-	-	-

*In accordance with RBI guidelines dated March 29, 2003, details pertaining to the related party transactions have not been provided where there is only one related party in each of the above categories. Figures in parenthesis represent maximum balance outstanding during the year.

Excludes the perquisite value on employee stock options exercised.

Mr. Arun Khurana was appointed as a Whole Time Director of the Bank effective 16th November 2023. The transactions reported above are from the date of appointment.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

9.4 Operating Leases (AS 19)

The Group has taken a number of premises on operating lease for branches, offices, ATMs and residential premises for staff. The Group has not given any assets on operating lease. The details of maturity profile of future operating lease payments are given below:

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Future lease rentals payable as at the end of the year:		
- Not later than one year	534.40	453.81
- Later than one year but not later than five years	1,557.73	1,311.28
- Later than five years	556.82	452.80
Total of minimum lease payments recognized in the Profit and Loss Account for the year	705.63	596.21
Total of future minimum sub-lease payments expected to be received under non-cancellable sub-lease	-	-
Sub-lease payments recognized in the Profit and Loss account for the year	-	-

Vehicles:

The Subsidiary Company of the Group has taken certain vehicles on cancellable operating lease. Total lease expense under cancellable operating lease during the year was ₹9.32 crores; (Previous year: ₹7.12 crores).

The Group has not sub-let any of the properties taken on lease. There are no provisions relating to contingent rent. The terms of renewal and escalation clauses are those normally prevalent in similar agreements. There are no undue restrictions or onerous clauses in the agreements.

9.5 Earnings per share (AS 20)

Details pertaining to earnings per share as per AS 20 are as under:

Particulars	For the Year ended	
	March 31, 2025	March 31, 2024
Net Profit after tax (₹ in crore)	2,575.54	8,977.30
Basic weighted average number of equity shares	77,88,43,405	77,69,68,948
Diluted weighted average number of equity shares	77,93,11,314	77,83,85,308
Nominal value of Equity Shares (₹)	10	10
Basic Earnings per Share (₹)	33.07	115.54
Diluted Earnings per Share (₹)	33.05	115.33

The difference between weighted average number of equity shares outstanding between basic and diluted earnings per share in the above mentioned disclosure is on account of effect of potential equity shares for outstanding ESOPs

9.6 Deferred Tax (AS 22)

The major components of deferred tax assets / liabilities are as under:

(₹ in crore)

Particulars	March 31, 2025		March 31, 2024	
	Deferred Tax Assets	Deferred Tax Liabilities	Deferred Tax Assets	Deferred Tax Liabilities
Timing difference on account of				
Difference between depreciation as per the books of account and depreciation under the Income Tax Act, 1961	18.57	6.47	18.82	6.39
Difference between Provisions for doubtful debts and advances and amount allowable under Section 36(1)(vii) of the Income Tax Act, 1961	2,067.11	396.23	1,327.65	396.00
Difference between income as per the books of account and income offered under the Income Tax Act, 1961	80.15	628.11	44.63	488.90
Others	910.73	178.11	869.65	-
Sub-total	3,076.56	1,208.92	2,260.74	891.29
Net closing balance carried to the Balance Sheet (included in Sch. 11 – Others)	1,867.64		1,369.45	

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

9.7 Provision for taxation during the year

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Current tax	1,504.11	2,631.62
Incremental deferred tax asset net of deferred tax liability	(553.77)	370.59
Total	950.34	3,002.21

10. Additional Disclosures

10.1 Provisions and Contingencies charged to the Profit and Loss account for the year consist of:

(₹ in crore)

Provision debited to Profit and Loss Account	March 31, 2025	March 31, 2024
i) Provisions for depreciation (including NPI and write off)	222.91	549.45
ii) Provision towards NPA (including bad debts write off)	7,148.28	3,083.77
iii) Provision made towards Income tax	950.34	3,002.21
iv) Other Provisions and Contingencies	(235.54)	251.64
Total	8,085.99	6,887.07

10.2 Proposed Dividend:

The Bank has not proposed dividend for the financial year ended March 31, 2025.

Dividend for the year ended March 31, 2024, paid during the year ended March 31, 2025, pursuant to the approval of the shareholders at the 30th Annual General Meeting, at the rate of ₹16.50 per equity share amounting to ₹1,284.89 crores have been considered as an appropriation from the Profit and Loss Account during the year

10.3 Disclosure of Material Items

Details of expenditure in excess of 1% of total income and classified under "Other Expenditure" has been provided below. Further, details of Other assets and other liabilities in excess of 1% of total assets classified under "Other Assets- Others" or "Other Liabilities- Others" have been provided below.

(₹ in crore)

Particulars	March 31, 2025	March 31, 2024
Other Expenditure in excess of 1% of total income		
Business Development-Credit card	856.30	-
Service Provider Fees	646.28	691.32
"Other Assets – Others" in excess of 1% of total Asset		
RIDF Deposit	5,604.67	5,484.19
MTM Receivable on Derivative Contracts	10,241.03	6,885.61
"Other Liabilities – Others" in excess of 1% of total Asset		
MTM Payable on Derivatives Contracts#	9,114.96	-

MTM Payable on Derivatives Contracts are more than 1% of total asset in FY 24-25 hence disclosed.

10.4 During the financial year ended March 31, 2025, other than the transactions undertaken in the normal course of group business and in accordance with extant regulatory guidelines and Group's internal policies, as applicable:

- No funds have been advanced or loaned or invested (either from borrowed funds or share premium or any other sources or kind of funds) by the Group to or in any other person(s) or entity(ies), including foreign entities ("Intermediaries"), with the understanding, whether recorded in writing or otherwise, that the Intermediary shall, whether, directly or indirectly lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Group ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries;
- No funds have been received by the Group from any person(s) or entity(ies), including foreign entities ("Funding Parties"), with the understanding, whether recorded in writing or otherwise, that the Group shall, whether, directly or indirectly, lend or invest in other persons or entities identified in any manner whatsoever by or on behalf of the Funding Party ("Ultimate Beneficiaries") or provide any guarantee, security or the like on behalf of the Ultimate Beneficiaries.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

10.5 Provision pertaining to fraud accounts

(₹ in crore)

Provision debited to Profit and Loss Account	March 31, 2025	March 31, 2024
Number of frauds reported	11,163	15,664
Amount involved in frauds	227.87	140.12
- Out of which amount written off	0.00	0.81
Provisions made during the year (excluding write off)	50.83	7.33
Amount of unamortized provision debited from "other reserves" as at the end of the year	-	-

The number of frauds reported to RBI for the year 2024-25 includes 3,998 frauds (Previous year 2,329 cases) amounting to ₹40.33 crores (Previous year ₹46.74 crores), committed by the employees of Bharat Financial Inclusion Limited, the wholly owned Business Correspondent subsidiary of the Bank, pertaining to the clients of the Bank. The provisions made during the year represent the amount charged to the Profit and Loss Account of the Bank and does not include any charge or provision recognized by the said Bharat Financial Inclusion Limited in their financial statements.

10.6 Divergence in Asset Classification and Provisioning for NPA

RBI vide circular no. DOR.ACC.REC.No.45 /21.04.018/2021-22 dated August 30, 2021 (updated as of April 01, 2025) on 'Master Direction on Financial Statements - Presentation and Disclosures', has directed that banks shall make suitable disclosures in the financial statement for the year ended March 31, 2025, if either or both of the following conditions are satisfied: i. the additional provisioning for NPAs assessed by Reserve Bank of India as part of its supervisory process (RBI Inspection conducted for the Bank's position as on March 31, 2024), exceeds five per cent of the reported profit before provisions and contingencies for the reference period, and ii. the additional Gross NPAs identified by the Reserve Bank of India as part of its supervisory process (RBI Inspection conducted for the Bank's position as on March 31, 2024), exceed five per cent of the reported incremental Gross NPAs for the reference period.

Based on the criteria mentioned in the RBI circulars, no disclosure on divergence in asset classification and provisioning for NPA is required with respect to RBI Supervisory Programme for Assessment of Risk and Capital completed during the year pertaining to the previous year ended March 31, 2024.

11. Additional information pursuant to Schedule III of the Companies Act, 2013

Additional information to consolidated accounts at March 31, 2025 (Pursuant to Schedule III of the Companies Act, 2013)

(₹ in crore)

Name of the Entity	Net Assets*				Share in Profit or Loss			
	2024-25		2023-24		2024-25		2023-24	
	As a % of Consolidated Net Assets	Amount	As a % of Consolidated Net Assets	Amount	As a % of Consolidated Net Profit	Amount	As a % of Consolidated Net Profit	Amount
Parent:								
IndusInd Bank Limited	99.47%	64,492.58	99.35%	62,797.11	102.61%	2,642.90	99.69%	8,949.78
Subsidiary:								
Bharat Financial Inclusion Limited	0.59%	383.18	0.71%	450.67	(2.62%)	(67.49)	0.30%	27.21
Associate:								
IndusInd Marketing and Financial Services Pvt Ltd					0.01%	0.13	0.00%	0.31
Inter-company and Other adjustments	(0.06%)	(40.08)	(0.06%)	(40.21)				
Total	100.00%	64,835.68	100.00%	63,207.56	100.00%	2,575.54	100.00%	8,977.30

* Net assets are total assets minus total liabilities (excluding share capital and reserves)

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

- 12.** The information in relation to dues to Micro and Small Enterprises have been determined to the extent such parties have been identified on the basis of information available with the Group, which has been relied upon by the auditors.

(₹ in crore)

Details of dues to Micro and Small Enterprises as per MSMED Act, 2006	As at March 31, 2025	As at March 31, 2024
a) Principal amount due to suppliers under MSMED Act, 2006	0.05	0.39
b) Interest accrued, due to suppliers under MSMED Act on the above amount, and unpaid	-	-
c) Payment made to suppliers (other than interest) beyond the appointed day during the year	-	-
d) Interest paid to suppliers under MSMED Act (Section 16)	-	-
e) Interest due and payable towards suppliers under MSMED Act for payments already made	-	-
f) Interest accrued and remaining unpaid at the end of the year to suppliers under MSMED Act (including interest mentioned in (e) above)	-	-

The above disclosure is made where Group has received the invoices and is pending for payment as on March 31, 2025. Above disclosure are related to other payable which are in nature of service related to vendors and suppliers.

- 13.** Additional statutory information disclosed in the separate financial statements of the Bank and Subsidiary having no material bearing on the true and fair view of the consolidated financial statements and the information pertaining to the items which are not material have not been disclosed in the consolidated financial statement.

14. Significant Matters and its Impact

- 14.1** On March 10, 2025, the Bank filed a disclosure under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements), 2015 stating that it had, during an internal review of process relating to other assets and other liabilities of derivative portfolio, noted discrepancies in these account balances, consequent to which an external firm appointed by the management had carried out an independent review to validate its internal findings. On March 20, 2025, the Board decided to appoint another independent professional firm to conduct a comprehensive investigation, amongst others, to identify the root causes of discrepancies, assess correctness of accounting treatment and its impact on the financial statements, identify any lapses therein and establish accountability of persons involved. The Bank has since received reports from both the firms. The investigation indicated that from FY 2016 to FY 2024, the Bank entered into several derivative transactions referred to as internal trades wherein the accounting followed was improper and not in consonance with the accounting guidelines. This incorrect accounting resulted in recognition of notional income in the Profit and Loss Account with corresponding balance in other assets account over the years till FY 2023-2024. Based on quantification of accounting discrepancies that were identified and confirmed in the investigation report, other assets amounting to ₹1,959.98 crores being accumulated notional profits since FY2016 have been written-off/derecognized by way of reduction from other income under Schedule 14 (V) as prior period item in the current financial year.
- 14.2** During the review of other assets and other liabilities by the Internal Audit Department (IAD) of the bank, it was noted that certain incorrect manual entries resulted in an unsubstantiated increase in other assets and other liabilities amounting to ₹595.00 crores. The Bank has determined that these assets need to be set off against corresponding other liabilities. The rectification of these have been carried out. This has no impact on the profit of the Bank for the year ended March 31, 2025.
- 14.3** In conducting a review of the Bank's microfinance portfolio for the nine-month period ended December 31, 2024, the IAD of the Bank noted incorrect recording of cumulative interest income of ₹673.82 crores and fee income of ₹172.58 crores for the said period. This incorrect interest and fee income (net of an interim provision of ₹322.43 crores and actual interest income for this period of ₹101.41 crores) aggregating to ₹422.56 crores has been reversed during the fourth quarter of the current year. This has, however, no impact on the profit of the Bank for the year ended March 31, 2025.
- 14.4** In respect of the above matters mentioned in note 14.1, 14.2 and 14.3, the auditors have filed letters u/s 143(12) of the Companies Act, 2013 read with Rule 13(1) to (4) of the Companies (Audit and Auditors) Rules, 2014 with the Bank, followed by Form ADT-4 along with the Bank's reply to the Central Government, for suspected offence involving fraud. Further with respect to these matters the Board of Directors of the Bank suspects the occurrence of fraud against the Bank and the involvement therein of certain employees having a significant role in the accounting and financial reporting of the Bank. Accordingly, the Bank has made a filing to this effect with the stock exchanges on May 21, 2025.
- 14.5** The Bank during its internal review noted misclassification of certain microfinance loans as 'standard assets' along with accrual of interest income basis auditors observations. The Bank corrected this classification resulting in an additional recognition of Non-Performing Advances aggregating to ₹1,885.19 crores. The Bank provided for these at a rate of 95% aggregating to ₹1,791.08 crores. This provision together with a reversal of interest income of ₹178.12 crores resulted in an adverse impact of ₹1,969.20 crores to the Profit & Loss Account of the Bank for the fourth quarter of the year ended March 31, 2025.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

14.6 Through its internal financial review, the Bank also identified other instances of incorrect accounting that required rectification and have been rectified during the fourth quarter of the year ended March 31, 2025. These include the following:

- Interest payment of ₹99.97 crores on certain borrowing instruments was not recognized in the Profit & Loss Account in earlier years.
- A provision of ₹133.25 crores in respect of balances in Other Assets that are not expected to be realized.
- Prior period operating expenses of ₹206.00 crores and income of ₹126.75 crores.

The Bank reviewed groupings and classification of the Profit & Loss items to assess compliance with prevailing guidelines. Based on the review, the Bank reclassified the following for the financial year ended March 31, 2025.

- ₹760.82 crores from interest income to other income.
- ₹157.90 crores from Provision (other than tax) & Contingencies to Other Operating Expense.

14.7 As a result of the above matters mentioned in note 14.1 to 14.6, any financial implications arising from past inaccurate regulatory submissions, including those to SEBI, Income Tax authorities, and the RBI, are currently unascertainable.

14.8 The Whole Time Director & Deputy CEO and Managing Director & CEO of the Bank resigned with effect from close of business hours on April 28, 2025 and April 29, 2025 respectively. The RBI vide its letter dated April 29, 2025 has approved the constitution of a "Committee of Executives" comprising of Head – Consumer Banking and Chief Administrative Officer as members of the said Committee, to oversee the operations of the Bank under the oversight and guidance of an oversight committee of the Board. Accordingly, the Board appointed the said Committee on April 30, 2025. The Bank has made necessary filings with stock exchanges in respect of the above aforesaid matters.

14.9 The Board of Directors has taken necessary steps in addressing all the areas of concerns and disclosing transparently at the appropriate stage. The Board of Directors initiated a comprehensive internal financial review of all the material financial statement balances. The Bank has given necessary accounting effects for all the identified discrepancies in the accounts and ensured that the financial statements for the current year gave a true and fair view and are free from material misstatements, whether due to fraud or error. In this regard, the Bank has received recommendations from various internal and external agencies involved. These recommendations include strengthening policy and procedures, preparation and approval of accounting analysis, control and discipline over reconciliations, minimizing manual accounting entries, automating processes, addressing manual overrides of control, etc. These shall be reviewed and implemented under oversight of the Board.

Also, the Bank is in the process of taking necessary steps to assess roles and responsibilities and fix accountability for persons involved in any of these lapses. The Bank is fully committed towards taking these matters to their conclusion under applicable laws.

15 Other Assets of Bharat Financial Inclusion Limited:

Out of the portfolio under management, based on a field review, loans pertaining to ₹109.70 Crores were marked to be reviewed and carved out separately under the Other Assets as at March 31, 2023. Further to the BC agreement between the Company and IndusInd Bank, vide a memo dated April 17, 2023, it was mutually agreed that any loss arising out of the portfolio would be met by the Bank directly or compensated to the Company. During the previous financial year, the Internal Audit team conducted an independent assessment including detailed discussion with a set of customers and the employees, identified employee frauds amounting to ₹2.04 crores, and the remaining exposure is potentially due to operational lapses. Given the size of the exposure and the singular region which it pertained to, the Company has decided to engage an external expert to review the nature of the operational lapses, adequacy of steps initiated by the Company to strengthen the processes, and industry view in general as well as specific to the impacted region. Basis the mutual discussion between the company and the Bank, the company understands that given the nature of preliminary finding, the loss arising from gaps in operational controls are to be met by BFIL, accordingly out of prudence, the Company has created a contingency provision of ₹86.12 crore during the previous year 2023-24 pending final outcome of review by the external agency. In the opinion of the management, the aforesaid provision is appropriate considering expected recovery in this matter.

In the current financial year, the Company has engaged an external consultant to review the nature of the operational lapses and adequacy of steps initiated by the Company to strengthen the processes. The external consultant has done the review of matter and opined that amount of ₹107.60 cr., which was reflected as receivables from customers, has been facilitated by weakness in internal controls (Operational) and laxity in the then prevailing systems and procedures. The Company has since introduced several improvements in Technology, Proactive controls to mitigate the risk. Thus, pursuant to opinion given by the consultant company has written-off balance lying in other assets amounting to ₹107.64 cr., as operational losses as on 31st March 25.

16. Effective April 1, 2024, the cost of investments held by the Bank is computed using the First In First Out (FIFO) method, replacing the earlier practice of using the Weighted Average Cost method, as it will give more accurate picture of the carrying value of investments. Since the effect of such change is impracticable to ascertain, accordingly the Bank has not ascertained the effect of such change on the increase/decrease cost of investments.

Schedule forming part of the Consolidated Financial Statements

for the year ended March 31, 2025

17. Audit Trail

The Bank has used certain accounting software, for maintaining its books of account (including two accounting software managed and maintained by a third-party software service provider) which has a feature of recording audit trail (edit log) facility, except that no audit trail feature was enabled at database level in respect of two accounting software to log any direct data changes.

Further, to the extent enabled, audit trail feature has operated throughout the year for all relevant transactions recorded in the accounting software and was not tampered with during the year except for the two software where necessary evidences were not available to demonstrate the same. Additionally, the audit trail of previous year has been preserved as per the statutory requirements for record retention to the extent it was enabled and recorded in previous year, except for two software where such audit trail has not been preserved.

Previous year's figures have been regrouped / reclassified wherever necessary.

As per our report of even date
For MSKA & Associates
 Chartered Accountants
 Firm Registration No: 105047W

For and on behalf of the Board of Directors

per Tushar Kurani
 Partner
 Membership No: 118580

Sunil Mehta
 Non-Executive,
 Independent Part-time Chairman
 DIN: 00065343

For Chokshi & Chokshi LLP.
 Chartered Accountants
 Firm Registration No: 101872W/ W100045

Soumitra Sen
 Head – Consumer Banking and
 Member of Committee of Executives

Anil Rao
 Head – Chief Administrative Officer and
 Member of Committee of Executives

per Vineet Saxena
 Partner
 Membership No: 100770

Akila Krishnakumar
 Non-Executive, Independent Director
 DIN: 06629992

Rajiv Agarwal
 Non-Executive, Independent Director
 DIN: 00336487

Bhavna Doshi
 Non-Executive, Independent Director
 DIN: 00400508

Jayant Deshmukh
 Non-Executive, Independent Director
 DIN: 08697679

Pradeep Udhas
 Non-Executive, Independent Director
 DIN: 02207112

Rakesh Bhatia
 Non-Executive, Independent Director
 DIN: 06547321

Sudip Basu
 Non-Executive, Non- Independent Director
 DIN: 09743986

Lingam Venkata Prabhakar
 Non-Executive, Independent Director
 DIN: 08110715

Place: Mumbai
 Date: May 21, 2025

Santosh Kumar
 Deputy Chief Financial Officer and Special
 Officer – Finance & Accounts

Anand Kumar Das
 Company Secretary



Statement pursuant to Section 129 of the Companies Act, 2013

Form AOC-1: (Pursuant to first proviso to sub-section (3) of section 129 read with Rule 5 of Companies (Accounts) Rules, 2014)

Statement containing salient features of the Financial Statements of Subsidiaries / Associate Companies / Joint Ventures

Part "A": Subsidiaries

Sr. No. Particulars		Bharat Financial Inclusion Ltd. (BFIL)
		(Amount in crores)
1	The date since when subsidiary was acquired	July 4, 2019
2	Reporting period for the subsidiary concerned, if different from the holding company's reporting period	Reporting period of the subsidiary is the same as that of the holding company i.e. April 1, 2024 to March 31, 2025
3	Reporting currency and exchange rate as on the last date of the relevant financial year in the case of foreign subsidiaries	Not applicable as this is a domestic subsidiary
4	Share Capital	43.70
5	Reserves & surplus	339.48
6	Total Assets	1,046.00
7	Total Liabilities	1,046.00
8	Investments	Nil
9	Turnover (Total Income)	2,411.50
10	Profit/(loss) before taxation	(88.96)
11	Provision for taxation	21.47
12	Profit/(loss) after taxation	(67.49)
13	Dividend	Nil
14	% of Shareholding	100

Notes:

1. Name of the Subsidiaries which are yet to commence operation : Nil
2. Name of the Subsidiaries which have been liquidated or sold during the year : Nil

Statement pursuant to Section 129 of the Companies Act, 2013

Part “B”: Associates and Joint Ventures

Statement pursuant to Section 129 (3) of the Companies Act, 2013 related to Associate Companies and Joint Ventures

Sr. No.	Name of Associate Companies / Joint Ventures	IndusInd Marketing and Financial Services Pvt. Ltd. (IMFS)
1	Latest Audited Balance Sheet	March 31, 2025
2	Date on which the Associate was associated or acquired	June 11, 2004
3	Shares of Associate Company held by the Company at the year-end:	
	No. of Shares	3,000
	Amount of Investment in Associate (₹)	30,000
	Extend of Holding	30%
4	Description of how there is significant influence	Extent of equity holding in the Associate Company exceeds 20%
5	Reason why the Associate is not consolidated	Not Applicable
6	Net worth attributable to the Bank's shareholding (₹ in crores)	3.63
7	Profit / (Loss) for the year:	
	i. Considered in Consolidated Financial Statement (₹ in crores)	0.13
	ii. Not considered in Consolidated Financial Statement	Not Applicable

Notes:

1. Name of Associate or Joint Ventures which are yet to commence operations : Nil
2. Name of the Associate or Joint Ventures which have been liquidated or sold during the year : Nil

**Disclosures under Basel III Capital Regulations – March 31, 2025**

In line with the RBI Master Circulars: (a) RBI/2024-25/08 DOR.CAP.REC.4/21.06.201/2024-25 on “**Master Circular – Basel III Capital Regulations**” issued on April 1, 2024 (b) DBOD.BP.BC.No.120/21.04.098/2013-14 dated June 9, 2014 on “**Basel III Framework on Liquidity Standards – Liquidity Coverage Ratio (LCR), Liquidity Monitoring Tools and LCR Disclosure Standards**” and (c) DBR. BP.BC.No.106/21.04.098/2017-18 dated May 17, 2018 on “**Standards – Net Stable Funding Ratio (NSFR) – Final Guidelines**”, the Bank has made comprehensive Disclosures under: **(i) Pillar III including Leverage Ratio; (ii) Liquidity Coverage Ratio (LCR) and (iii) Net Stable Funding Ratio (NSFR) as per Basel III Standards**. These Disclosures can be accessed on the homepage of the Bank’s website under “**Regulatory Disclosures Section**” by clicking the links below:

<https://www.indusind.com/content/dam/regulatoryDisclosure/regulatoryDisclosure/FY-2024-2025/DISCLOSURES-UNDER-BASEL-III-CAPITAL-REGULATIONS-Mar-2025.pdf>

<https://www.indusind.com/content/dam/regulatoryDisclosure/regulatoryDisclosure/FY-2024-2025/Basel-Disclosure-Liquidity-Coverage-Ratio-LCR-Qtr-Mar-31-2025.pdf>

<https://www.indusind.com/content/dam/regulatoryDisclosure/regulatoryDisclosure/FY-2024-2025/Basel-Disclosure-Net-Stable-Funding-Ratio-NSFR-as-on-Mar-31-2025.pdf>

US DOLLAR DENOMINATED

Standalone Balance Sheet as at March 31, 2025

(Millions of US\$)

1 USD = 85.475	As at March 31, 2025	As at March 31, 2024
Capital and Liabilities		
Capital	91.14	91.06
Employee Stock Options Outstanding	16.71	12.11
Reserves and Surplus	7,437.34	7,243.67
Deposits	48,093.38	45,018.18
Borrowings	6,282.95	5,570.21
Other Liabilities and Provisions	2,894.90	2,308.71
TOTAL	64,816.43	60,243.95
Assets		
Cash and Balances with Reserve Bank of India	5,953.71	2,171.06
Balances with Banks and Money at Call and Short Notice	968.28	2,134.48
Investments	13,395.36	12,462.91
Advances	40,364.86	40,163.59
Fixed Assets	275.61	257.12
Other Assets	3,858.61	3,054.79
TOTAL	64,816.43	60,243.95
Contingent Liabilities	1,63,660.19	1,91,743.15
Bills for Collection	4,403.44	4,229.57

Standalone Profit and Loss Account for the year ended March 31, 2025

(Millions of US\$)

1 USD = 85.475	Year ended March 31, 2025	Year ended March 31, 2024
I. Income		
Interest earned	5,693.79	5,352.23
Other income	899.00	1,098.31
TOTAL	6,592.79	6,450.55
II. Expenditure		
Interest expended	3,467.25	2,940.31
Operating expenses	1,880.16	1,668.73
Provisions and contingencies	936.18	794.44
TOTAL	6,283.59	5,403.48
III. Profit	309.20	1,047.06
Profit brought forward	3,413.40	2,783.66
AMOUNT AVAILABLE FOR APPROPRIATION	3,722.60	3,830.73
IV. Appropriations		
a) Transfer to statutory reserve	77.30	261.77
b) Transfer to capital reserve	22.95	5.07
c) Transfer to investment fluctuation reserve account	-	23.40
d) Dividend paid	150.32	127.10
	250.57	417.33
Balance carried over to the Balance Sheet	3,472.02	3,413.40
TOTAL	3,722.60	3,830.73



Bank's Branches

Details of branches are accessible on the Bank's website at:

Link: <https://www.indusind.com/in/en/personal/locate-us.html>

NOTICE**INDUSIND BANK LIMITED****CIN:** L65191PN1994PLC076333**Registered Office:** 2401, Gen. Thimmayya Road (Cantonment), Pune - 411 001**Tel:** (020) 6901 9000**Secretarial & Investor Services Cell:** 701, Solitaire Corporate Park, Building No. 7, Ground Floor, 167, Guru Hargovindji Marg, Andheri (East), Mumbai - 400 093.**Tel:** (022) 6641 2487 / 2359**E-mail:** investor@indusind.com, Website: www.indusind.com

NOTICE is hereby given that the 31st (Thirty-First) Annual General Meeting ('AGM') of the Members of IndusInd Bank Limited (the 'Bank') will be held on Friday, August 29, 2025 at 2:00 p.m., at Hotel Sheraton Grand, Raja Bahadur Mill Road, Pune - 411 001, Maharashtra, to transact the following business:

ORDINARY BUSINESS:

1. To receive, consider and adopt the Audited Financial Statements (Standalone and Consolidated) of the Bank for the Financial Year ended March 31, 2025, together with the Reports of the Board of Directors' and Auditors' thereon.
2. To re-appoint Mr. Sudip Basu (DIN: 09743986) as a Non-Executive and Non-Independent director who retires by rotation and being eligible has offered himself for re-appointment.
3. To approve payment of additional remuneration of the Joint Statutory Auditors for the financial year 2024-25:

To consider and, if thought fit, to pass the following Resolution as an **Ordinary Resolution**:

"RESOLVED THAT pursuant to the relevant provisions of Section 142 and other applicable provisions if any, of the Companies Act, 2013, as amended from time to time ('the Act'), read with the Companies (Audit and Auditors) Rules, 2014 and other relevant rules made thereunder, the applicable provisions of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('the Listing Regulations'), the applicable provisions of the Banking Regulation Act, 1949 and the rules, regulations, circulars, directions and guidelines issued by the Reserve Bank of India ('RBI') (including any statutory amendment(s) or modification(s) or re-enactment(s) thereof, for the time being in force), approval of the Members of the Bank be and is hereby accorded for payment of additional remuneration to M/s. M S K A & Associates (Firm Registration Number 105047W) and M/s. Chokshi & Chokshi LLP, Chartered Accountants (Firm Registration Number 101872W / W100045), joint Statutory Auditors of the Bank for financial year 2024-25 of ₹2,20,00,000 (Rupees Two crores Twenty lakhs only) plus applicable taxes and reimbursement of out of pocket expenses, considering increase in the scope of work during the financial year ended March 31, 2025.

'RESOLVED FURTHER THAT for the purpose of giving effect to the above resolution, the Board of Directors, including the Audit Committee of the Board or any other person(s) authorised by the Board or the Audit Committee in this regard, be and is hereby authorised to do all such acts, deeds, matters and things it may, in its absolute direction, deem

necessary or desirable for such purpose and with power on behalf of the Bank to settle all questions, difficulties or doubts that may arise in regard to implementation of the Resolution including but not limited to determination of roles, responsibilities and scope of work of the respective joint Statutory Auditor(s), negotiating, finalising, amending, signing, delivering, executing, the terms of appointment including any contracts or documents in this regards."

4. To appoint M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration No. 101569W), as one of the Joint Statutory Auditors of the Bank:

To consider and, if thought fit, to pass the following Resolution as an **Ordinary Resolution**:

"RESOLVED THAT pursuant to the provisions of Sections 139, 141, 142 and other relevant provisions, if any, of the Companies Act, 2013, as amended from time to time ('the Act'), read with the Companies (Audit and Auditors) Rules, 2014 and other relevant rules made thereunder, the applicable provisions of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('the Listing Regulations'), the applicable provisions of the Banking Regulation Act, 1949 and the rules, regulations, circulars, directions and guidelines issued by the Reserve Bank of India ('RBI') (including any statutory amendment(s) or modification(s) or re-enactment(s) thereof, for the time being in force), and in terms of the approval granted by the RBI, M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration Number 101569W), who have confirmed their eligibility to be appointed as one of the Joint Statutory Auditors of the Bank, in terms of the relevant provisions of Section 141 of the Act, the said Rules and the aforementioned norms, be and is hereby appointed as one of the Joint Statutory Auditor of the Bank, for a period of 3 (Three) years, and to hold office as such from the conclusion of the Thirty-First Annual General Meeting of the Bank until the conclusion of the Thirty-Fourth Annual General Meeting of the Bank, subject to the approval of the RBI to be obtained by the Bank, on an annual basis;

RESOLVED FURTHER THAT pursuant to the relevant provisions of Section 142 and other applicable provisions of the Act, the said Rules and the aforementioned norms, M/s. Chokshi & Chokshi LLP, Chartered Accountants (Firm Registration Number 101872W / W100045) and M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration Number 101569W), be re-appointed/ appointed as the Joint Statutory Auditors of the Bank on such terms and conditions and at a remuneration of ₹3,90,00,000 per annum (Rupees Three Crores Ninety Lakhs only) for FY 2025-26 to be allocated by the Bank between the joint Statutory Auditors as may

be mutually agreed upon between the Bank and the joint statutory auditors, depending upon their respective scope of work, and reimbursement of out of pocket expenses, outlays and taxes as applicable, that may be incurred by them, in connection with the conduct of statutory audit of the Bank and all its branches, issuing the Report on the Financial Statements of the Bank including on internal financial controls, issuing such other certification as may be required by the RBI and issuing such other reports/ certifications as may be required under the relevant provisions of the Act, the said Rules and the aforementioned norms, as amended, from time to time;

RESOLVED FURTHER THAT for the purpose of giving effect to the above Resolution, the Board of Directors, including the Audit Committee of the Board or any other person(s) authorised by the Board or the Audit Committee in this regard, be and is hereby authorised to do all such acts, deeds, matters and things as it may, in its absolute discretion, deem necessary or desirable for such purpose and with power on behalf of the Bank to settle all questions, difficulties or doubts that may arise in regard to implementation of the Resolution including but not limited to determination of roles, responsibilities and scope of work of the respective Joint Statutory Auditor(s), negotiating, finalising, amending, signing, delivering, executing, the terms of appointment including any contracts or documents in this regard."

SPECIAL BUSINESS:

5. To appoint M/s. Alwyn Jay & Co., Practicing Company Secretaries (Firm Registration No. P2010MH021500), as Secretarial Auditors of the Bank:

To consider, and if thought fit, to pass the following Resolution, as an **Ordinary Resolution**:

"RESOLVED THAT pursuant to the provisions of Section 204 and other applicable provisions, if any, of the Companies Act, 2013 read with the Rules made thereunder and Regulation 24A and other applicable provisions of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (including any statutory modification(s) or re-enactment(s) thereof, for the time being in force) and pursuant to the recommendation of the Audit Committee and the Board of Directors of the Bank, approval of the members of the Bank, be and is hereby accorded for the appointment of M/s. Alwyn Jay & Co., Practicing Company Secretaries (Firm Registration Number P2010MH021500), as Secretarial Auditors of the Bank for a term of five consecutive years commencing from FY 2025-26 till FY 2029-30, on such terms and conditions including remuneration as may be determined by the Board of Directors of the Bank (including its Committee(s) thereof) in consultation with the Secretarial Auditors.

RESOLVED FURTHER THAT any Director or Company Secretary of the Bank be and is hereby authorized to do all such acts, deeds, things and to sign all such documents and writings as may be necessary to give effect to this resolution, including filing of necessary forms with the Registrar of Companies and other statutory authorities as may be required."

6. Issue of Long-Term Bonds / Debt Securities on Private Placement Basis:

To consider, and if thought fit, to pass the following Resolution, as a **Special Resolution**:

"RESOLVED THAT pursuant to the relevant provisions of Section 42 and other applicable provisions, if any, of the Companies Act, 2013, as amended from time to time ('the Act') and the relevant rules made thereunder, the relevant regulations of the Securities and Exchange Board of India (Issue and Listing of Non-Convertible Securities) Regulations, 2021, the relevant regulations of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('the Listing Regulations'), the relevant provisions of the Banking Regulation Act, 1949, the relevant provisions of the Foreign Exchange Management Act, 1999, and the Rules, Directions, Regulations, Notifications, Clarifications, Guidelines and Circulars issued by the Reserve Bank of India ("RBI") in this regard, from time to time; and any other applicable laws, in each case, (including any statutory amendment(s), modification(s), variation(s) or re-enactment(s) thereto, for the time being in force), the Memorandum of Association and Articles of Association of the Bank and the listing agreements entered into by the Bank with the BSE Limited ("BSE") and the National Stock Exchange of India Limited ("NSE") (BSE and NSE shall be collectively referred to as the "Stock Exchanges"), and subject to receipt of such approval(s), consent(s), permission(s) and sanction(s) as may be necessary from the concerned Statutory or Regulatory authority(ies), and further subject to such terms and conditions or modifications as may be prescribed or imposed by any one or more of them while granting any such approvals, permissions, consents and / or sanctions, which may be agreed upon by the Board of Directors of the Bank ("the Board", which term shall be deemed to include any committee(s) constituted / to be constituted by the Board to exercise its powers including the powers conferred by this Resolution), the consent of the Members of the Bank be and is hereby granted to the Board, to borrow / raise funds denominated in Indian Rupees or any other permitted Foreign Currency, by issuance of Debentures, Non-Convertible Debentures, Medium Term Notes, Infrastructure Bonds, Green Bonds, Tier 2 Capital Bonds, Perpetual Debt Instruments, AT 1 Bonds or such other debt securities by whatever name called, in domestic and/or overseas market as may be permitted under the aforesaid norms, from time to time, ("Debt Securities") on Private Placement basis and / or for making offers and / or invitations thereof, and / or issue / issuances thereof, on Private Placement basis, in one or more tranches and / or series and / or under one or more shelf disclosure documents and / or one or more Letters of Offer, and on such terms and conditions for each series / tranches, including the price, coupon, premium, discount, tenor etc. as may be deemed fit and appropriate by the Board, as per the structure and within the overall limits as may be permitted by the RBI, from time to time, for an aggregate amount not exceeding ₹20,000 crores (Rupees Twenty Thousand Crores only) or its equivalent amount in such foreign currencies as may be necessary, in domestic and / or overseas markets within the overall borrowing limits of the Bank;

RESOLVED FURTHER THAT for the purpose of giving effect to the above Resolution, the Board be and is hereby authorized, on behalf of the Bank, to finalize all the terms and conditions and the structure of the proposed Debt Securities, to execute all such deeds, documents, agreements, instruments and writings and accept any alterations or modification(s) as it may deem fit and proper and to take such steps and to do all such acts, deeds, matters and things as it may, in its absolute discretion, deem necessary or appropriate for such purpose, including without limitation to:

- a) obtain any approvals, permissions, sanctions which may be necessary or desirable, as it may deem fit or as the Board may suo moto decide in its absolute discretion in the best interests of the Bank;
- b) determine the nature of the issuance, terms and conditions for issuance of Debt Securities including the number of Debt Securities that may be offered and proportion thereof, issue price and discounts as permitted under applicable law, rate of interest, timing for issuance of such Debt Securities and also shall be entitled to vary, modify or alter any of the terms and conditions, including size of the issue (within the limit approved by the members), as it may deem expedient;
- c) negotiate, modify, sign, execute, register, deliver and make any applications (including those to be filed with the Regulatory Authorities, if any), filings, deeds, certificates, declarations, consents, communications, affidavits, agreements, documents and writings, as may be necessary or required for the aforesaid purpose including to sign and / or dispatch all forms, filings, documents and notices to be signed, submitted and / or dispatched by it under or in connection with the documents to which it is a party as well as to negotiate, agree to and execute any modification, variation or amendments to the aforementioned documents;
- d) enter into arrangements with bankers and advisors and all such agencies as may be required in connection with the issuance of the Debt Securities and to remunerate all such agencies by way of commission, brokerage, fees, expenses relating thereto or the like;
- e) seek listing of such Debt Securities in one or more Stock Exchanges and issuing any offer document;
- f) decide the utilization of the issue proceeds at its discretion, subject however, to applicable laws;
- g) settle all questions, difficulties or doubts, that may arise in regard to such issue(s) or allotment(s) as it may, in its absolute discretion deem fit; and
- h) further to do all such other acts, deeds mentioned herein as they may deem necessary in connection with the issue of the Debt Securities from time to time and matters connected therewith;

RESOLVED FURTHER THAT the Board be and is hereby authorized on behalf of the Bank to delegate all or any of its powers, including the powers conferred by this Resolution, to any Director(s) or Chief Financial Officer or the Company

Secretary of the Bank, to execute all such agreements, documents, instruments and writings as may be deemed necessary or desirable for such purpose, file requisite forms or applications with the concerned Statutory/ Regulatory Authorities, with the power to settle all questions, difficulties or doubts that may arise, in this regard, and do all such acts, deeds, matters and things as it may, in its absolute discretion, deem necessary or appropriate to give effect to the said Resolutions.

RESOLVED FURTHER THAT this Resolution shall be in force for a period of twelve months from the date of its passing by the Members of the Bank or until the next Annual General Meeting, whichever is earlier.

7. Augmentation of capital through further issue or placement of securities including American Depository Receipts, Global Depository Receipts, Qualified Institutional Placement, etc.

To consider, and if thought fit, to pass the following Resolution, as a **Special Resolution**:

"RESOLVED THAT pursuant to: (a) Sections 23, 41, 42, 62 and other applicable provisions, if any, of the Companies Act, 2013 and the Rules and regulations issued thereunder including the Companies (Prospectus and Allotment of Securities) Rules, 2014, the Companies (Share Capital and Debentures) Rules, 2014, the Companies (Issue of Global Depository Receipts), Rules, 2014 (the "Act"); (b) the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018 ("ICDR"), the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 and other rules, regulations, notifications, clarifications, guidelines and circulars issued by the Securities and Exchange Board of India ("SEBI") in this regard, from time to time; (c) the Banking Regulation Act, 1949, the Foreign Exchange Management Act, 1999 and rules and regulations framed thereunder and other rules, directions, regulations, notifications, clarifications, guidelines and circulars issued by the Reserve Bank of India ("RBI") in this regard, from time to time; (d) the Foreign Currency Convertible Bonds and Ordinary Shares (Through Depository Receipt Mechanism) Scheme, 1993; (e) the Depository Receipts Scheme, 2014 read with the SEBI Framework for Issue of Depository Receipts; (f) the extant Consolidated FDI Policy issued by the Department of Industrial Policy and Promotion, Ministry of Commerce and Industry, Government of India; and (g) any other applicable laws, in each case, including any statutory amendment(s), modification(s), variation(s) or re-enactment(s) thereto, for the time being in force, and in accordance with the provisions of the Memorandum of Association and the Articles of Association of the Bank and subject to receipt of such approval(s), consent(s), permission(s) and sanction(s) as may be necessary from the concerned statutory or regulatory authority(ies), and further subject to such terms and conditions or modifications as may be prescribed or imposed by any of them while granting any such approvals, permissions, consents and / or sanctions, which may be agreed to by the Board of Directors ("Board", which term shall be deemed to include any Committee(s) constituted / to be constituted by the Board to exercise its powers including the powers conferred by this Resolution), the consent of

the Members of the Bank be and is hereby granted to the Board to, if it deems fit in the interest of the Bank, create, issue, offer and / or allot, in one or more tranches, in the course of one or more private offerings by way of preferential issue, Qualified Institutional Placement, or any other mode or combinations of these in the domestic or one or more international markets, equity shares and / or equity shares through Depository Receipts and / or convertible bonds and / or securities convertible into equity shares at the option of the Bank and/or the holder(s) of such securities, foreign currency convertible bonds, American Depository Receipts (ADRs) / Global Depository Receipts (GDRs) representing equity shares or convertible securities and / or securities with or without detachable / non-detachable warrants with a right exercisable by the warrant-holder to subscribe for the equity shares and / or warrants with an option exercisable by the warrant-holder to subscribe for equity shares, and / or any instrument or securities representing either equity shares and / or convertible securities linked to equity shares, with or without voting rights (all of which are hereinafter collectively referred to as "Securities") subscribed in Indian / Foreign Currency(ies) to investors (whether resident and / or non-resident and / or strategic investors and / or anchor investor and /or institutions or banks and / or incorporated bodies and / or trustees or otherwise, and whether or not such investors are Members of the Bank) / Foreign Institutional Investors (FIIs) / Foreign Portfolio Investors (FPIs) / Mutual Funds / Pension Funds / Venture Capital Funds / Financial Institutions / Banks and other persons or entities, whether or not such persons are Members of the Bank, to all or any of them jointly or severally, through prospectus and / or placement document(s) or offer letter(s) or circular(s) on private placement basis, for an aggregate amount not exceeding ₹10,000 crores or its equivalent amount in such foreign currencies as may be necessary, at such time or times, at such price or prices (whether at prevailing market prices, at permissible discount or at premium to market price or prices in terms of applicable regulations), at such interest or additional interest, and in such form and manner and on such terms and conditions or such modifications thereto, including the number of Securities to be issued, face value, rate of interest, redemption period, manner of redemption, amount of premium on redemption / prepayment, number of equity shares, to be allotted on conversion / redemption / extinguishments of debt(s), exercise of rights attached to the warrants and / or any other financial instrument, period of conversion, fixing of record date or book closure and all other related or incidental matters as the Board may in its absolute discretion think fit and decide in accordance with the applicable laws for the time being in force and the directives / guidelines issued by the appropriate authority(ies) and in consultation with the Merchant Banker(s) and / or Lead Manager(s) and / or Underwriter(s) and / or Advisor(s) such other person(s), but without requiring any further approval or consent from the Members of the Bank;

RESOLVED FURTHER THAT without prejudice to the generality of the above, the aforesaid issue of the securities may have all or any terms or combinations of terms in accordance with prevalent market practice including but

not limited to terms and conditions relating to payment of interest, dividend, premium on redemption at the option of the Bank and / or holders of any Securities, including terms for issue of additional equity shares or variations of the price or period of conversion of Securities into Equity shares or issue of Equity shares during the period of the Securities or terms pertaining to voting rights or option(s) for early redemption of the securities;

RESOLVED FURTHER THAT without prejudice to the generality of the above, if any issue of Securities is made by way of a Qualified Institutional Placement in terms of Chapter VI of the ICDR:

- (a) the allotment of securities or any combination of such securities as may be decided by the Board shall only be to Qualified Institutional Buyers within the meaning of the ICDR; and
- (b) the Relevant Date for the determination of the floor price of the Securities shall be in accordance with the ICDR;

RESOLVED FURTHER THAT the Bank and / or any agencies or bodies authorised by the Board may issue Depository Receipts or Certificates representing the underlying Equity shares in the capital of the Bank or such other securities in form with such features and attributes as may be required and are prevalent in the Indian and / or International Capital Markets for the instruments of this nature and to provide for the tradability and free transferability thereof as per market practices and regulations (including listing on one or more stock exchanges(s) in or outside India);

RESOLVED FURTHER THAT the Board be and is hereby authorised to create, issue, offer and allot such number of Equity shares as may be required to be issued and allotted upon conversion of any securities or as may be necessary in accordance with the terms of the offer, all such Equity shares ranking in all respects *pari passu* inter se and with the then existing Equity shares of the Bank in all respects, save and except that such Equity shares or securities or instruments representing the same may be without voting rights, if permitted by law, shall carry the right to receive applicable dividend from the date of allotment, as may be decided by the Board, declared for the financial year in which the allotment of shares shall become effective;

RESOLVED FURTHER THAT for the purpose of giving effect to the above resolutions, the Board be and is hereby severally authorised, on behalf of the Bank, to finalize all the terms and conditions and the structure of the proposed securities, execute all such deeds, documents, instruments and writings and accept any alterations or modification(s) as it may deem fit and proper and take such steps and to do all such acts, deeds, matters and things it may, in its absolute discretion, deem necessary or desirable for such purpose, including without limitation:

- (a) obtain any approvals, permissions, sanctions which may be necessary or desirable, as it may deem fit or as the Board may suo moto decide in its absolute discretion in the best interests of the Bank;

- (b) determine the nature of the issuance, terms and conditions for issuance of securities including the number of securities that may be offered in domestic and international markets and proportion thereof, issue price and discounts as permitted under applicable law, premium amount on issue / conversion of the securities, if any, rate of interest, timing for issuance of such securities and also shall be entitled to vary, modify or alter any of the terms and conditions, including size of the issue (within the limit approved by the Members), as it may deem expedient;
 - (c) negotiate, modify, sign, execute, register, deliver and make any applications (including those to be filed with the regulatory authorities, if any), filings, deeds, certificates, declarations, consents, communications, affidavits, agreements, documents and writings, including without limitation the private placement offer letter, information memorandum, draft prospectus, prospectus, the draft offer document, abridged prospectus, offer letter, offer document, offer circular or placement document, term sheet, issue agreement, registrar agreement, escrow agreement, underwriting agreement, placement agreement, consortium agreement, trustee agreement, trust deed, subscription agreement, purchase agreement, agency agreement, agreements with the depositories, security documents, and other necessary agreements, memorandum of understanding, deeds, general undertaking / indemnity, ("Transaction Documents") (whether before or after execution of the Transaction Documents) together with all other documents, agreements, instruments, letters and writings required in connection with, or ancillary to, the Transaction Documents ("Ancillary Documents") as may be necessary or required for the aforesaid purpose including to sign and / or dispatch all forms, filings, documents and notices to be signed, submitted and / or dispatched by it under or in connection with the documents to which it is a party as well as to negotiate, agree to and execute any modification, variation or amendments to the Transaction Documents and the Ancillary Documents;
 - (d) to enter into arrangements for managing, underwriting, marketing, listing, trading, acting as depository, custodian, registrar, paying and conversion agent, trustee and executing agreements and arrangements with any lead manager(s), co-lead manager(s), manager(s), advisor(s), underwriter(s), guarantor(s), depository(ies), custodian(s) and all such agencies as may be involved or concerned in such offerings of Securities and to remunerate all such agencies by way of commission, brokerage, fees, expenses relating thereto or the like;
 - (e) seek the listing of such Securities in one or more Indian / International stock exchanges and issuing any offer document(s);
 - (f) decide the utilization of the issue proceeds at its discretion, subject however, to applicable laws;
 - (g) settle all questions, difficulties or doubts, that may arise in regard to such issue(s) or allotment(s) as it may, in its absolute discretion deem fit; and
 - (h) further to do all such other acts, deeds mentioned herein as they may deem necessary in connection with the issue of the Securities from time to time and matters connected therewith;
- RESOLVED FURTHER THAT** the Board be and is hereby authorised to delegate all or any of the powers herein conferred to any Committee or any Director(s) or Officer(s) of the Bank in such manner as it may deem fit in its absolute discretion with the power to take such steps and to do all such acts, deeds, matters and things as they may deem fit and proper for the purpose of the issue and allotment of Securities and settle any questions or difficulties that may arise in connection with these Resolutions;
- RESOLVED FURTHER THAT** this Resolution shall be in effect for a period of twelve months from the date of passing by the Members or until the next Annual General Meeting, whichever is earlier."
- 8. Amendment in Articles of Association of the Bank:**
- To consider, and if thought fit, to pass the following Resolution, as a **Special Resolution**:
- RESOLVED THAT** pursuant to the provisions of Section 14 and other applicable provisions, if any, of the Companies Act, 2013, and the rules made thereunder, Section 35B and other applicable provisions, if any, of the Banking Regulation Act, 1949, read with the relevant rules, guidelines and circulars issued by the Reserve Bank of India (the "RBI"), and any other applicable laws (including any statutory amendment(s), modification(s), variation(s) or re-enactment(s) thereto, for the time being in force) and pursuant to the recommendation of the Board of Directors of IndusInd Bank Limited (the "Bank") and RBI's approval dated July 23, 2025 and such other approval(s), consent(s), permission(s) and/or sanction(s), if any, as may be necessary from the concerned statutory/regulatory authorities and subject to such conditions and modifications as may be prescribed, stipulated or imposed by any of the said statutory/regulatory authorities while granting any such approval(s), consent(s), permission(s), and/or sanction(s), the approval of the Members of the Bank be

and is hereby accorded for the amendment in the Articles of Association of the Bank, including the following additions:

- Article 3 (1): Insertion of new definition:
“Promoter(s)” means Promoter(s) as given in the Reserve Bank of India (Acquisition and Holding of shares or Voting Rights in Banking Companies) Directions, 2023, as amended from time to time.
- Insertion of New Article 98 (5):
Promoters of the Bank to collectively have the right to nominate upto two Directors on the Board of the Bank, subject to Non-Executive Non-Independent Directors (including the Nominee Directors) not exceeding 2 in number.

RESOLVED FURTHER THAT the Board be and is hereby authorized on behalf of the Bank to delegate all or any of its powers, including the powers conferred by this Resolution, to any Director(s) or the Company Secretary of the Bank severally, to execute all such agreements, documents, instruments and writings as may be deemed necessary or desirable for such purpose, file requisite forms or applications with the concerned Statutory/Regulatory Authorities, with the power to settle all questions, difficulties or doubts that may arise in this regard, and to do all such acts, deeds, matters and things as it may, in its absolute discretion, deem necessary or appropriate to give effect to the said Resolution.”

9 Appointment of Mr. Rajiv Anand (DIN: 02541753) as a Director and Managing Director & Chief Executive Officer of the Bank and payment of remuneration.

To consider, and if thought fit, to pass the following Resolution, as an Ordinary Resolution:

“RESOLVED THAT pursuant to Sections 149, 152, 160, 196, 197, 203 and other applicable provisions, if any, of the Companies Act, 2013 read with Schedule V and the rules notified thereunder (the “**Act**”), Regulation 17 and other applicable provisions, if any of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, (the “**SEBI Listing Regulations**”), Sections 10A, 35B and other applicable provisions, if any, of the Banking Regulation Act, 1949, read with the rules, guidelines and circulars issued by the Reserve Bank of India (the “**RBI**”), from time to time and any other applicable laws (including any statutory amendments, modifications, variations or re-enactments thereto, for the time being in force), the provisions of the Articles of Association of the Bank, pursuant to prior approval of the RBI and the recommendation made by the Compensation and Nomination & Remuneration Committee of the Bank (the “**Committee**”) and approval of the Board of Directors of the Bank (the “**Board**”), Mr. Rajiv Anand (DIN: 02541753) who was appointed as ‘Additional Director’ in the category of Managing Director & CEO and Key Managerial Personnel of the Bank for a period of three years, effective from August 25, 2025 upto August 24, 2028 (both days inclusive), subject to the approval of the Shareholders of the Bank, and in respect of whom the Bank has received a notice in writing under Section 160 of the Companies Act, 2013 from a Member proposing his candidature for the office of Director, being eligible, be and is hereby appointed as a Director and Managing Director & Chief Executive Officer and Key Managerial Personnel of the Bank, not liable to retire by rotation, to hold office for a period of three (3) years, commencing from August 25, 2025 upto August 24, 2028 (both days inclusive), on the following terms and conditions:

Particulars	Amount in ₹ Per Annum
PART - A: Fixed Pay (including perquisites)	
1. Salary (per annum)	2,40,00,000
2. Dearness allowance	NIL
3. Retiral/Superannuation benefits:	
(a) Provident Fund (12% of basic salary)	28,80,000
(b) Gratuity (15 days of basic salary of each completed year of service)	11,54,400
(c) Pension	Nil
4. Leave Fare Concession/ Allowance	1,00,000
5. Other Allowances:	
(a) Executive Allowance	1,97,61,100
6. Statutory Bonus	28,800
7. Perquisites:	
(i) Free Furnished House and its maintenance/House Rent Allowance	1,20,00,000
(ii) Conveyance Allowance/Free use of bank's car for	
a) Official purposes	As per Bank's policy
b) Private purposes	Nil
(iii) Driver(s)' salary	NA
(iv) Club Membership(s)	50,000
(v) Reimbursement of medical expenses and mediclaim premium Reimbursement of medical expenses of ₹15,000 per annum + Mediclaim for self and family members insurance valued at ₹10,700	25,700
(vi) Travelling and Halting Allowances	As per Bank's Policy
Total Fixed pay (including perquisites)	6,00,00,000

Variable Pay	The components of the variable pay (which will have an upper ceiling of such percentage of the fixed pay as prescribed by the RBI compensation guidelines, as amended from time to time), as per the policies of the Bank and as may be approved by the Committee and the Board of the Bank and subject to the approval of the RBI or other relevant authority. It may be noted that in terms of the RBI compensation guidelines, currently the total variable pay shall be limited to a maximum of 300% of the fixed pay (for the reference performance period). Further, the variable pay, as per the RBI compensation guidelines shall be inclusive of cash as well as any share-linked instruments. The reference performance period in a given year shall be from April 1 to March 31 every year.

RESOLVED FURTHER THAT the Committee and / or the Board be and are hereby authorised to revise the remuneration payable to Mr. Rajiv Anand, during his tenure, subject to the approval of the members and the RBI, as may be applicable.

RESOLVED FURTHER THAT in case of absence or inadequacy of profits in any fiscal year, remuneration as approved by the Committee, the Board and the RBI shall be the minimum remuneration payable to Mr. Rajiv Anand.

RESOLVED FURTHER THAT the Board be and is hereby authorized on behalf of the Bank to delegate all or any of its powers, including the powers conferred by this Resolution, to any Director(s) or the Chief Human Resources Officer or the Company Secretary of the Bank to execute all such agreements, documents, instruments and writings as deemed necessary, to file requisite forms or applications with statutory/regulatory authorities, with power to alter and vary the terms and conditions of the remuneration and settle all questions, difficulties or doubts that may arise in this regard, as they may in their sole and absolute discretion deem fit and to do all such acts, deeds, matters and things as may be considered necessary and appropriate to give effect to said resolution."

By Order of the Board of Directors
IndusInd Bank Limited
 Sd/-

Anand Kumar Das
 Company Secretary
 Membership No. F6950

Place: Mumbai
 Date: August 4, 2025

Registered Office: 2401 Gen. Thimmayya Road (Cantonment), Pune - 411 001

CIN: L65191PN1994PLC076333

Tel: (020) 6901 9000

Secretarial & Investor Services Cell: 701, Solitaire Corporate Park, 167, Guru Hargovindji Marg, Andheri (East), Mumbai – 400 093.

Tel: (022) 6641 2487 / 2359

Email: investor@indusind.com

Website: www.indusind.com

NOTES:

1. A Member Entitled to Attend and Vote at the Meeting is Entitled to Appoint a Proxy / Proxies to Attend and Vote Instead of Himself / Herself, and Such A Proxy Need Not Be a Member of the Bank.

A person can act as Proxy on behalf of Members not exceeding Fifty and holding in the aggregate not more than ten per cent (10%) of the total Share Capital of the Bank carrying voting rights.

The Proxy Form, in order to be valid and effective, should be lodged with the Bank at its Registered Office not later than 48 hours before the commencement of the meeting (**i.e. on or before Wednesday, August 27, 2025 at 2.00 p.m.**).

Corporate Members intending to send their Authorised Representatives to attend the meeting are requested to send a Certified True Copy of the Board Resolution / Authority, authorising the Representative to attend the meeting.

2. Members / Proxies / Authorised Representatives should bring the Attendance Slip duly filled in for attending the AGM and hand it over at the Registration Counter at the venue. Members who hold shares in dematerialised form are requested to write their Client ID and DP ID numbers and those who hold shares in physical form are requested to write their Folio number in the Attendance Slip for attending the meeting.
3. During the period beginning 24 hours before the time fixed for the commencement of the Meeting and ending with the conclusion of the Meeting, a Member would be entitled to inspect the proxies lodged at any time during the business hours of the Bank provided that not less than 3 days' notice in writing of the intention so to inspect is given to the Bank.
4. In line with the relevant provisions of applicable circulars, the Notice of this AGM has been published on the Bank's website at www.indusind.com. The Notice can also be accessed from the websites of the Stock Exchanges, i.e., BSE Limited and National Stock Exchange of India Limited at www.bseindia.com and www.nseindia.com respectively. The AGM Notice is also available on the website of NSDL (agency for providing the Remote e-Voting facility), i.e., www.evoting.nsdl.com.
5. The Explanatory Statement pursuant to Section 102 read with Section 110 of the Companies Act, 2013, setting out material facts are annexed hereto.
6. In accordance with the relevant Circulars issued by the Ministry of Corporate Affairs and Securities and Exchange Board of India, the Integrated Annual Report including the Notice of the 31st AGM of the Bank indicating, inter alia, the process and manner of e-voting is being sent only by Email, to all the Members whose Email IDs are registered with the Bank / 'MUFG Intime India Private Limited' (Formerly 'Link Intime India Private Limited'), Registrar & Share Transfer Agent ('RTA') of the Bank / Depository Participant(s) for communication purposes to the Members and to all other persons so entitled.

The Integrated Annual Report along with this Notice and other documents are being sent, through electronic mode in pursuance to the Applicable Circulars to all the Members whose names appear in the Register of Members as on **Friday, July 25, 2025**. The members will be entitled to a physical copy of the Integrated Annual Report, free of cost, upon sending a request to the Bank or to RTA. A letter providing the web-link for accessing the Integrated Annual Report, including the exact path, will be sent to those Members who have not registered their email address with the Bank or RTA. Members may note that the notice of 31st AGM and the Integrated Annual Report are also available on the Bank's website at www.indusind.com, and on the website of stock exchanges i.e. BSE Limited (www.bseindia.com) and National Stock Exchange of India Limited (www.nseindia.com).

A person who is not a Member as on the Friday, July 25, 2025 should treat this Notice as for information purpose only.

7. All documents referred to in the accompanying Notice, Explanatory Statement, and terms and conditions of appointment of Directors are available in physical or electronic form and are open for inspection at the Registered Office / Corporate Office and Secretarial & Investor Services Office of the Bank on all working days except Saturdays, Sundays and Bank holidays between 11:00 a.m. and 1:00 p.m. upto the date of the AGM.
 8. Members who wish to inspect the documents are requested to send an email to investor@indusind.com mentioning their Name, Folio No. / Client ID and DP ID, and the documents they wish to inspect, with a self-attested copy of their PAN Card attached in the email.
 9. Members seeking information with regard to the accounts or any matter to be placed at the AGM are requested to send their queries in advance mentioning their Name, Demat Account Number / Folio Number, E-mail Id, Mobile Number to investor@indusind.com on or before **Wednesday, August 20, 2025** and their questions will be replied to by the Bank suitably.
- Members who would like to express their views / ask questions during the meeting are requested to register themselves as a Speaker and may send their request mentioning their Name, Demat Account Number / Folio Number, E-mail Id and Mobile Number to investor@indusind.com from **Monday, August 18, 2025 to Monday, August 25, 2025** with email subject as '**Speaker Shareholder Registration for 31st AGM – August 29, 2025**'. The Bank reserves the right to restrict the number of Speakers depending on the availability of time for the AGM. Please note that only those Members who have registered themselves as 'speaker' will be allowed to express their views / ask questions during the AGM.
10. The Register of Directors and Key Managerial Personnel and their Shareholdings, other Statutory Registers prescribed under the Companies Act, 2013 will be available at the AGM for inspection at the Registered Office and Secretarial & Investor Services Office of the Bank on all working days except Saturdays, Sundays and Bank holidays between 11.00 a.m. and 1.00 p.m. from the date of circulation of this Notice up to the date of the AGM, i.e. Friday, August 29, 2025.

11. The Certificate from Secretarial Auditor of the Bank certifying that the ESOP Scheme of the Bank is in compliance with the Securities and Exchange Board of India (Share Based Employee Benefits and Sweat Equity) Regulations, 2021 will be available for inspection at the Registered Office / Corporate Office and Secretarial & Investor Services Office of the Bank on all working days except Saturdays, Sundays and Bank holidays between 11.00 a.m. and 1.00 p.m. on the date of the AGM, i.e. Friday, August 29, 2025.

Members seeking to inspect such documents can send an email to investor@indusind.com.

12. To support the Bank's 'Green Initiative', Members who have not registered their e-mail addresses may please register the same, along with their contact numbers, with the Bank by sending details to investor@indusind.com or with 'MUFG Intime India Private Limited' (Formerly 'Link Intime India Private Limited') at rnt.helpdesk@in.mpms.mufg.com to enable the Bank to communicate to them the information about various developments in the Bank.
13. Pursuant to Section 124 of the Companies Act, 2013, dividend for the Financial Year ended March 31, 2017 which remains unpaid or unclaimed for a period of seven years, shall become due for transfer on the due date, to the Investor Education and Protection Fund of the Central Government.
14. Intimation Letters were sent on May 15, 2025 to Members who have not claimed their dividends for FY 2017-18 for seven consecutive years. An Advertisement was also published in Financial Express (all editions) and Loksatta (Pune region) on May 16, 2025 requesting the Members to claim the dividends from the Bank on or before August 30, 2025, failing which, their shares would be transferred to the IEPF Authority within 30 days from the due date.
15. The Bank has already transferred all shares in respect of which dividend had not been paid or claimed for seven consecutive years or more along with unpaid or unclaimed dividend declared for the financial year ended March 31, 2017 and earlier periods to the Investor Education and Protection Fund. Members who have so far not claimed their dividends for the FY 2016-17 may claim their Dividend / Shares from the IEPF Authority, by submitting an application in e-form IEPF 5. The detailed procedure for claiming the Shares / Dividend amount which have been transferred to IEPF is available at: <http://iepf.gov.in/IEPF/corporates.html>
16. The information pertaining to Unpaid or Unclaimed Dividends and the details of such Members and the Shares due for transfer to the IEPF Authority are also available on the Bank's website at www.indusind.com.
17. The Securities and Exchange Board of India (SEBI) has mandated the submission of Permanent Account Number (PAN) by every participant in securities market. Members holding shares in electronic form are, therefore, requested to submit the PAN to their Depository Participants with whom they are maintaining their Demat Accounts. Members holding shares in physical form can submit their PAN details to 'MUFG Intime India Private Limited' (Formerly 'Link Intime India Private Limited'), Registrar & Share Transfer Agent of the Bank, or to the Secretarial and Investor Services Cell of the Bank.

Further, SEBI vide its circular dated March 16, 2023, has made it mandatory for all holders of physical securities in listed companies to furnish PAN, nomination, contact details, bank account details and specimen signature for their corresponding folio numbers. Folios wherein any one of the cited document / details are not available on or after October 1, 2023, shall be frozen by the RTA. Accordingly, members holding shares in physical form are required to update the same by submitting a duly filled and signed Form ISR - 1, ISR -2, ISR -3, SH -13, SH -14, available on the website of the Bank at www.indusind.com.

18. Procedure for registering the e-mail addresses and obtaining the Integrated Annual Report and AGM Notice and e-Voting instructions by the Members whose email addresses are not registered with the Depositories (in case of Members holding shares in Demat form) or with the Registrar & Share Transfer Agent of the Bank, (in case of Members holding shares in physical form).

Members holding shares in physical form are also requested to notify any change in their e-mail ID or bank mandates or address to the Bank's Registrar and Share Transfer Agent by quoting their Folio Number, while those holding shares in electronic form, are requested to notify the change to their Depository Participants.

You may visit https://web.in.mpms.mufg.com/EmailReg/Email_Register.html to update your details.

Process for those Members whose E-mail ID is not registered with the Depositories for procuring User Id and Password and registration of E-mail Ids for e-Voting for the Resolutions set out in this Notice:

- a. In case shares are held in physical form, please provide Folio No., Name of Member, scanned copy of the Share Certificate (front and back), PAN (self- attested scanned copy of PAN Card), Aadhaar (self-attested scanned copy of Aadhaar Card) by email to rnt.helpdesk@in.mpms.mufg.com.
- b. In case shares are held in Demat mode, please provide DPID-Client ID (16-digit DPID + Client ID or 16-digit Beneficiary ID), Name, Client Master or copy of Consolidated Account Statement, PAN Card (self-attested scanned copy of PAN Card), AADHAAR Card (self-attested scanned copy of Aadhaar Card) to rnt.helpdesk@in.mpms.mufg.com.
- c. Alternatively, Members may send an e-mail request to evoting@nsdl.com for obtaining User ID and Password by proving the details mentioned in Point A or B above, as the case may be.

• **Updation of PAN, email address and other details:**

Members holding shares in dematerialized mode, are requested to update their records such as tax residential status, permanent account number (PAN), registered email addresses, mobile numbers and other details with their relevant depositories through their depository participants. Members holding shares in physical mode are requested to furnish details to the Bank's registrar and share transfer agent 'MUFG Intime India Private Limited' (Formerly 'Link Intime India Private Limited').

• **Update of Bank account details:**

Members are requested to ensure that their bank account details in their respective demat accounts/ physical folios are updated, to enable the Bank to make timely credit of dividend in their bank accounts. We seek your cooperation in this regard.

Members holding shares in physical folios are requested to take note that SEBI vide circular dated November 17, 2023 has done away with the provision regarding freezing of folios not having PAN, KYC and nomination details to mitigate unintended challenges on account of freezing of folio. Further, SEBI, vide its circular dated November 3, 2021 (subsequently amended by circulars dated December 14, 2021, March 16, 2023 and November 17, 2023) has mandated that with effect from April 1, 2024, dividend to Members (holding securities in physical form), shall be paid only through electronic mode. Such payment shall be made only after furnishing the PAN, choice of nomination, contact details including mobile number, bank account details and specimen signature to Registrar and transfer Agent.

While on the subject, we request you to submit / update your bank account details with your Depository Participant, in case you are holding shares in the electronic form. In case your shareholding is in the physical form, you will have to submit a scanned copy of a covering letter, duly signed by you, along with a cancelled cheque leaf with your name and bank account details and a copy of your PAN card duly self-attested. This will facilitate receipt of dividend directly into your bank account. In case the cancelled cheque leaf does not bear your name, please attach a copy of the bank pass-book statement, duly self-attested.

19. With a view to serving the Members better and for administrative convenience, an attempt would be made to consolidate multiple folios. Members who hold shares in identical names and in the same order of names in more than one folio are requested to write to the Bank to consolidate their holdings in one folio.
20. Pursuant to Regulation 40 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended, securities of listed companies can be transferred only in dematerialized form, with effect from April 1, 2019, except in case of transmission or transposition of securities.

In view of the above and to eliminate risks associated with physical shares and to avail various benefits of dematerialization which includes easy liquidity, Members are advised to dematerialize their shares held in physical form.

Members are accordingly requested to get in touch with any Depository Participant having registration with SEBI to open a Demat account or the Members may also visit web site of depositories viz. National Securities Depository Limited viz. <https://nsdl.co.in/faqs/faq.php> or Central Depository Services (India) Limited viz. <https://www.cdslindia.com/investors/open-demat.html> open-demat.html for further understanding of the dematerialization procedure.

21. Members can avail of the Nomination facility by filing Form SH-13, as prescribed under Section 72 of the Companies Act, 2013 and Rule 19(1) of the Companies (Share Capital and Debentures) Rules, 2014, with the Bank. Blank forms will be provided on request.
22. In compliance with Section 108 of the Companies Act, 2013 read with Rule 20 of the Companies (Management and Administration) Rules, 2014 (as amended) and Regulation 44 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('SEBI Listing Regulations') (as amended), and the Circulars issued by the Ministry of Corporate Affairs, the Bank is providing the facility of remote e-Voting to the Members to cast their votes electronically on the Resolutions mentioned in the accompanying Notice. For this purpose, the Bank has entered into an agreement with National Securities Depository Limited (NSDL) for facilitating voting through electronic means as the authorised agency. The facility of casting votes by Members using remote e-Voting system as well as e-voting at the AGM shall be provided by NSDL.

In addition to this, the facility for voting through Electronic Voting System shall also be made available at the AGM, to enable the Members to cast their votes electronically, who have not casted their vote prior to the AGM by remote voting.
23. Voting Rights of the Members shall be in proportion to their share in the Paid-up Equity Share Capital of the Bank as on the cut-off date, and they may cast their votes electronically.
24. Members who have registered their e-mail IDs with the Bank / their respective Depository Participants, are being forwarded Login ID and Password for Remote e-Voting via e-mail along with the Notice of this AGM.
25. The Board of Directors of the Bank has appointed Mr. Alwyn D'souza, holding Membership No. FCS 5559 and COP No. 5137 of Alwyn Jay & Co., Company Secretaries, or alternatively, Mr. Jay D'souza holding Membership No. FCS 3058 and COP No. 6915 of Alwyn Jay & Co., Company Secretaries, as 'Scrutinizer', for conducting the Remote e-Voting process, including Electronic Voting at the AGM, in a fair and transparent manner.
26. The Chairman shall, at the AGM, at the end of discussion on the Resolutions on which voting is to be held, allow conducting of voting using electronic system for all those members who are participating in the AGM and who have not cast their votes by availing the remote e-Voting facility.
27. The Scrutinizer shall, immediately after the conclusion of voting at the AGM, unblock the votes cast at the meeting and through remote e-Voting in the presence of at least two witnesses not in the employment of the Bank and shall submit, within two working days of the conclusion of the AGM, a consolidated Scrutinizer's Report of the total votes cast in favor or against, if any, to the Chairman or any other Director or any other person authorized in writing by the Board, who shall countersign the same.
28. Members who have cast their votes by Remote e-Voting prior to the meeting may attend the meeting but shall not be entitled to cast their votes again.

29. The results shall be declared on the above resolutions within two working days of the conclusion of the Annual General Meeting of the Bank and shall be deemed to be passed on the date of the Annual General Meeting. The Results, along with the Scrutinizer's Report, shall be placed on the website of the Bank at www.indusind.com and on the website of NSDL at www.evoting.nsdl.com and shall be communicated to BSE Limited (BSE) and National Stock Exchange of India Limited (NSE) where the shares of the Bank are listed. The Results shall also be displayed on the Notice Board at the Registered Office, Corporate Office and at the Secretarial & Investor Services Cell of the Bank.

30. Webcast facility: The Bank is pleased to provide the facility of one-way live webcast of proceedings of Annual General Meeting for its Members.

Members who are entitled to participate in the AGM can view the proceeding of AGM by logging on the website of NSDL at <https://www.evoting.nsdl.com> by following the steps mentioned under "Access to NSDL e-voting system".

The Route Map of the Venue of the Meeting is provided at the end of the Notice. **The prominent landmark for the Venue is 'Opposite Pune Railway Station'.**

31. The instructions for Members for Remote e-voting & electronic voting at the AGM and joining the AGM are as under:

The remote e-voting period begins on Tuesday, August 26, 2025 at 9:00 a.m. and ends on Thursday, August 28, 2025 at 5:00 p.m. The remote e-voting module shall be disabled by NSDL for voting thereafter. The Members, whose names appear in the Register of Members / Beneficial Owners as on the cut-off date i.e. Friday, August 22, 2025, may cast their vote electronically. The voting right of Members shall be in proportion to their share in the Paid-Up Equity Share Capital of the Bank as on the cut-off date, being Friday, August 22, 2025.

How do I vote electronically using NSDL e-voting system?

The process to vote electronically on NSDL e-Voting system consists of "Two Steps" which are mentioned below:

Step 1: Access to NSDL e-Voting system

A) Login method for e-Voting for Individual members holding securities in demat mode

In terms of SEBI Master Circular dated July 11, 2023 on e-voting facility provided by listed companies, individual Members holding securities in demat mode are allowed to vote through their demat account maintained with Depositories and Depository Participants. Members are advised to update their mobile number and email id in their demat accounts in order to access e-voting facility.

Login method for Individual members holding securities in demat mode is given below:

Type of Members	Login Method
Individual Members holding securities in demat mode with NSDL.	- For OTP based login you can click on https://eservices.nsdl.com/SecureWeb/evoting/evotinglogin.jsp. You will have to enter your 8-digit DP ID, 8-digit Client Id, PAN No., Verification code and generate OTP. Enter the OTP received on registered email id/mobile number and click on login. After successful authentication, you will be redirected to NSDL Depository site wherein you can see e-Voting page. Click on company name or e-Voting service provider i.e. NSDL and you will be redirected to e-Voting website of NSDL for casting your vote during the remote e-Voting period. - Existing IDeAS user can visit the e-Services website of NSDL Viz. https://eservices.nsdl.com either on a Personal Computer or on a mobile. On the e-Services home page click on the "Beneficial Owner" icon under "Login" which is available under 'IDeAS' section, this will prompt you to enter your existing User ID and Password. After successful authentication, you will be able to see e-Voting services under Value added services. Click on "Access to e-Voting" under e-Voting services and you will be able to see e-Voting page. Click on company name or e-Voting service provider i.e. NSDL and you will be re-directed to e-Voting website of NSDL for casting your vote during the remote e-Voting period. - If you are not registered for IDeAS e-Services, option to register is available at https://eservices.nsdl.com. Select "Register Online for IDeAS Portal" or click at https://eservices.nsdl.com/SecureWeb/IdeasDirectReg.jsp - Visit the e-Voting website of NSDL. Open web browser by typing the following URL: https://www.evoting.nsdl.com/ either on a Personal Computer or on a mobile. Once the home page of e-Voting system is launched, click on the icon "Login" which is available under 'Shareholder/Member' section. A new screen will open. You will have to enter your User ID (i.e. your sixteen digit demat account number hold with NSDL), Password/OTP and a Verification Code as shown on the screen. After successful authentication, you will be redirected to NSDL Depository site wherein you can see e-Voting page. Click on company name or e-Voting service provider i.e. NSDL and you will be redirected to e-Voting website of NSDL for casting your vote during the remote e-Voting period.

Type of Members	Login Method
	5) Shareholders/Members can also download NSDL Mobile App “NSDL Speede” facility by scanning the QR code mentioned below for seamless voting experience.    

Type of Members	Login Method
Individual Members holding securities in demat mode with CDSL	1) Users who have opted for CDSL Easi / Easiest facility, can login through their existing user id and password. Option will be made available to reach e-voting page without any further authentication. The users to login Easi / Easiest are requested to visit CDSL website www.cdslindia.com and click on login icon & New System Myeasi Tab and then use your existing my easi username & password. 2) After successful login the Easi / Easiest user will be able to see the e-voting option for eligible companies where the evoting is in progress as per the information provided by company. On clicking the evoting option, the user will be able to see e-voting page of the e-voting service provider for casting your vote during the remote e-voting period. Additionally, there is also links provided to access the system of all e-voting Service Providers, so that the user can visit the e-voting service providers’ website directly. 3) If the user is not registered for Easi/Easiest, option to register is available at CDSL website www.cdslindia.com and click on login & New System Myeasi Tab and then click on registration option. 4) Alternatively, the user can directly access e-voting page by providing Demat Account Number and PAN No. from a e-voting link available on www.cdslindia.com home page. The system will authenticate the user by sending OTP on registered Mobile & Email as recorded in the Demat Account. After successful authentication, user will be able to see the e-voting option where the evoting is in progress and also able to directly access the system of all e-voting Service Providers.
Individual Members (holding securities in demat mode) login through their depository participants	You can also login using the login credentials of your demat account through your Depository Participant registered with NSDL/CDSL for e-voting facility. upon logging in, you will be able to see e-voting option. Click on e-voting option, you will be redirected to NSDL/CDSL Depository site after successful authentication, wherein you can see e-voting feature. Click on company name or e-voting service provider i.e. NSDL and you will be redirected to e-voting website of NSDL for casting your vote during the remote e-voting period.

Important note: Members who are unable to retrieve User ID/ Password are advised to use Forget User ID and Forget Password option available at abovementioned website.

Helpdesk for Individual Shareholders holding securities in demat mode for any technical issues related to login through Depository i.e. NSDL and CDSL.

Login type	Helpdesk details
Individual Members holding securities in demat mode with NSDL	Members facing any technical issue in login can contact NSDL helpdesk by sending a request at evoting@nsdl.com or call at 022 - 4886 7000
Individual Members holding securities in demat mode with CDSL	Members facing any technical issue in login can contact CDSL helpdesk by sending a request at helpdesk.evoting@cdslindia.com or contact at toll free no. 1800-21-09911

A) Login Method for Members other than Individual Members holding securities in demat mode and Members holding securities in physical mode.

How to Log-in to NSDL e-voting website?

- 1) Visit the e-voting website of NSDL. Open web browser by typing the following URL: <https://www.evoting.nsdl.com/> either on a Personal Computer or on a mobile.
- 2) Once the home page of e-voting system is launched, click on the icon "Login" which is available under 'Shareholder/Member' section.
- 3) A new screen will open. You will have to enter your User ID, your Password/OTP and a Verification Code as shown on the screen.

Alternatively, if you are registered for NSDL eservices i.e. IDEAS, you can log-in at <https://eservices.nsdl.com/> with your existing IDEAS login. Once you log-in to NSDL eservices after using your log-in credentials, click on e-voting and you can proceed to Step 2 i.e. Cast your vote electronically.

- 4) Your User ID details are given below:

Manner of holding shares i.e. Demat (NSDL or CDSL) or Physical	Your User ID is:
For Members who hold shares in demat account with NSDL.	8 Character DP ID followed by 8 Digit Client ID For example if your DP ID is IN300*** and Client ID is 12***** then your user ID is IN300***12*****.
b) For Members who hold shares in demat account with CDSL.	16 Digit Beneficiary ID For example if your Beneficiary ID is 12***** then your user ID is 12*****.
c) For Members holding shares in Physical Form.	EVEN Number followed by Folio Number registered with the company For example if folio number is 001*** and EVEN is 101456 then user ID is 101456001***

- 5) Password details for Members other than Individual Members are given below:
 - a) If you are already registered for e-voting, then you can use your existing password to login and cast your vote.
 - b) If you are using NSDL e-voting system for the first time, you will need to retrieve the 'initial password' which was communicated to you. Once you retrieve your 'initial password', you need to enter the 'initial password' and the system will force you to change your password.
 - c) How to retrieve your 'initial password'?
 - (i) If your email ID is registered in your demat account or with the company, your 'initial password' is communicated to you on your email ID.

Trace the email sent to you from NSDL from your mailbox.

Open the email and open the attachment i.e. a .pdf file. Open the .pdf file. The password to open the .pdf file is your 8 digit client ID for NSDL account, last 8 digits of client ID for CDSL account or folio number for shares held in physical form. The .pdf file contains your 'User ID' and your 'initial password'.
 - (ii) If your email ID is not registered, please follow steps mentioned below in **process for those Members whose email ids are not registered**
- 6) If you are unable to retrieve or have not received the "Initial password" or have forgotten your password:
 - a) Click on "**Forgot User Details/Password?**" (If you are holding shares in your demat account with NSDL or CDSL) option available on www.evoting.nsdl.com.
 - b) **Physical User Reset Password?** (If you are holding shares in physical mode) option available on www.evoting.nsdl.com.
 - c) If you are still unable to get the password by aforesaid two options, you can send a request at evoting@nsdl.com mentioning your demat account number/folio number, your PAN, your name and your registered address etc.
 - d) Members can also use the OTP (One Time Password) based login for casting the votes on the e-voting system of NSDL.
- 7) After entering your password, tick on Agree to "Terms and Conditions" by selecting on the check box.
- 8) Now, you will have to click on "Login" button.
- 9) After you click on the "Login" button, Home page of e-voting will open.

Step 2: Cast your vote electronically on NSDL e-voting system.

How to cast your vote electronically on NSDL e-voting system?

- 1) After successful login at Step 1, you will be able to see all the companies "EVEN" in which you are holding shares and whose voting cycle.
- 2) Select "EVEN" of company for which you wish to cast your vote during the remote e-voting period.
- 3) Now you are ready for e-voting as the Voting page opens.
- 4) Cast your vote by selecting appropriate options i.e. assent or dissent, verify/modify the number of shares for which you wish to cast your vote and click on "Submit" and also "Confirm" when prompted.
- 5) Upon confirmation, the message "Vote cast successfully" will be displayed.
- 6) You can also take the printout of the votes cast by you by clicking on the print option on the confirmation page.
- 7) Once you confirm your vote on the resolution, you will not be allowed to modify your vote.

General Guidelines for Members:

- 1) Institutional Members (i.e. other than individuals, HUF, NRI etc.) are required to send scanned copy (PDF/JPG Format) of the relevant Board Resolution/ Authority letter etc. with attested specimen signature of the duly authorized signatory(ies) who are authorized to vote, to the Scrutinizer by e-mail to alwyn.co@gmail.com with a copy marked to evoting@nsdl.com. Institutional shareholders (i.e. other than individuals, HUF, NRI etc.) can also upload their Board Resolution / Power of Attorney / Authority Letter etc. by clicking on "Upload Board Resolution / Authority Letter" displayed under "e-voting" tab in their login.
 - 2) It is strongly recommended not to share your password with any other person and take utmost care to keep your password confidential. Login to the e-voting website will be disabled upon five unsuccessful attempts to key in the correct password. In such an event, you will need to go through the "Forgot User Details/Password?" or "Physical User Reset Password?" option available on www.evoting.nsdl.com to reset the password.
 - 3) In case of any queries, you may refer the Frequently Asked Questions (FAQs) for Shareholders and e-voting user manual for Shareholders available at the download section of www.evoting.nsdl.com or call on : 022 - 4886 7000 or send a request to Ms. Pallavi Mahatre – Senior Manager at evoting@nsdl.com
- B) Process for those Members whose email ids are not registered with the depositories for procuring user id and password and registration of e mail ids for e-voting for the resolution set out in this notice:**
- 1) In case shares are held in physical mode please provide Folio No., Name of Member, scanned copy of the share certificate (front and back), PAN (self-attested scanned copy of PAN card), AADHAR (self-attested scanned copy of Aadhar Card) by email to investor@indusind.com.
 - 2) In case shares are held in demat mode, please provide DPID-CLID (16 digit DPID + CLID or 16 digit beneficiary ID), Name, client master or copy of Consolidated Account statement, PAN (self-attested scanned copy of PAN card), AADHAR (self-attested scanned copy of Aadhar Card) to investor@indusind.com. If you are an Individual Members holding securities in demat mode, you are requested to refer to the login method explained at step 1 (A), i.e., Login method for e-voting for Individual Members holding securities in demat mode.
 - 3) Alternatively, shareholder/Members may send a request to evoting@nsdl.com for procuring user id and password for e-voting by providing above mentioned documents.
 - 4) In terms of SEBI Master Circular dated July 11, 2023, on Master circular for compliance with the provisions of SEBI Listing Regulations, individual Members holding securities in demat mode are allowed to vote through their demat account maintained with Depositories and Depository Participants. Members are required to update their mobile number and email ID correctly in their demat account in order to access e-voting facility.
 - 5) Any person holding shares in physical form and non-individual shareholders, who acquires shares of the Bank and becomes member of the Bank after the notice is send through e-mail and holding shares as of the cut-off date i.e. Friday, August 22, 2025 may obtain the login ID and password by sending a request at evoting@nsdl.com or Issuer/ RTA. However, if you are already registered with NSDL for remote e-voting, then you can use your existing user ID and password for casting your vote. If you forgot your password, you can reset your password by using "Forgot User Details/ Password" or "Physical User Reset Password" option available on www.evoting.nsdl.com or call on 022 - 4886 7000. In case of Individual Shareholders holding securities in demat mode who acquires shares of the Bank and becomes a Member of the Bank after sending of the Notice and holding shares as of the cut-off date i.e. Friday, August, 22, 2025 may follow steps mentioned in the Notice of the AGM under "Access to NSDL e-Voting system".

EXPLANATORY STATEMENT PURSUANT TO SECTION 102 READ WITH SECTION 110 OF THE COMPANIES ACT, 2013**ORDINARY BUSINESS****ITEM NO. 2:**

To re-appoint Mr. Sudip Basu (DIN: 09743986) as a Non-Executive, Non-Independent Director who retires by rotation and being eligible has offered himself for re-appointment

Section 152 (6) of the Companies Act, 2013 ('the Act') provides that unless the Articles of Association of a public company provides for retirement of all Directors at every Annual General Meeting (AGM), not less than two-thirds of the total number of Directors of a public company shall be liable to retire by rotation, and that one-third of such Directors shall retire from office at every Annual General Meeting of the public company.

Section 149 (13) of the Act provides that provisions pertaining to retirement of Directors by rotation shall not be applicable to Independent Directors.

The Board of the Bank comprises 9 (nine) Directors of which, 8 (eight) are Independent Directors and one is a Non-Executive, Non-Independent Director.

In terms of Section 152 (6) of the Act, Mr. Sudip Basu is liable to retire by rotation at the AGM, and being eligible, has offered himself for re-appointment.

The Board of Directors of the Bank ("Board") at its meeting held on May 30, 2024, based on the recommendation of the Compensation and Nomination & Remuneration Committee ("the Committee") and pursuant to Sections 149, 152, 160 and other applicable provisions of the Companies Act, 2013 read with the Companies (Appointment and Qualification of Directors) Rules, 2014 and other applicable rules notified thereunder ("Companies Act") and Articles of Association of the Bank, had approved the appointment of Mr. Sudip Basu (DIN: 09743986) as an Additional Director in the category of Non-Executive Non Independent Director of the Bank liable to retire by rotation.

The Shareholders of the Bank had, on July 4, 2024, approved the appointment of Mr. Sudip Basu as Non-Executive, Non-Independent Director of the Bank by passing a Ordinary Resolution through Postal Ballot. Mr. Sudip Basu being a Non-Independent Director, is liable to retire by rotation.

Brief profile of Mr. Sudip Basu, including his remuneration details, Directorships and Committee positions held by him in other companies are provided separately in the Notice, as required under Regulation 36(3) of Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 and Secretarial Standards – 2 on General Meetings issued by the Institute of Company Secretaries of India.

The Board recommends passing of the ordinary resolution relating to the re-appointment of Mr. Sudip Basu, set out at Item No. 2 of the Notice, for the approval of the Members.

Mr. Sudip Basu is not related to any other Director or Key Managerial Personnel of the Bank.

None of the Directors other than Mr. Sudip Basu or the Key Managerial Personnel of the Bank or their relatives are deemed to be interested, financially or otherwise, in the said Resolution.

ITEM NO. 3:

To approve payment of additional remuneration of the Joint Statutory Auditors for the financial year 2024-25:

At the 30th Annual General Meeting of the Bank held on August 27, 2024, the Members of the Bank had approved remuneration of ₹3,10,00,000 (Rupees Three crores ten Lakhs only) and additional remuneration of ₹ 50,00,000 (Rupees Fifty Lakhs only) for any increase in scope of work for FY 2024-25 to be allocated by the Bank between M/s. M S K A & Associates (Firm Registration Number 105047W) and M/s. Chokshi & Chokshi LLP, Chartered Accountants (Firm Registration Number 101872W / W100045).

It is now proposed to approve additional remuneration of ₹2,20,00,000 per annum (Rupees Two crores Twenty lakhs only) payable for FY 2024- 25. The aforesaid proposed remuneration shall be allocated by the Bank between M/s. M S K A & Associates and M/s. Chokshi & Chokshi LLP, Chartered Accountants, as may be mutually agreed between the Bank and the said respective auditors, depending upon their respective scope of work, in addition to out of pocket expenses, outlays and taxes as applicable.

The Board of Directors of the Bank at its meeting held on July 22, 2025, have recommended payment of additional remuneration, subject to the approval of the Members of the Bank.

The Board recommends the passing of the Ordinary Resolution relating to the remuneration of the Joint Statutory Auditors for the FY 2024-25 of the Bank set out at Item No. 3 of the Notice, for the approval of the Members.

None of the Directors or the Key Managerial Personnel of the Bank or their relatives are deemed to be interested, financially or otherwise, in the said Resolution.

ITEM NO. 4:

To appoint M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration No. 101569W), as one of the Joint Statutory Auditors of the Bank:

In terms of Section 30 (1A) of the Banking Regulation Act, 1949, it is necessary for every banking company to obtain prior approval of the Reserve Bank of India (RBI), before appointing any of the Joint Statutory Auditor(s).

In terms of Guidelines for Appointment of Statutory Central Auditors (SCAs) / Statutory Auditors (SAs) of Commercial Banks (excluding RRBs), UCBs and NBFCs (including HFCs) ("RBI Guidelines") dated April 27, 2021, issued by the RBI, Statutory Auditors of a Bank can be appointed for a term of 3 years each.

As per the said RBI Guidelines, considering the Bank's asset size, the Audit Committee of Board and the Board of Directors (the Board) of the Bank, had considered and approved the appointment of the following Chartered Accountant Firms as the Joint Statutory Auditors of the Bank viz. M/s. Chokshi & Chokshi LLP, Chartered Accountants (Firm Registration Number 101872W/W100045) (for a period of remaining two years to hold office from the conclusion of 31st Annual General Meeting (AGM) until the conclusion of 33rd AGM), and M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration Number 101569W), (for a period of three (3) years, to hold office from the conclusion of 31st AGM until the conclusion of the 34th AGM of the Bank), subject to approval of the RBI to be obtained by the Bank, on an annual basis from the conclusion of 32nd AGM.

The Board of Directors had, in their meeting held on April 22, 2025, approved the appointment of M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration Number 101569W) as the other Joint Statutory Auditor of the Bank, for a period of three years, from the conclusion of the 31st AGM of the Bank up to the conclusion of the 34th AGM of the Bank on the terms and conditions including remuneration, subject to the approval of the RBI to be obtained by the Bank, on an annual basis from the conclusion of the 32nd AGM of the Bank. RBI had issued its approval in this regard vide letter dated June 13, 2025, which also included approval for the appointment of M/s. Chokshi & Chokshi LLP, Chartered Accountants as the joint Statutory Auditors of the Bank for the second year of appointment i.e. FY 2025-26.

M/s. Borkar & Muzumdar, Chartered Accountants, (Firm Registration No. 101569W) have confirmed that their appointment, if made, would be within the limits specified under the provisions of Section 141 of the Act and that they are not disqualified from being appointed as the Joint Statutory Auditor of the Bank, in terms of the relevant provisions of the Act and the Companies (Audit and Auditors) Rules, 2014, as amended.

It is proposed to approve remuneration of of ₹ 3,90,00,000 per annum (Rupees Three Crores Ninety Lakhs only) for FY 2025-26 payable to M/s. Chokshi & Chokshi LLP and M/s. Borkar & Muzumdar. The aforesaid proposed remuneration shall be allocated by the Bank between M/s. Chokshi & Chokshi LLP and M/s. Borkar & Muzumdar, as may be mutually agreed between the Bank and the said respective auditors, depending upon their respective scope of work, in addition to out of pocket expenses, outlays and taxes as applicable.

Information pursuant to Regulation 36(5) of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, as amended:

A. Terms and condition relating to the appointment including fees, as approved by the RBI:

M/s. Borkar & Muzumdar, Chartered Accountants is proposed to be appointed as the other Joint Statutory Auditor of the Bank, in place of M/s. M S K A & Associates, Chartered Accountants, for a period of three years, from the conclusion of the 31st AGM of the Bank up to the conclusion of the 34th AGM of the Bank on the terms and conditions, including remuneration as set out in Item No.4 of the Notice, for approval by the Members.

B. Any material change in the fee payable to such auditor from that paid to the outgoing auditor along with the rationale for such change:

The members of the Bank at the AGM held on August 27, 2024 approved overall remuneration of ₹3,10,00,000 (Rupees Three crores ten lakhs only) which would be allocated by the Bank between M/s. M S K A & Associates, Chartered Accountants and M/s. Chokshi & Chokshi LLP, Chartered Accountants, Chartered Accountants as may be mutually agreed between the Bank and the said Joint Statutory Auditors, depending upon their respective scope of work.

C. Basis of recommendation for said appointment including details in relation to and credentials of the Joint Statutory Auditor, proposed to be appointed:

M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration No 101569W) provides Assurance, Taxation Consultancy and Financial Advisory Services catering to a diverse set of organizations across India. The Firm has over 75 years of standing, with 19 Partners and presence across 15 office locations spread throughout the country. The Partners are supported by a professional team comprising qualified Chartered Accountants, experienced associates, trainees, and support personnel. Over the past four decades, the Firm has carried out a variety of audit, investigation and consultancy assignments involving the Banking and Financial services sector.

The Board recommends the passing of the Ordinary Resolution relating to appointment of M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration No. 101569W), as one of the Joint Statutory Auditors of the Bank set out at Item No. 4 of the Notice, for the approval of the Members.

None of the Directors or the Key Managerial Personnel of the Bank or their relatives are deemed to be interested, financially or otherwise, in the said Resolution.

SPECIAL BUSINESS

ITEM NO. 5:

To appoint M/s. Alwyn Jay & Co., Practicing Company Secretaries (Firm Registration No. P2010MH021500), as Secretarial Auditors of the Bank:

Pursuant to Section 204 of the Companies Act, 2013 read with Rules made thereunder and Regulation 24A of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 ('Listing Regulations'), a listed entity shall appoint or reappoint an individual as Secretarial Auditor, on the basis of the recommendation of the Board of Directors, for not more than one term of five consecutive years or a Secretarial Audit firm as Secretarial Auditor for not more than two terms of five consecutive years, with the approval of its shareholders in the Annual General Meeting.

M/s. Alwyn Jay & Co. are currently the Secretarial Auditors of the Bank and as per Regulation 24A (1C) of the Listing Regulations, any association of the individual or the firm as the Secretarial Auditor of the listed entity before March 31, 2025 shall not be considered for the purpose of calculating the tenure.

M/s. Alwyn Jay & Co has given their consent to act as Secretarial Auditors of the Bank and confirmed that their aforesaid appointment (if made) would be within the limits specified by the Institute of Company Secretaries of India. They have also confirmed that they

are not disqualified to be appointed as Secretarial Auditors and are in compliance with independence requirements as prescribed under the Auditing Standards issued by the Institute of Company Secretaries of India, and other applicable rules and regulations.

Accordingly, pursuant to the recommendation of the Audit Committee, the Board of Directors of the Company at its meeting held on May 30, 2025, approved the appointment of M/s. Alwyn Jay & Co., Practicing Company Secretaries (Firm Registration Number: P2010MH021500), as the Secretarial Auditors of the Company for a term of five consecutive years commencing from FY 2025-26 till FY 2029-30.

The proposed remuneration payable to M/s. Alwyn Jay & Co. for secretarial audit services will be in the range of ₹4 lakhs to ₹6 lakhs, per financial year plus out of pocket expenses. Revision, if any, to the fees for subsequent year(s) of their term, shall be approved by the Board of Directors of the Bank (including its Committee(s) thereof), as may be required from time to time.

Further, the Bank may obtain certifications and avail other permissible services under statutory regulations from M/s. Alwyn Jay & Co., as may be required from time to time. The remuneration for certifications and other permissible services will be paid on mutually agreed terms.

Profile and other details:

M/s. Alwyn Jay & Co (Firm Registration Number: P2010MH021500), a Secretarial Audit Firm, established in the year 2010, is a reputed firm of Company Secretaries. Specialization of the firm includes, but not limited to, Secretarial Audit, Corporate laws & taxation, Securities law including Corporate Governance & CSR, Capital markets, RBI, etc.

Over the years, M/s. Alwyn Jay & Co. has built a diverse client base and has served many Corporate clients. Its clientele spans across corporates in the public sector, listed and multinational companies, leading corporates, MSMEs and firms. The firm is Peer reviewed and Quality reviewed in terms of the guidelines issued by the Institute of Company Secretaries of India.

The Board recommends the passing of the Ordinary Resolution relating to M/s. Alwyn Jay & Co., Practicing Company Secretaries (Firm Registration No. P2010MH021500), as Secretarial Auditors of the Bank set out at Item No. 5 of the Notice, for the approval of the Members.

None of the Directors or the Key Managerial Personnel of the Bank or their relatives are deemed to be interested, financially or otherwise, in the said Resolution.

ITEM NO. 6:

Issue of Long-Term Bonds / Debt Securities on Private Placement Basis:

Section 42 of the Companies Act, 2013 read with the Companies (Prospectus and Allotment of Securities) Rules, 2014 mandates that a company can make Private Placement of securities subject to the condition that the proposed offer of securities or invitation to subscribe to securities has been previously approved by the Members, by means of a Special Resolution, for each of the offers or invitations. In case of Offers or Invitations for Non-Convertible Debentures, it is sufficient if the company passes Special Resolution only once in a year for all the Offers or Invitations for such debentures to be made on a Private Placement basis during the year.

The Bank may raise additional funds to meet the needs of its growing business requirements, including long-term capital for pursuing its growth plans by way of borrowing / raising funds denominated in Indian Rupees or any other permitted Foreign Currency, by issuance of Debentures, Non-Convertible Debentures, Medium Term Notes, Infrastructure Bonds, Green Bonds, Tier 2 Capital Bonds, Perpetual Debt Instruments, AT 1 Bonds or such other debt securities by whatever name called and as may be permitted under the aforesaid norms, from time to time, ("Debt Securities")

The Bank may also maintain the CRAR by issuing Basel III-compliant Additional Tier I / Tier II debt instruments or any other instruments of a similar nature.

In the last AGM of the Bank held on August 27, 2024, approval of the Members had been obtained for issuance of Bonds / Non-Convertible Debentures (NCDs), i.e., Long-Term Bonds including Infrastructure Bonds and Subordinated Non-Convertible Debentures eligible to be included in the Additional Tier I and Tier II Capital of the Bank, up to ₹20,000 crores (Rupees twenty thousand crores only) on Private Placement basis, which is valid for a period of one year from the date of passing the resolution i.e. August 26, 2025 or the date of this Annual General Meeting i.e. Friday, August 29, 2025, whichever is earlier.

Considering the guidelines issued by Reserve Bank of India on issue of Long-Term Bonds / Basel III - compliant Additional Tier I and Tier II Bonds, and the fact that these Bonds will also assist the Bank in reducing Asset-Liability mismatches, the Board of Directors in their meeting held on July 19, 2024 approved seeking consent of the Members for borrowing of monies / raising of funds in Indian / Foreign Currency by way of issue of Securities including but not limited to Long-Term Bonds including Infrastructure Bonds / NCDs / Medium Term Notes (forming part of Tier I / Tier II Capital in accordance with Basel III Capital Regulations) or any other instrument of a similar nature up to ₹20,000 crores (Rupees Twenty Thousand crores only) in one or more tranches in domestic and / or overseas market in Indian or foreign currency, whether Secured or Unsecured as permitted by the Reserve Bank of India, to the eligible investors on Private Placement basis, on such terms and conditions as may be decided by the Board of Directors or any Committee of the Board or such other person(s) as may be authorised by the Board, from time to time. This would form part of the overall borrowing limit, as approved by the Members of the Bank, from time to time, pursuant to Section 180 (1) (c) of the Companies Act, 2013.

The above-mentioned Bonds / NCDs would be issued by the Bank in accordance with the applicable statutory guidelines for cash, either at par or at premium or at a discount to the Face Value, depending upon the prevailing market conditions and on such terms and conditions including the Interest, Tenor, Coupon, Repayment, Security, etc. or otherwise, as it may deem expedient, and to do all such acts, deeds, matters and things in connection therewith and incidental thereto as the Board shall in its absolute discretion deem fit, without being required to seek any further consent or approval from Members and intent that they shall be deemed to have given their approval thereto expressly by the authority of the resolution.

The capital funds, if any, raised will augment the long term funds of the Bank and improve the regulatory capital adequacy where applicable and such funds will be deployed for furtherance of the business of the Bank.

Approval of the Members is requested by way of a Special Resolution for issuance of Long-Term Bonds, including Infrastructure Bonds / Subordinated Non-Convertible Debentures (NCDs) / Bonds eligible to be included in the Additional Tier I and Tier II Capital of the Bank in the Domestic / Overseas market, on Private Placement basis, in one or more tranches under one or more Shelf Disclosure Documents and one or more Letters of Offer, and on such terms and conditions for each series / tranches including the Price, Coupon, Premium, Discount, Tenor, Interest, Repayment, Security etc., as deemed fit by the Board for an amount not exceeding ₹20,000 crores (Rupees Twenty Thousand crores only).

The Board recommends passing of the Special Resolution set out at Item No. 6 of the Notice for approval of the Members.

None of the Directors or the Key Managerial Personnel of the Bank or their relatives are interested, financially or otherwise, in the said Resolution.

ITEM NO. 7:

Augmentation of capital through further issue or placement of securities including American Depository Receipts, Global Depository Receipts, Qualified Institutional Placement, etc.:

The Bank made an Initial Public Offering in 1998. Capital augmentation has since then been done through private placement (two GDRs, four QIPs and three Preferential Allotments), and through inorganic route in the form of three mergers.

Section 42 of the Companies Act, 2013 defines the power of companies to make private placement of securities. In terms of Section 42 (2) read with Rule 14 of the Companies (Prospectus and Allotment of Securities) Rules, 2014, shareholders can, by way of a Special Resolution, authorize the Board of Directors to make offer of Equity instruments including convertible debt securities on a private placement basis, in one or more tranches in a year. Accordingly, it is recommended for approval of the members for granting powers to the Board to raise funds through Equity instruments or convertible debt securities in any permitted mode such as ADR, GDR or QIP, on a private placement basis, in one or more tranches, until one year from the date of this AGM, for an aggregate amount not exceeding ₹10,000 crores, by passing the resolution as a Special Resolution in this AGM, that forms part of this Notice. The capital funds, if any, raised will augment the long term funds of the Bank and improve the regulatory capital adequacy and such funds will be deployed for furtherance of the business of the Bank.

Members may note that this Special Resolution is to enable the Bank to create, offer, issue and allot (including with provisions for reservation on firm and / or on competitive basis, of such part of issue and for such categories of persons as may be permitted), with or without green shoe option, such number of Equity Shares, and / or Equity Shares through depository receipts, and / or securities convertible into Equity Shares at the option of the Bank and / or the holders of such securities, and / or securities linked to Equity Shares, and / or any other instrument or securities representing Equity Shares and / or convertible securities linked to Equity Shares (all of which are hereinafter collectively referred to as "Securities") or any combination thereof, by way of a private placement, including by way of a Qualified Institutions Placement ("QIP") in accordance with Chapter VI of the Securities and Exchange Board of India (Issue of Capital and Disclosure Requirements) Regulations, 2018 (the "SEBI ICDR Regulations"). Accordingly, the Board has at its meeting held on July 19, 2024, subject to approval of the

members, approved the issuance of Securities at such price or prices, at a discount or premium to market price or prices in such manner and on such terms and conditions as may be deemed appropriate by the Board at its sole and absolute discretion, taking into consideration market conditions and other relevant factors and wherever necessary in consultation with book running lead manager(s) and / or other advisor(s) appointed in relation to the proposed issue, in accordance with applicable laws. The Bank intends to issue Securities for an aggregate amount not exceeding ₹10,000 crores (Rupees Ten Thousand Crores only).

The pricing for the Securities, shall be in accordance with the relevant provisions of the Act, the SEBI ICDR Regulations and any other applicable laws.

The 'Relevant Date' for the purpose of the Offering shall be decided in accordance with the applicable provisions of the SEBI ICDR Regulations.

The Securities to be so offered, issued and allotted shall be subject to the provisions of the Memorandum of Association and Articles of Association of the Bank and the Equity Shares that may be issued and allotted by the Bank shall rank pari-passu inter se and with the then existing Equity Shares of the Bank, in all respects, including dividend and shall be subject to the Memorandum of Association and Articles of Association of the Bank.

Pursuant to Section 62(1)(c) of the Act, further equity shares may be issued to persons other than the existing members of the Bank, as specified in Section 62(1)(a) of the Act provided that the members of the Bank approve the issue of such equity shares, by means of a special resolution.

In terms of Rule 14(2) of the Companies (Prospectus and Allotment of Securities) Rules, 2014, a company can make a private placement of its securities under the Act, only after receipt of prior approval of its members by way of a special resolution. Consent of the members

would therefore be necessary pursuant to the provisions of Sections 42 and 62(1)(c) of the Act, read with applicable provisions of the SEBI ICDR Regulations and the SEBI Listing Regulations, for issuance of Securities.

The approval of the members is being sought to enable the Board or the Committee duly authorised by the Board, in this regard, to decide on issuance of Securities, to the extent and in the manner stated in the special resolution, as set out in item no. 7 of this notice, without the need for any fresh approval from the members of the Bank, in this regard.

The special resolution as set out in item no. 7 of this notice, is an enabling resolution and therefore the proposal seeks to confer upon the Board or the Committee duly authorised by the Board, in this regard, the sole and absolute discretion to determine the terms of the said issue of Securities, including the exact price, proportion and timing of such issue, based on an analysis of the specific requirements. The detailed terms and conditions of such issue will be determined by the Board or the Committee duly authorised by the Board, in this regard, considering the prevailing market conditions, practices and in accordance with applicable laws.

The Board recommends passing of the Special Resolution set out at Item No. 7 of the Notice for approval of the Members.

None of the Directors or the Key Managerial Personnel of the Bank or their relatives are interested, financially or otherwise, in the said Resolution.

ITEM NO. 8:**Amendment in Articles of Association of the Bank:**

In accordance with Section 14 of the Companies Act, 2013, any alteration to the Articles of Association of a company requires approval of the Members by way of a Special Resolution. Further, Section 5 of the Companies Act, 2013 mandates that the Articles of Association ("AOA") must contain regulations for the management of the company. Additionally, Section 35B (1) of the Banking Regulation Act, 1949 as amended, provides that any amendments of provisions relating to appointment of Directors shall be subject to previous approval of the Reserve Bank of India ("RBI").

The Promoters of the Bank, namely IndusInd International Holdings Limited ("IIHL") and IndusInd Limited ("IL"), collectively hold 11,75,16,010 equity shares constituting 15.08% of the paid-up share capital of the Bank as on June 30, 2025.

The RBI vide its letter DoR.GOV.No.3186/08.87.001/2025-26 dated July 23, 2025, has accorded its approval for amendment in Articles of Association of the Bank.

The Board, basis the aforesaid RBI approval, at its 389th meeting held on July 23, 2025, considered and approved the proposal for Amendment in Articles of Association.

The Board recommends passing of the Special Resolution set out at Item No. 8 of the Notice for approval of the Members.

None of the Directors or the Key Managerial Personnel of the Bank or their relatives are interested, financially or otherwise, in the said Resolution.

ITEM NO. 9:**Appointment of Mr. Rajiv Anand (DIN: 02541753) as a Director and Managing Director & Chief Executive Officer of the Bank and payment of remuneration.**

The Compensation and Nomination & Remuneration Committee ("the Committee"), and the Board of Directors ("Board"), of IndusInd Bank Limited (the "Bank") basis approval of Reserve Bank of India, have at their meeting held on, August 4, 2025, approved the appointment of Mr. Rajiv Anand (DIN:02541753) as 'Additional Director' in the category of Managing Director & CEO and Key Managerial Personnel of the Bank for a period of three (3) years, effective from August 25, 2025 upto August 24, 2028 (both days inclusive), subject to the approval of the Shareholders of the Bank. The terms and conditions relating to the said appointment, including remuneration payable to Mr. Rajiv Anand are set out in the resolution under item no. 9 of this notice.

As per Section 161 of the Companies Act, 2013 (the "Act"), an additional director shall hold office up to the date of the next annual general meeting or the last date on which the annual general meeting should have been held, whichever is earlier. Further, in terms of Regulation 17(1C) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 (the "SEBI Listing Regulations"), listed entity shall ensure that approval of members for appointment of a person on the board of directors or as a manager is taken at the next general meeting or within a time period of three months from the date of appointment, whichever is earlier.

The Bank has received a notice from a member proposing the candidature of Mr. Rajiv Anand as a Director of the Bank, under Section 160 of the Act.

Whilst considering the appointment of Mr. Rajiv Anand as a Director, the Committee and the Board reviewed and confirmed that:

- He is a fit and proper person to be appointed as a Director of the Bank, as per the fit and proper norms prescribed by the RBI;
- He is not disqualified from being appointed as a Director of the Bank, in terms of Section 164 of the Act and has given his consent to act as a Director of the Bank. In the opinion of the Board, he fulfils the conditions relating to his appointment as prescribed under the relevant provisions of the Act, the relevant rules notified thereunder, the SEBI Listing Regulations, the Banking Regulation Act, 1949 and the guidelines issued by the RBI, in this regard, from time to time;
- He is not debarred from holding the office of director by virtue of any order by SEBI or any other authority; and
- He has the requisite qualification, skills, experience and expertise which are beneficial to the Bank.

During his tenure, Mr. Rajiv Anand shall not be liable to retire by rotation, in terms of the provisions of Section 152(6) of the Act.

The Board recommends passing of the ordinary resolution, as set out in item no. 9 of the Notice, for approval of the Members.

None of the Directors or the Key Managerial Personnel of the Bank or their relatives are interested, financially or otherwise, in the said Resolution.

By Order of the Board of Directors
IndusInd Bank Limited
Sd/-

Anand Kumar Das
Company Secretary
Membership No. F6950

Place: Mumbai
Date: August 4, 2025

Registered Office: 2401 Gen. Thimmayya Road (Cantonment), Pune - 411 001

CIN: L65191PN1994PLC076333

Tel: (020) 6901 9000

Secretarial & Investor Services Cell: 701, Solitaire Corporate Park, 167, Guru Hargovindji Marg, Andheri (East), Mumbai – 400 093.

Tel: (022) 6641 2487 / 2359

Email: investor@indusind.com

Website: www.indusind.com

Annexure to the Item Number 2 & 9 of the Notice:
DETAILS OF DIRECTOR SEEKING RE-APPOINTMENT AT THE THIRTY-FIRST ANNUAL GENERAL MEETING

[Pursuant to the Secretarial Standard on General Meetings (SS-2) issued by the Institute of the Company Secretaries of India and the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015]

Mr. Sudip Basu, Non-Executive Non Independent Director

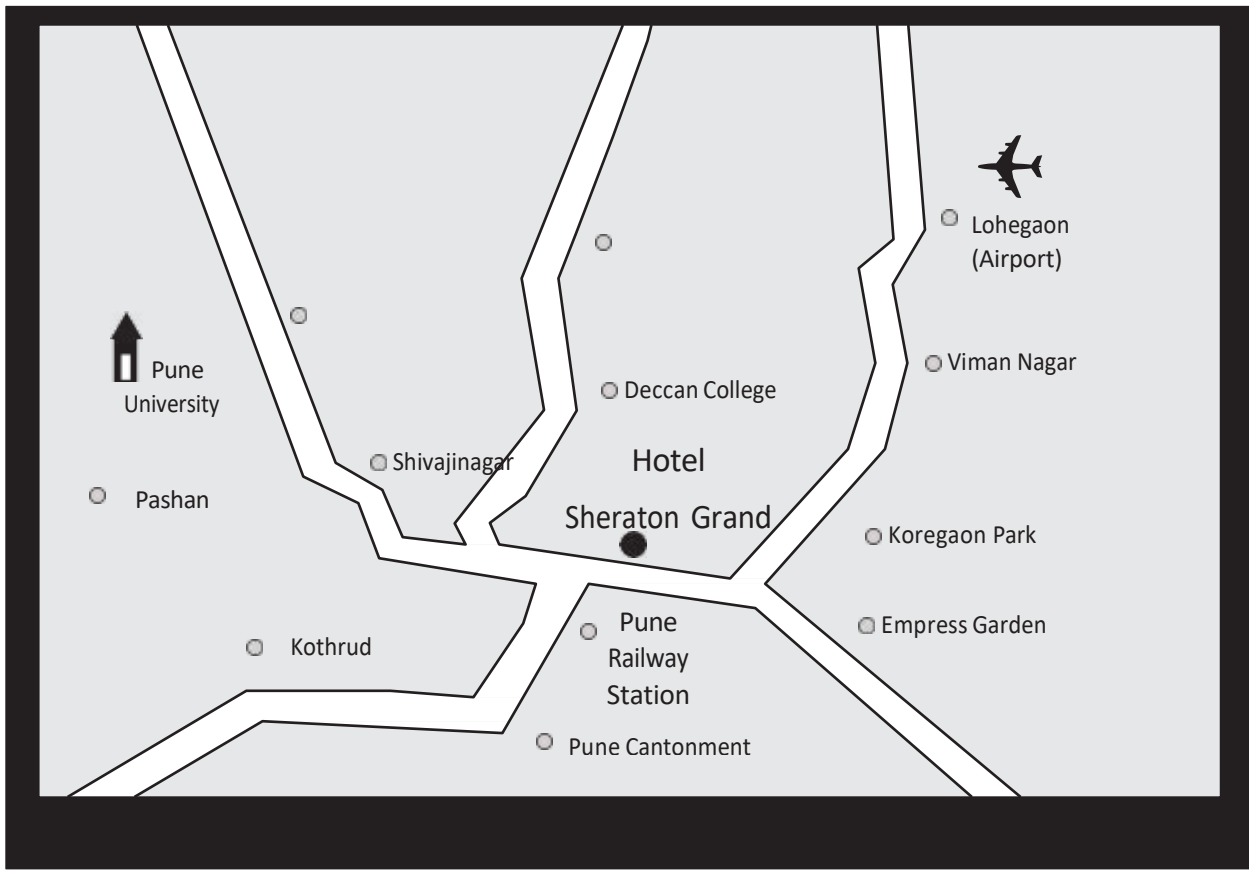
DIN	09743986
Date of Birth	January 10, 1959
Age	66 years
Date of first appointment on the Board of the Bank	May 30, 2024
Qualifications	B. Tech (IIT), PGDM (IIM)
Brief Resume including experience	Mr. Sudip Basu holds B. Tech degree in Mechanical Engineering from IIT Kharagpur and Post Graduate Diploma in Management from IIM, Bangalore. Mr. Sudip Basu has over 25 years of experience in various positions in Banking and Financial Services with expertise in functional areas viz. Banking, Business Management and Risk Management. Mr. Sudip Basu currently serves as the President, Group Risk at Hinduja Group Limited, since 2019. Prior to that, he worked at Citibank from 1997-2019 in various key positions and retired as Managing Director, Citibank NA, Mumbai. Prior to Citibank, Mr. Sudip Basu also worked at GE Capital Transportation Services; Suzuki Franchise, Muscat, Oman; Bajaj Auto Limited and Tata Motors Limited in various roles. Mr. Sudip Basu is a Director on the Board of Hinduja Housing Finance Limited, Samhita Social Ventures Private Limited, Hinduja National Power Corporation Limited, and Cyqurex Systems Private Limited. Mr. Sudip Basu is the President Group – Risk in Hinduja Group Limited and does not hold any other full-time positions in any other company or body corporate.
Nature of his Expertise in specific functional areas	He has the requisite Expertise in Banking, Non-Banking Financial Corporation (NBFC), Business Management, Risk Management, Asset Backed Finance and Cash Flow Based Lending.
List of Directorships / Memberships/ Chairmanships of Committees of other Boards	
1. Directorships in other listed entities:	Hinduja Housing Finance Limited
2. Chairmanships of the Committees' of other Boards:	None
3. Membership of Committees of other Boards	None
Resignation from the Listed Entities from the past three years.	None
Number of Equity Shares held in the Bank as on March 31, 2025	393 equity shares of ₹10 each
Number of Board Meetings attended from May 30, 2024 till March 31, 2025	27/27
Relationship between Directors	
inter- se, Managers and Other Key Managerial Personnel of the Bank	None
Justification for re-appointment and skills and capabilities required for the role and the manner in which the proposed person meets such requirements	The Board of Directors of the Bank ("Board") is of the opinion that Mr. Sudip Basu is a person of integrity and considering his qualifications, extensive knowledge and rich experience in the matters of Banking, Non-Banking Financial Corporation (NBFC), Business Management, Risk Management, Asset Backed Finance and Cash Flow Based Lending and the re-appointment of Mr. Sudip Basu is in the interest of the Bank.
Terms and conditions of re-appointment	The terms and conditions of re-appointment have been stated in the Ordinary Resolution as set out in this Notice.
Remuneration paid per annum	Sitting Fees: ₹62,25,000/-
Remuneration last drawn	Fixed Remuneration: ₹21,98,169/-

Mr. Rajiv Anand, Managing Director & CEO

DIN	02541753
Date of Birth	03/01/1966
Age	59
Date of first appointment on the Board of the Bank	Board of Directors, basis approval of Reserve Bank of India, have at their meeting held on, August 4, 2025, approved the appointment of Mr. Rajiv Anand (DIN:02541753) as 'Additional Director' in the category of Managing Director & CEO and Key Managerial Personnel of the Bank for a period of three years. The appointment is effective from August 25, 2025 upto August 24, 2028 (both days inclusive), subject to the approval of the Shareholders of the Bank.
Qualifications	He holds a degree in Commerce and is a qualified Chartered Accountant.
Brief Resume including experience and nature of his Expertise in specific functional areas	Mr. Rajiv Anand was Deputy Managing Director at Axis Bank. In this role, he led the Bank's Wholesale Banking Business and was also responsible for driving the digital agenda of the Bank. He has held key management positions at leading global financial institutions and in Capital Markets & Banking. He joined Axis Asset Management Co. Ltd. in 2009 as its founding Managing Director & CEO. In his next assignment, he was appointed President of Retail Banking at Axis Bank. Subsequently, he was inducted into the Board of the Axis Bank and took over as the Head of Wholesale Banking. He holds a degree in Commerce and is a qualified Chartered Accountant.
List of Directorships / Memberships/ Chairmanships of Committees of other Boards	
1. Directorships in other listed entities:	None
2. Chairmanships of the Committees of other Boards:	None
3. Membership of Committees of other Boards	None
Resignation from the Listed Entities from the past three years.	None
Number of Equity Shares held in the Bank as on August 4, 2025	NIL
Number of Board Meetings attended	Not applicable
Relationship between Directors inter- se, Managers and Other Key Managerial Personnel of the Bank	None
Justification for appointment and skills and capabilities required for the role and the manner in which the proposed person meets such requirements	The Board of Directors of the Bank ("Board") is of the opinion that Mr. Rajiv Anand is a person of integrity and considering his qualifications, extensive knowledge and rich experience in the matters of Banking and financial services industry, the appointment of Mr. Rajiv Anand is in the interest of the Bank.
Terms and conditions of appointment	The terms and conditions of appointment have been stated in the Ordinary Resolution as set out in this Notice.
Remuneration to be paid per annum	As approved by Reserve Bank of India and as detailed in the Resolution.
Remuneration last drawn	Not Applicable



Location Map - Venue of the 31st Annual General Meeting is given below:



PROXY FORM

Form No. MGT-11

[Pursuant to Section 105(6) of the Companies Act, 2013 and Rule 19(3) of the Companies (Management and Administration) Rules, 2014]

CIN: L65191PN1994PLC076333

IndusInd Bank Limited

Registered Office: 2401 Gen. Thimmayya Road (Cantonment), Pune - 411 001. **Tel:** (020) 6901 9000**Secretarial & Investor Services:** 701, Solitaire Corporate Park, Building No. 7, Ground Floor, 167, Guru Hargovindji Marg, Andheri (East), Mumbai – 400 093. Tel: (022) 6641 2487 / 2359**E-mail ID:** investor@indusind.com; **Website:** www.indusind.com

Name of the Member(s)	:	
Registered Address	:	
E-mail ID	:	
Folio No./Client ID	:	
DP ID	:	

I / We being the member(s), of _____ shares of the above named company, hereby appoint:

- Name : _____

Address : _____

E-mail ID : _____

Signature : _____ or failing him / her
- Name : _____

Address : _____

E-mail ID : _____

Signature : _____ or failing him / her
- Name : _____

Address : _____

E-mail ID : _____

Signature : _____ or failing him / her

as my / our proxy to attend and vote (on a poll) for me / us and on my / our behalf at the **Thirty-first Annual General Meeting of the Bank, to be held on Friday, August 29, 2025, at 2.00 p.m., at Hotel Sheraton Grand, Raja Bahadur Mill Road, Pune – 411 001** and at any adjournment thereof in respect of such resolutions as are indicated below:

Ordinary Business

- To receive, consider and adopt the Audited Financial Statements (Standalone and Consolidated) of the Bank for the Financial Year ended March 31, 2025, together with the Reports of the Board of Directors' and Auditors' thereon.
- To re-appoint Mr. Sudip Basu (DIN: 09743986) as a director who retires by rotation and being eligible has offered himself for re-appointment.
- To approve payment of additional remuneration of the Joint Statutory Auditors for the financial year 2024-25
- To appoint M/s. Borkar & Muzumdar, Chartered Accountants (Firm Registration No. 101569W), as one of the Joint Statutory Auditors of the Bank.

Special Business

- Ordinary Resolution:** To appoint M/s. Alwyn Jay & Co., Practicing Company Secretaries (Firm Registration No. P2010MH021500), as Secretarial Auditors of the Bank
- Special Resolution:** Issue of Long-Term Bonds / Debt Securities on Private Placement Basis:
- Special Resolution:** Augmentation of capital through further issue or placement of securities including American Depository Receipts, Global Depository Receipts, Qualified Institutional Placement, etc.
- Special Resolution:** Amendment in Articles of Association of the Bank.
- Ordinary Resolution:** Appointment of Mr. Rajiv Anand (DIN: 02541753) as a Director and Managing Director & Chief Executive Officer of the Bank and payment of remuneration.



Signed this : _____ day of _____

Signed this : _____ day of _____

Signed this : _____ day of _____



Note: This Form of Proxy, in order to be effective, should be duly completed and deposited at the Registered Office of the Bank, not less than 48 hours before the commencement of the Meeting. (i.e., on or before Wednesday, August 27, 2025 at 2.00 p.m.)

INDUSIND BANK LIMITED**CIN:** L65191PN1994PLC076333**Registered Office:** 2401 Gen. Thimmayya Road (Cantonment), Pune - 411 001.

Tel: (020) 6901 9000

Secretarial & Investor Services: 701, Solitaire Corporate Park, Building No. 7, Ground Floor, 167, Guru Hargovindji Marg, Andheri (East), Mumbai – 400 093.**Tel:** (022) 6641 2487 / 2359**ATTENDANCE SLIP**

Sr. No. :

Regd. Folio / DP ID & Client ID :

Name and Address of the Member :

Name of the Joint Holder(s):

No. of Shares held :

I hereby record my presence at the **THIRTY-FIRST ANNUAL GENERAL MEETING** of the Bank being held on **Friday, August 29, 2025, at 2.00 p.m.**, at Hotel Sheraton Grand, Raja Bahadur Mill Road, Pune – 411 001

 Member's / Proxy's Signature
Notes:

- Members wishing to attend the meeting must bring the Attendance Slip, duly signed, to the meeting and hand it over at the entrance.
- Members attending the meeting may please bring their copy of the Integrated Annual Report for reference at the meeting.

PLEASE CUT HERE AND BRING THE ABOVE ATTENDANCE SLIP TO THE MEETING.

ELECTRONIC VOTING PARTICULARS

EVEN (Electronic Voting Event Number)	USER ID	PASSWORD / PIN
134874		

- Please read the complete instructions on Remote e-voting given under the Notes to the Notice of the Annual General Meeting.
- The Voting period starts at 9.00 a.m. on Tuesday, August 26, 2025 and ends at 5.00 p.m. on Thursday, August 28, 2025. The Voting Module will be disabled by NSDL for voting thereafter.

NOTES

IndusInd Bank

Registered Office

2401 General Thimmayya Road
Cantonment, Pune - 411 001
Tel.: +91 20 6901 9000

Corporate Office

8th Floor, Tower 1, One World Centre
841, S. B. Marg, Prabhadevi (W) Mumbai - 400 013
Tel.: +91 22 2423 1999 / 3049 3999
Fax: +91 22 2423 1998 / 3049 3998

Website

Visit us at: www.indusind.com
or email us at: investor@indusind.com

CIN: L65191PN1994PLC076333

